GENERAL DISCLAIMER
Reference herein to any specific commercial products, process, or service by trade name, trademark, manufacturer, or otherwise does not necessarily constitute or imply its endorsement, recommendation, or favoring by DMVA.

The material provided in this publication is presented in summary form, is general in nature and is provided for informational purposes only.

REVISED 0518

ABOUT THIS PUBLICATION
The 2020 Resource Guide is a combination of information compiled from the N.C. Department of Military and Veterans Affairs, the Department of Health and Human Services, the Department of Commerce, and state and federal resources. This is one central location where you can find some of the most frequently accessed resources available to veterans, military service members, and their families. It is not an exhaustive list of all resources or protections available. Please contact NCDMA if you have questions regarding the content or if you need additional assistance.

ALL IMAGES LICENSED UNDER CC BY 2.0 unless otherwise indicated. See https://creativecommons.org/licenses/by/2.0/legalcode for terms and conditions. They are attributed to dvids, sdvietnamveterans, and soldiersmediacenter.
North Carolina's tradition of being the most military and veteran friendly state in the nation extends back even before the country was founded. Since the first Minutemen turned back British forces at Moore's Creek, our state has strived to support the mission of our Armed Forces, and to be the place where veterans come to live, work, and raise their families. As Governor, I understand firsthand the gratitude we owe to the nearly one million service members, guard and reservists, veterans, and their families who call North Carolina home today. That is why my administration is working day in and day out to ensure that these families receive the benefits and respect they have so rightfully earned.

We also understand the importance of the leadership, integrity, and innovation that military veterans bring to our communities and workplaces. As home to some of the largest and most renowned military installations in the world, we know that North Carolina is ground zero for the cutting-edge training and experience that military service provides. When these highly skilled soldiers, sailors, pilots, and marines transition back to civilian life, we want them to continue to call North Carolina home—that's why our state is one of the top 10 destinations for veterans after their service career.

Under the leadership of Secretary Larry D. Hall, the N.C. Department of Military and Veterans Affairs is continuing the effort to keep North Carolina the most military and veteran friendly state in the nation. As a Marine Corps veteran and son of an army paratrooper, Secretary Hall knows what it means to serve and the impact that service has on the individual and those in their lives. That's why this year alone the N.C. Department of Military and Veterans Affairs has secured nearly $17 million in retroactive earned benefits to veterans and their families, under the most recent policy changes at the VA.

Each year, Secretary Hall and his staff produce the NCDMVA Resource Guide, a single publication that contains answers for nearly any kind of question a North Carolina veteran or family member might have. From finding a service office to applying for a scholarship, from information on veterans nursing homes or how to start your business, the Resource Guide is designed to directly meet the needs of veterans and their families.

As Governor, it's part of my mission to ensure that every active duty service member, military veteran, and their families know that we respect and value their extraordinary sacrifice and contribution to North Carolina and the United States of America. You're always home in North Carolina.

Roy Cooper, Governor
State of North Carolina
The North Carolina Department of Military and Veterans Affairs is the central state government agency dedicated to serving North Carolina’s active duty military service members, veterans, and their families. Since 2015, our staff has been dedicated to providing the highest levels of service to our state’s military and veteran community, with a responsiveness and integrity keeping with the principles and values we hold dear as North Carolinians. That’s the level of support we know our veterans deserve, and it’s in that spirit that we publish this annual Resource Guide, to ensure you and your loved ones have access to the support you’ve earned.

As a native North Carolinian, proud Marine, and the Secretary of the NCDMVA, I know firsthand the impact that military service can have on an individual and the loved ones in their life. I witnessed this in my own family, growing up the son of a paratrooper on Fort Bragg. I saw from an early age the sacrifices military families make, and learned that military service members, veterans and their families are a part of our community, not a part from the community. Governor Cooper and NCDMVA are working hard every day to strengthen that bond even further.

It is the mission of this State to honor and salute the sacrifices of every mother, father, wife, husband, son, and daughter who has answered the call to service, or is the loved one of a service member. We must be accountable to you for the sacrifices you made in defense of our freedoms. We aim to exceed your expectations, not just meet the bare minimum. In the near future, we know that nearly 1 in 10 North Carolinians will have a background in military service. Going forward, we will continue to improve delivery of services and access to resources for all of our veterans and their families. Moreover, we are working to bring our Department fully into the 21st century, modernizing the way we serve you, while at the same time making it easier to navigate the process. You answered the call to serve our nation, and now we stand ready to answer the call to serve you,

Yours in Service,

Larry D. Hall, Secretary
N.C. Department of Military and Veterans Affairs
On behalf of myself and our entire staff, we would like to thank all of the community partners, cabinet agencies, and other organizations that have contributed to the NCDMVA Resource Guide this year and every year. Every spring, our Department prepares this Resource Guide for NC's military service members, veterans and their families. 2020 obviously has presented challenges for all of us, but we are grateful to still be able to publish a late-year edition of this book to ensure those families have the assistance they need during these uncertain times.

We don’t know how long COVID-19 will continue to impact our lives, but one thing that will never change is our commitment to serving NC’s military and veteran community. We look forward to reaching the end of this crisis and facing the challenges that will come, and we look forward to moving our state forward together.

Military service members, veterans and their families are a part of the community, not apart from the community—this Resource Guide is a testament to that. Thank you for your interest in this Guide, and for all you do for the United States and the State of North Carolina.

Warmest Regards,
Angella Dunston
Director of Communications

COVID-19 has had a tremendous impact on our lives. Since the Spring of 2020, this health crisis has transformed the way people all over the world live, work, and raise their families. The State of North Carolina is no exception. As we continue to confront the daily challenges posed by this global pandemic, the NCDMVA remains committed to providing the best possible service to our veterans, active duty service members and their families.

To that end, when you see this SYMBOL in the Resource Guide, it’s to highlight a resource you and your family can utilize during this public health crisis. As many families and small businesses are struggling to cover costs and confront the obstacles created by the pandemic, our Department wants to make it easier to connect you with the information you need now, when it matters most.

We don’t know how long COVID-19 will continue to impact our lives, but NCDMVA is dedicated to standing with NC’s veterans, active duty members and the community for the long haul.
General Michael X. Garrett assumed duties as the 23rd Commander of United States Army Forces Command, Fort Bragg, North Carolina, on 21 March 2019. As Commander of the United States Army's largest organization, he commands 215,000 active duty Soldiers, and 190,000 in the U.S. Army reserve, while providing training and readiness oversight of the U.S. Army National Guard. In total, the Forces Command team includes 745,000 Soldiers and 96,000 Civilians.

General Garrett has commanded at every level from Company through Army Service Component Command, and led units in combat operations in Iraq and Afghanistan. A career Infantryman, General Garrett received his commission in 1984 upon graduating from Xavier University.

General Garrett is happily married to Lorelei, has two grown children, and is a physical fitness enthusiast.
MISSION STATEMENT:
The North Carolina Department of Military and Veterans Affairs (NCDMVA) supports both active and reserve uniformed military personnel and their families; military installations and communities; and military veterans and their families in North Carolina. The Department seeks to provide timely and responsive engagement to enhance NC’s current military and veteran friendly environment. In addition, the Department also seeks to foster and promote business, technology, transportation, education, economic development, and healthcare for the above communities. Lastly, the Department works to accomplish these services by providing assistance and coordination between the Federal Government, the State of NC, its political subdivisions, and collaborative and supporting agencies.

VISION STATEMENT:
NCDMVA assists transitioning Military Personnel and Veterans as well as their families with receiving the services and benefits they have EARNED. Additionally, NCDMVA coordinates with our bases and facilities to maintain and improve their operational capability as well as the viability of the surrounding communities in light of the BRAC process.

LARRY D. HALL // Secretary
NORTH CAROLINA DEPARTMENT OF MILITARY & VETERANS AFFAIRS

MARTIN FALLS // Assistant Secretary
NORTH CAROLINA DEPARTMENT OF MILITARY & VETERANS AFFAIRS

CONNECT WITH NCDMVA

NC4VETS  NC4VETS  844-624-8387  984-204-8343

DEPARTMENT OF MILITARY AND VETERANS AFFAIRS
WWW.MILVETS.NC.GOV

WWW.MILVETS.NC.GOV
413 N. SALISBURY STREET. RALEIGH NC 27699
STATE OF NORTH CAROLINA VETERANS SERVICE CENTERS

CANTON VETERANS SERVICE CENTER
120 Main St
Canton, NC 28716
(828) 646-6637
Monday through Friday 8:00AM - 5:00PM

CHARLOTTE VETERANS SERVICE CENTER
5500 Executive Center Dr Suite 132
Charlotte, NC 28212
(704) 563-2037
Monday through Friday 8:00AM - 5:00PM

CLEMMONS VETERANS SERVICE CENTER
3802C Clemmons Rd
Clemmons, NC 27012
(336) 766-1496
Monday through Friday 8:00AM - 5:00PM

DURHAM VAMC VETERANS SERVICE OFFICE
508 Fulton St Rm B1004
Durham, NC 27701
(919) 286-0411 ext. 6604
Monday through Friday 9:00AM to 3:30PM

ELIZABETH CITY VETERANS SERVICE CENTER
1023 US 17 South, Suite 2
Elizabeth City, NC 27909
(336) 766-1496
Monday through Friday 8:00AM - 4:00PM

FAYETTEVILLE VETERANS SERVICE CENTER
225 Green St Suite 903
Fayetteville, NC 28301
(910) 778-5888
Monday through Friday 8:00AM - 5:00PM

FORT BRAGG SOLDIER SUPPORT CENTER
NCDMV OFFICER
2483 Normandy Drive, Room BB33
Fort Bragg, NC 28307
(910) 908-3482
Monday through Friday 8:00AM - 4:00PM

GARNER VETERANS SERVICE CENTER
315 Bellaris St
Garner, NC 27529
(919) 232-7060
Monday through Friday 8:00AM - 5:00PM

GREENVILLE VETERANS SERVICE CENTER
3740 Evans St Suite A
Greenville, NC 27858
(252) 355-9052
Monday through Friday 8:00AM - 5:00PM

HICKORY VETERANS SERVICE CENTER
1985 Tate Blvd SE Suite 113
Hickory, NC 28602
(828) 322-6616
Monday through Friday 8:00AM - 5:00PM

KINSTON VETERANS SERVICE CENTER
1136 Hwy 268 North
Kinston, NC 28504
(252) 522-5050
Monday through Friday 8:00AM to 5:00PM

MORGANTON VETERANS SERVICE CENTER
305 E Union St Suite A35
Morganton, NC 28655
(828) 430-7136
Monday through Friday 8:00AM - 5:00PM

SALISBURY VAMC
NCDMV OFFICER
1601 Brenner Ave Bldg 6
Salisbury, NC 28144
(704) 638-9000 ext. 16427
Tuesday, Thursday 9:00AM to 3:00PM
Closed for lunch 12:00PM to 1:00PM

WILMINGTON VETERANS SERVICE CENTER
3205 Randall Pkwy Suite 102
Wilmington, NC 28403
(910) 251-5704
Monday through Friday 9:00AM - 5:00PM

WILSON VETERANS SERVICE CENTER
1901 Tarboro St SW Suite 202
Wilson, NC 27893
(910) 251-5704
Monday through Friday 8:00AM - 5:00PM

STATE SERVICE CENTER
251 N Main St Rm 109
Winston-Salem, NC 27155
The State Service Center is the appellate office for the Division of Veterans Affairs. Appeals are initiated by your local State Service Center or County VSO, who contact the office on your behalf.
STATE OF NORTH CAROLINA
VETERANS HOMES

BLACK MOUNTAIN
STATE VETERANS HOME
62 Lake Eden Rd.
Black Mountain, NC 28711
(828) 257-6800
Monday through Friday 8:00AM - 5:00PM

SALISBURY
STATE VETERANS HOME
1601 Brenner Ave Bldg 10
Salisbury, NC 28144
(704) 638-4200 ext. 2304
Monday through Friday 8:00AM - 5:00PM

FAYETTEVILLE
STATE VETERANS HOME
214 Cochran Ave
Fayetteville, NC 28301
(910) 822-7228
Monday through Friday 9:00AM - 6:00PM

KERNERSVILLE
STATE VETERANS HOME
Coming 2021

RALEIGH
STATE VETERANS HOME
Coming 2021

KINSTON
STATE VETERANS HOME
2150 Hull Rd
Kinston, NC 28504
(252) 939-8002
Monday through Friday 8:30AM to 5:30PM

SANDHILLS
STATE VETERANS CEMETERY
8220 Bragg Boulevard
Fort Bragg, NC 28310
(910) 436-5630
Regular Hours Monday through Friday
8:00AM to 4:30PM

WESTERN CAROLINA
STATE CEMETERY
962 Old US Hwy 70 W
Black Mountain, NC 28711
(828) 669-0684
Regular Hours Monday through Friday
8:00AM to 4:30PM

STATE OF NORTH CAROLINA
VETERANS CEMETERIES

COASTAL CAROLINA
STATE VETERANS CEMETERY
110 Montford Point Rd
Jacksonville, NC 28541
(910) 347-4550
Regular Hours Monday through Friday
8:00AM to 4:30PM

EASTERN CAROLINA
STATE VETERANS CEMETERY
164 Longs Plant Farm Rd
Goldsboro, NC 27534
(919) 648-0510
Regular Hours Monday through Friday
8:00AM to 4:30PM

SANDHILLS
STATE VETERANS CEMETERY
110 Montford Point Rd
Jacksonville, NC 28541
(910) 347-4550
Regular Hours Monday through Friday
8:00AM to 4:30PM

EASTERN CAROLINA
STATE VETERANS CEMETERY
164 Longs Plant Farm Rd
Goldsboro, NC 27534
(919) 648-0510
Regular Hours Monday through Friday
8:00AM to 4:30PM

WESTERN CAROLINA
STATE CEMETERY
962 Old US Hwy 70 W
Black Mountain, NC 28711
(828) 669-0684
Regular Hours Monday through Friday
8:00AM to 4:30PM
<table>
<thead>
<tr>
<th>County</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Hours</th>
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<tbody>
<tr>
<td>Alamance</td>
<td>County Office Annex&lt;br&gt;201 W Elm St&lt;br&gt;Graham, NC 27253&lt;br&gt;(336) 570-6763 Monday through Friday 8:00AM - 5:00PM</td>
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<tr>
<td>Alexander</td>
<td>621 Liledoun Rd Suite 8&lt;br&gt;Taylorsville, NC 28557&lt;br&gt;(828) 632-5411 Wednesday - 9:00AM - 2:00PM</td>
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<tr>
<td>Alleghany</td>
<td>348 S Main St&lt;br&gt;Sparta, NC 27954&lt;br&gt;(336) 372-4850 Monday through Friday 8:00AM - 5:00PM</td>
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<tr>
<td>Anson</td>
<td>111 N Green St&lt;br&gt;Wadesboro, NC 27701&lt;br&gt;(704) 694-4418 Wednesday - 9:00AM - 2:00PM</td>
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<tr>
<td>Ashe</td>
<td>150 Government Cir Suite 2100&lt;br&gt;Jefferson, NC 28054&lt;br&gt;(336) 846-5575 Monday through Friday 8:00AM - 5:00PM</td>
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<tr>
<td>Avery</td>
<td>175 Linville St&lt;br&gt;Newland, NC 27938&lt;br&gt;(828) 733-8211 Monday through Wednesday 8:00AM - 4:30PM</td>
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<tr>
<td>Beaufort</td>
<td>1308 Highland Dr #104&lt;br&gt;Washington, NC 27839&lt;br&gt;(252) 946-8016 Monday through Friday 8:00AM - 5:00PM</td>
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<tr>
<td>Bertie</td>
<td>106 Dundee St Suite 201&lt;br&gt;Windsor, NC 27546&lt;br&gt;(252) 794-5304 Monday through Friday 8:30AM - 5:00PM</td>
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<tr>
<td>Bladen</td>
<td>301 S Cypress St&lt;br&gt;Elizabethtown, NC 28753&lt;br&gt;(910) 862-6781 Tuesday through Thursday 8:30AM - 3:00PM</td>
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<tr>
<td>Brunswick</td>
<td>10 Referendum Dr NE Bldg F&lt;br&gt;Bolivia, NC 28752&lt;br&gt;(910) 253-2233 Monday through Friday 8:30AM - 5:00PM</td>
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<tr>
<td>Buncombe</td>
<td>40 Coxe Ave Fl 7&lt;br&gt;Asheville, NC 28208&lt;br&gt;(828) 250-5726 Monday through Friday 8:00AM - 5:00PM</td>
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<tr>
<td>Burke</td>
<td>501 N Green St&lt;br&gt;Morganton, NC 28655&lt;br&gt;(828) 439-4376 Monday through Thursday 8:30AM- 4:00PM</td>
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<tr>
<td>Cabarrus</td>
<td>363 Church St N Suite 180&lt;br&gt;Concord, NC 28025&lt;br&gt;(704) 920-2869 Monday through Friday 8:00AM - 5:00PM</td>
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<tr>
<td>Caldwell</td>
<td>905 West Ave NW&lt;br&gt;Lenoir, NC 28645&lt;br&gt;(828) 757-1345 Monday through Friday 8:00AM - 5:00PM</td>
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<tr>
<td>Camden</td>
<td>1023 US 17 South, Suite 2&lt;br&gt;Elizabeth City, NC 27909&lt;br&gt;(252) 331-4741 Monday through Friday 8:00AM - 5:00PM</td>
<td>Camden County is served by the Elizabeth City Veterans Service Center. Please call for an appointment.</td>
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<tr>
<td>Carteret</td>
<td>3710-B John Platt Drive&lt;br&gt;Morehead City, NC 28557&lt;br&gt;(252) 728-8440 Monday through Friday 8:00AM - 5:00PM</td>
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<tr>
<td>Caswell</td>
<td>Senior Services Center&lt;br&gt;175 Church St&lt;br&gt;Yanceyville, NC 27379&lt;br&gt;(910) 232-7060 Wednesday - 9:00AM - 2:00PM</td>
<td>Caswell County is served by the Garner Veterans Service Center on the First Tuesday &amp; Fourth Wednesday of the Month. Walk Ins Accepted on a first come first serve basis 11:00AM - 1:00PM</td>
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<tr>
<td>Chatham</td>
<td>W. Chatham Senior Center&lt;br&gt;964 East St Suite 209&lt;br&gt;Pittsboro, NC 27312&lt;br&gt;(919) 545-8334 Pittsboro Office: Tuesday 8:00AM - 4:00PM, Wednesday 8:00-9:00AM and 3:00-4:00PM, Thursday 8:00AM -12:00PM</td>
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<tr>
<td>Cherokee</td>
<td>75 Peachtree St&lt;br&gt;Murphy, NC 28906&lt;br&gt;(828) 835-8663 Monday through Friday 8:00AM - 5:00PM</td>
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<tr>
<td>Chowan</td>
<td>305 W Freemason St Suite 1148&lt;br&gt;Edenton, NC 27932&lt;br&gt;(252) 482-1033 Monday and Tuesday 8:00AM - 4:00PM, Wednesday 8:00AM - 11:00AM, Closed Thursday and Friday</td>
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<tr>
<td>Clay</td>
<td>54 Church St&lt;br&gt;Hayesville, NC 28904&lt;br&gt;(828) 389-3355 Wednesday and Friday 9:00AM - 12:00PM</td>
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<tr>
<td>Cleveland</td>
<td>311 E Marion St&lt;br&gt;Shelby, NC 28150&lt;br&gt;(704) 484-4803 Monday through Friday 8:00AM - 5:00PM</td>
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<td>COUNTY</td>
<td>Address</td>
<td>Phone Number</td>
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<tr>
<td>COLUMBUS COUNTY</td>
<td>805 Pinckney St, Whiteville, NC 28472</td>
<td>(910) 640-6638</td>
<td>Monday, Wednesday, Thursday, Friday 8:30AM - 4:00PM, Closed from 12-1PM</td>
</tr>
<tr>
<td>CRRAVEN COUNTY</td>
<td>2402 Dr. MLK Jr Blvd, New Bern, NC 28562</td>
<td>(252) 636-6611</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>CUMBERLAND COUNTY</td>
<td>301 E Russell St, Fayetteville, NC 28301</td>
<td>(910) 677-2970</td>
<td>Monday through Thursday 8:00AM - 3:00PM; Friday 8:00AM - 11:30AM</td>
</tr>
<tr>
<td>CUYRITUCK COUNTY</td>
<td>ELIZABETH CITY STATE VETERANS SERVICE CENTER</td>
<td>(252) 331-4741</td>
<td>Cuyrituck County is served by the Elizabeth City Veterans Service Center. Please call for an appointment.</td>
</tr>
<tr>
<td>DARE COUNTY</td>
<td>Health &amp; Human Services, 107 Exeter St, Manteo, NC 27954</td>
<td>(252) 475-5604</td>
<td>Monday through Thursday 8:30AM - 2:30PM</td>
</tr>
<tr>
<td>DAVIDSON COUNTY</td>
<td>913 N Greensboro St Suite 101, Lexington, NC 27292</td>
<td>(336) 242-2037</td>
<td>Monday through Friday 8:00AM - 4:00PM</td>
</tr>
<tr>
<td>DAVIE COUNTY</td>
<td>161 Poplar St Suite 123, Mocksville, NC 27028</td>
<td>(336) 753-6225</td>
<td>Monday through Friday 8:00AM - 4:30PM</td>
</tr>
<tr>
<td>DUPLIN COUNTY</td>
<td>169 Mallard St, Kenansville, NC 28349</td>
<td>(910) 296-2114</td>
<td>Monday through Friday 8:00AM - 5:00PM Durham County</td>
</tr>
<tr>
<td>DURHAM COUNTY</td>
<td>Human Services Building, 414 E Main St Fl 1 Suite 2220, Durham, NC 27701</td>
<td>(919) 560-8387</td>
<td>Monday through Friday 8:30AM - 5:30PM</td>
</tr>
<tr>
<td>EASTERN BAND OF CHEROKEE INDIANS</td>
<td>43 John Crowe Hill Road, Cherokee, NC 28719</td>
<td>(828) 359-6195</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>EDGEcombe County</td>
<td>Rocky Mount, 110 Fountain Park Dr, Rocky Mount, NC 27809</td>
<td>(252) 977-3306 ext. 244</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>FRANKLIN COUNTY</td>
<td>Court House Annex, 113 S Main Street Room 103, Louisburg, NC 27549</td>
<td>(919) 496-1939</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>GASTON COUNTY</td>
<td>965 Roberts Dr, Gastonia, NC 28054</td>
<td>(704) 866-3606</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>GATES COUNTY</td>
<td>EIC Building, 931 Main Street, Gatesville, NC 27938</td>
<td>(252) 357-1780</td>
<td>Thursdays 1:00PM - 3:00PM or By Appointment</td>
</tr>
<tr>
<td>GRAHAM COUNTY</td>
<td>CANTON VETERANS SERVICE CENTER, 12 N Main St, Robbinsville, NC 28771</td>
<td>(828) 646-6937</td>
<td>Graham County is served by the Canton Veterans Service Center on the 1st and 3rd Wednesday of the month 10:00AM - 3:00PM</td>
</tr>
<tr>
<td>GRANVILLE COUNTY</td>
<td>107 Lanier St, Oxford, NC 27565</td>
<td>(919) 693-1484</td>
<td>Monday through Friday 8:30AM - 3:00PM</td>
</tr>
<tr>
<td>GREENE COUNTY</td>
<td>Greene County Office Complex, 229 Kingold Blvd, Snow Hill, NC 28580</td>
<td>(252) 747-7320</td>
<td>Monday and Tuesday 9:00AM - 1:00PM</td>
</tr>
<tr>
<td>GUILFORD COUNTY</td>
<td>1203 Maple St, Greensboro, NC 27405</td>
<td>(336) 641-2957</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>HABKE COUNTY</td>
<td>129 W Elwood Ave, Raeford, NC 28376</td>
<td>(910) 875-2147</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>HAYWOOD COUNTY</td>
<td>215 N Main St, Waynesville, NC 28786</td>
<td>(828) 452-6634</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>HENDERSON COUNTY</td>
<td>1200 Spartanburg Hwy Suite 200, Hendersonville, NC 28792</td>
<td>(828) 697-4817</td>
<td>Monday 8:30AM - 5:00PM; Tuesday and Wednesday 8:30AM - 3:00PM; Thursdays by Appointment</td>
</tr>
<tr>
<td>HERTFORD COUNTY</td>
<td>704 N King St, Winton, NC 27986</td>
<td>(252) 358-7811</td>
<td>Monday through Friday 8:30AM - 5:00PM; Tuesday and Wednesday 8:30AM - 3:00PM; Thursdays by Appointment</td>
</tr>
<tr>
<td>HOCOME COUNTY</td>
<td>1223 Main St, Swan Quarter, NC 27885</td>
<td>(252) 926-4383</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>IREDELL COUNTY</td>
<td>129 W Elwood Ave, Raeford, NC 28376</td>
<td>(910) 875-2147</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>IREDELL COUNTY</td>
<td>200 S Center St, Statesville, NC 28677</td>
<td>(704) 878-3135</td>
<td>Monday through Friday 8:00AM - 5:00PM; Closed Wednesdays</td>
</tr>
</tbody>
</table>
COUNTY VETERANS SERVICE OFFICES (CONTINUED)

IREDELL COUNTY
Mooresville
610 E Center Ave
Mooresville, NC 28115
(704) 664-3869
Wednesday 8:00AM - 5:00PM

JACKSON COUNTY
100 County Services Park
Sylva, NC 28779
(828) 631-2231
Monday through Friday
8:00AM - 5:00PM

JOHNSTON COUNTY
309 E Market St
Smithfield, NC 27577
(919) 989-5067
Monday through Friday
8:00AM - 5:00PM

JONES COUNTY
418 Hwy 58 N Unit D
Trenton, NC 28585
(252) 448-1121
Monday through Wednesday
9:00AM - 5:00PM

LEE COUNTY
Lee County Enrichment Center
1615 South 3rd Street
Sanford, NC 27330
(919) 776-0501 ext. 2209
Monday through Friday
8:30AM - 12:30PM

LINCOLN COUNTY
206 Gamble Dr Suite A
Lincolnton, NC 28092
(704) 736-8506
Monday through Friday
8:00AM - 5:00PM

LUMBEE TRIBE
204 W 3rd St
Pembroke, NC 28372
(910) 522-2210
Call for Appointment

MACON COUNTY
104 E Main St
Franklin, NC 28734
(828) 349-2151
Monday through Friday
8:00AM - 12:00PM
and 1:00PM-5:00PM

MADISON COUNTY
462 Long Branch Rd
Marshall, NC 28753
(828) 649-2722
Monday through Friday
Call for an Appointment

MARTIN COUNTY
205 E Main St
Williamston, NC 27892
(252) 789-4398
Monday through Friday
8:00AM - 5:00PM

MCDOWELL COUNTY
McDowell County Senior Center
100 Spaulding Rd
Marion, NC 28752
(828) 659-0833
Monday through Friday
8:00AM - 4:00PM

MECKLENBURG COUNTY
3205 Freedom Dr Suite 2000
Charlotte, NC 28208
(704) (336) 2102
Monday through Friday
8:30AM - 3:30PM

MITCHELL COUNTY
130 Forest Service Dr
Bakersville, NC 28705
(828) 688-2200
Monday through Wednesday
8:00AM - 5:00PM

MONTGOMERY COUNTY
219 S Main St
Troy, NC 27371
(910) 576-4711
Monday through Friday
8:00AM - 5:00PM

MONTGOMERY COUNTY
219 S Main St
Troy, NC 27371
(910) 576-4711
Monday through Friday
8:00AM - 5:00PM

NASH COUNTY
1650 Greenfield St.
Nashville, NC 27856
(252) 462-2720
Monday through Thursday
8:00AM to 5:00PM
No walk-ins after 4:00PM

NEW HANOVER COUNTY
230 Government Center Dr
Suite 36
Wilmington, NC 28403
(910) 798-7611/7612
Monday through Friday
8:00AM - 5:00PM

Katie B Hines Senior Center
308 Cape Fear Blvd
Carolina Beach, NC 28428
(910) 798-7611/7612
First and Third Thursday of the month, 10:00AM - 12:00PM

NORTHAMPTON COUNTY
9467 Hwy, 305
Jackson, NC 27845
(252) 534-2621
Monday through Friday
8:30AM - 5:00PM

ONSLOW COUNTY
234 NW Corridor Blvd Suite 201
Jacksonville, NC 28540
(910) 347-3309
Monday through Friday
8:00AM - 5:00PM

PAMLICO COUNTY
C/O PAMLICO COUNTY DSS
828 Alliance Main St
Bayboro, NC 28515
(252) 745-4086
Tuesday through Thursday
10:00AM - 4:00PM,
Appointment Recommended

PASQUOTANK COUNTY
Elizabeth City State Veterans Service Center
1023 US 17 South, Suite 2
Elizabeth City, NC 27909
(252) 331-4741

PENDER COUNTY
805 S Walker St
Burgaw, NC 28425
(910) 270-5005
Monday through Thursday
9:00AM - 5:00PM

HAMPSTEAD
15060 US Highway 17 N
Suite 107
Hampstead, NC 28433
(910) 270-5005
Mondays through Thursday
8:00AM-4:00PM,
by Appointment Only

DID YOU KNOW
All of our VSO's are servicing veterans during COVID-19?
Simply call your local office to make an appointment!
<table>
<thead>
<tr>
<th>County</th>
<th>Address</th>
<th>Phone Number</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perquimans County</td>
<td>104 Dobbs St, Hertford, NC 27944</td>
<td>(252) 426-1796</td>
<td>Mondays 8:00PM - 5:00PM</td>
</tr>
<tr>
<td>Person County</td>
<td>87 Semora Rd, Roxboro, NC 27573</td>
<td>(336) 599-7484</td>
<td>Monday &amp; Tuesday 8:30-5:00, Wednesday 8:30-12:30</td>
</tr>
<tr>
<td>Pitt County</td>
<td>1717 W 5th St, Greenville, NC 27834</td>
<td>(252) 902-3090</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>Polk County</td>
<td>75 Carmel Ln, Columbus, NC 28722</td>
<td>(828) 894-0003</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>Randolph County</td>
<td>158 Worth St, Asheboro, NC 27203</td>
<td>(336) 318-6909</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>Richmond County</td>
<td>1401 Fayetteville Rd, Rockingham, NC 28379</td>
<td>(910) 997-8232</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>Robeson County</td>
<td>550 North Chestnut Street, Lumberton, NC 28358</td>
<td>(910) 671-3070/3071</td>
<td>Monday through Friday 8:15AM - 5:15PM</td>
</tr>
<tr>
<td>Rockingham County</td>
<td>Rockingham County Center, 335 County Home Rd, Reidsville, NC 27320</td>
<td>(336) 342-8449</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>Rowan County</td>
<td>1935 Jake Alexander Blvd W, Suite A-2, Salisbury, NC 28147</td>
<td>(704) 216-8138</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>Swaim County</td>
<td>Canton Veterans Service Center, 101 Mitchell Rd, Bryson City, NC 28713</td>
<td>(828) 646-9377</td>
<td>Swaim County is served by the Canton Veterans Service Center. Call any day Monday through Friday for an appointment with VSO, every other Thursday</td>
</tr>
<tr>
<td>Transylvania County</td>
<td>106 E Morgan St, Rm 237, Brevard, NC 28712</td>
<td>(828) 884-3276</td>
<td>Tuesday and Thursday 8:30AM - 4:00PM; Monday, Wednesday, and Friday by appointment only</td>
</tr>
<tr>
<td>Tyrrell County</td>
<td>106 Water Street, Columbia, NC 27925</td>
<td>(252) 355-9052</td>
<td>Tyrrell County is served by the Greenville Veterans Service Center. 3rd Wednesday of the month, 10:00AM-2:00PM</td>
</tr>
<tr>
<td>Union County</td>
<td>407 N Main St, Monroe, NC 28112</td>
<td>(704) 283-3807</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>Yancey County</td>
<td>110 Town Sq, Rm 12, Burnsville, NC 28714</td>
<td>(919) 212-8387</td>
<td>Monday through Friday 8:30AM - 5:15PM Please call for an appointment</td>
</tr>
</tbody>
</table>

**County Veterans Service Centers**

<table>
<thead>
<tr>
<th>County</th>
<th>Address</th>
<th>Phone Number</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anson County</td>
<td>200 S Main St, Warrenton, NC 27589</td>
<td>(252) 257-3385</td>
<td>Monday through Friday 8:30AM - 5:00PM</td>
</tr>
<tr>
<td>Washington County</td>
<td>112 Latham Ave, Plymouth, NC 27962</td>
<td>(252) 799-9764</td>
<td>Wednesday and Thursday 8:30AM - 5:00PM by appointment only</td>
</tr>
<tr>
<td>Watauga County</td>
<td>126 Poplar Grove Connector, Suite 203, Boone, NC 28607</td>
<td>(828) 265-8065</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>Wayne County</td>
<td>2001 E Ash St Suite D, Goldsboro, NC 27533</td>
<td>(919) 731-1490</td>
<td>Monday through Wednesday 8:00AM - 1:00PM</td>
</tr>
<tr>
<td>Wilkes County</td>
<td>110 North St, Wilkesboro, NC 28697</td>
<td>(336) 651-7327</td>
<td>Monday through Friday 8:30AM - 5:00PM</td>
</tr>
<tr>
<td>Wilson County</td>
<td>1901 Tarboro St SW Suite 202, Wilson, NC 27893</td>
<td>(252) 237-2422</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>Yadkin County</td>
<td>101 S State St Rm 103, Yadkinville, NC 27055</td>
<td>(336) 849-7914</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
<tr>
<td>Yancey County</td>
<td>110 Town Sq Rm 12, Burnsville, NC 28714</td>
<td>(828) 682-1514</td>
<td>Monday through Friday 8:00AM - 5:00PM</td>
</tr>
</tbody>
</table>
ASHEVILLE
VA MEDICAL CENTER
1100 Tunnel Road
Asheville, NC 28805
(828) 298-7911

HICKORY CBOC
2440 Century Place SE
Hickory, NC 28602
(828) 431-5600

FRANKLIN CBOC
647 Wayah St
Franklin, NC 28734
(828) 369-1781

RUTHERFORD COUNTY CBOC
374 Charlotte Road
Rutherfordton, NC 28139
(828) 288-2780

DURHAM VA MEDICAL CENTER
508 Fulton Street
Durham, NC 27705
(919) 286-0411

BLIND REHABILITATION OUTPATIENT CLINIC
8081 Arco Corporate Drive
Raleigh, NC 27617
(919) 286-5235

BRIER CREEK DIALYSIS CLINIC
8081 Arco Corporate Drive Suite 130
Raleigh, NC 27617
(919) 286-5220

GREENVILLE HEALTH CARE CENTER
401 Moye Blvd
Greenville, NC 27834
(252) 830-2149

DURHAM CLINIC
1824 Hillandale Road
Durham, NC 27705
(919) 383-6107

Hamlet CBOC
100 Jefferson Street
Hamlet, NC 28345
(910) 582-3536

MOREHEAD CITY CBOC
5420 Highway 70
Morehead City, NC 28557
(252) 240-2349

RALEIGH CBOC
3305 Sungate Blvd
Raleigh, NC 27610
(919) 212-0129

RALEIGH II CBOC
3040 Hammond Business Place Suite 105
Raleigh, NC 27603
(919) 899-6259

RALEIGH III CBOC
2600 Atlantic Ave Suite 200
Raleigh, NC 27604
(919) 755-2620

RALEIGH III CLINIC
2600 Atlantic Ave Suite 200
Raleigh, NC 27604
(919) 755-2620

FAYETTEVILLE VA MEDICAL CENTER
2300 Ramsey Street
Fayetteville, NC 28301
(910) 488-2120

FAYETTEVILLE DIALYSIS CLINIC
2301 Robeson Street
Fayetteville, NC 28305
(910) 483-9727

FAYETTEVILLE HEALTH CARE CENTER
7300 South Raeford Road
Fayetteville, NC 28304
(910) 488-2120/(800) 771-6106

FAYETTEVILLE REHABILITATION CLINIC
4101 Raeford Road Suite 100-B
Fayetteville, NC 28304
(910) 908-2222

BRUNSWICK COUNTY CBOC
18 Doctors Circle (Units 2 & 3)
Supply, NC 28462
(919) 754-6141

GOLDSBORO CBOC
2610 Hospital Road
Goldsboro, NC 27534
(919) 731-4809

HAMLET CBOC
100 Jefferson Street
Hamlet, NC 28345
(910) 582-3536

FAYETTEVILLE VA MEDICAL CENTER
2300 Ramsey Street
Fayetteville, NC 28301
(910) 488-2120

JACKSONVILLE CBOC
4006 Henderson Drive
Jacksonville, NC 28546
(910) 353-6406

ROBESON COUNTY CBOC
139 Three Hunts Drive
Pembroke, NC 28372
(910) 272-3220

SANFORD CBOC
3112 Tramway Road
Sanford, NC 27332
(919) 775-6160

WILMINGTON HCC
1705 Gardner Road
Wilmington, NC 28405
(910) 343-5300
SALISBURY -  W.G. (BILL) HEFNER  VA MEDICAL CENTER
1601 Brenner Avenue
Salisbury, NC 28144
(704) 638-9000

CHARLOTTE CBOC
8601 University East Drive
Charlotte, NC 28213
(704) 597-3500

CHARLOTTE HEALTH CARE CENTER
3506 West Tyvola Road
Charlotte, NC 28208
(704) 329-1300

KERNERSVILLE HEALTH CARE CENTER
1695 Kernersville Medical Parkway
Kernersville, NC 27284
(336) 515-5000

HAMPTON VA MEDICAL CENTER
100 Emancipation Drive
Hampton, VA 23667
(757) 722-9961

ALBEMARLE PRIMARY OPC
1845 W City Drive
Elizabeth City, NC 27909
(757) 722-9961

CHESAPEAKE CBOC
1987 S Military Hwy
Chesapeake, VA 23320
(757) 722-9961

VIRGINIA BEACH CBOC
244 Clearfield Ave
Virginia Beach, VA 23462
(757) 722-9961

USDVA VET CENTERS

CHARLOTTE VET CENTER
2114 Ben Craig Drive Suite 300
Charlotte, NC 28262
(704) 549-8025

FAYETTEVILLE VET CENTER
2301 Robeson Street Suite 103
Fayetteville, NC 28305
(910) 488-6252

GREENSBORO VET CENTER
3515 West Market Street Suite 120
Greensboro, NC 27406
(336) 323-2660

GREENVILLE VET CENTER
1021 WH Smith Blvd Suite 100
Greenville, NC 27834
(252) 355-7920

JACKSONVILLE VET CENTER
110A Branchwood Dr
Jacksonville, NC 28546
(910) 577-1100

RALEIGH VET CENTER
8851 Ellstree Lane Suite 122
Raleigh, NC 27617
(919) 361-6419

SPINDALE OUTSTATION
303 Fairground Road
Spindale, NC 28160
(828) 286-2767

FAYETTEVILLE VET CENTER
2301 Robeson St Suite 103
Fayetteville, NC 28305
(910) 488-6252

800) 771-6106 ext.7701

JACKSONVILLE VET CENTER
110A Branchwood Dr
Jacksonville, NC 28345
(910) 577-1100
(877) 927-8387
North Carolina Veterans Facts
7th in the nation with 730,357 Veterans.
6th in the nation with 97,585 Military Retirees.
#2 in Rural Veterans
Combines VA/DOD Retiree Impact on NC economy in 2018: Nearly 9.7 billion
Home to 6 major military Installations (SDDOD, 1 DHS)
96,531 Active Duty
21,917 Reserve/National Guard
21,632 Civilian
140,080 Total (source DMDC)

VA Facilities:
4 VA Medical Centers
5 Health Care Centers
14 CBOC’s
2 Dialysis Centers
2 Annex’s
6 Vet Centers
236,502 Unique Patients
In 2015, SBA reported 11% of NC businesses were Veteran-Owned (87,000 businesses)

Prepared by:
NC Department of Military & Veterans Affairs
(www.milvets.nc.gov)

Donated by:
Southport Graphics
(www.southportgraphics.com)

USDVA BENEFIT OFFICES & INTAKE CENTERS

WINSTON-SALEM REGIONAL OFFICE
Federal Building
251N Main Street
Winston-Salem, NC 27155
(800) 827-1000

INTAKE SITE AT CAMP LEJEUNE
Dept of VA - Benefits Delivery at Discharge
Camp Lejeune, NC 28547

INTAKE SITE AT CHERRY POINT MCAS
Camp Lejeune Dept of VA - Benefits Delivery at Discharge
Camp Lejeune, NC 28547

INTAKE SITE AT FORT BRAGG
Soldier Support Center/VA Outbase office
Fort Bragg, NC 28307

INTAKE SITE AT NEW RIVER MCAS
Camp Lejeune Dept of VA - Benefits Delivery at Discharge
Camp Lejeune, NC 28547

INTAKE SITE AT POPE AIR FORCE BASE
Family Support Center
Seymour-Johnson AFB, NC 28307

INTAKE SITE AT SEYMOUR JOHNSON AIR FORCE BASE
Family Support Center
Seymour-Johnson AFB, NC 27531

NATIONAL CEMETERIES

NEW BERN NATIONAL CEMETARY
1711 National Avenue
New Bern, NC 28560
(252) 637-2912

RALEIGH NATIONAL CEMETARY
501 Rock Quarry Road
Raleigh, NC 27610
(252) 637-2912

SALISBURY NATIONAL CEMETARY
501 Statesville Boulevard
Salisbury, NC 28144
(704) 636-2861

WILMINGTON NATIONAL CEMETARY
2011 Market Street
Wilmington, NC 28403
(910) 815-4877

THANK YOU VETERANS!
### ALAMANCE COUNTY
2640 S. Columbine Lane  
Burlington, NC 27215  
Phone: (336) 570-6800  
Monday-Friday, 8:30 am-5:00 pm  
nworks.2300@nccommerce.com

### ALEXANDER COUNTY
604 7th Street, SW  
Taylorsville, NC 28681  
Phone: (828) 632-4631  
W-TH 8:30am-4:30pm  
nworks.8700@nccommerce.com

### ALLEGHANY COUNTY
115 D Atwood Street  
Sparta, NC 28675  
Phone: (336) 372-9675  
M, W 8:00am-5:00pm  
nworks.6810@nccommerce.com

### ANSON COUNTY
114 W. Wades St.  
Lockhart-Taylor Center  
Wadesboro, NC 28170  
Phone: (704) 694-4418  
Monday-Friday, 8:00 am-4:30 pm; Closes the 2nd Friday of each month at 12 noon.  
nworks.8900@nccommerce.com

### ASHE COUNTY
626 Ashe Central School Road Unit 5  
Jefferson, NC 28640  
Phone: (336) 982-5627  
M-Th 8:00am-5:00pm, F 8:00am-2pm  
nworks.9300@nccommerce.com

### AVERY COUNTY
428 Pineola Street  
Newland, NC 28657  
Phone: (828) 766-1385  
M-Th 8:30am-12pm; 1pm-5:00pm; F 8:30-12pm  
nworks.8600@nccommerce.com

### BEAUFORT COUNTY
1502 N. Market Street  
Washington, NC 27889  
Phone: (252) 940-9900  
M-Th 8:00am-5:00pm,Fr 9:00am-5:00pm; Closes the 2nd Friday of each month at noon  
nworks.0520@nccommerce.com

### BERTIE COUNTY
105 East Granville Street  
Windsor, NC 27983  
Phone: (252) 794-0799  
Monday-Friday, 8:30 am-5:00 pm - Closed the 2nd Friday of each month at 12 noon  
nworks.0521@nccommerce.com

### BLADEN COUNTY
401 Mercer Mill Road  
Elizabethtown, NC 28337  
Phone: (910) 862-3255  
Monday-Friday, 8:30 am-5:00 pm  
nworks.3400@nccommerce.com

### BRUNSWICK COUNTY
5300-7 Main Street  
Shalotte, NC 28470  
Phone: (910) 754-6120  
Monday-Friday, 8:30 am-5:00 pm  
nworks.1800@nccommerce.com

