# Table of Contents

<table>
<thead>
<tr>
<th>Page</th>
<th>Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>Services by County</td>
</tr>
<tr>
<td>12</td>
<td>Services by Region</td>
</tr>
<tr>
<td>23</td>
<td>Employment</td>
</tr>
<tr>
<td>45</td>
<td>Entrepreneurship</td>
</tr>
<tr>
<td>59</td>
<td>VA Benefits</td>
</tr>
<tr>
<td>84</td>
<td>Healthcare</td>
</tr>
<tr>
<td>113</td>
<td>Education</td>
</tr>
<tr>
<td>136</td>
<td>Housing</td>
</tr>
<tr>
<td>149</td>
<td>Personal Services</td>
</tr>
<tr>
<td>159</td>
<td>Women’s Services</td>
</tr>
<tr>
<td>167</td>
<td>Active Military</td>
</tr>
</tbody>
</table>

## General Disclaimer
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The material provided in this publication is presented in summary form, is general in nature and is provided for informational purposes only.

REvised 0518

## About This Publication
The 2018 Resource Guide is a combination of information compiled from the N.C. Department of Military and Veterans Affairs, the Department of Health and Human Services, the Department of Commerce, and state and federal resources. This is one central location where you can find some of the most frequently accessed resources available to veterans, military service members, and their families. It is not an exhaustive list of all resources or protections available. Please contact DMVA if you have questions regarding the content or if you need additional assistance.

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I’m proud to count as fellow North Carolinians hundreds of thousands of veterans who have served our country to protect the freedoms we hold dear. My administration and I are working to ensure that veterans in North Carolina are treated with the honor, dignity and respect they deserve.

We are fortunate to be the home of the most renowned military bases in our nation and the thousands of brave men and women stationed at them. And when servicemembers return to civilian life, we’re grateful that so many of them choose to call North Carolina home permanently. Our state is one of the top 10 destinations for veterans as they transition back into civilian life.

Because of this, it is only fitting that I appointed to lead the North Carolina Department of Military & Veterans Affairs Secretary Larry Hall, a distinguished Marine Corp veteran who understands the needs of active military personnel and veterans. Secretary Hall and his staff are dedicated to enriching the lives of veterans and their families. They have produced this Resource Guide to help connect veterans with the help they need.

We want to make sure veterans who call North Carolina home have access to the resources and assistance they need, whether they are looking to start a business, find a new job, continue their education, or find housing or health care. Please call (844)NC4-VETS [844-624-8387] or go online to Milvets.nc.gov for the latest updates and information. I hope that you will find the information valuable and will share it with your fellow veterans and their families. I also encourage you to let us know how we can be of greater assistance to you.

As Governor, I want every active service member and veteran to know that the people of North Carolina welcome them and are honored to have these brave men and women call our state home.

Roy Cooper, Governor
State of North Carolina
Dedicated to serving North Carolina veterans, servicemembers, and their families

www.milvets.nc.gov 844.NC4.VETS
The North Carolina Department of Military and Veteran Affairs is the newest state government agency and we are dedicated to helping our veterans and active duty men and women access the programs, benefits and resources that they earned when they took the oath and answered the call to service. Our staff is committed to providing the highest level of service, responsiveness and integrity in keeping with the principles and values of this state and nation that our military and their families deserve. That is why this annual Resource Guide is made available to our military and veterans as a centralized location for you to find the support that you deserve.

As a native North Carolinian, proud Marine and Secretary for the North Carolina Department of Military Affairs, I have witnessed firsthand the proud tradition of this state in supporting our active military, veterans and their families. I grew up watching with my mom as my dad executed jumps as a paratrooper at Fort Bragg as a member of the 82nd Airborne. I was able to attend the Airborne ‘s 100th anniversary and witness their continued pride and tradition. I am honored to be a Marine for Life, having served at Camp Lejeune in the 2nd Marine Division during my active and reserve duty. As the state’s leading advocate for military and veterans, my first priority is to exemplify the sense of unity embodied in our slogan “veterans and the military are part of the community, not apart from the community” and we are strengthening that bond every day.

Governor Cooper and DMVA know that veterans, our active military members and their families are a vital part of our community. It is our mission to honor and salute your sacrifices, and the sacrifices of the wives, husbands, mothers and fathers who answered the call to service. We are accountable to you for the sacrifices that you made for us. That’s why we don’t only aim to meet your expectations, we work to exceed them. Our combined number, including active, reserve, National Guard and veterans, exceed one million. In the near future, we anticipate that 1 out of every 9 North Carolinians will be a military veteran. Going forward, we continue our duty to stand up for you and those that come behind you as your advocates at the local, state and federal levels. You answered the call and sacrificed for our country and now we stand ready to answer the call to serve you.

Very respectfully,

Larry D. Hall, Secretary
N.C. Department of Military and Veteran Affairs
<table>
<thead>
<tr>
<th>COUNTY LISTINGS</th>
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<td><strong>ALAMANCE COUNTY</strong></td>
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<td><strong>VETERANS SERVICE OFFICE</strong></td>
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<tr>
<td>201 W. Elm Street</td>
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<tr>
<td>Graham, NC 27253</td>
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<td>(336) 570-6733/6734</td>
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<tr>
<td><strong>NCWORKS CAREER CENTER</strong></td>
</tr>
<tr>
<td>2640 S. Columbine Lane</td>
</tr>
<tr>
<td>Burlington, NC 27215</td>
</tr>
<tr>
<td>(336) 570-6800</td>
</tr>
</tbody>
</table>

| **ALEXANDER COUNTY** |
| **VETERANS SERVICE OFFICES** |
| 621 Liledoun Road, Box 8 | #10 Referendum Dr. Ne Building F |
| Taylorsville, NC 28681 | Bolivia, NC 28422 |
| (828) 632-5411 | (910) 253-2233 |
| **NCWORKS CAREER CENTER** |
| 45 Rink Dam Road | 5300-7 Main St. |
| Hickory, NC 28601 | Shallotte, NC 28470 |
| (828) 495-1050 | (910) 754-6120 |

| **ALLEGHANY COUNTY** |
| **VETERANS SERVICE OFFICE** |
| 348 S. Main St. | 199 College Street |
| Sparta, NC 28765 | Asheville, NC 28802 |
| (336) 372-4850 | (828) 250-5726 |
| **NCWORKS CAREER CENTER** |
| 90 S. Main St. | 48 Grove St. |
| Sparta, NC 28765 | Asheville, NC 28801 |
| (336) 372-4850 | (828) 251-6200 |

| **ANSON COUNTY** |
| **VETERANS SERVICE OFFICE** |
| 111 North Greene Street | 501 North Green St |
| Wadesboro, NC 28170 | Morganton, NC 28655 |
| (704) 694-4418 | (828) 439-4376 |
| **NCWORKS CAREER CENTER** |
| 128 E. Granville St. | 301 East Meeting Street |
| Morganton, NC 28655 | Suite 2 |
| (828) 438-6161 | Morganton, NC 28655 |

| **BLADEN COUNTY** |
| **VETERANS SERVICE OFFICE** |
| 301 S. Cypress Street | 301 East Meeting Street |
| Elizabethtown, NC 28337 | Suite 2 |
| (910) 862-6781 | Morganton, NC 28655 |
| **NCWORKS CAREER CENTER** |
| 626 Ashe Central School Rd., Unit 5 | 720 East Union |
| Jefferson, NC 28601 | Morganton, NC 28655 |
| (336) 982-5627 | (828) 438-6161 |

| **BUNCOMBE COUNTY** |
| **VETERANS SERVICE OFFICE** |
| 1308 Highland Drive Suite 104 | 199 College Street |
| Washington, NC 27889 | Asheville, NC 28802 |
| (252) 946-8016 | (828) 250-5726 |
| **NCWORKS CAREER CENTER** |
| 1502 N. Market Street | 48 Grove St. |
| Washington, NC 27889 | Asheville, NC 28801 |
| (252) 940-0900 | (828) 251-6200 |

| **BURKE COUNTY** |
| **VETERANS SERVICE OFFICES** |
| 106 Dundee Street | 501 North Green St |
| Windsor, NC 27983 | Morganton, NC 28655 |
| (252) 794-5304 | (828) 439-4376 |
| **MORGANTON STATE VETERANS SERVICE CENTER** |
| 128 E. Granville St. | 301 East Meeting Street |
| Windsor, NC 27983 | Suite 2 |
| (252) 794-5616 | Morganton, NC 28655 |
| **NCWORKS CAREER CENTER** |
| 128 E. Granville St. | 720 East Union |
| Windsor, NC 27983 | Morganton, NC 28655 |
| (252) 794-5616 | (828) 438-6161 |

| **CAMDEN COUNTY** |
| **VETERANS SERVICE OFFICE** |
| Assistance Provided by the | 1909 Hickory Blvd. |
| Elizabethy City VSC | Lenoir, NC 28645 |
| (252) 331-4741 |

| **CARTERET COUNTY** |
| **VETERANS SERVICE OFFICE** |
| 3710-B John Platt Drive | 501 North Green St |
| Morehead City, NC 28557 | Morganton, NC 28655 |
| (252) 728-8440 | (828) 439-4376 |
| **NCWORKS CAREER CENTER** |
| 390 Commerce Ave. | 301 East Meeting Street |
| Morehead City, NC 28557 | Suite 2 |
| (252) 726-7151 | Morganton, NC 28655 |

| **CASWELL COUNTY** |
| **VETERANS SERVICE OFFICE** |
| 301 E. Meeting Street | 301 East Meeting Street |
| Senior Services Center | Suite 2 |
| Yanceyville, NC 27379 | Morganton, NC 28655 |
| (910) 754-6120 | (828) 438-6161 |
| **NCWORKS CAREER CENTER** |
| 331 Piedmont Dr. | 720 East Union |
| Yanceyville, NC 27379 | Morganton, NC 28655 |
| (336) 694-5975 | (828) 438-6161 |

| **CABARRUS COUNTY** |
| **VETERANS SERVICE OFFICE** |
| 363 Church Street N | 201 W. Elm Street |
| Suite 180 | Graham, NC 27253 |
| Concord, NC 28025 | (336) 570-6733/6734 |
| (704) 920-2869 |
| **NCWORKS CAREER CENTER** |
| 845 N. Church St., Ste. 201 | 401 Mercer Mill Rd. |
| Concord, NC 28025 | Elizabethtown, NC 28337 |
| (704) 786-3183 | (910) 862-3255 |
## Services by County

### Catawba County
- **Veterans Service Offices**
  - 25 Government Drive
  - Newton, NC 28658
  - (828) 465-8255

### Hickory State
- **Veterans Service Center**
  - 1985 Tate Blvd S.E., Suite 113
  - Hickory, NC 28602
  - (828) 322-6616

### N.C. Works Career Center
- 403 Conover Station S.E., Suite C
  - Conover, NC 28613
  - (828) 466-5535

### Chatham County
- **Veterans Service Offices**
  - 964 East Street, Suite 209
  - Pittsboro, NC 27312
  - (919) 545-8334

### Clay County
- **Veterans Service Office**
  - 54 Church Street
  - Hayesville, NC 28904
  - (828) 389-3355

### Cleveland County
- **Veterans Service Office**
  - 311 E. Marion Street
  - Shelby, NC 28150
  - (704) 484-4803

### Columbus County
- **Veterans Service Office**
  - 805 Pinckney Street
  - Whiteville, NC 28472
  - (910) 640-6638

### Currituck County
- Veterans Service Office
  - Assistance Provided by the Elizabeth City VSC
  - (252) 331-4741

### Dare County
- **Veterans Service Office**
  - 107 Exeter Street, Room Manteo, NC 27954
  - (252) 475-5604

### Davie County
- **Veterans Service Office**
  - 800 N. Oakum St.
  - Edenton, NC 27932
  - (252) 482-2195

### Craven County
- **Veterans Service Office**
  - 2402 Dr. Mlk Jr. Blvd
  - New Bern, NC 28562
  - (252) 636-6611

### Cumberland County
- **Veterans Service Offices**
  - 301 E. Russell Street
  - Fayetteville, NC 28301
  - (910) 677-2970

### Currituck County
- Veterans Service Office
  - Assistance Provided by the Elizabeth City VSC
  - (252) 331-4741

### Davidson County
- **Veterans Service Office**
  - 913 Greensboro Street
  - Suite 101
  - Lexington, NC 27292
  - (336) 242-2037

### Duplin County
- **Veterans Service Office**
  - 169 Mallard St.
  - Kenansville, NC 28349
  - (910) 296-2114

### Durham County
- **Veterans Service Office**
  - 414 E. Main Street 1st Floor
  - Durham, NC 27701
  - (919) 560-8387

### Durham VAMC
- **Veterans Service Office**
  - 508 Fulton St.
  - Room B1004
  - Durham, NC 27701
  - (919) 286-0411 Ext. 6604

### Edgecombe County
- **Veterans Service Offices**
  - 201 St. Andrews Street
  - Tarboro, NC 27886
  - (252) 641-6286

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- **Veterans Service Offices**
  - 201 St. Andrews Street
  - Tarboro, NC 27886
  - (252) 641-6286

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- **Veterans Service Offices**
  - 201 St. Andrews Street
  - Tarboro, NC 27886
  - (252) 641-6286

### Edgecombe County
- **Veterans Service Offices**
  - 201 St. Andrews Street
  - Tarboro, NC 27886
  - (252) 641-6286
NCWORKS CAREER CENTER 110 Fountain Park Dr. Battleboro, NC 27809 (252) 977-3306

FORSYTH COUNTY
CLEMMONS STATE VETERANS SERVICE CENTER 3802-C Clemmons Rd. Clemmons, NC 27012 (336) 766-1496

NCWORKS CAREER CENTER 2701 University Place Winston Salem, NC 27105 (336) 776-6720

FRANKLIN COUNTY
VETERANS SERVICE OFFICE Court House Annex, 113 S. Main Street Louisburg, NC 27549 (919) 496-1939

NCWORKS CAREER CENTER 101 N. Main Street Louisburg, NC 27549 (919) 340-2279

GASTON COUNTY
VETERANS SERVICE OFFICE 965 Roberts Drive Gastonia, NC 28054 (704) 866-3606

NCWORKS CAREER CENTER 1391 Bessemer City Rd. Gastonia, NC 28052 (704) 853-5328

GATES COUNTY
VETERANS SERVICE OFFICE Board Of Elections, 112 Court Street Gatesville, NC 27938 (252) 357-1780

GRAHAM COUNTY
VETERANS SERVICE OFFICE 12 North Main Street Robbinsville, NC 28711 (828) 646-6937

GRANVILLE COUNTY
VETERANS SERVICE OFFICE 107 Lanier Street Oxford, NC 27565 (919) 693-1484

NCWORKS CAREER CENTER 111 Hilltop Village Oxford, NC 27565 (919) 693-2686

GREENE COUNTY
VETERANS SERVICE OFFICE 229 Kingold Blvd, Greene County Office Complex Snow Hill, NC 28580 (252) 747-7320

NCWORKS CAREER CENTER 818 Highway 91 North Snow Hill, NC 28580 (252) 747-5689

GUILFORD COUNTY
VETERANS SERVICE OFFICES 1203 Maple Street Greensboro, NC 27405 (336) 641-2957

325 E. Russell Ave Room 145 High Point, NC 27260 (336) 641-7929

NCWORKS CAREER CENTERS 2301 W. Meadowview Rd. Greensboro, NC 27406 (336) 297-9444

607 Idol St. High Point, NC 27261 (336) 882-4141

HALIFAX COUNTY
VETERANS SERVICE OFFICE 26 North King Street Halifax, NC 27839 (252) 583-1688 Option 1

NCWORKS CAREER CENTER 430 Premier Blvd Roanoke Rapids, NC 27870 (252) 537-4188

HARNETT COUNTY
VETERANS SERVICE OFFICE 817 S 8th Street Lillington, NC 27546 (910) 893-7574

NCWORKS CAREER CENTER 101 Hunt Valley Dr. Dunn, NC 28334 (910) 891-2915

1137 E Cornelius Harnett Blvd. Lillington, NC 27546 (910) 814-4042

HAYWOOD COUNTY
VETERANS SERVICE OFFICES 215 North Main Street Waynesville, NC 28786 (828) 452-6634

CANTON STATE VETERANS SERVICE CENTER 120 Main Street Canton, NC 28716 (828) 646-6937

NCWORKS CAREER CENTER 1170 North Main St. Waynesville, NC 28786 (828) 456-6061

HENDERSON COUNTY
VETERANS SERVICE OFFICE 1200 Spartanburg Highway Suite 200 Hendersonville, NC 28792 (828) 697-4817

