National Medicaid priorities

Medicaid programs driving broad-based quality improvement in health care system

• Nearly 3 out of 4 states are studying, planning or implementing 4 or more reforms

• Every state Medicaid program is engaged in some kind of reform effort
  - Managed care initiatives
  - Episodic payment
  - ACOs
  - Health homes
  - Long-term services & supports
  - Behavioral health integration
  - Super-utilizers initiatives

Number of Payment & Delivery System Reforms by Medicaid Programs

Outward-facing support for Medicaid transformation

- Spur innovative programs
- Enable health care leadership transformation and development
- Foster clinical information sharing
- Disseminate grant funding and incentive payment programs
- Provide collaboratives and technical assistance to providers and prepaid health plans
- Measure prepaid health plan performance
- Evaluate effectiveness of waiver program

Robust data usage

Work starts now for a phased implementation
Proposed approach

Measurements, analysis and best practices drive improvements

NC HTC Capabilities

Performance Measurement and Analytics

Stakeholder Engagement to Enable Innovations and System Improvement

Liaison Center

Center of Excellence

Tools

Providers, PHPs, Community
## Proposed approach

### Performance Measurement and Analytics
- Population analytics
- Performance measures and metrics
- Provider incentives

### Communications and Stakeholder Engagement
- Communicating information across NC
- Central point for gathering information

### Support Center
- Provide collaboratives and technical assistance
- Provider and PHP liaison
- Community collaboration and support

### Center of Excellence
- Workforce development
- Innovation pilots
- Grant writing
- Provider clinical and operational best practices
Medicaid reform completed milestones

3/1
Draft waiver & report to JLOC

3/7 to 4/18
DHHS public comment period

4/12
Requested legislative changes

5/1
NC Health Transformation Center report

6/1
1115 waiver application to CMS

6/20 to 7/20
CMS public comment period

6/23
Dual Eligibles Advisory Committee

1,600 public hearing attendees; 750 responses
S838 CMS authority, cooling off period, carve ins, carve outs
6/16: CMS confirmed application complete
1,950 responses
31 members: beneficiaries, advocates & associations

Documents, reports, committee progress, presentations, updates
www.ncdhhs.gov/nc-medicaid-reform
## Public hearings

<table>
<thead>
<tr>
<th>North Carolina</th>
<th>CMS</th>
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<tbody>
<tr>
<td>12 meetings across the state</td>
<td>1,900 comments</td>
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<tr>
<td>1,600 attendees</td>
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<tr>
<td>700 written comments</td>
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<td>1,700 total comments</td>
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Public comment themes

**Beneficiary concerns**
- Ensure appropriate beneficiary advocacy continues
- Ensure adequate patient access to providers and specialists
- Unify enrollment processes
- Continue FFS coverage of HIPP, LEA, CSDA and fluoride varnishing

**Provider concerns**
- Standardize and/or unify other processes
- Ensure appropriate provider protections
- Support for local health departments, HIV specialists and psychiatry

**Expansion**
Strong advocacy for expansion by attendees
Public comment themes

Case/care management
Ensure continuation of supports and analytics

Supplemental payments
• Ensure levels of funding are maintained for providers (LHD, EMS, hospitals, etc.)
• Support for GME funding

Behavioral health
• Consider lessons learned from previous behavioral health reform project
• Integration of physical and behavioral health
Frequently asked questions

Why reform Medicaid? Why managed care?
  • Able to pay for social determinants, unlike fee-for-service
  • Providers can improve health for the person, not just the patient

What will happen to care coordination?

Is there a plan to provide whole person care?

Will there be more administrative burden?

Why not expansion?
Upcoming milestones

<table>
<thead>
<tr>
<th>Year</th>
<th>Event</th>
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<tr>
<td>2016</td>
<td>TBD</td>
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<tr>
<td></td>
<td>Starts Sept.</td>
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<td>Design development implementation</td>
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<td>Oct. 1</td>
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<td></td>
<td>Progress report to JLOC</td>
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<td>2017</td>
<td>Jan. 31</td>
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<td>Dual eligibles transition report to JLOC</td>
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<td>2018</td>
<td>July</td>
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<td>Prepaid health plans awarded</td>
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<td>2019 and beyond</td>
<td>Starts Jan.</td>
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<td>Enrollment broker</td>
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<td>est. July 1</td>
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<td></td>
<td>Go live</td>
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<td>ongoing</td>
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<td>Post-go live support</td>
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Documents, reports, committee progress, presentations, updates

www.ncdhhs.gov/nc-medicaid-reform
Work areas

**WORK AREAS**

- **REFORM STRATEGIST**
- **WAIVER & LEGISLATIVE REPORT**
- **INTEGRATOR / PROJECT MANAGEMENT**
- **PROGRAM DESIGN**
- **ORGANIZATIONAL DESIGN**
- **NC HEALTH TRANSFORMATION CENTER**
- **TECHNOLOGY REQUIREMENTS**
- **OTHER INITIATIVES**

Additional Technology Work TBD