NC Department of Health and Human Services

NC Innovations Renewal

Year 1 Effective July 1, 2019

NC Innovations Renewal

- Renewal Effective 7/1/19

Technology and Access

Assistive Technology

- Added that ATES can be used for the Cost of Monthly Monitoring and that <mark>NON-adaptive computer desks</mark> and other furniture items are not covered.

- Added the following clarifying language: Medical necessity must be documented by the physician, physician assistant, nurse practitioner or Doctor of Osteopathic Medicine, for every item provided/billed regardless of any requirements for approval. A letter of medical necessity must be written and signed by the physician, physician assistant, or nurse practitioner, or other licensed professional permitted to perform those tasks and responsibilities by their NC state licensing board. When the physician, physician assistant, nurse practitioner or Doctor of Osteopathic Medicine writes the letter of Medical Necessity, a separate prescription is not needed.

Assistive Technology

Monthly Monitoring:

- Monitoring systems using video, web-cameras, or other technology are available on an individual basis, when the individual and the support team agrees it is appropriate and meets the health and safety needs of the individual. Remote support technology may only be used with full consent of the individual and his/her guardian and that consent is indicated in the individual's plan of care (including if the individual has a reference for the location of any monitoring equipment; such as where they are comfortable with a camera being located in their home). The individual/ guardian can revoke consent if they are no longer interested in monitoring systems.

Financial Supports Services

- Increased Clarity around Employer Supplies

Laptop/Computer /Printer used to carry out Administrative duties of Employer of Record

Electronic Health Records (EHR) Software used to perform Employer of Record duties

Monthly monitoring / connectivity (Internet) charges to perform Employer of Record duties

Community Living and Supports

- Clarification: Individuals who live in settings where they live independently and were using Community Living Support prior to 7/1/19 can continue to use Community Living Supports to support them in their own home.

- Anyone who moves to an independent living situation moving forward is encouraged to use Supported Living

- Clarified that CLS can be used in a group setting.

Community Navigator

Community Navigator

- **Tenancy Supports**
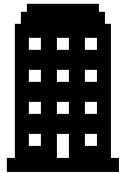
1. Develop an independent housing plan based on the participant's preferences and possible barriers

2. Assist with housing search process

3. Assist with housing application process, including assistance with applying for housing vouchers/applications

4. Identifying resources to cover expenses (housing/ moving expenses not covered by community transition funds).

5. Assisting the individual to create a budget to cover expenses

6. Ensure that living environment is safe and move-in ready

7. Developing a housing support crisis plan that includes prevention and early intervention services when housing is jeopardized

8. Assistance with finding and establishing a relationship with a housemate

9. Assistance with obtaining and identifying resources to assist the participant with financial education and planning for housing.

10. Assistance with budgeting for housing and living expenses

11. Assistance with coordinating resources to complete the move

12. Training on how to be a good tenant

Community Navigator

- ## EOR Support

  o Provide information/coaching/technical assistance support to EOR to write short-range goals and task analysis strategies per established guidelines.

  o Provide information/coaching/technical assistance for the Employer of Record to perform review of service documentation to ensure data is collected per established guidelines.   Assist as needed to update/modify Short Range Goals.

  o Provide information/coaching/technical assistance on maintenance of records in accordance with the Employer of Record Model

  o Coordinate services with the Agency with Choice if the individual is directing services under the Agency with Choice Model

  o Provide information/technical assistance to the individual on setting staff pay rates (Employer of Record).

# Participant Directed Services

- The following language was added to I-1: "Participant Directed services are monitored on a quarterly basis by the Care Coordinator through the use of the Care Coordination Monitoring Tool. The Care Coordination Monitoring Tool reviews the following items related to self-direction: Employer Related Responsibilities, Monthly Review w/ Employer, Satisfaction with Services and Progress, Review of Monthly Financial Report, Health and Safety Review, Emergency Plan, and Involvement in Staff Selection."

Day Supports, Community Networking and Career Exploration

Community Networking and Career Exploration

Pipelines
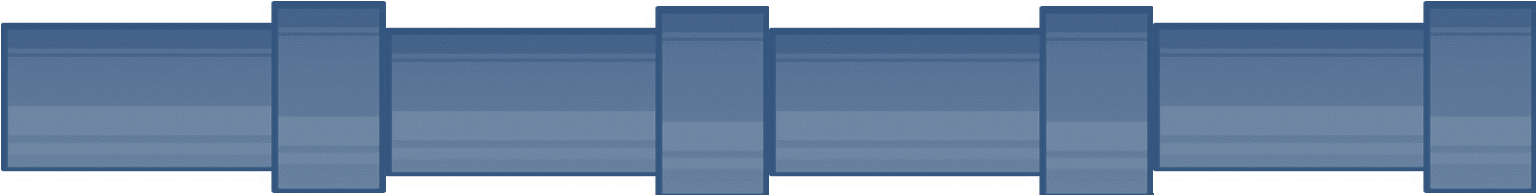
Day Supports

- **Accepted feedback that DS does not have to work on employment related tasks for individuals who are 16 years or older if it is not in the person's interests.**

- **Example:**

  > **For working-age individuals (ages 16 or older) not also working in competitive integrated employment, Day Supports may include career and employment exploration through educational and experiential opportunities designed to identify a person's specific interests and aptitudes for paid work…**

Day Supports

- Individuals new to the service and 16 years of age and older, will receive education on available options during the annual planning meeting and **on an on-going basis through service delivery**

Day Supports and Exploration

- For working-age individuals (ages 16 or older) not also working in competitive integrated employment, Day Supports may include:
  - career and employment exploration
  - experience and skills transferable to competitive integrated employment
  - business tours
  - informational interviews and job shadowing
  - experiences and/or skill development to explore opportunities for competitive integrated employment in the person's local area.