NCWORKS CAREER CENTER 180 West Campus Drive Flat Rock, NC 28043 Job Links # (828) 694-1755

HERTFORD COUNTY
VETERANS SERVICE OFFICE 704 North King Street Winton, NC 27986 (252) 358-7811

NCWORKS CAREER CENTER 109 Community College Rd. Ahoskie, NC 27910 (252) 862-1257

HOKE COUNTY
VETERANS SERVICE OFFICE 129 West Elwood Ave. Raeford, NC 28376 (910) 875-2147

NCWORKS CAREER CENTER 304 Birch St. Raeford, NC 28376 (910) 875-5059

HYDE COUNTY
VETERANS SERVICE OFFICE 1223 Main St. Swan Quarter, NC 27885 (252) 926-4383

IREDELL COUNTY
VETERANS SERVICE OFFICES 200 S. Center Street Statesville, NC 28677 (704) 878-3135

610 E Center Ave. Mooresville, NC 28115 (704) 664-3869

NCWORKS CAREER CENTERS 133 Island Ford Road Statesville, NC 28625 (704) 878-4241

532 Patterson Ave. Ste. 170 Mooresville, NC 28115 (704) 360-8067 704) 878-4241

JACKSON COUNTY
VETERANS SERVICE OFFICE 100 County Services Park Sylva, NC 28779 (828) 631-2231
<table>
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<th>COUNTY</th>
<th>VETERANS SERVICE OFFICE</th>
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<tr>
<td>LINCOLN COUNTY</td>
<td>VETERANS SERVICE OFFICE</td>
<td>206 Gamble Drive Suite A, Lincoln, NC 28092</td>
<td>(704) 736-8506</td>
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<td>VETERANS SERVICE OFFICE</td>
<td>529 North Aspen St., Lincoln, NC 28092</td>
<td>(704) 735-8035</td>
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<td>MACON COUNTY</td>
<td>VETERANS SERVICE OFFICE</td>
<td>104 East Main Street, Franklin, NC 28734</td>
<td>(828) 349-2151</td>
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<td></td>
<td>VETERANS SERVICE OFFICE</td>
<td>5 W. Main St. Courthouse Annex, Franklin, NC 28734</td>
<td>(828) 494-2521</td>
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<tr>
<td>MADISON COUNTY</td>
<td>VETERANS SERVICE OFFICE</td>
<td>462 Long Branch Road, Marshall, NC 28753</td>
<td>(828) 649-2722</td>
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<td>VETERANS SERVICE OFFICE</td>
<td>4646 US Highway 25-70, Marshall, NC 28753</td>
<td>(828) 782-263</td>
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<td>MARTIN COUNTY</td>
<td>VETERANS SERVICE OFFICE</td>
<td>205 E. Main Street, Williamston, NC 27892</td>
<td>(252) 789-4398</td>
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<td>VETERANS SERVICE OFFICE</td>
<td>407 East Blvd. Williamston, NC 27892</td>
<td>(252) 792-7816</td>
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<tr>
<td>MCDOWELL COUNTY</td>
<td>VETERANS SERVICE OFFICE</td>
<td>100 Spaulding Road Marion, NC 28752</td>
<td>(828) 659-0833</td>
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<tr>
<td>MOORE COUNTY</td>
<td>VETERANS SERVICE OFFICE</td>
<td>707 Pinehurst Avenue, Moore Co Agricultural Center, Carthage, NC 28327</td>
<td>(910) 947-3257</td>
</tr>
<tr>
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<td>VETERANS SERVICE OFFICE</td>
<td>245 Shepherd Trail Aberdeen, NC 28315</td>
<td>(910) 944-7697</td>
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<td>NASH COUNTY</td>
<td>VETERANS SERVICE OFFICE</td>
<td>120 W. Washington Street, Nashville, NC 27756</td>
<td>(252) 462-2720</td>
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<td>VETERANS SERVICE OFFICE</td>
<td>110 Fountain Park Dr, *Monday Only Battleboro, NC 27809</td>
<td>(252) 977-3350</td>
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<td>VETERANS SERVICE OFFICE</td>
<td>205 E. Main Street, Franklin, NC 28734</td>
<td>(828) 349-2151</td>
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<td>VETERANS SERVICE OFFICE</td>
<td>529 North Aspen St., Lincoln, NC 28092</td>
<td>(704) 735-8035</td>
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<tr>
<td>NCWORKS CAREER CENTER</td>
<td>VETERANS SERVICE OFFICE</td>
<td>316 Baldwin Ave., Marion, NC 28752</td>
<td>(828) 652-7131</td>
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<td>VETERANS SERVICE OFFICE</td>
<td>700 N. Tryon Street, Charlotte, NC 28202</td>
<td>(704) 336-2102</td>
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<tr>
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<td>VETERANS SERVICE OFFICE</td>
<td>5500 Executive Center Drive, Suite 132 Charlotte, NC 28212</td>
<td>(704) 563-2037</td>
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<td>VETERANS SERVICE OFFICE</td>
<td>5601 Executive Center Dr, Charlotte, NC 28212</td>
<td>(704) 336-2102</td>
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<tr>
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<td>VETERANS SERVICE OFFICE</td>
<td>1401 West Morehead St. Charlotte, NC 28208</td>
<td>(704) 206-1350</td>
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<tr>
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<td>VETERANS SERVICE OFFICE</td>
<td>7140 Forest Point Blvd. Suite A Charlotte, NC 28217</td>
<td>(704) 565-6865</td>
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<tr>
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<td>VETERANS SERVICE OFFICE</td>
<td>5601 Executive Center Dr, Charlotte, NC 28212</td>
<td>(704) 566-2870</td>
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<tr>
<td>MITCHELL COUNTY</td>
<td>VETERANS SERVICE OFFICE</td>
<td>130 Forest Service Drive Bakersville, NC 28705</td>
<td>(828) 688-2200</td>
</tr>
<tr>
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<td>VETERANS SERVICE OFFICE</td>
<td>200 Mayland Drive Spruce Pine, NC 28777</td>
<td>(828) 766-1195</td>
</tr>
<tr>
<td>MONTGOMERY COUNTY</td>
<td>VETERANS SERVICE OFFICE</td>
<td>219 South Main St. Troy, NC 27371</td>
<td>(910) 576-4711</td>
</tr>
<tr>
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<td>VETERANS SERVICE OFFICE</td>
<td>1011 Page St. Troy, NC 27371</td>
<td>(910) 572-3641</td>
</tr>
<tr>
<td>NORTHAMPTON COUNTY</td>
<td>VETERANS SERVICE OFFICE</td>
<td>100 West Jefferson Street Jackson, NC 27845</td>
<td>(252) 534-2621</td>
</tr>
</tbody>
</table>
COUNTY LISTINGS (CONTINUED)

ONSLOW COUNTY
VETERANS SERVICE OFFICE
234 Nw Corridor Blvd Suite 201
Jacksonville, NC 28540
(910) 347-3309

NCWORKS CAREER CENTER
461 Western Blvd.
Suite 106
Jacksonville, NC 28540
(910) 347-2121

ORANGE COUNTY
VETERANS SERVICE OFFICE
113 Mayo Street
Hillsborough, NC 27278
(919) 245-2890

NCWORKS CAREER CENTER
503 West Franklin St.
Chapel Hill, NC 27516
(919) 968-2031

PAMLICO COUNTY
VETERANS SERVICE OFFICE
828 Alliance Main Street
Bayboro, NC 28515
(252) 745-9934

NCWORKS CAREER CENTER
705 Main St.
Bayboro, NC 28515
(252) 745-9934

PASQUOTANK COUNTY
ELIZABETH CITY STATE
VETERANS SERVICE CENTER
1023 Us 17 South, Suite 2
Elizabeth City, NC 27909
(252) 331-4741

NCWORKS CAREER CENTER
422 McArthur St.
Elizabeth City, NC 27909
(252) 331-4798

PENDER COUNTY
VETERANS SERVICE OFFICES
805 S. Walker Street
Burgaw, NC 28425
(910) 270-5005

PERQUIMANS COUNTY
VETERANS SERVICE OFFICE
104 Dobbs Street
Hertford, NC 27944
(252) 426-1796

PERSON COUNTY
VETERANS SERVICE OFFICE
87 Semora Road
 Roxboro, NC 27573
(336) 599-7484

PIT时 COUNTY
VETERANS SERVICE OFFICES
1717 West 5th Street
Greenville, NC 27834
(252) 902-3090

GREENVILLE STATE
VETERANS SERVICE CENTER
3740 South Evans Street, Suite A
Greenville, NC 27858
(252) 355-9052

NCWORKS CAREER CENTER
289 Corporate Dr.
Lumberton, NC 28358
(910) 618-5500

POLK COUNTY
VETERANS SERVICE OFFICE
75 Carmel Lane
Columbus, NC 28722
(828) 894-0003

RANDOLPH COUNTY
VETERANS SERVICE OFFICE
158 North Street
Asheboro, NC 27203
(336) 318-6909

NCWORKS CAREER CENTER
600 South Fayetteville St.
Asheboro, NC 27203
(336) 625-5128

RICHMOND COUNTY
VETERANS SERVICE OFFICE
1401 Fayetteville Road
Rockingham, NC 28379
(910) 997-8232

NCWORKS CAREER CENTER
115 W. Franklin St.
Rockingham, NC 28379
(910) 997-9180

ROBESON COUNTY
VETERANS SERVICE OFFICES
113 W. Eighth Street
Lumberton, NC 28358
(910) 671-3070/3071

LUMBBE TRIBE
VETERANS OFFICE
6984 NC Hwy 711 West
Pembroke, NC 28372
(910) 522-2210

NCWORKS CAREER CENTER
289 Corporate Dr.
Lumberton, NC 28358
(910) 618-5500

ROCKINGHAM COUNTY
VETERANS SERVICE OFFICE
335 County Home Road
Rockingham County Center
Reidsville, NC 27320
(336) 342-8449

NCWORKS CAREER CENTER
289 Corporate Dr.
Lumberton, NC 28358
(910) 618-5500

SALISBURY VAMC
1601 Brenner Ave.
Building 6
Salisbury, NC 28144
(704) 638-9000 Ext. 16427

RUTHERFORD COUNTY
VETERANS SERVICE OFFICE
303 Fairground Road
Spindale, NC 28160
(828) 287-6185/6064

NCWORKS CAREER CENTER
233 Charlotte Rd.
Rutherfordton, NC 28139
(828) 286-3042

SAMPSON COUNTY
VETERANS SERVICE OFFICE
335 County Complex Road,
Suite 100
Clinton, NC 28328
(910) 592-2862

NCWORKS CAREER CENTER
1935 Jake Alexander Blvd West
Salisbury, NC 28147
(704) 216-8138

SCOTLAND COUNTY
VETERANS SERVICE OFFICE
507 West Covington Street
Laurinburg, NC 28352
(910) 277-2597

NCWORKS CAREER CENTER
303 North Main St.
Laurinburg, NC 28352
(919) 592-5756

STANLY COUNTY
VETERANS SERVICE OFFICE
1000 North First Street, Suite 6
Albemarle, NC 28001
(704) 986-3694

NCWORKS CAREER CENTER
944 N. First Street
Albemarle, NC 28001
(704) 982-2183
SERVICES BY COUNTY

STOKES COUNTY
VETERANS SERVICE OFFICE
1012 Main St, Room 156
Danbury, NC 27016
(336) 593-2468

NCWORKS CAREER CENTER
50 Main St.
Bryson City, NC 28713
(828) 488-2149

UNION COUNTY
VETERANS SERVICE OFFICE
407 N. Main Street
Monroe, NC 28112
(704) 283-3807

NCWORKS CAREER CENTER
1125 Skyway Drive Monroe, NC 28110
(704) 283-7541

SURREY COUNTY
VETERANS SERVICE OFFICE
1218 State Street Suite 700
Mt. Airy, NC 27030
(336) 783-8820

NCWORKS CAREER CENTER
541 West Pine St., Ste. 300
Mt. Airy, NC 27030
(336) 786-4169

SWAIN COUNTY
VETERANS SERVICE OFFICE
101 Mitchell Street
Bryson City, NC 28713
(828) 646-6937

NCWORKS CAREER CENTER
45 Oak Park Drive
Brevard, NC 28712
(828) 883-2550

VANCE COUNTY
VETERANS SERVICE OFFICE
300 South Garnett Street
Henry A. Dennis Bldg Room 115
Henderson, NC 27536
(252) 438-4619

NCWORKS CAREER CENTER
857 S. Beckford Dr. Ste. G.
Henderson, NC 27536
(252) 438-6129

TRANSYLVANIA COUNTY
VETERANS SERVICE OFFICE
106 E Morgan Street Room 237
Brevard, NC 28712
(828) 884-3276

NCWORKS CAREER CENTER
50 Main St.
Bryson City, NC 28713
(828) 488-2149

TYRRELL COUNTY
VETERANS SERVICE OFFICE
106 Water Street
Columbia, NC 27925
(252) 796-0000

NCWORKS CAREER CENTER
541 West Pine St., Ste. 300
Mt. Airy, NC 27030
(336) 786-4169

WAKE COUNTY
VETERANS SERVICE OFFICES
3000 Falstaff Road
Raleigh, NC 27610
(919) 212-8387

GARNER STATE VETERANS SERVICE CENTER
315 Bellaris Court
Garner, NC 27529
(984) 232-7060

NCWORKS CAREER CENTERS
742 East Chatham St.
Cary, NC 27511
(919) 469-1406

220 Swinbume St.
Raleigh, NC 27610
(919) 250-3770

1830 B. Tillery Place
Raleigh, NC 27604
(919) 715-0111

N.C. DEPARTMENT OF MILITARY AND VETERANS AFFAIRS / DMVA RESOURCE GUIDE / 9
WASHINGTON COUNTY
VETERANS SERVICE OFFICE
112 Latham Avenue
Plymouth, NC 27962
(252) 799-9764

NCWORKS CAREER CENTER
130 Poplar Grove Conn.
Boone, NC 28607
(828) 265-5385

WAYNE COUNTY
VETERANS SERVICE OFFICES
2001 E. Ash Street Suite D
Goldsboro, NC 27530
(919) 731-1490

EASTERN BAND OF CHEROKEE NATION VETERANS OFFICE
43 John Crowe Hill Road
Cherokee, NC 28719
(828) 359-6195

NCWORKS CAREER CENTER
2006 Wayne Memorial Dr.
Goldsboro, NC 27534
(919) 731-7950

WILKES COUNTY
VETERANS SERVICE OFFICE
109 North Street
Wilkesboro, NC 28697
(336) 651-7327

NCWORKS CAREER CENTER
103 Call St. Ext
Wilkesboro, NC 28697
(336) 838-5164

WILSON COUNTY
WILSON STATE VETERANS SERVICE CENTER
113 East Nash Street
Suite 404
Wilson, NC 27893
(252) 237-2422

NCWORKS CAREER CENTER
302 Tarboro St.
Wilson, NC 27893
(252) 234-1129

YADKIN COUNTY
VETERANS SERVICE OFFICE
101 South State Street, Room 103
Yadkinville, NC 27055
(336) 849-7914

NCWORKS CAREER CENTER
223 E. Main St.
Yadkinville, NC 27055
(336) 312-9660

YANCEY COUNTY
VETERANS SERVICE OFFICE
110 Town Square Drive
Room 12
Burnsville, NC 28714
(828) 682-1514

NCWORKS CAREER CENTER
1040-L East US Hwy. 19E
Suite 2
Burnsville, NC 28714
(828) 682-6618

WARREN COUNTY
VETERANS SERVICE OFFICE
109 S. Main Street
Warrenton, NC 27589
(252) 257-3385

NCWORKS CAREER CENTER
309 North Main St., Room 123
Warrenton, NC 27589
(252) 257-3230

WATAUGA COUNTY
VETERANS SERVICE OFFICE
126 Poplar Grove Road
Suite 203
Boone, NC 28607
(828) 265-8065

NCWORKS CAREER CENTER
130 Poplar Grove Conn.
Boone, NC 28607
(828) 265-5385

WAYNE COUNTY
VETERANS SERVICE OFFICES
2001 E. Ash Street Suite D
Goldsboro, NC 27530
(919) 731-1490

EASTERN BAND OF CHEROKEE NATION VETERANS OFFICE
43 John Crowe Hill Road
Cherokee, NC 28719
(828) 359-6195

NCWORKS CAREER CENTER
2006 Wayne Memorial Dr.
Goldsboro, NC 27534
(919) 731-7950

WILKES COUNTY
VETERANS SERVICE OFFICE
109 North Street
Wilkesboro, NC 28697
(336) 651-7327

NCWORKS CAREER CENTER
103 Call St. Ext
Wilkesboro, NC 28697
(336) 838-5164

WILSON COUNTY
WILSON STATE VETERANS SERVICE CENTER
113 East Nash Street
Suite 404
Wilson, NC 27893
(252) 237-2422

NCWORKS CAREER CENTER
302 Tarboro St.
Wilson, NC 27893
(252) 234-1129

YADKIN COUNTY
VETERANS SERVICE OFFICE
101 South State Street, Room 103
Yadkinville, NC 27055
(336) 849-7914

NCWORKS CAREER CENTER
223 E. Main St.
Yadkinville, NC 27055
(336) 312-9660

YANCEY COUNTY
VETERANS SERVICE OFFICE
110 Town Square Drive
Room 12
Burnsville, NC 28714
(828) 682-1514

NCWORKS CAREER CENTER
1040-L East US Hwy. 19E
Suite 2
Burnsville, NC 28714
(828) 682-6618
What is NCServes?

