



North Carolina Department of Health and Human Services  
**Division of Medical Assistance**

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Beverly Eaves Perdue, Governor  
Lanier M. Cansler, Secretary

Craig L. Gray, MD, MBA, JD, Director

December 30, 2010

RE: 2011 Application Monitoring

Dear County Director of Social Services

The Alexander Exit Plan requires that a county DSS be monitored annually or biannually as determined by the agency's performance on the monthly adjusted report card. The monitoring process is outlined in MA-3217/MA-2305, Evaluation County /DDS Performance; therefore, every county is monitored at least every other year. Attached is a list of the counties that will be monitored in 2011.

A county may also be monitored yearly if they fail to meet the Average Processing Time (APT) or Percent Processed Timely (PPT) for 1 or 2 months unless the county provides clear and convincing evidence that failure was beyond the control of the county. If the county fails to meet either the APT or PPT on the Adjusted Application Report Card for 3 or more months in the calendar year in either report card category, the county will be monitored every year.

The monitoring sample will be pulled from the 12 months prior to the month monitoring will begin and no earlier than January 2010. For example, a county is selected for monitoring in June 2011. The cases to be pulled will be from June 2010 through May 2011.

We hope this information is helpful. If you have any questions, please contact your Medicaid Program representative.

Sincerely,

A handwritten signature in black ink that reads "Craig L. Gray for".

Craig L. Gray, MD, MBA, JD, Director

Attachment

CLG/cc

Cc: Carolyn McClanahan, Chief of Medicaid Eligibility  
Sherry Bradsher, Director of Social Services



Counties to be monitored 2011

Alexander	Durham	Pasquotank
Avery	Forsyth	Person
Beaufort	Granville	Pitt
Bertie	Guilford	Randolph
Buncombe	Henderson	Robeson
Caldwell	Hyde	Rockingham
Carteret	Lenoir	Sampson
Caswell	Macon	Swain
Catawba	McDowell	Union
Chatham	Mecklenburg	Vance
Cherokee	Mitchell	Warren
Clay	Moore	Watauga
Craven	Nash	Wayne
Cumberland	New Hanover	Wilkes
Currituck	Northampton	Wilson
Davidson	Onslow	Yadkin
Davie	Orange	Yancey