### BUNCOMBE COUNTY
48 Grove Street  
Asheville, NC 28801  
Phone: (828) 251-6200  
Monday-Friday, 8:30 am-5:00 pm  
nworks.1700@nccommerce.com

### BURLINGTON COUNTY
720 East Union Street  
Morganton, NC 28655  
Phone: (828) 438-6161  
M-TH 8:30-5 F 8:30-12  
nworks.6100@nccommerce.com

### CABARRUS COUNTY
845 North Church Street  
Suite 201  
Concord, NC 28025  
Phone: (704) 786-3183  
Monday-Friday, 8:00 am-4:30 pm; Closes the 2nd Friday of each month at 12 noon.  
nworks.2800@nccommerce.com

### CALDWELL COUNTY
1909 Hickory Blvd SE  
Lenoir, NC 28645  
Phone: (828) 759-4680  
M-TH: 8:00am-4:30pm, F: 8:00am-noon.  
nworks.0560@nccommerce.com

### CARTERET COUNTY
309 Commerce Avenue  
Morehead City, NC 28557  
Phone: (252) 726-7151  
Monday-Friday, 8:00 am-5:00 pm  
nworks.6000@nccommerce.com

### CASWELL COUNTY
331 Piedmont Drive  
P O Box 1150  
Yanceyville, NC 27379  
Phone: (336) 694-3775  
W, TH, 8:30am-12:30pm, 1-4:30pm  
nworks.4701@nccommerce.com

### CATAWBA COUNTY
403 Conover Station, SE Suite C  
Conover, NC 28613  
Phone: (828) 466-5535  
M-TH 8:00am-4:30pm; F 8:00am-12pm  
nworks.4400@nccommerce.com

### CHATHAM COUNTY
764 West St.  
Pittsboro, NC 27312  
Phone: (919) 545-8054  
M-F 9:00-5:00  
nworks.0601@nccommerce.com

### CHELSEA COUNTY
800 US Hwy 64  
800 West US Hwy 64  
Murphy, NC 28906  
Phone: (828) 837-7407  
Monday-Thursday, 8:30 am-5:00 pm, Friday 8:30 am - noon.  
nworks.6400@nccommerce.com

### CHOWAN COUNTY
118 Blades St, Bldg 3  
Edenton, NC 27932  
Phone: (252) 482-2195  
Tues, Thurs 8:30am - 5:00pm  
nworks.3200@nccommerce.com

### CLEVELAND COUNTY
404 E. Marion Street  
Shelby, NC 28150  
Phone: (704) 480-5414  
M - F 8:30 am-5:00 pm; Closed at 1pm every 2nd & 4th Friday of each month.  
nworks.8000@nccommerce.com
<table>
<thead>
<tr>
<th>County</th>
<th>Address</th>
<th>Phone</th>
<th>Hours</th>
<th>NCWorks Email</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>COLUMBUS COUNTY</strong></td>
<td>4564 Chadbourn Hwy. Located at Southeastern CC Building A Whiteville, NC 28472</td>
<td>(910) 642-7141</td>
<td>M-W-TH 8:00am-5:00pm, Tue 8:00am-8pm, Fri 8:00am-3pm</td>
<td><a href="mailto:ncworks.0330@nccommerce.com">ncworks.0330@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Craven County</strong></td>
<td>3813 Arendell Street Morehead City, NC 28557</td>
<td>(252) 514-4828</td>
<td>Monday-Friday, 8:00 am-4:30 pm</td>
<td><a href="mailto:ncworks.6500@nccommerce.com">ncworks.6500@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>CUMBERLAND COUNTY</strong></td>
<td>414 Ray Avenue Fayetteville, NC 28301</td>
<td>(910) 486-1010</td>
<td>M-T-W-F 8:00am-4:30pm, Thurs 8:00am-1pm</td>
<td><a href="mailto:ncworks.3500@nccommerce.com">ncworks.3500@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Dare County</strong></td>
<td>2522 S. Croatan Highway Milepost 10.5 PO Box 757 Nags Head, NC 27959</td>
<td>(252) 480-3500</td>
<td>Monday-Friday, 8:30 am-5:00pm</td>
<td><a href="mailto:ncworks.7600@nccommerce.com">ncworks.7600@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Davidson County</strong></td>
<td>220 East 1st Ave. Suite 10 Lexington, NC 27292</td>
<td>(336) 242-2065</td>
<td>M-F 8:00am-5:00pm</td>
<td><a href="mailto:ncworks.0391@nccommerce.com">ncworks.0391@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>DAVIE COUNTY</strong></td>
<td>1205 South Salisbury Street Room #115 Mocksville, NC 27028</td>
<td>(336) 934-3286</td>
<td>Tuesday 8:00am - 12pm; Thursday 8:00am - 5:00pm</td>
<td><a href="mailto:ncworks.0401@nccommerce.com">ncworks.0401@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Duplin County</strong></td>
<td>192 Magnolia Ext. Kenansville, NC 28349</td>
<td>(910) 296-1478</td>
<td>Monday-Friday, 8:30 am-5:00pm</td>
<td><a href="mailto:ncworks.4700@nccommerce.com">ncworks.4700@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Durham County</strong></td>
<td>1105 S. Briggs Avenue Durham, NC 27703</td>
<td>(919) 560-6880</td>
<td>Monday through Thursday, 8:30 AM until 5:00 PM; Friday 8:30 AM until 1:00 PM</td>
<td><a href="mailto:ncworks.3000@nccommerce.com">ncworks.3000@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Edgecombe County</strong></td>
<td>793 Country Club Road Rocky Mount, NC 27804</td>
<td>(252) 977-3306</td>
<td>Monday- Friday, 8:30 am-5:00pm, Closed from 12-5 last Thurs. of each month</td>
<td><a href="mailto:ncworks.7600@nccommerce.com">ncworks.7600@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Forsyth County</strong></td>
<td>2701 University Parkway Winston Salem, NC 27105</td>
<td>(336) 484-0520</td>
<td>Monday - Friday 8:00 am - 5:00pm</td>
<td><a href="mailto:ncworks.9800@nccommerce.com">ncworks.9800@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Gastonia County</strong></td>
<td>1391 Bessemer City Road Gastonia, NC 28052</td>
<td>(704) 853-5328</td>
<td>M-Th 8:00am-4:30pm; Fr 8:00am-1pm</td>
<td><a href="mailto:ncworks.3800@nccommerce.com">ncworks.3800@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>GRANVILLE COUNTY</strong></td>
<td>111 Hilltop Village Oxford, NC 27565</td>
<td>(919) 693-2686</td>
<td>Monday-Wednesday &amp; Friday, 8:30am-5:00pm; Thursday, 8:30am - 12:00pm</td>
<td><a href="mailto:ncworks.6900@nccommerce.com">ncworks.6900@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Greene County</strong></td>
<td>818 Hwy 91 North Snow Hill, NC 28580</td>
<td>(252) 747-3434</td>
<td>M, W 8:30-5:00pm call for summer hours</td>
<td><a href="mailto:ncworks.0401@nccommerce.com">ncworks.0401@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Guilford County</strong></td>
<td>2301 West Meadowview Rd Greensboro, NC 27407</td>
<td>(336) 297-9444</td>
<td>Mon, Tues, Thurs 8:30 am - 5:00pm Wed 8:30 - 7:00pm, Friday 8:30 - 2:00</td>
<td><a href="mailto:ncworks.4000@nccommerce.com">ncworks.4000@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Harnett County</strong></td>
<td>214 W Edgerton Street Dunn, NC 28334</td>
<td>(910) 891-2915</td>
<td>Monday-Friday, 8:30 am-5:00pm</td>
<td><a href="mailto:ncworks.2900@nccommerce.com">ncworks.2900@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Halifax County</strong></td>
<td>406 Premier Boulevard Roanoke Rapids, NC 27870</td>
<td>(252) 537-4188</td>
<td>Monday-Friday, 8:30 am-5:00pm. Closed from 12-5 last Thurs. of each month</td>
<td><a href="mailto:ncworks.7400@nccommerce.com">ncworks.7400@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Henderson County</strong></td>
<td>1137 E. Cornelius Harnett Blvd Lillington, NC 27546</td>
<td>(910) 814-4042</td>
<td>M-TH 8:00am-5:00pm, Fri 7am-3:30pm, call summer hours</td>
<td><a href="mailto:ncworks.0600@nccommerce.com">ncworks.0600@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Haywood County</strong></td>
<td>1170 North Main Street Waynesville, NC 28786</td>
<td>(828) 456-6061</td>
<td>Monday-Thurs, 8:30 am-5:00 pm, Friday 8:30 am - noon.</td>
<td><a href="mailto:ncworks.9200@nccommerce.com">ncworks.9200@nccommerce.com</a></td>
</tr>
<tr>
<td><strong>Henderson County</strong></td>
<td>Blue Ridge Community College 130 Eagles Reach Drive Continuing Education Building Flat Rock, NC 28731</td>
<td>(828) 694-1755</td>
<td>M-Th 8:00am-6pm, Fri 8-4:30pm, call summer hours</td>
<td><a href="mailto:ncworks.0610@nccommerce.com">ncworks.0610@nccommerce.com</a></td>
</tr>
</tbody>
</table>
OUR MISSION
With nearly one third of its population belonging to the military community, North Carolina is working to establish statewide coordinated care for veterans, service members and military families. This effort ensures no service member goes undetected or unserved across North Carolina’s four networks: NCServes Central, NCServes Coastal, NCServes Metrolina and NCServes Western.

OUR VISION
First, is that every service member, veteran, and their family can easily access the full range of comprehensive services required to achieve their unique goals, and to provide a first-class service experience to match service members and veterans’ first-class service to our nation.

Second, is that all public, private, and nonprofit organizations serving our populations are accountable to one another and should embrace formalized communication, coordination, and transparency.

NAVIGATION SIMPLIFIED
We do the homework for you.
NCServes evaluates your civilian-life goals and directs you to the network providers who can help you reach them.

TIME SAVED
Finding the services you deserve should not be a full-time job.
Decoding eligibility requirements should not feel like rocket science either, which is why this network will:
• Reduce the length of time you spend searching for services
• Increase the accuracy of referrals by knowing what provider fits your needs
• Know provider eligibility requirements, reducing confusion and frustration
Supportive Services for Veteran Families (SSVF) is a rapid rehousing and homeless prevention program designed to help Veterans and their families maintain their current housing, or helping find them new and affordable housing.

Employment Services

The Homeless Veterans Reintegration Program (HVRP) serves homeless Veterans who need assistance in order to enter, re-enter, remain, or advance in the workforce.

Coordination Services

VSC is the local coordination center for NC Serves-Western, the region’s first coordinated network of public, private and non-profit organizations working together to serve Veterans, service members and their families.

Outreach Services

Healing Outreach Partnerships for Empowerment (HOPE) is a program designed to provide intensive outreach to individuals with severe mental illness who are living outside and are deemed most vulnerable.

855-962-8387

www.abccm-vsc.org

Veterans Services of the Carolinas provides services for Veterans and their families across North Carolina. Services include:
<table>
<thead>
<tr>
<th>County</th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>HERTFORD COUNTY</td>
<td>109 Community College Road Jernigan Bldg. B Room 135 Ahoskie, NC 27910</td>
<td>(252) 862-1257</td>
<td><a href="mailto:ncworks.1400@nccommerce.com">ncworks.1400@nccommerce.com</a></td>
</tr>
<tr>
<td>HOKE COUNTY</td>
<td>304 Birch Street Raeford, NC 28376</td>
<td>(910) 875-5059</td>
<td><a href="mailto:ncworks.7100@nccommerce.com">ncworks.7100@nccommerce.com</a></td>
</tr>
<tr>
<td>IREDELL COUNTY</td>
<td>532 Patterson Avenue Suite 170 Mooresville, NC 28115</td>
<td>(704) 360-8067</td>
<td><a href="mailto:ncworks.8400@nccommerce.com">ncworks.8400@nccommerce.com</a></td>
</tr>
<tr>
<td>JACKSON COUNTY</td>
<td>26 Ridgeway Street, Suite 2 PO Box 1014 Sylva, NC 28779</td>
<td>(828) 586-4063</td>
<td><a href="mailto:ncworks.8500@nccommerce.com">ncworks.8500@nccommerce.com</a></td>
</tr>
<tr>
<td>JOHNSTON COUNTY</td>
<td>8998 US 70 Business Hwy West Suite 100 Clayton, NC 27520</td>
<td>(919) 553-0953</td>
<td><a href="mailto:ncworks.8200@nccommerce.com">ncworks.8200@nccommerce.com</a></td>
</tr>
<tr>
<td>JONES COUNTY</td>
<td>509 NC Hwy 58 N , LCC Jones Co Ctr, PO Box 156 Trenton, NC 28585</td>
<td>(252) 448-4791</td>
<td><a href="mailto:ncworks.0402@nccommerce.com">ncworks.0402@nccommerce.com</a></td>
</tr>
<tr>
<td>LENOIR COUNTY</td>
<td>231 Hwy 58 South PO Box 822 Kinston, NC 28501</td>
<td>(252) 775-6021</td>
<td><a href="mailto:ncworks.4900@nccommerce.com">ncworks.4900@nccommerce.com</a></td>
</tr>
<tr>
<td>LEE COUNTY</td>
<td>1909 Lee Avenue Sanford, NC 27330</td>
<td>(919) 775-2241</td>
<td><a href="mailto:ncworks.7900@nccommerce.com">ncworks.7900@nccommerce.com</a></td>
</tr>
<tr>
<td>LENOIR COUNTY</td>
<td>529 N. Aspen Street Lincolnton, NC 28092</td>
<td>(704) 735-8035</td>
<td><a href="mailto:ncworks.5300@nccommerce.com">ncworks.5300@nccommerce.com</a></td>
</tr>
<tr>
<td>LINCOLN COUNTY</td>
<td>5 West Main Street Franklin, NC 28734</td>
<td>(828) 369-9534</td>
<td><a href="mailto:ncworks.3700@nccommerce.com">ncworks.3700@nccommerce.com</a></td>
</tr>
<tr>
<td>MACON COUNTY</td>
<td>4646 U.S. Highway 25-70 AB Tech - Madison Campus Marshall, NC 28753</td>
<td>(828) 782-2632</td>
<td><a href="mailto:ncworks.0611@nccommerce.com">ncworks.0611@nccommerce.com</a></td>
</tr>
<tr>
<td>MARTIN COUNTY</td>
<td>407 East Blvd Williamson, NC 27882</td>
<td>(252) 792-7816</td>
<td><a href="mailto:ncworks.9400@nccommerce.com">ncworks.9400@nccommerce.com</a></td>
</tr>
<tr>
<td>MCDOWELL COUNTY</td>
<td>316 Baldwin Avenue, Suite 1 Marion, NC 28752</td>
<td>(828) 659-6001</td>
<td><a href="mailto:ncworks.5600@nccommerce.com">ncworks.5600@nccommerce.com</a></td>
</tr>
<tr>
<td>MECKLENBURG COUNTY</td>
<td>8601 McAlpine Park Drive Suite 110 Charlotte, NC 28211</td>
<td>(704) 566-2870</td>
<td><a href="mailto:ncworks.2600@nccommerce.com">ncworks.2600@nccommerce.com</a></td>
</tr>
<tr>
<td>MITCHELL COUNTY</td>
<td>200 Mayland Drive PO Box 827 Spruce Pine, NC 28777</td>
<td>(828) 766-1195</td>
<td><a href="mailto:ncworks.8300@nccommerce.com">ncworks.8300@nccommerce.com</a></td>
</tr>
<tr>
<td>MONTGOMERY COUNTY</td>
<td>1011 Page Street Troy, NC 27371</td>
<td>(910) 898-9669</td>
<td><a href="mailto:ncworks.8800@nccommerce.com">ncworks.8800@nccommerce.com</a></td>
</tr>
<tr>
<td>MOORE COUNTY</td>
<td>245 Shepherd Trail Aberdeen, NC 28315</td>
<td>(910) 944-7697</td>
<td><a href="mailto:ncworks.9700@nccommerce.com">ncworks.9700@nccommerce.com</a></td>
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</tbody>
</table>
Continue to Serve in **A Career That Matters**

North Carolina Department of Public Safety is hiring across the state:

- Healthcare
- Law Enforcement
- Juvenile Justice
- Corrections
- SBI / ALE
- Training
- Engineering
- National Guard
- Probation / Parole
- Emergency Management
- Administrative Support

**Excellent benefits:**

- ✓ Healthcare
- ✓ Paid Leave
- ✓ Retirement
- ✓ Specialized Training

www.ncdps.gov/careers
NEW HANOVER COUNTY
1994 South 17th Street
Wilmington, NC 28401
Phone: (910) 251-5777
M-W, F 8:00am-4:30pm;
Thurs 8:00am-4:00pm
ncworks.9500@nccommerce.com

ONSLOW COUNTY
461 Western Blvd., Suite 106
Jacksonville, NC 28546
Phone: (910) 347-2121
Monday- Friday 8:30 am - 5:00 pm
ncworks.4600@nccommerce.com

ORANGE COUNTY
503 West Franklin Street
Chapel Hill, NC 27516
Phone: (919) 245-4335
Monday- Friday 8:30 am - 5:00 pm
ncworks.3100@nccommerce.com

PAMLICO COUNTY
5049 Hwy. 306
Grantsboro, NC 28523
Phone: (252) 249-1851
M,W,TH 7:30a-4:30p Tu 10am-7pm,
F 7:30am-1pm, call summ hrs
ncworks.0400@nccommerce.com

PASQUOTANK COUNTY
111 Jordan Plaza
Elizabeth City, NC 27909
Phone: (252) 331-4798
M, T, Th 8:30 AM-5:00 PM,
Wed. 8:30 AM-6:00 PM and
Fri. 8:30 AM-2:00 PM
ncworks.3300@nccommerce.com

PENDER COUNTY
904-A S. Walker Street
Burgaw, NC 28425
Phone: (910) 259-0240
Monday- Friday 8:00am-4:30pm
ncworks.2200@nccommerce.com

PITT COUNTY
3101 Bismarck Street
Greenville, NC 27834
Phone: (252) 355-9067
Monday- Friday 8:30am - 5:00pm;
Closes the 2nd Friday of each month at 12 noon
ncworks.4100@nccommerce.com

RANDOLPH COUNTY
600 S. Fayetteville Street
Asheboro, NC 27203
Phone: (336) 625-5128
M,W,Th,F 8:30am-5:00pm; Tue 8:30am-7pm
ncworks.1600@nccommerce.com

PITT COUNTY
3101 Bismarck Street
Greenville, NC 27834
Phone: (252) 355-9067
Monday- Friday 8:30am - 5:00pm;
Closes the 2nd Friday of each month at 12 noon.
ncworks.4100@nccommerce.com

ROWAN COUNTY
1904 South Main Street
Salisbury, NC 28144
Phone: (704) 639-7529
Monday - Friday 8:00am - 4:30pm;
Closes the 3rd Friday of each month at 12 noon.
ncworks.7800@nccommerce.com

RICHMOND COUNTY
115 West Franklin Street
Rockingham, NC 28379
Phone: (910) 997-9180
Monday through Friday 8:00am until 4:30pm
ncworks.7500@nccommerce.com

ROBESON COUNTY
289 Corporate Dr. Suite B
Lumberton, NC 28358
Phone: (910) 618-5500
M-F 8:30-5:00pm
ncworks.5500@nccommerce.com

ROCKINGHAM COUNTY
8340 NC Hwy 87
Reidsville, NC 27320
Phone: (336) 634-5600
Monday - Friday 8:00 am - 5:00pm
ncworks.7300@nccommerce.com

ROWAN COUNTY
1904 South Main Street
Salisbury, NC 28144
Phone: (704) 639-7529
Monday - Friday 8:00 am - 5:00pm
ncworks.7800@nccommerce.com
NCWORKS CAREER CENTERS

RUTHERFORD COUNTY
223 Charlotte Road
Rutherfordton, NC 28139
Phone: (828) 286-3042
Monday- Friday 8:00am-4:30pm, Closed at noon 2nd Friday each month
ncworks.3600@nccommerce.com

VETERANS SERVICE CENTERS

SAMPSON COUNTY
115 North Boulevard
Clinton, NC 28328
Phone: (910) 592-5756
Monday- Friday 8:30am - 5:00pm
ncworks.2700@nccommerce.com

SCOTLAND COUNTY
303 N. Main Street
Laurinburg, NC 28352
Phone: (910) 276-4260
Monday- Friday 8:30am - 5:00pm
ncworks.4200@nccommerce.com

STANLY COUNTY
944 N. First Street
Albemarle, NC 28001
Phone: (704) 982-2183
Monday- Friday 8:00am-4:30pm; Closes the 3rd Friday of each month at 12 noon.
ncworks.1500@nccommerce.com

SURRY COUNTY
541 West Pine Street Suite 300
Mount Airy, NC 27030
Phone: (336) 786-4169
Monday - Friday 8:00 am - 5:00 pm
ncworks.6200@nccommerce.com

SWAIN COUNTY
101 Mitchell Street
Bryson City, NC 28713
Phone: (828) 488-2149
Tues & Thurs 8:30am-4:30pm, Closed 12-1:00pm
ncworks.2100@nccommerce.com

TRANSYLVANIA COUNTY
45 Oak Park Drive
Brevard, NC 28712
Phone: (828) 883-2550
Mon-Thurs 8:30am - 5pm Fri. 8:30am - 4:30pm
ncworks.2000@nccommerce.com

UNION COUNTY
1125 Skyway Drive
Monroe, NC 28110
Phone: (704) 283-7541
Monday- Friday 8:00am-4:30pm; Closes the 3rd Friday of each month at 12 noon.
nworks.5900@nccommerce.com

VANCE COUNTY
857 South Beckford Drive
Suite G
Henderson, NC 27536
Phone: (252) 438-6129
Monday-Wednesday & Friday, 8:30am - 5:00pm; Thursday,
8:30am - 12:00pm
ncworks.4200@nccommerce.com

WAKE COUNTY
1830-B Tillery Place
Raleigh, NC 27604
Phone: (919) 715-0111
Mon. - Fri. 8:30 AM until 5:00 PM (Thurs. until 7:00 PM; Fri. until 2:00 PM)
nworks.7200@nccommerce.com

WAYNE COUNTY
2006 Wayne Memorial Drive
Goldsboro, NC 27534
Phone: (919) 731-7950
Monday-Friday 8:30am - 5:00pm
ncworks.3900@nccommerce.com

WILKES COUNTY
1320 West D Street
Suite #2
North Wilkesboro, NC 28659
Phone: (336) 838-5164
M-Th 8:00am-5:00pm, F 8:00am-2pm
ncworks.6800@nccommerce.com

WILSON COUNTY
302 Tarboro Street West
Wilson, NC 27893
Phone: (252) 234-1129
Monday - Friday 8:30 AM -5:00 PM; Closed from 12-5 last Thurs. of each month
ncworks.9600@nccommerce.com

WATAUGA COUNTY
App Ent Center 130 Poplar Grove Connector
Boone, NC 28607
Phone: (828) 265-5385
M-Th 8:00am-5:00pm, F 8:00am-2pm
ncworks.1900@nccommerce.com

WAYNE COUNTY
1040-L E. US Hwy 19E
Suite 2
Burnsville, NC 28714
Phone: (828) 682-6618
M-Th 8:30am-5:00pm Closed 12pm-1pm
ncworks.1910@nccommerce.com

YADKIN COUNTY
1001 College Dr.
Yadkinville, NC 27055
Phone: (336) 386-3580
Monday 8:30am - 5:00pm
ncworks.9000@nccommerce.com

YANCEY COUNTY
1040-L E. US Hwy 19E
Suite 2
Burnsville, NC 28714
Phone: (828) 682-6618
M-Th 8:30am-5:00pm Closed 12pm-1pm
ncworks.1910@nccommerce.com
Governor Cooper, Secretary Hall and Mayor Will Lewis with Leadership from Marine Corps Air Station Cherry Point
VA BENEFITS

VISIT US @ MILVETS.NC.GOV AND NC4VETS.COM

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28 . . . Disability Compensation Rates
29 . . . Dependency & Indemnity Compensation
30 . . . Presumptive Health Conditions
31 . . . Death Pensions
32 . . . Compensation & Pension
35 . . . Service Connected Disabled Veterans
41 . . . State Veterans Cemeteries
44 . . . Burial & Cemetery Benefits

The quickest way to navigate the claims process is to work with an Accredited Veteran Service Officer – whose services are FREE. Paying for services WILL NOT expedite the process.
HOW TO FILE A DISABILITY CLAIM

FILE A CLAIM
North Carolina Division of Veteran Affairs Service Officers (VSO) and local County Veteran Service Officers (CVSO) provide free VA disability claim assistance. Veterans can also receive free assistance through other Veteran Service Organizations such as: Vietnam Veterans of America, Veterans of Foreign Wars, Disabled American Veterans, etc. Veterans can also file a claim online through eBenefits, a joint VA/DoD web portal that provides resources and self-service capabilities (see page 33).

SUBMIT EVIDENCE
Veterans must provide evidence of a current disability to support a claim. Submitting evidence concurrently with a claim will help expedite the process. A veteran’s disability evaluation is based on evidence so it’s essential that the evidence submitted is relevant, accurate, and complete. Service Officers can assist with obtaining evidence to support a claim.

VA EXAMINATION
The VA may request an examination depending on the veteran’s claim and treatment history. If required, veterans will be scheduled for an exam. After the exam, a report is sent to the VA Rating Authority and is used, along with the additional evidence of record, to make the determination. Attending the exam, if scheduled, is crucial to the claim outcome.

VA DECISION
The VA considers all evidence of record and decides whether to grant or deny the benefit. The veteran is notified by mail. The notification includes an explanation of the basis for approval or denial, list of evidence reviewed, and available recourse, if they disagree with the decision. Veteran disability awards are defined and set based on federal law.

TIP: Ask your private doctor to include your VA file number on all records they submit.
CHECKLIST TO FILE CLAIM

- Bring a copy of your DD 214 and evidence that supports your claim. Never assume the VA has the necessary information on file.
- Be sure your VA file number is included on every page of your correspondence and documentation. Respond quickly and completely to the VA's request for further information.
- Keep all scheduled medical appointments.
- Notify the VA immediately if your address or phone number changes. Online through eBenefits, or by phone 1-800-827-1000.
- Know your service dates and Social Security number. If you are a spouse of a deceased veteran, you should know this information, along with any previous marital status of your veteran.
- Be prepared to provide a voided check or Banking Account and Routing Numbers to setup direct deposit for any VA payment.

OPTIONS FOR DENIED CLAIMS OR IF YOU DISAGREE WITH A DECISION

If the VA denies your claim you may appeal the decision. You may also appeal if your claim was approved, but you disagree with any part of the rating. An appeal involves many steps, some of which are optional, some that are required. The appeals process has strict time limits that include:

- Supplemental appeal
- Higher level review
- Notice of Disagreement (NOD)
- Statement of Case (SOC)
- Hearing (Optional)
- Formal Appeal (Form 9)
- Board of Veterans Appeals (BVA)
- U.S. Court of Appeals for Veterans Claims (CAVC)

Unfortunately, this process can take years to come to a final decision, but once a decision has been made, you will be notified by mail.

NOTE: Before you file an appeal, consider obtaining new & material evidence and request your denied claim be reconsidered. This can save time and effort. Talk to your local Veterans Service Officer before you file an appeal.

VETERANS CLAIMS & ADVOCACY FOR VETERANS, THEIR SURVIVORS AND DEPENDENTS

The Federal VA benefit system actually is a legal system. In order to qualify for benefits, veterans must file a claim against the United States proving they are eligible for these benefits through the submission of legal, military, and medical evidence.

NCDMVA employs federally accredited and state certified Veterans Service Officers (VSOs) who are subject matter experts in Federal VA law (Chapter 38 United States Code and Chapter 38 Code of Federal Regulations) and are allowed to practice by taking Power of Attorney for veterans seeking benefits. These VSOs represent veterans, their dependents, and survivors before the Federal VA in their claims and appeals.

With its County Veteran Service Officer and National Service Officer partners, NCDMVA provides claims and counseling advocacy and representation to North Carolina’s over 700,000 veterans.
SIGN UP for eBenefits @ eBenefits.VA.GOV

NCDMVA processed 1,279 claims from January - April 2020 in response to COVID-19 relief. Currently, NCDMVA holds Power of Attorney for nearly 150,000 North Carolina veterans.

In addition to claims work, VSOs regularly help veterans and their families learn about other benefits that they may be eligible for. VSOs are knowledgeable about the many resources available within the state and can usually assist in finding help and solutions to issues that you may be facing.

GULF WAR REGISTRY HEALTH EXAM FOR VETERANS

VA's Gulf War Registry Health Exam alerts veterans to possible long-term health problems that may be related to environmental exposures during their military service. The registry data helps VA understand and respond to these health problems more effectively.

This comprehensive health exam includes an exposure and medical history, laboratory tests, and a physical exam. A VA health professional will discuss the results face-to-face with the veteran and in a follow-up letter.

Important points about registry health exams

■ Free to eligible veterans and no co-payment
■ Not a disability compensation exam or required for VA benefits
■ Enrollment in VA's health care system not necessary
■ Based on recollection of service, not on their military records
■ Veterans can receive additional registry exams, if new problems develop
■ Veterans' family members are not eligible for registry exams

Eligibility for Gulf War Registry Health Exam

Veterans who served in the Gulf during Operation Desert Shield, Operation Desert Storm, Operation Iraqi Freedom, or Operation New Dawn are eligible for the Gulf War Registry exam.

You do not need to be enrolled in VA health care to take part.

AGENT ORANGE REGISTRY HEALTH EXAM FOR VETERANS

VA's Agent Orange Registry health exam alerts veterans to possible long-term health problems that may be related to Agent Orange exposure during their military service. The registry data helps VA understand and respond to these health problems more effectively.

This comprehensive health exam includes an exposure history, medical history, physical exam, and any tests if needed. A VA health professional will discuss the results face-to-face with the veteran and in a follow-up letter.

Contact your local VA Environmental Health Coordinator about getting an Agent Orange Registry health exam.

ENVIRONMENTAL HEALTH COORDINATORS

SHEVILLE VAMC
1100 Tunnel Road
Asheville, NC 28805
(828) 298-7911 Ext. 4343

FAYETTEVILLE VAMC
2300 Ramsey Street
Fayetteville, NC 28301
(910) 488-2120 Ext. 7585

DURHAM VAMC
508 Fulton Street
Durham, NC 27705
(919) 286-0411 Ext. 6006/4288

SALISBURY VAMC
1601 Brenner Ave.
Salisbury, NC 28144
(704) 638-9000 Ext. 12566

2020 VA DISABILITY COMPENSATION RATES FOR VETERANS

10% . . . . . . $142.29
20% . . . . . . $281.27
30% . . . . . . $435.69
40% . . . . . . $627.61
50% . . . . . . $893.43
60% . . . . . . $1,131.68
70% . . . . . . $1,426.17
80% . . . . . . $1,557.80
90% . . . . . . $1,862.96
100% . . . . . $3,106.04
AIRBORNE HAZARDS AND OPEN BURN PIT REGISTRY

Veterans and service members who were close to burn pit smoke or exposed or longer periods may be at greater risk for health problems. Health effects from burn pit exposure will vary and depend on a number of factors such as the kind of waste being burned, pre-existing conditions, and wind direction.

Veterans and service members can use the registry questionnaire to report exposures to airborne hazards (such as smoke from burn pits, oil-well fires, for pollution during deployment), as well as other exposures and health concerns.

Registry participation is open to any veteran or service member who served in:
- OEF/OIF/OND or in Djibouti, Africa, after September 11, 2001, or
- Operations Desert Shield or Desert Storm or the Southwest Asia theater of operations after August 2, 1990.

The Southwest Asia theater of operations includes the following locations: Iraq, Kuwait, Saudi Arabia, Bahrain, Gulf of Aden, Gulf of Oman, Oman, Qatar, United Arab Emirates, waters of the Persian Gulf, Arabian Sea, the Red Sea, and the airspace above these locations.

For more information and to register visit:
www.veteran.mobilehealth.va.gov/AHBurnPitRegistry

DEPENDENCY AND INDEMNITY COMPENSATION

Dependency and Indemnity Compensation (DIC) is the primary monthly monetary benefit payable to surviving dependents of a deceased veteran, and is the monetary benefit to disability compensation for veterans.

This benefit is payable if the veteran died on active duty or in the line of duty and the death was not due to willful misconduct. Or, if death was after service, the death was caused by or attributed to a service-connected disability, or, if service member was rated 100% compensation for certain statute time limits.

The current basic monthly rate of DIC is $1,283.11 effective 12/01/2017 for an eligible surviving spouse.

The rate is increased for each dependent child, and also if the surviving spouse is housebound or in need of aid and attendance. VA also adds a transitional benefit to the surviving spouse’s monthly DIC if there are children under age 18. The amount is based on a family unit, not individual children.

For further rates information visit:
www.benefits.va.gov/compensation/current_rates_dic.asp
PRESUMPTIVE HEALTH CONDITIONS

There are three categories in which veterans may qualify for service-connected disability based on a condition to be presumed by military service. These groups are:

1. veterans who were diagnosed with a chronic disease such as arthritis, diabetes, or hypertension within one year of being released from active duty;
2. veterans diagnosed with amyotrophic lateral sclerosis (ALS) anytime after discharge of service and have at least 90 days of continuous service; and
3. veterans who served in the conflicts/geographic regions associated with specific exposures and have been diagnosed with specific diseases.

For more information on presumptive health conditions, please contact a VSO.

FORMER POW’S

Imprisoned for not less than 30 days and a disability of at least 10 percent disabling.

VIETNAM VETERANS


ATOMIC VETERANS

[Exposed to Ionizing Radiation] Participated in atmospheric nuclear testing; occupied or was a POW in Hiroshima or Nagasaki; service before Feb. 1, 1992 at diffusion plant in Paducah, KY, Portsmouth, OH, or Oak Ridge, TN; or service before Jan. 1, 1974 at Amchitka Island, AK.

GULF WAR VETERANS

Served in the Southwest Asia Theater of Operations during the Gulf Wars with conditions that are medically unexplained, including chronic multi-symptom illnesses defined by a cluster of signs or symptoms that have existed for six months or more.

CAMP LEJEUNE

[Exposure to Contaminated Drinking Water at Camp Lejeune] EFFECTIVE 14 MARCH 2017

The VA has established a presumptive service connection for veterans, reservists, and National Guard members exposed to contaminants in the water supply at Camp Lejeune from August 1, 1953 through December 31, 1987 who later developed one of the following eight diseases:

- Adult leukemia
- Aplastic anemia and other myelodysplastic syndromes
- Bladder cancer
- Kidney cancer
- Liver cancer
- Multiple myeloma
- Non-Hodgkin’s lymphoma
- Parkinson’s disease

Presently, these conditions are the only ones for which there is sufficient scientific and medical evidence to support the creation of presumptions; however, VA will continue to review relevant information as it becomes available.

ONLINE FOR VETERANS:

- Apply for veterans benefits online.
- Check on your compensation or pension claims status.
- Upload documents to support your compensation or pension claim.
- Check Post-9/11 GI Bill enrollment status.
- Use the VetSuccess employment search.
- View DoD TRICARE health insurance.
- Sign up for Veterans Group Life Insurance (VGLI) (Time limits apply)
- Search for and select an accredited veterans service representative or organization.
- Access MyHealtheVet with a single logon.
- Check your VA payment history.
- Utilize the military skills translator and résumé builder.
- Utilize a fast track claims processing system for Vietnam Veterans.
- Order medical equipment such as hearing aid batteries and prosthetic socks.
- Check on your appeal status.
- Generate a VA home loan certificate of eligibility.
- Obtain official military personnel documents such as DD Form 214.
- Register for and update direct deposit information for certain benefits.
DEATH PENSIONS

SURVIVORS PENSION

The Survivors “Death” Pension benefit, is a tax-free monetary benefit payable to a low-income, un-remarried surviving spouse and/or unmarried child (children) of a deceased veteran with wartime service. The deceased veteran must have met certain active duty and war time service requirements as well as was discharged from service under other than dishonorable conditions.

Survivors Pension is based on your yearly family income, which must be less than the amount set by Congress and net worth may not be excessive to qualify.

While an un-remarried spouse is eligible at any age, a child of a deceased wartime veteran must be: Under 18, OR Under age 23 if attending a VA-approved school, OR Permanently incapable of self-support due to a disability before age 18.

Learn more about survivor pension benefits at: www.benefits.va.gov/pension/spousepen.asp

BURIAL BENEFITS

Dependents and surviving spouses of an eligible veteran are eligible to be buried in national cemeteries.

When a death occurs and eligibility for interment in a national cemetery is determined, grave space is assigned by the cemetery director in the name of the veteran or family member. One gravesite is permitted for the interment of all eligible family members, unless soil conditions or the number of family decedents necessitate more than one grave. There is no charge for burial in a national cemetery.

See Page 44 for more information on Burial Benefits.

The VA has a page dedicated specifically to veteran FAQs about COVID-19?

VISIT www.va.gov/coronavirus-veteran-frequently-asked-questions/

DID YOU KNOW

HEADSTONES AND MARKERS

Spouses and dependents are not eligible for a government-furnished headstone or marker unless they are buried in a national cemetery, state veterans’ cemetery, or military post/base cemetery.

If You Are A Service Member:

- Use the eLearning Center for the online transition assistance program and more.
- Transfer Post-9/11 education benefits.
- View DoD TRICARE health insurance.
- View DoD TRICARE reserve select.
- Sign up for service member out-of-pocket medical expenses (CCD).
- View Service members’ Group Life Insurance (SGLI) elections.
- Apply for veterans’ benefits online.
- Conduct a health benefits eligibility check.
- Update service member civilian employment information.
- View service member personnel information.
- Generate a VA home loan certificate of eligibility.
A monetary benefit paid to veterans who are disabled by an injury or illness incurred or aggravated during active military service. These disabilities are considered to be service connected.

**DISABILITY COMPENSATION**

Disability compensation is paid monthly and varies with the degree of disability, the impairment to a veteran’s earning capacity and the number of dependents. Veterans with certain severe disabilities may be eligible for additional special monthly compensation. These benefits are not subject to federal or state income tax.

**NATIONAL GUARD / SELECT RESERVE**

Reservists who serve on active duty establish veteran status and may be eligible for the full range of VA benefits, depending on the length of active military service and a discharge or release from active duty under conditions other than dishonorable. In addition, reservists not activated may qualify for some VA benefits.

National Guard members can establish eligibility for VA benefits if activated for federal service during a period of war or domestic emergency. Activation for other than federal service does not qualify guard members for all VA benefits.

Claims for VA benefits based on federal service filed by National Guard members should include a copy of their military orders, presidential proclamation or executive order that clearly demonstrates the nature of their federal service.

**MILITARY RETIRED PAY**

Historically, veterans have not been permitted to receive full military pay and VA compensation for benefits at the same time. Veterans who were entitled to both have had to either waive a portion of their retirement equaling the amount of awarded VA compensation or elect not to receive VA compensation at all. Receiving both benefits and retirement pay is commonly known as “concurrent receipt.”

In 2004, Congress passed the Concurrent Retired and Disability Pay Act, allowing many veterans to receive 100 percent of the military retirement and VA compensation. Because of the complexity of this issue, visit www.dfas.mil for more information.

**VA DISABILITY PENSION BENEFIT FOR WARTIME VETERANS**

A non-Service-Connected Disability VA Pension is a benefit paid to wartime veterans who have limited or no income, and who are age 65 or older, or under 65 and are permanently and totally disabled, a patient in a nursing home or are receiving Social Security disability payments. The amount that’s payable depends upon the type and amount of income the veteran and family members receive from other sources.
Veterans who are more seriously disabled may qualify for Aid and Attendance or Housebound benefits. These benefits are paid in addition to the basic pension rate. Monthly payments are made to qualified veterans to bring their total income to a congressionally established support level (including other retirement and Social Security income).

**AID AND ATTENDANCE (A & A)**

An A&A benefit is paid in addition to monthly pension. A&A is allowed if the veteran: requires the aid of another person in order to perform his or her daily living activities; is bedridden; is a patient in a nursing home due to mental or physical incapacity; or has corrected visual acuity of 5/200 or less, in both eyes, or concentric contraction of the visual field to 5 degrees or less.

**HOUSEHOLD BENEFITS**

A&A may not be paid without eligibility for pension. Qualifying veterans must have a single permanent disability (rated 100 percent disabled), and need assistance, or have a single permanent disability (100 percent disabled) and another disability, or disabilities, evaluated as 60 percent or more disabling.

A veteran cannot receive both A&A and Household Benefits at the same time.
THE USO OF NORTH CAROLINA
600 Airport Blvd, Suite 200, Morrisville, NC 27560
Phone: (919) 840-3000, Fax: (919) 840-3003

DELIVERS
The USO of NC delivers support to service members through a number of programs and services. From single service member support, to care packages and deployment support, the USO of NC helps connect our service members to family, home and country each and every day.

STRENGTHENS
The USO of NC helps create healthy and strong service members and military families through resources and programs. Our Warrior, Family, and Spouse Reset programs give our military families the tools to overcome the challenges associated with military life and skills to be leaders in their communities.

TRANSITIONS
The USO of NC provides resources for service members, veterans and military families throughout various transition points of their military service. Services include one-on-one transition assistance, hiring events, workshops, and support for those after they leave the service through the USO Pathfinder program and NCServes Central Carolina network, coordinated by USO of NC.

UNITES
The USO of NC helps nurture and maintain bonds between service members and their families. From Community Connections Dinners, Coffee Chats for spouses, Story Time for children and even caregiver events, the USO of NC helps families build relationships with others in their communities.
The following Benefits are available to all veterans with a 0% Service-Connected Disability and Higher:

- **Home Loan Guaranty Certificate of Eligibility.** Request online through eBenefits or by phone (877) 827-3702.

- **Service Disabled Veterans Life Insurance.** Must file within 2 years from initial notice of service-connected disability. (Insurance only.)

- **Outpatient treatment** for: (1) service-connected conditions, and (2) for all medical conditions if enrolled in VA healthcare program. Co-payment for treatment may apply for non-service connected conditions.

- **Travel allowance** for scheduled appointment for care of service-connected conditions at VA Medical Centers, and out patient clinics. (Eligibility based on the distance traveled 25 miles or more or a veteran's income.)

- **Medical treatment for any condition:** Enrollment in a VA healthcare program is encouraged but not required for treatment of a service connected condition. (A co-payment will apply for treatment of non-service connected conditions and prescription drugs.)

- **Prosthetic Devices:** for service-connected conditions, to include but not limited to wheelchairs, canes, crutches, hospital beds, nebulizer, oxygen tanks, and electric scooters. The issue of any prosthetic devices requires a VA Doctor's prescription.

- **Medical Treatment in non-VA facilities** for service connected conditions may be authorized by the VA Medical Center. (Certain restrictions apply.)

- **Ten Point Civil Service Preference.** (10 points added to Civil Service test score only after veteran achieves at least 70 on a test.)

- **Annual Clothing Allowance** is available for veterans with a service-connected condition that requires the use of a prosthetic or orthopedic appliance (artificial limbs, braces, wheelchairs) or use prescribed medications for a skin condition which tends to wear, tear, or soil clothing. The items used must be prescribed and dispensed at a VA Medical Center.

- **Dental treatment** for: (1) service connected dental condition, or (2) followup dental treatment which has begun while hospitalized at a VA Medical Center, or any former Prisoner of War with 90 consecutive days or more of confinement. Some restrictions may apply.

**Home Improvement and Structural Alteration Grant Program** is administered by the Prosthetics Department at VA Medical Facilities for medically required improvements and/or structural changes to the veteran's residence.

This Grant requires a VA doctor's prescription. Service-connected veterans can receive up to a $6,800 grant. Nonservice-connected veterans may receive a grant up to $2,000. The grant is to be used for allowing entrance or exit improvements for residence, essential lavatory and sanitary facilities, and kitchen and bathroom accessibility to sinks and counters.

This grant is not for complete remodeling of a veteran's bath or kitchen.
Veterans Bridge Home supports ALL Veterans, service members, and military families, regardless of era, length of service, or discharge status.

Our organization supports Veterans by meeting them where they are. Veterans Bridge Home provides opportunities for:

- **EMPLOYMENT**
  200+ employer partners

- **SERVICES**
  70+ community service providers

- **FRIENDS**
  10 monthly networking opportunities

CALL 704.332.8802

CONNECT  @Veteransbridgehome

VETERANSBRIDGEHOME.ORG
10% SERVICE CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

**Vocational Rehabilitation** which includes full medical and dental care (dental if determined to be essential to finish training), a subsistence allowance in addition to disability payments, payment for all required school-related supplies and direct payment of tuition. Funding fee waived for Homeloan Guarantee loans.

30% SERVICE CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

- **Additional compensation for dependents** (spouse, children, adopted children, and dependent parents).
- **Non-Competitive Civil Service appointment**: Job appointment without the requirement of an interview.
- **Affirmative action in employment**: A disabled veteran cannot be passed over to hire a nondisabled veteran or nonveteran unless at least three interviews have been conducted by the employer.
- **Additional allowance for a spouse** who is a patient in a nursing home: (helpless or blind, or so nearly helpless as to require the aid and attendance of another person.)

40% SERVICE-CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

- **Automobile Grant**: (A one-time payment up to $20,114) Veteran must have a service-connected loss of one hand, or one foot, or permanent loss of use of one hand or one foot, or a permanent impairment of vision of both eyes. A veteran must be rated for loss of use before this is granted.
- **Payment of special adaptive automobile equipment**: In addition to the automobile grant. Veteran must be entitled to the automobile grant as outlined above, or have a service-connected ankylosis (immobility) of one knee or one hip. (This requires a VA doctor’s prescription for the adaptive equipment and can include; an automatic transmission, air conditioner, hand controls, power brakes, hand brakes, cruise control, ramps or wheelchair lifts, and any other adaptive equipment the doctor may deem necessary.)

50% SERVICE-CONNECTED OR HIGHER, ALL OF THE ABOVE PLUS:

- **Medical treatment for any condition at VA Medical Centers**: Enrollment in a VA health care program is encouraged but not required for treatment of a service-connected condition. No copayments for treatment of non-service-connected care or non-service-connected prescription drugs.
- **Medical treatment in non-VA facilities**: for any medical condition may be authorized VA Medical Center.
- **Discounted Hunting Lifetime + Fishing Licenses**
- **Discounted entry into National Parks**

HOW DO I REGISTER FOR AN eBenefits ACCOUNT?

There are two types of registration, Basic and Premium. With a Premium Account, you can view personal data about yourself in VA and DoD systems, apply for benefits online, check the status of your claims, update your address records, and more. To get a Premium eBenefits Account, you must verify your identity. Many people will be able to verify their identity online by answering a few security questions. Service members may verify their identity online by using their Common Access Card. Military retirees may verify their identity online using their Defense Finance and Accounting Service (DFAS) Logon. For those unable to verify their identity online, you will instantly receive a Basic Account. A Basic eBenefits Account lets you customize the site and access information you enter into eBenefits yourself; however, you cannot see your personal information in VA or DoD systems.

For more information on eBenefits visit: [www.eBenefits.va.gov](http://www.eBenefits.va.gov)
Utilizing North Carolina’s People, Places, Products, and Pride to show support for North Carolina’s Deployed Troops and Veterans-in-Need!

An All-Volunteer Grassroots Effort!
Get involved - You will be in great company!
Taking Wounded Warriors & Disabled Veterans Fishing, Golfing
Sending 1500 NCCARES Christmas boxes and more!

Contact Operation North State today to pledge your support!
mailbox@operationnorthstate.com
Facebook: Operation North State
151 Windermere Ct. Winston Salem, NC 27127
336-764-5967
60-90% SERVICE-CONNECTED OR HIGHER, ALL OF THE ABOVE PLUS:

Individual unemployability (increased compensation) payable at the 100% rate based on the inability to work due to service-connected disability plus:

- Dental treatment if S/C for Dental Claim.
- Special Housing and/or Automobile Grants for SC veterans with eligible disabilities
- VA provides grants to service members and veterans with certain permanent and total service-connected disabilities to help purchase or construct an adapted home, or modify an existing home to accommodate a disability. Two grant programs exist: The Specially Adapted Housing (SAH) grant and the Special Housing Adaptation (SHA) grant.
- Specially Adapted Housing Grant: The maximum dollar amount allowable for SAH grants in fiscal year 2018 is $81,080.
- Special Housing Adaptations Grant: The maximum dollar amount allowable for SHA grant in fiscal year 2018 is $16,217.
- Temporary Residence Adaptation (TRA) Grant: A temporary grant may be available to SAH/SHA eligible veterans and service members who are or will be temporarily residing in a home owned by a family member. The maximum amount available to adapt a family member's home for the SAH grant is $35,593 and for the SHA grant is $6,355.
- Automobile Grant: Service members and veterans may be eligible for a one-time payment of not more than $20,577.18, toward the purchase of an automobile or other conveyance if you have certain service-connected disabilities. The grant is paid directly to the seller of the automobile and the service member or veteran may only receive the automobile grant once in his/her lifetime. See your local VSO for more information.

100% SERVICE-CONNECTED OR THOSE PAID AT THE 100% RATE (IU)

ALL OF THE ABOVE PLUS

*Temporary 100% disability payments, such as those for surgery, do not qualify a veteran for these benefits.

- Waiver of cost of Service Disabled Life Insurance for those rated permanent and total: and additional $20,000 of life insurance at cost to veteran. Veteran must have applied for insurance within two years of initial disability rating or within two years of a new disability rating. An increase in a disability rating does not qualify as a new disability.
- Commissary and Exchange privileges for veteran and dependents: The veteran must request a letter from the VA specifying veteran is in receipt of 100% disability, and then applies for a military ID card at the nearest ID card issuing facility.
- Dependents Education Assistance: The Survivors’ and Dependents’ Educational Assistance (DEA) program offers education and training opportunities to eligible dependents of veterans who are permanently and totally disabled due to a service-related condition or of veterans who died while on active duty or as a result of a service-related condition.
- Any needed Dental Care
- Property Tax Exemption on first $45,000 of your homestead's value from tax abatement for veterans rated permanent and total, or those in receipt of DIC.
- Free Disabled Veterans License Plate, applications can be certified at your State or County Veterans Service Office

COMPENSATION HIGHER THAN THE 100% RATE:

- Special Compensation: Veteran must be rated for special compensation due to the loss of limbs, eyesight, aid and attendance, housebound, or two separate medical conditions that are rated 60% each or 100% each. For more information about VA compensation rates, please visit: www.benefits.va.gov/COMPENSATION/resources_comp01.asp
NC STATE VETERANS CEMETERIES

ELIGIBILITY FOR NC STATE VETERANS CEMETERIES

QUALIFIED VETERAN

Any former member of the U.S. Armed forces who served on active duty, other than for training, and was terminated under honorable conditions.

A veteran who is entitled to retired pay for non-regular service (i.e. service in the Reserve Components or Army or National Guard) or a veteran who would have been entitled to retired pay for non-regular service, but for the fact that the person was under 60 years of age.

NORTH CAROLINA RESIDENCY

Only those veterans who are legal residence of North Carolina are eligible for interment:
1. at the time of death;
2. for a period of at least 10 years or;
3. at the time of entry into the Armed Forces of the United States.

DEPENDENT(S)

The spouse, widow or widower of a qualified veteran, a minor child who is unmarried and dependent on the qualified veteran at the time of death. A minor child includes a child under the age of 21 years of age or under 23 years of age if pursuing a course of instruction at an educational institution approved by the United States Department of Veterans Affairs. In addition, an unmarried adult child of a qualified veteran who became permanently incapable of self-support due to a physical or mental disability before attaining the age of 18 years is also eligible.

PROOF BY THE NUMBERS:

$7 billion: The amount in VA benefits we helped to recover for veterans in the last year.

$9 million+: Total grant dollars awarded to military families since 2004.

2.1 million+: Service members and their families hosted at VFW events since 2005.

$4.1 million+: Scholarship dollars awarded to veterans and service members since 2014.

1899-2018: The years during which we have been at the forefront in the battle FOR VETERANS.

Join the VFW today.

North Carolina VFW salutes you!
Visit us online at www.vfwnc.com
Facebook: Veterans of Foreign Wars (VFW) : North Carolina
Phone: 919-828-5058 Email: ADJ@vfwnc.com

WE PROVE IT.
N.C. STATE VETERANS CEMETERIES

The primary mission of the NCDMVA State Veterans Cemetery Program is to provide a final resting place for North Carolina's veterans at no cost, and their legal dependent(s) for a nominal fee. Veterans must be discharged under honorable conditions and meet certain residency requirements.

For More information on the NCDMVA State Veterans Cemetery Program, go to our website at: www.milvets.nc.gov/services/nc-veterans-cemetery-program
Western Carolina State Veterans Cemetery

**OPENED:** October 28, 1993  
**LOCATION:** 962 Old US 70 Hwy.
Black Mountain, NC 28711
(828) 669-0684

PHOTOGRAPHER: Ken Lane

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Coastal Carolina Veterans Cemetery

**OPENED:** December 6, 1993  
**LOCATION:** 110 Montford Point Rd.
Jacksonville, NC 28541
(910) 347-4550
Sandhills State Veterans Cemetery

**OPENED:** June 27, 1997

**LOCATION:**
8220 Bragg Blvd.
Ft. Bragg, NC 28310
(910) 436-5630

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Eastern Carolina Veterans Cemetery

**OPENED:** February 26, 2016

**LOCATION:**
164 Longs Plant Farm
Goldsboro, NC 27544
(919) 648-0510

**DATE BUILT/DEDICATED:**
November, 2015
BURIAL & CEMETERY BENEFITS

The U.S. Department of Veterans Affairs (VA) Benefits Administration oversees a burial benefits program designed to assist claimants in meeting the funeral and burial costs of a deceased veteran. The VA does not make funeral arrangements with a funeral provider or cremation office. You should advise your family of your wishes and where your discharge papers are kept. These papers are very important in establishing your eligibility. You may wish to make pre-need arrangements with a funeral home.

SERVICE-CONNECTED DEATH
If a veteran’s death is service-connected, the VA will pay burial allowance of up to $2,000 for deaths on or after Sept. 11, 2001. If the veteran is buried in a VA national cemetery, some or all of the cost of moving the veteran’s body to the national cemetery nearest the veteran’s home may also be reimbursed. There is no time limit for applying for a service-connected burial allowance. The person who bore the veteran’s burial expense may claim reimbursement from any VA regional office.

NON-SERVICE-CONNECTED DEATH
If a veteran’s death is not service-connected, there are two types of payments the VA may make: burial and plot expense allowances. The VA will pay a burial and plot allowance if the veteran was discharged under conditions other than dishonorable and the veteran was in receipt of VA pension or compensation at the time of death. If a veteran died while in a VA facility or as a patient at an approved state nursing home, the VA may also pay this allowance.

BURIAL PLOT ALLOWANCE
When a veteran is buried in a cemetery that is not under the U.S. government jurisdiction, the VA may also pay a plot allowance, provided that the veteran was discharged under a condition other than dishonorable and met other qualifications similar to that of a non-service-connected death.

FILING A CLAIM FOR REIMBURSEMENT OF EXPENSES
To file for reimbursement of burial expenses, an Application of Burial Allowance form must be submitted to the VA. The person filing the claim must also provide a certified copy of the veteran’s death certificate and proof of the veteran’s military service (Form DD-214), and itemized bills of the funeral and burial expenses.

BURIAL FLAG
A United States flag is provided, at no cost, to drape the casket or accompany the urn of a deceased veteran who served honorably in the U.S. Armed Forces. It is furnished to honor the memory of a veteran’s military service to his or her country. When burial is in a national, state or post cemetery, a burial flag will automatically be provided. When burial is in a private cemetery, the funeral director will generally help the next of kin with this process.

HEADSTONE AND MARKERS
The Department of Veterans Affairs (VA) furnishes upon request, at no charge to the applicant, a Government headstone or marker for the unmarked grave of any
deceased eligible veteran in any cemetery around the world, regardless of their date of death. For eligible veterans that died on or after Nov. 1, 1990 and whose grave is marked with a privately purchased headstone, VA may also furnish a headstone or marker to supplement the grave or a medallion to be affixed to the privately purchased headstone. Eligible veterans are entitled to either a government-furnished headstone or marker, or the new medallion, but not both.

**BRONZE MEDALLIONS FOR HEADSTONES AND MARKERS**

The Department of Veterans Affairs (VA) may also provide a medallion, by request, to be affixed to an existing privately purchased headstone or marker to signify the deceased's status as a veteran. If requested, the medallion is furnished in lieu of a traditional government headstone or marker for veterans that died on or after Nov. 1, 1990, and whose grave is marked with a privately purchased headstone or marker.

**BURIAL AT SEA**

The VA National Cemetery Administration cannot provide burial at sea. For information, contact the U.S. Navy Mortuary Affairs office toll free at: (866) 787-0081

**MILITARY FUNERAL HONORS**

The Department of Defense (DoD) is responsible for providing military funeral honors. “Honoring Those Who Served” is the title of the DoD program for providing dignified military funeral honors to veterans who have defended our nation. Visit the North Carolina Veterans Affairs website for further information and instructions about this service.

For more information: [http://www.nc4vets.com/burial-cemetery-benefits](http://www.nc4vets.com/burial-cemetery-benefits)

**PRESIDENTIAL MEMORIAL CERTIFICATES**

A Presidential Memorial Certificate (PMC) is an engraved paper certificate, signed by the current president, to honor the memory of honorably discharged deceased veterans.

**SURVIVOR BENEFIT PLAN**

When a military retiree dies, their retirement pay stops. This means that the surviving spouse no longer receives income. If a veteran is a military retiree, thought needs to be given as to how to protect the spouse from hardships caused by the loss of the retirement pay.

One option available is the Survivor Benefit Plan (SBP). The SBP is an insurance plan that will pay the veteran’s surviving spouse a monthly payment (annuity) to help make up for the loss of retirement income. The plan is designed to protect survivors against the risks of the veteran’s early death, a survivor outliving the benefits, and inflation.

Survivors should report retiree deaths to the Defense Finance and Accounting Services (DFAS) casualty office at: (800) 321-1080.

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**DEATH PENSIONS**

Survivors’ (Death) Pension is a needs-based benefit paid to an unmarried surviving spouse, or an unmarried child, who meets certain age or disability requirements, of a deceased wartime veteran.

In order to qualify for a VA Death Pension, the VA calculates income received from most sources by the surviving spouse and any eligible children. It includes earnings, disability and retirement payments, unemployment insurance payments, interest and dividends payments, and net income from farming, business or rental property.

If the income is below a certain level, the dependent or surviving spouse may be eligible for this pension.

**BURIAL BENEFITS**

Dependents and surviving spouses of an eligible veteran are eligible to be buried in national cemeteries.

When a death occurs and eligibility for interment in a national cemetery is determined, grave space is assigned by the cemetery director in the name of the veteran or family member. One gravesite is permitted for the interment of all eligible family members, unless soil conditions or the number of family descendants necessitate more than one grave. There is no charge for burial in a national cemetery.

**HEADSTONES AND MARKERS**

Spouses and dependents are not eligible for a government-furnished headstone or marker unless they are buried in a national cemetery, state veteran’s cemetery, or military post/base cemetery.
THE DEPARTMENT
OF NORTH CAROLINA
VETERANS OF FOREIGN WARS

WE THE COMRADES OF THE NORTH CAROLINA VFW INVITE YOU TO JOIN US. WE HAVE BEEN IN EXISTENCE SINCE 1935 AND ARE 22,493 MEMBERS STRONG IN 142 POSTS THROUGHOUT THE STATE OF NORTH CAROLINA.

IF YOU LIVE IN NORTH CAROLINA PLEASE CONTACT US:

(NC) 919-828-5058 WEBSITE: VFWNC.COM EMAIL: ADJ@VFWNC.COM
OR FIND US ON FACEBOOK AT VETERANS OF FOREIGN WARS (VFW):NC

“NO ONE DOES MORE FOR VETERANS”
Stay in the Fight!

Become a member today!

Department of North Carolina

P.O. Box 90968 | 8821 Midway W. Rd. | Raleigh, NC 27675
Toll free: 888-432-8838 | Fax: 919-832-1692
www.dav.org

Benefits Counseling | Transition Support | Volunteer Programs | Employment Assistance
CORONAVIRUS DISEASE 2019 (COVID-19)

You can help prevent the spread of respiratory illnesses with these actions:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose & mouth.
- Practice social distancing by putting space between yourself & others.
- Wash hands often with soap & water for at least 20 seconds.

[cdc.gov/coronavirus]

3/6/1996: March 25, 2020 8:09 AM
National Veteran Service Organizations

American Ex– Prisoners of War

CO-FOUNDERS
David Fonke (910) 436-3336
Jerry Fonke (910) 484-5999

The American Legion

www.nclegion.org

DEPARTMENT ADJUTANT
Randy Cash Raleigh, NC (919) 832-7506 nclegion@nc.rr.com

NATIONAL SERVICE OFFICER
James McMinn Winston-Salem, NC (336) 631-5471

COMMANDANT JEFFREY JONES
Info@ncmcl.org www.ncmcl.org

Paralyzed Veterans Of America

DEPT. ADJUTANT
Jean Reaves P.O. Box 1323 Roanoke Rapids, NC 27870 (252) 673-6495

NATIONAL SERVICE OFFICER
Russell Woodall Winston-Salem, NC (336) 251-0823 russell.woodall@va.gov

National Association for Black Veterans

COMMANDER, Melvin Martimus Fayetteville, NC (910) 339-5341 nabvet0041@gmail.com

www.nabvets.org

Disabled American Veterans

Raleigh, NC (919) 833-5567 ncdavadj@bellsouth.net

NATIONAL AREA SUPERVISOR
Michelle Colpaert Winston-Salem, NC (336) 631-5481 Michelle.colpaert@va.gov
davmembersportal.org/nc

Vietnam Veterans of America

STATE PRESIDENT, Rossie Nance
Castle Hayne, NC (910) 465-0683 R_nance@bellsouth.net

www.vva-nc.org

American Veterans CO-FOUNDERS
David Fonke (910) 436-3336
Jerry Fonke (910) 484-5999

www.amvets.org

The American Legion

www.nclegion.org

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Info@ncmcl.org www.ncmcl.org

Veterans of Foreign Wars

www.vfwnc.com

DEPARTMENT ADJUTANT
Andrew Zinkievich Raleigh, NC (919) (828) 5058 adj@vfwnc.com
NATIONAL SERVICE OFFICER,
Allan Eden, Winston-Salem, NC (336) 631-5457 cleophus.summers2@va.gov

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Vietnam Veterans of America

STATE PRESIDENT, Rossie Nance
Castle Hayne, NC (910) 465-0683 R_nance@bellsouth.net

www.vva-nc.org
**SIGN UP** for eBenefits @ eBenefits.VA.GOV

**American Legion Post 540** is North Carolina's first ALL female post. Our goal is to help female veterans adjust to civilian life. We focus on support, education, and at times being the conduit between female veterans and the vital resources they need to ensure long, healthy, and fulfilling lives after the military. At American Legion Post 540, we honor the efforts of existing veterans’ services and strive to partner in our ventures to serve our veteran community.

**The American Legion**

American Legion Post 540
Cary, NC 27511
Americanlegionpost540@gmail.com

**DID YOU KNOW?**

Thanks to Congressional action, NCDMVA has helped bring in over $20 million in additional benefits to NC Vietnam Veterans. Veterans who served in the offshore waters of the Republic of Vietnam between Jan. 9, 1962, and May 7, 1979 may now be eligible for disability compensation and other benefits, for themselves and their families, for disabilities VA believes may be caused by herbicides such as Agent Orange.

To learn more about the Blue Water Navy Program qualifications and benefits contact your local Veteran Service Officer or visit benefits.va.gov/benefits/blue-water-navy.asp.
HEALTHCARE

VISIT US @ MILVETS.NC.GOV AND NC4VETS.COM

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SERVICES FOR COMBAT
VETERANS MENTAL HEALTH
SERVICES NAVIGATING VA
HEALTH CARE SYSTEM
BASIC ELIGIBILITY AND MINIMUM SERVICE REQUIREMENTS

Veteran's health care eligibility is offered to former service personnel who served, were honorably discharged (or released under conditions other than dishonorable) and have been classified as a veteran by the Veterans Affairs department. Any veteran that enlisted after September 7, 1980 (or entered active duty after October 16, 1981) is required to have served 24 continuous months (or the full period of active duty they were called to served) in order to be eligible. Many veterans believe that they will not qualify to meet veteran's health benefits eligibility if they did not incur a service-related disability designation. However, this belief is unfounded. Veteran eligibility for health care enrollment is determined based on many factors, but health care eligibility is extended even to veterans who did not serve in a war zone. Veteran eligibility for health care enrollment is based on factors such as service dates, where the service member was deployed, and other qualifying factors.

ENHANCED ELIGIBILITY PROGRAMS

Certain veterans are qualified to enroll to receive veteran's health care benefits based on an enhanced eligibility status. Veterans who were at one time a POW, veterans who received the Purple Heart or Medal of Honor, and veterans who receive a VA Pension will be considered under this enhanced program. Additionally, veteran’s health care eligibility is offered to those who were discharged early due to a disability or hardship, those who served on active duty in a theater of combat operations, and those who served in any war zone for a full tour.

ENROLLMENT FOR VA HEALTH CARE

Unlike civilian health care programs, veterans health care remains in effect from one year to the next. Once the eligibility requirements for veterans health care benefits have been verified, the veteran will receive a Veteran Health Identification card, which allows the holder access to VA medical facilities as proof of service in lieu of a military ID card.

QUALIFYING FOR 5 YEAR POST DEPLOYMENT VA HEALTH CARE

Effective Jan. 28, 2008, veterans discharged from active duty on or after Jan. 28, 2003, are eligible for enhanced enrollment placement into Priority Group 6 (unless eligible for higher Priority Group placement) for 5 years post discharge. Veterans with combat service after Nov. 11, 1998, who were discharged from active duty before Jan. 28, 2003, and who apply for enrollment on or after Jan. 28, 2008, are eligible for this enhanced enrollment benefit through Jan. 27, 2011.

Activated reservists and members of the National Guard are eligible if they served on active duty in a theater of combat operations after Nov. 11, 1998, and, have been discharged under other than dishonorable conditions.

Veterans who enroll with VA under this “Combat Veteran” authority will retain enrollment eligibility even after their five-year post discharge period ends. At the end of their post discharge period, VA will reassess the veteran’s information (including all applicable eligibility factors) and make a new enrollment decision.

For additional information, call:
(877) 222-VETS (8387)
www.va.gov/health-care/how-to-apply/
STANDARD BENEFITS
VA’s medical benefits package provides the following health care services to all enrolled veterans:

- Preventive Care Services
- Ambulatory (Outpatient) Diagnostic and Treatment Services
- Hospital (Inpatient) Diagnostic Treatment
- VA prescribed Medications and Supplies

ACUTE CARE SERVICES
These services may have limitations and special eligibility criteria:

- Ambulance service
- Dental Care
- Durable Medical equipment
- Eyeglasses
- Hearing Aids
- Home Health Care Services
- Non-VA Health Care Services
- Orthopedic, Prosthetic, and Rehabilitative Devices
- Rehabilitative Services
- Readjustment Counseling
- Sexual Trauma Counseling

MILITARY SEXUAL TRAUMA
Military Sexual Trauma (MST) is the term that the U.S. Department of Veterans Affairs uses to refer to sexual harassment that occurred while the veteran was in the military. It includes any sexual activity where someone is involved against his or her will—he or she may have been pressured into sexual activities (for example, with threats of negative consequences for refusing to be sexually cooperative, implied faster promotions, or better treatment in exchange for sex), may have been unable to consent to sexual activities (for example, when intoxicated), or may have been physically forced into sexual activities.

Both women and men can experience MST. Veterans seen at Veterans Health Administrations facilities are screened for sexual experiences. They know that trauma can affect a person’s physical and mental health, even many years later. People can recover from trauma and the VA has free services to help veterans do this. You do not need to have a VA disability (service connected) rating to receive these services and may be able to receive services even if you are not eligible for other VA care. You do not need to have reported the incident(s) when they happened.

For more information, veterans can speak with a VA healthcare provider, contact the MST Coordinator at their nearest VA Medical Center, or contact their local Vet Center.

MST information can be found at:

- mentalhealth.va.gov

WOMEN VETERANS HEALTH CARE
1-855-VA-WOMEN [1-855-829-6636]
www.womenshealth.va.gov
Women veterans are eligible for the same VA benefits as male veterans. Comprehensive health services are available to women veterans including primary care, mental health care and reproductive health care services. VA provides management of acute and chronic illnesses, preventive care, contraceptive services, menopause management, screenings, including pap smear, and gynecology.

- Maternity care is covered in the medical benefits package to include care for newborn children of women veterans for up to 7 days after birth. VA is also mandated to implement pilot programs to provide child care to women veterans receiving medical care, and to provide readjustment services to women veterans. Infertility evaluation and limited treatments also are available.

- Women Veterans Program Managers are available at all VA facilities to help veterans seeking treatment and benefits.
VETERANS COMMUNITY CARE PROGRAM

Learn more about the VA’s Veterans Community Care Program by visiting their website at:
www.va.gov/COMMUNITYCARE/programs/veterans/VCP/index.asp

Veterans may be eligible to receive care through the Veterans Community Care Program based on one or more of the following conditions:

- Veteran needs a service not available at a VA Medical Facility
- Veteran lives in a state or U.S. territory without a full service VA Medical Facility
- Veteran qualifies under “Grandfather” provision, 40 miles (driving distance) from the nearest VA medical facility with a full-time primary care physician
- It is in the veteran’s best medical interest
  - The doctor and patient agree that this treatment should be provided by the community medical facility.
- VA is unable to schedule an appointment that is within both average driving time standards and wait time standards.

- 30-minute average drive time for primary care, mental health, and non-institutional extended care services (including adult day health care)
- 60-minute average drive time for specialty care
- 20 days for primary care, mental health care, and non-institutional extended care services.
- Care at the local VA medical facility is not providing care that meets VA's standards for quality

VA will work with the veteran to determine eligibility based on the above conditions and the veteran’s specific circumstances.

Community Care Call Center: (877) 881-7618

Call for additional information or to speak to one of our service agents on standby to assist you.

VA Adverse Credit Helpline: (877) 881-7618

VA will help you resolve adverse credit reporting and debt collection issues because of using Veterans Choice
It’s your Duty to Sound Off about Hearing Loss!

You may be one of the 60% of returning combat veterans experiencing hearing loss or tinnitus if:

- You have difficulty hearing on the phone
- People ask you to turn the television down
- You often ask people to repeat themselves
- You have ringing in your ears

Contact us for consultation, training and specialized equipment. Make hearing health your next mission.

Your teammates, family and friends are counting on you to Lead the Way!

There is no charge for our services.

Veterans Liaison:
(919) 527-6930 (v)
800-851-6099 (v/tty)
VA MEDICAL FACILITIES SERVING NORTH CAROLINA

ASHEVILLE VA MEDICAL CENTER
1100 Tunnel Road
Asheville, NC 28805
(828) 298-7911
(800) 932-6408
www.asheville.va.gov

COMMUNITY CLINICS
FRANKLIN VA CBOC
647 Wayah St.
Franklin, NC 28734-3390
(828) 369-1781

HICKORY VA CBOC
2440 Century Place, SE
Hickory, NC 28602
(828) 431-5600

RUTHERFORD COUNTY VA CBOC
374 Charlotte Road
Rutherfordton, NC 28139
(828) 288-2780

SALISBURY VA MEDICAL CENTER
1601 Brenner Avenue
Salisbury, NC 28144
(704) 638-9000
(800) 469-8262
www.salisbury.va.gov

COMMUNITY CLINICS
CHARLOTTE HCC
3506 W. Tyvola Rd.
Charlotte, NC 28208
(704) 329-1300

CHARLOTTE VA CBOC
8601 University East Drive
Charlotte, NC 28213
(704) 597-3500

KERNERSVILLE HCC
1685 Kernersville Medical Pkwy
Kernersville, NC 27284
(336) 515-5000

DURHAM VA MEDICAL CENTER
508 Fulton Street
Durham, NC 27705
(919) 286-0411
(888) 876-6980
www.durham.va.gov

COMMUNITY CLINICS
GREENVILLE HCC
401 Moye Blvd.
Greenville, NC 27834
(252) 830-2149

HILLANDALE RD. ANNEX
1824 Hillandale Road
Durham, NC 27705
(919) 388-6107

MOREHEAD CITY VA CBOC
5420 U.S. 70
Morehead City, NC 28557
(252) 240-2349

RALEIGH VA CBOC
3305 Sungate Blvd.
Raleigh, NC 27610
(919) 212-0129

RALEIGH II ANNEX
3040 Hammond Business Place
Raleigh, NC 27603
(919) 899-6259

RALEIGH III VA CBOC
2600 Atlantic Ave, Ste 200
Raleigh, NC 27604
(919) 286-0411

FAYETTEVILLE VA MEDICAL CENTER
2300 Ramsey Street
Fayetteville, NC 28301
(910) 488-2120
(800) 771-6106
www.fayettevillenc.va.gov

COMMUNITY CLINICS
BRUNSWICK OUTREACH CLINIC
18 Doctors Circle Suite 2
Supply, NC 28462
(910) 754-6141

FAYETTEVILLE HCC
7300 S. Raeford Rd
Fayetteville, NC 28304
(910) 488-2120
(800) 771-6106

GOLDSBORO VA CBOC
2610 Hospital Road
Goldsboro, NC 27590
(919) 731-4809

HAMLET VA CBOC
100 Jefferson Street
Hamlet, NC 28345
(910) 582-3536

JACKSONVILLE VA CBOC
4006 Henderson Drive
Jacksonville, NC 28546
(910) 353-6406

ROBESON COUNTY VA CBOC
139 Three Hunts Drive
Pembroke, NC 28372
(910) 272-3220

SANFORD VA CBOC
3112 Tramway Road
Sanford, NC 27332
(919) 775-6160

WILMINGTON HCC
1705 Gardner Rd.
Wilmington, NC 28405
(919) 343-5300

HAMPTON VIRGINIA VA MEDICAL CENTER
100 Emancipation Dr.
Hampton, VA 23667
(757) 722-9961
(866) 544-9961
www.hampton.va.gov

COMMUNITY CLINICS
ALBEMARLE VA CBOC
1845 W City Drive
Elizabeth City, NC 27909
(252) 331-2191

CHESAPEAKE CBOC
1987 S. Military HWY
Chesapeake, VA 23320
(757) 722-9961

VISIT www.va.gov to learn more
TRAVEL REIMBURSEMENT
The VA is authorized to provide eligible veterans and other beneficiaries mileage reimbursement, common carrier (plane, train, bus, taxi, light rail etc.), or when medically indicated “special mode” (ambulance, wheelchair van) transport for travel to and from VA, or VA authorized non-VA health care for which the veteran is eligible. Veterans qualify for travel benefits if:

- Veteran has a service-connected (SC) disability of 30% or more.
- Travel is in connection with care for SC disability
- Previous year income does not exceed maximum VA pension rate
- Projected income in travel year does not exceed maximum VA pension rate
- Travel is for a C&P exam
- Travel is to obtain a service dog
- Travel is in relation to VA transplant care

Generally beneficiaries may apply for travel orally or in writing generally at the facility where care was provided however, in some cases there may be an alternate process. For more information, go to the Beneficiary Travel Office at the treating facility or call (877) 222-8387 or visit: iris.custhelp.com/

NON-VA MEDICAL CENTER EMERGENCY CARE
Veterans are eligible for emergency care at non-VA facilities under certain circumstances. The 2010 Veterans Emergency Care Protective Act enabled VA to reimburse veterans enrolled in VA health care for the remaining cost of emergency treatment if the veteran has outside insurance that only covers part of the cost.

If the non-VA emergency care is received, notification to the nearest VA health care facility must be made within 72 hours of hospitalization. VA payment is limited up to the point that veteran’s condition is stable for transport to a VA Facility.

The VA can also provide retroactive reimbursements for emergency care received or after July, 19, 2001, if considered appropriate under the circumstances.

SCHEDULED VERSUS UNSCHEDULED APPOINTMENTS
Scheduled appointments qualify for round-trip mileage. Unscheduled visits may be limited to return mileage only.

In order to be eligible for travel benefits when transporting to VA care or treatment, a veteran must actually be incurring an expense. Should one or more veterans travel together in a private vehicle, only the owner of the vehicle is actually incurring expenses and therefore is the only person entitled to travel reimbursement. However, should multiple veterans share a vehicle where passengers must pay for their transport such as a taxi or where one veteran pays another for transportation, then all are entitled to travel reimbursement either at the mileage reimbursement rate or actual expense, whichever is less. Such persons must provide a receipt to indicate an incurred expense and to receive reimbursement. Find your local medical center for reimbursement rates.

NC DISABLED AMERICAN VETERANS (DAV) TRANSPORTATION PROGRAM POCs

<table>
<thead>
<tr>
<th>Name</th>
<th>Facility</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>CALVIN E. TURNER</td>
<td>DURHAM VAMC</td>
<td>508 Fulton St.</td>
<td>(919) 286-0411 EXT. 7810</td>
</tr>
<tr>
<td>RUPERT BENNETT</td>
<td>FAYETTEVILLE VAMC</td>
<td>2300 Ramsey St., Rm. 58</td>
<td>(910) 488-2120 EXT. 7302</td>
</tr>
<tr>
<td>JAMES A. MARTIN</td>
<td>SALISBURY VAMC</td>
<td>1601 Brenner Ave.</td>
<td>(704) 638-9000 EXT. 13904</td>
</tr>
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<tbody>
<tr>
<td>ASHEVILLE VAMC</td>
<td></td>
<td>1100 Tunnel Road, Room B421</td>
<td>(828) 299-2569</td>
</tr>
<tr>
<td>RUPERT BENNETT</td>
<td>HAMPTON, VA VAMC</td>
<td>100 Emancipation Dr. Bldg. 135, Rm. 28</td>
<td>(866) 544-9961 EXT. 3148</td>
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VA HOSPITAL TRANSPORTATION SERVICE PROGRAM

The Veterans Health Administration has a transportation program for non-ambulatory and remote VA patients. The Veterans Transportation Service (VTS) provides transport for veterans to VA Medical Centers (VAMCs). These services include vehicle routing and scheduling software for VA Medical Facilities.

While all veterans with VA funded medical appointments are eligible to ride VTS, a first priority is given to wheelchair-bound patients who have no other transportation alternatives. VTS is establishing a network of community and volunteer transportation services to improve access to VA health care, including the Durham VAMC.

RESERVATIONS ARE REQUIRED

Reservations are needed for transportation at least four full business days before the date of transport is needed. Specific information about the veteran is also required.

To see if services are available in your area, call:

- Asheville: (828) 298-7911 EXT. 2916
  DAV: (828) 299-2569
- Durham: (919) 286-0411 EXT. 4793
  DAV: (919) 286-0411 EXT. 7810
- Hampton, VA: (866) 544-9961 EXT. 3148
  DAV: (757) 728-3148
- Fayetteville: (910) 488-2120 EXT. 5225
  DAV: (910) 488-2120 EXT. 7302
- Salisbury: (704) 638-9000 EXT. 14439
  DAV: (704) 638-9000 EXT. 13904

DAV TRANSPORTATION NETWORK

Because many veterans lack transportation to and from VA medical facilities for needed treatment, the Disabled American Veterans (DAV) operates a nationwide Transportation Network to meet this need. Through the Transportation Network, DAV volunteers drive veterans to and from VA medical facilities for treatment. To request a ride, visit:

www.dav.org/veterans/i-need-a-ride/

VOLUNTEER DRIVERS NEEDED:

The DAV is always looking for volunteer drivers. If you are interested in volunteering in the DAV Transportation Network please visit:

www.dav.org/help-dav/volunteer/driver-a-van.

CHAMPVA AND TRICARE

The Civilian Health and Medical Program of the U.S. Department of Veterans Affairs (CHAMPVA) is a comprehensive health care program in which the VA shares the cost of covered health care services and supplies with eligible beneficiaries. The program is administered by Health Administration Center.

Due to the similarity between CHAMPVA and the Department of Defense (DOD) TRICARE program (sometimes referred to by its old name, CHAMPUS) the two are often mistaken for each other. CHAMPVA is a U.S. Department of Veterans Affairs (VA) program whereas TRICARE is a regionally managed health care program for active duty and retired members of the uniformed services, their families, and survivors. In some cases a veteran may look to be eligible for both/either program on paper. However, if you are a military retiree or the spouse of a veteran who was killed in action, you are and will always be a TRICARE beneficiary.

CHAMPA Customer Service: (800) 733-8387

Tricare Customer Service East Region: (800) 444-5445
TRAUMATIC BRAIN INJURY [TBI]

Major advancements in protective and medical technology have vastly increased survivability rates among wounded U.S. service members. They have also introduced new challenges to care for increasing numbers of veterans and service members with extremely complex injuries, particularly polytrauma and traumatic brain injury.

A Traumatic Brain Injury (TBI) happens when something outside the body hits the head with significant force. This could happen when the head hits a windshield during a car accident, when a piece of shrapnel enters the brain, or during an explosion of an improvised explosive device (IED).

Individuals who sustain a TBI may experience a variety of effects, such as an inability to concentrate, an alteration of the senses (hearing, vision, smell, taste, and touch), difficulty speaking, and emotional and behavioral changes.

If you experienced head trauma during your service, please contact the VA to schedule an examination. To learn more about TBI, visit [www.polytrauma.va.gov](http://www.polytrauma.va.gov)

Each service member will have their own experiences. However, almost all service members will need time to readjust after being in a war zone.

TRAUMA AND PTSD

Post Traumatic Stress Disorder (PTSD) is a mental health issue that can occur after someone goes through a traumatic event such as war, assault, disaster, or a car accident. Most people have some stress reactions after a trauma.

Each service member will have their own experiences. However, understand that almost all service members will need time to readjust after being in a war zone. This can be especially intense during the first months at home. Common stress reactions are a normal part of readjustment.

The stigma of mental health issues can be a huge barrier for people who need help, but knowing when and how to get help is actually part of military training.

Visit your local Vet Center if you would like to talk to someone about what you are experiencing.

You can also learn more about PTSD at [ptsd.va.gov](http://ptsd.va.gov)

**NC RESOURCE CENTERS**

Brain Injury Resource Offices are located throughout the state and are available to help you.

<table>
<thead>
<tr>
<th>Statewide Family Helpline</th>
<th>[800] 377-1464</th>
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**Online Help**

[www.bianc.net](http://www.bianc.net)

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The stigma of mental health issues can be a huge barrier for people who need help, but knowing when and how to get help is actually part of military training.

Visit your local Vet Center if you would like to talk to someone about what you are experiencing.

You can also learn more about PTSD at [ptsd.va.gov](http://ptsd.va.gov)

**ASHEVILLE VAMC**

(828) 299-2519 EXT: 2519

**DURHAM VAMC**

(919) 286-0411 EXT: 176073

(888) 878-6890

**FAYETTEVILLE VAMC**

(910) 488-2120 EXT: 5483

**SALISBURY VAMC**

VAME PTSD RESOURCES

OUTPATIENT THERAPY UNIT

INPATIENT THERAPY UNIT

**KERNERSVILLE HCC**

(336) 515-5000 EXT: 21232

**FAYETTEVILLE HCC**

(910) 488-2120 / 800-771-6106

**GREENVILLE HCC**

(252) 830-2149

**CHARLOTTE HCC**

(704) 329-1300
ONLINE MANAGEMENT

Managing your health information appointments, prescriptions, labs, blood tests, and even exchanging messages with your health care team has never been easier.

My HealtheVet, your online Personal Health Record, helps you gain a better understanding of your health status and allows you to explore a variety of ways to monitor and improve your health, 24 hours a day/7 days a week.

To get the most out of My HealtheVet, veterans are urged to visit their local VA health care facility to get an upgraded account, known as In-Person Authentication (IPA). This simple process allows you to use My HealtheVet to:

- View your VA appointments
- Access VA wellness reminders
- Communicate online through secure messaging
- View laboratory results and more

To begin using My HealtheVet, register today at www.myhealth.va.gov.

PTSD MOBILE APP

FREE PTSD COACH DOWNLOAD FROM: iTunes (iOS)* AND GOOGLE PLAY (ANDROID)*

PTSD Coach has now been downloaded over 100,000 times in 74 countries around the world. The PTSD Coach app can help you learn about and manage symptoms that commonly occur after trauma. Features include: Reliable information on PTSD and treatments that work; tools for screening and tracking your symptoms; Convenient, easy-to-use skills to help you handle stress symptoms; direct links to support and help; always with you when you need it.

Together with professional medical treatment, PTSD Coach provides you dependable resources you can trust. If you have, or think you might have PTSD, this app is for you. Family and friends can also learn from this app.

DOWNLOAD THE MOBILE APP

Free PTSD Coach download from: iTunes (iOS)* and Google Play (Android)*. Also see PTSD Coach ONLINE: 17 tools to choose from available for desktop. PTSD Coach was created by the VA’s National Center for PTSD and the DoD’s National Center for Telehealth and Technology.

NOTE: PTSD is a serious mental health condition that often requires professional evaluation and treatment. PTSD Coach is not intended to replace needed professional care.
The Steven A. Cohen Military Family Clinic at Cape Fear Valley

Back to Better
Mental Health Care for Veterans & Families

Cohen Clinics provide therapy for anxiety, depression, PTSD, and transitional issues for post-9/11 veterans and military families, including National Guard / Reserves.

(910) 615-3737
military.capefearvalley.com

Find your care:
- Visit the clinic at Cape Fear Valley in Fayetteville
  (Jacksonville clinic opening in Fall 2020)
- or via CVN Telehealth, face-to-face video therapy, available statewide in NC
The Alliance Health Veterans Point of Contact oversees and enhances the Local Management Entity/Managed Care Organization’s efforts to effectively meet the behavioral health needs of military personnel, veterans and their families.

The Veterans Point of Contact assists Alliance Health in:

• Identifying Service Members, Veterans and their families in the Alliance Health region (Wake, Durham, Johnston and Cumberland counties) who are in need of and/or seeking behavioral health services.

• Advocating for this target population in the Alliance needs assessment process to help ensure that any unique behavioral healthcare needs are understood and addressed.

• Educating community partners throughout the Alliance region about the behavioral healthcare services available to qualifying service members, veterans and their families.

Alliance Health is the managed care organization for public behavioral healthcare for the citizens of Durham, Wake, Cumberland and Johnston counties in North Carolina.

You can reach Alliance via our Access and Information Line 24/7 at 1-800-510-9132

AllianceHealthPlan.org
Returning Veterans and Possible Behavioral Health Issues

“Although the majority of veterans who return from deployment do not have a behavioral health condition and have not experienced a traumatic brain injury (TBI) all service members, veterans, and family members experience a period of readjustment as they reintegrate into life with family, friends and community. Behaviors needed to survive in war zone, such as maintaining a constant state of alertness, may initially translate into troublesome behaviors in civilian life.”

~SAMHSA, 2012.

The North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services (MH/DD/SA) with its Local Management Entities-Managed Care Organizations (LME-MCOs) provides mental health, developmental disabilities, including TBI and substance use services through a network of community-based agencies in all of the state’s 100 counties.

Services and supports are available to address the full continuum of care including crisis intervention, prevention, treatment, and recovery supports for both adults and children. Program services are accessed by contacting the LME/MCO contracted to provide services in your county. To find out which LME/MCO your county is assigned to please visit the DMH/DD/SAS website at ncdhhs.gov/mhddsas/lmeonblue.htm or you can call the customer service and community rights call center at (855) 262-1946.

The LME/MCO can also assist individuals needing to access the services provided by the Division of State Operated Health Facilities (DSOHF). Applications for care at the state psychiatric hospitals, the Alcohol and Drug Treatment Centers and the Developmental Centers can be made through your local LME/MCO, or see page 65.

