To all beneficiaries enrolled in a Prepaid Health Plan (PHP): for questions about benefits and services available on or after implementation, please contact your PHP.

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1.0 **Description of the Procedure, Product, or Service**

Balloon Ostial Dilation (BOD) also known as balloon dilation sinuplasty, balloon catheter sinusotomy, sinus ostial dilation or balloon sinuplasty, is a procedure that involves placing a balloon in the sinus ostium and inflating the balloon to stretch the opening. BOD can be performed as a stand-alone procedure for chronic rhinosinusitis, or as an adjunctive procedure to the traditional endoscopic sinus surgery, Functional Endoscopic Sinus Surgery (FESS).

Several procedure approaches have been proposed for balloon sinus ostial dilation. The first type of approach is done through the nostrils by inserting a small balloon through a tube placed in the nasal cavity where the blocked sinus is located using fluoroscopic guidance. The second type of approach is the transantral approach, which is done by creating a small entry point under the lip. In most instances, the procedure is performed under general anesthesia and in some cases local anesthesia. Potential advantages of sinus balloon catheterization consist of minimal mucosal damage, minimal intraoperative bleeding, minimal discomfort, and equally effective when compared with the more invasive procedure of FESS. This policy does not address FESS.

1.1 **Definitions**

1.1.1 **Acute sinusitis**
Acute sinusitis is rhinosinusitis lasting less than four consecutive weeks.

1.1.2 **Subacute sinusitis.**
Subacute sinusitis is rhinosinusitis lasting four weeks to twelve consecutive weeks.

1.1.3 **Chronic rhinosinusitis (CRS)**
Chronic rhinosinusitis is rhinosinusitis lasting longer than 12 consecutive weeks.

**Recurrent Acute Rhinosinusitis (RARS)**
A subtype of CRS (four or more acute rhinosinusitis episodes within a twelve-month period after medical therapy has failed.

1.1.4 **Functional Endoscopic Sinus Surgery (FESS)**
FESS involves the insertion of the endoscope, a very thin fiber-optic tube, into the nose for a direct visual examination of the openings into the sinuses. With state-of-the-art micro-telescopes and instruments, abnormal and obstructive tissues are then removed. In the majority of cases, the surgical procedure is performed entirely through the nostrils, leaving no external scars. There is little swelling and only mild discomfort.
1.1.5 Medical Therapy
Medical therapy consists of:
1. A minimum of two different oral antibiotics of two to four weeks duration for a beneficiary with chronic rhinosinusitis (culture-directed if possible)
2. A minimum of two different oral antibiotics with multiple one to three-week courses for a beneficiary with recurrent acute rhinosinusitis (at the discretion of the physician)
3. Oral or nasal steroids (at the discretion of the physician)
4. Optional nasal saline irrigations
5. Optional oral, nasal decongestants, or antihistamines if not contraindicated
6. Treatment of concomitant allergic rhinitis consisting of avoidance measures, pharmacotherapy, or immunotherapy (at the discretion of the physician).

2.0 Eligibility Requirements
2.1 Provisions

2.1.1 General
(The term “General” found throughout this policy applies to all Medicaid and NCHC policies)

a. An eligible beneficiary shall be enrolled in either:
   1. the NC Medicaid Program (Medicaid is NC Medicaid program, unless context clearly indicates otherwise); or
   2. the NC Health Choice (NCHC is NC Health Choice program, unless context clearly indicates otherwise) Program on the date of service and shall meet the criteria in Section 3.0 of this policy.

b. Provider(s) shall verify each Medicaid or NCHC beneficiary’s eligibility each time a service is rendered.

c. The Medicaid beneficiary may have service restrictions due to their eligibility category that would make them ineligible for this service.

d. Following is only one of the eligibility and other requirements for participation in the NCHC Program under GS 108A-70.21(a): Children must be between the ages of 6 through 18.

2.1.2 Specific
(The term “Specific” found throughout this policy only applies to this policy)

a. Medicaid
Medicaid beneficiaries may be eligible for BOD, when the beneficiary meets the criteria in Subsection, 3.2 and is 18 years of age and older. The final decision to perform BOD must be the responsibility of the otolaryngologist who takes into consideration the suitability of the case for BOD alone and FDA approved indications for use. The Otolaryngologist shall comply with age requirement as noted in Subsection 2.1.2(a).
b. **NCHC**

NCHC beneficiaries may be eligible for BOD when the beneficiary meets the criteria in **Subsection 3.2** and is 18 years of age, but prior to reaching their 19th birthday. The final decision to perform BOD must be the responsibility of the otolaryngologist who takes into consideration the suitability of the case for BOD alone and FDA approved indications for use. The Otolaryngologist shall comply with age requirement as noted in Subsection 2.1.2(b).

