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1.0 Description of the Procedure, Product or Service

1.1 Definitions

Therapeutic Abortion

A therapeutic abortion is the termination of a pregnancy where fetal heart tones are present at the time of the abortive procedure. The termination of a pregnancy may be induced medically (prostaglandin suppositories, etc.) or surgically (dilation and curettage, etc.). This includes the delivery of a non-viable (incapable of living outside the uterus) but live fetus, if labor was augmented by pitocin drip, laminaria suppository, etc.

Non-Therapeutic Abortion

A non-therapeutic abortion is any termination of a pregnancy where there has been no manual or surgical interruption of that pregnancy (missed, incomplete, spontaneous, etc.).

2.0 Eligibility Requirements

2.1 Provisions

2.1.1 General

(The term “General” found throughout this policy applies to all Medicaid and NCHC policies)

a. An eligible beneficiary shall be enrolled in either:
   1. the NC Medicaid Program (Medicaid is NC Medicaid program, unless context clearly indicates otherwise); or
   2. the NC Health Choice (NCHC is NC Health Choice program, unless context clearly indicates otherwise) Program on the date of service and shall meet the criteria in Section 3.0 of this policy.

b. Provider(s) shall verify each Medicaid or NCHC beneficiary’s eligibility each time a service is rendered.

c. The Medicaid beneficiary may have service restrictions due to their eligibility category that would make them ineligible for this service.

d. Following is only one of the eligibility and other requirements for participation in the NCHC Program under GS 108A-70.21(a): Children must be between the ages of 6 through 18.

2.1.2 Specific

(The term “Specific” found throughout this policy only applies to this policy)

a. Medicaid

   None Apply.

b. NCHC

   None Apply.
2.2 Special Provisions

2.2.1 EPSDT Special Provision: Exception to Policy Limitations for a Medicaid Beneficiary under 21 Years of Age

a. 42 U.S.C. § 1396d(r) [1905(r) of the Social Security Act]

Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) is a federal Medicaid requirement that requires the state Medicaid agency to cover services, products, or procedures for Medicaid beneficiary under 21 years of age if the service is medically necessary health care to correct or ameliorate a defect, physical or mental illness, or a condition [health problem] identified through a screening examination (includes any evaluation by a physician or other licensed practitioner).

This means EPSDT covers most of the medical or remedial care a child needs to improve or maintain his or her health in the best condition possible, compensate for a health problem, prevent it from worsening, or prevent the development of additional health problems.

Medically necessary services will be provided in the most economic mode, as long as the treatment made available is similarly efficacious to the service requested by the beneficiary’s physician, therapist, or other licensed practitioner; the determination process does not delay the delivery of the needed service; and the determination does not limit the beneficiary’s right to a free choice of providers.

EPSDT does not require the state Medicaid agency to provide any service, product or procedure:

1. that is unsafe, ineffective, or experimental or investigational.
2. that is not medical in nature or not generally recognized as an accepted method of medical practice or treatment.

Service limitations on scope, amount, duration, frequency, location of service, and other specific criteria described in clinical coverage policies may be exceeded or may not apply as long as the provider’s documentation shows that the requested service is medically necessary “to correct or ameliorate a defect, physical or mental illness, or a condition” [health problem]; that is, provider documentation shows how the service, product, or procedure meets all EPSDT criteria, including to correct or improve or maintain the beneficiary’s health in the best condition possible, compensate for a health problem, prevent it from worsening, or prevent the development of additional health problems.

b. EPSDT and Prior Approval Requirements

1. If the service, product, or procedure requires prior approval, the fact that the beneficiary is under 21 years of age does NOT eliminate the requirement for prior approval.
2. IMPORTANT ADDITIONAL INFORMATION about EPSDT and prior approval is found in the NCTracks Provider Claims and Billing
 Assistance Guide, and on the EPSDT provider page. The Web addresses are specified below.

NCTracks Provider Claims and Billing Assistance Guide:
https://www.nctracks.nc.gov/content/public/providers/provider-manuals.html

EPSDT provider page: http://www.ncdhhs.gov/dma/epsdt/

2.2.2 EPSDT does not apply to NCHC beneficiaries

2.2.3 Health Choice Special Provision for a Health Choice Beneficiary age 6 through 18 years of age

The Division of Medical Assistance (DMA) shall deny the claim for coverage for an NCHC beneficiary who does not meet the criteria within Section 3.0 of this policy. Only services included under the NCHC State Plan and the DMA clinical coverage policies, service definitions, or billing codes are covered for an NCHC beneficiary.