NCServes is a first-of-its kind, coordinated network of service providers who are self-organizing as a collective body – above and beyond their own unique organizational designs – to ensure unequaled access to the very best and most comprehensive network of services, resources, and care designed exclusively for service members, veterans, and their families found anywhere in America. Working within the national AmericaServes network of 16 communities, NCServes now serves more than 7,000 military-connected Americans with 15,000+ unique service requests.

Veterans and their families contribute over $8.2 Billion to North Carolina’s economy.

In recent years, the state of North Carolina has realized attracting and retaining this highly skilled population positively impacts communities and the economy. Veterans and military families, nearly one-third of the state’s population, provide a competitive advantage, fueling private sector growth and enabling military installations. However, in order to retain this population and successfully transition these individuals into the evolving workforce, states must actively and competitively provide tailored services, resources, and care that address their unique needs.

No Shortage of Services. The Challenge is Navigation.

North Carolina veterans, service members and their families face challenges daily as they attempt to navigate the thousands of agencies, non-profits, and local programs that all claim to want to "help" them.

#1 CHALLENGE NAVIGATING BENEFITS

60% of veterans and families agree

What if instead of growing government, the solution was coordinating the thousands of already existing programs?

The AmericaServes Journey

Every day, AmericaServes communities coordinate services, resources, and care for veterans of all eras. Jason, a Post 9/11 veteran, is one of thousands who are struggling. He needs both financial and legal assistance. He submitted an online assistance request to his local AmericaServes Network stating, “I need help with many things. I’m all alone and cannot really depend on anyone.”
## Services by Region

### N.C. Department of Military and Veterans Affairs / DMVA Resource Guide / 13

<table>
<thead>
<tr>
<th>Region</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
</table>
| **25 / Madison County** | Ab Tech  
4646 US Highway 25-70  
Marshall, NC 28753  
(828) 782-2632 |           |
| **26 / Swain County** | 50 Main St.  
Bryson City, NC 28713  
(828) 488-2149 |           |
| **27 / Transylvania** | 45 Oak Park Drive  
Brevard, NC 28712  
(828) 883-2550 |           |
| **1 / Alexander County** | 621 Liledoun Road, Box 8  
Taylorsville, NC 28681  
(828) 632-5411 |           |
| **2 / Ashe County** | 150 Government Circle  
Suite 2100  
Jefferson, NC 28640  
(336) 846-5575 |           |
| **3 / Catawba County** | 25 Government Drive  
Newton, NC 28658  
(828) 465-8255 |           |
| **4 / Iredell County** | 200 S. Center Street  
Statesville, NC 28677  
(704) 878-3135 |           |
| **5 / Lincoln County** | 206 Gamble Drive Suite A  
Lincolnton, NC 28092  
(704) 736-8506 |           |
| **5 / Watauga County** | 126 Poplar Grove Road Suite 203  
Boone, NC 28607  
(828) 265-8065 |           |
| **6 / Transylvania County** | 106 E Morgan Street Room 237  
Brevard, NC 28712  
(828) 884-3276 |           |
| **7 / Wilkes County** | 109 North Street  
Wilkesboro, NC 28697  
(336) 651-7327 |           |
| **8 / Avery County** | 175 Linville Street  
Newland, NC 28657  
(828) 733-8211 |           |
| **9 / Burke County** | 501 North Green St  
Morganton, NC 28655  
(828) 439-4376 |           |
| **9 / Morganton VSC** | 301 East Meeting Street Suite 2  
Morganton, NC 28655  
(828) 430-7136 |           |
| **10 / Caldwell County** | 905 West Avenue, NW  
Lenoir, NC 28645  
(828) 757-1345 |           |
| **11 / Cleveland County** | 311 E. Marion Street  
Shelby, NC 28150  
(704) 484-4803 |           |
| **12 / McDowell County** | 100 Spaulding Road  
Marion, NC 28752  
(828) 659-0833 |           |
| **13 / Mitchell County** | 130 Forest Service Drive  
Bakersville, NC 28705  
(828) 688-2200 |           |
| **14 / Polk County** | 75 Carmel Lane  
Columbus, NC 28722  
(828) 894-0003 |           |
| **15 / Rutherford County** | 303 Fairground Road  
Spindale, NC 28160  
(828) 287-6185/6064 |           |
| **16 / Yancey County** | 110 Town Square Drive Room 12  
Burnsville, NC 28714  
(828) 682-1514 |           |
| **18 / Cherokee County** | 75 Peachtree Street  
Murphy, NC 28906  
(828) 835-8663 |           |
| **19 / Clay County** | 54 Church Street  
Hayesville, NC 28904  
(828) 389-3355 |           |
| **20 / Graham County** | 12 North Main Street  
Robbinsville, NC 28771  
(828) 646-6937 |           |
| **21 / Haywood County** | 215 North Main Street  
Waynesville, NC 28786  
(828) 452-6634 |           |
| **21 / Canton VSC** | 120 Main Street  
Canton, NC 28716  
(828) 646-6937 |           |
| **22 / Henderson County** | 1200 Spartanburg Highway Suite 200  
Hendersonville, NC 28792  
(828) 697-4817 |           |
| **23 / Jackson County** | 100 County Services Park  
Sylva, NC 28779  
(828) 631-2231 |           |
| **24 / Macon County** | 104 East Main Street  
Franklin, NC 28734  
(828) 349-2151 |           |
| **25 / Madison County** | 462 Long Branch Road  
Marshall, NC 28753  
(828) 649-2722 |           |
| **26 / Swain County** | 101 Mitchell Street  
Bryson City, NC 28713  
(828) 646-6937 |           |
2 / ROCKINGHAM COUNTY
DSS Family Planning Bldg. 425 NC 65
Reidsville, NC 27320
(336) 342-8449

3 / RANDOLPH COUNTY
158 Worth St.
Asheboro, NC 27203
(336) 318-6909

4 / GUILFORD COUNTY
201 W. Market St.
Suite 108
Greensboro, NC 27401
(336) 641-2957/2958

5 / RICHMOND COUNTY
125 S. Hancock St.
Rockingham, NC 28379
(910) 997-8232

6 / MONTGOMERY COUNTY
203-A West Main St.
Troy, NC 27371
(910) 576-4711

7 / STOKES COUNTY
Stokes County Gov’t.
Center Bldg. 1012, Room 156
Danbury, NC 27016
(336) 593-2468

8 / STATE SERVICE CENTER
111 Federal Building
251 N. Main St.
Winston-Salem, NC 27511
(336) 725-8781

9 / DAVIDSON COUNTY
913 Greensboro St.
Suite 101
Lexington, NC 27292
(336) 242-2037

10 / ANSON COUNTY
111 North Greene St.
Wadesboro, NC 28170
(704) 694-4418

11 / STANLY COUNTY
1000 N. First St.
Suite 6
Albemarle, NC 28001
(704) 866-3694

12 / CABARRUS COUNTY
65 Church St., SE
Concord, NC 28025
(704) 920-2869

13 / SURRY COUNTY
1218 State St.
Suite 700
Mt. Airy, NC 27030
(336) 783-8820

14 / YADKIN COUNTY
101 State St.
Courthouse, Room 103
Yadkinville, NC 27055
(336) 679-8209

15 / UNION COUNTY
County Building
407 N. Main St.
Monroe, NC 28112
(704) 283-3807

16 / SALISBURY VAMC VSC
1601 Brenner Ave.
Salisbury, NC 28144
(704) 638-9000 Ext 6472

17 / DAVIE COUNTY
277 Meroney St.
Mocksville, NC 27028
(336) 753-6225

18 / GASTON COUNTY
965 Roberts Drive
Gastonia, NC 28054
(704) 866-3606

19 / MECKLENBURG COUNTY
700 N. Tryon Street
Charlotte, NC 28202
(704) 336-2102

19 / CHARLOTTE VSC
5500 Executive Center Drive,
Suite 132
Charlotte, NC 28212
(704) 563-2037

20 / ALLEGHANY COUNTY
348 S. Main St.
Sparta, NC 28765
(336) 372-4850

9 / GREENSBORO VET CENTER
3515 W. Market St.
Suite 120
Greensboro, NC 27406
(336) 323-2660

19 / CHARLOTTE VET CENTER
2114 Ben Craig Dr.
Suite 300
Charlotte, NC 28262
(704) 549-8025
Cemeteries*

5 / Coastal Carolina State Veterans Cemetery
110 Monford Point Rd.
Jacksonville, NC 28541
(910) 347-4550

12 / Sandhills State Veterans Cemetery
8220 Bragg Blvd.
Ft. Bragg, NC 28310
(910) 436-5630

Medical Facilities

5 / Jacksonville CBoc
4006 Henderson Dr.
Jacksonville, NC 28546
(910) 343-5301

7 / Wilmington HCC
1705 Gardner Rd.
Wilmington, NC 28405
(910) 343-5300

8 / Brunswick CBoc
20 Medical Campus Dr.
Supply, NC 28462
(910) 754-6141

10 / Raleigh I CBoc
3305 Sungate Blvd.
Raleigh, NC 27610
(919) 212-0129

10 / Raleigh II CBoc
3040 Hammond Business Pl.
Ste. 105, Raleigh, NC 27603
(919) 899-6259
(919) 361-6419

12 / Fayetteville VAMC
2300 Ramsey St.
Fayetteville, NC 28301
(910) 488-2120

12 / Fayetteville HCC
7300 S. Raeford Road
Fayetteville, NC 28304
(910) 475-6273

15 / Robeson Co. CBoc
139 Three Hunts Dr.
Pembroke, NC 28372
(910) 272-3220

21 / Durham VAMC
508 Fulton St.
Durham, NC 27705
(888) 878-6890

21 / Hillandale I
1824 Hillandale Rd.
Durham, NC 27705
(919) 383-6107

21 / Hillandale II
1830 Hillandale Rd.
Durham, NC 27705
(919) 642-6994

25 / Onslow County CBoc
3100 New Onslow Rd.
Jacksonville, NC 28546
(910) 353-6406

Central Region

1) Warren
2) Franklin
3) Johnston
4) Sampson
5) Onslow
6) Pender
7) New Hanover
8) Brunswick
9) Vance
10) Wake
11) Harnett
12) Cumberland
13) Bladen
14) Columbus
15) Robeson
16) Hoke
17) Scotland
18) Moore
19) Granville
20) Person
21) Durham
22) Orange
23) Chatham
24) Lee
25) Caswell

NCWorks Career Centers

1 / Warren County
309 North Main St., Room 123
Warrenton, NC 27589
(252) 257-3230

2 / Franklin County
101 N. Main Street
Louisburg, NC 27549
(919) 340-2279

3 / Johnston County
8998 US 70-Biz Hwy Ste.100
Clayton, NC 27520
(919) 553-0953

4 / Sampson County
115 North Blvd.
Clinton, NC 28328
(919) 592-5756

5 / Onslow County
461 Western Blvd.
Suite 106
Jacksonville, NC 28540
(919) 347-2121

6 / Pender County
904-A South Walker St.
Burgaw, NC 28425
(919) 259-0240

7 / New Hanover County
1994 south 17th Street
Wilmington, NC 28401
(910) 251-5777

8 / Brunswick County
5300-7 Main St.
Shallotte, NC 28470
(910) 754-6120

9 / Vance County
857 S. Beckford Dr. Ste. G.
Henderson, NC 27536
(252) 438-6129

10 / Wake County
742 East Chatam St.
Cary, NC 27511
(919) 469-1406

10 / Wake County
220 Swinburne St.
Raleigh, NC 27610
(919) 250-3770

10 / Wake County
1830 B. Tillery Place
Raleigh, NC 27604
(919) 715-0111

10 / Wake County
350 East Holding Ave.
Wake Forest, NC 27587
(919) 562-6300

10 / Wake County
1002 Dogwood Dr.
Zebulon, NC 27597
(919) 404-3900

10 / Wake County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

11 / Harnett County
101 Hunt Valley Dr.
Dunn, NC 28334
(919) 814-4042

11 / Harnett County
1137 E Cornelius Harnett Blvd.
Lillington, NC 27546
(910) 814-4042

