

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF HEALTH BENEFITS**

**MCAC BENEFICIARY ENGAGEMENT SUBCOMMITTEE MEETING
November 5, 2018**

McBryde Bldg., Ave. 820 Boylan, Conference Room 444, Raleigh, NC 27603

DIAL-IN: 888-204-5984/8532608

The (MCAC) Beneficiary Engagement Subcommittee met on Monday, November 5, 2018, from 9:30 am – 11:00 am.

ATTENDEES

The following people were in attendance: April Morgan, Willona Stallings, Sharon McDougal, Sharlene Mallette, Karen Kranbuehl, Marilyn Pearson (co-chair), Brendan Riley, Michael Becketts, Kelsi Knick

The following people participated via the phone: Jenny Hobbs (co-chair), Bonnie Foster, Sarah Potter, Carla Obiol, Jean Andersen, Sarah Pfau, Christina Dupuch, Sheila Platts, Ruth Zyry, Jean Anderson, Ames Simmons, Bob Crayton, Lori Brigman, Danielle Cole, Chris Dobbins, Susan Thompson, Debra Farrington

CALL TO ORDER

Sharon McDougal opened the meeting with introductions.
Sharlene Mallette did a roll call for phone participants

Meeting Agenda Items

- Welcome and Introductions
- Medicaid Transformation
- Healthy Opportunities
- Public Comments
- Review/Approval of September Meeting Minutes
- Next Steps

Medicaid Transformation update:

Debra Farrington Provided updates for Medicaid Transformation

- 1115 waiver approved
- Care Management Initiatives
 - Launching a series of Meetings / Trainings
 - Will participate in the Health association annual meeting (Jan. Public Health Leaders conference).
 - Secured 3 breakout sessions
 - Will talk to Health Department Leadership and Frontline staff
 - Providing webinars

- Trainings have been scheduled
- Provider Engagement MCAC Subcommittee
 - 1st meeting Oct. 24, 2018
 - Will help approve and develop the engagement strategy for Managed Care
 - Next meeting in December
 - Wide range of participants
- Behavioral Health IDD
 - Internal work groups set up to help with the design of tailored plans
 - Organized the workgroups around care and quality
 - Part of Stakeholder engagement effort includes a kickoff webinar (Nov or Dec)
 - Will have a MCAC Behavioral Health/IDD subcommittee
 - Working on selecting participants
 - May use names selected at the beginning of subcommittee process
 - Will verify/confirm process with MCAC
- Ombudsman RFP
 - Final Phases of approval
 - Will be released in the next month or so.
 - Ombudsman will go live in April or May to help with open enrollment

Buying Health: Addressing Social Determinants of Health

Kelsi Knick, DHHS, was a guest speaker and presented on the topic “Buying Health: Addressing Social Determinants of Health”

Review of September Meeting minutes – Please review and email of any changes or questions

Parking Lot

Subcommittee Concerns

Recommendations from the Subcommittee:

Next Steps

Review Member Model Handbook at next meeting

Public Comment – None Offered

Adjournment

The meeting adjourned at 11:00

Minutes submitted by: Sharlene Mallette

Minutes approved by: