



North Carolina Department of Health and Human Services
Division of Medical Assistance

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS
Carol H. Steckel, MPH
Director

February 22, 2013

Dear County Director of Social Services:

Subject: Behavioral Health Expansion

The purpose of this letter is to inform you about the expansion of Managed Care Organizations (MCO) for behavioral health. In previous letters to County Directors, you were informed of the significant changes to the behavioral health delivery system that have taken place in the past several months.

Effective March 1, 2013, **CoastalCare** serving Brunswick, New Hanover, Pender, Onslow and Carteret counties; and **MeckLINK** serving Mecklenburg county will be added as an MCO. Welcome letters to MeckLINK beneficiaries were mailed February 18, 2013. Welcome letters to CoastalCare beneficiaries were mailed February 21, 2013. These letters inform beneficiaries residing in the affected counties of the change and effective date.

In addition, the behavioral health expansion is now complete and all CAP-MR/DD cases are Innovations. MCO policy can be found in section 2290 of the ABD manual and section 3262 of the FC manual. Subsequent notices will be sent out regarding any changes to policy and procedures.

If you have any questions regarding this information, please contact a Medicaid Program Representative.

Sincerely,


Carol Steckel, MPH
Director

CS/pc

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