3.0 When the Procedure, Product, or Service Is Covered

Note: Refer to Subsection 2.2.1 regarding EPSDT Exception to Policy Limitations for Medicaid Beneficiaries under 21 Years of Age.

3.1 General Criteria Covered

Medicaid and NCHC shall cover the procedure, product, or service related to this policy when medically necessary, and:

a. the procedure, product, or service is individualized, specific, and consistent with symptoms or confirmed diagnosis of the illness or injury under treatment, and not in excess of the beneficiary’s needs;

b. the procedure, product, or service can be safely furnished, and no equally effective and more conservative or less costly treatment is available statewide; and

c. the procedure, product, or service is furnished in a manner not primarily intended for the convenience of the beneficiary, the beneficiary’s caretaker, or the provider.

3.2 Specific Criteria Covered

3.2.1 Specific criteria covered by both Medicaid and NCHC

Medicaid and NCHC shall cover therapeutic and non-therapeutic abortions when the procedure is medically necessary and provided in accordance with federal and state laws and regulations.

3.2.2 Criteria for Therapeutic Abortions

Medicaid and NCHC shall cover therapeutic abortions when:

a. a woman suffers from a physical disorder, physical injury, or physical illness, including a life-endangering physical condition caused by or arising from the pregnancy itself, that would, as certified by a physician, place the woman in danger of death unless an abortion is performed;

b. the pregnancy is the result of an alleged act of incest; or
c. the pregnancy is the result of an alleged act of rape.

3.2.3 Criteria for Non-Therapeutic Abortions
Medicaid and NCHC shall cover non-therapeutic abortions when the termination of a pregnancy occurs without any manual or surgical interruption of that pregnancy (missed, incomplete, spontaneous, etc.).

3.2.4 When an Abortion Is Not Unlawful
N.C. General Status 14-45.1 established provisions that govern the coverage of abortions as follows:

a. Notwithstanding any of the provisions of G.S. 14-44 and 14-45, it shall not be unlawful during the first 20 weeks of a woman’s pregnancy, to advise, procure or cause a miscarriage or abortion when the procedure is performed by a physician licensed to practice medicine in North Carolina in a hospital or clinic certified by the Department of Health and Human Services to be a suitable facility for the performance of abortions.

b. Notwithstanding any of the provisions of G.S. 14-44 and 14-45, it shall not be unlawful, after the twentieth week of a woman’s pregnancy, to advise, procure or cause a miscarriage or abortion when the procedure is performed by a physician licensed to practice medicine in North Carolina in a hospital licensed by the Department of Health and Human Services, if there is substantial risk that continuance of the pregnancy would threaten the life or gravely impair the health of the woman.

Note: Refer to Section 4.0 for circumstances when Medicaid does not cover therapeutic abortions that are lawful.

3.2.5 Medicaid Additional Criteria Covered
None Apply.

3.2.6 NCHC Additional Criteria Covered
None Apply.

4.0 When the Procedure, Product, or Service Is Not Covered

Note: Refer to Subsection 2.2.1 regarding EPSDT Exception to Policy Limitations for Medicaid Beneficiaries under 21 Years of Age.

4.1 General Criteria Not Covered
Medicaid and NCHC shall not cover the procedure, product, or service related to this policy when:

a. the beneficiary does not meet the eligibility requirements listed in Section 2.0;

b. the beneficiary does not meet the criteria listed in Section 3.0;

c. the procedure, product, or service duplicates another provider’s procedure, product, or service; or

d. the procedure, product, or service is experimental, investigational, or part of a clinical trial.
4.2 Specific Criteria Not Covered

4.2.1 Specific Criteria Not Covered by both Medicaid and NCHC
Procedures, products, and services related to this policy are not covered when the federally mandated requirements are not met.

