



**Questions?** Go to [ncmedicaidplans.gov](http://ncmedicaidplans.gov). Or call us at **1-833-870-5500** (TTY: 1-833-870-5588). The call is free. We can speak with you in other languages.

**NOTICE TO EBCI TRIBAL MEMBER ENROLLED IN NC MEDICAID DIRECT (EXCLUDED)  
NC Medicaid 20210106 v1.0**

Patricia A. Jones  
1234 Any Main Street  
Raleigh, NC 27603-1000

March 1, 2021

Dear Patricia A. Jones:

**You are in NC Medicaid Direct**

The people below will get health care services through NC Medicaid Direct starting on the date listed.

Name / ID Number	Health Plan / Start Date
Patricia A. Jones XXX-XX-XXXX	NC Medicaid Direct July 1, 2021

**If you want to stay in NC Medicaid Direct**

You do not have to do anything if you want to stay in NC Medicaid Direct.

**NC Medicaid Direct** is North Carolina’s state-administered health care program for Medicaid members. It will continue to provide the same services including developmental disability, behavioral health, traumatic brain injury and substance use disorder services for members who need these special services.

**You have another choice**

You can choose the Eastern Band of Cherokee Indians (EBCI) Tribal Option at any time. The **EBCI Tribal Option** is a health plan created by the Cherokee Indian Hospital Authority (CIHA). It is to meet the primary care needs of federally recognized tribal members and others eligible for Indian Health Services and live in Cherokee, Haywood, Graham, Jackson, or Swain County or in a neighboring county of the 5-county region. The EBCI Tribal Option offers tailored medical, behavioral health, pharmacy, and support services to address health issues common to Native Americans.

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To get this information in other languages or formats such as large print or audio, call **1-833-870-5500**.

## If you want to make a change

You can make a change at any time. To learn about the options and the services offered or to make a change:

- Go to [ncmedicaidplans.gov](https://ncmedicaidplans.gov).
- Use the NC Medicaid Managed Care mobile app. To get the free app, search for **NC Medicaid Managed Care** on [Google Play](#) or the [App Store](#).
- Call us at **1-833-870-5500** (TTY: 1-833-870-5588).

## Questions?

We can help. Go to [ncmedicaidplans.gov](https://ncmedicaidplans.gov). You can also use the “chat” tool on the website. Or call us at **1-833-870-5500** (TTY: 1-833-870-5588), 7 a.m. to 5 p.m., Monday through Saturday. The call is free. You may need your Medicaid ID number when you call or go to the website.

Thank you,  
NC Medicaid Team