11 / Harnett County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

12 / Cumberland County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

13 / Bladen County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

14 / Columbus County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

15 / Robeson County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

16 / Hoke County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

17 / Scotland County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

18 / Moore County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

19 / Granville County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

20 / Person County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

21 / Durham County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

22 / Orange County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

23 / Chatham County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

24 / Lee County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

25 / Caswell County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

26 / Granville County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

27 / Person County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

28 / Orange County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

29 / Chatham County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

30 / Lee County
130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-1121

31 / Caswell County
<table>
<thead>
<tr>
<th>Region</th>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
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<tbody>
<tr>
<td>CUMBERLAND COUNTY</td>
<td>414 Ray Ave., Fayetteville, NC 28301</td>
<td>(910) 486-1010</td>
</tr>
<tr>
<td></td>
<td>2843 Normandy Dr., Bldg. 3-4, Rm. BB33, Fort Bragg, NC</td>
<td>(910) 908-3482</td>
</tr>
<tr>
<td>BLADEN COUNTY</td>
<td>401 Mercer Mill Rd., Elizabethtown, NC 28337</td>
<td>(910) 862-3255</td>
</tr>
<tr>
<td>COLUMBUS COUNTY</td>
<td>4564 Chadbourn Hwy., Whiteville, NC 28472</td>
<td>(910) 642-7141</td>
</tr>
<tr>
<td>ROBESON COUNTY</td>
<td>289 Corporate Dr., Lumberton, NC 28358</td>
<td>(910) 618-5500</td>
</tr>
<tr>
<td>HOKE COUNTY</td>
<td>304 Birch St., Raeford, NC 28376</td>
<td>(910) 875-5059</td>
</tr>
<tr>
<td>SCOTLAND COUNTY</td>
<td>303 North Main St., Laurinburg, NC 28352</td>
<td>(910) 276-4260</td>
</tr>
<tr>
<td>MOORE COUNTY</td>
<td>245 Shepherd Trail, Aberdeen, NC 28315</td>
<td>(910) 944-7697</td>
</tr>
<tr>
<td>GRANVILLE COUNTY</td>
<td>111 Hilltop Village, Oxford, NC 27565</td>
<td>(910) 693-2686</td>
</tr>
<tr>
<td>DURHAM</td>
<td>1058 W. Club Blvd. Ste. 848, Durham, NC 27701</td>
<td>(910) 354-2748</td>
</tr>
<tr>
<td>DURHAM COUNTY</td>
<td>1105 South Briggs Ave., Durham, NC 27703</td>
<td>(910) 560-6880</td>
</tr>
<tr>
<td>ORANGE COUNTY</td>
<td>503 West Franklin St., Chapel Hill, NC 27516</td>
<td>(910) 968-2031</td>
</tr>
<tr>
<td>CHATHAM COUNTY</td>
<td>764 West St., Pittsboro, NC 27312</td>
<td>(910) 545-8054</td>
</tr>
<tr>
<td>LEE COUNTY</td>
<td>1909 Lee Ave., Sanford, NC 27330</td>
<td>(910) 775-2241</td>
</tr>
<tr>
<td>CASWELL COUNTY</td>
<td>331 Piedmont Dr., Yanceyville, NC 27379</td>
<td>(336) 694-5975</td>
</tr>
<tr>
<td>WARREN COUNTY</td>
<td>109 S. Main Street, Warrenton, NC 27589</td>
<td>(252) 257-3385</td>
</tr>
<tr>
<td>FRANKLIN COUNTY</td>
<td>Court House Annex, 113 S. Main Street Room 103, Louisburg, NC 27549</td>
<td>(910) 496-1939</td>
</tr>
<tr>
<td>JOHNSTON COUNTY</td>
<td>309 E. Market Street, Smithfield, NC 27577</td>
<td>(910) 989-5067</td>
</tr>
<tr>
<td>SAMPSON COUNTY</td>
<td>335 County Complex Road, Suite 100, Clinton, NC 28328</td>
<td>(910) 592-2862</td>
</tr>
<tr>
<td>ONSLOW COUNTY</td>
<td>234 NW Corridor Blvd Suite 201, Jacksonville, NC 28540</td>
<td>(910) 347-3309</td>
</tr>
<tr>
<td>PENDER COUNTY</td>
<td>805 S. Walker Street, Burgaw, NC 28425</td>
<td>(910) 270-5005</td>
</tr>
<tr>
<td>PENDER COUNTY</td>
<td>15060 US HWY 17, Ste 107, Hampstead, NC 28433</td>
<td>(910) 270-5005</td>
</tr>
<tr>
<td>NEW HANOVER COUNTY</td>
<td>230 Government Center Drive Suite 36, Wilmington, NC 28403</td>
<td>(910) 798-7611/7612</td>
</tr>
<tr>
<td>WILMINGTON VSC</td>
<td>3205 Randal Parkway Suite 102, Wilmington, NC 28403</td>
<td>(910) 251-5704</td>
</tr>
<tr>
<td>NEW HANOVER COUNTY</td>
<td>Katie B. Hines Senior Center, 308 Cape Fear Blvd, Carolina Beach, NC 28428</td>
<td>(910) 798-7611/7612</td>
</tr>
<tr>
<td>BRUNSWICK COUNTY</td>
<td>#10 Referendum Dr. NE Building F, Bolivia, NC 28422</td>
<td>(252) 257-3385</td>
</tr>
<tr>
<td>VANCE COUNTY</td>
<td>300 South Garnett Street, Henry A. Dennis Bldg Room 115, Henderson, NC 27536</td>
<td>(252) 438-4619</td>
</tr>
<tr>
<td>WAKE COUNTY</td>
<td>3000 Falstaff Road, Raleigh, NC 27610</td>
<td>(910) 212-8387</td>
</tr>
<tr>
<td>GARNER VSC</td>
<td>315 Bellaris Court, Garner, NC 27529</td>
<td>(984) 232-7060</td>
</tr>
<tr>
<td>HARNETT COUNTY</td>
<td>817 S 8th Street, Lillington, NC 27546</td>
<td>(910) 893-7574</td>
</tr>
<tr>
<td>CUMBERLAND COUNTY</td>
<td>301 E. Russell Street, Fayetteville, NC 28301</td>
<td>(910) 677-2970</td>
</tr>
<tr>
<td>FAYETTEVILLE VSC</td>
<td>225 Green Street Suite 903, Fayetteville, NC 28301</td>
<td>(910) 778-5888</td>
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<tr>
<td>FORT BRAGG SOLDIER SUPPORT CENTER</td>
<td>2483 Normandy Drive, Room BB33, Fort Bragg, NC 28307</td>
<td>(910) 908-3482</td>
</tr>
<tr>
<td>ROBESON COUNTY</td>
<td>301 S. Cypress Street, Elizabethtown, NC 28337</td>
<td>(910) 862-6781</td>
</tr>
<tr>
<td>COLUMBUS COUNTY</td>
<td>805 Pinckney Street, Whiteville, NC 28472</td>
<td>(910) 640-6638</td>
</tr>
<tr>
<td>ROBESON COUNTY</td>
<td>113 W. Eighth Street, Lumberton, NC 28358</td>
<td>(910) 671-3070/3071</td>
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<tr>
<td>LUMBEE TRIBE</td>
<td>6984 NC HWY 711 West, Pembroke, NC 28372</td>
<td>(910) 522-2210</td>
</tr>
<tr>
<td>HOKE COUNTY</td>
<td>129 West Elwood Ave., Raeford, NC 28376</td>
<td>(910) 875-2147</td>
</tr>
<tr>
<td>SCOTLAND COUNTY</td>
<td>507 West Covington Street, Laurinburg, NC 28352</td>
<td>(910) 277-2597</td>
</tr>
<tr>
<td>MOORE COUNTY</td>
<td>707 Pinehurst Avenue, Moore Co Agricultural Center, Carthage, NC 28327</td>
<td>(910) 947-3257</td>
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<tr>
<td>GRANVILLE COUNTY</td>
<td>107 Lanier Street, Oxford, NC 27565</td>
<td>(910) 693-1484</td>
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<tr>
<td>PERSON COUNTY</td>
<td>87 Semora Road, Roxboro, NC 27573</td>
<td>(336) 599-7484</td>
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</table>

CONTINUED
YOU CALL, DMVA ANSWERS – 844.624.8387

CENTRAL REGION (CONTINUED)

1) WARREN
2) FRANKLIN
3) JOHNSTON
4) SAMSON
5) ONSLOW
6) PENDER
7) NEW HANOVER
8) BRUNSWICK
9) VANCE
10) WAKE
11) HARNETT
12) CUMBERLAND
13) BLADEN
14) COLUMBUS
15) ROBESON
16) HOKE
17) SCOTLAND
18) MOORE

21/ DURHAM COUNTY
414 E. Main Street 1st Floor
Durham, NC 27701
(919) 560-8387

21/ DURHAM VAMC
508 Fulton St.
Room B1004
Durham, NC 27701
(919) 286-0411 ext. 6604

22/ ORANGE COUNTY
113 Mayo Street
Hillsborough, NC 27278
(919) 245-2890

23/ CHATHAM COUNTY
964 East Street, Suite 209
Pittsboro, NC 27312
(919) 545-8334

23/ W. Chatham Senior Center
112 Village Lake Road
Siler City, NC 27344
(919) 545-8334

24/ LEE COUNTY
1615 South 3rd Street
Sanford, NC 27330
(919) 776-0501 ext. 2209

25/ CASWELL COUNTY
649 Firetower Rd.
Senior Services Center
Yanceyville, NC 27379
(984) 232-7060

24 / LEE COUNTY
1615 South Third St.
Sanford, NC 27330
(919) 776-0501 ext. 2209

25 / CASWELL COUNTY
Social Services Bldg.
Yanceyville, NC 27379
(919) 232-7061
* Call for Appointment

VET CENTERS

5 / JACKSONVILLE VET CENTER
110A Branchwood Dr.
Jacksonville, NC 28546
(910) 577-1100

10 / RALEIGH VVET CENTER
8851 Ellstree Ln. Ste.122
Raleigh, NC 27617
(919) 361-6419

12 / FAYETTEVILLE VET CENTER
2307 Robeson Plaza, Ste. 103
Fayetteville, NC 28305
(910) 488-6252, ext. 7772
VSO Available Wednesdays
NCWORKS CAREER CENTERS

2 / DARE COUNTY
2522 South Croatan Hwy.
Nags Head, NC 27959
(252) 480-3500

4 / PASQUOTANK COUNTY
422 McArthur St.
Elizabeth City, NC 27909
(252) 331-4798

7 / CARTERET COUNTY
309 Commerce Ave.
Morehead City, NC 28557
(252) 726-7151

8 / PAMLICO COUNTY
705 Main St.
Bayboro, NC 28515
(252) 745-9934

9 / BEAUFORT COUNTY
1502 N. Market Street
Washington, NC 27889
(252) 940-0900

14 / CRAVEN COUNTY
2836 Neuse Blvd.
New Bern, NC 28560
(252) 514-4828

15 / MARTIN COUNTY
407 East Blvd.
Williamston, NC 27892
(252) 792-7816

16 / BERTIE COUNTY
128 E. Granville St.
Windsor, NC 27983
(252) 794-5616

17 / JONES COUNTY
509 NC Hwy. 58 North
Trenton, NC 28585
(252) 448-4791

18 / HERTFORD COUNTY
109 Community College Rd.
Ahoskie, NC 27910
(252) 862-1257

21 / EDGECOMBE COUNTY
110 Fountain Park Dr.
Battleground, NC 27889
(252) 977-3306

22 / HALIFAX COUNTY
3101 Bismark St.
Greenville, NC 27834
(252) 355-9067

24 / LENOIR COUNTY
231 Hwy. 58 South
Lenoir Comm. College
Bullock Building
Kinston, NC 28501
(252) 526-4435

25 / WILSON COUNTY
302 Tarboro St.
Wilson, NC 27893
(252) 234-1129

27 / WAYNE COUNTY
2006 Wayne Memorial Dr.
Goldsboro, NC 27534
(919) 731-7950

28 / DUPLIN COUNTY
192 Magnolia Exit
Kinston, NC 28501
(910) 296-1478
<table>
<thead>
<tr>
<th>No.</th>
<th>County</th>
<th>Assistance Provided by the</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>3</td>
<td>CAMDEN COUNTY</td>
<td>Elizabeth City Veterans Service Center</td>
<td>828 Alliance Main Street Bayboro, NC 28515</td>
<td>(252) 745-4086</td>
</tr>
<tr>
<td>4</td>
<td>ELIZABETH CITY VSC</td>
<td>1023 US 17 South, Suite 2 Elizabeth City, NC 27909</td>
<td>1308 Highland Drive Suite 104 Wesley Wilson</td>
<td>(252) 946-8016</td>
</tr>
<tr>
<td>5</td>
<td>TYRRELL COUNTY</td>
<td>106 Water Street Columbia, NC 27925</td>
<td>112 Latham Avenue Plymouth, NC 27962</td>
<td>(252) 799-9764</td>
</tr>
<tr>
<td>6</td>
<td>HYDE COUNTY</td>
<td>1223 Main St. Swan Quarter, NC 27885</td>
<td>305 Freemason St. Suite 1148 Edenton, NC 27932</td>
<td>(252) 482-1033</td>
</tr>
<tr>
<td>7</td>
<td>CARTERET COUNTY</td>
<td>370-8 John Platt Drive Morehead City, NC 28557</td>
<td>104 Dobbs Street Hertford, NC 27944</td>
<td>(252) 426-1796</td>
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<td>8</td>
<td>PAMLICO COUNTY</td>
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<td>BEAUFORT COUNTY</td>
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<td>10</td>
<td>WASHINGTON COUNTY</td>
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<td>CHOWAN COUNTY</td>
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<td>PERQUIMANS COUNTY</td>
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<tr>
<td>13</td>
<td>GATES COUNTY</td>
<td>Board of Elections</td>
<td>112 Court Street Gatesville, NC 27938</td>
<td>(252) 357-1780</td>
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<tr>
<td>14</td>
<td>CRAVEN COUNTY</td>
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<td>15</td>
<td>MARTIN COUNTY</td>
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<td>16</td>
<td>BERTIE COUNTY</td>
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<td>17</td>
<td>JONES COUNTY</td>
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<tr>
<td>18</td>
<td>HERTFORD COUNTY</td>
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<tr>
<td>19</td>
<td>GREENVILLE VET CENTER</td>
<td>1021 W.H. Smith Blvd. Suite 100 Greenville, NC 27834</td>
<td>704 North King Street Winton, NC 27986</td>
<td>(252) 358-7811</td>
</tr>
</tbody>
</table>

**INTERACTIVE WEB VERSION**
An interactive version of this resource map is available at: www.nc4vets.com/guide
NEW SERVICE, NEW CAREER

Now Hiring Correctional Officers Across North Carolina

- Paid Vacation Leave
- Paid Sick Leave
- Paid Holidays
- Military Leave
- Insurance Benefits
- Career Advancement
- Educational Opportunities
- Veterans’ Apprenticeship Program

go online
www.ncdps.gov/jobs
Stay in the Fight!

Become a member today!

Department of North Carolina

Fulfilling our promises
to the men and women who served

Benefits Counseling | Transition Support | Volunteer Programs | Employment Assistance
Some Veterans face significant barriers that make it difficult for them to find suitable employment, especially vets who are transitioning into civilian life. DMVA partners with NCWorks and most NCWorks offices have specialized staff (all of who are Veterans) who work closely with employers to create greater opportunities for Veterans.
EMployment

Office for Historically Underutilized Businesses

The State of NC has a goal of spending at least 10% of construction projects and goods and services with certified Historically Underutilized Businesses (HUBs). The goal applies to state agencies, public universities, community colleges, school systems and, for construction projects, it also applies to local governments.

Veteran-owned businesses can apply to become certified HUBs through the Office for Historically Underutilized Businesses. Companies eligible for HUB certification are those that are 51% or more owned and managed on a daily basis by individuals who are Black, Hispanic, Asian American, American Indian, Female, Disabled (service related disabilities apply) or Socially and Economically Disadvantaged. The HUB Office’s mission is to promote economic opportunities for historically underutilized businesses in state government contracting and procurement that will foster their growth and profitability.

Certified HUBs are part of a publicly searchable database on the HUB Office website and within state purchasing systems. HUB vendors can sign up to receive e-mail notifications about upcoming bid opportunities through the NC Interactive Purchasing System. Events and bid requests can also be seen on the HUB Office’s Bid Opportunities page.

To learn more about HUB Certification go to: https://ncadmin.nc.gov/businesses/hub/hub-certification
DISABLED VETERANS OUTREACH PROGRAM SPECIALISTS

Veterans can find employment information, education and training opportunities, job counseling, job search workshops, and resume preparation assistance at state Workforce Centers or by contacting a Disabled Veteran Outreach Specialist through the Department of Commerce.

These Outreach Specialists work directly with veterans and disabled veterans to find them employment or training.

Disabled Veterans Outreach Specialists (DVOS) and Local Veterans Employment Representatives (LVER) assist veterans in applying for federal, state, local government and private sector employment.

Call us, and we’ll point you to the right place to go!

VETERAN CAREER FAIRS, EXPOS AND WEBSITES

The federal government, including DoD, the VA and many state and local entities hold career expos and job fairs throughout the state. There are also many websites that feature job openings with companies looking to hire veterans with tools to help translate military experience into civilian equivalent experience.

Go to milvets.nc.gov for the latest information and latest job fairs or hiring events near you. Visit our Facebook page at facebook.com/NC4VETS or call 844.NC4.VETS.

“IT SHALL BE THE POLICY OF THE STATE OF NORTH CAROLINA THAT, IN APPRECIATION FOR THEIR SERVICE TO THIS STATE AND THIS COUNTRY DURING A PERIOD OF WAR, AND IN RECOGNITION OF THE TIME AND ADVANTAGE LOST TOWARD THE PURSUIT OF A CIVILIAN CAREER, VETERANS SHALL BE GRANTED PREFERENCE IN EMPLOYMENT WITH EVERY STATE DEPARTMENT, AGENCY, AND INSTITUTION.” ~NCGS§ 126-80, Article 13

HERE ARE SEVERAL STATE AGENCIES LOOKING TO HIRE YOU!

ADMINISTRATION
www.doa.state.nc.us/hrm/

COMMERCE
www.nccommerce.com/workforce

HEALTH & HUMAN SERVICES
ncdhhs.gov/dss/jobs/index.htm

PUBLIC INSTRUCTION
www.ncpublicschools.org/
work4ncschools/employment/

PUBLIC SAFETY
www.ncdps.gov/

TRANSPORTATION
www.ncdot.gov/careers/

OFFICE OF STATE HUMAN RESOURCES
http://www.oshr.nc.gov/

GO TO NCWORKS.GOV
NORTH CAROLINA WANTS TO MAKE IT EASIER FOR YOU TO PUT YOUR SKILLS TO WORK!

Military Training to NC Occupational Employment

NC is now offering Veterans with certain Military Occupation Specialty (MOS) credit toward several NC License occupations. In reference to NC General Assembly Session Law 2014-67, License Boards representing several NC license occupations have been required to provide a process to recognize military training in pursuing a licensed occupation in NC.

Military spouses may also qualify for certain occupational licenses. Upon meeting specific conditions, an occupational licensing board shall issue a license, certification, or registration to a military spouse to allow them to lawfully practice their occupation in North Carolina.