4.2.2 Medicaid Additional Criteria Not Covered
None Apply.

4.2.3 NCHC Additional Criteria Not Covered
a. NCGS § 108A-70.21(b) “Except as otherwise provided for eligibility, fees, deductibles, copayments, and other cost sharing charges, health benefits coverage provided to children eligible under the Program shall be equivalent to coverage provided for dependents under North Carolina Medicaid Program except for the following:
1. No services for long-term care.
2. No nonemergency medical transportation.
3. No EPSDT.
4. Dental services shall be provided on a restricted basis in accordance with criteria adopted by the Department to implement this subsection.”

5.0 Requirements for and Limitations on Coverage

Note: Refer to Subsection 2.2.1 regarding EPSDT Exception to Policy Limitations for Medicaid Beneficiaries under 21 Years of Age.

5.1 Prior Approval
Medicaid and NCHC shall not require prior approval for therapeutic and non-therapeutic abortions.

5.2 Therapeutic Abortion

5.2.1 Life-Threatening Conditions
Federal regulations require Medicaid agencies to obtain certification (see Section 5.3) in writing from the physician performing the abortion attesting to the fact that in his/her professional judgment that the life of the mother would be endangered if the fetus were carried to term.

a. If the abortion was necessary to save the life of the mother—regardless of whether the pregnancy was a result of rape or incest—the medical diagnosis and medical records must support the certification.
b. An appropriate diagnosis code, legally induced abortion, must be indicated on the claim.
c. The medical record documentation supporting the certification must be submitted with the claim. Documentation should include the patient’s history, physical, operative report, discharge summary, ultrasound report (if applicable), consults, and pathology report must be submitted with the claim.
d. The requirements of parental consent for a minor (see Section 5.4) do not apply when a medical emergency exists that so complicates the pregnancy as to require an immediate abortion.
5.2.2 Incest
Medicaid and NCHC require the physician performing the abortion to submit certification (refer to Subsection 5.3) in writing attesting to the fact that in his/her professional judgment the beneficiary was a victim of incest.

a. The ICD-10-CM diagnosis codes of Z62.891, Z63.0, Z63.1 must be indicated on the claim.

b. The medical record documentation supporting the certification must be available for review, if necessary.

c. The requirements of parental consent for a minor (refer to Subsection 5.4) do not apply when a medical emergency exists that so complicates the pregnancy as to require an immediate abortion.

5.2.3 Rape
Medicaid and NCHC require the physician performing the abortion to submit certification (refer to Subsection 5.3) in writing attesting to the fact that in his/her professional judgment the beneficiary was a victim of rape.

a. The ICD-10-CM diagnosis codes Z04.41 or Z04.42, must be indicated on the claim.

b. The medical record documentation supporting the certification must be available for review, if necessary.

c. The requirements of parental consent for a minor (refer to Subsection 5.4) do not apply when a medical emergency exists that so complicates the pregnancy as to require an immediate abortion.

5.3 The Abortion Statement
Providers must certify in writing that in their professional judgment a therapeutic abortion was performed for one of the reasons listed in Subsection 5.2. The primary physician or surgeon is responsible for obtaining the abortion statement. All claims will deny until the appropriate statement is on file.

The abortion statement must be printed on the provider’s professional letterhead and include the following information (numbers refer to keyed items on the example statement in Attachment C):

1. Beneficiary’s name.

2. Beneficiary’s address.

3. The beneficiary’s identification number.

4. The gestational age of the fetus at the time of the abortion.

5. Item #5 must be checked if the therapeutic abortion was necessary to save the life of the mother.

6. Item #6 must be checked if the pregnancy was a result of rape.

7. Item #7 must be checked if the pregnancy was a result of incest.

8. The physician’s name (Printed).

9. The physician’s signature.

10. The physician’s NPI number.

11. The date of the certification was signed.
Note: If item #5 is checked, indication for the abortion necessary to save the life of the mother must be documented in the medical record. The medical record, including the Abortion Statement, patient’s history, physical, operative report, discharge summary, ultrasound report (if applicable), consults, and pathology report must be submitted with the claim.

Refer to Attachments B and C for an example of the abortion statement and submittal instructions.

5.4 Parental Consent for a Minor

N.C. General Statute 90-21.7 establishes requirements for parental or judicial consent for an abortion performed on an unemancipated minor. An unemancipated minor (or minor) is defined as any person under the age of 18 who has not been married or has not been emancipated pursuant to Article 56 of Chapter 7A of the North Carolina General Statutes.