### 2.2 Special Provisions

#### 2.2.1 EPSDT Special Provision: Exception to Policy Limitations for a Medicaid Beneficiary under 21 Years of Age

a. **42 U.S.C. § 1396d(r) [1905(r) of the Social Security Act]**

Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) is a federal Medicaid requirement that requires the state Medicaid agency to cover services, products, or procedures for Medicaid beneficiary under 21 years of age **if** the service is **medically necessary health care** to correct or ameliorate a defect, physical or mental illness, or a condition [health problem] identified through a screening examination (includes any evaluation by a physician or other licensed practitioner).

This means EPSDT covers most of the medical or remedial care a child needs to improve or maintain his or her health in the best condition possible, compensate for a health problem, prevent it from worsening, or prevent the development of additional health problems.

Medically necessary services will be provided in the most economic mode, as long as the treatment made available is similarly efficacious to the service requested by the beneficiary’s physician, therapist, or other licensed practitioner; the determination process does not delay the delivery of the needed service; and the determination does not limit the beneficiary’s right to a free choice of providers.

EPSDT does not require the state Medicaid agency to provide any service, product or procedure:

1. that is unsafe, ineffective, or experimental or investigational.
2. that is not medical in nature or not generally recognized as an accepted method of medical practice or treatment.

Service limitations on scope, amount, duration, frequency, location of service, and other specific criteria described in clinical coverage policies may be exceeded or may not apply as long as the provider’s documentation shows that the requested service is medically necessary “to correct or ameliorate a defect, physical or mental illness, or a condition” [health problem]; that is, provider documentation shows how the service, product, or procedure meets all EPSDT criteria, including to correct or improve or maintain the beneficiary’s health in the best condition possible, compensate for a health problem, prevent it from worsening, or prevent the development of additional health problems.
b. **EPSDT and Prior Approval Requirements**
   1. If the service, product, or procedure requires prior approval, the fact that the beneficiary is under 21 years of age does **NOT** eliminate the requirement for prior approval.
   2. **IMPORTANT ADDITIONAL INFORMATION** about EPSDT and prior approval is found in the *NCTracks Provider Claims and Billing Assistance Guide*, and on the EPSDT provider page. The Web addresses are specified below.
       
       *NCTracks Provider Claims and Billing Assistance Guide*:  
       [https://www.nctracks.nc.gov/content/public/providers/provider-manuals.html](https://www.nctracks.nc.gov/content/public/providers/provider-manuals.html)
       
       EPSDT provider page:  
       [https://medicaid.ncdhhs.gov/](https://medicaid.ncdhhs.gov/)

2.2.2 **EPSDT does not apply to NCHC beneficiaries**

2.2.3 **Health Choice Special Provision for a Health Choice Beneficiary age 6 through 18 years of age**

NC Medicaid shall deny the claim for coverage for an NCHC beneficiary who does not meet the criteria within **Section 3.0** of this policy. Only services included under the NCHC State Plan and the NC Medicaid clinical coverage policies, service definitions, or billing codes are covered for an NCHC beneficiary.

### 3.0 When the Procedure, Product, or Service Is Covered

*Note: Refer to Subsection 2.2.1 regarding EPSDT Exception to Policy Limitations for a Medicaid Beneficiary under 21 Years of Age.*

#### 3.1 General Criteria Covered

Medicaid and NCHC shall cover the procedure, product, or service related to this policy when medically necessary, and:

a. the procedure, product, or service is individualized, specific, and consistent with symptoms or confirmed diagnosis of the illness or injury under treatment, and not in excess of the beneficiary’s needs;

b. the procedure, product, or service can be safely furnished, and no equally effective and more conservative or less costly treatment is available statewide; and

c. the procedure, product, or service is furnished in a manner not primarily intended for the convenience of the beneficiary, the beneficiary’s caretaker, or the provider.

#### 3.2 Specific Criteria Covered

**3.2.1 Specific criteria covered by both Medicaid and NCHC**

Medicaid and NCHC shall cover stand-alone BOD (limited to the frontal, maxillary, or sphenoid sinuses) for a beneficiary who meets all of the following criteria:

a. Has either chronic rhinosinusitis lasting longer than 12 consecutive weeks; or four or more documented episodes of RARS in twelve calendar months.
b. Has documented attempts and failure of medical therapy (refer to Subsection 1.1.5) and
c. Has been reported by confirmation of computed tomography (CT) that the sinus to be dilated, demonstrates at least ONE of the following radiological findings:
   1. bone remodeling and thickening;
   2. mucosal thickening greater than two millimeters;
   3. complete opacification; or
   4. Obstruction of the ostiomeatal complex.
   Note: CT scans can be nonspecific for diagnosing RARS, therefore, clinical findings are required to support surgical intervention.

