



**NC Department of Health and Human Services**  
**Private Duty Nursing (PDN)**  
**Summer Stakeholder Session**

**Long-Term Services and Supports**

**August 19, 2020**

# Agenda

- **Welcome and Introductions**
- **Managed Care Updates**
- **Review of June Updates**
- **Discussion: Skilled Nursing vs. Nurse Aide Level of Care**
- **PDN Reminders**
- **Q & A**



# Managed Care Update

# Managed Care Update

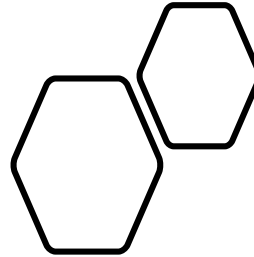
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**S.B. 808 became law – Medicaid moves from fee-for-service to Managed Care July 1, 2021.**

**Appx. 1.5 million NC citizens will be moved into private Medicaid Managed Care.**

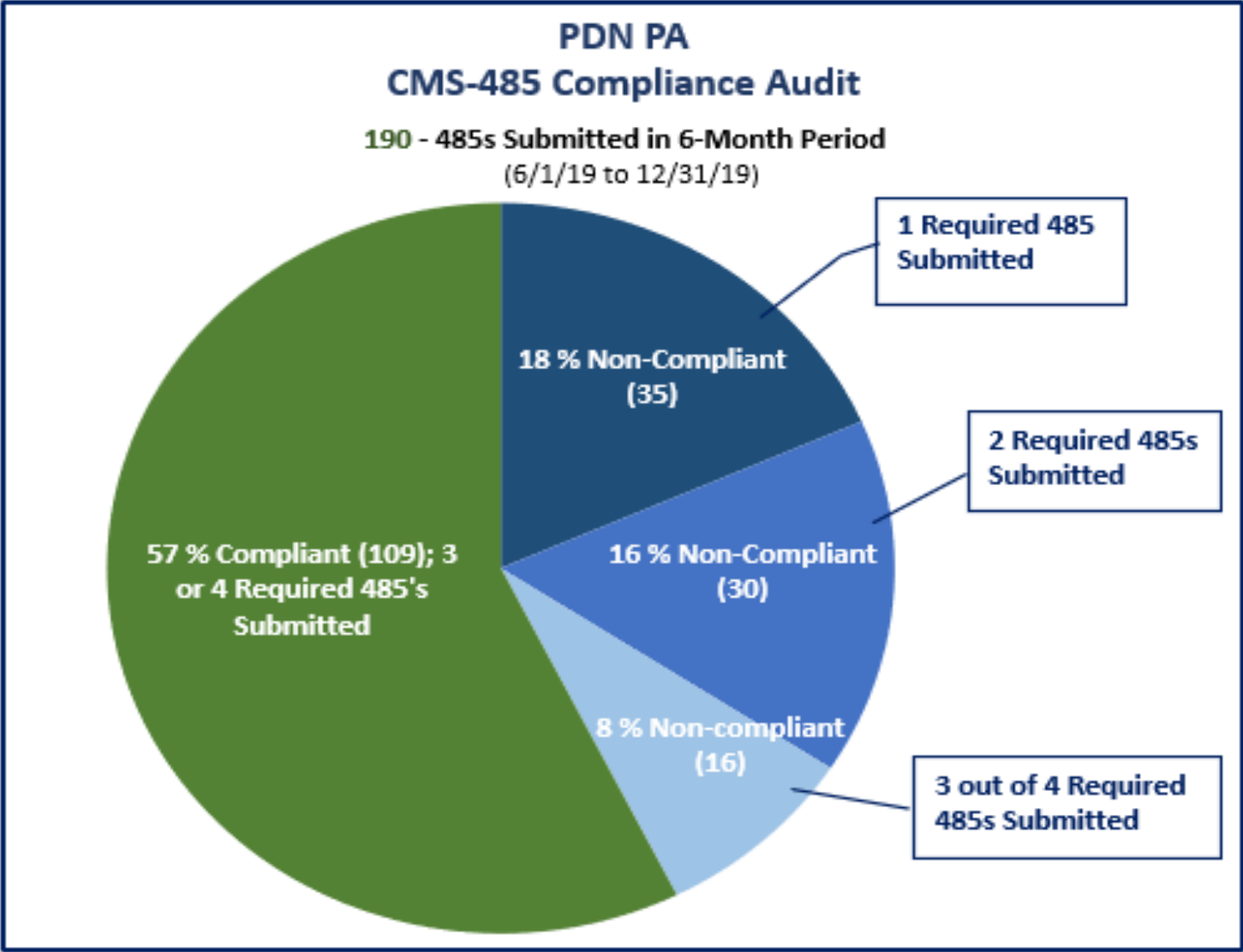
**Medicaid Managed Care = Quality care with cost efficiencies through negotiated network costs with physicians and hospitals.**