Before an abortion is performed upon an unemancipated minor, written consent must be obtained from the minor, and:

a. a parent with custody of the minor; or
b. the legal guardian or legal custodian of the minor; or
c. a parent with whom the minor is living; or
d. a grandparent with whom the minor has been living for at least six months immediately preceding the date of the minor’s written consent.

The pregnant minor may petition the district court judge assigned to the juvenile proceedings in the district court where the minor resides or where she is physically present on her own behalf or by guardian ad litem for a waiver of the parental consent requirement if:

a. none of the persons from whom consent must be obtained is available to the physician performing the abortion or the referring physician within a reasonable time or manner; or
b. all of the persons from whom consent must be obtained refuse to consent to the performance of an abortion; or
c. the minor elects not to seek consent of the person from whom consent is required.

Note: The requirements of parental consent do not apply when a medical emergency exists that so complicates the pregnancy as to require an immediate abortion (NCGS 90-21.9).

Note: By submitting the abortion statement for a minor, the physician is verifying that the requirements of Section 5.4 have been met.

6.0 Provider(s) Eligible to Bill for the Procedure, Product, or Service

To be eligible to bill for the procedure, product, or service related to this policy, the provider(s) shall:

a. meet Medicaid or NCHC qualifications for participation;
b. have a current and signed Department of Health and Human Services (DHHS) Provider Administrative Participation Agreement; and
c. bill only for procedures, products, and services that are within the scope of their clinical practice, as defined by the appropriate licensing entity.

6.1 Provider Qualifications and Occupational Licensing Entity Regulations
None Apply.

6.2 Provider Certifications
None Apply.

6.3 Right of Refusal
NCGS 14-45.1 indicates that a physician licensed to practice medicine in North Carolina or any nurse who shall state an objection to abortion on moral, ethical, or religious grounds, are not required to perform or participate in medical procedures that result in an abortion. The refusal of such physician to perform or participate in these medical procedures shall not be a basis for damages for such refusal, or for any disciplinary or any other recriminatory action against such physician.

NCGS 14-45.1 further indicates that a hospital or any other health care institution is not required to perform an abortion or to provide abortion services.

7.0 Additional Requirements

Note: Refer to Subsection 2.2.1 regarding EPSDT Exception to Policy Limitations for Medicaid Beneficiaries under 21 Years of Age.

7.1 Compliance
Provider(s) shall comply with the following in effect at the time the service is rendered:

a. All applicable agreements, federal, state and local laws and regulations including the Health Insurance Portability and Accountability Act (HIPAA) and record retention requirements; and

b. All DMA’s clinical (medical) coverage policies, guidelines, policies, provider manuals, implementation updates, and bulletins published by the Centers for Medicare and Medicaid Services (CMS), DHHS, DHHS division(s) or fiscal contractor(s).
## 8.0 Policy Implementation/Revision Information

**Original Effective Date:** October 1, 1993

**Revision Information:**

<table>
<thead>
<tr>
<th>Date</th>
<th>Section Revised</th>
<th>Change</th>
</tr>
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<tr>
<td>5/1/07</td>
<td>Attachment A</td>
<td>Added UB-04 as an accepted claims form.</td>
</tr>
<tr>
<td>3/1/12</td>
<td>Throughout</td>
<td>Technical changes to merge Medicaid and NCHC current coverage into one policy.</td>
</tr>
<tr>
<td>3/1/12</td>
<td>Section 5.3</td>
<td>Revised Subsection wording from 5.1 to 5.2</td>
</tr>
<tr>
<td>3/1/12</td>
<td>Attachment A</td>
<td>Changed UB-92 to UB-04, deleted 603 in hospital section so 630 can be billed with 69.59 and 69.09, added information about revenue code billing.</td>
</tr>
<tr>
<td>3/1/12</td>
<td>Attachment B</td>
<td>Added Attachment B.</td>
</tr>
<tr>
<td>3/1/12</td>
<td>Attachment C</td>
<td>Added Physician NPI number to consent form, Changed “Medicaid” to “Recipient” Identification Number.</td>
</tr>
<tr>
<td>3/1/12</td>
<td>Attachment D</td>
<td>Added Attachment D.</td>
</tr>
<tr>
<td>3/1/12</td>
<td>Throughout</td>
<td>To be equivalent where applicable to NC DMA’s Clinical Coverage Policy # 1E-2 under Session Law 2011-145 § 10.41.(b)</td>
</tr>
<tr>
<td>3/1/12</td>
<td>Throughout</td>
<td>Technical changes to merge Medicaid and NCHC current coverage into one policy.</td>
</tr>
<tr>
<td>10/01/2015</td>
<td>All Sections and Attachments</td>
<td>Updated policy template language and added ICD-10 codes to comply with federally mandated 10/1/2015 implementation where applicable.</td>
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</table>
Attachment A: Claims-Related Information