Other Programs that Might Be of Interest:

The TASC (Treatment Alternatives for Safe Communities) Program works with individuals involved in the criminal justice system. TASC will work with individuals, families, and probation officers to arrange for treatment and other support services. For more information about TASC services in your community please see the contact information here: www.nctasc.net/main/providermap-t.php

Driving While Impaired Services (DWI) works with those individuals who have been convicted of Driving While Impaired to arrange interventions or treatment so that driving privileges can be restored. Contact the program by calling (919) 733-0566. For more information about DWI-related services in your community please see the contact information here: www.ncdhhs.gov/mhddsas/services/dwi/locateservices.htm

North Carolina Peer Support Specialist Program
– Veterans interested in becoming a certified Peer Support Specialists can contact the Peer Support Specialist Program managed by the University of North Carolina School of Social Work. For more information, go to pss.unc.edu/

How to Access Services Locally:

Accessing services begins with a phone call to the LMEMCO; additional information is also available on the LME/MCO’s website. Each LME/MCO has a trained Veteran Point of Contact as well as a specific TBI Point of Contact who can assist service members, veterans, and their families seeking services. Refer to page 65 for a list of 24/7 access numbers, the LME/MCO website address and the Veteran Point of Contact.
MH/DD/SA is a member of the Governor’s Working Group on veterans, service members, and their families. This group is comprised of federal, state, and local agencies who meet regularly to identify the needs and to develop strategies to meet the needs of our military-connected citizens. The North Carolina MH/DD/SA is proud to serve those who have served.

THE DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICE

North Carolina’s Division of Mental Health, Developmental Disabilities, and Substance Abuse Services offers behavioral health services to those who have served in the active or reserve components of the U.S. Armed Forces, are a veteran or a family member.

ACCESS SERVICES LOCALLY

Accessing services begins with a phone call to the LME/MCO; additional information is also available on the LME/MCO’s website.

Each LME/MCO (Local Management Entity/Managed Care Organization) has a trained Veteran Point of Contact as well as a specific TBI Point of Contact who can assist service members, veterans, and their families seeking services. DMH/DD/SAS is a member of the Governor’s Working Group on veterans, service members, and their families. This group is comprised of federal, state, and local agencies who meet regularly to identify the needs and to develop strategies to meet the needs of our military-connected citizens. The North Carolina DMH/DD/SAS is proud to assist those who have served our country. Refer to map on page 65.

We Support Military Families Struggling With Mental Health Challenges

Call Us. We Can Help.
(855) 537-2262

2 NC Locations to Serve You

Helping families put their lives back together, one piece at a time.
ALTERNATIVES TO VA HEALTH CARE OFFERED BY NORTH CAROLINA’S DEPT. OF HEALTH & HUMAN SERVICES

LME-MCO MILITARY AND VETERANS CONTACTS

LME/MCO Directory

VAYA HEALTH
www.vayahealth.com
Phone: (828) 225-2785
Crisis Line: (800) 849-6127

PARTNERS BEHAVIORAL HEALTH MANAGEMENT OFFICE
www.partnersbhm.org
Phone: (704) 884-2501
Crisis Line: (888) 235-4673

CARDINAL INNOVATIONS HEALTHCARE OFFICE
www.cardinalinnovations.org
Phone: (704) 939-7700
Crisis Line: (800) 939-5911

SANDHILLS CENTER OFFICE
www.sandhillscenter.org
Phone: (910) 673-9111
Crisis Line: (800) 256-2452

ALLIANCE HEALTH OFFICE
www.alliancehealthplan.org
Phone: (919) 651-8401
Crisis Line: (800) 510-9132

EASTPOINTE OFFICE
www.eastpointe.net
Phone: (800) 913-6109
Crisis Line: (800) 913-6109

TRILLIUM HEALTH RESOURCES OFFICE
www.trilliumhealthresources.org
Phone: (866) 998-2597
Crisis Line: (877) 685-2415
How to Safely Wear and Take Off a Cloth Face Covering

WEAR YOUR FACE COVERING CORRECTLY

- Wash your hands before putting on your face covering
- Put it over your nose and mouth and secure it under your chin
- Try to fit it snugly against the sides of your face
- Make sure you can breathe easily
- Do not place a mask on a child younger than 2

USE THE FACE COVERING TO HELP PROTECT OTHERS

- Wear cloth face coverings in public settings and when around people who don’t live in your household, especially when other social distancing measures are difficult to maintain
- Don’t put the covering around your neck or up on your forehead
- Don’t touch the face covering, and, if you do, clean your hands

FOLLOW EVERYDAY HEALTH HABITS

- Stay at least 6 feet away from others
- Avoid contact with people who are sick
- Wash your hands often, with soap and water, for at least 20 seconds each time
- Use hand sanitizer if soap and water are not available

TAKE OFF YOUR CLOTH FACE COVERING CAREFULLY, WHEN YOU’RE HOME

- Untie the strings behind your head or stretch the ear loops
- Handle only by the ear loops or ties
- Fold outside corners together
- Place covering in the washing machine
- Wash your hands with soap and water

Cloth face coverings are not surgical masks or N-95 respirators, both of which should be saved for health care workers and other medical first responders.

For instructions on making a cloth face covering, see: cdc.gov/coronavirus
If you leave home, know your Ws!

WEAR
a cloth covering over your nose and mouth.

WAIT
6 feet apart. Avoid close contact.

WASH
your hands or use hand sanitizer.

@NCDHHS #StayStrongNC

COVID-19 ASSISTANCE
Call 2-1-1 or 888-892-1162

Text COVIDNC to 898211 to sign up for updates
More info at nc.gov/covid19
DIVISION OF SOCIAL SERVICES

The North Carolina Division of Social Services (DSS) provides guidance and technical assistance to agencies that provide services that address issues associated with poverty, family violence, exploitation, and more. Our goal is to ensure proper quality of life and prevent other problems in vulnerable individuals and populations. We promote self-reliance and self-sufficiency. Services offered include:

- Adoption
- Independent Living Services for Foster Children (LINKS)
- Child Protective Services
- Low-Income Energy Assistance
- Child Support Enforcement
- Pregnancy Services
- Emergency Assistance
- Refugee Services
- Short-Term Financial Assistance
- Safe Surrender (Newborn Surrender)
- Food & Nutrition Services
- Work First Cash Assistance
- Foster Care
- County Social Services Directory

Applications for benefits can be taken at all 100 DSS offices across the state.
Contact your county DSS for information about the types of documents you must provide when you apply. Staff at the county DSS will assist you with this process, or call DHHS Customer Service Center at (800) 662-7030. A list of County Departments of Social Service Offices can be found at: www.ncdhhs.gov/dss/

VAMC MENTAL HEALTH POINTS OF CONTACT

**FACILITY:** Asheville
**CONTACT:** (828) 298-2519, x5154

**FACILITY:** Durham
**CONTACT:** (919) 286-0411, x6073/6074
(888) 878-6890 x6073/6074

**FACILITY:** Fayetteville
**CONTACT:** (910) 488-2120
(800) 771-6106

**FACILITY:** Salisbury
**CONTACT:** (704) 638-9000, x14190

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TROSA is free of charge to anyone with a substance abuse problem who wants to change their life.

Learn more about how we can help
(919) 419-1059  www.trosainc.org

Services we provide:
Supportive housing, meals, clothing, medical, education, vocational training, life skills, mental health, employment services, continuing care

Honesty • Courage • Commitment • Community
(919) 419-1059  www.trosainc.org
Red Cross Resources

You serve our nation. We are honored to serve you.

Linking Military Families during an Emergency
Red Cross workers use advanced communications technologies to link service members with their families. Our Emergency Communications Center quickly and efficiently obtains the required information and sends emergency communication messages to service members of every branch of service wherever in the world they happen to be. For assistance call (877) 272-7337

Board of Veteran’s Affairs
The Red Cross assists claimants who seek to appeal to the Board of Veterans’ Appeals (BVA). This work is done by Red Cross staff at the BVA as well as a network of State Work-Share Representatives who are accredited by the Department of Veterans Affairs to work on behalf of the Red Cross. Call 1-800-RedCross (1-800-733-2767) or your local chapter for more information. Find your local chapter at RedCross.org/Local

Providing Resiliency Training
Families back home count on the Red Cross to provide training that promotes resiliency and preparedness to help them cope with the challenges of military life. The Red Cross also provides a variety of preparedness and job skill training. Contact your local chapter for more information. RedCross.org/Local

Connecting Families with Local Community Resources
Building on its trusted presence in communities across the nation and on military installations around the world, the Red Cross links military families to local resources and support services. Contact your local chapter for more information.

Find your local chapter
RedCross.org/Local

Find more about our services to military families
RedCross.org/SAF
<table>
<thead>
<tr>
<th>Region</th>
<th>Local Office Phone Number</th>
<th>Counties Covered By This Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Triangle Area Chapter</td>
<td>(919) 231-1602 Raleigh, NC</td>
<td>Chatham, Wake, Warren, Johnston, Lee, Franklin</td>
</tr>
<tr>
<td>Central NC Chapter</td>
<td>(919)-489-6541 Durham, NC</td>
<td>Durham, Orange, Person, Granville, Vance</td>
</tr>
<tr>
<td>Cape Fear Area Chapter</td>
<td>(910) 762-2683 Wilmington, NC</td>
<td>Brunswick, Carteret, Columbus, Craven, Duplin, Greene, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pender, Wayne</td>
</tr>
<tr>
<td>North East NC Chapter</td>
<td>(252)-977-1720 Rocky Mount, NC</td>
<td>Beaufort, Bertie, Camden, Chowan, Currituck, Dare, Edgecombe, Gates, Halifax, Hertford, Hyde, Martin, Nash, North Hampton, Pasquotank, Perquimans, Pitt, Tyrrell, Washington, Wilson</td>
</tr>
<tr>
<td>Sandhills Area Chapter</td>
<td>(910)-867-8151 Fayetteville, NC</td>
<td>Bladen, Cumberland, Harnett, Hoke, Moore, Richmond, Robeson, Sampson, Scotland</td>
</tr>
<tr>
<td>Charlotte Metro Chapter</td>
<td>(704) 376-1661 Charlotte, NC</td>
<td>Iredell, Mecklenburg</td>
</tr>
<tr>
<td>Southern Piedmont Chapter</td>
<td>(704) 283-7402 Concord, NC</td>
<td>Anson, Cabarrus, Montgomery, Rowan, Stanly, Union</td>
</tr>
<tr>
<td>Piedmont Triad Chapter</td>
<td>(336) 333-2111 Greensboro, NC</td>
<td>Alamance, Caswell, Davidson, Randolph, Rockingham, Stokes, Surry, Yadkin</td>
</tr>
<tr>
<td>Blue Ridge Piedmont Chapter</td>
<td>(828) 322-4151 Hickory, NC</td>
<td>Alexander, Alleghany, Ashe, Avery, Burke, Caldwell, Catawba, Cleveland, Gaston, Lincoln, Watauga, Wilkes</td>
</tr>
<tr>
<td>Asheville-Mountain Area Chapter</td>
<td>(828) 258-3888 Asheville, NC</td>
<td>Buncombe, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Yancey</td>
</tr>
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</table>

American Red Cross
Emergency Communication Services
Call Toll-Free (877) 272-7337
Do you feel this way?

- I'm lost in a health care system
- I just don't care anymore
- I feel like hurting myself or others
- People keep telling me I've changed
- I have a short fuse
- I seem to be drinking more
- I can't sleep
- I don't have the patience I need with my kids

VOLUNTARY, CONFIDENTIAL, FREE and PROFESSIONALLY STAFFED

NORTH CAROLINA NATIONAL GUARD HELP LINE
1-855-322-3848
CURRENT NC NATIONAL GUARD MEMBERS AND FAMILIES
HEALTHCARE

THE NORTH CAROLINA GOVERNOR’S CHALLENGE
TO PREVENT SUICIDE AMONG SERVICE MEMBERS, VETERANS AND THEIR FAMILIES (SMVF)

VISIT challenge.ncgwg.org to learn more

THE NORTH CAROLINA GOVERNOR’S CHALLENGE
TO PREVENT SUICIDE AMONG SERVICE MEMBERS, VETERANS AND THEIR FAMILIES (SMVF)

improve care transitions. Educate the public about limiting access to lethal means and improve safety planning.

What We Know About Suicide in the U.S.

Someone dies from suicide every minutes—and over the past two decades, suicide rates have increased in every state across the country. For the first time in recent generations, life expectancy is decreasing due to suicide.

According to the latest research:

- There were 1.4 million attempts and more than 47,000 deaths from suicide.
- Suicide is at its highest level and is still rising.
- Rural counties are being hit the hardest with suicide rates double the rate in urban counties.
- There has been an alarming 50% increase of suicide rates among women.

Suicide touches whole communities. Each person who dies by suicide leaves behind 135 people who knew that person.

THE CHALLENGE

The Governor’s Challenge is a call to action, asking state military and civilian interagency teams to embark on a process of collaborating, planning, and implementing suicide prevention best practices and policies for Service Members, Veterans, and their Families (SMVF) statewide.

What Are We Doing in NC

North Carolina’s three priority areas based on the Veterans Administration National Suicide Prevention Strategy: Identify SMVF and screen for suicide risk, promote connectedness and

NC Governor's Challenge Team

HEALTHCARE

72
HAVE YOU OR SOMEONE YOU LOVE SERVED IN THE ARMED SERVICES?

Why former Servicemembers and Families should answer “THE QUESTION”:
The U.S. Department of Veterans Affairs and the State of North Carolina have benefits and programs that some former Servicemembers and their Families MAY be eligible for. Veterans’ Health and Disability Benefits change frequently and differ from conflict to conflict and in peacetime.

Have you or someone you love served in the Active, Reserve, or Guard Services?
Did you experience trauma during your Military Service? (e.g., PTSD, TBI, MST, Moral Injury, Survivor’s Guilt)

Most Community Providers are NOT prepared to identify or treat Military/Veteran-related Injuries, illnesses, and disabilities.

- Post-Traumatic Stress Disorder (PTSD)
- Military Sexual Trauma (MST)
- Blast Concussions/Traumatic Brain Injury (TBI) Radiation Exposure
- Agent Orange Exposure
- Camp Lejeune Water Contamination
- Hepatitis C
- Exposure to Open Burn Pits
- Gulf War Syndrome
- Depleted Uranium Exposure
- Infectious Diseases brought home
- Possible negative effects on fertility or on children

There are over 4,000 Veterans Non-Profits in North Carolina aiding Veterans and Families. Please contact one of them for more assistance:

helpncvets.org
NCServes.org
crisissolutionsnc.org
Veterans Crisis Line: (800) 273-TALK (8255)* Press 1 for Veterans.
VA helplines: (844) MYVA311 (844) 698-2311

WHY PROVIDERS SHOULD “ASK THE QUESTION”

WAR IS NOT FOR THE FAINT OF HEART

AMONG THOSE SERVING IN AFGHANISTAN OR IRAQ:

86%
Knew someone seriously injured or killed

75%
Reported that a Team member became a casualty

65%
Saw dead or seriously injured Americans

48%
Felt responsible for the death of an enemy

21%
Saved the life of a soldier or civilian
DIVISION OF AGING AND ADULT SERVICES

In support of the mission, vision, and values of the NC Department of Health and Human Services, the Division of Aging and Adult Services (DAAS) works to promote independence and enhance the dignity of North Carolina’s older adults, persons with disabilities, and their families through a community-based system of opportunities, services, benefits, and protections; to ready younger generations to enjoy their later years; and to help society and government plan and prepare for the changing demographics of the population.

Services available for adults of all ages are provided by a variety of auspices such as agencies serving primarily older adults, licensed home care agencies, and county departments of social services. The services span a wide spectrum of care listed below. [www.ncdhhs.gov/divisions/daas](http://www.ncdhhs.gov/divisions/daas)

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<td>Disease Prevention</td>
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<td>Health Screening</td>
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<td>Home Delivered Meals</td>
<td>Veterans Affairs NC Division of Veterans Affairs US Department of Veterans Affairs</td>
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</table>

DIVISION OF SERVICES FOR THE BLIND (DSB)

“Welcoming our veterans with disabilities adapting to employment and independent living”

Since 1935, the North Carolina Division of Services for the Blind (DSB) has provided services to people who are visually impaired, blind and deaf-blind to assist them with reaching their goals of independence and employment. DSB has vocational rehabilitation, independent living, medical eye care and Business Enterprises programs. DSB partners with the Veterans Administration VIST Programs that provide services to veterans who have severe visual impairments.

- A veteran does not need to be legally blind to receive services from DSB. Some of DSB’s services include:
- Assistive Technology Assessments and Training
- Vocational/Career Training
- Transition-Age Services
- Supported Employment Services
- Career Counseling and Job Placement Assistance
- Rehabilitation Center Instruction
- In-Home & Community-Based Independent Living Skills Training
- Counseling & Guidance
- Information and Referral
- Low Vision Assessments and Adaptive Aids
- In-Home Labeling of Appliances
- Safe Travel Training (Orientation & Mobility)

Contact DSB at 1-866-222-1546 or contact your closest local office at the number below. You can also contact a DSB Social Worker for the Blind at your local Department of Social Services office.

Asheville (800) 422-1881
Raleigh (800) 422-1871
Charlotte (800) 422-1895
Greenville (800) 422-1877
Wilmington (800) 422-1884
Fayetteville (800) 422-1897
Winston-Salem (800) 422-0373
Elizabeth City (252) 338-2126 Ext. 179
HEALTHCARE

VISIT ncdhhs.gov to learn more

NORTH CAROLINA ASSISTIVE TECHNOLOGY PROGRAM (NCATP)

The North Carolina Assistive Technology Program (NCATP) is a state program under the Division of Vocational Rehabilitation Services that can assist veterans with disabilities in transitioning smoothly back to civilian life. NCATP provides assistive technology device demonstrations, short-term device loans, assessments, training, public awareness and technical assistance to individuals, family members and organizations needing assistive technology services. NCATP has offices across the state providing services to all N.C. citizens regardless of age and/or disability. For a full listing, please visit the NCATP website at:

www.ncdhhs.gov/divisions/vocational-rehabilitation-services/north-carolina-assistive-technology-program

(919) 855-3500 Administrative Number
(919) 715-1776 Fax
NCATP
2801 Mail Service Center
Raleigh, NC 27699-2801

NON-AMBULATORY TRANSPORTATION SERVICES

OWL, Inc. provides non-ambulatory transportation services for veterans who require mobility assistance and who have been authorized by the Veterans Health Administration to receive transportation services. Transportation services are available to all VA Medical Facilities in the DURVAMC Catchment area—including CBOCs, Dialysis Centers and HCCs. Services are available 24/7.

Please call four days in advance to arrange transportation.

Offices Servicing the Durham VAMC Network:

Durham Office 3310 Croadaile Drive
Ste. 301
Durham, N.C. 27705
Office (919) 864-8461

Raleigh Office 4801 Glenwood Ave.
Ste. 200
Raleigh, N.C. 27612
Office (919) 864-8461

Greenville Office 400 W. Arlington Blvd.
Greenville, N.C. 27834
Office (252) 756-5665

DIVISION OF VOCATIONAL REHABILITATION SERVICES

"Welcoming our veterans with disabilities adapting to employment and independent living"

The Division of Vocational Rehabilitation Services (DVRS) can assist veterans with disabilities in transitioning smoothly back to civilian life. DVRS offers counseling, training, education, transportation, job placement, assistive technology and other support services to people with the following disabilities:

- Physical
- Psychiatric
- Intellectual and/or developmental
- Substance abuse
- Deaf or hard of hearing or have other communicative disorders
- Any other disability that affects a person’s ability to work or live independently.

These services help people with disabilities live and work independently in their community.

DVRS (known to many simply as “VR”) has local field offices and facilities that serve every county in North Carolina. DVRS also directly serves businesses and other organizations by linking them to individuals who are well-matched for jobs with these entities. Contact DVRS at:

www.ncdhhs.gov/dvrs

1-800-689-9090
TTY (919) 855-3579
VP (919) 324-1500
Fax (919) 733-7968

Mailing Address:
NCDVRS
2801 Mail Service Center
Raleigh, NC 27699-2801
Struggling with Alcohol / Drug use?

Let us help.

Confidential counseling at no cost to NC Air & Army National Guard Members

Contact us for referrals to a licensed counselor in your area

919.909.1317
bmonforti@alcoholdrughelp.org
www.alcoholdrughelp.org

Brenda Monforti
Director, NCNG SBIRT Voucher Program
Alcohol/Drug Council of NC

SBIRT
Screening, Brief Intervention, and Referral to Treatment

Partnership for Early Intervention Support Services

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES
Division of Mental Health, Developmental Disabilities and Substance Abuse Services

The Alcohol / Drug Council of North Carolina is partially supported by the Division of Mental Health, Developmental Disabilities, and Substance Abuse Services through a Substance Abuse and Mental Health Services Administration Grant.
VISIT www.ncdhhs.gov to learn more

NC STATE-OPERATED HEALTHCARE FACILITIES

Purpose of the Division of State Operated Healthcare Facilities:

We are a system of state operated healthcare facilities that respects the dignity of individuals. We provide individualized, compassionate, efficient, quality care to citizens of North Carolina with developmental disabilities, substance use disorders and psychiatric illnesses and whose needs exceed the level of care available in the community.

ALCOHOL AND DRUG ABUSE TREATMENT CENTERS

Julian F. Keith ADATC
201 Tabernacle Road
Black Mountain, NC 28711
Phone: (828) 257-6200
Fax: (828) 257-6300

R. J. Blackley ADATC
100 H Street
Butner, NC 27509
Phone: (919) 575-7928
Fax: (919) 575-7260

Walter B. Jones ADATC
2577 West 5th Street
Greenville, NC 27834
Phone: (252) 830-3426
Fax: (252) 707-5274

NEURO-MEDICAL TREATMENT CENTERS

Black Mountain
932 Old US 70
Black Mountain, NC 28711
Phone: (828) 259-6700
Fax: (828) 669-3177

O’Berry
400 Old Smithfield Rd
Goldsboro, NC 27530
Phone: (919) 581-4001
Fax: (919) 581-4005

Longleaf
4761 Ward Boulevard
Wilson, NC 27893
Phone: (252) 399-2112
Fax: (252) 399-2137

RESIDENTIAL PROGRAMS FOR CHILDREN

Whitaker Psychiatric Residential Treatment Facility
1003 12th Street
Butner, NC 27509
Phone: (919) 575-7927
Fax: (919) 575-7895

Wright School
3132 North Roxboro St.
Durham, NC 27704
Phone: (919) 560-5790
Fax: (919) 560-5795

PSYCHIATRIC HOSPITALS

Cherry
1401 W. Ash St.
Goldsboro, NC 27530
(919) 947-7000

Central Regional
300 Veazey Road
Butner, NC 27509
Phone: (919) 764-2000
Fax: (919) 764-7338

Broughton
1000 South Sterling St.
Morganton, NC 28655
Phone: (828) 433-2111
Fax: (828) 433-2292

DEVELOPMENTAL CENTERS

Caswell
2415 West Vernon Ave.
Kinston, NC 28504-3321
Phone: (252) 208-4000
Fax: (252) 208-4238

J. Iverson Riddle
300 Enola Road
Morganton, NC 28655
Phone: (828) 433-2731
Fax: (828) 433-2820

Murdoch
PO Box 3000
1600 East C Street
Butner, NC 27509
Phone: (919) 575-1000
Fax: (919) 575-1007

VISIT www.ncdhhs.gov to learn more

The Division of Services for the Deaf and Hard of Hearing (DSDHH) serves individuals who are deaf, hard of hearing, deaf-blind, along with their families and the communities they live in, helping to achieve equal access, effective communication and a better quality of life for all North Carolinians.

DSDHH has seven Regional Centers across the state serving more than 1.2 million North Carolinians impacted by hearing loss.

Everyone is eligible and there is no cost for our services.

Veterans Liaison:
(919) 527-6930 (v)
(800) 851-6099 (v/tty)
ncdhhs.gov/dsdhh

VISIT www.ncdhhs.gov to learn more
Technology has changed, but our phone number hasn’t.

KNOW SOMEONE STRUGGLING WITH A SUBSTANCE USE DISORDER?

OVER 8,000 NC citizens served per year

HELP IS AVAILABLE

- Call our Hotline 1.800.688.4232
- Text our mobile support line 919.908.3196
- Chat via our website www.alcoholdrughelp.org

VISIT www.alcoholdrughelp.org to learn more
YOU SERVED YOUR COUNTRY
NOW LET US SERVE YOU

Skilled Nursing Care
NC State Veterans Homes

BLACK MOUNTAIN

KINSTON

FAYETTEVILLE

SALISBURY

FUTURE PROPOSED LOCATION

FUTURE PROPOSED LOCATION

FORSYTH

WAKE
The State of North Carolina is proud to offer four full-service State Veterans Homes. One is located adjacent to the VA Medical Center in Fayetteville, another on the W.G. Hefner Medical Center campus in Salisbury, and other locations are in Kinston and Black Mountain.

Please call our office at (844) NC4-VETS for further information. Our primary mission is to provide high quality care to veterans, which will improve their quality of life. At the North Carolina State Veterans Homes, we know how to meet the special needs of our veterans.

**MISSION**

“To provide quality health care services in a professional and ethical manner, ensuring the trust, confidence and respect of our veteran residents, their families, employees, and the communities we serve”

The NC State Veterans Homes provide skilled nursing care to all eligible veterans. All of the NC State Veterans Homes are certified by VA Medical Centers of jurisdiction, Medicaid, Medicare, and the Joint Commission. In addition to our existing, NC State Veteran Homes, we have two future proposed homes in both Forsyth and Wake counties.

Our professional staff and volunteers are committed to providing quality, comprehensive, short term or long term care with an extra warm and personal touch. It is important each veteran feels we are not just a skilled nursing facility, but an actual “home” in every sense of the word. Every individual is of vital interest to us and we ensure that our focus is the total needs of the resident. Through quality care and constant companionship, we strive to make every day an experience worth living.

We encourage veterans and family members to arrange a pre-admission tour and meeting at your convenience. This will let you see first-hand the care and warmth of our homes as well as give you the opportunity to ask questions about the facility, or visit [www.Milvets.NC.Gov](http://www.Milvets.NC.Gov) for a link to a virtual tour.
TO BE ELIGIBLE, A VETERAN MUST:

- **Have served** in the Armed Forces for other than training purposes.
- **Have been** discharged under honorable conditions from the United States Armed Forces.
- **Have resided** in North Carolina at least 24 months prior to the date of admission.
- **Be referred** by a licensed physician and be in need of skilled nursing care (physician orders).
- **Be disabled** by reason of age, disease, or other reasons determined through a physical exam. Our facility must be able to meet the need of the resident.

DEDICATED TO EXCELLENCE

Our highly skilled professional staff provides exceptional care and activities to enrich individuals.

- Comfort and security which encourages independence, meets individual needs and emphasizes personal choice.
- Comfortable, spacious accommodations in an attractive environment.

- Care provided by registered nurses, licensed practical nurses, and certified nursing assistants under the direction of licensed physicians.
- Registered dietician on staff.
- Experienced social workers to assist veterans and families.
- Veterans Service Officer to assist veterans and families in applying for VA Benefits.
- Licensed by the State of North Carolina and approved for Medicare, Medicaid, and third party insurance.
- Complete team of therapists provide physical, occupational, and speech therapy within the facility.
- Specially designed therapeutic recreational programs directed by activity personnel on each unit.
- Full range of in-house activities, community outings, and programs involving local volunteer groups.
- Special programs throughout the year honoring veterans.
- Three of our homes are 5 star rated and we expect our forth home to earn that distinction as well.
**BLACK MOUNTAIN**

100-bed home for Veterans

**Services Offered:**
- Private rooms
- 24-hour nursing
- IV therapy
- Oxygen therapy
- Physical therapy
- Occupational therapy
- Speech therapy
- Wound care and pain management
- Full-time dietician
- Nourishment care
- Activity programming
- Hospice
- Private chapel
- Counseling services
- Family support group meetings
- Laundry
- Volunteer services
- Medication management
- Psychiatry
- MSW social worker
- Aquatic therapy
- Barber/beauty shop services

**Location:**
62 Lake Eden Road
Black Mountain, NC 28711

**Phone:**
(828) 257-6800

**Visiting hours:**
8AM to 8PM

**Certifications:**
- Medicaid
- Medicare
- Joint Commission
FAYETTEVILLE
150-bed home for Veterans

Location:
214 Cochran Ave.
Fayetteville, NC
28301

Phone:
(910) 482-4131

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission

SERVICES OFFERED:
Semi-private rooms/private rooms (additional cost), 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, counseling services, family group meetings, laundry, pharmacy, volunteer medication management, psychiatry, MSW social worker, barber/beauty shop services.
KINSTON
100-bed home for Veterans

Location:
2150 Hull Road
Kinston, NC 28504

Phone:
(252) 939-8000

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission

SERVICES OFFERED:
Private rooms, 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, private chapel, counseling services, family support group meetings, laundry, volunteer services, medication management, psychiatry, MSW social worker, aquatic therapy, barber/beauty shop services.
Location:  
1601 Brenner Ave.  
Building #10  
Salisbury, NC 28144

Phone:  
(704) 638-4200

Visiting hours:  
8AM to 8PM

Certifications:  
Medicaid  
Medicare  
Joint Commission

SERVICES OFFERED:  
Semi-private rooms/private rooms (additional cost), 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, counseling services, family group meetings, laundry, volunteer services, management, psychiatry, MSW social worker, barber/beauty shop services.
NCNG Integrated Behavioral Health System
Voluntary • Professionally Staffed • Confidential
CALL 1-855-322-3848 24/7

Taking Care of Our Own

If You, your Family, your Airman, your Soldier, your Wingman, or your Battle Buddy need support... call today!
Problem Gambling
Recovery is possible and treatment works.

If a veteran’s gambling is causing problems in their relationships, finances or interferes with their work, they may be struggling with problem gambling. We call it problem gambling because it is meant to encompass anytime gambling causes problems.

- Have there ever been periods, lasting 2 weeks or longer, when you spent a lot of time thinking about your gambling experiences or planning out future gambling ventures or bets?
- Have you ever tried to stop, cut down or control your gambling?
- Have you ever lied to family members, friends or others about how much you gamble or how much money you lost gambling?

If someone answered yes to one or more questions above, a no cost treatment is available to them and to their loved ones.

call our 24/7 toll free helpline: 1-877-718-5543
text: morethanagamenc to 53342
visit: www.morethanagamenc.com
EDUCATION TUITION ASSISTANCE

FOREVER GI BILL

The Harry W. Colmery Veterans Educational Assistance Act of 2017, also known as the “Forever GI Bill,” will bring significant changes to veterans educational benefits over the coming years. Most changes enhance or expand education benefits for veterans, service members, families, and survivors. ([benefits.va.gov/gibill/forevergibill.asp](https://benefits.va.gov/gibill/forevergibill.asp))

POST 9/11 GI BILL

The Post-9/11 GI Bill provides financial support for education and housing to honorably discharged veterans with at least 90 days of aggregate service on Title 10 Active Duty or Title 32 Active Guard Reserve Duty after Sept. 10, 2001, or individuals discharged with a service-connected disability after 30 days. The Post 9/11 GI Bill will pay eligible individuals full tuition and fees directly to the school for all public school in-state students, attending classes at a greater than part-time rate.

A Monthly Housing Allowance (MHA) based on the Basic Allowance for Housing (BAH) for an E-5 with dependents is also provided. Distance learning enrollee’s housing allowance is equal to half the national average BAH for an E-5 with dependents. An annual books and supplies stipend is paid proportionately based on years of active duty service. ([GIBill.va.gov](https://GIBill.va.gov))

MONTGOMERY GI BILL

Montgomery GI Bill (MGIB) benefits are available for service members and veterans to help with education and training costs.

MGIB can be used to pay for many different programs including the following degrees; business, technical or vocational courses, distance learning including correspondence courses, apprenticeship/job training, flight training, licensing and certification exams.

VA educational benefits may be used while the service member is on active duty or after the service member’s separation from active duty with a fully honorable military discharge. Discharges “under honorable conditions” and “general” discharges do not establish eligibility.

Eligibility generally expires 10 years after the service member’s discharge. However, there are exceptions for disability, re-entering active duty, and upgraded discharges. ([GIBill.va.gov](https://GIBill.va.gov))

GI BILL HOTLINE

(888) 442-4551
**FOLDS OF HONOR (PRIVATE)**
Folds of Honor proudly stands in the gap, providing scholarships and assistance to the spouses and children of those killed or disabled in service to America.

Of the one million-plus dependents adversely affected by deployments to Iraq and Afghanistan, over 87% do not qualify for federal scholarship assistance. We can honor those who fought for our freedom by serving the families they leave behind.

For more information, go to: [www.foldsofhonor.org](http://www.foldsofhonor.org)

**TILLMAN MILITARY SCHOLARSHIP (PRIVATE)**
The Pat Tillman Foundation’s Tillman Military Scholars program supports our nation’s active and veteran service members and their families by removing financial barriers to completing a degree or certification program of their choice. Study-related expenses such as tuition and fees, but also other needs, including housing and child care.

To apply, go to [www.pattillmanfoundation.org](http://www.pattillmanfoundation.org)

**POST-9/11 GI BILL TRANSFER OF ENTITLEMENT**
The post-9/11 GI Bill also offers some service members the opportunity to transfer their GI Bill to dependents. An individual approved to transfer an entitlement to educational assistance under this section may transfer the individual’s entitlement to the individual’s spouse, or one or more of the individual’s children or any combination of spouse and child. A family member must be enrolled in the Defense Eligibility Enrollment Reporting System (DEERS) and be eligible for benefits, at the time of transfer to receive transferred educational benefits.

Visit [www.benefits.va.gov/gibill/post911_transfer.asp](http://www.benefits.va.gov/gibill/post911_transfer.asp)

**TUITION ASSISTANCE [TOP-UP]**
TOP-UP allows the VA to reimburse an individual for all or a portion of the charges for courses that are not reimbursed under certain military education programs. The amount of this benefit can be equal to the differences between the total cost of a college course and the amount of Tuition Assistance that is paid by the military for the course.

To be eligible for the TOP-UP benefit, the person must be approved for federal tuition assistance by a military department and be eligible for Montgomery GI Bill (MGIB)-Active Duty benefits or the Post-9/11 GI Bill.

**YELLOW RIBBON GI EDUCATION ENHANCEMENT PROGRAM**
This program was enacted to assist eligible individuals with payment of their tuition and fees in instances where costs exceed the most expensive in-state undergraduate tuition at a public institution of higher education.

To be eligible, the student must be a veteran receiving benefits at the 100 percent benefit rate payable, a transfer-of-entitlement-eligible dependent child or spouse of a veteran.

VA will match the school’s percentage (up to 50 percent) to reduce or eliminate out-of-pocket costs for eligible participants.

To receive this benefit, your school must agree to participate in the Yellow Ribbon Program.


**RESIDENCY FOR TUITION PURPOSES**
An applicant’s tuition residency status is typically determined based on responses he or she provides as part of the admissions application. According to the North Carolina General Assembly, a student qualifies as a resident for tuition purposes if he or she has an established legal residence (domicile) in North Carolina and maintained that legal residence for at least 12 continuous months prior to being considered for in-state residency.


**DEPENDENTS’ EDUCATIONAL ASSISTANCE [DEA]**
DEA is a federal VA benefit that provides education and training opportunities to eligible dependents, spouses, and survivors of certain veterans.

To be eligible, you must be the dependent or spouse of a veteran who died or is permanently and totally disabled as the result of a service-connected disability; a veteran who died from any service-connected disability; a service member missing in action or captured in line of duty; a service member forcibly detained or interned in line of duty; or a service member who is hospitalized or receiving outpatient treatment for a service-connected permanent and total disability.
FRY SCHOLARSHIP (PRIVATE)
Children of an active duty member of the Armed Forces who has died in the line of duty on or after September 11, 2001, are eligible for the Marine Gunnery Sergeant John David Fry Scholarship. Eligible children attending school may receive up to their full tuition and fees for a public school or a statutory annual maximum amount for a public school, plus a monthly living stipend and book allowance under this program.
Website: gibill.va.gov

EDUCATIONAL FUNDING PROGRAMS FOR MILITARY AND THEIR DEPENDENTS

DEPARTMENT OF DEFENSE VOLUNTARY EDUCATION PROGRAM
Each of the four military services, the Coast Guard and the Selected Reserve Service Components operates its own voluntary education program.
www.dodmou.com

INCREASED TITLE IV STUDENT ASSISTANCE TO CHILDREN OF CERTAIN DECEASED MEMBERS OF THE U.S. MILITARY
The Higher Education Opportunity Act (HEOA) established certain conditions for an otherwise eligible student whose parent or guardian died as a result of U.S. military service in Iraq or Afghanistan after September 11, 2001, to receive increased amounts of Title IV student financial assistance.

IRAQ/AFGHANISTAN SERVICE GRANT (IASG)
This program provides assistance to undergraduate students whose parents or guardians died as a result of U.S. military service in Iraq or Afghanistan after September 11, 2001, and do not have a Pell-eligible expected family contribution.

NORTH CAROLINA NATIONAL GUARD TUITION ASSISTANCE PROGRAM (NCTAP)
NCTAP provides assistance for tuition and required fees to qualified members of the NC National Guard.

NORTH CAROLINA VIETNAM VETERANS, INC. SCHOLARSHIP PROGRAM (NCVVI)
Eligibility: applicant must meet the following eligibility requirements:
- Be a current resident of Wake, Durham, Harnett, Johnston, Franklin, Nash, Chatham, or Granville counties in North Carolina.
- Have been awarded the Vietnam Service Medal (VSM) for service in the Vietnam War, or
- Be a spouse, child, foster child, adopted child, grandchild, etc. of a Vietnam veteran (a recipient of the VSM).

RESERVE OFFICERS TRAINING CORPS SCHOLARSHIPS (ROTC) – INCLUDES ARMY, AIR FORCE, NAVY & MARINE
Repetitive four-year scholarships are available on a competitive, merit basis to high school students who plan to enroll in the Army, Air Force, Navy, Marine Corps, or Reserve Officers Training Corps at a postsecondary institution.

COAST GUARD COLLEGE STUDENT PRE-COMMISSIONING INITIATIVE PROGRAM (CSPI)
The Coast Guard College Student Pre-commissioning Initiative (CSPI) provides up to two academic years of college tuition, required textbook costs, required fees, monthly salary of approximately $2,900, medical and life insurance, 30 days paid vacation per year and leadership training.

SELECTED RESERVE/NATIONAL GUARD STUDENT LOAN REPAYMENT PROGRAM
The SLRP repays 15% or $500, whichever is greater, on any outstanding balance on eligible loans. Payments are made once a year, on the anniversary of the enlistment, on loans at least one year old. Some limitations apply. Total repayment cannot exceed $50,000. Only pre-existing loans can qualify. Value is subject to the availability of funds.
Major National Organizations That Offer Scholarships Primarily to Active Duty Military, Veterans, and/or their Families

- American Legion
- AMVETS
- Paralyzed Veterans of America
- Veterans of Foreign Wars

Apprenticeship Program

Employers who want to gain highly skilled workers should consider working with apprenticeships.

Apprenticeships offer several advantages to businesses. By training an apprentice in a way that most effectively meets your needs, employers can strengthen their companies by investing in an apprentice who will use his or her skills to make them stronger.

North Carolina’s Apprenticeship program is now managed by the North Carolina Community College System. To learn more, visit the program’s website at ApprenticeshipNC.

Our State, Our Veterans!

Whether you’re seeking to pursue a career in Agricultural Science, Aerospace Engineering or Leadership in the Public Sector, NC State’s commitment and support to our military and veteran students has earned national recognition as a Top-Ten Military Friendly School.

Serving nearly 3,000 military connected students, NC State offers over 300 undergraduate, graduate and certificate programs.

- State-of-the-Art Military and Veterans Resource Center
- Priority course registration
- VIP Access to collaborative study spaces
- Military and Veteran Student College Liaisons
- 100% GI Bill Funding
- Top 100 Best Colleges for Veterans
- U.S. News & World Report
- #1 best value among North Carolina public universities
- #9 online MBA nationally

Veterans’ Education
ncsu.edu/veterans
919.515.3048

Military and Veterans Resource Center
mavrc.dasa.ncsu.edu
919.515.5636
Nationally, student loan debt has exploded in the past decade, with education borrowing outpacing all other consumer loan debt. Estimates now put outstanding student loan debt at about $1.4 trillion. Service members and veterans are particularly vulnerable to two areas of abuse that are major causes of the marked increase in student loan debt: loan servicing abuses and exploitation by predatory for-profit schools.

Service members are eligible for student loan benefits and protections under the Service members Civil Relief Act (SCRA), including a 6 percent interest rate cap for loans incurred prior to the start of military service. For many service members, that benefit includes student loan interest. However, some student loan services fail to comply with the SCRA. For example, Navient, the nation’s largest student loan servicer, engaged in a pattern of violating the SCRA by failing to provide members of the military the required reduction in student loan interest. And, although disabled veterans who have a 100 percent Total and Permanent disability rating or receive a rating of Individual Unemployability (IU) qualify for student loan discharge, the discharge may not be properly applied to borrowers’ accounts. In 2017, the Consumer Financial Protection Bureau and state Attorneys General in Illinois and Washington sued Navient for a variety of abuses, including failing to properly discharge the debt of disabled veterans.

Students at for-profit colleges have less favorable outcomes than others. They are less likely to graduate, more likely to take out student loans, have more debt, and are more likely to default on that debt than students at public or private four-year schools. In North Carolina, only 17.7% of students at for-profit schools complete their degree on time, compared to 56.4% of students at public four-year colleges and universities.

Service members and veterans are disproportionately and aggressively targeted by for-profit colleges seeking to take advantage of the G.I. Bill and other military educational assistance funds. Post-9/11 G.I. Bill funds and Veterans Assistance educational benefits are excluded from what is known as the 90/10 Rule, which prohibits for-profit schools from receiving more than 90 percent of funding from federal financial aid and requires that the remaining 10 percent come from private sources.

Because G.I. Bill funds are not considered federal financial aid under the 90/10 Rule, for-profit colleges aggressively recruit veterans and service members to exploit the loophole and collect as much G.I. Bill revenue as possible. Analysis of Education Department data by the nonprofit Veterans Education Success found that the for-profit sector’s dependence on the federal revenue stream from veterans and service members has increased by almost 60 percent – growing from $727 million in Fiscal Year

GI BILL HOTLINE
(888) 442-4551
2011-12 to $1.15 billion in Fiscal Year 2013-14 for schools that received more than 90 percent of their revenue from federal sources.

Unfortunately, the federal government has rolled back certain consumer protection guidelines for student loan servicers and has proposed to eliminate federal student loan programs that can help service members and veterans reduce student loan debt. Federal developments have also put students of for-profit colleges at risk by delaying protections against failing for-profit programs and by delaying and potentially repealing protections for students who attended fraudulent for-profit schools.

Although protections are being eliminated at the federal level, there are steps North Carolina can and should take at the state level to prevent student loan servicers and for-profit colleges from engaging in abusive practices that prolong the problems of mounting student loan debt for service members and veterans. Those protections can include requiring student loan servicers to apply payments correctly, prohibiting servicers from defrauding or misleading borrowers, requiring that for-profit colleges spend taxpayers’ money on instructing students rather than marketing and recruiting, and demanding that for-profit colleges meet minimum outcomes for job placement and student loan repayment rates.

If you would like to join our coalition, or learn more about this issue, contact Rochelle Sparko at the Center for Responsible Lending at rochelle.sparko@responsiblelending.org or (919) 313-8500.
Defense Activity for Non-Traditional Education Support

# Education Programs

Helping military members achieve their goals

Defense Voluntary Education (VoEd) Programs are available to help Active Duty, Guard, and Reserve military members prepare for promotion, college, and transition to civilian employment.

Get started today! Visit www.MyVolEd.com

Available Programs:

- Academic Skills Training
- College & Career Planning
- Distance Learning Readiness
- College Admission Exams
- DoD Approved Academic Institutions
- Associate & Bachelor Degree Networks
- Career & Technical Certificate Programs
- College Credit by Examination
- Military Training & Experience Evaluations
- Troops to Teachers
- Teacher Preparation & Certification Exams
- Contingency Area Education Support
- Advice Blog @ www.DANTES4Military.com
The next chapter of your life is calling.

