



North Carolina Department of Health and Human Services
Division of Medical Assistance

2501 Mail Service Center • Raleigh, N. C. 27699-2501 • Tel 919-855-4100 • Fax 919-733-6608

Beverly Eaves Perdue, Governor
Albert A. Delia, Acting Secretary

Michael Watson, Director

December 12, 2012

Subject: Consolidated Personal Care Services (PCS) Program

Dear County Director of Social Services:

Effective January 1, 2013, Personal Care Services (PCS) will be provided to beneficiaries under the new Consolidated Personal Care Services Benefit. The Consolidated PCS program is a Medicaid state plan benefit designed to provide personal care services to individuals residing in private living arrangements, residential facilities licensed as adult care homes, combination homes (nursing homes offering more than one level of care) and group homes.

The Division of Medical Assistance (DMA) has designated Carolinas Center for Medical Excellence (CCME) to conduct independent assessments of licensed facilities and their residents, including those residing in private living arrangements, to determine if current beneficiaries of PCS will qualify for services under the new Consolidated PCS benefit. On December 3, 2012, CCME began notifying beneficiaries of their eligibility to transition to the new Consolidated PCS program. DMA anticipates that all current PCS beneficiaries will be notified of their eligibility within approximately three weeks.

Notice informs the beneficiary of his appeal rights and procedures for appealing an adverse decision. These individuals will be entitled to a hearing and maintenance of services throughout the appeal process. The beneficiary is instructed to contact DHHS Customer Service at 1-800-662-7030 if they have any questions about the notice or the appeal process.

If you have any questions regarding this information, please contact a Medicaid Program Representative.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Watson".

Michael Watson, Director

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