Provider(s) shall comply with the, *NCTracks Provider Claims and Billing Assistance Guide*, Medicaid bulletins, fee schedules, DMA’s clinical coverage policies and any other relevant documents for specific coverage and reimbursement for Medicaid and NCHC:

A. Claim Type

Professional (CMS-1500/837P transaction)

Institutional (UB-04/837I transaction)

B. International Classification of Diseases, Tenth Revisions, Clinical Modification (ICD-10-CM) and Procedural Coding System (PCS)

Provider(s) shall report the ICD-10-CM and Procedural Coding System (PCS) to the highest level of specificity that supports medical necessity. Provider(s) shall use the current ICD-10 edition and any subsequent editions in effect at the time of service. Provider(s) shall refer to the applicable edition for code description, as it is no longer documented in the policy.

C. Code(s)

Providers Provider(s) shall report the most specific billing code that accurately and completely describes the procedure, product or service provided. Provider(s) shall use the Current Procedural Terminology (CPT), Health Care Procedure Coding System (HCPCS), and UB-04 Data Specifications Manual (for a complete listing of valid revenue codes) and any subsequent editions in effect at the time of service. Provider(s) shall refer to the applicable edition for the code description, as it is no longer documented in the policy.

If no such specific CPT or HCPCS code exists, then the provider(s) shall report the procedure, product or service using the appropriate unlisted procedure or service code

Providers are required to select the most specific billing code that accurately describes the service(s) provided.

<table>
<thead>
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<th>Nontherapeutic Abortions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Claim Type</strong></td>
</tr>
<tr>
<td>Physician (CMS-1500)</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Hospital (UB-04)</td>
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<tr>
<td>-----------------</td>
</tr>
<tr>
<td>0U9970Z, 0U997ZZ, 0U9980Z, 0U998ZZ, 0U997ZZ</td>
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<tr>
<td>0UDB7ZZ 0UDB8ZZ</td>
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<tr>
<td>0UDB7ZZ 0UDB8ZZ 0U7C4DZ, 0U7C7DZ, 0U7C8DZ</td>
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</table>

### Therapeutic Abortions

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<tr>
<th>Claim Type</th>
<th>Procedure</th>
<th>Diagnosis</th>
<th>Abortion Statement Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physician (CMS-1500)</td>
<td>59830, 59840, 59841, 59850, 59851, 59852, 59200, 59855, 59856, 59857</td>
<td>O04.5 - O04.89, Z33.2, O07.0, O07.1 - O07.34, O07.37 - O07.39</td>
<td>Yes, with records</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Z62.891, Z63.0, Z63.1, Z63.8</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Z04.41, Z04.42</td>
<td>Yes</td>
</tr>
<tr>
<td>Hospital (UB-04)</td>
<td>0U7C4DZ, 0U7C7DZ, 0U7C8DZ, 0UDB7ZZ, 0UDB8ZZ, 0U9970Z, 0U997ZZ, 0U9980Z, 0U998ZZ</td>
<td>O04.5 - O04.89, O07.1 - O07.34, O07.37 - O07.39, Z33.2</td>
<td>Yes, with records</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Z62.891, Z63.0, Z63.1, Z63.8</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Z04.41, Z04.42</td>
<td>Yes</td>
</tr>
</tbody>
</table>

**Note:**

a. Non-obstetrical procedure code 58120 cannot be billed with diagnosis codes O01.0, O01.1, O02.81, O02.1, O03.0 - O03.9, O04.5 - O04.89, Z33.2, O04.5 - O04.89, Z33.2, O07.0 - O07.34, O07.37 - O07.4
b. Post-partum dilation and curettage procedure code 59160 cannot be billed with diagnosis codes O01.0, O01.1, O02.81, O02.1, O03.0 - O03.9, O04.5 - O04.89, O04.5 - O04.89, O07.0 - O07.34, O07.37 - O07.4, or Z33.2.