3.2.2 Medicaid Additional Criteria Covered
   None Apply.

3.2.3 NCHC Additional Criteria Covered
   None Apply.

4.0 When the Procedure, Product, or Service Is Not Covered
   Note: Refer to Subsection 2.2.1 regarding EPSDT Exception to Policy Limitations for a Medicaid Beneficiary under 21 Years of Age.

4.1 General Criteria Not Covered
   Medicaid and NCHC shall not cover the procedure, product, or service related to this policy when:
   a. the beneficiary does not meet the eligibility requirements listed in Section 2.0;
   b. the beneficiary does not meet the criteria listed in Section 3.0;
   c. the procedure, product, or service duplicates another provider’s procedure, product, or service; or
   d. the procedure, product, or service is experimental, investigational, or part of a clinical trial.

4.2 Specific Criteria Not Covered

4.2.1 Specific Criteria Not Covered by both Medicaid and NCHC
   Medicaid and NCHC shall not cover BOD for any of the following conditions:
   a. Nasal polyps or tumors.
   b. Samter’s Triad (aspirin sensitivity);
   c. Severe sinusitis secondary to autoimmune or connective tissue disorders such as sarcoidosis or Wegener’s granulomatosis;
   d. Severe sinusitis secondary to ciliary dysfunction such as cystic fibrosis;
   e. Contraindication to, or inability to tolerate local or topical anesthetic;
   f. History of failed balloon procedure in the sinus to be treated;
   g. Sinusitis with extensive fungal disease; or
   h. Significant neo-osteogenesis confirmed by CT.
4.2.2 Medicaid Additional Criteria Not Covered
None Apply.

4.2.3 NCHC Additional Criteria Not Covered
a. NCGS § 108A-70.21(b) “Except as otherwise provided for eligibility, fees, deductibles, copayments, and other cost sharing charges, health benefits coverage provided to children eligible under the Program shall be equivalent to coverage provided for dependents under North Carolina Medicaid Program except for the following:
   1. No services for long-term care.
   2. No nonemergency medical transportation.
   3. No EPSDT.
   4. Dental services shall be provided on a restricted basis in accordance with criteria adopted by the Department to implement this subsection.”

5.0 Requirements for and Limitations on Coverage

Note: Refer to Subsection 2.2.1 regarding EPSDT Exception to Policy Limitations for a Medicaid Beneficiary under 21 Years of Age.

5.1 Prior Approval
Medicaid and NCHC shall require prior approval for BOD.

5.2 Prior Approval Requirements

5.2.1 General
The provider(s) shall submit to the Department of Health and Human Services (DHHS) Utilization Review Contractor the following:
   a. the prior approval request; and
   b. all health records and any other records that support the beneficiary has met the specific criteria in Subsection 3.2 of this policy.

5.2.2 Specific
In addition to the requirements listed in Subsection 5.2.1, the Otolaryngologist shall submit all of the following to the DHHS Utilization Review Contractor:
   a. Signed letter of medical necessity by the attending physician requesting BOD, and a summary of the beneficiary’s clinical history and evaluation.
   b. Documentation of what sinus is involved;
   c. Documentation of attempted and failed medical therapy (refer to subsection 1.1.5) for persistent chronic or recurrent acute rhinosinusitis;
   d. Documentation of one or more of the following CT scan findings; (as noted in Subsection 3.2.1.C):
      1. mucosal thickening greater than two millimeters;
      2. complete opacification;
      3. bone remodeling and thickening; or
      4. obstruction of the ostiomeatal complex.

Note: CT scans can be nonspecific for diagnosing RARS, therefore, clinical findings are required to support surgical intervention.
5.3 **Additional Limitations or Requirements**

With prior approval, Medicaid will pay each code (31295, 31296, 31297, 31298) one time, per sinus, per beneficiary lifetime.

6.0 **Provider(s) Eligible to Bill for the Procedure, Product, or Service**

To be eligible to bill for the procedure, product, or service related to this policy, the provider(s) shall:

a. meet Medicaid or NCHC qualifications for participation;
b. have a current and signed Department of Health and Human Services (DHHS) Provider Administrative Participation Agreement; and
c. bill only for procedures, products, and services that are within the scope of their clinical practice, as defined by the appropriate licensing entity.

6.1 **Provider Qualifications and Occupational Licensing Entity Regulations**

BOD shall be performed by an Otolaryngologist.

6.2 **Provider Certifications**

None applied.

