



# Winston-Salem VA Regional Office

*will be serving Veterans and their families at the*

## Dunn Veterans Experience Action Ctr.

Dunn Community Center

205 Jackson Rd., Dunn NC 28334

July 25-27, 2018 from 8:30 AM to 3:00 PM

*hosted by American Legion Post 59, City of Dunn, & Harnett County Veterans Office, in cooperation with Congressman George Holding*



### Important Information:

- Wait times will be long. At arrival, get a numbered ticket to be in line.
- Bring available supporting evidence
- If your SSN ends 00-33, please try to come 7/25/18
- If your SSN ends 34-66, please try to come 7/26/18
- If your SSN ends 67-99, please try to come 7/27/18 to reduce wait times.
- Refreshments Available

### Representatives will assist with:

- Face-to-face assistance with claims and appeals
- Health benefit information & assistance
- Information about benefit-related VA programs: Vocational Rehabilitation & Employment, education, home loans, insurance, pension & survivor's benefits
- Bereavement & military sexual trauma counseling; mental health screening & resources
- Dental Care
- Legal resources
- State & local Veteran benefits and resources

### For more information:

visit <http://www.benefits.va.gov/winstonsalem/> or call (336) 251-0800

Veterans will be served in the order they arrive to the maximum extent possible. In-person benefits assistance available daily at Veterans Affairs

offices: 251 N Main St, Winston-Salem NC 27155 or

2843 Normandy St., Ft. Bragg NC 28307

# VEAC

## Veterans Experience Action Center

### *Frequently Asked Questions (FAQs)*

**What if my claim is already pending?** Representatives will be able to provide up to date information on the status and next steps, potentially including completion.

**Will a decision be made on site?** Representatives will review all the available information and determine the next best step. If additional evidence is needed before a decision can be made (such as an examination, medical opinion or service treatment records), then a decision likely will not be made that day but the claim will be moving forward.

On occasion, the complexity or the jurisdiction of the claim or appeal may also prevent same-day action; however, representatives will provide up to date information and assist to expedite as much as possible.

**How do I get in line for services?** Upon arrival, get a numbered ticket from the hosts.

**Which day should I come?** To reduce wait times, we recommend coming on the day corresponding with the last 2 digits of your Social Security Number. This is not a requirement.

- 7/25/18 for SSNs ending 00-33
- 7/26/18 for SSNs ending 34-66
- 7/27/18 for SSNs ending 67-99

**Who should attend?** Services are offered for Veterans and eligible family members. If you have questions about what benefits may be available and how to apply, this event is for you.

**How Does the Disability Claim process work?** VA disability claims are completed in fewer than 100 days on average. See this site for more information:

<https://www.vets.gov/disability-benefits/apply/>