When you take a veteran to a farm and give them a purpose, it is pretty extraordinary. I’m taking control of my life.

— Robert Stalter, Army veteran

The Ag Institute makes a real difference in lives. It’s not just an education. We help grow the whole person.

— Dr. Elizabeth Wilson, Director, Agriculture Institute

HANDS-ON PROGRAM

› 2-year Associate of Applied Science Degree
› Hands-on classes in 6 academic areas of agriculture
› Nationally recognized as a leader in the agricultural sciences
› 95% of graduates are employed in their fields of interest within six months after graduation

#1 INDUSTRY IN NC

› Agriculture is the #1 industry in NC generating $84 Billion
› The Agricultural Institute prepares you to quickly jump into the agricultural workforce, start your own business or get back to the family farm

VETERAN BENEFITS

› One-on-one interaction with faculty and staff while networking with other veterans in agriculture
› GI Bill eligible
› Financial assistance available
› NC State Veteran Resource Center

We want you here.

Robert Elliott, AGI Veteran Liaison 252-725-4875 | harvest.cals.ncsu.edu/agricultural-institute | ncsuAglInstitute
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<td>Designate Military Ombudsman to Advocate on Behalf of Students</td>
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<td>Conduct for Faculty, Staff, and Student Military Student Awareness Training</td>
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<td>Has Navy/Marine Corps ROTC</td>
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**SOURCE:** http://old.northcarolina.edu/frc/uncserves/serves.html
UNC SYSTEM VETERAN POC’S – WEB RESOURCES

APPALACHIAN STATE UNIVERSITY
Veterans Benefits:
financialaid.appstate.edu/apply/veterans-and-military-education

FAYETTEVILLE STATE UNIVERSITY
Student Veterans Center:

NORTH CAROLINA A&T STATE UNIVERSITY
Veteran Benefits:
Veteran & Disability Support Services:

NORTH CAROLINA CENTRAL UNIVERSITY
Student Veteran Organization:
www.nccu.edu/enrollment/veterans-affairs
Veterans Law Clinic:
http://law.nccu.edu/clinics/

NORTH CAROLINA STATE UNIVERSITY
NCSU Veteran Affairs:
veterans.dasa.ncsu.edu/
Student Veteran Association:
veterans.dasa.ncsu.edu/current-students/get-involved/

UNC ASHEVILLE
Student Veterans Organization:
unca.presence.io/organization/student-veterans-alliance
Veterans Benefits:
registrar.unca.edu/veteran-services
Veterans Programs and Services:
transition.unca.edu/transition-students/veteran-students/resources-for-veteran-students/

UNC SCHOOL OF THE ARTS
Veterans Benefits:
www.uncsa.edu/mysa/current-students/academics/office-of-registrar/military-benefits.aspx

UNC-CHAPEL HILL
Veterans Benefits:
registrar.unc.edu/academic-services/veteran-affairs/benefits-4/

UNC GREENSBORO
Veterans Resource Center:
veterans.uncg.edu/student-success/

UNC PEMBROKE
Veterans Benefits:
www.uncp.edu/academics/academic-resources/academic-and-military-outreach/benefits

UNCW
Military Student Resources:
uncw.edu/disability/studentveteranresources.html

UNC WESTERN
Army Career Degrees:
www.wcu.edu/learn/academic-services/military-student-services/military-students.aspx
Distance Education:
www.wcu.edu/apply/distance-online-programs/
Military Student Services:
www.wcu.edu/learn/academic-services/military-student-services/index.aspx

WSSU
Office of Military Services:
www.wssu.edu/admissions/registrar/military/index.html
Veterans Benefits:
www.wssu.edu/admissions/registrar/military/va-education-benefits.html
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<th>NC Community College</th>
<th>VA Representative</th>
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<td>Alamance Community College</td>
<td>Feleta Morton</td>
<td>VA Coordinator</td>
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<tr>
<td>Asheville-Buncombe Technical Community College</td>
<td>Sarah Mau</td>
<td>Veteran Services Coordinator</td>
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<tr>
<td>Beaufort County Community College</td>
<td>Patricia Windley</td>
<td>VA Certifying Official</td>
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<tr>
<td>Bladen Community College</td>
<td>J. Carlton Bryan</td>
<td>Disability, Testing, and Veterans Services Director</td>
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<tr>
<td>Blue Ridge Community College</td>
<td>Crystal Smith</td>
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<td>Brunswick Community College</td>
<td>Tracy Somerlad</td>
<td>Director, Office of Student Financial Resources</td>
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<td>Caldwell Community College &amp; Technical Institute</td>
<td>Elen Gibbs</td>
<td>Coordinator Special Populations</td>
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<tr>
<td>Cape Fear Community College</td>
<td>Jason Bocchino</td>
<td>Coordinator, Veteran Affairs</td>
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<tr>
<td>Carteret Community College</td>
<td>Brenda Long</td>
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<tr>
<td>Catawba Valley Community College</td>
<td>Elen Gibbs</td>
<td>VA Certifying Official</td>
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<tr>
<td>Central Carolina Community College</td>
<td>Matt Thewes</td>
<td>Veterans Upward Bound Director</td>
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<td>Central Piedmont Community College</td>
<td>Erica Thompson</td>
<td>Military Families &amp; Veterans Center — Central Campus</td>
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<td>Cleveland Community College</td>
<td>Brinson Blanton</td>
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<td>Christopher Sabin</td>
<td>Director of Veterans Programs</td>
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<td>Stacia Sparrows</td>
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<td>Johnston Community College</td>
<td>Renee Underwood</td>
<td>VA Coordinator</td>
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<tr>
<td>Lenoir Community College</td>
<td>Syrina Wimberly</td>
<td>Veterans Representative/Financial Aid Counselor</td>
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<tr>
<td>Martin Community College</td>
<td>Terri Leggett</td>
<td>Director of Financial Aid</td>
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<tr>
<td>Mayland Community College</td>
<td>Sonja Peterson</td>
<td>Director of Financial Aid</td>
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<tr>
<td>McDowell Technical Community College</td>
<td>Kim Ledbetter</td>
<td>Director of Financial Aid, Disability Services, and Veteran Affairs</td>
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<td>Telephone</td>
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<tr>
<td>(336) 506-4398</td>
<td><a href="mailto:feleta.morton@alamancecc.edu">feleta.morton@alamancecc.edu</a></td>
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<tr>
<td>(828) 398-7206</td>
<td><a href="mailto:veteranservices@abtech.edu">veteranservices@abtech.edu</a></td>
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<tr>
<td>(252) 946-6327 ext. 6327</td>
<td><a href="mailto:Tricia.Windley@BeaufortCCC.edu">Tricia.Windley@BeaufortCCC.edu</a></td>
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<tr>
<td>(910) 863-6002</td>
<td><a href="mailto:cbryan@bladencct.edu">cbryan@bladencct.edu</a></td>
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<tr>
<td>(828) 694-1815</td>
<td><a href="mailto:cc_smith@blueridge.edu">cc_smith@blueridge.edu</a></td>
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<tr>
<td>(910) 755-7422</td>
<td><a href="mailto:somerladt@brunswickcc.edu">somerladt@brunswickcc.edu</a></td>
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<tr>
<td>(828) 726-2714</td>
<td><a href="mailto:msanders@ccccit.edu">msanders@ccccit.edu</a></td>
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<tr>
<td>(910) 362-7106</td>
<td><a href="mailto:jbcocchino@cfcc.edu">jbcocchino@cfcc.edu</a></td>
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<tr>
<td>(252) 222-6151</td>
<td><a href="mailto:longb@carteret.edu">longb@carteret.edu</a></td>
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<tr>
<td>(828) 632-8221 ext. 349</td>
<td><a href="mailto:egibbs@cvcc.edu">egibbs@cvcc.edu</a></td>
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<tr>
<td>(919) 718-7539</td>
<td><a href="mailto:mthewes@cccc.edu">mthewes@cccc.edu</a></td>
<td></td>
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<tr>
<td>(704) 330-6267</td>
<td><a href="mailto:Erica.Thompson@cpcc.edu">Erica.Thompson@cpcc.edu</a></td>
<td></td>
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<tr>
<td>(704) 669-4096</td>
<td><a href="mailto:blantonb@clevelandcc.edu">blantonb@clevelandcc.edu</a></td>
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<tr>
<td>(910) 938-6321</td>
<td><a href="mailto:Sabinc@Coastalcarolina.edu">Sabinc@Coastalcarolina.edu</a></td>
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<tr>
<td>(252) 335--0821 ext. 2258</td>
<td><a href="mailto:coa_military@albemarle.edu">coa_military@albemarle.edu</a></td>
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<tr>
<td>(252) 444-6003</td>
<td><a href="mailto:Martinmi@cravencc.edu">Martinmi@cravencc.edu</a></td>
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<tr>
<td>(336) 249-8186 ext. 6227</td>
<td><a href="mailto:beverly_billings@davidsonccc.edu">beverly_billings@davidsonccc.edu</a></td>
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<tr>
<td>(919) 536-7200 ext. 1516</td>
<td><a href="mailto:grayj@durhamtech.edu">grayj@durhamtech.edu</a></td>
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<tr>
<td>(252) 823-5166 ext. 338</td>
<td><a href="mailto:estesa@edgecombe.edu">estesa@edgecombe.edu</a></td>
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<tr>
<td>(910) 678-8568</td>
<td><a href="mailto:murphyt@faytechcc.edu">murphyt@faytechcc.edu</a></td>
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<tr>
<td>(336) 734-7403</td>
<td><a href="mailto:plee@forsythtech.edu">plee@forsythtech.edu</a></td>
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<tr>
<td>(704) 922-6229</td>
<td><a href="mailto:stewart.darren@gaston.edu">stewart.darren@gaston.edu</a></td>
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<tr>
<td>(336) 334-4822 ext. 50521</td>
<td><a href="mailto:fvtaylor@gtcc.edu">fvtaylor@gtcc.edu</a></td>
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<tr>
<td>(252) 536-7227</td>
<td><a href="mailto:rveliky004@halifaxcc.edu">rveliky004@halifaxcc.edu</a></td>
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<tr>
<td>(828) 627-4509</td>
<td><a href="mailto:tkrapp@haywood.edu">tkrapp@haywood.edu</a></td>
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<tr>
<td>(828) 395-1434</td>
<td><a href="mailto:lbridges@isothermal.edu">lbridges@isothermal.edu</a></td>
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<tr>
<td>(910) 275-6378</td>
<td><a href="mailto:smoore@jamessprunt.edu">smoore@jamessprunt.edu</a></td>
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<tr>
<td>(919) 209-2063</td>
<td><a href="mailto:remcgee1@johnstoncc.edu">remcgee1@johnstoncc.edu</a></td>
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<tr>
<td>(252) 527-6223 ext. 363</td>
<td><a href="mailto:sswimberly27@lenoircc.edu">sswimberly27@lenoircc.edu</a></td>
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<tr>
<td>(252) 789-0204</td>
<td><a href="mailto:teresa.leggett@martincc.edu">teresa.leggett@martincc.edu</a></td>
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<tr>
<td>(828) 766-1240</td>
<td><a href="mailto:speterson@mayland.edu">speterson@mayland.edu</a></td>
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<tr>
<td>(828) 652-0602</td>
<td><a href="mailto:kims@mcdowelltech.edu">kims@mcdowelltech.edu</a></td>
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<tr>
<td>NC Community College</td>
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<td>Mitchell Community College</td>
<td>Ann Wright</td>
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<td>Montgomery Community College</td>
<td>Tammy Owens</td>
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<tr>
<td>Nash Community College</td>
<td>Norman Cooper</td>
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<tr>
<td>Pamlico Community College</td>
<td>Meredith Beeman</td>
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<tr>
<td>Piedmont Community College</td>
<td>Tasha Williams</td>
<td>Director, Financial Aid and Veterans Affairs</td>
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<tr>
<td>Pitt Community College</td>
<td>Sonji Rowsom</td>
<td>Veterans Affairs Coordinator</td>
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<td>Douglas Brady Quinn</td>
<td>Veterans Services Specialist</td>
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<tr>
<td>Randolph Community College</td>
<td>Joey Trogdon</td>
<td>Assistant Director of Financial Aid and Veterans Affairs</td>
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<tr>
<td>Richmond Community College</td>
<td>Crystal Shepard</td>
<td>Administrative Assistant to the VP of Student Affairs SCO</td>
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<tr>
<td>Roanoke-Chowan Community College</td>
<td>Wendy Vann</td>
<td>Associate Dean of Continuing Education/Workforce Development</td>
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<tr>
<td>Robeson Community College</td>
<td>Susan Chavis</td>
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<td>Rockingham Community College</td>
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<td>Rowan-Cabarrus Community College</td>
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<td>Marleen Powell</td>
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<td>Emily Jarrell</td>
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<td>Angie Uhl-Kalev</td>
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<td>Sayward Cabe</td>
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<td>Petra Fields</td>
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<td>Adam Foster</td>
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<td>Tammy Fletcher</td>
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<td>Tri-County Community College</td>
<td>Diane Owl</td>
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<td>Vance-Granville Community College</td>
<td>Jennifer Tisdale</td>
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<td>Wake Technical Community College</td>
<td>Michael McLamb</td>
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<td>Wayne Community College</td>
<td>Elvira Simmons</td>
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<tr>
<td>Wilkes Community College</td>
<td>Kelly Huffman</td>
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<tr>
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<td>Lisa Baker</td>
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<tr>
<td>Western Piedmont Community College</td>
<td>Dori Barron</td>
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<td>Mitchell Community College</td>
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<td>(704) 878-3295</td>
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<td>VA Certifying Official</td>
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<td>(252) 428-7355</td>
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<td>Pamlico Community College</td>
<td>VA Certifying Official</td>
<td>(336) 322-2170 ext. 133</td>
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<td>Director, Financial Aid and Veterans Affairs</td>
<td>(252) 493-7323</td>
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<tr>
<td>Pitt Community College</td>
<td>Veterans Affairs Coordinator, Veterans Services Specialist</td>
<td>(910) 862-1234</td>
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<tr>
<td>Randolph Community College</td>
<td>Assistant Director of Financial Aid and Veterans Affairs</td>
<td>(336) 342-4261 ext. 2000</td>
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<td>(704) 216-3631</td>
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<td>Roanoke-Chowan Community College</td>
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<tr>
<td>Robeson Community College</td>
<td>Veterans Certifying Official</td>
<td>(252) 493-7332</td>
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<tr>
<td>Western Piedmont Community College</td>
<td>Coordinator &amp; VA Certifying Official</td>
<td>(336) 625-5614</td>
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Troops to Teachers

Troops to Teachers (TTT) was established in 1993 to assist transitioning service members and veterans in beginning new careers as K-12 teachers in public, charter and Bureau of Indian Affairs schools. The Department of Defense program facilitates veterans’ successful transition to a teaching career by providing counseling, employment assistance and financial incentives for service members and veterans, if eligible.

Continue to serve this nation by inspiring its young people

Begin your next life-changing mission. Become a teacher. Skills you honed in the military, like leadership, initiative, discipline, and the ability to thrive in an ever-changing environment are a natural fit for the K-12 classroom.

- Veterans in teaching positions credit their military experience to successfully working with and motivating diverse student populations.
- Veterans use real-world experience to bring subjects to life and provide a valuable perspective to help young people realize their potential.
- Troops to Teachers has helped more than 21,000 veterans successfully transition to a career in education.

Program Eligibility

All current and former members of the United States Armed Forces, who retire or separate with an honorable discharge, are eligible to apply for the Troops to Teachers program. Financial assistance may be available for participants that meet application, service, and education requirements.

Program Services

The TTT Program Office and 31 state grant offices provide the following services for participants:

- Individualized counseling and transition planning for participants
- Guidance on teacher certification and licensing requirements
- Employment opportunities and financial support, if eligible

Learn more about Troops to Teachers:
www.proudtoserveagain.com
www.facebook.com/TTT.DANTES

Updated: 08/02/2019
NC INSTITUTIONS WHICH CURRENTLY PARTICIPATE IN THE STATE’S SCHOLARSHIP PROGRAM ADMINISTERED BY THE DEPARTMENT OF MILITARY & VETERANS AFFAIRS

**PUBLIC UNIVERSITIES**
- Appalachian State University
- East Carolina University
- Elizabeth City State University
- Fayetteville State University
- N.C. A & T State University
- N.C. Central University
- N.C. School of the Arts
- N.C. State University
- University of North Carolina, Asheville
- University of North Carolina, Chapel Hill
- University of North Carolina, Charlotte
- University of North Carolina, Greensboro
- University of North Carolina, Pembroke
- University of North Carolina, Wilmington
- Western Carolina University, Cullowhee
- Winston-Salem State University

**COMMUNITY COLLEGES AND TECHNICAL INSTITUTIONS**
- Alamance Community College
- Asheville-Buncombe Tech. Comm. College
- Beaufort County Community College
- Bladen Community College
- Blue Ridge Community College
- Brunswick Community College
- Caldwell Community & Tech. College
- Cape Fear Community College
- Carteret Community College
- Catawba Valley Community College
- Central Carolina Community College
- Central Piedmont Community College
- Cleveland Community College
- Coastal Carolina Community College
- College of the Albemarle
- Craven Community College
- Davidson County Community College
- Durham Technical Community College
- Edgecombe Community College
- Fayetteville Technical Community College
- Forsyth Technical Community College
- Gaston College
- Guilford Technical Community College
- Halifax Community College
- Haywood Community College
- Isothermal Community College
- James Sprunt Community College
- Johnston Community College
- Lenoir Community College
- Martin Community College
- Mayland Community College
- McDowell Technical Community College
- Mitchell Community College
- Montgomery Community College
- Nash Community College
- Pamlico Community College
- Pitt Community College
- Randolph Community College
- Richmond Community College
- Roanoke-Chowan Community College
- Robeson Community College
- Rockingham Community College
- Rowan-Cabarrus Community College
- Sampson Community College
- Sandhills Community College
- South Piedmont Community College
- Southeastern Community College
- Southwestern Community College
- Stanly Community College
- Surry Community College
- Tri-County Community College
- Vance-Granville Community College
- Wake Technical Community College
- Wayne Community College
- Western Piedmont Community College
- Wilkes Community College
- Wilson Technical Community College
- Heritage Bible College
- High Point University
- John Wesley Bible College
- Johnson and Wales University
- Johnson C. Smith University
- Lees-McRae College
- Lenoir Rhyne University
- Livingstone College
- Louisburg Junior College
- Mars Hill College
- Meredith College
- Methodist University
- Mid-Atlantic Christian University
- Montreat College
- Mount Olive University
- Wesleyan College
- Pfeiffer University
- Piedmont International University
- Queens University of Charlotte
- St. Andrews Presbyterian College
- St. Augustine’s College
- Salem College
- Shaw University
- Southeastern Baptist Theological Seminary
- Southeastern Free Will Baptist College
- Wake Forest University
- Warren Wilson College
- Watts School of Nursing
- William Peace University
- Wingate University

*Go to milvets.nc.gov for eligibility information and to apply*
In appreciation of the service and sacrifices of North Carolina’s War Veterans, a Four-Year Scholarship Program at North Carolina Approved Schools has been established for qualifying children of certain class or category of Deceased, Disabled, Combat or POW/MIA Veterans.
RESIDENCY REQUIREMENTS:

- Applicant must be under age 25; a resident and domiciled in North Carolina
- Veteran parent was a legal resident of North Carolina at the time of said veteran’s entrance into that period of service in the armed forces during which eligibility is established, OR
- The applicant is a child, as that term is defined in 37 U.S.C § 401, who was born in North Carolina and has been a resident of North Carolina continuously since birth.

QUALIFYING CRITERIA FOR VETERAN PARENT:

The veteran’s qualifying criteria must have occurred during a period of war. (Exception: Eligibility may exist for peacetime veterans or reservists/National Guard if disability or death was incurred as a result of armed conflict or while engaged in extra-hazardous service.)

- Dies during wartime service or service connected death; or
- 100% totally disable due to wartime disability; or
- 20-90% service connected or received Purple Heart due to wartime disability; or
- In receipt of non-service connected pension, or received campaign medal, or veteran parent is deceased; or
- Former POW or MIA

For Class II & III, the application must be submitted on or before February 14th Annually. Class IA, IB or IV must be submitted on or before December 1 to be awarded on or about January 1; or June 1 to be awarded on or about July 1.

For Class II and III scholarships, a minimum cumulative 2.0 GPA is required to continue receipt of the scholarship.

The scholarship is for 8 academic semesters in which the applicant will have 8 years to utilize the 8 academic semesters.

For additional information about the Scholarship Program, contact NCDMVA.

CALL 844.624.8387 or VISIT www.milvets.nc.gov/services/scholarships http://scholarships.milvets.nc.gov
ONCE A MARINE, ALWAYS A MARINE

Marine For Life Network connects transitioning Marines and their family members to education resources, employment opportunities, and other Veterans services that aid in their career and life goals outside of military service.

Making Marines, Winning our Nation’s Battles, Returning Quality Citizens

Through the development of robust networks of Marine For Life representatives, Veterans, employers, educators and mentors, Marine For Life Network provides continuity and assistance to those transitioning from active duty to ensure new Veterans successfully reintegrate and add value to our Nation’s communities as they pursue their lifelong goals.

We offer assistance in...

Education
We partner with educational resources to build a network of military friendly schools to increase Veteran’s assistance in the admissions process and educational pursuits.

Employment
We manage a database of employment resources, job fairs, and hiring events, as well as partner with federal agencies, national Veterans Service Organizations, and top-tier companies.

Resources
We offer a collection of valuable, and relevant education, employment, Veteran, and community resources.

Join Our Network!
Contact us or visit us online to learn how you can join the Marine For Life Network and help connect Marines with opportunities.

miloops@usmc.mil  866-645-8762  marinesforlife.org  company/marine-for-life-network
Each LME/MCO (Local Management Entity/Managed Care Organization) has a trained Veteran Point of Contact as well as a specific TBI Point of Contact who can assist service members, veterans, and their families seeking services. DMH/DD/SAS is a member of the Governor's Working Group on Veterans, Service Members, and their families. This group is comprised of federal, state, and local agencies who meet regularly to identify the needs and to develop strategies to meet the needs of our military connected citizens. The North Carolina DMH/DD/SAS is proud to assist those who have served our country.

Accessing services begins with a phone call to the LME-MCO; additional information is also available on the LME-MCO’s website.

Have a Health Issue the VA Can’t Solve? Try These State Providers

Contact us before you’re in crisis. We’re veterans helping veterans and their families. We understand the struggles. The fears. The hard transition home. We’re here with more than 600 resources to help you no matter what you’re facing.

- free mental health counseling
- financial needs
- housing/homelessness
- legal
- any stressor weighing you down

PLEASE FILL OUT A CONTACT FORM ON OUR WEBSITE AND WE WILL RESPOND WITHIN 24 HOURS.
Start Farming With Us!

Introduction To Agriculture Programs
Learn To Grow, Market And Sell Ag Products
Work With Other Veterans
Develop Your Own Business
Become Involved In Feeding Your Community
Join The NC Farmer Veteran Network
Market Your Products With Other Veterans

The Veteran’s Farm of NC, Inc. offers assistance, consultation, and education to veterans through hands-on experience. Come learn basic concepts in agriculture to develop your farm or learn specialized agriculture practices with our mentorship network.

Robert Elliott  (252) 725-4875
www.VFNC.org
VetFarmofNC@gmail.com
VetFarmofNC

LEARN TO GROW, MARKET, AND SELL AG PRODUCTS SUCCESSFULLY!
Nationally, women veterans are a vital part of the veteran community. More than 84,000 women vets have chosen to make North Carolina their home.
WOMEN’S SERVICES

NORTH CAROLINA WOMEN VETERANS

In 2018, North Carolina ranked 6th in the United States in its population of women veterans while ranking 8th in veterans population overall. Women veterans are the fastest growing segment of vets nationally and in North Carolina.

WOMEN VETERANS DATA

- Are older than women non-veterans.
- A higher percent of women veterans are African American compared to non-veterans. In contrast, the percent of women veterans who are Hispanic are significantly lower than those of non-veterans.
- A higher percent of women non-veterans have never married compared to women veterans.
- Women veterans have a higher median household income than women non-veterans.
- A higher percent of women veterans work for the government compared to women non-veterans.
- A higher percent of women veterans have higher education attainment and are enrolled in higher education compared to women non-veterans.

Women have volunteered to serve in the U.S. military since the American Revolution. Today they constitute approximately 20 percent of new recruits, 14.5 percent of the 1.4 million active duty component and 18 percent of the 850,000 reserve component. Almost 280,000 women have served Post 9/11 in Afghanistan and Iraq. While the number of male veterans has declined in 2020, the number of women veterans is expected to continue to increase by 10 percent of the veteran population. Women who served our country in the military are strong and heroic, but their contributions have been underrecognized even by the women themselves. We identified serious gaps in every aspect of the programs that serve women, including health care, employment, finance, housing, social issues and the eradication of sexual assault. Many women who return from deployment are made stronger by their experiences, but a significant number have difficulty with transition and need support from health care, employment, finance, housing, and social issues. Research conducted by the VA shows that almost one in five women veterans has delayed or gone without needed care in the prior 12 months. Additionally, women have difficulty translating their military experience into civilian employment. The North Carolina Department of Military and Veterans Affairs (NCDMVA) is committed to providing information, advocacy, outreach, and support to all women veterans and their families in the state. The NCDMVA also seeks to ensure that women veterans are aware of their federal and state benefits so they can obtain the unique care and assistance that is available to them. For more information about resources and services visit our website at: www.milvets.nc.gov

According to American Community Survey (ACS) data, women veterans are significantly different than men veterans. Following legislative changes, women veterans started entering the military branches in greater numbers during more recent periods of service. A higher percent of women veterans are minorities. Few veterans are women.

According to the Veteran Population Projection Model (VetPop), 2 million of the 21.7 million veterans are women, or about 9 percent of veterans are women.
NC MILITARY SPOUSE APPRECIATION DAY

Military Spouse Appreciation Day is a national observance created by President Reagan in 1984 to recognize the sacrifices and support of military spouses. It is officially observed the Friday before Mother’s Day. The day is set aside to acknowledge and show appreciation for all military spouses, who play a vital role in the lives of their families while their spouse fulfills their duty to our country.

The NC Department of Military and Veterans Affairs pays tribute to all Armed Force Spouses in the State of North Carolina each May. For more details visit our website at www.milvets.nc.gov

NORTH CAROLINA WOMEN VETERANS SUMMIT AND EXPO

The North Carolina Women Veterans Summit and Expo is a biennial event whose purpose is to empower women veterans to live healthy, happy lives, become successful leaders in their communities, and to advocate on behalf of other women veterans. Women veterans throughout the state participate in this event to share their stories and exchange ideas about business, entrepreneurship, educational and career opportunities, and health and wellness. The event features state, local and federal exhibitors, a speaking program, and a series of networking and breakout sessions.

NC WVSE (www.milvets.nc.gov)

NORTH CAROLINA DEPARTMENT OF COMMERCE

NCWorks Veterans Services, provided by the N.C. Commerce Department’s Division of Workforce Solutions, assist veterans, transitioning service members, and eligible military spouses. Women veterans can visit their local NCWorks Career Center and take advantage of no-cost services, including career assessments, job interview preparation, resume and cover letter assistance, access to computers, free internet service, and help with applying to employment and training opportunities. Some veterans face significant barriers that make it difficult for them to find suitable employment. Most NCWorks Career Centers have specialized staff—all of whom are veterans—who work closely with employers to create more opportunities for these veterans and provide them with referrals to supportive services including vocational rehabilitation, transportation, elder care, food and nutrition services, and non-profit organizations that address homelessness. Find a center near you at veterans.ncworks.gov.

UNITED STATES DEPARTMENT OF VETERANS AFFAIRS (VA)

The Women Veterans Call Center (WVCC) answers questions and responds to concerns from
women veterans, their families, and caregivers across the nation about VA services and resources. The call is free, and women veterans can call as often as they need until they have the answers to their questions. Hours of operation are Monday through Friday 8:00am to 10:00pm ET and Saturday, 8:00am to 6:30pm ET. WVCC: (855) VA-WOMEN (855) 829-6636)

The VA is taking steps to improve and expand services for women veterans who are homeless or at risk of becoming homeless. Many women veterans face challenges when returning to civilian life that are different from those of their male counterparts, including raising children on their own or dealing with the psychological after effects of events such as military sexual trauma. These issues, without intervention, can put women veterans at greater risk of becoming homeless.

VA Homeless Women Veteran Resources
www.va.gov/homeless/for_women_veterans.asp

VA VETERANS HEALTH ADMINISTRATION (VHA)

The Veterans Health Care Act of 1992 authorized new and expanded services for women veterans. These services include: counseling for trauma related to sexual assault; specific health care services such as Pap smears, mammography, and general reproductive health care at VA facilities; and mental health services that include substance abuse counseling, evaluation and treatment of Military Sexual Trauma (MST) and post-traumatic stress disorder (PTSD).

The VHA encourages all women between ages 50 and 75 to get mammograms every two years. If your health care provider recommends a mammogram outside of this age range, the VA will still provide it.

The Department of Veterans Affairs Mobile Mammography Unit provides access to mammography screening at selected VA Health Care Centers in North Carolina, and is one of only two regional mobile radiology units in the US. The Mobile Mammography Unit features digital mammography technology; all-female technologists; a private changing room with separate clinical exam room; and the privacy and comfort of a traditional screening center with the convenience of a fully functioning mobile unit.

The Women Veterans Health Program promotes the health, welfare, and dignity of women veterans and their families by ensuring equitable access to timely, sensitive, and quality healthcare. There is a full-time Women Veteran Program Manager at every VA Medical Center, a Women’s Liaison at every community-based outpatient clinic, and a Women Veterans Coordinator at every regional office. VA Women Veterans Health Care (www.womenshealth.va.gov)

NC WOMEN-OWNED BUSINESS, CERTIFIED WOMAN-OWNED BUSINESS:

North Carolina has four centers focused on assisting women owned businesses. They can assist with paperwork, process, and filing for certification as a woman-owned business, as well as other business services.

**ASHEVILLE**
Division of Carolinas Small Business Development Fund
(Formerly The Support Center)
Western Women Business Center (WWBC)
Sharon Oxendine – Director
PHONE: (828) 633-5065
EMAIL: soxendine@thesupportcenter-nc.org

**RALEIGH/DURHAM**
Division of The Institute
Women’s Business Center of NC (WBCNC)
Roberta McCullough, Exec Director
PHONE: (919) 956-8889
EMAIL: wbcadmin@theinstitutenc.org

**CHARLOTTE**
Division of The Institute, formerly the Minority Economic (NC CEED) Development Institute
Women’s Business Center (WBC)
Natalie Williams – Executive Director
PHONE: (704) 509-5884
EMAIL: mwilliams@theinstitutenc.org
WEBSITE: www.theinstitutenc.org/index.php/programs-services/women-business-development/wbc-charlotte

**FAYETTEVILLE**
NC Center for Economic Empowerment & Development (NC CEED)
Women’s Business Center (WBC)
Lexi Hasapis
PHONE: (910) 323.3377 ext. 30
EMAIL: wbc1@nceed.org
Website: www.wbcfay.org
WOMEN'S SERVICES

VETERANS BENEFITS ADMINISTRATION (VBA)
The VA's Women Veterans Coordinators can assist women veterans with the development and handling of claims for gender-specific conditions, including trauma from sexual harassment and assault. A PDF document has been created that addresses women veterans’ 25 most frequently asked questions about their benefits, and it can be found along with many other resources on the VA's Center for Women Veterans (CWV) website.

VA CWV Resources
(www.va.gov/womenvet)

UNITED STATES SMALL BUSINESS ADMINISTRATION (SBA)
In March 2016, the SBA's Office of Veterans Business Development (OVBD) and Office of Women's Business Ownership (OWBO) submitted a report to Congress increasing attention on women veteran-owned small businesses. The report compiles and disseminates information on women veterans and makes recommendations to improve outreach to women veterans, providing them with greater access to procurement, lending, and affordable capital.

SBA Women Veterans Business Resources
www.sba.gov/offices/headquarters/ovbd/spotlight

Veteran Women Igniting the Spirit of Entrepreneurship (WISE) is an entrepreneurial training program for female veterans of all service eras and branches with a passion for and interest in either starting a new small business or growing an existing one. WISE helps female veterans to learn business-savvy skills in order to turn their ideas or businesses into growth ventures while recognizing entrepreneurship as an important part of economic growth nationwide. This unique training program was designed specifically by Syracuse University with the Office of Veterans Business Development, SBA, to encourage and support female veterans with an interest in exploring career opportunities in small business ownership.

SBA and Syracuse University WISE
whitman.syr.edu/wise

UNITED STATES DEPT. OF LABOR (DOL)
Women veterans, who comprise 10 percent of the veteran population, but only 2 percent of all working women in America, are a critical segment of today's workforce. Job-hunting can be difficult for anyone, and transitioning veterans may experience culture shock, difficulty translating skills, unfamiliarity with the civilian job search process, and more. Unlike their male veteran peers, women veterans may also experience unique challenges common among non-veteran working women.

Free employment services are available to women veterans nationwide from the DOL Veterans' Employment and Training Service (VETS) Women Veteran Program – these services are targeted to be particularly helpful to women veterans.

As a part of the VETS program, the DOL also funds The Homeless Female Veterans' and Homeless Veterans with Families Program. The program provides supportive services to eligible homeless female veterans and female veterans who are at risk of becoming homeless. The program provides direct services through a case management approach that leverages Federal, State and local resources. Eligible veterans are connected with appropriate employment and life skills support to ensure a successful integration into the workforce.

DOL VETS Women Veteran Program
www.dol.gov/vets/womenveterans

Combat Female Veterans Families (CFVF) United seeks to engage the combat female veterans of North Carolina, as well as deployed combat females preparing for their returns home to North Carolina. With focus on education, support, and advocacy, CFVF United will act as a conduit between female military heroes and the vital resources they need to ensure long, healthy, and fulfilling lives after war.

At CFVF United, we honor the efforts of existing Veterans' services and strive to partner in our ventures to serve our Veteran community. At the same time, we recognize the areas in which, as a nation, as sisters and brothers in service to others, we can and should collectively improve when it comes to lifting-up and protecting this unique and highly-valued sector of our population.

(919) 637-7679
info@cfvfunited.com
WWW.CFVFUNITED.COM
5574-D Garden Village Way #3, Greensboro, NC 27410
WOMEN’S SERVICES

WOMEN VETERANS HEALTH CARE

1-855-VA-WOMEN
[1-855-829-6636]

Women veterans are eligible for the same VA benefits as male veterans. Comprehensive health services are available to women veterans including primary care, mental health care, and reproductive health care services. VA provides management of acute and chronic illnesses, preventive care, contraceptive services, menopause management, and cancer screenings, including pap smear, and mammograms, and gynecology.

- Maternity care is covered in the medical benefits package to include care for newborn children of women veterans for up to 7 days after birth. VA is also mandated to implement pilot programs to provide child care to women veterans receiving medical care, and to provide readjustment services to women veterans. Infertility evaluation and limited treatments also are available.

- Women Veterans Program Managers are available at all VA facilities to help veterans seeking treatment and benefits.

MILITARY SEXUAL TRAUMA

Other experiences that fall into the category of MST include unwanted sexual touching or grabbing; threatening, offensive remarks about a person's body or sexual activities; and/or threatening or unwelcome sexual advances.

Both women and men can experience MST during their service. All veterans seen at Veterans Health Administrations facilities are asked about experiences of sexual trauma because they know that any type of trauma can affect a person's physical and mental health, even many years later. People can recover from trauma and the VA has free services to help veterans do this.

You do not need to have a VA disability (service connected) rating to receive these services and may be able to receive services even if you are not eligible for other VA care. You do not need to have reported the incident(s) when they happened or have other documentation that they occurred.

For more information, veterans can speak with a VA healthcare provider, contact the MST Coordinator at their nearest VA Medical Center, or contact their local Vet Center. More MST information can be found at mentalhealth.va.gov.

SUPPORT TO GET YOU TO A SAFE PLACE

Women Veterans Support Services, Inc.
Est 2008

Since 2008, Women Veterans Support Services, Inc., mission is to provide direct and referral support in a safe place to our Active and Veteran women, special cases of single fathers with daughters and spouses. We specialize in crisis management.

Our programs under the Red Shoe experience addresses our four main areas of support:

- Homelessness
- Domestic Violence/Sexual Assault
- H.E.R. Refined
- Ready4Work

We provide training and education about the true challenges of our underserved population to agencies.

Do not go it alone! Call us, we are here to help.

Services are free, thanks to the generosity of donors.

CONTACT US: (919) 276-5083 / TEXT (919) 696-9572 / Facebook.com/wvss.nc / EMAIL info@wvss-nc.org

ADMIN OFFICE: 413 N. Salisbury St. Room 304, Raleigh, NC 27603
NC Coalition of Women Veteran Organizations (NC-CWVO) is a voluntary partnership of organizations that serves women veterans. We are joining forces to target the issues and needs of NC women veterans while building impactful relationships. This collaborative effort allows us to move forward in unity.

NC-CWVO members will work with one another to improve data and methods for tackling unique women veteran issues, as well as sharing them with women veteran providers.

NC-CWVO will provide guidance and information about NC organizations that service women veterans. This is achieved by conferences, webinars, personal consultations, and publications.

NC-CWVOs are community-based organizations and providers who are concerned by the lack of gender specific programs and services currently available to women veterans. We want to ensure inclusion of women veteran only programs in our local and state healthcare facilities.

Our Mission:
- To assist with finding resources for women veterans that can support and improve their livelihood.
- To collaborate with other women veteran organizations and share information across the state to eradicate disconnect.
- To promote responsibility, readiness and resilience with providers who care for our women veterans.

nccwo18@gmail.com

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When leaving the service, women face countless challenges as they try to assimilate into civilian life. Our purpose is to serve, advocate, and support the unique needs of women veterans, through our network of programs and partnerships. We are dedicated to helping every step of the way.

Assistance includes but not limited to:
- Community resource navigator
- Continuing Education resource
- Bridge to Benefits
- Employment Assistance
- Homelessness and housing options
- Financial Literacy workshop

CONTACT: Shawn M. Ross, MPA, PHR – (919) 808-1814
contact@indigoconsortium.org
www.indigoconsortium.org
A nonprofit 501c3 tax-deductible organization

If you are in the military, you can find support with domestic violence, abuse, and sexual assault by contacting Military One Source at militaryonesource.mil or 1-800-342-9647, or National Sexual Assault Hotline 1-800-656-HOPE (4673), or the National Domestic Violence Hotline 1-800-799-7233 or if you are unable to speak safely, Text LOVEIS to 22522
ADDITIONAL NORTH CAROLINA RESOURCES

North Carolina Council for Women
ncadmin.nc.gov/about-doa/divisions/council-for-women

North Carolina Coalition Against Sexual Assault (NCCASA)
www.nccasa.org

Dress for Success Triangle
trianglenc.dressforsuccess.org

Dress for Success Charlotte
charlotte.dressforsuccess.org

Dress for Success Winston-Salem
winstonalem.dressforsuccess.org

Women Veterans Support Services
wvss-nc.org

The Aura Home for Homeless Women Veterans Asheville
aurahomewomenvets.org

University of North Carolina at Greensboro Women Veterans Historical Project
libcdm1.uncg.edu/cdm/landingpage/collection/WVHP

Steadfast House Women’s Shelter and Support Program Asheville
www.abccm.org/steadfast-house

W.E.R.I.S.E Veterans
www.weriseveterans.org/

ADDITIONAL UNITED STATES RESOURCES

Athena’s Sisters (Louisville, KY)
http://athenassisters.us/

Dress for Success
www.dressforsuccess.org

VA Office of Diversity and Inclusion (ODI)
www.diversity.va.gov

Grace after Fire
www.graceafterfire.org

Women in Military Service for America (WIMSA) Memorial
www.womensmemorial.org

American Women Veterans
americanwomenveterans.org

National Association of Black Military Women
www.nabmw.org

U.S Army Women’s Foundation
www.awfdn.org

The Vietnam Women’s Memorial Foundation
vietnamwomensmemorial.org

Women Marines Association
www.womenmarines.org

Women’s Army Corps Veterans Association
www.armywomen.org

Ms Veteran America Pageant
www.msveteranamerica.com

Army Women’s Foundation
www.awfdn.org

Academy Women
www.academywomen.org

Service Women’s Action Network
www.servicewomen.org

Department of Defense Sexual Assault Prevention and Response with Safe Helpline
www.dla.mil/Info/SAPR/resources/

Helping Homeless Women Veterans In Buncombe, Henderson & Haywood Counties

aurahomewomenvets.org

828-771-6979

Aura Home empowers Women Veterans to be vibrant & self-sufficient to thrive in their community.

Homeless Prevention / Temporary Housing / Access to Services / Veteran's Affairs benefits information, assistance and guidance

St Matthias Episcopal Church Parish House, 1 Dundee St - Asheville, NC 28801
SAVE THE DATE: October 15, 2020

2020 NC Women MilVets Virtual Summit

STAY CONNECTED. STAY INFORMED

Registration opens September 1, 2020:
www.milvets.nc.gov/events/2020/

PRESENTED IN PARTNERSHIP:

SAVE THE DATE: May 18, 2021

2021 NC Women MilVets Summit & Expo

I served. I am not invisible.

EDUCATE. EMPOWER. ENRICH.
Do you miss the camaraderie you experienced in the military? Would you like to be more informed on women veteran topics and events? If so, then check out the **Triangle Women Veterans**, Military Women Across the Nation Unit # 144. We welcome guests!

**Meetings:** The 3rd Saturday of March, June, September and the 1st Saturday in December.

**Membership:** Open to women who served or are serving honorably in the US Armed forces.

*Honoring Our History By Continuing to Serve*

Find us: [www.trianglewomenveterans.org](http://www.trianglewomenveterans.org)

FaceBook: Triangle Women Veterans – MWAN Unit 144

Contact: [triwomenvets@gmail.com](mailto:triwomenvets@gmail.com)

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*Find the missing. Capture their stories. Teach their lessons. Invest in our history.*

Some 3 million women have served in our nation’s armed forces...

at the Women’s Memorial, America’s only major memorial honoring our service-women—past and present—we’re telling their story. But we need your help. If you know of a servicewoman, past or present, register her today.

*For information or to register, visit [www.womensmemorial.org](http://www.womensmemorial.org) or call 800-222-2294*
ACTIVE DUTY/TRANSITION

VISIT US @ MILVETS.NC.GOV AND NC4VETS.COM

124. . . Marine Corps Base Camp Lejeune/
    MC Air Station New River
126. . . Marine Corps Air Station Cherry Point
127. . . Coast Guard BASE Elizabeth City
128. . . US Army Fort Bragg
129. . . Seymour Johnson Air Force Base

FORT BRAGG
CAMP LEJEUNE
CHERRY POINT
SEYMOUR JOHNSON
ELIZABETH CITY
SUNNY POINT
NORTH CAROLINA ACTIVE MILITARY

North Carolina is home to many of the renowned military installations in the nation and thousands of brave service members stationed at them. Each Installation in North Carolina provides unique and critical capabilities that contribute to our National Security and support the National Defense Authorization Act and National Military Strategy. The critical role of North Carolina’s contributions to National Defense are significant and enduring. There are nearly 600,000 DoD-related jobs of which half are in the private sector. The defense and homeland security presence generate approximately $66 billion annually to the state’s economy, representing 15% of North Carolina’s gross state product making defense the second largest economic contributor with agriculture being the first. A brief description of North Carolina’s major installations and their strategic contribution to national defense are listed.


MARINE CORPS AIR STATION NEW RIVER. The primary Marine Corps tiltrotor and helicopter station in the world.

MARINE CORPS AIR STATION CHERRY POINT. The largest Marine Corps Air Station in the world and the future home to the largest F35B Joint Strike Fighter Base in the world. Fleet Readiness Center East and the future home to F-35B Depot Level Maintenance.