7.0 **Additional Requirements**

*Note: Refer to Subsection 2.2.1 regarding EPSDT Exception to Policy Limitations for a Medicaid Beneficiary under 21 Years of Age.*

7.1 **Compliance**

Provider(s) shall comply with the following in effect at the time the service is rendered:

a. All applicable agreements, federal, state and local laws and regulations including the Health Insurance Portability and Accountability Act (HIPAA) and record retention requirements; and
b. All NC Medicaid’s clinical (medical) coverage policies, guidelines, policies, provider manuals, implementation updates, and bulletins published by the Centers for Medicare and Medicaid Services (CMS), DHHS, DHHS division(s) or fiscal contractor(s).
8.0 Policy Implementation and History

Original Effective Date: February 1, 2018

History:

<table>
<thead>
<tr>
<th>Date</th>
<th>Section or Subsection Amended</th>
<th>Change</th>
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<tr>
<td>February 1, 2018</td>
<td>All Sections and Attachment(s)</td>
<td>New policy documenting a new service.</td>
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<tr>
<td>April 1, 2018</td>
<td>Subsection 5.3</td>
<td>CPT 2018 update. Added CPT code 31298</td>
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<td>03/15/2019</td>
<td>Table of Contents</td>
<td>Added, “To all beneficiaries enrolled in a Prepaid Health Plan (PHP): for questions about benefits and services available on or after November 1, 2019, please contact your PHP.”</td>
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<tr>
<td>03/15/2019</td>
<td>All Sections and Attachments</td>
<td>Updated policy template language.</td>
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<tr>
<td>12/12/2019</td>
<td>Table of Contents</td>
<td>Updated policy template language, “To all beneficiaries enrolled in a Prepaid Health Plan (PHP): for questions about benefits and services available on or after implementation, please contact your PHP.”</td>
</tr>
<tr>
<td>12/12/2019</td>
<td>Attachment A</td>
<td>Added, “Unless directed otherwise, Institutional Claims must be billed according to the National Uniform Billing Guidelines. All claims must comply with National Coding Guidelines.”</td>
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Attachment A: Claims-Related Information

Provider(s) shall comply with the, NCTracks Provider Claims and Billing Assistance Guide, Medicaid bulletins, fee schedules, NC Medicaid’s clinical coverage policies and any other relevant documents for specific coverage and reimbursement for Medicaid and NCHC:

A. Claim Type

Institutional (UB-04/837I transaction)
Professional (CMS-1500/837P transaction)

Unless directed otherwise, Institutional Claims must be billed according to the National Uniform Billing Guidelines. All claims must comply with National Coding Guidelines.

B. International Classification of Diseases and Related Health Problems, Tenth Revisions, Clinical Modification (ICD-10-CM) and Procedural Coding System (PCS)

Provider(s) shall report the ICD-10-CM and Procedural Coding System (PCS) to the highest level of specificity that supports medical necessity. Provider(s) shall use the current ICD-10 edition and any subsequent editions in effect at the time of service. Provider(s) shall refer to the applicable edition for code description, as it is no longer documented in the policy.

C. Code(s)

Provider(s) shall report the most specific billing code that accurately and completely describes the procedure, product or service provided. Provider(s) shall use the Current Procedural Terminology (CPT), Health Care Procedure Coding System (HCPCS), and UB-04 Data Specifications Manual (for a complete listing of valid revenue codes) and any subsequent editions in effect at the time of service. Provider(s) shall refer to the applicable edition for the code description, as it is no longer documented in the policy.

If no such specific CPT or HCPCS code exists, then the provider(s) shall report the procedure, product or service using the appropriate unlisted procedure or service code.

<table>
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<tr>
<th>CPT Code(s)</th>
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<tr>
<td>31295</td>
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<td>31296</td>
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<tr>
<td>31297</td>
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Unlisted Procedure or Service
CPT: The provider(s) shall refer to and comply with the Instructions for Use of the CPT Codebook, Unlisted Procedure or Service, and Special Report as documented in the current CPT in effect at the time of service.

HCPCS: The provider(s) shall refer to and comply with the Instructions for use of HCPCS National Level II codes, Unlisted Procedure or Service and Special Report as documented in the current HCPCS edition in effect at the time of service.

D. Modifiers

Provider(s) shall follow applicable modifier guidelines.
E. **Billing Units**
   Provider(s) shall report the appropriate code(s) used which determines the billing unit(s).

F. **Place of Service**
   Inpatient hospital, outpatient hospital, ambulatory surgical clinic, and office.

G. **Co-payments**
   For Medicaid refer to Medicaid State Plan:

   For NCHC refer to NCHC State Plan:

H. **Reimbursement**
   Provider(s) shall bill their usual and customary charges.
   For a schedule of rates, refer to: [https://medicaid.ncdhhs.gov/](https://medicaid.ncdhhs.gov/)

   BOD used as an adjunct during (FESS) is considered integral to the primary FESS procedure and not separately reimbursable.