Residential Supports, Supported Living and Respite

Residential Supports, Supported Living, and Respite

- **Respite may be used by individuals living in a Residential or Supported Living setting when the individual is accessing a summer camp or support group. The Residential and Supported Living service will not be billed on days when an individual is utilizing respite to access an overnight summer camp.**

- **Why?**

Residential Supports and Supported Living Levels

- The level of Residential Supports or Supportive Living requested in the plan of care or approved by Utilization Management (UM) must be based on medical necessity in each participant's individual case.

- The SIS Level is only one piece of evidence that may be considered.

- The SIS score may be considered as a guideline only and should not be the sole piece of evidence in determining the level of these services.

Supported Living

Supported Living Example, cont.

Level One: *(Typically Levels A and B)*

- Level one is intended to serve persons who require minimal support to perform the activities of daily living and to remain safe and healthy. **Staffing is based on the preferences and the assessed needs of the person but typically does not require staff to be in the home or awake at night.**

Level Two: *(Typically Levels C and D)*

- Level two is intended to serve person/s that requires moderate support to perform the activities of daily living and to remain safe and healthy. Staffing is based on the preferences and the assessed needs of the person/s. **Typically, the live-in caregiver or staff must be onsite but not awake at night or appropriate technology may be used to ensure supervision.**

Level Three: *(Typically Levels E, F and G)*

- Level 3: The beneficiary requires continuous supervision including awake overnight staff in order to remain safe and healthy. **Typically, Person/s receiving Level Three supports include arrangements in which a person/s is living in his/her own home with overnight and awake staff or appropriate technology may be used to ensure supervision as identified in the ISP.**

Supported Living Clarifications

- Supported Living shall not be provided in a home where a person lives with family members unless such family members are a person receiving Supported Living, *the family member is receiving other disability specific services, a spouse,* or a minor child. Family member is defined as a parent, grandparents, siblings, grandchildren, and other extended family members.

- Transportation is an inclusive component of Supported Living to achieve goals and objectives related to these activities. Transportation to and from the individuals home and points of travel in the community is included to the degree that they are not reimbursed by another funding source.

- **Supported Living can be self directed**

Supported Living Transition

Purpose:

- Provide members with the support that they need to facilitate their transition to Supported Living.

Covered Transitions:

Meeting to assess support Needs	Treatment Team Meetings	Examples
• Cook meal? • Household maintenance? • Vacuuming? • Cleaning? • Calling for help? • Appointment? • Is technology or Assistive Tech appropriate? • Transportation? • Alone time?	• Better understand the person • Support the person • Addressing support needs	• Help with finding housing • Help with gathering household items • Learning about community • Safety plans • Emergency plan

Supported Living Periodic

Purpose:

- Added a periodic modifier for individuals who use 4 hours or less of Supported Living per day

Respite

- Respite - Respite may be utilized during school hours for sickness, injury, or when a student is suspended or expelled.

- Clarified that Respite services can be provided periodically or scheduled

# Money Follows the Person Tasks and Slots

MFP Slots

- Money Follows the Person (MFP) Slots remain in the 1915 C waiver.

DI Slots

- 1915 B3 Innovations Slots (often known as DI / Innovations look a like slots) remain in the 1915 B Waiver.

Community Transition and Pretransition

- Service necessary for the beneficiary's health and safety such as pest eradication, one-time cleaning prior to occupancy **and coordination of care pretransition.**
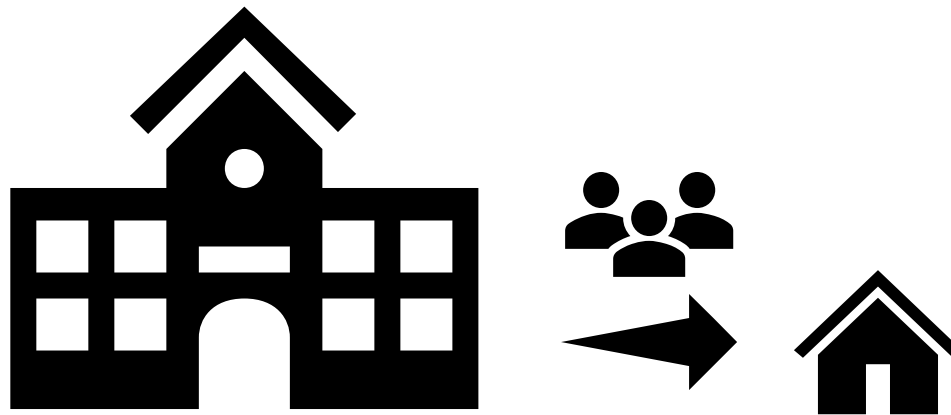
Questions

Please submit any questions to IDDListeningSessions@dhhs.nc.gov