U.S. COAST GUARD BASE ELIZABETH CITY. The Coast Guards only Aviation Logistics Center and the largest employer in Northeastern North Carolina.
**NORTH CAROLINA NATIONAL GUARD.** Providing nearly 12,000 citizen soldiers to support Active Army. The Air National Guard provides critical assets to the Air Force.

**MILITARY OCEAN TERMINAL SUNNY POINT.** The largest military terminal in the country. It serves as a transfer point between rail, trucks and ships for the imports and export of weapons, ammunition, explosives and military equipment for the U.S. Army.

**U.S. Military Reserve Components.** Consisting of some 10,000 Reservists as a force multiplier for the DoDs Mission.

**U.S. COAST GUARD SECTOR NORTH CAROLINA.** Sector North Carolina has oversight of operational Coast Guard missions throughout the entire State of North Carolina. Our primary missions include Search and Rescue, Marine Safety, Ports and Waterways Coastal Security, Marine Environmental Protection, Aids to Navigation, Maritime Law Enforcement, and Recreational Boating Safety.

**ARMY RESEARCH OFFICE.** Funds extramural basic research, that is, research in outside academic and industrial organizations, providing grants to both single investigators and university-affiliated research centers, as well as outreach programs.

**ARMY CORPS OF ENGINEERS WILMINGTON SECTOR.** The Wilmington District provides quality, professional and comprehensive engineering, construction and other value-added services to our civilian, military and interagency stakeholders, customers and partners across the state of North Carolina and select regions of the Commonwealth of Virginia.

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**ABOUT THE PROGRAM**

DoD SkillBridge programs provide our retiring and transitioning Service members the opportunity to participate in industry training programs while transitioning out of their Military careers.

The DoD covers Military pay and benefits during a Service member’s time in a SkillBridge program, providing an invaluable experience for the Service member and the Industry Partner.

Program partners include employers in all career fields such as Amazon, John Deere, Lockheed Martin, UnitedHealth Group, and the U.S. Veterans Administration — and hundreds more!

**PLAN FOR YOUR FUTURE**

Career and transition planning is important to your success and begins with basic training.

Just as military occupational training is mission-critical to your Service, continual career tooling is critical to your occupational success.

The DoD SkillBridge program is an excellent opportunity as you plan for your life after the military. SkillBridge matches civilian opportunities to your job training and work experience at the end of your military duty.

You may be eligible to participate in SkillBridge if you have 180 days of service or fewer remaining prior to your date of separation and you have at least 180 continuous days of active service.

**LEVERAGE YOUR BENEFITS**

In addition to opportunities such as Tuition Assistance and the GI Bill program, you can enhance your marketability and post-separation career prospects by participating in a SkillBridge opportunity.

MARINE CORPS BASE CAMP LEJEUNE/MC AIR STATION NEW RIVER

Camp Lejeune is home to the largest concentration of Marines in the Marine Corps and also the largest amphibious base on the East Coast. II Marine Expeditionary Force, Marine Special Operations Command, and Marine Corps Installations East provide the Nation’s Rapid Response Team.

Camp Lejeune includes a 156,000-acre training base, with 11 miles of beach capable for supporting amphibious operations, and 50 tactical landing zones. The Base community is home to over 45,000 service members and civilian employees.

RELOCATION:

Military Installations
installations.militaryonesource.mil/
mybaseguide.com/

Per Diem, Travel & Transportation
Allowance Committee
www.defensetravel.dod.mil

Distribution Management Office (TMO)
Bldg 1011, Camp Lejeune (910) 451-2377

Inns of the Corps Lejeune
www.mccslejeune-newriver.com/innns/
(919) 451-3041

Atlantic Marine Corps Communities
www.atlanticmcc.com (866) 509-2424

Navy Housing
www.lejeune.marines.mil/Offices-Staff/Family-Housing-Division/

Home Rentals/Sales Jacksonville
Board of Realtors
www.jbornnc.com

Carteret County Assoc. of Realtors
www.ccarealtors.org

Duplin-Sampson Assoc. of REALTORS
www.idxbroker.com/boards/duplin-sampson-association-of-realtors-north-carolina

Neuse River Region Assoc. of REALTORS
www.nrrar.com

EDUCATION:

Camp Lejeune DoDea Schools
www.dodea.edu/Americas/midAtlantic/index.cfm (910) 451-2461

Private Schools
mybaseguide.com/installation/camp-lejeune/community/the-best-camp-lejeune-schools/

North Carolina Division of Non-Public Education
www.ncdnpe.org

Great Schools
www.greatschools.org

Military Child Education Coalition
www.militarychild.org

Home School Legal Defense Association
www.hslda.org

EMPLOYMENT:

Army
cpol.army.mil

USAJOBS
www.usajobs.gov

MCCS
www.mccslejeune-newriver.com/jobs

Navy
www.navy.mil

NCWorks Online
www.ncworks.gov (910) 347-2121

North Carolina for Military Employment
www.nc4me.org (910) 347-2121

Family Member Employment Assistance Program (FMEAP)
www.mccslejeune-newriver.com/fmeap

EMERGENCY:

Red Cross Office
www.redcross.org (910) 451-2182/5159
(910) 451-2182/5159

Navy Marine Corps Relief Society
www.mncrs.org (910) 451-5346/5584

Military One Source
www.militaryonesource.mil

Family Preparedness
www.ready.gov

The National Weather Service
www.weather.gov

North Carolina Road Conditions
www.ncdot.gov/travel-maps/traffic-travel/Pages/

NC Dept of Insurance
www.ncdoi.com

NC Crime Control and Public Safety
www.ncdps.gov/

Travel Warnings
www.travel.state.gov

FAMILY RESOURCES:

Marine Corps Community Services
www.mccslejeune-newriver.com

Department of Social Services
www.cracencountync.gov/275/Social-Services

Food Stamps, etc. (910) 455-4145

Women, Infants, and Children Program
www.fns.usda.gov/wic (910) 353-0022

Military Youth on the Move
www.militaryonesource.mil

DStress Line:
www.dstressline.com/

Child and Youth Program
mccscherrypoint.com/children-youth/

Onslow County Partnership for Children
www.onslowkids.org (910) 938-0336

Tragedy Assistance Program
www.taps.org

National Military Family Association
www.militaryfamily.org

New Parent Support Program
www.mccslejeune-newriver.com/wpmp

Exceptional Family Member Program
www.mccslejeune-newriver.com/efmp

Counseling Services
www.mccslejeune-newriver.com/counseling

Military & Family Life Counselors
www.mccslejeune-newriver.com/mflic

Marine Corps Family Team Building
www.mccslejeune-newriver.com/mctfb

Women, Infants, and Children’s Program
www.wicprograms.org
MARINE CORPS AIR STATION CHERRY POINT

Cherry Point is the largest Marine Corps Air Station in the world. It is the headquarters of the 2nd Marine Aircraft Wing, the aviation component of II Marine Expeditionary Force. Cherry Point is home to the AV-8B Harrier, and will eventually be the largest F-35B Joint Strike Fighter base in the Nation.

RELOCATION:
Distribution Management Office (DMO):
Bldg. 298 E Street
MCAS Cherry Point NC 28533
(252) 466-2345

Transient Officer Quarters (TOQ)
(252) 466-5169 / 3359

Transient Enlisted Quarters (TEQ)
(252) 466-3060

Atlantic Marine Corps Communities
cp.atlanticmcc.com
(888) 883-0980

Military Installations
installations.militaryonesource.mil/
mybaseguide.com/

Per Diem, Travel & Transportation
Allowance Committee
www.defensetravel.dod.mil

Navy Housing
www.cherrypoint.marines.mil/Offices/Housing/
Family-Housing-Office/

Home Rentals/Sales:
Neuse River Region Association of REALTORS
www.nrrar.com

Carteret County Association of Realtors
www.ccarrealtors.org

EDUCATION:
DoD Schools
www.dodea.edu/

North Carolina Division of Non-Public Education
www.ncdnpe.org

Craven County Military Liaison Counselor
(252) 444-7209

Craven County Schools
www.craven.k12.nc.us (25) 514-6300

Carteret County Schools
www.carteretcountyschools.org
(252) 728-4583

Private Schools
mybaseguide.com/installation/mcas-cherry-point/community/in-craven-county-7/

Great School
www.greatschools.org

EMPLOYMENT:
Army
cpol.army.mil

USAJOBS
www.usajobs.gov

MCCS
mccscherrypoint.com/employment

Navy
www.navy.mil

Employment Security Commission
www.ncesc.com
(910) 347-2121

NCWorks Online
www.ncworks.gov

North Carolina for Military Employment
www.nc4me.org

Family Member Employment Assistance Program (FMEAP)
usmc-mccs.org/employ/benefits/employee/eap.html

EMERGENCY:
Red Cross Office
www.redcross.org
(910) 451-2182/5159
(after hours (877) 272-7337)

Navy Marine Corps Relief Society
www.nmcrs.org
(910) 451-5346/5584

Military One Source
www.militaryonesource.mil

Family Preparedness
www.ready.gov

The National Weather Service
www.weather.gov

North Carolina Road Conditions
www.ncdot.gov/travel-maps/
traffic-travel/Pages/

NC Dept of Insurance
www.ncdoi.com

NC Crime Control and Public Safety
www.nccrimedcontrol.org

Travel Warnings
www.travel.state.gov

FAMILY RESOURCES:

Marine Corps Community Services
mccscherrypoint.com

Dept. of Social Services – Craven County
www.cravencountync.gov/Social-Services

Food Stamps, etc
(252) 636-4900

Social Services – Carteret County
www.carteretcountync.gov/Social-Services
(252) 728-3181

Women, Infants, and Children Program
www.wicprograms.org/ci/nccherry_point
(252) 636-4920 (Craven County Office)

Military Youth on the Move
www.defensetravel.dod.mil/mymove

DStress Line
www.dstressline.com

Child and Youth Program
mccscherrypoint.com/children-youth/

Craven Smart Start, Inc
www.cravensmartstart.org
(252) 636-3198

Carteret County Partnership for Children
www.carteretkids.org
(252) 727-0440

Tragedy Assistance Program
www.taps.org

National Military Family Association
www.militaryfamily.org

New Parent Support Program:
www.mccscherrypoint.com/programs/behavioral-health/parent-family/
(252) 466-3651

Exceptional Family Member Program
mccscherrypoint.com/programs/family-care/exceptional-family-member
(252) 466-7533

Marine & Family Programs
mccscherrypoint.com/programs
Located in the heart of Northeastern North Carolina, the U.S. Coast Guard Base at Elizabeth City is a regional command center that provides logistics, engineering, administrative, financial, purchasing, and health care services to Coast Guard units throughout North Carolina.

Comprised of more than 880 acres and nearly 2,000 service members and civilian employees, the base is the Coast Guard’s largest aviation facility, and the largest employer in Northeastern North Carolina. Elizabeth City is the hub for Coast Guard operations.

RELOCATION:
USCG Elizabeth City Welcome Aboard
www.uscg.mil/baseElizabethCity/welcomeaboard.asp
Area Housing Office at Base Portsmouth
(757) 686-4044
Rental Partnership Program, Leased Housing, Housing Releases and Community Housing Referrals/Listings
(757) 686-4047
Housing Referral Network, Leased Housing, Housing Releases and Community Housing Referrals/Listings
(757) 686-4081
Military Installations
installations.militaryonesource.mil
Per Diem, Travel & Transportation Allowance Committee
www.defensetravel.dod.mil
Home Rentals/Sales:
Albemarle Area Association of REALTORS
www.ar-nc.com

EDUCATION:
Elizabeth City – Pasquotank County Schools
www.ecpps.k12.nc.us/pages/ECPPS
(252) 335-2981
GreatSchools
www.greatschools.net
Military Child Education Coalition
www.militarychild.org
Home School Legal Defense Association
www.hslda.org
North Carolina Division of Non-Public Education
www.ncdnpe.org

EMPLOYMENT:
Coast Guard:
www.uscg.mil/civilian/careeropps.asp
www.uscg.mil/alc/jobs.asp

USAGJOBS: www.usajobs.gov
Employment Readiness Program
3rd Fl., Bldg. 4-2843
(910) 396-2390
Spouse Employment Assistance
www.ncdot.gov/travel-maps/traffic-travel/Pages/
NCWorks Online
www.ncworks.gov
North Carolina for Military Employment
www.nc4me.org

EMERGENCY:
Red Cross Office
www.redcross.org
(910) 451-2182/5159
(after hours (877) 272-7337)
Welcome to Coast Guard Mutual Assistance
www.cgmahq.org
(800) 881-2462
Military One Source
www.militaryonesource.mil
Family Preparedness
www.ready.gov
The National Weather Service
www.weather.gov
North Carolina Road Conditions
www.drivenc.gov/
NC Crime Control and Public Safety
www.nccrimecontrol.org

FAMILY RESOURCES:
USCG Elizabeth City MWR
www.uscg.mil/baseElizabethCity/mwr
ECITY-MWR@uscg.mil
Department of Social Services
www.co.pasquotank.nc.us/DSS
Food Stamps, etc.
(252) 338-2126

Women, Infants, and Children Program
www.fns.usda.gov/wic
(800) 367-2229
Military Youth on the Move
public.militaryonesource.mil/family-and-relationships/military-youth-on-the-move
DStress Line
www.dstressline.com
Youth Program Center
(919) 722-0502
Albemarle Smart Start Partnership
www.albemarlessp.org
(252) 333-1233
Tragedy Assistance Program
www.taps.org
National Military Family Association
www.militaryfamily.org
USCG Special Needs Program
www.uscg.mil/worklife/special_needs.asp
(757) 686-4023

FACEBOOK:
U. S. Coast Guard Base, Elizabeth City, N.C.
www.dcms.uscg.mil/Our-Organization/Director-of-Operational-Logistics-DOL/Bases/Base-Elizabeth-City/Welcome-Aboard/
U.S. Coast Guard Air Station Elizabeth City
facebook.com/uscoastguardairstationecity/
U.S. Coast Guard Mid-Atlantic
facebook.com/USCGMidAtlantic

GOVERNMENT:
City and County Tax Information
www.co.pasquotank.nc.us/Tax.htm
(252) 338-5169
Department of Motor Vehicles
1164 US 17 South
Elizabeth City, 27909
(252) 331-4776
With over 65,000 service members and civilian employees, Fort Bragg has the highest population of any U.S. Army installation. The base is home to the Army’s Rapid Response Force, consisting of Special Operations and Airborne Soldiers. On its 161,000 acres, Fort Bragg also houses the U.S. Army Airborne Forces, Joint Special Operations Command, Special Operations Command, Army Forces Command, and the Army Reserve Command.

RELOCATION:
Installation Transportation Office (ITO)
1st Floor, Bldg. 4-2843
Soldier Support Center Inbound
(910) 396-2903/6790

IHG Army Hotels on Fort Bragg
(910) 396-7700

Housing Services Office
Bldg. 4-2843, Soldier Support Center
(910) 396-8516

Military Installations
https://installations.militaryonesource.mil/ or mybaseguide.com/

Per Diem, Travel & Transportation Allowance Committee
www.defensetravel.dod.mil

Home Rentals/Sales:
Fayetteville Regional Association of REALTORS
www.longleafpineartists.com/
Cumberland County Board of REALTORS
www.ccbor.com/

EDUCATION:
Cumberland County Military Family & Youth Liaison
(910) 678-7008

Cumberland County Public Schools
ccs.k12.nc.us/ (910) 678-2300

Fort Bragg DoDea Schools
www.dodea.edu/schools.cfm (910) 907-0200

Private Schools
mybaseguide.com/installation/fort-bragg/community/thebest-schools-fort-bragg-nc/

Great Schools
Home School Legal Defense
www.greatschools.org

Mental Health Coalition
www.militarychild.org

Home School Legal Defense Association
www.hslda.org

EMPLOYMENT:
USAJOBS
www.usajobs.gov

Employment Readiness Program
3rd Fl., Bldg. 4-2843
Soldier Support Center
bargs.armymwr.com/programs/erp
(910) 396-2390

NCWorks Online
www.ncworks.gov

North Carolina for Military Employment
www.nc4me.org

EMERGENCY:
Red Cross Office
www.redcross.org
(910) 396-1231
(after hours 877-272-7337)

Army Emergency Relief
www.aerhq.org/dnn563
(866) 878-6378

Military One Source
www.militaryonesource.mil

Family Preparedness
www.ready.gov

The National Weather Service
www.weather.gov

North Carolina Road Conditions
www.drivenc.gov

NC Dept of Insurance
www.ncdoi.com

NC Crime Control and Public Safety
www.ncdps.gov

Travel Warnings
www.travel.state.gov

FAMILY RESOURCES:
Army Community Service (ACS)
www.fortbraggmwr.com/acs

Department of Social Services
www.dss.co.cumberland.nc.us
Food Stamps, etc.
(910) 323-1540

Women, Infants, and Children Program
www.co.cumberland.nc.us/departments/public-health/group/public-health/WIC
(910) 433-3730

Military Youth on the Move
www.militaryonesource.mil/family-relationships/family-life/for-military-youth-and-teens

DSTress Line
www.dstressline.com

Child and Youth Program
(910) 396-8110

Partnership for Children of Cumberland County
www.co.cumberland.nc.us/departments/public-health-group/public-health/WIC
(910) 867-9700

Tragedy Assistance Program
www.taps.org

National Military Family Association
www.militaryfamily.org

New Parent Support Program

Exceptional Family Member Program
bargs.armymwr.com/programs/npsp

Counseling Options
bargs.armymwr.com/programs/counseling-options

FACEBOOK PAGES:
Fort Bragg
facebook.com/fortbraggnc

Bragg Training and Education Center
facebook.com/Bragg Training And EducationCenter

Fort Bragg Family and MWR
facebook.com/fortbraggmwr/

Ft. Bragg Housing Services Office
facebook.com/pages/Ft-Bragg-Housing-Services-Office-217629734944267

Fort Bragg Army Wellness Center
www.facebook.com/AWCFortBragg/

Fort Bragg Community Health Promotion
www.facebook.com/FortBragg/

Fort Bragg VETCEN:
facebook.com/ft.bragg.vetcen

Fort Bragg Wildlife Branch
www.facebook.com/fortbraggwildlife/

GOVERNMENT:
City and County Tax Information
www.co.cumberland.nc.us/departments/tax-group/tax
(910) 678-7507

Department of Motor Vehicles
www.ncdot.gov/dmv/Pages/default.aspx
Seymour Johnson Air Force Base, with a population of approximately 6,000 service members and civilian employees, is home to the Air Combat Command’s 4th Fighter Wing. With 2 training and 2 operational squadrons.

Seymour Johnson represents the entire U.S. Air Force training capability for the F-15E Strike Eagle. The 916th Air Refueling Wing is the preferred alternative for the first Reserve-led KC-46A Pegasus main operating base. Guard aviation support.

**RELOCATION:**

Travel Management Office  
1280 Humphrey St  
(919) 722-5458

Temporary Lodging – Southern Pines Inn  
www.sfss.com/southern-pines-inn/  
(919) 722-0385

Housing Management Office  
1500 Vermont Garrison St.  
Bldg 3801  
(919) 722-0363

Military Installations  
www.militaryinstallations.dod.mil

Per Diem, Travel & Transportation Allowance Committee  
www.defensetravel.dod.mil

Home Rentals/Sales:  
Goldsboro Wayne County Association of REALTORS  
www.usamlis.net/goldsboro

**EDUCATION:**

Military Liaison Counselor  
(919) 738.0070

Wayne County Public Schools  
www.waynecountyschools.org  
(919) 731-5900

Private Schools:

- Arendell Parrott Academy, TK-12:  
  www.parrottacademy.org

- Faith Christian Academy, PK-12:  
  www.fcagoldsboro.com

- Saint Mary School, PK-8:  
  www.smssgoldboro.org

- Wayne Christian School, Daycare-12  
  www.waynechristian.org

- Wayne Country Day School, K-12  
  www.waynecountryday.com

**EMPLOYMENT:**

Air Force  
afciviliancareers.com

USAJOBS  
www.usajobs.gov

Employment Readiness Program  
3rd Fl., Bldg. 4-2843  
(910) 347-2121

NCWorks Online  
www.ncworks.gov

North Carolina for Military Employment  
www.nc4me.org

**EMERGENCY:**

Red Cross Office  
www.redcross.org  
(910) 396-1231  
(after hours (877) 272-7337)

Air Force Aid Society  
afas.org/  
(703) 972-2650

Military One Source  
www.militaryonesource.mil

Family Preparedness  
www.ready.gov

The National Weather Service  
www.weather.gov

**FACEBOOK PAGES:**

Seymour Johnson AFB  
www.facebook.com/SeymourJohnsonAirForceBase

Seymour Johnson AFB Airman & Family Readiness Center  
www.facebook.com/sjafrc/

Seymour Johnson AFB Passenger Terminal  
www.facebook.com/seymourjohnsonpax/

Seymour Johnson AFB Military Family Housing  
m.facebook.com/SJRes/

Health Promotions Program – Seymour Johnson AFB  
b.it.ly/3kD0N8q

**GOVERNMENT**

City and County Tax Information  
www.waynegov.com/463/Tax  
(919) 731-1461

Department of Motor Vehicles  
701 West Grantham Street  
Goldsboro, 27530  
(919) 731-7963

**FAMILY RESOURCES:**

Airman & Family Readiness Center  
(919) 722-1123

Department of Social Services  
www.waynegov.com/418/Social-Services  
(919) 580-4034

Women, Infants, and Children Program  
www.waynegov.com/282/Women-Infants-Children-Program-WIC  
(919) 731-1276

Military Youth on the Move  
www.militaryonesource.mil/family-relationships/family-life/for-military-youth-and-teens

DStress Line  
www.dstressline.com

Youth Program Center  
(919) 722-0502

Partnership for Children of Wayne County  
www.pfcw.org  
(919) 735-3371

Tragedy Assistance Program  
www.taps.org

National Military Family Association  
www.militaryfamily.org

Exceptional Family Member Program  
(919) 722-1123

**GreatSchools**  
www.greatschools.net

**Military Child Education Coalition**  
www.militarychild.org

Home School Legal Defense Association  
www.hlida.org

**North Carolina Division of Non-Public Education**  
www.ncdpe.org

**North Carolina Road Conditions**  
www.drivenc.gov/

**NC Crime Control and Public Safety**  
www.ncdps.gov/

**GOVERNMENT**

City and County Tax Information  
www.waynegov.com/463/Tax  
(919) 731-1461

Department of Motor Vehicles  
701 West Grantham Street  
Goldsboro, 27530  
(919) 731-7963
ACTIVE DUTY/TRANSITION

OUR MISSION

Operation Homefront provides emergency financial and other assistance to the families of our service members and wounded warriors.

- **EMERGENCY ASSISTANCE:** Grants to address unforeseen budget shortfalls for basic needs like rent, utilities, and food, with a focus on relieving financial crisis and putting military families on a path to long-term financial sustainability.

- **FAMILY SUPPORT:** Programs designed to provide material and morale support that strengthens and uplifts military families.

- **HOUSING:** Rent-free apartment communities for wounded warriors and their families transitioning from the military and permanent mortgage-free homes for military and veteran families, accompanied by a wide spectrum of services and support.

OperationHomefront.net | Call toll free 1.800.722.6098
NORTH CAROLINA MILITARY TRANSITION RESOURCES

National Guard Transition Assistance Program:
Andrew L. Jackson
NC Transition Assistance Advisor (TAA)
Skyline Ultd Inc. Contractor
W: (984) 664-6573
W: (800) 621-4136 ex 46573
F: (984) 664-6358
Andrew.l.jackson8.ctr@mail.mil

Marines Transition Assistance Program:
Bill Oldenburg
Personal & Professional Development Transition Readiness
Branch Manager
MCCS Lejeune - New River
824 Stone Street,
Camp Lejeune NC 28547
Tel (910) 451-4260
Cell (910) 376-4688
William.oldenburg@usmc-mccs.org

USO Pathfinder Program:
Kelli Willoughby
Warrior and Family Programs Director
USO of North Carolina
O (919) 840-3000
M (407) 430-8869
F (919) 840-3003
kwwilloughby@uso-nc.org
www.uso-nc.org/programs.uso-pathfinder
www.uso-nc.org

Seymour Johnson AFB Transition Assistance Program:
Donald Houston
and Elizabeth Smoothers
Employment program coordinator
Seymour Johnson AFB
(919) 722-1123
Donald.houston.3@us.af.mil
elizabeth.smoothers@us.af.mil

Fort Bragg Transition Assistance Program:
William B. McMillian
Transition Services Manager at Fort Bragg
(910) 643-6302 or (910) 396-2248
William.b.mcmillian.civ@mail.mil

United States Coast Guard Transition/Relocation Program:
Jeanett Torrens
Transition/Relocation Specialist
(757) 686-4030
Jeanett.L.Torrens@uscg.mil
UNC-TV's North Carolina Channel Veterans Affairs page is your source for connecting military and veterans across our state with the services available to them, the programs that honor them and the events that support them. We partner with key private and public entities helping with military family life, transitions to civilian life and the continued support needed throughout life as a veteran.

unctv.org/veterans
WE SUPPORT OUR ARMY
PAST, PRESENT, AND FUTURE

50+ Years in the Fayetteville Community

Professional Development | Scholarships | Events
Advocacy | Philanthropy | Discounts

CALL 910-396-3755 OR VISIT WWW.AUSA.ORG/JOIN

ASSOCIATION OF THE UNITED STATES ARMY
"My first reaction to O2O was it was too good to be true but O2O-VCTP is opening doors for me. As a graduate, with industry credentials in hand, I have expanded my technical capabilities and am now in a better position to lead and impact in the business environment, just like I have in the military. I am proud to be amongst the first cohort of graduates, blazing the trail for future participants."

FOR ADDITIONAL INFORMATION

INSTALLATION TEAM
Camp Lejeune
Becky Ganley
(910) 467-2615
bganley@syr.edu

Fort Bragg
Veronica Sarantes
(910) 429-5454
fortbraggO2O@syr.edu

INTERESTED EMPLOYERS CONTACT

ANTHONY COSBY
DIRECTOR, EMPLOYER OUTREACH | O2O-VCTP
INSTITUTE FOR VETERANS AND MILITARY FAMILIES
T 210.844.8154 | E atcosby@syr.edu

*O2O-VCTP leverages DoD SkillBridge authority to conduct career skills training on US military installations. The DoD and Service Branches do not endorse any company, sponsor or their products or services.
ACTIVE DUTY/TRANSITION

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SUPPORT ★ RESPOND ★ PROMOTE

MILITARY AND VETERAN FRIENDLY
The American Legion
Veterans proudly serving America for nearly a century

When it comes to assisting veterans and helping members of the U.S. Armed Forces make the transition to civilian lives, no one does it better than The American Legion. Since its founding in 1919, The Legion has been assisting generations of veterans and their families. As the nation’s largest veterans service organization, the 2.3 million member American Legion is at work every day throughout the country and beyond, ensuring that those who served our nation in uniform, and their families, receive the care, support, honor and services they earned and deserve.

Veterans Advocacy
- Nearly 3,000 accredited American Legion service officers are working with veterans on nearly 750,000 VA claims right now.
- The American Legion is working with VA in Washington and across the country to improve access to care, performance and claims processing.
- Legion volunteers annually log millions of hours and raise millions of dollars for VA health-care facilities nationwide.
- As the voice of the stakeholder and advocate for the health-care provider, the Legion works continuously for adequate VA funding and staffing.

Visit www.legion.org or www.nclegion.org to learn more.
YOU CALL
NCDMVA ANSWERS
844.624.8387
(844.NC4.VETS)
FAX 984-204-8343

ENTREPRENEURSHIP

VISIT US @ MILVETS.NC.GOV AND NC4VETS.COM

139 . . . Historically Underutilized Business (HUB)
   Certification Resources

141 . . . Resources for Veteran Owned Start-Ups

144 . . . Resources for Veteran Owned Established Businesses

146 . . . Funding Sources

146 . . . Certifications
As a veteran, you possess the skills and talent that communities need to succeed and thrive.

In transitioning out of the military, you face two choices: 1) seeking employment with an existing firm; or 2) starting your own business as an entrepreneur. Either path you take will provide you the opportunity to use your skills as a veteran to improve the world around you; the choice is yours. Whether you are retired or just separated from service—or as a military spouse or family member—the resources that follow will equip you with all the information you need to start and grow your business or career. Most of these services are available to you for no cost. We are proud that you’ve chosen to call North Carolina home, and these organizations and resources are here to help you thrive.
The State of NC has a 10% goal of utilization with certified Historically Underutilized Businesses (HUBs) on construction projects and in the procurement of goods and services. The goal applies to state agencies, public universities, community colleges, school systems and local governments.

Veteran-owned businesses are encouraged to become certified HUBs through the Office for Historically Underutilized Businesses. Companies eligible for HUB certification are those that are 51% or more owned and managed on a daily basis by individuals who are Black, Hispanic, Asian American, American Indian, Female, Disabled (service related disabilities apply) or Socially and Economically Disadvantaged.

The HUB Office’s mission is to promote economic opportunities for historically underutilized businesses in state government contracting and procurement that will foster their growth and profitability. Certified HUBs are part of a publicly searchable database on the HUB Office website that is utilized by private industry and public agencies to meet HUB goals and solicit for opportunities. HUB vendors can sign up to receive e-mail notifications about upcoming bid opportunities through the NC Interactive Purchasing System. Events and bid requests can also be seen on the HUB Office’s Bid Opportunities page.

To learn more about HUB Certification

go to: ncadmin.nc.gov/businesses/hub/hub-certification
OFFICE FOR HISTORICALLY UNDERUTILIZED BUSINESSES

The State of NC has a goal of spending at least 10% of construction projects and goods and services with certified Historically Underutilized Businesses (HUBs). The goal applies to state agencies, public universities, community colleges, school systems and, for construction projects, it also applies to local governments.

Veteran-owned businesses can apply to become certified HUBs through the Office for Historically Underutilized Businesses. Companies eligible for HUB certification are those that are 51% or more owned and managed on a daily basis by individuals who are Black, Hispanic, Asian American, American Indian, Female, Disabled (service related disabilities apply) or Socially and Economically Disadvantaged. The HUB Office’s mission is to promote economic opportunities for historically underutilized businesses in state government contracting and procurement that will foster their growth and profitability.

Certified HUBs are part of a publicly searchable database on the HUB Office website and within state purchasing systems. HUB vendors can sign up to receive e-mail notifications about upcoming bid opportunities through the NC Interactive Purchasing System. Events and bid requests can also be seen on the HUB Office’s Bid Opportunities page.

To learn more about HUB Certification go to: ncadmin.nc.gov/businesses/hub/hub-certification
FOR VETERAN OWNED BUSINESS START-UPS

As a veteran you have the opportunity to explore the next chapter of your career.

Transitioning out of military service means you preparing to start a whole new chapter in your life. You can decide what you want to do and which path you will take to achieve your goals. Generally, there are two options: 1) seek employment from an existing company or 2) become an entrepreneur and start a business. Many of the skills and leadership qualities veterans acquire through service are the same ingredients that help make a person a successful entrepreneur. The resources listed below are provided to equip you with a wide range of information about starting and growing a business.

The majority of these services are available to you at NO COST. Understand the journey of entrepreneurship and seek assistance from qualified organizations.

The Coronavirus (COVID-19) has placed an additional burden on today's business owners. Numerous resources and financial assistance programs have been implemented by the federal and state/local government. Ensure you check the Small Business Administration and other reliable resources for the most up to date information regarding relief options including loans, grants and other types of economic assistance.

GOVERNMENT AND NONPROFIT RESOURCES

- **US Small Business Administration (SBA)** – The US SBA is a federal agency focused on small business programs and opportunities to do business with the US government. The SBA provides on-line, on-demand resources for start-ups and existing businesses. These resources include checklists; on-line, on-demand videos; resource lists; information on government contracting, set-aside programs, and funding options.
  
  WEBSITE: WWW.SBA.GOV/STARTING-BUSINESS/HOW-START-BUSINESS/BUSINESS-TYPES/VETERAN-OWNED-BUSINESSES

- **Business Link North Carolina (BLNC)** – BLNC works in partnership with the NC Department of Commerce and provides free services to help veterans and anyone with starting a small business. They offer consultation on a wide range of topics to include what rules/regulations are required by the state to be compliant.
  
  PHONE: 800-228-8443 / WEBSITE: WWW.BLNC.GOV

- **Veteran Business Outreach Center (VBOC)** – The VBOC, a program of the US SBA, provides entrepreneurial development services like training, counseling and mentoring for eligible veterans who own or want to start a small business. The VBOC is located at Fayetteville State University and provides services to veterans statewide in North Carolina.
  
  PHONE: (910) 672-2683 / WEBSITE: WWW.FSUVBOC.COM

- **Small Business Center Network (SBC)** – Every community college in North Carolina has a SBC. Veterans are able to access any of the SBC workshops or work with a counselor in their area.
  
  WEBSITE: WWW.NCSBC.NET

- **Wake Tech Community College** – Veterans Entrepreneurial Advantage Program. Wake Tech has programs for military members and veterans.
  
  WEBSITE: WWW.WAKETECH.EDU/STUDENT-SERVICES/VETERANS-AFFAIRS

- **VetToCEO** – A nonprofit organization offering a free online educational program on entrepreneurship. The program is tailored for active military members and for veterans.
  
  WEBSITE: WWW.VETTOCEO.ORG

- **Bunker Labs RDU** – A nonprofit organization offering educational programs for aspiring entrepreneurs and providing assistance to existing veteran-owned tech startups.
  
  WEBSITE: WWW.BUNKERLABSRDU.ORG

- **Entrepreneurship Bootcamp for Veterans with Disabilities (EBVD-IVMF)** – A program designed for veterans to leverage the skills, resources, and infrastructure of higher education to offer cutting-edge, experiential training in entrepreneurship and small business management. Program is focused on post-9/11 veterans with service-connected disabilities and a passion for entrepreneurship.
  
  WEBSITE: EBV.VETS.SYR.EDU

- **US Department of Agriculture (USDA) Small Farm Business and Funding Startups** – The USDA has a program to encourage the startup of sustainable small farms and ranches. The program includes information on farming as a business, how to start a farm, grants and loan programs, business plans, and management.
  
  WEBSITE: WWW.NAL.USDA.GOV/AFSIC/SMALL-FARM-FUNDING-AND-BUSINESS
KNOW YOURSELF
Is this journey for you?
Participate in programs designed to highlight the basics of business ownership – help yourself discover whether or not entrepreneurship is right for you. Examples include:
- SBA Boots To Business
- The VET To CEO Program
- NC Small Business Center Programs
Also consider programs that identify opportunities in Farming, Agribusiness or owning a Franchise.

NOTE: If entrepreneurship is NOT for you, you can seek assistance from NC4Vets, NC4ME or NCServes.

KNOW YOUR BUSINESS
How will you operate?
Take the necessary steps to properly establish your business. Choose a business name. Determine which business structure is right for you. Register your business with the appropriate agency. Obtain your EIN (if necessary), apply for any required business licenses, register to pay the appropriate taxes. Some resources to start-up or grow your business include:
- The Small Business Administration
- System Award Management (SAM)
- Business Link NC (EDPNC)
- NC Secretary of State
- Small Business Technology Development Center (SBTDC)

You may also consider employing an attorney, bookkeeper, or CPA. Explore traditional and nontraditional funding options.

KNOW YOUR OPPORTUNITIES
Who are your potential customers?
Understand who your customers are and the opportunities available. What supply chain are you entering? Are you looking to sell to government agencies, corporations, B2B, or B2C? How do you find and market to them?
Once you know, select your path to connect:

FEDERAL GOVERNMENT
- Federal Bus. Opportunities (FEDBIZOPS)
- NC Military Business Center (NCMBC)
- NC Procurement Technical Assistance Center (NCPTAC)

STATE/LOCAL GOVERNMENT
- NC Dept. of Purchase & Contract
- Local government websites

CORPORATE AMERICA
- Corporate websites
KNOW YOUR OWNSELF
Is this journey for you?
Participate in programs designed to highlight the basics of business ownership – help yourself discover whether or not entrepreneurship is right for you. Examples include:
- SBA Boots To Business
- The VET To CEO Program
- NC Small Business Center Programs

Also consider programs that identify opportunities in Farming, Agribusiness or owning a Franchise.

NOTE: If entrepreneurship is NOT for you, you can seek assistance from NC4Vets, NC4ME or NCServes.

KNOW YOUR BUSINESS
How will you operate?
Take the necessary steps to properly establish your business. Choose a business name. Determine which business structure is right for you. Register your business with the appropriate agency. Obtain your EIN (if necessary), apply for any required business licenses, register to pay the appropriate taxes.

Some resources to start-up or grow your business include:
- The Small Business Administration
- System Award Management (SAM)
- Business Link NC (EDPNC)
- NC Secretary of State
- Small Business Technology Development Center (SBTDC)

You may also consider employing an attorney, bookkeeper, or CPA. Explore traditional and nontraditional funding options.

KNOW YOUR CERTIFICATIONS
What can help you win business?
Pursue certifications relevant to where you are seeking to do business. Obtaining a certification demonstrates that you own, operate and control your business.

Certifying organizations may or may not charge a fee, however, there should be NO FEE to obtain assistance in completing your certification application.

FEDERAL GOVERNMENT
Small Business Administration
- WOSB, SDB, HUBZONE, 8(a)
Dept. of Veterans Affairs, CVE
- VOSB, SDVOSB
Department of Transportation
- DBE, SB

STATE OF NORTH CAROLINA
Dept. of Admin. HUB Office
- HUB
Dept. of Transportation
- DBE, SB

CORPORATE
NVBDC: VOB, SDVOB
NMSDC: MBE
WBENC: WBE

KNOW YOUR NETWORK
Who are the people that can help you?
Look for teaming, partnering, and mentoring relationships. Consider joining Business Associations, Networking Groups, and Chambers of Commerce. Signup for free business newsletters and business training sessions. Look to serve on a program committee or on a board to develop relationships. Remember, people do business with people they know!

HAVE ANY QUESTIONS? NEED HELP?
The mission of NC Vet Biz is to SUPPORT, EDUCATE, and CONNECT all veterans in commerce with resources to become successful in business. We work closely with Resource Partners at all levels (National, Federal, State/Local, Non Profit and Corporate America) to connect you with the free resources available to assist your business.

Feel free to contact us for more information at info@ncvetbiz.org
NC State University (NCSU) – The Agriculture Institute and The NC Farm School. These programs operate at NCSU, in partnership with NC A&T University, to encourage and equip the startup and growth of sustainable small farms and ranches. Program includes information on farming as a business, how to start a farm, grants and loan programs, business plans, and management.

WEBSITE: HARVEST.CALS.NCSU.EDU/AGRICULTURAL-INSTITUTE

REGISTERING YOUR BUSINESS

Business Structures
In North Carolina, there is one of two ways to register a business:

- NC Secretary of State – Visit this website for the forms to start a LLC, Corporation or a Nonprofit.
  PHONE: (919) 814-5400 / WEBSITE: WWW.SOSNC.GOV

- County Register of Deeds – If you are interested in owning a business name in only your county, then visit the NC Registers of Deeds web site. Enter your county name for forms, address and phone number.
  WEBSITE: WWW.NCARD.US/ERECORDING-COUNTIES

FOR ESTABLISHED VETERAN OWNED BUSINESSES

In addition to the resources listed above, established businesses can utilize the following resources to grow and seek procurement opportunities.

GOVERNMENT AND NON-PROFIT RESOURCES

- The North Carolina Military Business Center (NCMBC) – The NCMBC is a business development entity of the NC Community College System, headquartered at Fayetteville Technical Community College (FTCC). The NCMBC connects NC firms to current government contracting opportunities with a team of business development specialists across the state and electronically with www.MatchForce.org. Administered by the NCMBC, MatchForce is the State's official, free web portal for federal contracting. The portal connects NC businesses with all federal opportunities, including local opportunities at bases in the state. NC businesses register on the portal, receive automatic matches to federal prime opportunities and to subcontracting opportunities posted by other registered businesses, and post job opportunities for FREE that match job skills posted by registered individuals.
  WEBSITE: WWW.NCMBC.US

- Small Business Technology Development Center (SBTDC) – North Carolina operates 10 regional service centers and 15 total offices across the state. The SBTDC focus is on businesses that have been established for a few years and who need strategic assistance to continue growing. The North Carolina Procurement Technical Assistance Center (PTAC) is a service provided by the SBTDC. The PTAC provides specialized and professional technical assistance to businesses seeking to pursue and successfully perform under contracting and subcontracting opportunities with the DoD, other federal agencies, and/or state and local governments. The SBTDC also provides assistance in: International Business Development/Exporting (IBD); Market Research; Access to Private Equity; Private Equity Initiatives; Strategy & Growth Services for Mid-Sized Businesses; Technology Development & Commercialization.
  WEBSITE: WWW.SBTDC.ORG

- North Carolina Rural Center – The Rural Center provides programs for entrepreneurship in rural counties in North Carolina. They also provide lending options for new or expanding businesses in the state.
  WEBSITE: WWW.NCRURALCENER.ORG/LENDING

- NC Veteran Business Association (NC VetBiz) – A state-wide nonprofit with the mission to Support, Educate, and Connect all veterans in commerce in North Carolina with resources to become successful in business. NC VetBiz works to develop a strong network of veteran professionals and veteran owned businesses in order to leverage our collective and achieve mutually beneficial outcomes for the veteran owned business community and North Carolina.
  WEBSITE: WWW.NCVETBIZ.ORG

DID YOU KNOW

The Small Business Administration is providing business with loans and other funding for economic relief during the pandemic? Visit sba.gov to learn more!
Standing for the **Success**
of Those Who Have **Served**

Our Veteran Entrepreneurship Program helps military service members and their spouses develop winning strategies to start or expand small business ventures, through business coaching and access to the Veterans Direct Loan.

- Loans and lines of credit up to $250,000
- As low as 7% fixed rate for eligible borrowers
- Personalized assistance for your success

Contact us to learn more or apply today.

919-803-1437 • carolinasmallbusiness.org/veterans

A CERTIFIED COMMUNITY DEVELOPMENT FUND INSTITUTION
Defense Alliance of North Carolina (DANC) – A nonprofit that provides information, connections and networking opportunities to members to build relationships and promote defense related business within the state of North Carolina.

WEBSITE: WWW.DEFENSEALLIANCENC.ORG

FUNDING SOURCES
Funding to start or grow a small business is very challenging. In the current economy, traditional lending institutions can be considered, however they are usually not a viable option to fund a business start-up. The following resources identify several methods to research – both traditional and nontraditional (grants, foundations etc.).

FEDERAL/STATE & LOCAL GOVERNMENT

- US SBA Loan Programs - There are a variety of government-backed loan programs for Small Businesses.
  WEBSITE: HTTPS://WWW.SBA.GOV/LOANS-GRANTS/SEE-WHAT-SBA-OFFERS/SBA-LOAN-PROGRAMS

- Small Business Innovation Startups – The US government sets aside a portion of its annual budget to fund innovative research conducted by small businesses. These research grants and contracts are awarded through a proposal process conducted by various branches of the government.
  WEBSITE: WWW.SBIR.GOV

- Made in NC – A one stop resource of all local, North Carolina entities who provide grants, foundations, and venture capital funds.
  WEBSITE: WWW.MADEINNORTHCAROLINA.COM/MINNC-BUS-GRANTS-FOUNDATIONS.HTML

- NC Community Resource Information System (CRIS) – A state-administered grant programs site that lists funds available and disbursed to non-state entities.
  WEBSITE: WWW.OSBM.NC.GOV/BUDGET/STATE-AGENCY-RESOURCES/BUDGET-MEMOS/COMMUNITY-RESOURCE-INFORMATION-SYSTEM-CRIS-REPORTING-REQUIREMENTS-FOR-GRANTS-TO-NON-STATE-ENTITIES

ALTERNATIVE LENDING INSTITUTIONS

- Carolina Small Business Development Fund (CSBDF) – A statewide nonprofit and Community Development Financial Institution. They provide small-business loans and financial training to new and existing small businesses. They have 3 office locations in NC.
  PHONE: MAIN-RALEIGH, (919) 803-1437
  WEBSITE: WWW.CAROLINASMALLBUSINESS.ORG

- Business Expansion Funding Corp (BEFCOR) – A Charlotte-based 504 lender that helps businesses throughout the area to secure and manage their 504 loans. BEFCOR also has staff located in the triangle region of the state. BEFCOR has well-established relationships with area lenders and continually works to improve existing and build new ties to reputable financial sources.
  PHONE: (919) 803-1437 / WEBSITE: WWW.BEFCOR.COM

- Self-Help Credit Union – The Self-Help Credit Union is a financial institution focused more about the character of a person than status. Offices all over the state.
  PHONE: (800) 476-7428
  WEBSITE: WWW.SELF-HELP.ORG

- INVESTInNC - This is a program dedicated to educating North Carolina small business owners and investors about investment crowdfunding opportunities. NC small business can raise up to $2M under the new (2016) NC PACES Act. Veterans are encouraged to participate in INVESTInNC’s “Veterans Six-Pack” campaign.
  WEBSITE: www.investinnc.com

CERTIFICATIONS
Certifications are a tool for business owners to effectively demonstrate that they own, operate and control their own business. There are several types of certifications available (federal/state & local/corporate) and business owners should pursue the type of certification that will support their business goals.

