



# Medicaid Managed Care Stakeholder Call

NC Medicaid, Division of Health Benefits  
Jay Ludlam, Assistant Secretary

September 24, 2019

# Agenda

- **Managed Care Go Live**
- **Provider Contracting Deadline**
- **Open Enrollment Extension**
- **Questions**

# Medicaid Transformation Update

- **DHHS extended the period for open enrollment for counties in Phase 1**
- **DHHS will move from rolling out managed care in two phases to one statewide transition.**
- **The target date of Feb. 1, 2020 for statewide implementation remains unchanged.**

# Medicaid Transformation Milestones

Milestone	Regions 2 and 4	Regions 1, 3, 5, and 6
Enrollment Packets Mailed	6/28/2019 ( <i>already occurred</i> )	10/1/2019
Open Enrollment Begins	7/15/2019 ( <i>already occurred</i> )	10/14/2019
<b>Provider Contracts Must be Signed for Inclusion in Auto-Assignment</b>	<b>Nov. 15, 2019</b>	
Open Enrollment Ends	12/13/2019	
Auto-Assignment to PHPs and PCPs	Starting 12/16/2019	
Standard Plan Effective Date	2/1/2020	

# Provider Contracting Deadline

**Provider Contracting Deadline is  
Nov. 15, 2019**

- **Providers need to send signed contracts to PHPs by Nov. 15**
- **Beneficiaries**
  - have the option to choose a health plan. Those who do not choose will be auto enrolled with a health plan.
  - may keep their current provider by choosing a health plan that contracts with that provider and selecting the provider as their PCP

**Auto Assignment begins on  
Dec. 16, 2019**

- **Auto Assignment algorithm considers beneficiary/provider historical relationships**
- **PHP cannot list a provider in the directory until the provider can be paid**
- **PHP contract loading time takes at least 2-3 weeks, often longer**

# Open Enrollment Extension Beneficiary Communication

- Notice about date change to all mandatory and exempt individuals in initial 27 counties
- Mailing of notices began Sept. 23, 2019
- Estimate mailing to more than 270,000 households.
- A sample notice is posted on the County Playbook here:

<https://files.nc.gov/ncdma/NCEB-Notice-Date-Change-Beneficiary-ENG-092019.pdf>

# Questions

Comments, questions and feedback are  
welcome at:

[Medicaid.Transformation@dhhs.nc.gov](mailto:Medicaid.Transformation@dhhs.nc.gov)