# Quality Improvement Initiatives



- **CMS-485 audit**
- **Third party insurance**
- **Transferred/Shared Hours**

# CMS-485 Audit



# Third Party Insurance

## *Reminder:*

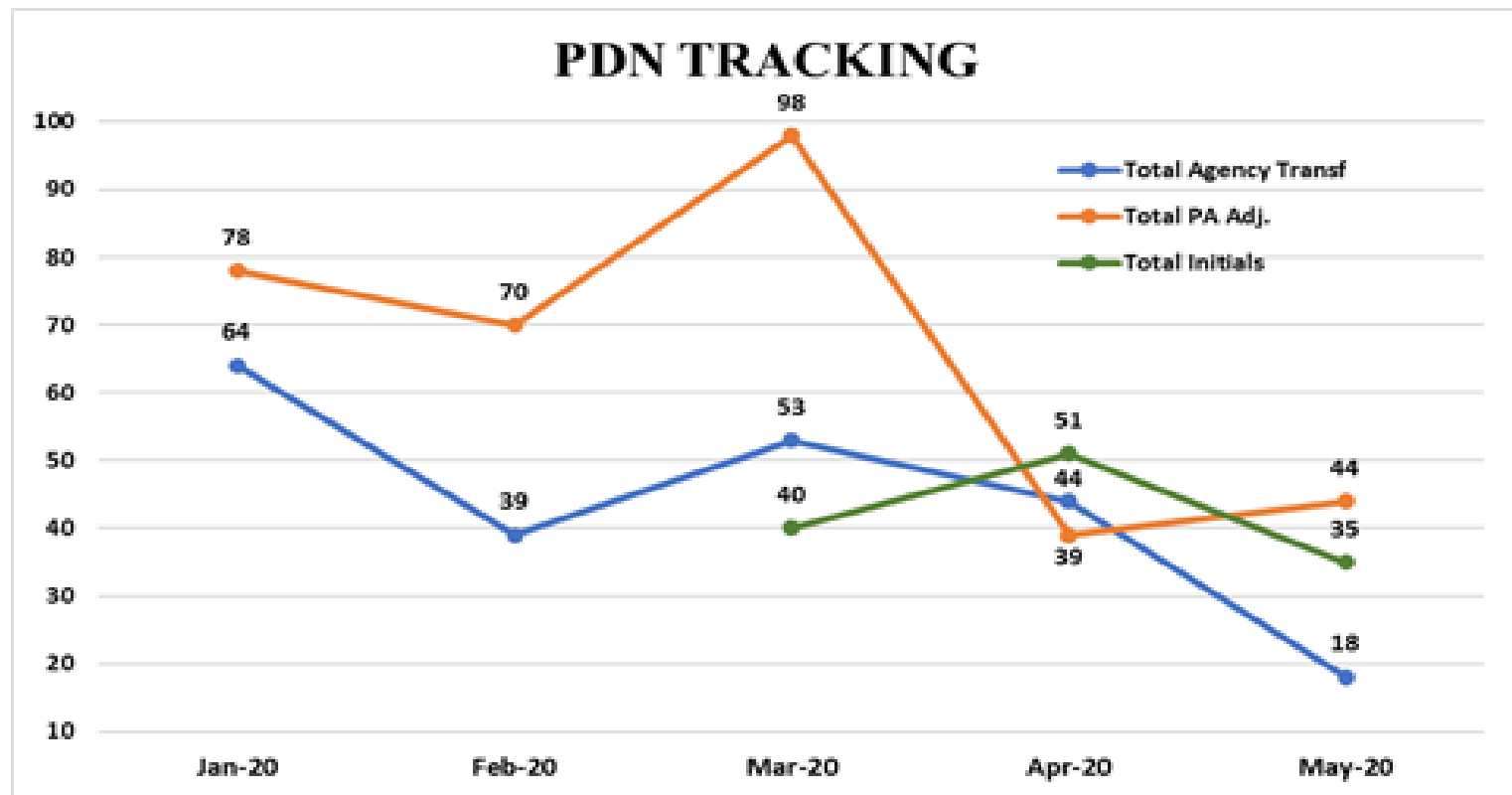
- Medicaid is the payer of last resort
- Private health insurance coverage for nursing services or denial documentation for the prior approval period must be submitted to Medicaid
- Monitoring for compliance with this requirement has been initiated.