For further information, please visit the web site:
http://accessnc.commerce.state.nc.us/NCDOC/EDISviewer/EDISviewer/dem_bus/occ2.html
<table>
<thead>
<tr>
<th><strong>DEPARTMENT</strong></th>
<th><strong>Profession</strong></th>
<th><strong>License Board</strong></th>
<th><strong>Tel:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NC Social Work</strong></td>
<td><strong>NC Social Work Certification and Licensure Board</strong></td>
<td></td>
<td>(336)625-1679</td>
</tr>
<tr>
<td><strong>NC Department of Insurance Division of Engineering and Building Codes</strong></td>
<td><strong>Standards Services Board</strong></td>
<td><em>(Tel: (919)661-5880)</em></td>
<td></td>
</tr>
<tr>
<td><strong>NC Department of Transportation</strong></td>
<td><strong>Commercial Driver</strong></td>
<td><em>(Tel: (919)715-7000)</em></td>
<td></td>
</tr>
<tr>
<td><strong>NC State Board of Dental Examiners</strong></td>
<td><strong>ASCP Board of Registry</strong></td>
<td><em>(Tel: (773)714-8880)</em></td>
<td></td>
</tr>
<tr>
<td><strong>National Accrediting Agency for Protective Services Board</strong></td>
<td><strong>NC Department of Justice Sheriff’s Standards Services Board</strong></td>
<td><em>(Tel: (919)779-8213)</em></td>
<td></td>
</tr>
<tr>
<td><strong>NC Department of Insurance Division of Motor Vehicles, Commercial Driver’s Training Section</strong></td>
<td><strong>Diagnostic Molecular Scientist</strong></td>
<td><em>(Tel: (773)714-8880)</em></td>
<td></td>
</tr>
<tr>
<td><strong>North Carolina Board of Dietetics/Nutrition</strong></td>
<td><strong>Dietician and Nutritionist</strong></td>
<td><em>(Tel: (919)228-6306)</em></td>
<td></td>
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<tr>
<td><strong>NC State Board of Examiners of Electrical Contractors</strong></td>
<td><strong>Electrical Contractor</strong></td>
<td><em>(Tel: (919)733-9042)</em></td>
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<tr>
<td><strong>NC State Board of Examiners of Electrical Contractors</strong></td>
<td><strong>Electrical Inspector</strong></td>
<td><em>(Tel: (919)733-9042)</em></td>
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<tr>
<td><strong>NC Board of Electrolysis Examiners</strong></td>
<td><strong>Electrologist</strong></td>
<td><em>(Tel: (336)856-1010)</em></td>
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<tr>
<td><strong>NC Board of Funeral Service</strong></td>
<td><strong>Funeral Service Licensee</strong></td>
<td><em>(Tel: (919)733-9380)</em></td>
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<tr>
<td><strong>NC Board of Examiners of Electrical Contractors</strong></td>
<td><strong>Funeral Director</strong></td>
<td><em>(Tel: (919)733-9380)</em></td>
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<tr>
<td><strong>NC Board of Registration for Practicing Pastoral Counselors</strong></td>
<td><strong>Forester</strong></td>
<td><em>(Tel: (919)850-9669)</em></td>
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<tr>
<td><strong>NC Board of Registration for Practicing Pastoral Counselors</strong></td>
<td><strong>Fur Dealer</strong></td>
<td><em>(Tel: (919)707-0010)</em></td>
<td></td>
</tr>
<tr>
<td><strong>NC Board for Licensing of Geologists</strong></td>
<td><strong>General Contractor</strong></td>
<td><em>(Tel: (919)733-7125)</em></td>
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</tr>
<tr>
<td><strong>NC Department of Agriculture and Consumer Services</strong></td>
<td><strong>Ground Pesticide Applicator</strong></td>
<td><em>(Tel: (919)733-6100)</em></td>
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<tr>
<td><strong>NC Department of Agriculture and Consumer Services</strong></td>
<td><strong>Hatching Egg Dealer</strong></td>
<td><em>(Tel: (919)707-3000)</em></td>
<td></td>
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<tr>
<td><strong>NC Department of Agriculture and Consumer Services</strong></td>
<td><strong>Hearing Aid Calibrator</strong></td>
<td><em>(Tel: (919)834-3661)</em></td>
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<tr>
<td><strong>NC Department of Agriculture and Consumer Services</strong></td>
<td><strong>Hearing Aid Dealer and Fitter</strong></td>
<td><em>(Tel: (919)834-3661)</em></td>
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<tr>
<td><strong>NC Department of Agriculture and Consumer Services</strong></td>
<td><strong>Histologic Technician</strong></td>
<td><em>(Tel: (773)714-8880)</em></td>
<td></td>
</tr>
<tr>
<td><strong>NC Department of Agriculture and Consumer Services</strong></td>
<td><strong>Home Inspector</strong></td>
<td><em>(Tel: (919)662-4480)</em></td>
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<tr>
<td><strong>NC Department of Agriculture and Consumer Services</strong></td>
<td><strong>Industrial Hygienist</strong></td>
<td><em>(Tel: (517)321-2638)</em></td>
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</table>
INSURANCE COMPANY/INDEPENDENT FIRM ADJUSTER
NC Department of Insurance Agent Services Division
Tel: (919)807-6800

INTERPRETER OR TRANSLATOR
North Carolina Interpreters and Translators Licensing Board
Tel: (919)779-5709

INVESTMENT ADVISOR
NC Department of the Secretary of State Securities Division
Tel: (919)807-2000

JUVENILE JUSTICE OFFICER AND JUVENILE COURT COUNSELOR
NC Department of Justice Criminal Justice, Education & Training Standards Commission
Tel: (919)716-6470

LAND SURVEYOR
NC Board of Examiners for Engineers and Land Surveyors
Tel: (919)791-9088

LANDSCAPE ARCHITECT
NC Board of Landscape Architects
Tel: (919)850-9088

LANDSCAPE CONTRACTOR
NC Landscape Contractors’ Registration Board
Tel: (919)807-6800

LAW ENFORCEMENT OFFICER/TELECOMMUNICATION OFFICER
NC Department of Justice Criminal Justice Standards Division
Tel: (919)665-1980

LIBRARIAN
NC Department of Cultural Resources Division of State Library
Tel: (919)807-7450

LICENSED DIETITIAN/NUTRITIONIST
NC Board of Dietetics/Nutrition
Tel: (919)807-7450

LICENSED PRACTICAL NURSE
NC Board of Nursing
Tel: (919)782-3211

LICENSED PROFESSIONAL COUNSELOR SUPERVISOR/LICENSED PROFESSIONAL COUNSELOR/COUNSELOR ASSOCIATE
NC Board of Licensed Professional Counselors
Tel: (919)661-0820

LICENSED PSYCHOLOGIST
NC Psychology Board
Tel: (828)262-2258

LICENSED STRUCTURAL PEST CONTROL OPERATOR
NC Department of Agriculture & Consumer Services, Structural Pest Control Division
Tel: (919)733-6100

LIQUID PETROLEUM GAS DEALER
NC Department of Agriculture Tel: (919)733-3313

LIVESTOCK DEALER
NC Department of Agriculture & Consumer Services
Tel: (919)733-7125

LOAN BROKER
NC Department of the Secretary of State Securities
Tel: (919)807-2000

LOAN OFFICER
NC Commissioner of Banks Mortgage Licensing Section
Tel: (888)384-3811

LOYALIST
NC Department of the Secretary of State Lobbyist Registration
Tel: (919)807-2170

LOCKSMITH
NC Locksmith Licensing Board
Tel: (919)838-8782

MANICURIST/MANICURIST INSPECTOR
NC State Board of Cosmetic Art Examiners
Tel: (919)733-4117

MANUFACTURED HOUSING SALESPERSON
NC Department of Insurance Manufactured Building Division
Tel: (919)661-5880

MASSAGE AND BODYWORK THERAPIST
NC Board of Massage & Bodywork Therapy
Tel: (919)546-0050

MECHANICAL INSPECTOR
NC Department of Insurance Division of Engineering
Tel: (919)661-5880

MEDICAL DOCTOR
NC Medical Board
Tel: (919)326-1100

MEDICAL LABORATORY TECHNICIAN
ASCP Board of Registry
Tel: (800)267-2727

MILK HAULER AND SAMPLER/MILK TESTER
NC Department of Agriculture & Consumer Services Food and Drug Protection
Tel: (919)733-7366

MOTOR VEHICLE DAMAGE APPRAISER
NC Department of Insurance Agent Services Division
Tel: (919)807-6800

NOTARY PUBLIC
NC Department of the Secretary of State, Notary Public Division
Tel: (919)807-2219

NURSE AIDE I, II/NURSE ANESTHETIST/NURSE MIDWIFE/NURSE PRACTITIONER
NC Board of Nursing
Tel: (919)782-3211

NURSING HOME ADMINISTRATOR
NC State Board of Examiners for Nursing Home Administrators
Tel: (919)571-4164

OCCUPATIONAL THERAPIST
NC Board of Occupational Therapy
Tel: (919)832-1380

OCCUPATIONAL THERAPIST ASSISTANT
NC Board of Occupational Therapy
Tel: (919)832-1380

OPTICIAN
NC State Board of Opticians
Tel: (919)733-9321

OPTOMETRIST/OPTOMETRIST ASSISTANT AND TECHNICIAN
NC Board of Optometry
Tel: (910)285-3160

OSTEOPATH
NC Medical Board
Tel: (919)326-1100

PESTICIDE CONSULTANT
NC Department of Agriculture & Consumer Services Division
Tel: (919)733-3313

PESTICIDE DEALER
NC Department of Agriculture & Consumer Services
Tel: (919)733-6100

PET SHOP OPERATOR
NC Department of Agriculture & Consumer Services, Standards Division
Tel: (919)733-3313

PHARMACIST/PHARMACY TECHNICIAN
NC Board of Pharmacy
Tel: (919)246-1050

PHYSICAL THERAPIST ASSISTANT
NC Board of Physical Therapy Examiners
Tel: (919)490-6393

PHYSICIAN ASSISTANT
NC Medical Board
Tel: (919)326-1100

PILOT
Federal Aviation Administration Airmen Certification Branch
Tel: (202)366-4000

PLUMBING INSPECTOR
NC Department of Insurance
Tel: (919)661-5880
PLUMBING, HEATING AND AIR CONDITIONING CONTRACTOR
NC State Board of Examiners of Plumbing Heating and Fire Sprinkler Contractors
Tel: (919)875-3612

PODIATRIST
NC Board of Podiatry Examiners
Tel: (919)861-5583

POLICE OFFICER
NC Department of Justice Criminal Justice, Education & Training Standards Commission
Tel: (919)716-6470

POLYGRAPH EXAMINER/PRIVATE INVESTIGATOR
NC Department of Justice Private Protective Services Board
Tel: (919)788-5320

PROFESSIONAL BONDSMAN
NC Department of Insurance
Tel: (919)807-6800

PROFESSIONAL BOXER/KICKBOXER/TOUGH MAN ATHLETE
NC Dept. of Crime Control and Public Safety
Tel: (919)733-2126

PROFESSIONAL ENGINEER
NC Board of Examiners for Engineers and Land Surveyors
Tel: (919)791-2000

PROFESSIONAL SOLICITOR
NC Department of the Secretary of State, Charitable Solicitation
Tel: (919)807-2214

Psychological Associate
NC Psychology Board
Tel: (828)262-2258

PSYCHOLOGICAL STRESS EVALUATOR
NC Department of Justice
Tel: (919)788-5320

PUBLIC GROUNDS OPERATORS
NC Department of Agriculture & Consumer Services, Structural Pest Control Division
Tel: (919)733-6100

PUBLIC WEIGHMASTER
NC Department of Agriculture & Consumer Services, Standards Division
Tel: (919)733-3313

PUMP INSTALLATION CONTRACTOR
NC Department of Environment and Natural Resources
Tel: (919)807-6300

REAL ESTATE APPRAISER
NC Appraisal Board
Tel: (919)870-4854

REAL ESTATE BROKER
NC Real Estate Commission
Tel: (919)875-3700

REAL ESTATE SALESPERSON
NC Real Estate Commission
Tel: (919)875-3700

RECREATIONAL THERAPIST
NC Therapeutic Recreation Board
Tel: (336)212-1133

REFRIGERATION CONTRACTOR
NC State Board of Refrigeration Examiners
Tel: (919)779-4711

REGISTERED NURSE
NC Board of Nursing
Tel: (919)782-3211

REGISTERED STRUCTURAL PEST CONTROL OPERATOR
NC Department of Agriculture
Tel: (919)733-6100

RENDERING OPERATOR/COLLECTOR
NC Department of Agriculture & Consumer Services
Tel: (919)733-7125

RESPIRATORY THERAPIST
NC Respiratory Care Board
Tel: (919)878-5595

SAFETY INSPECTION MECHANIC
NC Department of Transportation Division of Motor Vehicles Enforcement Section
Tel: (919)715-7000

SANITARIAN (ENVIRONMENTAL HEALTH SPECIALIST)
NC State Board of Sanitarian Examiners
Tel: (919)304-1168

SCALE TECHNICIAN
NC Department of Agriculture 2
Tel: (919)733-3313

SCHOOL PRINCIPAL
NC Department of Public Instruction Licensure Section
Tel: (919)807-7994

SCHOOL SUPERINTENDENT
NC Department of Public Instruction Licensure Section
Tel: (919)807-7994

SCHOOL TEACHER
NC Department of Public Instruction Licensure Section
Tel: (919)807-7994

SECURITY GUARD AND PATROL LICENSEE
NC Department of Justice Private Protective Services Board
Tel: (919)788-5320

SEED DEALER
NC Department of Agriculture & Consumer Services, Plant Industry Division
Tel: (919)733-3933

SELF-EMPLOYED INSURANCE ADJUSTER
NC Department of Insurance Agent Services Division
Tel: (919)807-6800

SENIOR PARACHUTE RIGGER
Federal Aviation Administration Airmen Certification Branch
Tel: (202)366-4000

SET-UP CONTRACTOR, MANUFACTURED HOMES
NC Department of Insurance Manufactured Building Division
Tel: (919)661-5880

SOIL SCIENTIST
NC Board for Licensing of Soil Scientists
Tel: (336)394-4503

SPEECH AND LANGUAGE PATHOLOGIST
NC Board of Examiners for Speech and Language Pathologists and Audiologists
Tel: (336)272-1828

SURETY BONDSMAN
NC Department of Insurance Special Services Division
Tel: (919)807-6800

TAXIDERMIST
NC Wildlife Resources Commission License Section
Tel: (919)707-0010

TELECOMMUNICATOR
NC Department of Justice
Tel: (919)779-8213

Telephonic Sellers
NC Department of the Secretary of State Securities Division
Tel: (919)807-2000

TRUCK DRIVER
NC Department of Transportation Division of Motor Vehicles Commercial Driver’s Training Section
Tel: (919)715-7000

VETERINARIAN
NC Veterinary Medical Board
Tel: (919)854-5601

VETERINARY TECHNICIAN
NC Veterinary Medical Board
Tel: (919)854-5601

WASTEWATER TREATMENT PLANT OPERATOR/WATER TREATMENT FACILITY OPERATOR
NC Department of Environment and Natural Resources
Tel: (919)807-6353

WELL CONTRACTOR
NC Department of Environment and Natural Resources Division of Water Quality
Tel: (919)807-6300

DID YOU KNOW?
SINCE 2013 NORTH CAROLINA HAS CUT VETERAN UNEMPLOYMENT TO 3%
RETIRING OR SEPARATING FROM THE MILITARY?

Successfully navigate your transition to civilian life

You’re leaving the military and face a maze of transition decisions. With Military OneSource’s free transition resources, you’ll find what you need to take the next step in your journey. Visit Military OneSource or call 800-342-9647.

Don’t Delay: Eligibility for these resources lasts up to 180 days after separation or retirement from the military. Services after 180 days may be provided through the Department of Veterans Affairs or other community resources. With Military OneSource, you get:

Personal Support

- Non-medical counseling to ease the emotional stress associated with transitions
- Spouse relocation and transition help to sort through renting vs. buying, choosing your next location, switching schools and other questions
- Connections to transition assistance programs that help you through this milestone
- Pre-separation counseling to identify transition needs and a personal plan

Education Assistance

- Sessions with an education consultant to identify such benefits such as Post-9/11 GI Bill, federal grants and tax deductions to take you to the next level
- Information on colleges and online resources, such as College Navigator and TA DECIDE

Career Resources

- Expert consultations on identifying career goals
- Help with mapping your military experience to civilian jobs via the Career Transitions database
- Spouse Education & Career Opportunities (SECO) offering support for career exploration, education, training and licensing and more

Financial and Tax Help

- Financial planning with an accredited financial counselor, including strategies on saving for transition and building emergency funds
- Guidance on military benefits, such as converting your Servicemembers’ Group Life Insurance plan to Veterans Group Life Insurance and transferring your GI Bill to your children
- Help identifying military tax deductions and allowances, such as combat pay exclusion and moving expenses
- Secure, easy-to-use tax filing software with 100 percent guarantee for accuracy

Military OneSource is your map out of the transition maze to a successful life as a civilian. Access our resources anytime, anywhere: Call 800-342-9647 or visit MilitaryOneSource.mil.
READY TO START YOUR NEXT CAREER IN NORTH CAROLINA?