GOVERNMENT (FEDERAL/STATE & LOCAL)

- US Government Contracting for Small Businesses (SBA). Small businesses may qualify to be certified under various categories and gain a competitive advantage in being considered for government contracting opportunities. These “set aside” programs include several categories including woman-owned, veteran-owned, service-disabled-veteran-owned, minority-owned, economically disadvantaged 8(a), and historically underutilized business zones (HUB zones).
  WEBSITE: WWW.SBA.GOV/CONTRACTING/GOVERNMENT-CONTRACTING-PROGRAMS

- Department of Veterans Affairs – Center for Verification and Evaluation (CVE) – Veterans can apply to get their businesses verified through the Vets First Verification Program. Verification is required to
Veterans in need of financial assistance may contact their respective aid organizations for help with loans, grants or a combination of both?

**DID YOU KNOW**

**AIR FORCE AID SOCIETY**
1550 Crystal Dr #809
Arlington, VA 22202
(703) 972-2650
WEBSITE: afas.org/

**ARMY EMERGENCY RELIEF**
2530 Crystal Drive Ste 13161, 13th Floor
Arlington, VA 22202
(866) 878-6378
WEBSITE: www.armyemergencyrelief.org/covid19/

**COAST GUARD MUTUAL ASSISTANCE**
1005 N. Glebe Road, Suite 220
Arlington, VA 22201
(800) 881-2462
WEBSITE: www.cgmahq.org/

**NAVY-MARINE CORPS RELIEF SOCIETY**
875 N. Randolph St. Suite 225
Arlington, VA 22203
(800) 654-8364
WEBSITE: www.nmcrs.org/
participate in the Veterans First Contracting Program for VA set-asides and sole-source contracts for SDVOSBs and VOSBs.

WEBSITE: WWW.VA.GOV/OSDBU/VERIFICATION/index.ASP

- NC Dept. of Administration – Office for Historically Underutilized Businesses (HUB Office) – A statewide certification program – where if the business qualifies – one can be listed in a database of vendors for procurement opportunities with the State of North Carolina.

WEBSITE: WWW.DO.A.GOV/HUB/DEFAULT.ASXP

- NC Dept. of Transportation (NCDOT) – Businesses can apply to obtain certification as a 1) Small Business Enterprise (SBE) or Disadvantaged Business Enterprise (DBE) which enables access to procurement opportunities with the NCDOT.

WEBSITE: WWW.CONNECT.NCDOT.GOV/BUSINESS/PAGES/DEFAULT.ASPX

CORPORATE

The following diversity certifications are recognized and accepted by most corporations.

- National Veteran Business Development Council (NVBDC) – A national nonprofit providing third-party certification and access to corporate procurement opportunities for veterans-owned and service-disabled owned businesses (small and large businesses). Fee based services.

WEBSITE: WWW.NVBDC.ORG

- National Minority Supplier Development Council (NMSDC) – National Minority Supplier Development Council (NMSDC) – A national nonprofit providing third-party certification and access to corporate procurement opportunities for minority business enterprises (MBEs). The regional council is the Carolinas Virginia Minority Supplier Development Council (CVMSDC). Fee based services.

NC REGIONAL PARTNER: WWW.CVMSDC.ORG
NATIONAL: WWW.NMSDC.ORG

- Women’s Business Enterprise National Council (WBENC) – A national nonprofit providing third-party certification and access to corporate procurement opportunities for women business enterprises (WBEs). The regional partner organization in North Carolina is the Greater Women’s Business Council (GWBC). Fee based services.

NC REGIONAL PARTNER: WWW.GWBC.ORG
NATIONAL: WWW.WBENC.ORG

NOTE: North Carolina has four centers focused on assisting women owned businesses. They can assist with paperwork, process, and filing for certification as a woman-owned business, as well as other business services.

ASHEVILLE – Western Women Business Center (WWBC)
CHARLOTTE – Women’s Business Center (WBC)
RALEIGH/DURHAM – Women’s Business Center of NC (WBCNC)
FAYETTEVILLE – Center for Economic Empowerment & Development (CEED)
North Carolina Military Business Center
Serving North Carolina Statewide

CONNECTING
BUSINESSES & MILITARY
GROWING OUR ECONOMY.

Visit us online at:
ncmbc.us  MatchForce.org

The NCMBC is a statewide component of the North Carolina Community College System, headquartered at Fayetteville Technical Community College.

Technology Transition

is the process by which technology deemed to be of significant use to the operational military community is transitioned from the S&T or a commercial off the shelf (COTS) innovation into a funded prototype, tested by DoD, and inserted as a modification into an existing program of record.

The North Carolina Defense Technology Transition Office (DEFTECH) is a state funded entity under the NC Military Business Center that provides a liaison between the North Carolina innovation ecosystem and the Department of Defense. The North Carolina innovation ecosystem is comprised of private businesses, our university system, public/private partnerships, and the military bases in North Carolina.

The charter of this liaison is to facilitate increased communications, understanding, and collaboration between DoD agencies and the North Carolina innovation ecosystem.

For more information, contact:
Denny Lewis, lewisd@ncmbc.us
Bob Burton, burtonr@ncmbc.us
Visit: https://deftech.nc.gov/
Mustardseed Veteran Funding is the premier online portal for Veterans & spouses applying for SBA loans. We specialize in assisting veterans/spouses with their SBA loan proposal which we then present to our lending partners resulting in an expedited process in securing your loan.

How we serve you:
- Complete loan package preparation online
- Serve as a catalyst between the veteran/spouse & bank
- One-on-one guidance from our staff
- Dedicated rep to assist you from start to funding
- Personal relationships with our banking partners

Mustardseed Veteran Funding is veteran owned & operated

Contact us today to begin the process of achieving your American Dream of business ownership.

910-465-2331
803-G South College Road
Wilmington, NC 28403
www.mustardseedveteranfunding.com
mustardseedveteranfunding@gmail.com

N.C. Department of Military and Veterans Affairs

Dedicated to serving North Carolina veterans, servicemembers, and their families

www.milvets.nc.gov 844.NC4.VETS
Supporting NC’s Military, Business, & Academic Community

The Defense Alliance of North Carolina (DANC) is a private, nonprofit organization focused on strengthening North Carolina’s defense sector and those who support it. The Alliance combines the powerful leadership of distinguished military officers and industry executives, a large and active membership base, and an impressive set of standing forums and events to support North Carolina’s government, military, business, and academic communities. The Alliance’s unique ability to lead government, military, industry, and academic partners in collaborative efforts toward common objectives continues to create opportunities for North Carolina while augmenting the capabilities of the nation’s military.

The mission of the Defense Alliance of North Carolina is to grow North Carolina’s defense economy in a way that creates new long-term investments and job opportunities. We are committed to improve the economy of North Carolina by positioning key organizations and senior leaders to assist in the expansion of defense-related business opportunities throughout the state; leading high-impact strategic growth initiatives; and providing actionable information and networking opportunities to NC entities with defense sector interests.

TO LEARN MORE ABOUT THE DANC OR BECOME A MEMBER, CONTACT TAMMY EVERETT, SENIOR DIRECTOR 910.690.4450 | TEVERETT@DEFENSEALLIANCENC.ORG OR PAUL FRIDAY, EXECUTIVE DIRECTOR 910.690.1860 | PFRIDAY@DEFENSEALLIANCENC.ORG

OUR MISSION

To support, educate, and connect all veterans in commerce

SUPPORT
We support our membership through the recognition of veteran service, and we work to empower business success by advocating on key issues that affect veteran-owned businesses in North Carolina.

EDUCATE
We provide educational opportunities focused on relevant information for business owners: marketing, finance, business growth and development, certification, methods for accessing capital, etc.

CONNECT
We connect veteran-owned businesses and professionals with each other—inspiring mentoring and collaboration. We also connect our members to key contacts in corporate America, as well as state and local government.

NC VetBiz is a 501c3 that works throughout our state to empower veteran business owners to be successful. Pictured left to right: Proud NC VetBiz members; Corporate Sponsors-Procurement Summit; SBA-NC VetBiz Veterans Small Business Summit.

To learn more, visit www.NCVETBIZ.org
The Veterans Business Outreach Center (VBOC) Program is designed to provide entrepreneurial development services such as business training, counseling, and resource partner referrals for transitioning service members, veterans, active duty and their spouses interested in starting or growing a small business.

What can the VBOC do for you?
- Tailored business counseling in-person and online
- Networking opportunities and meet-up events
- Business Plan resources & development
- Access to capital through lender referrals

Sign-up for counseling, events, or for more information
www.fsuvboc.com

Follow Us on FaceBook!
FSUVBOC

Funded in part by a cooperative agreement with the U.S. Small Business Administration. All opinions, conclusions, or recommendations expressed are those of the author(s) and do not necessarily reflect the views of the SBA.
EMERGENCY SUPPORT & RESOURCES

If you are a homeless veteran, we are here to support you and to help you get back on your feet.

Contact VA’s National Call Center for Homeless Veterans at 877-4AIDVET (877-424-3838) to speak to a trained VA responder. The hotline and online chat are free and neither VA registration nor enrollment in VA healthcare is required to use these services.

Expert responders staff the hotline for homeless veterans 24 hours a day, seven days a week. The responders can provide emergency support and resources to homeless veterans and family members, as well as community agencies and non-VA providers.

When you call or join the online chat, you will be connected to a trained VA responder. The responder will ask a few questions and assess your needs. If you’re a veteran, you may be connected with the Homeless Program point of contact and the nearest VA facility.

According to the National Coalition for Homeless Veterans (NCHV), about 23 percent of America’s homeless population are veterans. This equates to between 529,000 and 840,000 veterans who are homeless at some time each year. Because of this, the Department of Veterans Affairs and other non-profit organizations have devised a number of initiatives to help our homeless veterans.

See next page for some of the initiatives provided by VA for our veterans.
At ABCCM’s Veterans Restoration Quarters (VRQ), our mission is to create a principle-based environment and comprehensive residential program that addresses every area of restoration in the life of a homeless veteran. We work to provide each veteran with stability, personal skill building, educational and training opportunities leading to employment and housing along with personal restoration.

We accomplish our mission through the diligent and compassionate efforts of trained staff, volunteers and community partners. Over 240 veterans reside nightly on the VRQ campus, a former 125 room motel. Our guests are provided with housing, meals, case management services, counseling, laundry facilities, a computer lab, gym, chapel and transportation to VA Medical Center appointments. Every effort is made to provide each person with the tools, direction and encouragement needed to arrive at genuine success and full restoration.

DISABLED VETERAN HOMESTEAD EXEMPTION

To qualify as a disabled veteran and be eligible for a homestead property tax exemption under North Carolina law, a person must meet certain criteria. The property owner must be a veteran of any branch of the US Armed Forces with an honorable discharge and must have a permanent & total service connected disability of 100% from the US Department of Veteran Affairs. If in receipt of DIC, a surviving spouse of a disabled veteran may also qualify for a tax exemption.

The disabled veteran homesteaded exemption protest the first $45,000 of your assessed real property value from abatement.

Find more information about eligibility and qualifications at www.dornc.com

ADDITIONAL MINISTRIES SUPPORTING HOMELESS VETERANS

Steadfast House
(828) 259-5365
Veterans Services of the Carolinas
(828) 259-5314

HOMELESS VETERANS’ REINTEGRATION PROGRAM

The Homeless Veterans’ Reintegration Program (HVRP) provides services to assist in reintegrating homeless veterans into meaningful employment while connecting these veterans to service delivery systems to address the complex problems homeless veterans face.

USDOL grant funding is awarded on a competitive basis to eligible applicants such as state and local workforce development boards, public agencies, for profit/commercial entities and non-profit organizations, including faith based and community based organizations. The program is ‘employment focused’ and veterans receive the employment and training services they need in order to re-enter the labor force.

For more information, contact the North Carolina field office for USDOL VETS at (919) 814-0250.

VA’S COMPENSATED WORK THERAPY

VA’s Compensated Work Therapy (CWT) is comprised of three unique programs which assist homeless veterans in returning to competitive employment: Sheltered Workshop, Transitional Work, and Supported Employment. Veterans in CWT are paid at least the federal or state minimum wage, whichever is higher.

The Homeless Veteran Support Employment Program (HVSEP) provides vocational assistance, job development and placement, and ongoing supports to improve employment outcomes among homeless veterans and veterans who have been trained as Vocational Rehabilitation Specialists (VSRs).

CWT veterans have been successfully employed over the years in various competitive positions including, but not limited to, health care, information technology, manufacturing, warehousing construction trades, clerical and office support, retail, and services delivery. CWT programs develop an individual rehabilitation plan for each veteran and provide a wide range of support services to the veteran at the CWT locations. Benefits including service-connected compensation, and non-service-connected
HOUSING

pensions cannot be reduced, denied, or discontinued based on participation in CWT.

The CWT program’s mission is to provide realistic and meaningful vocational opportunities to the veteran, and encouraging successful reintegration into the community at the veteran’s highest functional level.

Contact your local VA Medical Center on page 56.

TRANSITIONAL RESIDENCE PROGRAM

The Transitional Residence (TR) program is a work-based Psychosocial Residential Rehabilitation Treatment Program offering a therapeutic residential setting for veterans involved in Compensated Work Therapy. The TR program provides a rehabilitation-focused residential setting for veterans recovering from chronic mental illness, chemical dependency and/or homelessness. TR provides a bridge between hospitalization or intensive outpatient treatment in a successful community of peer and professional support, with a strong emphasis on increasing personal responsibility and achievement of individualized rehabilitation goals.

This program differs from other VA-operated residential bed programs in that participants contribute (using their CWT earnings) to the cost of operating and maintaining their residence and are responsible for planning, purchasing and preparing their own meals.

Contact your local VA Medical Center on page 56.

HUD-VASH

This joint Supportive Housing Program with the US Department of Housing and Urban Development (HUD) provides permanent housing and ongoing case management treatment services for homeless veterans who would not be able to live independently without the support of case management. HUD’s Section 8 Voucher Program has designated more than 10,000 Vouchers to Public Housing Authorities (PHAs) throughout the country for veterans who are homeless. This program allows veterans to live in veteran selected apartment units with a Housing Choice voucher.

These vouchers are portable so that veterans can live in communities served by their VA medical facility where case management services can be provided. See your local county social services office for more information.

DROP-IN CENTERS

These programs provide a daytime sanctuary where homeless veterans can clean up, wash their clothing, and participate in a variety of therapeutic and rehabilitative activities. Linkages with longer-term assistance are also available. Locations vary.

Contact your local Vet Center or VA Community Based Outpatient Clinic for locations and services in your area. See page 56.

NEED HELP WITH HOUSING OR HOMELESSNESS?
TRY THESE LOCAL HOUSING & CERTIFIED VETERAN PEER SUPPORT ASSISTANCE CENTERS

<table>
<thead>
<tr>
<th>LME/MCO</th>
<th>REGION</th>
<th>24/7 ACCESS NUMBER</th>
<th>WEBSITE</th>
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</thead>
<tbody>
<tr>
<td>Alliance Behavioral Healthcare</td>
<td>Central/Eastern</td>
<td>(800) 510-9132</td>
<td><a href="http://www.alliancebhc.org">www.alliancebhc.org</a></td>
</tr>
<tr>
<td>Cardinal Innovations Healthcare Solutions</td>
<td>Mountain</td>
<td>(800) 939-5911</td>
<td><a href="http://www.cardinalinnovations.org">www.cardinalinnovations.org</a></td>
</tr>
<tr>
<td>Eastpointe</td>
<td>Sandhills</td>
<td>(800) 913-6109</td>
<td><a href="http://www.eastpointe.net">www.eastpointe.net</a></td>
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<tr>
<td>Partners Behavioral Health Management</td>
<td>Foothills</td>
<td>(888) 235-4673</td>
<td><a href="http://www.partnersbhm.org">www.partnersbhm.org</a></td>
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<tr>
<td>Sandhills Center</td>
<td>Central</td>
<td>(800) 256-2452</td>
<td><a href="http://www.sandhillcenter.org">www.sandhillcenter.org</a></td>
</tr>
<tr>
<td>Vaya Health</td>
<td>Mountain</td>
<td>(828) 225-2785</td>
<td><a href="http://www.vayahealth.com">www.vayahealth.com</a></td>
</tr>
<tr>
<td>Trillium Healthcare</td>
<td>Coastal</td>
<td>(877) 685-2415</td>
<td><a href="http://www.trilliumhealthresources.org">www.trilliumhealthresources.org</a></td>
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</table>
STAND DOWNS

Stand Downs are one-to three-day events that provide homeless veterans a variety of services and allow VA and community-based service providers to reach more homeless veterans in a temporary refuge where they obtain food, shelter, clothing and a range of community and VA assistance. In many locations, Stand Downs provide health screenings, referral and access to long-term treatment, benefits counseling, ID cards, and access to other programs to meet their immediate needs. For more information on Stand Down dates and locations, please contact the Homeless Veterans Programs Office at (877) 4AID-VET or visit www.va.gov/HOMELESS, or go to our Facebook page for real-time updates.

VETERANS EMERGENCY RELIEF PROGRAMS

Many military and service organizations have emergency relief programs specifically designated to help veterans, military members, and their families. Inquire within local organizations about programs such as the Air Force Aid Society, American Legion Temporary Financial Assistance, Army Emergency Relief, Disabled American Veterans Disaster Relief Grants, Navy-Marine Corps Relief Society, Salvation Army Home Front War Relief Program, and VFW Unmet Needs. For a list of VSO's see pages 8-11.

AVOIDING DEBT-TRAP LOANS

High-cost, debt-trap loans can create long-term problems for North Carolina veterans. Across North Carolina, military, veteran, faith and community leaders are increasingly focused on the harm predatory lending inflicts on our communities. Some lenders violate state law and extend loans designed to trap borrowers in a cycle of debt. Veterans and active-duty service members should be aware of which loans are legal and which are illegal in North Carolina, how to avoid a long-term financial headache, and where to turn for help if you need it.

Installment, payday, and car-title loans are misleadingly marketed to veterans across the country as a quick fix when they are in a financial bind. However, once vets take out these loans, may find that they cannot pay them off and cover their living expenses. They end up taking out loan after loan after loan, paying new fees each time. This is the “debt trap,” and for some it’s a cycle they remain caught in for months or even years.

Fortunately, payday and car title loans are illegal in North Carolina, including loans made over the internet. However, some lenders still make illegal internet loans to North Carolina residents. If you are caught in one, you should report the lender to the North Carolina Attorney General’s office.

Installment loans, however, are legal in North Carolina as long as the loan does not exceed our state’s interest rate and fee caps. North Carolina law has a complicated formula for determining the maximum annual percentage rate (APR) of interest. Lenders may charge up to 30% on loans up to $4000, and lower rates (24% and 18%) on amounts above $4000, as well as additional origination fees. Installment lenders are not required by state law to determine whether a borrower actually has the ability to

DID YOU KNOW

That the VA modified its requirements to give Supportive Services for Veteran Families (SSVF) grantees far broader flexibility in delivering SSVF housing services during COVID-19? Visit: va.gov/HOMELESS/ssvf for more.
If you think a company is making illegal loans in North Carolina, please:

- File a complaint with the NC Attorney General’s Office at (877) 566-7226 or at www.ncdoj.gov
- File a complaint with the Consumer Financial Protection Bureau at www.consumerfinance.gov
- If an active-duty service member, military retiree, or dependent of either or otherwise eligible for military legal assistance, contact the legal assistance office at the nearest military installation.
- Contact the Center for Responsible Lending at (919) 313-8500.
- Contact a credit counselor for free advice at (800) 388-2229 or www.debtadvice.org.

To learn more about debt trap lending, visit www.responsiblelending.org

North Carolina veterans are better off considering other options before taking out one of these loans. Credit counselors can help you make a plan to manage your finances, or can help if you are having trouble repaying an installment loan. Many banks and credit unions offer alternatives to installment loans at a fraction of the interest rates other lenders charge. While most people are hesitant to ask friends or family for money, borrowers caught in the debt trap often turn to them for help to escape it anyway.

We are making progress ending the debt trap, but there is still work to do. In October 2017, the Consumer Financial Protection Bureau issued a new rule for payday, car-title, and high-cost installment loans which requires lenders to ensure that the borrower can effectively repay the loan. There are several threats at the federal level to undo this important safeguard, which protects the more than 700,000 North Carolina veterans who are not covered by the Military Lending Act (MLA) from 300% interest predatory loans.

Going forward, it is important that our North Carolina legislature maintain the ban on car-title and payday lending. And it’s important that installment loans not be made even more expensive.

If you would like to join our coalition or learn more about this issue, contact Rochelle Sparko at the Center for Responsible Lending at Rochelle.Sparko@responsiblelending.org or (919) 313-8500.

You may be entitled to suspension or forbearance of your mortgage payments during the COVID-19 crisis?

Call your mortgage servicer right away! If you received correspondence from your mortgage company about available help call the number they provided in the correspondence.

Legal Aid Helpline
Toll-Free | 1 (866) 219-LANC (5262)
8:30 AM - 4:30 PM, Monday - Friday
5:30 PM - 8:30 PM, Monday & Thursday
Need Housing Help in North Carolina? We’ve Got Your Back.

The NC Housing Finance Agency has many ways to help bring you home.

Enjoy up to 5% down payment assistance, Competitive fixed rates and the ability to structure as a VA Home Loan

Special Options for Veterans

Get $8,000 in down payment help

Save up to $2,000 per year on your federal taxes for the life of the loan

NC Home Advantage Mortgage™ products are offered statewide by the NC Housing Finance Agency through lending partners. Don’t wait—determine your eligibility and find a lender today at HousingBuildsNC.com.

A self-supporting public agency
NEED HOUSING HELP IN NORTH CAROLINA? WE’VE GOT YOUR BACK

As a member of the armed forces, you’ve likely done your fair share of moving around. If you’re ready to finally put down roots and make North Carolina your permanent home, we can help. The North Carolina Housing Finance Agency offers help not only to get veterans into homes but to help them remain there long-term.

Veterans who want to settle down with a new home can keep their mortgage payments low with the NC Home Advantage Mortgage™, which offers up to 5% of the loan amount in down payment help. As a veteran, though, you may qualify for an even bigger down payment boost with the NC 1st Home Advantage Down Payment that instead offers $8,000 in assistance. Or, you may choose the NC Home Advantage Tax Credit, which enables qualified veterans and first-time home buyers to save up to $2,000 each year on federal taxes with a Mortgage Credit Certificate. That tax savings is yours for the life of the loan and you can combine this product with the NC Home Advantage Mortgage down payment help for even more savings.

The down payment options are offered as 0%, deferred loans and are forgivable over time. They are reduced by 20% per year at the end of years 11–15 (completely forgiven at end of year 15).

In addition, the 30-year, fixed-rate NC Home Advantage Mortgage can be structured as a VA home loan, enabling you to couple your down payment help with the VA loan advantages, including no mortgage insurance premium and limitations on closing costs.

The NC Housing Finance Agency offers these mortgage products through participating lenders statewide. You can find a participating lender near you at HousingBuildsNC.com in “Home Buyers.”

Helping North Carolina veterans buy homes they can afford is important, but equally vital is ensuring long-term home ownership success for military veterans who already own homes but may need help to stay in them.

If you require costly repairs or accessibility modifications to stay in your home and meet certain income requirements, you may be eligible for help from the Agency. Aimed at correcting dangerous housing conditions or making homes more accessible for residents with disabilities, repairs and modifications are provided through local community partners. You can learn more and find a partner in your area at HousingBuildsNC.com in “Homeowners.”

For veterans who aren’t quite ready for home ownership, the NC Housing Finance Agency partners with the Department of Health and Human Services and SocialServe.com to furnish NCHousingSearch.org, a comprehensive, easily searchable listing of available affordable apartments statewide. This service also lists supported housing options and provides links to other housing resources in the state. You can either search the site or call 1-877-428-8844 for assistance.

To learn more about the Agency’s housing resources, visit HousingBuildsNC.com.
Supportive Services for Veteran Families (SSVF) programs provide funds to very low income veterans to help prevent homelessness and short-term assistance to help homeless veterans obtain permanent housing. Assistance is also provided to help identify housing and provide access to other needed services as well.
BALANCE OF STATE CoC HOMELESS VETERAN POINTS OF CONTACT

The Balance of State CoC is a 79 county area divided into 13 regions. Each region has a Homeless Veterans Point of Contact.
North Carolina Continuums of Care (CoC) are planning groups which develop strategies and actions to address and end homelessness in their defined area. Each CoC often has a specific committee working with homeless veterans.
HEALTH CARE FOR HOMELESS VETERANS PROGRAMS
VETERANS ADMINISTRATION MEDICAL CENTER (VAMC)
CATCHMENT AREAS

The Health Care for Homeless Veterans (HCHV) program provides outreach, case management, rehabilitative care, and housing for homeless veterans. The HUD/VASH provides housing and case management for disabled homeless veterans.

VAMC Contact Information

- **Asheville VAMC**
  - Homeless Coordinator: Whitney Lott, 828-298-7911 ext. 5506
  - HUD-VASH Coordinator: Joel Steininger, 828-298-7911 ext. 5972

- **Salisbury VAMC**
  - Homeless Coordinator: Jennifer Herb, 704-638-9000 ext. 3011
  - HUD-VASH Coordinator-Greensboro/Winston-Salem: Sahirah Hobes, 704-638-9000 ext. 6271
  - HUD-VASH Coordinator-Charlotte: Kimberly Stephens, 704-762-5068

- **Durham VAMC**
  - Homeless Coordinator: Ellecia Thompson, 919-286-0411 ext. 6197
  - HUD-VASH Coordinator: Jennifer Herbin, 919-286-0411 ext. 6025

- **Fayetteville VAMC**
  - Homeless Coordinator: Mary Fisher Murray, 910-488-2120 ext. 5796
  - HUD-VASH Coordinator: Geri Viers, 910-488-2120 ext. 7552

- **Hampton Roads (Virginia) VAMC**
  - Homeless Coordinator: Marti Chick-Ebay, 757-722-9961 ext. 1285
  - HUD-VASH Coordinator: Doris Cneau, 757-722-9961 ext. 1209

North Carolina Coalition to End Homelessness
www.ncceh.org
caring for those who cared for us
day services for homeless veterans @ the IRC

showers, laundry, mail services, case management, counseling, jobs program,
GED classes, educational opportunities, barber shop, medical clinic, shelter
referral, computer lab, edible gardens, resume help, disability claims
assistance, Veteran Support Group, VetCorps member on location, more.

407 E. Washington Street, downtown GSO  www.gsodaycenter.org
Fast Track assists those that are experiencing homelessness that are veterans and/or are waiting for SSI/SSDI or VA disability benefits. The Fast Track Housing Specialist works with clients to develop a housing plan including strategies to overcome housing barriers such as bad credit, arrears, legal issues; help them quickly find appropriate housing and negotiate leases; as well as help them secure deposits, furniture, and housing subsidies.

Referrals will come from the VA, through the Coordinated Assessment process and from local SOAR workers (professionals in the community that help homeless individuals apply for SSI/SSDI).

Permanent Supportive Housing

Glenwood and Haworth Houses are nestled in a quiet community with access to transportation, grocery store, downtown, library and much more. These communities provide low-rent apartments to low-income, disabled individuals, primarily veterans. Glenwood House offers 8 studio apartments and Haworth House offers 9 1-bedroom apartments. These houses are provided with case management services, social activities, life skills classes, groups, a beautiful outdoor space and a community room.

Rapid Re-housing

Servant House is a 21-bed transitional housing facility for homeless, disabled veterans. Servant House provides for all the resident's basic needs including shelter, meals, snacks, transportation, toiletries and clothing. This program focuses on assisting residents in applying for and receiving VA benefits and/or SSI/SSDI benefits AND finding, securing and maintaining decent, safe and affordable housing. Residents work with the LCSW to complete a Treatment Plan with specific housing and income goals. The plan can also include goals in the areas of health, substance abuse, social relationships, etc. if desired by the resident.
YOU CALL
NCDMVA ANSWERS
844.624.8387
(844.NC4.VETS)
FAX 984-204-8343

VISIT US @ MILVETS.NC.GOV AND NC4VETS.COM

PERSONAL SERVICES

170 . . . Military Records and Medals
173 . . . Driver’s License + License Plates
174 . . . Hunting + Fishing Licenses
176 . . . Incarcerated Veterans Benefits
178 . . . Veterans Treatment Court
186 . . . DEERS ID Card Services, Discharge Upgrade or Correction

LICENSE PLATES
LEGAL SERVICES
ADAPTIVE EQUIPMENT
HUNTING/LICENSES
MILITARY RECORDS
NON-PROFITS
ID CARDS
GUIDE DOGS AND SERVICE DOGS

VA may provide guide dogs to blind veterans including the expense of training the veteran on how to use them, and the cost of the dog's medical care.

Additionally, VA may also provide service dogs trained for the aid of hearing impaired veterans and veterans with spinal cord injuries, dysfunction and other chronic impairment that substantially limits mobility. Currently there are pilot programs being conducted by the VA to provide service dogs to veterans who have conditions such as PTSD.

There are also many private non-profit organizations that provide service dogs to disabled veterans.

For more information on guide and service dogs please go to:
www.prosthetics.va.gov/psas/Guide_And_Service_Dogs_Frequently_Asked_Questions_FAQS.asp

CLOTHING ALLOWANCE

The VA pays a clothing allowance to veterans who, because of a service-connected disability, wear or use a prosthetic or orthopedic appliance (including a wheelchair) in which the VA determined tends to wear out or tear the clothing. The VA will also pay an annual clothing allowance to veterans who use medication prescribed by VA physicians for skin conditions caused by a service-connected disability which the VA determines causes irreparable damage to the veteran's outer garment.

AUTOMOBILE ASSISTANCE PROGRAM

The VA offers qualified veterans and active duty service members a one-time payment of up to $20,114 to be used toward the purchase of an automobile or other forms of transportation. To qualify, a veteran or service member must have one of the following disabilities including loss, or permanent loss of use, of one or both feet, loss, or permanent loss of use, of one or both hands, or permanent impairment of vision in both eyes to a certain degree.

MILITARY RECORDS AND MEDALS

Veterans or their next of kin who need assistance in obtaining service records, a DD-214, or replacement awards and medals must formally request them through the National Personnel Records Center (NPRC). The NPRC is the records custodian for most discharged and retired members of all branches of service. The fastest way to obtain a copy is through their website.

If you do not have access to the internet, you can order a copy by mailing or faxing a Standard Form 180. The forms are available in any County Veteran Service Office office located at pages 8-11.

charlotte center for legal advocacy

Charlotte Center for Legal Advocacy is a non-profit law firm providing comprehensive civil legal services to low-income individuals and families in the Charlotte region. The Veterans Legal Services Project at Charlotte Center for Legal Advocacy serves veterans and families in Mecklenburg, Cabarrus, and Union Counties who are seeking help with VA disability compensation and pension claims, discharge upgrades, over-payment issues, Social Security disability claims, as well as additional civil legal matters, at little or no cost.

Veterans Hotline: (704) 808-4144

http://www.charlottelegaladvocacy.org/veterans
Non-Profit Organization established to preserve the legacy of approximately 20,000 first African Americans who entered the United States Marine Corps from 1942-1949, at Montford Point Camp Jacksonville, North Carolina. We provide emergency assistance and work to improve the social conditions of our veterans, local families, youth and our community. Servicing the Triad-Triangle and surrounding areas of NC.

On November 23, 2011 former President Barack Obama signed into law to award the Congressional Gold Medal to the Montford Point Marines. It recognized Montford Point Marines for the contributions to the Marine Corps and United States of America. Please assist us in locating Original Montford Point Marines to ensure they are awarded for their contributions. Montford Point Marines can receive awards posthumously.

To become a member, request assistance or how to earn community service hours, please contact:

(336) 684-5524 or
NMPMA Chapter 38
PO Box 893
Haw River, NC 27258 or

EMAIL:
President@NMPMA38.org website www.NMPMA38.org

GET INVOLVED
and help us to continue to help our veterans while preserving United States History!
Continue your service to your state and country and come work with us!

Our services include: cybersecurity, networking, hosting, telecommunications, desktop computing, unified communications, and 24/7 support through our ITIL®-trained Service Desk and IT Service Support teams.

We are the leading provider of IT services to state agencies, local governments, and educational institutions across North Carolina.

We're looking for leaders with advanced skill sets in a variety of state government IT roles:

- IT Security and Compliance Specialist/Manager
- Network Analyst/Specialist/Engineer
- Operating Systems Software Programmers
- Identity Management Applications Systems Analyst/Specialist/Engineer
- Health IT
- Data Scientist/Architect/Analyst Roles

it.nc.gov/careers
VETERANS RECOGNITION LICENSE PLATES

The North Carolina DMV offers specialty license plates to veterans and service members who want to display their military service.

You can choose from over 20 specialized license plates which include Purple Heart recipient, Bronze and Silver Star, Combat Theaters and POW plates.

To obtain a specialty license plate, supporting documentation must be provided with the MVR-33A application. Acceptable documents are either a DD214 with character of discharge, or recent VA Rating Letter/Summary of Benefits. The application can be certified at a County or State Veterans Service Office (see page 8). You may contact those offices with questions, or visit us online for detailed instructions. The application can be found at your local DMV, Veterans Service Office, or online at: [www.ncdot.gov/download/dmv/Plates_MVR33A.pdf](http://www.ncdot.gov/download/dmv/Plates_MVR33A.pdf)

SPECIALTY LICENSE PLATE TYPES:

- Afghanistan Veteran
- Bronze Star Valor Recipient
- Bronze Star Recipient
- Congressional Medal of Honor
- Desert Storm Veteran
- 100% Disabled Veteran
- Distinguished Flying Cross
- Distinguished Service Cross
- Ex-Prisoner of War
- Gold Star Lapel Button
- Iraq Veteran
- Korean Conflict
- Legion of Merit
- Legion of Valor
- Partially Disabled Veteran
- Pearl Harbor Survivor
- Purple Heart Recipient
- Motorcycle
- Purple Heart Recipient
- Silver Star Disabled Veteran
- Silver Star Recipient
- Vietnam Era
- War on Terror
- WW II Veteran

VETERAN DESIGNATION ON NC DRIVER LICENSE

The Department of Motor Vehicles (DMV) now offers a veteran designation that can be voluntarily placed on a North Carolina Drivers License. In order to receive the designation, veterans must be a United States veteran, provide proof of veteran status (DD-214, or DD-215), and meet all other North Carolina requirements for driving privilege or identification card including payment of the original, renewal or replacement fee, only if new - not on renewal.

ADAPTIVE EQUIPMENT

VA will pay for installation of adaptive equipment for automobiles deemed necessary to ensure that eligible veterans will be able to safely operate vehicles, and to satisfy the applicable state standards of licensure. This equipment includes power steering, power brakes, power windows, lifts, power seats and other special equipment necessary to assist the person into and out of the vehicle or other conveyance.

VA will also repair, replace, or reinstall adaptive equipment determined necessary for the operation of a vehicle acquired under this program, or for the operation of a vehicle an eligible veteran may previously or subsequently have acquired.
PERSONAL SERVICES

NC HUNTING AND FISHING LICENSES

All North Carolina veterans who are 50% or more disabled may purchase a lifetime hunting-fishing license.

Prices of the licenses range from $10 to $110 depending on the type of license the veteran wishes to purchase. To purchase a license, visit your local wildlife commission or www.ncwildlife.org to download a free application.

When returning an application, bring a copy of your VA decision letter awarding a 50% or greater disability rating and a check or money order.

Other Discounts available:
The following attractions provide a discount on admission fees for active duty military and veterans:

- Battleship North Carolina . www.battleshipnc.com
- NC Museum of Art . . . . . . www.ncartmuseum.org
- NC Museum of History . . . . www.ncmuseumofhistory.org
- NC State Fair . . . . . . . . www.ncstatefair.org
- Tryon Palace . . . . . . . . . . www.tryonpalace.org
- NC Zoological Park . . . . www.nczoo.org
- NC State Parks . . . . . . . www.ncparks.gov

NORTH CAROLINA AQUARIUMS

www.ncaquariums.com

HOURS & FEES

Daily 9 a.m. – 5 p.m. year-round
Closed Thanksgiving Day, Christmas Day
Adults: Ages 13-61: $10.95
Seniors: Ages 62+: $9.95
Military: $9.95
Children: Ages 3-12: $8.95
No charge for children 2 and under, registered NC school groups and NC Aquarium Society Members
The Aquariums are wheelchair-accessible.

ROANOKE ISLAND

374 Airport Road, Manteo, NC, 27954
Toll Free: (800) 832-3474 ext. 4

PINE KNOLL SHORES

1 Roosevelt Blvd., Pine Knoll Shores, NC 28512
Toll Free: (800) 832-3474 ext. 3

FORT FISHER

900 Loggerhead Road, Kure Beach, NC, 28449
Toll Free: (800) 832-3474 ext. 2

JENNETTE’S PIER

7223 South Virginia Dare Trail, Nags Head, NC, 27959
Toll Free: (800) 832-3474 ext. 6
Heroes count in the 2020 Census.
DATA ON OUR MILITARY AND VETERAN POPULATIONS IS IMPORTANT!

Regardless of when you served, your secure and confidential response to the 2020 Census can shape the future for you and your community.

Everyone must be counted once, only once, and in the right place—this includes you! Are you stationed here in NC? Then you count for our state!

No matter your place of origin (or location of permanent residence), as a member of the military, you and your family are to be counted where you are presently stationed in NC to ensure adequate allocation.

Census data determines:

- number of congressional seats;
- planning and funding for a variety of residential needs including new roads, schools, and emergency services; and
- decisions that impact local jobs, businesses and retail stores.

For more information, visit: 2020CENSUS.GOV
INCARCERATED VETERANS BENEFITS

VETERANS COURTS
There is a growing effort in North Carolina to institute more veterans courts or dockets to allow district attorneys to send military members and veterans into treatment, rather than jail, when they commit a non-violent offense.

These courts are staffed by people who take into consideration charges and challenges facing veterans who return home from war. They may allow some military members to enter into mental health diversion programs as treatment for non-violent infractions as opposed to automatically jailing the offender.

The law relies on the judgment of a prosecutor, who will determine, on a case-by-case basis, which defendants may be eligible for diversion. These prosecutors must consider, for example, whether a veteran who spent four years at a military base should be offered the same diversion opportunity as one who deployed twice to combat situations in Afghanistan or Iraq.

Prosecutors must decide how serious the crime must be before diversion is taken off the table and must consider the victim of the offense.

THE VETERANS JUSTICE OUTREACH (VJO) PROGRAM
VJO offers outreach and case management to veterans involved in law enforcement encounters, overseen by treatment courts, and incarcerated in local jails.

INCARCERATED VETERANS BENEFITS
VA benefits are affected if a beneficiary is convicted of a felony and imprisoned for more than 60 days. Disability compensation paid to an incarcerated veteran rated 20 percent or more disabled is limited to the 10 percent rate.

Payments are not reduced for participants in work-release programs, residing in halfway houses or under community control.

Failure to notify VA of a veteran’s incarceration can result in overpayment of benefits and the subsequent loss of all VA financial benefits until the overpayment is recovered. VA benefits will not be provided to any veteran or dependent wanted for an outstanding felony warrant.

Legal Aid of North Carolina
Veterans Law Project
Free civil legal help for low-income military veterans.
Our Services
disability compensation • discharge upgrades
VA overpayments • pension benefits
Contact Us
1-866-219-5262 (toll-free) legalaidnc.org/veterans

Know a Vet with Involvement with Justice System:

VETERAN JUSTICE OUTREACH SPECIALISTS & HEALTH CARE FOR REENTRY VETERANS SPECIALIST

Fayetteville VA Medical Center
230 Ramsey Street
Fayetteville, NC 28301
VJO Curtis Murrow, MSW
(800) 771-6106 x 7225
VJO Cristen Koslik, LCSW
(800) 771-6106 x 5742

Charles George VA Medical Center
1100 Tunnel Road
Asheville, NC 28805
VJO Katie Stewart, MSW, LCSW
(800) 932-6408 x 1195
HCRV, VJO Katherine Houghton, LCSW
Office: (828) 298-7911 x. 3195
Mobile: (828) 713-8356

W.G. Bill Hefner VA Medical Center
1601 Brenner Ave
Salisbury, NC 28144
Carolyn Cardwell, LCSW
(800) 469-8262 x 4129
Kate Sullivan, LCSW
(704) 762-5064

Durham VA Medical Center
508 Fulton St
Durham, NC 27705
VJO Jeremy Brogden, LCSW
(888) 878.6890 x 5186
HCRV Lucas Vrbsky GED, MSW
(704) 267-9565 (mobile)

WSRO Homeless Hotline: (336) 251-0383
WSRO Justice Involved/Incarcerated Veteran Hotline:
(336) 251-0555

VBA #s

HCRV, VJO Katherine Houghton, LCSW
Office: (828) 298-7911 x. 3195
Mobile: (828) 713-8356
VA may be able to take a portion of the amount that an incarcerated veteran is not receiving and pay it to his or her dependents, if they can show need.

When a veteran is released from prison, his or her compensation or pension benefits may be restored.

Depending upon the type of disability, the VA may schedule a medical examination to see if the veteran’s disability has improved or worsened.

**NC COMMERCE REENTRY INITIATIVE**

Through the North Carolina Department of Commerce Reentry Initiative, NCWorks Career Centers assist all job seekers with criminal records to help them overcome barriers to employment. In addition to the services provided to all job seekers, individuals with a criminal record have access to the following:

- Help with writing resumes and a “letter of explanation” detailing their criminal record and/or incarceration and indicating rehabilitative efforts.
- Knowledge about employers’ policies concerning hiring individuals with a criminal record.
- Workshops specific to addressing concerns of individuals with criminal records.
- Referrals to community organizations that assist individuals with criminal records.
- Information on Federal Bonding and the Work Opportunity Tax Credit.

Visit [www.ncworks.gov](http://www.ncworks.gov) to find an NCWorks Career Center near you.

**NC STATE REENTRY COLLABORATIVE COUNCIL**

Veterans and other individuals with criminal records or those leaving prison or jail face serious challenges as they reintegrate and work to build stable, healthy lives and families.

The State Reentry Council Collaborative (SRCC) was established by the North Carolina General Assembly and Governor Roy Cooper in 2017 and is managed by the North Carolina Department of Public Safety. The SRCC is made up of representatives from across state and local government whose agency responsibilities intersect with the incarceration or reentry process for people in North Carolina:

- NC Department of Health and Human Services
- NC Department of Commerce Division of Workforce Solutions
- NC Community College System
- NC Department of Transportation Division of Motor Vehicles

The SRCC also includes stakeholders from various community sectors, including nonprofit organizations, community-based service providers, faith-based organizations, and fair-chance employers. This cross-representation of government and community stakeholders will help the SRCC develop a comprehensive approach to addressing reentry issues. The SRCC works to facilitate an easier transition back into society for people leaving prison, jail, or any other form of incarceration by:

- Coordinating existing local and statewide resources,
- Identifying and working to address gaps in resources and policy, and
- Advocating to remove stigmas and reduce the barriers to successful reentry.

