

**Proposed Standards and Best Practices**  
**From the Standards Committee Meeting April 9, 2015**

**Two Person Staffing**

***Potential Best Practice***

A minimum of two (2) Telecommunicators should be available at all times to immediately receive and process emergency 911 calls.

Note: Consistent with National Fire Protection Association (NFPA) and National Emergency Number Association (NENA) national standards

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