We have employers that understand the value you bring to their organization.

EMPLOYERS WANT YOU AND YOUR:

- Leadership Skills
- Knowledge, Skills, and Abilities
- Strong Character
- Demonstrated Effectiveness

THE HIRING EVENT PROCESS

- You register for the event and so do employers
- NC4ME’s military hiring experts match you to open jobs
- Interviews are conducted at the event

VISIT NC4ME.ORG FOR YOUR NO-COST SOLUTION TO FINDING YOUR NEXT CAREER.
EMPLOYMENT

VOW TO HIRE HEROES ACT / 5 VETERAN TARGET GROUPS:

- Veterans in Household receiving Supplemental Nutrition Assistance Program (formerly known as food stamps) benefits
- Veterans with a Service-Connected Disability
- Veterans with a Service-Connected Disability unemployed for at least 6 months
- Veterans unemployed for at least 4 weeks
- Companies seeking to hire veterans unemployed at least 6 months
- Tools to help translate military experience into civilian equivalent experience

PLEASE CONTACT YOUR LOCAL NCWORKS VETERANS EMPLOYMENT SPECIALIST ON PAGE 12+.
Troops to Teachers is a U.S. Department of Defense grant program that helps eligible military personnel begin a new career as teachers in public schools where their skills, knowledge and experience are most needed.

HOW TO TURN YOUR MILITARY OCCUPATIONAL SPECIALTIES (MOS) INTO A CIVILIAN CAREER

MOS TO CIVILIAN LICENSURE

North Carolina provides licensure and credit for individuals with military training and experience as well as professional license endorsement for their spouses.

For more details on how you can convert your military training into civilian licenses credit, contact the Registrar or Student Veteran Advisor at the University of North Carolina campus or community college you choose to attend.

FOR A LIST OF NORTH CAROLINA SCHOOLS SEE PAGES 123-127

Registration is open to any current service member or any veteran whose last period of service is characterized as Honorable with an interest in instructional positions in K-12 public education.

Financial assistance is available to eligible participants who are working to become certified teachers in public K-12 schools, charter schools or Bureau of Indian Affairs schools.

For more information on Troops to Teachers, please visit: www.ncpublicschools.org/troops or call 888-878-1600
North Carolina’s economy depends on a strong workforce. As a proud member of the NCWorks initiative, the N.C. Division of Workforce Solutions is helping job seekers gain the tools and experiences they need to find meaningful employment.

The Division offers programs for adults, veterans, youth, and also helps employers find the qualified talent they need to make their businesses thrive.

The Division assists job seekers with learning a new industry through NCWorks Apprenticeships and operate NCWorks Online, the state’s official job-search portal that is helping connect talented individuals with employers.

HOW IT WORKS
Veterans can visit their local workforce office* and take advantage of the following no-cost services:

- Career assessments
- Labor market information
- Access to training opportunities, job fairs, and workshops
- Job interview preparation
- Resume and cover letter assistance
- Assistance with NCWorks Online
- Access to computers and free Internet service
- Help applying for federal employment and training programs in which veterans receive priority of service

We’re helping North Carolina’s job seekers find employment and businesses find workers. We invite you to learn more about our services and see for yourself how we can help you too.

eBENEFITS.VA.GOV: EVERYTHING YOU NEED TO FIND A JOB. START NOW.

WWW.EBENEFITS.VA.GOV/EBENEFITS/JOBS
**VETERANS EMPLOYMENT OPPORTUNITY ACT**

The VEOA allows preference to eligible persons or veterans who are honorably discharged from the Armed Forces to compete for vacant federal positions. VEOA offers protection to eligible veterans during a Reduction in Force (RIF) and against adverse actions. VETS staff investigates 5 and 10 point federal Veteran Preference complaints and answer inquires regarding VEOA.

[www.fedshirevets.gov](http://www.fedshirevets.gov)

**REALIFELINES**

The primary mission of REALifeLines is to provide wounded and injured service members, and their families, with personal assistance through successful transition to civilian life. If you have been injured or wounded on active duty, contact a REALifeLines Representative at 1.888.774.1361 or visit:


**STAND DOWNS**

Stand down is a military term referring to a brief respite from combat, including events coordinated in local communities to provide veterans with a wide range of social services. Stand Downs foster employment opportunities for veterans to promote self-sufficiency and improve Veterans connections with community-based service providers. Potential applicants can access Stand Down information at the following website:

[dol.gov/vets/programs/Stand%20Down/main.htm](http://dol.gov/vets/programs/Stand%20Down/main.htm)
EMPLOYMENT

Enable America

MAKING EMPLOYMENT CONNECTIONS FOR VETERANS

- Job Seekers Workshops
- Career Mentoring Days
- Business Connection Meetings

ENABLE AMERICA SERVES MILITARY IN TRANSITION, DISABLED VETERANS, & INDIVIDUALS WITH DISABILITIES.
IN PARTNERSHIP WITH CIVILIAN SECTOR EMPLOYER PARTNERS WHO VALUE MILITARY EXPERIENCE
WE BUILD BRIDGES TO CAREER OPPORTUNITIES.

Find out how Enable America can help you!
Veterans, employers, military leadership and transition coordinators contact us.

EnableAmerica.org

JOIN HOPE FOR THE WARRIORS® MISSION
to Restore Self, Family, and Hope

TOP HIGHLIGHTS
Military Families Served in 2014: Approximately 5,000
Served by 45 staff members and more than 2,000 volunteers
Assistance given to families in all 50 states and territories
Serving post-9/11 Service Members, Veterans, their families, and families of the fallen

PROGRAM PILLARS
CAREER TRANSITION & EDUCATION
CLINICAL HEALTH & WELLNESS
SPORTS & RECREATION
COMMUNITY & MILITARY RELATIONS

Twitter: TWITTER.COM/HOPE4WARRIORS
Info: INFO@HOPE4WARRIORS.ORG
Website: WWW.HOPE4WARRIORS.ORG
Helping Veterans Find Jobs

NORTH CAROLINA COMMERCE VETERANS WORKFORCE OFFICES

ALAMANCE COUNTY
2640 S. Columbine Lane
Burlington, NC 27215
Phone: (336) 570-6800

ALEXANDER COUNTY
604 7th Street, SW.
Taylorsville, NC 28681
Phone: (828) 632-4631

ALLEGHANY COUNTY
115 D Atwood Street
Sparta, NC 28675
Phone: (336) 372-9675

ANSON COUNTY
514 N. Washington Street
Lockhart-Taylor Center
Wadesboro, NC 28170
Phone: (704) 694-6551

ASHE COUNTY
626 Ashe Central School Rd. Unit 5
Jefferson, NC 28640
Phone: (336) 982-5627

AYER COUNTY
428 Pineola Street
PO Box 939
Newland, NC 28657
Phone: (828) 737-5419

BERKELEY COUNTY
720 East Union Street
Morganton, NC 28655
Phone: (828) 438-6161

BURLINGTON COUNTY
363 Church Street N, Suite 180
Concord, NC
Phone: (704) 786-3183

CABARRUS COUNTY
1909 Hickory Blvd. SE
Lenoir, NC 28645
Phone: (828) 759-4680

CALDWELL COUNTY
309 Commerce Avenue
Morehead City, NC 28557
Phone: (336) 694-5707

CARTERET COUNTY
414 Ray Avenue
Fayetteville, NC 28301
Phone: (910) 486-1010

CAWELL COUNTY
330A Trinity Avenue
Yanceyville, NC 27379
Phone: (336) 372-9675

CATAWBA COUNTY
403 Conover Station S.E., Suite C
Conover, NC 28613
Phone: (828) 466-5535

CHATHAM COUNTY
764 West Street
Pittsboro, NC 27312
Phone: (919) 545-8054

DAVIS COUNTY
220 East First Avenue, Suite 10
Lexington, NC 27292
Phone: (336) 474-2635

DRAKE COUNTY
371 North Main Street
Mocksville, NC 28012
Phone: (336) 776-6720

DURHAM COUNTY
404 E. Marion Street
Shelby, NC 28150
Phone: (704) 480-5414

EDGECOMBE COUNTY
309 Commerce Avenue
Morehead City, NC 28557
Phone: (252) 486-1010

FORSYTH COUNTY
2522 S. Croatan Hwy.
Nags Head, NC 27959
Phone: (252) 694-5707

FRANKLIN COUNTY
6 N. Main Street
Franklinville, NC 27255
Phone: (919) 494-1162

GASTON COUNTY
7220 Wilkinson Blvd.
Handley Hall, Room 212
Belmont, NC 28012
Phone: (704) 266-5005

GUILFORD COUNTY
111 Hilltop Village
Oxford, NC 27565
Phone: (919) 693-2686

HUNTERSVILLE COUNTY
818 Hwy 91 North
Snow Hill, NC 28580
Phone: (252) 747-3376

WILMINGTON COUNTY
1171 Besserey Road
Wilmington, NC 28403
Phone: (919) 334-5777

WYTHE COUNTY
500 North Main Street
Graham, NC 27936
Phone: (336) 474-2635

YADDOC COUNTY
414 Ray Avenue
Fayetteville, NC 28301
Phone: (910) 486-1010

YOUNG COUNTY
331 Piedmont Drive
Yanceyville, NC 27379
Phone: (336) 694-5707

JONES COUNTY
420 E. Marion Street
Shelby, NC 28150
Phone: (704) 480-5414

KINGS COUNTY
1909 Hickory Blvd. SE
Lenoir, NC 28645
Phone: (828) 759-4680

LITCHFIELD COUNTY
309 Commerce Avenue
Morehead City, NC 28557
Phone: (336) 694-5707

NORTH CAROLINA COMMERCE VETERANS WORKFORCE OFFICES

HELPING VETERANS FIND JOBS

NORTH CAROLINA DEPARTMENT OF MILITARY AND VETERANS AFFAIRS     /     DMVA RESOURCE GUIDE      /     37
<table>
<thead>
<tr>
<th>COUNTY</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guilford County</td>
<td>2301 W. Meadowview Rd. Greensboro, NC 27406</td>
<td>(336) 297-9444</td>
</tr>
<tr>
<td>Halifax County</td>
<td>430 Premier Blvd Roanoke Rapids, NC 27870</td>
<td>(252) 537-4188</td>
</tr>
<tr>
<td>Harnett County</td>
<td>101 Hunt Valley Drive Dunn, NC 28334</td>
<td>(910) 891-2915</td>
</tr>
<tr>
<td></td>
<td>1137 E. Cornelius Harnett Blvd. Lillington, NC 27546</td>
<td>(910) 814-4042</td>
</tr>
<tr>
<td>Harnett County</td>
<td>1137 E. Cornelius Harnett Blvd. Lillington, NC 27546</td>
<td>(910) 814-4042</td>
</tr>
<tr>
<td>Halifax County</td>
<td>430 Premier Blvd Roanoke Rapids, NC 27870</td>
<td>(252) 537-4188</td>
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<tr>
<td>Henderson County</td>
<td>26 Francis Road Hendersonville, NC 28792</td>
<td>(828) 693-1703</td>
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<tr>
<td>Henderson County</td>
<td>Blue Ridge Comm Coll. 180 West Campus Dr. Flat Rock, NC 28731</td>
<td>(828) 684-1755</td>
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<tr>
<td>Hertford County</td>
<td>109 Community College Rd. Ahoskie, NC 27910</td>
<td>(252) 862-1257</td>
</tr>
<tr>
<td>Hoke County</td>
<td>304 Birch Street Raeford, NC 28376</td>
<td>(910) 875-5059</td>
</tr>
<tr>
<td>Iredell County</td>
<td>532 Patterson Avenue Suite 170 Mooresville, NC 28115</td>
<td>(704) 360-8067</td>
</tr>
<tr>
<td>Iredell County</td>
<td>133 Island Ford Road Statesville, NC 28625</td>
<td>(704) 878-4241</td>
</tr>
<tr>
<td>Jackson County</td>
<td>2001 W. Morehead Street Suite 100 Charlotte, NC 28208</td>
<td>(704) 206-1350</td>
</tr>
<tr>
<td>Mecklenburg County</td>
<td>26 Ridgeway Street, Ste. 2 Sylva, NC 28779</td>
<td>(828) 586-4063</td>
</tr>
<tr>
<td>Johnston County</td>
<td>8998 US 70 - Biz Hwy Ste 100 Clayton, NC 27520</td>
<td>(919) 553-0953</td>
</tr>
<tr>
<td>Jones County</td>
<td>509 NC Hwy 58 N. LCC Jones Co Ctr. Trenton, NC 28385</td>
<td>(252) 448-4791</td>
</tr>
<tr>
<td>Lee County</td>
<td>1909 Lee Avenue Sanford, NC 27330</td>
<td>(919) 775-2241</td>
</tr>
<tr>
<td>Lenoir County</td>
<td>231 Hwy 58 South Kinston, NC 28501</td>
<td>(252) 526-4435</td>
</tr>
<tr>
<td>Lincoln County</td>
<td>529 N. Aspen Street Lincoln, NC 28092</td>
<td>(704) 735-8035</td>
</tr>
<tr>
<td>Macon County</td>
<td>5 W. Main St. Franklin, NC 28734</td>
<td>(919) 494-2521</td>
</tr>
<tr>
<td>Madison County</td>
<td>4646 U.S. Highway 25-70 AB Tech - Madison Campus Marshall, NC 28753</td>
<td>(828) 649-2577</td>
</tr>
<tr>
<td>Martin County</td>
<td>407 East Blvd. Williamson, NC 27892</td>
<td>(252) 792-7816</td>
</tr>
<tr>
<td>McDowell County</td>
<td>316 Baldwin Ave. Suite 1 Marion, NC 28752</td>
<td>(828) 652-7131</td>
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<tr>
<td>Mecklenburg County</td>
<td>1401 W. Morehead Street Suite 100 Charlotte, NC 28208</td>
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<td>7140 Forest Point Blvd. Suite A Charlotte, NC 28217</td>
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<td>133 Island Ford Road Statesville, NC 28625</td>
<td>(704) 878-4241</td>
</tr>
</tbody>
</table>
SWAIN COUNTY
Federal Building, 50 Main St.
Bryson City, NC 28713
Phone: (828) 488-2149

TRANSYLVANIA CTY
Blue Ridge Comm Coll.
45 Oak Park Drive
Brevard, NC 28712
Phone: (828) 883-2550

UNION COUNTY
1125 Skyway Drive
Monroe, NC 28110
Phone: (704) 283-7541

VANCE COUNTY
857 South Beckford Dr.
Suite G.
Henderson, NC 27536
Phone: (252) 438-6129

WAKE COUNTY
742-F East Chatham Street
Cary, NC 27511
Phone: (919) 469-1406

WAKE COUNTY
1002 Dogwood Drive
Zebulon, NC 27597
Phone: (919) 404-3900

WAKE COUNTY
1830-B Tillery Place
Raleigh, NC 27604
Phone: (919) 715-0111

WAKE COUNTY
130 N. Judd Parkway, NE
Fuquay-Varina, NC 27526
Phone: (919) 557-1121

WAKE COUNTY
350 E. Holding Avenue
Wake Forest, NC 27587
Phone: (919) 562-6300
Fax: (919) 562-6315

WAKE COUNTY
220 Swinburne Street
Raleigh, NC 27610
Phone: (919) 250-3770

WARREN COUNTY
309 N. Main Street,
Rm. 123
Warrenton, NC 27589
Phone: (252) 257-3230

WATAUGA COUNTY
130 Poplar Grove Conn.
Boone, NC 28607
Phone: (828) 265-5385

WAYNE COUNTY
2006 Wayne Memorial Dr.
Goldsboro, NC 27534
Phone: (919) 731-7950

WILKES COUNTY
1320 West D. Street, Suite 2
North Wilkesboro, NC 28659
Phone: (336) 838-5165

WILSON COUNTY
302 Tarboro Street West
Wilson, NC 27893
Phone: (252) 234-1129

YADKINVILLE
236 N Lee Ave
Yadkinville, NC 27055
(336) 679-4079

ZEBULON
1002 Dogwood Drive
Zebulon, NC 27597
(919) 404-3900

YADKIN COUNTY
223 E. Main Street
Yadkinville, NC 27055
Phone: (336) 786-4169

YANCEY COUNTY
1040 - L E. US Hwy 19E
Suite 2
Burnsville, NC 28714
Phone: (828) 682-6618
EMPLOYMENT

The U.S. Department of Labor, through the Veterans’ Employment and Training Service (VETS), provides assistance to all persons having claims under the Uniformed Services Employment and Reemployment Rights Act (USERRA), a federal law that protects the employment rights of military service members and veterans. VETS provides assistance to those persons experiencing service connected problems with their civilian employment and provides information about USERRA to employers. VETS also assists veterans who have questions regarding Veterans’ Preference in federal hiring.