c. The treatment of septic abortion, CPT procedure code 59830, can be considered a therapeutic or non-therapeutic abortion. This procedure code is covered with either therapeutic or non-therapeutic diagnosis codes. When billed with a therapeutic abortion diagnosis code (either O04.5 - O04.89, Z33.2, or O07.1 - O07.34, O07.37 - O07.39), medical record documentation and abortion statement must be submitted with the claim to determine if federal guidelines are met.

Note: Providers shall use the most appropriate revenue code that accurately describes the service(s) provided.

**Unlisted Procedure or Service**

CPT: The provider(s) shall refer to and comply with the Instructions for Use of the CPT Codebook, Unlisted Procedure or Service, and Special Report as documented in the current CPT in effect at the time of service.

HCPCS: The provider(s) shall refer to and comply with the Instructions For Use of HCPCS National Level II codes, Unlisted Procedure or Service and Special Report as documented in the current HCPCS edition in effect at the time of service

**D. Modifiers**

Providers are required to follow applicable modifier guidelines.

**E. Billing Units**

Provider(s) shall report the appropriate code(s) used which determines the billing unit(s).

**F. Place of Service**

Inpatient, Outpatient Hospital, Office.

**G. Co-payments**


**H. Reimbursement**

Providers shall bill their usual and customary charges. For a schedule of rates, see: http://www.ncdhhs.gov/dma/fee/
Attachment B: Instructions for Completing the Abortion Statement

Following is the list of fields included in the consent form requirements for abortions. All areas are required to be completed if applicable. **Fields in bold print cannot be altered.** This guide will assist in correct completion of the abortion statement and should help to decrease the number of denials related to errors in completing the form.

1. Name of beneficiary as it appears on the beneficiary identification card.
2. Address of the beneficiary.
3. Beneficiary identification number as it appears on the beneficiary identification card.
4. Gestational Age of the fetus at the time of the abortion.
5. Check this area if the abortion was necessary due to a physical disorder, physical injury, or physical illness, including a life-endangering physical condition caused by or arising from the pregnancy itself that would place the woman in danger of death unless an abortion was performed.
6. Check this area if the abortion was necessary as a result of an act of rape.
7. Check this area if the abortion was necessary as a result of an act of incest.
8. **Printed version of the physician’s name that performed the procedure.**
9. Signature of the physician performing the procedure.
10. Physician NPI in this area.
11. Date the physician signed the statement.
Attachment C: The Abortion Statement

This example of the abortion statement should be recreated on the provider’s professional letterhead. The exact wording in this example must be used. The abortion statement must be submitted with the claim along with medical record documentation, as appropriate.

1. Recipient’s Name: ______________________________________________________________

2. Address: ____________________________________________________________

3. Recipient Identification Number: __________________________________________

4. Gestational Age: __________________________________________________________

On the basis of my professional judgment, I have performed an abortion on the above named recipient for the following reason:

5. The abortion was necessary due to a physical disorder, physical injury, or physical illness, including a life-endangering physical condition caused by or arising from the pregnancy itself that would place the woman in danger of death unless an abortion was performed.

6. Based on all the information available to me, I concluded that this pregnancy was the result of an act of rape.

7. Based on all the information available to me, I concluded that this pregnancy was the result of an act of incest.

My signature on this statement is an attestation that the requirements were met and documentation is on file.

8. _____________________________________________________________

9. ____________________________

Physician’s Name (Printed) ____________________________

Physician’s Signature

10. ____________________________

11. ____________________________

Physician’s NPI Date
Attachment D: Name Change Information

A. Name Change Policy for Surgical Procedures
   If the beneficiary name on the claim and the name on the sterilization form are different, a
   signed name change statement verifying that they are the same person must be included
   (refer to example below).

B. Name Change Statement (Example)
   Dr. Any Provider
   101 Any Hwy
   Any City NC 22222
   Beneficiary ID Number: 88888888T

   To Whom It May Concern:
   Jane Beneficiary has changed her name to Jane Doe.
   Dr. Any Provider (Signature of representative at provider’s office is required)