

North Carolina Medicaid Special Bulletin

An Information Service of the
Division of Medical Assistance
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AUGUST 2017

Attention

Pharmacy Providers

**Update to Claims Reprocessing
Due to Pharmacy Reimbursement
Methodology Changes**

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Update In The Pharmacy Claims Reprocessing Schedule

The claim reprocessing timeframe outlined in the *August 2017 Medicaid Bulletin* has changed. The claim reprocessing **will still begin on August 15**, but rather than ending on Nov. 21, 2017, **it will continue through March 27, 2018**. The extended timeframe is intended to help reduce the impact on providers in any given checkwrite.

Additional details on this reprocessing can be found in the [August 2017 Medicaid bulletin](#).

Remittance Advice

The reprocessed claims will appear in a separate section of the paper Remittance Advice (RA) with the unique Explanation of Benefits (EOB) code 06025 - CLAIM REPROCESSED TO PAY USING NADAC (NATIONAL AVERAGE DRUG ACQUISITION COST) PRICING METHODOLOGY. The EOB 06025 will only appear on the paper RA and will not appear on the X12 835. The 835 electronic transactions will include the reprocessed claims along with other claims submitted for the checkwrite. (There is no separate 835.)

Important Reprocessing Information

Reprocessing does not guarantee payment for the claims. Pharmacy claims will be reprocessed with the new reimbursement methodology. Also, while some edits may be bypassed as part of the claim reprocessing, changes made to the system since the claims were originally adjudicated may apply to the reprocessed claims. Therefore, the reprocessed claims could deny.

The claim reprocessing will likely result in a recoupment of funds. If there are not sufficient funds from claims paid in **Aug. 15, 2017 through March 27, 2018**, checkwrites to satisfy the recoupment of an overpayment, an Accounts Receivable (AR) will be created. Recoupment of the AR will begin with the subsequent NCTracks checkwrite and the recoupment process will continue each checkwrite until the full amount due is recouped.

If funds are insufficient to collect the full amount due from the NPI for which the AR was generated, NCTracks will automatically seek to recoup the AR from other NPIs with the same Internal Revenue Service Taxpayer Identification Number. For more information about the AR process, see the [NCTracks February 29, 2016, announcement](#).

Additional information

Refer to the NC Medicaid Pharmacy Newsletters – January 2016; February 2016; March 2016; April 2016; May 2016 and June 2016 for a complete explanation of the claims reprocessing due to Pharmacy Reimbursement Methodology Changes ([Pharmacy Newsletters](#)).

**Provider Reimbursement
DMA, 919-814-0060**