For more information and for assistance in determining whether your USERRA rights may have been violated, please visit:

http://www.dol.gov/vets/programs/userra/index.htm

You may also call the North Carolina field office for VETS at 919-814-0250 to speak with agency representatives.
Have you or a family member served at least one day in the military and are looking for a new job? Are you transitioning from the military or recently transitioned? Has it been years since you served, but are looking for your next career, and would like resources and assistance in obtaining and maintain your employment? If you answered yes to any of these questions, reach out to Goodwill’s Veterans Services Program. You have served your country, now let us be of service to you.

Goodwill’s Veterans Services Program is open to anyone that has served at least one day in the military, military spouses and adult children dependents residing with service member, active duty and reserve service members, with particular focus on female veterans and post-9/11 veterans.

THROUGH OPERATION: GoodJobs, we provide free, individualized services to assist veterans and military families’ find meaningful employment and financial stability. This is accomplished through a variety of methods, including: employment assistance services, career assessment, career planning and coaching, job search skill building, skills training, resume preparation, job interview readiness, placement support and more.

OPERATION: GoodJobs (OGJ) is a national partnership between Goodwill and the Walmart Foundation. The goal of OGJ 3.0 is to help improve the lives of 5,000 veterans and military family members in the U.S. through job training, connecting veterans and their households to certifications and credentials, placement and job retention services to veterans and businesses for 12-month retention after placement through holistic supportive services.

For a complete schedule of locations and information session times, please visit: www.goodwillvetservices.org

For more information, please contact:

veteranservices@goodwillnwnc.org
336-724-3625 ext 1212
YOUR RIGHTS UNDER USERRA
THE UNIFORMED SERVICES EMPLOYMENT
AND REEMPLOYMENT RIGHTS ACT

USERRA protects the job rights of individuals who voluntarily or involuntarily leave employment positions to undertake military service or certain types of service in the National Disaster Medical System. USERRA also prohibits employers from discriminating against past and present members of the uniformed services, and applicants to the uniformed services.

REEMPLOYMENT RIGHTS

You have the right to be reemployed in your civilian job if you leave that job to perform service in the uniformed service and:

- you ensure that your employer receives advance written or verbal notice of your service;
- you have five years or less of cumulative service in the uniformed services while with that particular employer;
- you return to work or apply for reemployment in a timely manner after conclusion of service; and
- you have not been separated from service with a disqualifying discharge or under other than honorable conditions.

If you are eligible to be reemployed, you must be restored to the job and benefits you would have attained if you had not been absent due to military service or, in some cases, a comparable job.

HEALTH INSURANCE PROTECTION

- If you leave your job to perform military service, you have the right to elect to continue your existing employer-based health plan coverage for you and your dependents for up to 24 months while in the military.
- Even if you don’t elect to continue coverage during your military service, you have the right to be reinstated in your employer's health plan when you are reemployed, generally without any waiting periods or exclusions (e.g., pre-existing condition exclusions) except for service-connected illnesses or injuries.

RIGHT TO BE FREE FROM DISCRIMINATION AND RETALIATION

If you:

- are a past or present member of the uniformed service;
- have applied for membership in the uniformed service; or
- are obligated to serve in the uniformed service;

then an employer may not deny you:

- initial employment;
- reemployment;
- retention in employment;
- promotion; or
- any benefit of employment

because of this status.

In addition, an employer may not retaliate against anyone assisting in the enforcement of USERRA rights, including testifying or making a statement in connection with a proceeding under USERRA, even if that person has no service connection.

The rights listed here may vary depending on the circumstances. The text of this notice was prepared by VETS, and may be viewed on the internet at this address: http://www.dol.gov/vets/programs/userra/poster.htm. Federal law requires employers to notify employees of their rights under USERRA, and employers may meet this requirement by displaying the text of this notice where they customarily place notices for employees.

U.S. Department of Labor 1-866-487-2365
U.S. Department of Justice Office of Special Counsel 1-800-336-4590
Publication Date—October 2008
HIRE Vets Medallion Award Program

The HIRE Vets Medallion Program will recognize job creators for their investments in recruiting, employing, and retaining our Nation’s veterans.

The Awards Program will allow the Department of Labor’s Veterans’ Employment and Training Service (VETS) to accept applications, raise awareness of the HIRE Vets Medallion Program, and enable employers to successfully garner recognition when the Program officially launches in 2019.

Job creators of all sizes can review FAQs, demonstration project guidance and other information on-line at www.hirevets.gov

For more information, visit www.dol.gov/vets/hirevets/ or follow@VETS_DOL, and join the conversation #HireVets.

You may also email hirevets@dol.gov, or call the U.S. Department of Labor at 919-814-0250.
Our State, Our Veterans!

Whether you’re seeking to pursue a career in Agricultural Science, Aerospace Engineering or Leadership in the Public Sector, NC State’s commitment and support to our military and veteran students has earned national recognition as a Top-Ten Military Friendly School.

Serving nearly 3,000 military connected students, NC State offers over 300 undergraduate, graduate and certificate programs.

- State-of-the-Art Military and Veterans Resource Center
- Priority course registration
- VIP Access to collaborative study spaces
- Military and Veteran Student College Liaisons
- 100% GI Bill Funding
- Top 100 Best Colleges for Veterans
  U.S. News & World Report
- #1 best value among North Carolina public universities
  SmartAsset.com
- #9 online MBA nationally
  Princeton Review

Veterans’ Education
ncsu.edu/veterans
919.515.3048

Military and Veterans Resource Center
mavrc.dasa.ncsu.edu
919.515.5636

THE VETERAN’S FARM OF NORTH CAROLINA INC

Giving veterans a new mission and America new farmers

The Veteran’s Farm of NC, Inc. offers assistance, consultation, and education to veterans through hands-on experience. Come learn basic concepts in agriculture to develop your farm or learn specialized agriculture practices with our mentorship network.

Robert Elliott  (252) 725-4875
www.VFNC.org
VetFarmofNC@gmail.com
VetFarmofNC

LEARN TO GROW, MARKET, AND SELL AG PRODUCTS SUCCESSFULLY!

★ Start Farming With Us!
★ Introduction To Agriculture Programs
★ Learn To Grow, Market And Sell Ag Products
★ Work With Other Veterans
★ Develop Your Own Business
★ Become Involved In Feeding Your Community
★ Join The NC Farmer Veteran Network
★ Market Your Products With Other Veterans
Historically Underutilized Business (HUB) Certification Resources

Resources for Veteran Owned Start-Ups

Resources for Veteran Owned Established Businesses

Funding Sources

Certifications

CONTACT
844.NC4.VETS
844.624.8387
As a veteran, you have the opportunity to explore the next chapter of your career.

You can decide what you want to do and which path you will take to achieve your goals. Broadly speaking, there are two options:

1) Seek employment from an existing company or 2) Become an entrepreneur and start a business. As a veteran, you possess the leadership skills and other highly valued traits to become a successful entrepreneur. The choice is yours.

Whether you retired or just separated from military service – or are a military spouse/family member – the resources that follow are provided to equip you with a wide range of information about starting and growing a business. The majority of these services are available to you at NO COST. Understand the journey of entrepreneurship and seek assistance from qualified organizations.
The State of NC has a 10% goal of utilization with certified Historically Underutilized Businesses (HUBs) on construction projects and in the procurement of goods and services. The goal applies to state agencies, public universities, community colleges, school systems and local governments.

Veteran-owned businesses are encouraged to become certified HUBs through the Office for Historically Underutilized Businesses. Companies eligible for HUB certification are those that are 51% or more owned and managed on a daily basis by individuals who are Black, Hispanic, Asian American, American Indian, Female, Disabled (service related disabilities apply) or Socially and Economically Disadvantaged.

The HUB Office’s mission is to promote economic opportunities for historically underutilized businesses in state government contracting and procurement that will foster their growth and profitability. Certified HUBs are part of a publicly searchable database on the HUB Office website that is utilized by private industry and public agencies to meet HUB goals and solicit for opportunities. HUB vendors can sign up to receive e-mail notifications about upcoming bid opportunities through the NC Interactive Purchasing System. Events and bid requests can also be seen on the HUB Office’s Bid Opportunities page.

To learn more about HUB Certification go to: ncadmin.nc.gov/businesses/hub/hub-certification
KNOW YOURSELF
Is this journey for you?

Participate in programs designed to highlight the basics of business ownership – help yourself discover whether or not entrepreneurship is right for you. Examples include:
- SBA Boots To Business
- The VET To CEO Program
- NC Small Business Center Programs
Also consider programs that identify opportunities in Farming, Agribusiness or owning a Franchise.

NOTE: If entrepreneurship is NOT for you, you can seek assistance from NC4Vets, NC4ME or NCServes.

KNOW YOUR BUSINESS
How will you operate?

Take the necessary steps to properly establish your business. Choose a business name. Determine which business structure is right for you. Register your business with the appropriate agency. Obtain your EIN (if necessary), apply for any required business licenses, register to pay the appropriate taxes. Some resources to start-up or grow your business include:
- The Small Business Administration
- System Award Management (SAM)
- Business Link NC (EDPNC)
- NC Secretary of State
- Small Business Technology Development Center (SBTDC)

You may also consider employing an attorney, bookkeeper, or CPA. Explore traditional and nontraditional funding options.

KNOW YOUR OPPORTUNITIES
Who are your potential customers?

Understand who your customers are and the opportunities available. What supply chain are you entering? Are you looking to sell to government agencies, corporations, B2B, or B2C? How do you find and market to them? Once you know, select your path to connect:

FEDERAL GOVERNMENT
- Federal Bus. Opportunities (FEDBIZOPS)
- NC Military Business Center (NCMBC)
- NC Procurement Technical Assistance Center (NCPTAC)

STATE/LOCAL GOVERNMENT
- NC Dept. of Purchase & Contract
- Local government websites

CORPORATE AMERICA
- Corporate websites
HAVE ANY QUESTIONS? NEED HELP?
The mission of NC Vet Biz is to SUPPORT, EDUCATE, and CONNECT all veterans in commerce with resources to become successful in business. We work closely with Resource Partners at all levels (National, Federal, State/Local, Non Profit and Corporate America) to connect you with the free resources available to assist your business.

Feel free to contact us for more information at info@ncvetbiz.org

KNOW YOUR CERTIFICATIONS
What can help you win business?

Pursue certifications relevant to where you are seeking to do business. Obtaining a certification demonstrates that you own, operate and control your business.

Certifying organizations may or may not charge a fee, however, there should be NO FEE to obtain assistance in completing your certification application.

FEDERAL GOVERNMENT
Small Business Administration
- WOSB, SDB, HUBZONE, 8(a)
Dept. of Veterans Affairs, CVE
- VOSB, SDVOSB
Department of Transportation
- DBE, SB

STATE OF NORTH CAROLINA
Dept. of Admin. HUB Office
- HUB
Dept. of Transportation
- DBE, SB

CORPORATE
NVBDC: VOB, SDVOB
NMSDC: MBE
WBENC: WBE

KNOW YOUR NETWORK
Who are the people that can help you?

Look for teaming, partnering, and mentoring relationships. Consider joining Business Associations, Networking Groups, and Chambers of Commerce. Signup for free business newsletters and business training sessions. Look to serve on a program committee or on a board to develop relationships. Remember, people do business with people they know!
ENTREPRENEURSHIP

FOR VETERAN OWNED BUSINESS START-UPS

As a veteran you have the opportunity to explore the next chapter of your career.

You can decide what you want to do and which path you will take to achieve your goals. Broadly speaking, there are two options: (1) seek employment from an existing company or (2) become an entrepreneur and start a business. As a veteran, you possess the leadership skills and other highly valued traits to become a successful entrepreneur. The choice is yours.

Whether you retired or just separated from military service - or are a military spouse/family member – the resources that follow are provided to equip you with a wide range of information about starting and growing a business. The majority of these services are available to you at NO COST. Understand the journey of entrepreneurship and seek assistance from qualified organizations.

GOVERNMENT AND NONPROFIT RESOURCES

- US Small Business Administration (SBA) – The US SBA is a federal agency focused on small business programs and opportunities to do business with the US government. The SBA provides on-line, on-demand resources for start-ups and existing businesses. These resources include checklists; on-line, on-demand videos; resource lists; information on government contracting, set-aside programs, and funding options. The SBA also conducts programs throughout NC such as Boots to Business and Boots to Business: Reboot.
  WEBSITE: WWW.SBA.GOV/STARTING-BUSINESS/HOW-START-BUSINESS/BUSINESS-TYPES/VETERAN-OWNED-BUSINESSES

- Business Link North Carolina (BLNC) – BLNC works in partnership with the NC Department of Commerce and provides free services to help Veterans and anyone with starting a small business. They offer consultation on a wide range of topics to include what rules/regulations are required by the state to be compliant.
  PHONE: 800-228-8443 / WEBSITE: WWW.BLNC.GOV

- Veteran Business Outreach Center (VBOC) – The VBOC, a program of the US SBA, provides entrepreneurial development services like training, counseling and mentoring for eligible veterans who own or want to start a small business. The regional VBOC is located at Fayetteville State University and provides services to veterans in North Carolina, South Carolina and Kentucky.
  PHONE: 910-672-2683 / WEBSITE: WWW.FSUVBOC.COM

- Small Business Center Network (SBC) – Every community college in North Carolina has a SBC. Veterans are able to access any of the SBC workshops or work with a counselor in their area.
  WEBSITE: WWW.SBCNC.NET

- Wake Tech Community College – Veterans Entrepreneurial Advantage Program. Wake Tech has programs for military members and veterans. They have a Center for Entrepreneurship with special training for veterans that want to start or grow their business.
  WEBSITE: WWW.WAKETECH.EDU/STUDENT-SERVICES/MILITARY-AND-VETERAN-PROGRAMS/VETERANS-SERVICES

- VetToCEO – A nonprofit organization offering a free online educational program on entrepreneurship. The program is tailored for active military members and for veterans.
  WEBSITE: WWW.VETTOCEO.ORG

- Bunker Labs RDU – A nonprofit organization offering educational programs for aspiring entrepreneurs and provide assistance to existing veteran-owned tech startups.
  WEBSITE: WWW.BUNKERLABSRDU.ORG

- Entrepreneurship Bootcamp for Veterans with Disabilities (EBVD-IVMF) – A program designed for veterans to leverage the skills, resources, and infrastructure of higher education to offer cutting-edge, experiential training in entrepreneurship and small business management. Program is focused on post-9/11 veterans with service-connected disabilities and a passion for entrepreneurship.
  WEBSITE: EBV.VETS.SYR.EDU
ENTREPRENEURSHIP

- **US Department of Agriculture (USDA) Small Farm Business and Funding Startups** – The USDA has a program to encourage the startup of sustainable small farms and ranches. The program includes information on farming as a business, how to start a farm, grants and loan programs, business plans, and management.
  
  **WEBSITE:** [WWW.NAL.USDA.GOV/AFSIC/SMALL-FARM-FUNDING-AND-BUSINESS](http://WWW.NAL.USDA.GOV/AFSIC/SMALL-FARM-FUNDING-AND-BUSINESS)

- **NC State University (NCSU)** – The Agriculture Institute and The NC Farm School. These programs operate at NCSU, in partnership with NC A&T University, to encourage and equip the startup and growth of sustainable small farms and ranches. Program includes information on farming as a business, how to start a farm, grants and loan programs, business plans, and management.
  
  **WEBSITE:** [HARVEST.CALS.NCSU.EDU/AGRICULTURAL-INSTITUTE](http://HARVEST.CALS.NCSU.EDU/AGRICULTURAL-INSTITUTE)

REGISTERING YOUR BUSINESS

Business Structures

In North Carolina, there is one of two ways to register a business:

- **NC Secretary of State** – Visit this website for the forms to start a LLC, Corporation or a Nonprofit.
  
