

# MEETING RECORD

## PCS STAKEHOLDERS MEETING



March 16, 2017 | 1:00pm-3:00pm | Meeting Location: Dix Campus, Kirby Building, Conference Room 297

### AGENDA TOPICS

#### 1) Welcome/Introductions

Facilitator: Cassandra McFadden, PCS Program Manager  
Round-robin of individual introductions with name and agency representation

#### 2) Welcome

##### a) Liberty Updates

Liberty Healthcare provided an update to group on assessor trainings conducted over the course of the last few months. Liberty has focused training addressing exacerbating conditions during the assessment process. Assessors have been trained and placed on review to ensure assessments are conducted in accordance with training.

Spring Provider Trainings will be held in May and registration will be available through event brite soon. The agenda will be forthcoming. This training will feature a segment on PCS 101 for new providers and employees to understand the PCS process from referral to completion of the Service Plan. Please plan to stay and attend this segment of training.

##### b) DMA Internal Quality Initiatives

DMA requested records for the internal audit from a random selection of providers in December 2016 and has completed the review of both the Aide Training Requirements and Supervisory visits. Providers who would like results of their audit may contact DMA directly. DMA will continue desk reviews of Liberty assessments conducted in the Spring. We are currently planning to also continue assessment ride-alongs during Spring Provider Trainings.

##### c) ICD-10 Transition Forms- Update

There remain approximately 9,000 ICD-10 transition forms outstanding. DMA is working diligently to outline a process to address the remaining outstanding forms. Providers should utilize their case load report available through Qi Report to identify beneficiaries with outstanding ICD-10 forms. If you have questions regarding the report or on how the ICD-10 transition from should be submitted, contact Liberty Healthcare. DMA will issue a Medicaid bulletin in the coming months that will outline next steps in addressing providers with outstanding transition forms.

##### d) Pettigrew v. Brajer Resolution

DMA is in the final stages before dismissal on the Pettigrew v. Brajer Settlement. Based on feedback from plaintiff's counsel, there are a few processes to address, one being, ensuring third parties present during the assessment are being asked if they are "willing, able, and available on a regular basis adequate to meet the beneficiary's need for personal care." This statement would not apply to parents/legal guardians of beneficiaries under 21 years old. Another issue to address is ensuring that legal guardians/POA's are aware to submit documentation to Liberty Healthcare identifying them as the responsible party. Submission of necessary documentation will ensure that the documented legal

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guardian/POA is contacted initially for scheduling and that Liberty has approval to release information as requested.

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### 3) Announcements

- DMA Provider Services issued a Medicaid Bulletin in March titled “Medicaid and N.C. Health Choice Provider Fingerprint-based Criminal Background Checks.” Providers designated as “high categorical risk” or any person with a 5 percent or more direct or indirect ownership interest in the organization will be required to submit a set of fingerprints to the N.C. Division of Medical Assistance (DMA) through its enrollment vendor CSRA. Implementation will be July 30, 2017, and is retroactively effective for providers enrolled or revalidated on or after August 1, 2015.
- March Medicaid Bulletin issued for EPSDT short term increased hours. For questions regarding this process you may contact DMA at 919-855-4360

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### 4) Reports from Other Divisions

#### a) DAAS

No updates

#### b) DMA/DD/SAS

No updates

#### c) DHSR

Libby Kinsey has been promoted to Assistant Section Chief of Adult Care Home Licensure Section.

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### 7) Meeting Adjourned

Next meeting on May 18<sup>th</sup> 2017