*consulting with internal resources regarding data collection/analysis*



# Transferred/Shared Hours

Transfers/Shared Hour Changes and Initials from January - May 2020





# Provider Reconsideration Review Requests Process

- **Providers may petition within 30 calendar days a written request for review of payment, payment denial, disallowance or payment adjustment.**
- **Submission must be received within 30 calendar days from receipt of notification of final payment disposition.**
- **Providers may appoint another individual to represent them through a separate written statement.**

**Appeals, Division of Health Benefits  
2501 Mail Service Center  
Raleigh, North Carolina 27699-2501**

# Status of Proposed PDN Policy Revisions

The PDN Policy revision process continues to be delayed due to:

- The consideration of additional stakeholder feedback
- Chief Medical Officer consideration of 3G-1 (Adult) policy criteria
- NC Medicaid response to COVID-19

# Discussion

- **Skilled Nursing vs. Nurse Aide Level of Care**

**Private Duty Nursing (PDN)** is substantial, complex, and continuous skilled nursing care. Skilled nursing does not include those tasks that can be delegated to *unlicensed assistive personnel* (21 NCAC 36).



# Unlicensed Assistive Personnel

Unlicensed assistive personnel (UAP) is an umbrella term used to describe unlicensed health care assistants that have been trained to provide certain tasks of client care as ***directed*** by a licensed health care provider.

UAP include but are not limited to the following specific job titles:

Nurses' Aide (NA)

Certified Nursing Assistant (CNA)

Patient Care Aide (PCA)

Home Health Aide (HHA)

NC Board of Nursing webpage: [www.ncbon.com](http://www.ncbon.com)

# Nurse Aide I Tasks

## North Carolina Board of Nursing Nurse Aide I Tasks

- I. **PERSONAL CARE (ADL)**
  - Bathing (assist, bed bath, tub bath, shower, sitz)
  - Mouth care
  - Skin care
  - Hair care
  - Nail care
  - Bedmaking (modified)
  - Dressing and undressing
- II. **BODY MECHANICS**
  - Turn and position
  - Transfer – chair and stretcher
  - Use of lifts
  - Assist with ambulation
  - Range of motion exercises
- III. **NUTRITION**
  - Prepare patients for meal time
  - Feed patients
  - Intake and output
  - Force and restrict fluids
- IV. **ELIMINATION**
  - Bedpan/urinal
  - Bowel/bladder retraining
  - Collect/test specimens
  - Perineal/catheter care
  - Apply condom caths
  - + - Douches
  - Enemas
  - + - Insert rectal tubes/flatus bags
  - Empty drainage devices from body cavities/wounds
  - + - Maintain gastric suction
- V. **SAFETY**
  - Side rails/ call rails
  - Mitts and restraints
  - CPR/Heimlich Maneuver
  - Infection control
    - Handwashing
    - Isolation technique
    - Standard precautions
- VI. **SPECIAL PROCEDURES**
  - Vital signs
    - Temp (oral, rectal, axillary)
    - Pulse (radial, apical)
    - Respirations
    - BP
  - Height and weight (stand-up scales/bed scales)
  - Application of heat/cold
  - Prevent and care for decubitus ulcers
  - + - Surgical skin preps and scrubs
  - Clean dressing changes
  - Apply ace bandages, TEDs and binders
  - + - Apply and remove EKG monitor leads
  - Postmortem care
  - Cough/deep breathing

# Nurse Aide II Tasks

## North Carolina Board of Nursing Nurse Aide II Tasks

### **OXYGEN THERAPY**

- Room Set-up
- Monitoring flow-rate

### **TRACHEOSTOMY CARE**

### **STERILE DRESSING CHANGE**

(Wound over 48 hours old)

