



North Carolina's Transition to Managed Care

Virtual Office Hours

June 11, 2019

- Introduction
- Overall status of PHP implementation,
- Readiness Review
- Resources

Questions?

**PLEASE ENTER ALL QUESTIONS INTO THE CHATBOX AND SEND
ONLY TO:**

AADMIN_FOR_QUESTIONS --

Overview of the Overall status of PHP implementation and Readiness Review

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Opportunities for Engagement

DHHS values input and feedback and is making sure stakeholders have the opportunity to connect through a number of venues and activities.

Ways to Participate

- Regular webinars, conference calls, meetings, and conferences
- Comments on periodic white papers, FAQs, and other publications
- Regular updates to website:
<https://www.ncdhhs.gov/assistance/medicaid-transformation>
- Email comments, questions, and feedback are all very welcome at Medicaid.Transformation@dhhs.nc.gov
- Provider Resources: <https://Medicaid.ncdhhs.gov/providers>

Providers will receive education and support during and after the transition to managed care.



Provider Playbook Publication Dates

Document Title/Topic	Document Type	Publication Date
Introduction to Medicaid Transformation: Part 1 - Overview	Fact Sheet	July 11, 2019
Introduction to Medicaid Transformation: Part 2 - Beneficiary Enrollment & Timelines	Fact Sheet	July 11, 2019
NEMT	Fact Sheet	July 11, 2019
Contracting and Quality Determination for a Provider	Fact Sheet	July 11, 2019
Deemed Eligible Process for Newborns: What Providers Need to Know	Fact Sheet	July 11, 2019
Managed Care Populations and Enrollment Notices	Fact Sheet	July 11, 2019
Sample Enrollment Notices/Outreach Materials	Actuals	July 11, 2019
Grievances and Appeals: Members	Fact Sheet	July 11, 2019
Grievances and Appeals: Providers	Fact Sheet	July 11, 2019
Care Management	Fact Sheet	July 11, 2019
Panel Management	Fact Sheet	July 11, 2019
Readiness Assessment (Part 1): Provider POV	Discussion Guide/Checklist	July 11, 2019
Care Management	Fact Sheet	July 11, 2019
Quality	Fact Sheet	July 11, 2019
Fraud, Waste and Abuse	Fact Sheet	July 11, 2019
Healthy Opportunities	Fact Sheet	July 11, 2019

Upcoming Training

Training Module	Date of Completion
MCT 101 - Provider Transition to NC Medicaid Managed Care 101	March 28, 2019
MCT 102 - Provider Payment and Contracts, NC Medicaid Managed Care 102	April 11, 2019
MCT 103 - Value Based Payments and Quality Measurement in Medicaid Managed Care, NC Medicaid Managed Care 103	April 25, 2019
MCT 104 - Provider Policies, NC Medicaid Managed Care 104	May 9, 2019
MCT 105 - Beneficiary Policies, NC Medicaid Managed Care 105	May 16, 2019
MCT 106: Behavioral Health Services: Standard Plans and Transition Period	May 23, 2019
MCT 107: Contracting with AMH Practices	May 30, 2019
MCT 108: Clinical Policies	June 13, 2019
MCT 109: Healthy Opportunities	June 20, 2019
MCT 110: Overview of Long-Term Services and Supports Populations	July 11, 2019
MCT 111: Care Management for Long-Term Services and Supports Populations	July 25, 2019

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**THANK YOU FOR JOINING THE
VIRTUAL OFFICE HOURS
DISCUSSION!**