For more information contact:

**North Carolina Department of Public Safety**
512 North Salisbury Street
Raleigh, NC 27604
(919) 733-2126

**NORTH CAROLINA CENTRAL UNIVERSITY VETERANS LAW CLINIC**

The North Carolina Central University School of Law operates a Veterans Law Clinic that provides legal advice to veterans in the community and throughout the state. Under extensive supervision, law students assist veterans and their families with the complexities and technical aspects of filing their claims with the US Department of Veterans Affairs Regional Offices nationwide, the Board of Veterans Appeals, and the US Court of Appeals for Veterans Claims. This service is provided to veterans throughout North Carolina through partnerships with UNC Campuses located in other regions of the State.

The Veterans Law Clinic is handling all types of claims at all stages of the Veterans Affair’s claims adjudication process including judicial review.

The Veterans Law Clinic is one of the leading advocates for eligible active duty personnel, veterans, or their survivors. The Clinic accepts cases year-round but cannot accept all cases. To determine eligibility, contact the Supervising Attorney, Craig Kabatchnick, (919) 530-7166.
that you can dial 211 for assistance with any number of issues, including those related to COVID-19?
Dial 211 from any phone, anywhere in NC for assistance!

NCVETSLEGAL.ORG
NC Veterans Pro Bono Network is a collaboration of over thirty stakeholders seeking to provide a structure and sharing of information among service providers. Law schools, legal aid organizations, public defenders, veterans service organizations, VJOs and others interested in expanding pro bono representation to veterans throughout the state of North Carolina through public-private partnerships and recruitment of private bar members.

LEGAL AID SOCIETY OF NORTH CAROLINA
Legal Aid of North Carolina is a statewide, nonprofit law firm that provides free legal services in civil matters to low-income people in order to ensure equal access to justice and to remove barriers to economic opportunity.
(866) 219-LANC (5262)
www.legalaidnc.org

VETERANS TREATMENT COURTS
Veterans Treatment Court provides a means to divert veterans from the traditional criminal justice system. These courts provide them the support they need to lead productive and law-abiding lives through referrals for treatment, education and vocational programs, and community resources, all while being judicially monitored.

Mark A. Teachey
Veterans Court Coordinator
District 11A
Harnett County Courthouse
301 West Cornelius Harnett Blvd., Suite 101
Lillington, NC 27546
(910) 814-4515 (Office)

Craig V. Shore
Veterans Court Coordinator
District 12
Cumberland County
117 Dick St
Fayetteville, NC 28301
(910) 475-3243

Ricky L. Haralson
Veterans Court Coordinator
District 28
Buncombe County
60 Court Plaza
Asheville, NC 28801
(828) 259-6601

Regional Veterans Treatment Court covering South Eastern North Carolina
District 21 Forsyth County:
Julia Frye
Veteran Court Coordinator
District 21 Forsyth County
200 North Main Street
(336) 779-6623

DID YOU KNOW
that you can dial 211 for assistance with any number of issues, including those related to COVID-19?
Dial 211 from any phone, anywhere in NC for assistance!
**HELP NC VETS**

**HELPLINES - HEALTHCARE - BENEFITS - HOUSING - EDUCATION - EMPLOYMENT**

[HTTPS://HELPNCVETS.ORG](HTTPS://HELPNCVETS.ORG)

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**NC STRIVE**

**STUDENT TRANSITION RESOURCE INITIATIVE FOR VETERAN’S EDUCATION**

Founded in 2014 as a project of the Governor's Working Group, the goal of NC STRIVE is to provide services and supports leading to Student Veterans' success in higher education in North Carolina. NC STRIVE accomplishes this goal through conferences targeting administrators, support staff, and faculty, who provide the Student Veteran community with assistance, tools, and resources to facilitate a smooth transition from the military to higher education and from higher education to the workplace.

Each planning committee consists of representatives from community colleges, public and private universities, LME/MCOs, the North Carolina DHHS, the US Department of Veterans Affairs, the Governor's Institute, and Veteran advocacy organizations.

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**OPERATION: HOME**

Founded in 2014, Operation HOME is a multi-agency working group sponsored by the North Carolina Coalition to End Homelessness (NCCEH). Monthly meetings with DHHS, NC Housing Finance Agency (NCHFA), VA, NC DMVA and community partners have restructured the way Veterans homelessness is addressed and managed in North Carolina, which resulted in a 14% reduction from 2014-2016.

Founding clinical healthcare professionals in 2006 as the Governor’s Focus on Service Members, Veterans and their Families, in partnership with the Governor’s Institute, today the GOVERNOR’S WORKING GROUP on Veterans Service Members and their Families (GWG) as grown to become a nationally recognized forum.

The GWG meets on the fourth Thursday of every month from 1:30 to 4:00pm (no meetings in November and December). Meetings are open to the public although registration is required. Meetings are also live streamed at [https://facebook.com/GovInst/](https://facebook.com/GovInst/).

The Governor’s Working Group is supported in part by block grant funding from the US Substance Abuse and Mental Health Services Administration through the Division of Mental Health, Developmental Disabilities and Substance Abuse Services, North Carolina Department of Health and Human Services.

[HTTPS://NCGWG.ORG](HTTPS://NCGWG.ORG)
Disability Rights North Carolina (DRNC) advocates for the rights of people with disabilities throughout North Carolina. DRNC handles cases involving discrimination, abuse and other rights violations. Attorneys, advocates and other staff provide, and support the provision of, free legal advocacy services to North Carolinians with disabilities.

The federal government mandates that every state have a Protection and Advocacy (P&A) system. As the P&A for North Carolina, DRNC works to:

- Ensure that people with disabilities live in safe and humane conditions
- Ensure that people with disabilities are not unnecessarily institutionalized
- Enforce the rights of all North Carolinians with disabilities under federal and state law
- Inform individuals about their legal rights and how to enforce them

DRNC is a 501(c)(3) nonprofit organization, independent of state government and the disability service system.

To request assistance in protecting your rights:

- Call between 8AM – 5PM, Monday – Friday:
  § 919-856-2195
  § Toll Free (within NC): 1-877-235-4210
  § TTY: 1-888-268-5535

- Complete an online intake form at:
  https://disabilityrightsrc.org/getting-help/online-intake/form/

For more information about DRNC, visit

www.disabilityrightsrc.org

or email

info@disabilityrightsrc.org
Trellis Supportive Care is a part of a national program called We Honor Veterans. In addition to providing specialized compassionate care at end of life, our mission is to help patients and families live fully, making the most of every day.

www.trellissupport.org
(336) 768-3972
ARE YOU A JUSTICE-INVOLVED VETERAN?

~You may be eligible for support in the Veterans Treatment Court~

The Mission of the Buncombe County Veteran’s Treatment Court is to promote public safety through accountability and responsibility, and to assist and support veterans and their families through a coordinated effort among the court and community-based Veteran services, thereby leaving no veteran behind.

Veteran eligibility questions, concerns?
Please contact Kevin Rumley, VTC Coordinator
828-259-6601
More Nonprofits That May Be Able to Help You!

Eastern Carolina Human Services Agency
(ECHSA), Inc.
237 New River Drive Suite 1
Jacksonville, NC 28541
(910) 347-2151
www.echsainc.com

Our Mission:
To improve the lives of low income, veterans, and military families by empowering them to become economically and socially self-sufficient. ECHSA, Inc. provides families with employment, educational, and housing supports and connects them to available resources at the local and national level.

MVRC
A community collaborative of organizations supporting military service members, veterans and their families in Wake County and the Triangle area.
Email: contact@mymvrc.org
Military and Veterans Resource Coalition on Facebook

www.mymvrc.org

The Green Beret Foundation provides unconventional resources to facilitate the special needs of our wounded, ill and injured and imparts unique support to the Special Forces community in order to strengthen readiness and uphold Green Beret traditions and values. Learn more about who we are and what we do or support our cause by donating today.

www.greenberetfoundation.org

The Green Beret Foundation

1.800.FRA.1924
www.fra.org

Fleet Reserve Association is a non-profit organization representing the interests of U.S. Navy, Marine Corps, and Coast Guard personnel with regard to pay, health care, benefits, and other quality of life programs.

www.stepupforsoldiers.org

Step Up For Soldiers: An All-Volunteer Group Providing Renovations, Recreation, and Recognition for Recently Disabled Veterans.

Mission Statement: To provide disabled veterans who experienced loss of limb and mobility problems with the resources necessary to adjust in a post-war environment. As a result of the events and fundraisers, sponsored by Step Up For Soldiers, we strive to not only enhance their lives and those of their families but also help to restore their confidence and positive self-image.

www.stepupforsoldiers.org

National Montford Point Marines Association Inc.
NC Triad-Triangle Chapter 38
PO Box 893, Haw River, NC 27258
EMAIL: President@NMPMA38.org
WEBSITE: www.NMPMA38.org
(336) 684-5524

Non-Profit Organization established to perpetuate the legacy of the first African Americans who entered the United States Marine Corps from 1942-1949 at Montford Point Camp New River, North Carolina. We provide emergency assistance and work to improve the social conditions of our veterans, local families, youth and our community. Servicing the Raleigh, Durham, Greensboro, Winston Salem, Reidsville and surrounding areas.
Volunteer opportunities available, Get Involved and help us to continue to help our veterans!

www.ncobs.org/veterans

Outward Bound for Veterans helps thousands of returning service members and recent veterans readjust to life at home through powerful wilderness courses that draw on the healing benefit of teamwork and challenge through use of the natural world.

www.semperfifund.org

The Semper Fi Fund, and its program America’s Fund, provide immediate financial assistance and lifetime support to post 9/11 wounded, critically ill and injured members, and their families of all branches of the U.S. Armed Forces, ensuring that they have the resources they need during their recovery and transition back to their communities. Since establishing the Semper Fi Fund in 2004, we have issued more than 76,500 grants, totaling more than $94 million in assistance to over 12,000 of our heroes and their families.

www.semperfifund.org

The mission of the North Carolina Heroes’ Fund is to improve the quality of life for the military men and women of North Carolina and their families who are experiencing financial hardships as a result of their service, often times from overseas deployment.

www.ncheroes.org
The American Legion was founded upon four pillars of service in 1919. Today we continue to pledge ourselves to...

- Our Veterans...
- Our Youth...
- A Strong National Defense...
- And Americanism.

These four pillars shape our work and what we do for America. Find out more about The American Legion’s commitment of service to America.

Visit: www.legion.org or www.nclegion.org
Improving lives, saving lives, one veteran and one dog at a time

Thousands of United States military veterans, men and women of all ages, struggle with Post-Traumatic Stress Disorder, Traumatic Brain Injury, loneliness, depression, sensory loss, paralysis, chronic pain, and other disabling conditions. Located in Durham, NC, Vets to Vets United, Inc. is a 501(c) non-profit made up of local veterinarians and volunteers working together to provide companion, therapeutic, and service animals, and discounted or free veterinary care to our veterans in need. There is no cost to the veterans and all dogs are rescued from local shelters.

If our mission touches your heart, please visit our website or Facebook page to learn about our program and services, and how you can help.

www.vetstovetsunited.org
www.Facebook.com/VetstoVetsUnitedInc
MILITARY & VETERAN ID CARDS

If you are an Active Duty, Reserve or National Guard service member, dependent, or retiree, you can get a Military ID at any DEERS location within North Carolina. Veterans receiving VA benefits may be able to get an ID card (medical benefits card) at VA Medical Centers or Community Based Outpatient Clinics (CBOC). If you are not receiving benefits, you can choose to place your veteran status on your North Carolina Drivers License.

APPLYING FOR REVIEW OF DISCHARGE

You must make your application for discharge upgrade within 15 years of discharge. If your discharge is older than 15 years, you must apply for a change to your military records using the process detailed above.

Form DD 293 (Application for the Review of Discharge or Dismissal from the Armed Forces) can be obtained from NCDMVA or a local VSO. See pages 8-11 for contact information.

CORRECTION OF ERRORS OR INJUSTICES ON MILITARY RECORDS

To determine if you need a discharge review or correction follow the link below to the page, How to Apply for a Discharge Upgrade. Answer a series of questions to get customized step-by-step instructions on how to apply for a discharge upgrade or correction. If your application goes through and your discharge is upgraded, you’ll be eligible for the VA benefits you earned during your period of service.

www.vets.gov/discharge-upgrade-instructions/

Military ID (DEERS) Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Appointments/Walk-ins</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Marine Corps Air Station-New River</td>
<td>Appointments &amp; Walk-ins</td>
<td>Monday – Friday 7:30-11:30; 12:30-4:30</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Jacksonville, NC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(910) 449-6354</td>
</tr>
<tr>
<td>NC Air National Guard</td>
<td>Appointments Only</td>
<td>Monday - Friday 8:00 – 3:00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Charlotte, NC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(704) 391-4153</td>
</tr>
<tr>
<td>Navy – Marine Corps Recruiting Center</td>
<td>Appointments Only</td>
<td>Thursday Only: 9-11; 1-3</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Charlotte, NC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(704) 598-0447 ext. 391</td>
</tr>
<tr>
<td>NC National Guard HQ, Raleigh</td>
<td>Appointments &amp; Walk-ins</td>
<td>Monday – Friday 8:00 - 4:00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Raleigh, NC</td>
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<tr>
<td></td>
<td></td>
<td>(919) 664-6250</td>
</tr>
<tr>
<td>Elizabeth City US Coast Guard Station</td>
<td>Appointments: M/T/Th/F 8:00-3:00</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Walkins: Wednesday 8:00 - 11:15</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Elizabeth City, NC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(252) 335-6228</td>
</tr>
<tr>
<td>Dept. Homeland Security</td>
<td>Appointments: M/T/Th/F 8:00-3:00</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Walkins: Wednesday Only 8:00-11:15</td>
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<tr>
<td></td>
<td></td>
<td>Elizabeth City, NC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(252) 335-6228</td>
</tr>
<tr>
<td>Fort Bragg, Soldier Support Center</td>
<td>Appointments &amp; Walk-ins:</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Mon-Fri: 9-5 Thursdays 9-7:</td>
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<tr>
<td></td>
<td></td>
<td>Extended hours and weekends available for groups with Commander’s Request and appointment</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fayetteville, NC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(910) 396-9339</td>
</tr>
<tr>
<td>Sunny Point, Military Operation Terminal</td>
<td>Appointments Only</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Thursdays Only: 8:30 – 3:00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Southport, NC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(910) 457-8000 ext. 230</td>
</tr>
<tr>
<td>Seymour Johnson Air Force Base</td>
<td>Walk-ins Monday – Friday</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>8:30 – 4:00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Goldsboro, NC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(919) 722-8702</td>
</tr>
<tr>
<td>US Naval Reserve Center</td>
<td>Appointments Only</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Thursday’s Only</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Wilmington, NC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(910) 771-3900</td>
</tr>
<tr>
<td>Armed Forces Reserve Center</td>
<td>Appointments Only</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Wednesday &amp; Thursday 8:00 – 11:30; 1:00 – 3:30</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Greensboro, NC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(336) 668-0053 Ext 26</td>
</tr>
</tbody>
</table>

To schedule an appoint for a military ID online go to: https://rapids-appointments.dmdc.osd.mil
North Carolina has a distinguished history of serving U.S. military veterans, and their families. In spite of our success, there are still some veterans who face significant barriers when it comes to finding suitable job opportunities. NCDMVA and our partners, such as the NC Department of Commerce, work closely with employers to create job opportunities. Together we create resources for veterans, transitioning service members, and eligible spouses to obtain employment.
**VETERANS, NORTH CAROLINA WANTS YOU!**

“**It shall be the policy of the State of North Carolina that, in appreciation for their service to this State and this country during a period of war, and in recognition of the time and advantage lost toward the pursuit of a civilian career, veterans shall be granted preference in employment with every State department, agency, and institution.**” ~NCGS 126-80, Article 13

Here are several state agencies looking to hire you!

**ADMINISTRATION**
www.doa.state.nc.us/hrm/

**COMMERCE**
www.nccommerce.com/workforce

**HEALTH & HUMAN SERVICES**
ncdhhs.gov/dss/jobs/index.htm

**PUBLIC INSTRUCTION**
www.ncpublicschools.org/work4ncschools/employment/

**PUBLIC SAFETY**
www.ncdps.gov/

**TRANSPORTATION**
www.ncdot.gov/careers/

**OFFICE OF STATE HUMAN RESOURCES**
http://www.oshr.nc.gov/

**GO TO NCWORKS.GOV**

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**DISABLED VETERANS OUTREACH PROGRAM SPECIALISTS**

Veterans can find employment information, education and training opportunities, job counseling, job search workshops, and resume preparation assistance at NCWorks Career Centers. In particular, they can contact N.C. Department of Commerce Disabled Veterans Outreach Program (DVOP) Specialists, based at those centers. These Outreach Specialists work directly with veterans to get them “job-ready.” DVOPs can help veterans in applying for federal, state, local government, and private sector employment, while Local Veterans Employment Representatives (LVER) encourage businesses to hire veterans. All of these staff are veterans themselves! Visit veterans.ncworks.gov or see the list of NCWorks Career Centers on page 15.

**VETERAN CAREER FAIRS, EXPOS AND WEBSITES**

The federal government, including DoD, the VA, and many state and local entities hold career expos and job fairs throughout the state. There are also many websites that feature job openings with companies looking to hire veterans with tools to help translate military experience into civilian equivalent experience.

Go to milvets.nc.gov for the latest information and latest job fairs or hiring events near you. Visit our Facebook page at facebook.com/NC4VETS or call 844.NC4.VETS.
North Carolina is now offering veterans with certain Military Occupation Specialty (MOS) credit toward several NC License occupations. In reference to NC General Assembly Session Law 2014-67, License Boards representing several NC license occupations have been required to provide a process to recognize military training in pursuing a licensed occupation in NC.

Military spouses may also qualify for certain occupational licenses. Upon meeting specific conditions, an occupational licensing board shall issue a license, certification, or registration to a military spouse to allow them to lawfully practice their occupation in North Carolina.
<table>
<thead>
<tr>
<th>Occupation</th>
<th>Licensing Authority</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deputy Sheriff</td>
<td>NC Department of Justice Sheriff's Standards Services Board</td>
<td>Tel: (919) 779-8213</td>
</tr>
<tr>
<td>Detention Officer</td>
<td>NC Department of Justice Sheriff's Standards Services Board</td>
<td>Tel: (919) 779-8213</td>
</tr>
<tr>
<td>Diagnostic Molecular Scientist</td>
<td>National Accrediting Agency for Clinical Laboratory Sciences</td>
<td>Tel: (773) 714-8880</td>
</tr>
<tr>
<td>Dietician and Nutritionist</td>
<td>North Carolina Board of Dietsetics/Nutrition</td>
<td>Tel: (919) 388-1931</td>
</tr>
<tr>
<td>Electrical Contractor</td>
<td>NC State Board of Examiners of Electrical Contractors</td>
<td>Tel: (919) 733-9042</td>
</tr>
<tr>
<td>Electrical Inspector</td>
<td>NC State Board of Examiners of Electrical Contractors</td>
<td>Tel: (919) 733-9042</td>
</tr>
<tr>
<td>Electrologist</td>
<td>NC Board of Electrolysis Examiners</td>
<td>Tel: (336) 856-1010</td>
</tr>
<tr>
<td>Embalmer</td>
<td>NC Board of Funeral Service</td>
<td>Tel: (919) 733-9380</td>
</tr>
<tr>
<td>Emergency Medical Technician</td>
<td>North Carolina Department of Justice, Law Enforcement Training &amp; Standards</td>
<td>Tel: (919) 661-5980</td>
</tr>
<tr>
<td>Forester</td>
<td>NC Board of Registration for Foresters</td>
<td>Tel: (919) 847-5441</td>
</tr>
<tr>
<td>Fire Sprinkler Contractor</td>
<td>NC State Board of Examiners of Plumbing Heating and Fire Sprinkler Contractors</td>
<td>Tel: (919) 875-3612</td>
</tr>
<tr>
<td>Firearms Trainer</td>
<td>North Carolina Department of Justice, Law Enforcement Training &amp; Standards</td>
<td>Tel: (919) 661-5980</td>
</tr>
<tr>
<td>Forest Inspector</td>
<td>NC Department of Agriculture &amp; Consumer Services, Structural Pest Control Division</td>
<td>Tel: (919) 733-6100</td>
</tr>
<tr>
<td>Hearing Aid Calibrator</td>
<td>NC Board of Audiology</td>
<td>Tel: (919) 733-9380</td>
</tr>
<tr>
<td>Hatching Egg Dealer</td>
<td>N.C. Department of Agriculture and Consumer Services, Structural Pest Control Division</td>
<td>Tel: (919) 733-6100</td>
</tr>
<tr>
<td>Histologic Technician</td>
<td>National Accrediting Agency for Clinical Laboratory Sciences</td>
<td>Tel: (773) 714-8880</td>
</tr>
<tr>
<td>Home Inspector</td>
<td>NC Home Inspector Licensure Board</td>
<td>Tel: (919) 647-0000</td>
</tr>
<tr>
<td>Industrial Hygienist</td>
<td>American Board of Industrial Hygiene</td>
<td>Tel: (517) 321-2638</td>
</tr>
<tr>
<td>Insurance Agent</td>
<td>NC Department of Insurance Agent Services Division</td>
<td>Tel: (919) 607-6800</td>
</tr>
<tr>
<td>Insurance Company/Independent Firm Adjuster</td>
<td>NC Department of Insurance Agent Services Division</td>
<td>Tel: (919) 854-5400</td>
</tr>
</tbody>
</table>
The Uniformed Service Employment Act and Reemployment Act protect your rights to get back to work if you’re deployed during a crisis like COVID-19? Visit the US Dept. of Labor or the US Dept. of Justice online to learn more!
Master your transition to civilian life. Take advantage of Military OneSource services 24/7 for up to one year after separation or retirement. Services after 365 days may be provided through the Department of Veterans Affairs or other community resources. With Military OneSource, you get:

**Personal Support**
- Non-medical counseling to ease the emotional stress associated with transitions
- Spouse relocation and transition help to sort through renting vs. buying, choosing your next location, switching schools and other questions
- Connections to transition assistance programs that help you through this milestone
- Pre-separation counseling to identify transition needs and a personal plan

**Career Resources**
- Expert consultations on identifying career goals
- Help with mapping your military experience to civilian jobs via the Career Transitions database
- Spouse Education and Career Opportunities, or SECO, offering support for career exploration, education, training and licensing and more

**Education Assistance**
- Sessions with an education consultant to identify benefits such as Post-9/11 GI Bill, federal grants and tax deductions to take you to the next level
- Information on colleges and online resources, such as College Navigator and TA DECIDE

**Financial and Tax Help**
- Financial planning with an accredited financial counselor, including strategies on saving for transition and building emergency funds
- Guidance on military benefits, such as converting your Servicemembers’ Group Life Insurance plan to Veterans Group Life Insurance and transferring your GI Bill to your children and spouse
- Help identifying military tax deductions and allowances, such as combat pay exclusion and moving expenses
- Secure, easy-to-use tax filing software with 100 percent guarantee for accuracy by the software provider

When you’re mastering your transition, we’re on standby to help. Call 800-342-9647 or visit MilitaryOneSource.mil.
READY TO START YOUR NEXT CAREER IN NORTH CAROLINA?

GET PAST THE ONLINE APPLICATION

**EMPLOYERS WANT YOU AND YOUR**:  
- Leadership Skills  
- Knowledge, Skills, and Abilities  
- Strong Character  
- Demonstrated Effectiveness

**THE HIRING EVENT PROCESS**:  
- You register for the event and so do employers  
- NC4ME’s military hiring experts match you to open jobs  
- You interview for open positions at the event

GET STARTED TODAY AT NC4ME.ORG.
HAVE A BACHELORS?
TEACH ON A RESIDENCY LICENSE

GET PAID FOR YOUR MILITARY EXPERIENCE

UP TO $10,000 IN BONUSES

TROOPS TO TEACHERS OF NORTH CAROLINA
Educator Career Counseling
www.ncpublicschools.org/troops
@facebook.com/TTT.NorthCarolina
Through NCWorks, the North Carolina Division of Workforce Solutions (DWS) is proud to serve our state’s veterans, transitioning service members and eligible spouses, whose skills and talents contribute so much to our economy.

DWS staff have experience helping veterans find new jobs and training opportunities. At the same time, DWS engages with businesses across North Carolina to tell them about the benefits of hiring veterans.

In 2018, DWS launched a new tool to help both job-seekers and employers: the NCWorks Veterans Portal – located at veterans.ncworks.gov.

“We’re grateful for veterans’ service to our nation, and proud that so many veterans choose to call North Carolina home when they leave the military,” Gov. Roy Cooper said. “This new portal gives veterans a direct way to connect critical skills and experience gained through military service to new careers in high-demand fields, and it will also connect North Carolina employers looking to hire these proven hard workers.”

Designed specifically with veterans in mind, the NCWorks Veterans Portal features tabs that provide quick access to employment services, job fairs, education/training options, helpful tips and other resources. The portal incorporates veterans’ Military Occupation Codes in an easy-to-use job search tool, so that users can find job postings that match their prior experience and training from any of the five branches of the armed services.

Veterans who already have NCWorks Online (ncworks.gov) accounts will use those same login credentials on this portal.

The site also helps veterans find their nearest NCWorks Career Center (see also, pages 15), where they can access free services, such as:

- Career assessments
- Labor market information
- Access to training opportunities, job fairs, and workshops
- Job interview preparation
- Resume and cover letter assistance
- Access to computers and free Internet service
- Help applying for federal employment and training programs in which veterans receive priority of service.
eBENEFITS.VA.GOV:
EVERYTHING YOU NEED TO FIND A JOB. START NOW.

WWW.EBENEFITS.VA.GOV/EBENEFITS/JOBS

VETERANS EMPLOYMENT OPPORTUNITY ACT

The VEOA allows preference to eligible persons or veterans who are honorably discharged from the Armed Forces to compete for vacant federal positions. VEOA offers protection to eligible veterans during a Reduction in Force (RIF) and against adverse actions. VETS staff investigates 5 and 10 point federal Veteran Preference complaints and answer inquiries regarding VEOA.

www.fedshirevets.gov

STAND DOWNS

Stand down is a military term referring to a brief respite from combat, including events coordinated in local communities to provide veterans with a wide range of social services. Stand Downs foster employment opportunities for veterans to promote self-sufficiency and improve veterans connections with community-based service providers. Potential applicants can access Stand Down information at the following website:

dol.gov/vets/programs/Stand%20Down/main.htm

KNOWING YOUR EMPLOYMENT RIGHTS AS A VETERAN OR SERVICE MEMBER IS A RIGHT YOU SERVED TO DEFEND
WHAT IS ONWARD TO OPPORTUNITY?
Onward to Opportunity (O2O) understands the time to train and place military families in jobs is while you’re still serving and not after.

With NO-COST training and certification in over 40 top-paying career fields and direct connections to military-friendly employers through our national partner Hire Heroes USA, this career transition program utilizes in-person and online learning options to best fit your needs.

WHY ONWARD TO OPPORTUNITY?
- Onward to Your Career Training and access to online learning pathways
- Direct connections to 800+ national employer partners through Hire Heroes USA
- Networking opportunities and connections
- One FREE industry certification exam
- FREE resume assistance, interviewing technique training and matching to employers in your industry
- Non-credit certificate of completion from the IVMF at Syracuse University upon course completion
- IVMF Alumni Services Support—As a soon-to-be graduate take advantage of resources, webinars, and a community of veterans and military spouses that now share the IVMF bond IVMFalumni@syr.edu

CERTIFICATION TRAINING TRACKS*

- **PROJECT MANAGEMENT**
  - PMP
  - CAPM
  - Six Sigma Green Belt

- **HUMAN RESOURCES**
  - aPHR
  - PHR
  - SPHR

- **INFORMATION TECHNOLOGY**
  - CompTIA A+
  - Comp Security+
  - Comp Cloud+
  - Comp Linux+
  - Comp Server+
  - Comp Network+
  - SSCP
  - CISSP
  - CCENT

- **FUTURE EXPANSION OF RELEVANT AND IN-DEMAND TRAINING TRACKS BASED ON INDUSTRY NEEDS AND EMPLOYABILITY**

  *Courses may vary based on location. Please contact your local installation team.

* O2O leverages DoD SkillBridge authority to conduct career skills training on U.S. military installations. The DoD and Service Branches do not endorse any company, sponsor or their products or services.

FOR ADDITIONAL INFORMATION

- **CAMP LEJEUNE/CHERRY POINT**
  - BECKYGANLEY
  - T 910.467.2615
  - E CampLejeuneO2O@syr.edu

- **FORT BRAGG**
  - VERONICA SARANTES
  - T 910.429.5454
  - E FortBraggO2O@syr.edu

- **ENROLLMENT SERVICES**
  - INSTITUTE FOR VETERANS AND MILITARY FAMILIES
  - T 315.443.6898
  - E IVMFEducation@syr.edu

APPLY NOW: ONWARD2OPPORTUNITY.ORG

NATIONAL PARTNERS

- SCHULTZ FAMILY FOUNDATION
- JPMORGAN CHASE & CO.
- accenture
- USAA
The North Carolina National Guard Employment Center’s purpose is to increase career opportunities for all Reserve Component Soldiers, Veterans, Spouses, and qualifying dependents by developing proactive positive relationships with North Carolina employers and connecting our service members with those employers through all available channels in order to obtain stable careers and optimal retention.

If your resume has not produced results, it’s time for a change. Local HR representatives have given your employment counselor the tricks of the trade and they have the connections to get you interviews.

We can’t give you the job but we can give you the tools to be successful.

OUR SERVICES INCLUDE

- Resume Preparation
- Career Counseling
- Interview Prep
- Military Work Translations
- Vast Employer Network
- Access to Networking Events
- State Wide Employment Assistance

Sign up online at ncngemploymentcenter.com or contact us at (984) 664-6463.
THE U.S. DEPARTMENT OF LABOR, through the Veterans’ Employment and Training Service (VETS), provides assistance to all persons having claims under the Uniformed Services Employment and Reemployment Rights Act (USERRA), a federal law that protects the employment rights of military service members and veterans. VETS provides assistance to those persons experiencing service connected problems with their civilian employment and provides information about USERRA to employers. VETS also assists veterans who have questions regarding Veterans’ Preference in federal hiring.

For more information and for assistance in determining whether your USERRA rights may have been violated, please visit:

www.dol.gov/vets/programs/userra/index.htm

You may also call the North Carolina field office for VETS at (919) 814-0250 to speak with agency representatives.
USERRA Uniformed Services Employment and Reemployment Rights Act

YOUR RIGHTS UNDER USERRA
THE UNIFORMED SERVICES EMPLOYMENT
AND REEMPLOYMENT RIGHTS ACT

USERRA protects the job rights of individuals who voluntarily or involuntarily leave employment positions to undertake military service or certain types of service in the National Disaster Medical System. USERRA also prohibits employers from discriminating against past and present members of the uniformed services, and applicants to the uniformed services.

REEMPLOYMENT RIGHTS

You have the right to be reemployed in your civilian job if you leave that job to perform service in the uniformed service and:

★ you ensure that your employer receives advance written or verbal notice of your service;
★ you have five years or less of cumulative service in the uniformed services while with that particular employer;
★ you return to work or apply for reemployment in a timely manner after conclusion of service; and
★ you have not been separated from service with a disqualifying discharge or under other than honorable conditions.

If you are eligible to be reemployed, you must be restored to the job and benefits you would have attained if you had not been absent due to military service or, in some cases, a comparable job.

RIGHT TO BE FREE FROM DISCRIMINATION AND RETALIATION

If you:
★ are a past or present member of the uniformed service;
★ have applied for membership in the uniformed service; or
★ are obligated to serve in the uniformed service;

then an employer may not deny you:
★ initial employment;
★ reemployment;
★ retention in employment;
★ promotion; or
★ any benefit of employment

because of this status.

In addition, an employer may not retaliate against anyone assisting in the enforcement of USERRA rights, including testifying or making a statement in connection with a proceeding under USERRA, even if that person has no service connection.

HEALTH INSURANCE PROTECTION

★ If you leave your job to perform military service, you have the right to elect to continue your existing employer-based health plan coverage for you and your dependents for up to 24 months while in the military.
★ Even if you don’t elect to continue coverage during your military service, you have the right to be reinstated in your employer’s health plan when you are reemployed, generally without any waiting periods or exclusions (e.g., pre-existing condition exclusions) except for service-connected illnesses or injuries.

ENFORCEMENT

★ The U.S. Department of Labor, Veterans Employment and Training Service (VETS) is authorized to investigate and resolve complaints of USERRA violations.
★ For assistance in filing a complaint, or for any other information on USERRA, contact VETS at 1-866-4-USA-DOL or visit its website at http://www.dol.gov/vets. An interactive online USERRA Advisor can be viewed at http://www.dol.gov/elaws/userra.htm.
★ If you file a complaint with VETS and VETS is unable to resolve it, you may request that your case be referred to the Department of Justice or the Office of Special Counsel, as applicable, for representation.
★ You may also bypass the VETS process and bring a civil action against an employer for violations of USERRA.

The rights listed here may vary depending on the circumstances. The text of this notice was prepared by VETS, and may be viewed on the internet at this address: http://www.dol.gov/vets/programs/userra/poster.htm. Federal law requires employers to notify employees of their rights under USERRA, and employers may meet this requirement by displaying the text of this notice where they customarily place notices for employees.

U.S. Department of Labor 1-866-487-2365
U.S. Department of Justice Office of Special Counsel 1-800-336-4590

Publication Date—October 2008
HIRE Vets Medallion Program

Increase your competitive hiring advantage and receive federal recognition as a veteran-employment leader.

HIREVets.gov

Honor.
The Honoring Investments in Recruiting and Employing American Military Veterans Act of 2017 (HIRE Vets Act) creates a voluntary program for recognizing efforts by employers to recruit, employ, and retain veterans through a HIRE Vets Medallion Award.

Invest.
The Medallion Program highlights investments in Veteran Organization or Resource Groups, HR Veterans’ Initiatives, and Leadership, Pay Differential or Tuition Assistance Programs that assist in developing veteran employment efforts.

Recruit.
Employers recognize the benefits of recruiting veterans and want to attract more in the future. Recipients have the opportunity to utilize the Medallion in the marketing of their firm when hiring, as well as to attract additional business.

Employ.
Veterans bring experience, adaptability, and focus. Employers applying for a HIRE Vets Medallion are reaping a competitive advantage and this award allows them to maximize the return on their investment in the veteran programs they offer.

2020 HIRE Vets Medallion Award Criteria

<table>
<thead>
<tr>
<th>REQUIREMENTS</th>
<th>LARGE EMPLOYER AWARDS (500+ Employees)</th>
<th>MEDIUM EMPLOYER AWARDS (51-499 Employees)</th>
<th>SMALL EMPLOYER AWARDS (1-50 Employees)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hiring (Vets hired during CY 2019)</td>
<td>Platinum: Not less than 10% of employees hired</td>
<td>Gold: Not less than 7% of employees hired</td>
<td>Platinum: Not less than 10% of employees hired</td>
</tr>
<tr>
<td>Retention (Vets hired during CY 2018)</td>
<td>Platinum: Not less than 85% of Vets hired retained for 12 months</td>
<td>Gold: Not less than 75% of Vets hired retained for 12 months</td>
<td>Platinum: Not less than 85% of Vets hired retained for 12 months</td>
</tr>
<tr>
<td>Veteran Employee Percentage (Vets employed on 31 Dec of CY 2019)</td>
<td>N/A</td>
<td>N/A</td>
<td>At least 10% of employees are Vets</td>
</tr>
</tbody>
</table>

Veteran Organization or Resource Group
- Must be established and exist by 31 Dec. 2019
- Satisfy 1 of 2

Leadership Program
- Must be established and exist by 31 Dec. 2019
- Satisfy 2 of 5

Dedicated (HR Professional) or HR Veterans’ initiative (medium, small)
- Must be targeted to veteran employees
- N/A

Pay Differential Program
- Must be provided
- N/A

Tuition Assistance Program
- Must be available
- N/A

Labor Law Violations
- Must not have any of the violations identified in 20 CFR 610.120
- N/A

Application Fee
- $495.00
- $495.00
- $190.00
- $190.00
- $190.00
- $190.00
- $50.00
- $50.00
- $50.00

The above is a brief overview of the criteria needed to qualify to receive a HIRE Vets Medallion Award. For a detailed explanation, please visit HIREVets.gov or view the final rule for the program.
USDOL Serves Military Spouses

- **Military Spouses** are skilled, diverse, and motivated, with sound work values and a strong work ethic. USDOL has a stated goal in offering a high level of service to these individuals.

- **Licensing/Credentialing**: Many states make it easier for military spouses to gain licenses in a new state. Here is a map and license finder tool: [https://www.veterans.gov/milspouses/](https://www.veterans.gov/milspouses/)

- **Job Search** — Military Spouse Employment Partnership Career Center is a targeted recruitment and employment solution for spouses.

- Visit CareerOneStop’s Job Search to search for jobs anywhere in the United States.

- **Installations** — Visit your installation Family Center to discuss military spouse related opportunities or programs.

- **Federal Jobs** — If you’re a military spouse, you may be eligible to apply using a non-competitive process designed to help you get a job in the federal government. Learn more at [USAJOBS](https://www.usajobs.gov).

- **Entrepreneurship** — Boots to Business (B2B) is an entrepreneurial education and training program that provides participants with an overview of business ownership and is open to transitioning service members (including National Guard and Reserve) and their spouses.

- Find out more about these programs at [www.veterans.gov](http://www.veterans.gov) or at any NCWorks Career Center.

Have you or a family member served at least one day in the military and are looking for a new job? Are you transitioning from the military or recently transitioned? Has it been years since you served, but are looking for your next career, and would like resources and assistance in obtaining and maintain your employment? If you answered yes to any of these questions, reach out to Goodwill’s Veterans Services Program. You have served your country, now let us be of service to you.

Goodwill’s Veterans Services Program is open to anyone that has served at least one day in the military, military spouses and adult children dependents residing with service member, active duty and reserve service members, with particular focus on female veterans and post-9/11 veterans.

**THROUGH OPERATION: GoodJobs**, we provide free, individualized services to assist veterans and military families’ find meaningful employment and financial stability. This is accomplished through a variety of methods, including: employment assistance services, career assessment, career planning and coaching, job search skill building, skills training, resume preparation, job interview readiness, placement support and more.

**OPERATION: GoodJobs (OGJ)** is a national partnership between Goodwill and the Walmart Foundation. The goal of OGJ 3.0 is to help improve the lives of 5,000 veterans and military family members in the U.S. through job training, connecting veterans and their households to certifications and credentials, placement and job retention services to veterans and businesses for 12-month retention after placement through holistic supportive services.

For a complete schedule of locations and information session times, please visit: [www.goodwillvetservices.org](http://www.goodwillvetservices.org)

For more information, please contact: [veteranservices@goodwillwnc.org](mailto:veteranservices@goodwillwnc.org)

(336) 724-3625 ext 1212
MILITARY SPOUSE

ECONOMIC EMPOWERMENT ZONES (MSEEZ):
Designated areas that develop workforce solutions for military spouses at the grassroots level through collaboration between government, industry, and nonprofit partners.

WORKING GROUP
- Locally Chaired
- Comprised of local leaders from industry, government, and nonprofit partners
- Identify training and employment opportunities, or establish new programs if none exist locally
- Pinpoint and remove existing barriers to military spouse employment

INDUSTRY PILLARS
Key Industry Pillars are designated for each MSEEZ based on their regional strengths. These Pillars are represented by a Pillar Lead within the Working Group.

JOIN THE MOVEMENT TO CREATE LOCAL SOLUTIONS FOR A NATIONAL WORKFORCE ISSUE.
www.hiringourheroes.org/MSEEZHOHMilSpouse
@USChamber.com

Since 2018, MSEEZ Working Groups have:
- Held industry specific seminars.
- Worked to change statewide veterans hiring incentives to include spouses.
- Created city budget item specifically for military spouse workforce development.
- Committed funding for Military Spouse fellowship programs.
- Military Spouses hired as a direct result of a MSEEZ Lunch and Learn Event
- Introduced Legislation to promote Military Spouse Employment
- Committed to hiring Military Spouses at www.hiringourheroes.org/hiring-100k

VOW TO HIRE HEROES ACT / 5 VETERAN TARGET GROUPS:
- Veterans in Household receiving Supplemental Nutrition Assistance Program (formerly known as food stamps) benefits
- Veterans with a Service-Connected Disability
- Veterans with a Service-Connected Disability unemployed for at least 6 months
- Veterans unemployed for at least 4 weeks
- Companies seeking to hire veterans unemployed at least 6 months
- Tools to help translate military experience into civilian equivalent experience

PLEASE CONTACT YOUR LOCAL NCWORKS VETERANS EMPLOYMENT SPECIALIST ON PAGE 15.
Mission Statement

The mission of the Lumbee Tribe Veterans Service Office is to provide safe, sanitary and decent housing to enrolled members of the Lumbee Tribe of North Carolina.

Program Overview:

A variety of important benefits and services are available to veterans and their families from the Department of Veterans Affairs and other agencies. The Service Officer can assist individuals in applying for:

- VA Home loans
- Down-Payment Assistance
- VA health care benefits
- Service-connected disabilities
- Vocational rehabilitation and employment
- Pensions
- Certificate for home loans
- Burial and memorial benefits
- Dependents and survivor benefits and healthcare
- Appeals of VA claims decisions
- Order military records and medals
STAY ONE STEP AHEAD OF THE SCAMMERS

Fight back with the AARP Fraud Watch Network. It provides resources to help you spot and avoid scams and fraud so you can protect yourself and your family. Sign up to get watchdog alerts and stay up to date on con artists' latest tricks. It’s free of charge for everyone – members, non-members and people of all ages. Because for over sixty years AARP has been committed to safeguarding Americans’ financial futures.

Learn about the top scams targeting Veterans and military families at:
www.aarp.org/veterans

Sign up for free AARP Fraud Watchdog Alerts at www.aarp.org/fraud

Report Scams Targeting Military Veterans to:
OPERATION PROTECT VETERANS
aarp.org/protectveterans or 1-855-800-9023 (toll-free).
We’re all in this TOGETHER

Be kind and help neighbors if you can
Practice patience
Check in with friends and family
**2020/21**

Save The Date

**SIGNIFICANT DAYS AND OBSERVANCES**
learn more at: www.milvets.nc.gov/events

**MONTHLY**
- NC Governor’s Working Group

**FEBRUARY**
- NC African-American Veteran Lineage Day
- President’s Day

**MARCH**
- Raleigh DAV Spring Conference
- K9 Veterans Day
- National Vietnam War Veteran Day

**APRIL**
- Month of the Military Child
- Gold Star Wives / Spouses Day
- NC County Association of VSOs Conference
- NCMBC Defense Contractor Academy
- National Military Brats Day

**MAY**
- Month of the Military Caregiver
- National Military Appreciation Month
- Military Spouse Appreciation Day
- Queen City Honor Flight
- Children of Fallen Patriots Day
- Armed Forces Day
- Memorial Day

**JUNE**
- D-Day
- U.S. Army Birthday

**JULY**
- Independence Day
- National Korean War Veterans Armistice Day

**AUGUST**
- U.S. Coast Guard Birthday
- National Purple Heart Day
- 93rd American Legion Baseball World Series

**SEPTEMBER**
- Nat’l Day of Service and Remembrance
- NCDMVA Anniversary Event
- U.S. Air Force Birthday
- National POW /MIA Recognition Day
- National Gold Star Mother’s and Family Day

**OCTOBER**
- U.S. Navy Birthday
- NCDMVA / NCACVSO Fall Conference
- NCMBC SE Region Federal Construction Infrastructure & Environmental Summit

**NOVEMBER**
- Military Family Appreciation Month
- U.S. Marine Corp Birthday
- Veterans Day

**DECEMBER**
- U.S. Civil Air Patrol Birthday
- Pearl Harbor Day
- U.S. National Guard Birthday
- Wreaths Across America Day

*Note: This list is not inclusive of all State and Nationally recognized holidays and events*
Special Thanks to ALL NCDMVA staff and partners, especially the NCDHHS and NC Commerce, for making this Resource Guide possible.