### **I.V. FLUID – ASSISTIVE ACTIVITIES**

- Assemble/flush tubing during set-up
- Monitoring flow-rate
- Site care/dressing change
- Discontinuing peripheral intravenous infusions

### **NUTRITION ACTIVITIES**

- Oral/nasogastric infusions (after placement verification by licensed nurse)
- Gastrostomy feedings
- Clamping tubes
- Removing oral/nasogastric feeding tubes

### **SUCTIONING**

- Oropharyngeal
- Nasopharyngeal

### **URINARY CATHETERS**

- Catheterizations

### **WOUND IRRIGATION**

### **ELIMINATION PROCEDURES**

- Ostomy Care

# PDN Reminders

- **DMA 3062 PDN Medical Update Form**
  - All questions to be completed
  
- **DMA 3171 Verification - School Nursing form**
  - Please complete the form even though schools are closed due to COVID-19
  - Section V to include only days missed due to school absence, where the PDN nurse provides those hours in the home, must be signed by the beneficiary's caregiver.

# PDN Reminders

- **RAI timeliness - Upload required documentation within 10 business days of RAI**
- **Most RAI's sent out due to CMS 485, primary insurance, incomplete/outdated documentation, missing/incomplete or inaccurate transfer/shared agreements.**
- **Forms alterations – please use forms on PDN or NCTracks website.**
- **NP and PA signatures not permitted per policy**



# NC Medicaid Bulletins related to COVID-19:

- Special Bulletin COVID-19 # 88:  
<https://medicaid.ncdhhs.gov/blog/2020/05/11/special-bulletin-covid-19-88-additional-temporary-rate-increases-skilled-nursing> (\*Rate Increase - Additional Information)
- Special Bulletin COVID-19 # 81:  
<https://medicaid.ncdhhs.gov/blog/2020/05/04/special-bulletin-covid-19-81-hospice-clinical-coverage-policy-changes-due-cms> (Supervisory Visits - Hospice)
- Special Bulletin COVID-19 # 57:  
<https://medicaid.ncdhhs.gov/blog/2020/04/22/special-bulletin-covid-19-57-private-duty-nursing-flexibility-updates> (Primary Insurance Verification delays)
- Special Bulletin COVID-19 # 52:  
<https://medicaid.ncdhhs.gov/blog/2020/04/20/special-bulletin-covid-19-52-coverage-weight-scales-and-portable-pulse-oximeters> (Weigh Scales and Portable Pulse Oximeters)
- Special Bulletin COVID-19 # 38:  
<https://medicaid.ncdhhs.gov/blog/2020/04/08/special-bulletin-covid-19-38-private-duty-nursing-clinical-policy-modification-%E2%80%93> (Refusal of PDN Services)
- Special Bulletin COVID-19 # 32:  
<https://medicaid.ncdhhs.gov/blog/2020/04/03/special-bulletin-covid-19-32-rate-increase-and-claims-reprocessing> (Rate Increase)
- Special Bulletin COVID-19 # 29:  
<https://medicaid.ncdhhs.gov/blog/2020/03/31/special-bulletin-covid-19-29-coverage-automatic-blood-pressure-monitors-temporary> (Automatic B/P Monitors)
- Special Bulletin COVID-19 # 5:  
<https://medicaid.ncdhhs.gov/blog/2020/03/19/special-bulletin-covid-19-5-private-duty-nursing-and-home-health-updates> (Missed School Hours and STI)

# Q & A

# Mark your calendars!

**Next PDN Stakeholder  
session scheduled for**

**December 17, 2020**

**2:30pm – 4:00pm**



# Additional Questions

Please email additional PDN-related questions to:

[Medicaid.homecareservice@dhhs.nc.gov](mailto:Medicaid.homecareservice@dhhs.nc.gov)

- **Current PDN policy links:**

[https://files.nc.gov/ncdma/documents/files/3G-1\\_1.pdf](https://files.nc.gov/ncdma/documents/files/3G-1_1.pdf)

[https://files.nc.gov/ncdma/documents/files/3G-2\\_0.pdf](https://files.nc.gov/ncdma/documents/files/3G-2_0.pdf)

- **PDN website:**

<https://medicaid.ncdhhs.gov/providers/programs-and-services/long-term-care/private-duty-nursing-pdn>



**THANK YOU**