  **PHONE:** 919-807-2225 / **WEBSITE:** [WWW.SOSNC.GOV](http://WWW.SOSNC.GOV)

- **County Register of Deeds** – If you are interested in owning a business name in only your county, then visit the NC Registers of Deeds web site. Enter your county name for forms, address and phone number.
  
  **WEBSITE:** [WWW.NCARD.US/ERECORDING-COUNTIES](http://WWW.NCARD.US/ERECORDING-COUNTIES)

FOR ESTABLISHED VETERAN OWNED BUSINESSES

In addition to the resources listed above, established businesses can utilize the following resources to grow and seek procurement opportunities.

GOVERNMENT AND NON-PROFIT RESOURCES

- **The North Carolina Military Business Center (NCMBC)** – The NCMBC is a business development entity of the NC Community College System, headquartered at Fayetteville Technical Community College (FTCC). The NCMBC connects NC firms to current government contracting opportunities with a team of business development specialists across the state and electronically with [www.MatchForce.org](http://www.MatchForce.org). Administered by the NCMBC, MatchForce is the State’s official, free web portal for federal contracting. The portal connects NC businesses with all federal opportunities, including local opportunities at bases in the state. NC businesses register on the portal, receive automatic matches to federal prime opportunities and to subcontracting opportunities posted by other registered businesses, and post job opportunities for FREE that match job skills posted by registered individuals.
  
  **WEBSITE:** [WWW.NCMBC.US](http://WWW.NCMBC.US)

NORTH CAROLINA MILITARY BUSINESS CENTER

[www.ncmbc.us](http://www.ncmbc.us)

NC VETERAN’S BUSINESS ASSOCIATION

[www.ncvetbiz.org](http://www.ncvetbiz.org)
Small Business Technology Development Center (SBTDC) – North Carolina operates 10 regional service centers and 15 total offices across the state. The SBTDC focus is on businesses that have been established for a few years and who need strategic assistance to continue growing. The North Carolina Procurement Technical Assistance Center (PTAC) is a service provided by the SBTDC. The PTAC provides specialized and professional technical assistance to businesses seeking to pursue and successfully perform under contracting and subcontracting opportunities with the DoD, other federal agencies, and/or state and local governments. The SBTDC also provides assistance in: International Business Development/Exporting (IBD); Market Research; Access to Private Equity: Private Equity Initiatives; Strategy & Growth Services for Mid-Sized Businesses; Technology Development & Commercialization.

WEBSITE: WWW.SBTDC.ORG

North Carolina Rural Center – The Rural Center provides programs for entrepreneurship in rural counties in North Carolina. They also provide lending options for new or expanding businesses in the state.

WEBSITE: WWW.NCRURALCENTER.ORG/PROGRAMS/BUSINESS-LENDING

NC Veteran Business Association (NC VetBiz) – A state wide nonprofit with the mission to Support, Educate and Connect all veterans in commerce in North Carolina with resources to become successful in business. NC VetBiz works to develop a strong network of veteran professionals and veteran owned businesses in order to leverage our collective and achieve mutually beneficial outcomes for the veteran owned business community and North Carolina. WEBSITE: WWW.NCVETBIZ.ORG

North Carolina Defense Business Association (NCDBA) – A nonprofit that provides information, connections and networking opportunities to members to build relationships and promote defense related business within the state of North Carolina.

WEBSITE: WWW.NCDBA.COM

FUNDING SOURCES

Funding to start or grow a small business is very challenging. In the current economy, traditional lending institutions can be considered, however they are usually not a viable option to fund a business start-up. The following resources identify several methods to research – both traditional and nontraditional (grants, foundations etc.).

NC WOMEN-OWNED BUSINESS, CERTIFIED WOMAN-OWNED BUSINESS:

The experts in becoming a Certified Woman-Owned Business or any minority-owned business. They can assist with the paperwork, process, and filing.

ASHEVILLE
Division of Carolinas Small Business Development Fund (Formerly The Support Center)
Western Women Business Center (WWBC) 
Sharon Oxendine – Director
PHONE: 828-633-5065
EMAIL: SOXENDINE@THESUPPORTCENTER-NC.ORG

CHARLOTTE
Division of The Institute, formerly the Minority Economic Development Institute
Women’s Business Center (WBC)
Natalie Williams – Executive Director
PHONE: (704)509-5884
EMAIL: nwilliams@theinstitutenc.org
WEBSITE: www.theinstitutenc.org/index.php/programs-services/women-business-development/wbc-charlotte

RALEIGH/DURHAM
Division of The Institute
North Carolina Women’s Business Center (WBC)
Briles Johnson, Exec Director or Melissa Terrell – Assistant Director
PHONE: 919-956-8889
EMAIL: bjohnson@theinstitutenc.org

FAYETTEVILLE
NC Center for Economic Empowerment & Development (NC CEED)
Women’s Business Center (WBC)
Lexi Hasapis
PHONE: 910.323.3377 ext. 30
EMAIL: Lhasapis@ncceed.org
Website: http://www.wbcfay.org
FEDERAL/STATE & LOCAL GOVERNMENT

- **US SBA Loan Programs** - There are a variety of government-backed loan programs for Small Businesses.
  
  WEBSITE: HTTPS://WWW.SBA.GOV/LOANS-GRANTS/SEE-WHAT-SBA-OFFERS/SBA-LOAN-PROGRAMS

- **Small Business Innovation Startups** – The US government sets aside a portion of its annual budget to fund innovative research conducted by small businesses. These research grants and contracts are awarded through a proposal process conducted by various branches of the government.
  
  WEBSITE: WWW.SBIR.GOV

- **Made in NC** – A one stop resource of all local, North Carolina entities who provide grants, foundations, and venture capital funds.
  
  WEBSITE: WWW.MADEINNORTHCAROLINA.COM/INNC-BUS_GRANTS-FOUNDATIONS.HTML

- **NC Community Resource Information System (CRIS)** – A state-administered grant programs site that lists funds available and disbursed to non-state entities.
  
  WEBSITE: WWW.DATA.OSBM.STATE.NC.US/CRIS/CRIS_NEW.HTML

ALTERNATIVE LENDING INSTITUTIONS

- **Carolina Small Business Development Fund (CSBDF)** – A statewide nonprofit and Community Development Financial Institution. They provide small-business loans and financial training to new and existing small businesses. They have 3 office locations in NC.
  
  PHONE: MAIN-RALEIGH, 919-803-1437
  
  WEBSITE: WWW.CAROLINASMALLBUSINESS.ORG

- **Business Expansion Funding Corp (BEFCOR)** – A Charlotte-based 504 lender that helps businesses throughout the area to secure and manage their 504 loans. BEFCOR also has staff located in the triangle region of the state. BEFCOR has well-established relationships with area lenders and continually works to improve existing and build new ties to reputable financial sources.
  
  PHONE: 919-803-1437 / WEBSITE: WWW.BEFCOR.COM

Carolina Small Business Development Fund (CSBDF) is a statewide nonprofit and Community Development Financial Institution that provides small business loans and financial training to start-ups and existing businesses and lending services to community-based organizations.

We offer a variety of loan products, including special financing options for Veteran-owned and Service Disabled Veteran-owned businesses.

Apply for a loan with us!
visit carolinasmallbusiness.org or call at 919.803.1437
ENTREPRENEURSHIP

- **Self-Help Credit Union** – The Self-Help Credit Union is a financial institution focused more about the character of a person than status. Offices all over the state.

  PHONE: (800) 476-7428 / WEBSITE: WWW.SELF-HELP.ORG

CERTIFICATIONS

Certifications are a tool for business owners to basically demonstrate that they own, operate and control their own business. There are several types of certifications available (federal/state & local/corporate) and business owners should pursue the type of certification that will support their business goals.

GOVERNMENT (FEDERAL/STATE & LOCAL)

- **US Government Contracting for Small Businesses (SBA)** Small businesses may qualify to be certified under various categories and gain a competitive advantage in being considered for government contracting opportunities. These “set aside” programs include several categories including woman-owned, veteran-owned, service-disabled-veteran-owned, minority-owned, economically disadvantaged 8(a), and historically underutilized business zones (HUB zones).

  WEBSITE: WWW.SBA.GOV/CONTRACTING/GOVERNMENT-CONTRACTING-PROGRAMS

- **Department of Veterans Affairs – Center for Verification and Evaluation (CVE)** – Veterans can apply to get their businesses verified through the Vets First Verification Program. Verification is required to participate in the Veterans First Contracting Program for VA set-asides and sole-source contracts for SDVOSBs and VOSBs.

  WEBSITE: WWW.VA.GOV/OSDBU/VERIFICATION/INDEX.ASP

- **NC Dept. of Administration – Office for Historically Underutilized Businesses (HUB Office)** – A statewide certification program -where if the business qualifies - one can be listed in a database of vendors for procurement opportunities with the State of North Carolina.

  WEBSITE: WWW.DOA.NC.GOV/HUB/DEFAULT.ASPX

- **NC Dept. of Transportation (NCDOT)** – Businesses can apply to obtain certification as a 1) Small Business Enterprise (SBE) or Disadvantaged Business Enterprise (DBE) which enables access to procurement opportunities with the NCDOT. WEBSITE: WWW.CONNECT.NCDOT.GOV/BUSINESS/PAGES/DEFAULT.ASPX

CORPORATE

The following certifications are recognized and accepted by most corporations.

- **National Veteran Business Development Council (NVBDC)** – A national nonprofit providing third-party certification and access to corporate procurement opportunities for veterans-owned and service-disabled owned businesses (small and large businesses). Fee based services.

  WEBSITE: WWW.NVBDC.ORG

- **National Minority Supplier Development Council (NMSDC)** – A national nonprofit providing third-party certification and access to corporate procurement opportunities for minority business enterprises (MBEs). The regional council is the Carolinas Virginia Minority Supplier Development Council (CVMSDC). Fee based services.

  WEBSITE: WWW.CVMSDC.ORG

- **Women’s Business Enterprise National Council (WBENC)** – A national nonprofit providing third-party certification and access to corporate procurement opportunities for women business enterprises (WBEs). The regional partner organization in North Carolina is the Greater Women’s Business Council (GWBC). Fee based services. WEBSITE: WWW.GWBC.BIZ

  NOTE: North Carolina has four centers focused on assisting women owned businesses. They can assist with paperwork, process, and filing for certification as a woman-owned business, as well as other business services.

  **ASHEVILLE** – Western Women Business Center (WWBC)
  **CHARLOTTE** – Women’s Business Center (WBC)
  **RALEIGH/DURHAM** – Women’s Business Center of NC (WBCNC)
  **FAYETTEVILLE** – Women’s Business Center (WBC)

ADDITIONAL RESOURCE FOR BUSINESS OWNERS SEEKING TO HIRE VETERANS.

- **Apprenticeship Programs** – Businesses can develop an apprenticeship program where veterans and civilians can earn money while learning a new skill. Participants must be employed by the company that establishes an apprenticeship program.

  WEBSITE: WWW.NCCOMMERCE.COM/WORKFORCE JOB-SEEKERS/APPRENTICESHIPS
North Carolina Military Business Center
Serving North Carolina Statewide

CONNECTING BUSINESSES, MILITARY & VETERANS. GROWING OUR ECONOMY.

The North Carolina Military Business Center provides a variety of services that help North Carolina companies compete for and win federal contracts:

- One-on-one assistance with contract opportunities
- Federal prime, subcontractor & teaming opportunities
- Industry-specific tools to help companies compete & win
- MatchForce.org and NCMBC staff connect NC businesses to government contracts & subcontracting opportunities
- Connect NC businesses with transitioning personnel and veteran offices for veteran hiring

www.ncmbc.us
Mustardseed Veteran Funding is the premier online portal for Veterans & spouses applying for SBA loans. We specialize in assisting veterans/spouses with their SBA loan proposal which we then present to our lending partners resulting in an expedited process in securing your loan.

**How we serve you:**

- Complete loan package preparation online
- Serve as a catalyst between the veteran/spouse & bank
- One-on-one guidance from our staff
- Dedicated rep to assist you from start to funding
- Personal relationships with our banking partners

*Mustardseed Veteran Funding is veteran owned & operated*

**Contact us today to begin the process of achieving your American Dream of business ownership.**

910-465-2331  
803-G South College Road  
Wilmington, NC 28403  
www.mustardseedveteranfunding.com  
mustardseedveteranfunding@gmail.com

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DMVA  
N.C. Department of Military and Veterans Affairs  
www.milvets.nc.gov  
www.NC4VETS.com  
844.NC4.VETS  
(844.624.8387)
ADVOCACY
TOGETHER WE STRIVE
The North Carolina Defense Business Association (NCDBA) provides connections and networking opportunities to members to build relationships and promote defense related business within the State of North Carolina. NCDBA is comprised of members interested in military contracting, government affairs and supporting the military installations in the state. We care about existing industries in North Carolina and work to advocate for expansion within the state. Our goal at NCDBA is to bring businesses together and help them grow economically by promoting their company’s capabilities and providing opportunities to meet potential future teammates. By joining NCDBA, you can find advocates to help you grow contacts and build relationships with members across the state to gain marketing exposure.

CONNECTIONS
TOGETHER WE DEFEND
NCDBA is the only trade association in the state dedicated to preserving the defense trade. Members engage with lawmakers in North Carolina as well as Washington D.C. to keep current contracts and bring future contracts to the state. Members also have the opportunity to build a cluster with a prime to work together on acquiring and fulfilling government contracts. NCDBA is a private trade group with no state or federal funding. This means that there are no government mandates on what we do, meaning we can empower members in ways government-funded groups cannot. With multiple forums where members can come together and collaborate on current issues within the defense industry, valuable feedback and new techniques can be shared. Members can be involved with advocacy for the growth of the defense industry in North Carolina with the association and its members by joining committees.

OPPORTUNITIES
TOGETHER WE GROW
Through committees, forums, outreaches and roundtables, members can take part in small groups to learn from guest speakers who discuss topics pertinent to defense contractors and encourage continued growth in North Carolina. NCDBA also provides workshops for members to participate in, business-to-business breakfast meetings and other networking opportunities throughout the year. Meetings held provide valuable opportunities for education, sharing trade tips and connecting with city and council leaders across the state. We provide information about our growing military installations and their at-home needs and mission requirements across the world. North Carolina has a viable economic opportunity to bring more governmental contracts to North Carolina. The focus of NCDBA is to provide the information and networking opportunities to enhance the contracting capabilities needed to benefit from this economic opportunity. NCDBA gives members the opportunity to grow contacts and build relationships across the state. We have members throughout the state, including Greensboro, Wilmington, Cary, Raleigh, Sanford, Fayetteville, Southern Pines, Pinehurst, Durham, Charlotte, Jacksonville and more. Committees, forums, outreaches and roundtables allow opportunities for NCDBA members to become engaged in the community and provide information, feedback and input. We also allow non-members to participate in two meetings per year.

NCDBA at a Glance

- 215 active member companies
- Over 80,000 employees, families impacted
- Over 350 member representatives
- 15 congressional representatives with strong ties to NCDBA and the defense industry in NC
- Over 100 events throughout each year

NCDBA
Executive Director, Tammy Everett
teverett@ncdba.com
Operations Manager, Chip Lilley
cilley@ncdba.com
www.ncdba.com

N.C. DEPARTMENT OF MILITARY AND VETERANS AFFAIRS / DMVA RESOURCE GUIDE / 57

NC VetBiz works throughout our state to empower veteran business owners to be successful.

**OUR MISSION**

*To support, educate, and connect all veterans in commerce*

**SUPPORT**
We support our membership through the recognition of veteran service, and we work to empower business success by advocating on key issues that affect veteran-owned businesses in North Carolina.

**EDUCATE**
We provide educational opportunities focused on relevant information for business owners: marketing, finance, business growth and development, certification, methods for accessing capital, etc.

**CONNECT**
We connect veteran-owned businesses and professionals with each other—inspiring mentoring and collaboration. We also connect our members to key contacts in corporate America, as well as state and local government.

Pictured Left to Right: Networking Event; NC VetBiz Board Members; Assistant Secretary of NCDMVA Jim Prosser- 2018 SBA NC Veteran Business Advocate of the Year.

To learn more, visit www.NCvetBiz.org
The quickest way to navigate the claims process is to work with an Accredited Veteran Service Officer – whose services are FREE. Paying for services WILL NOT expedite the process.
**HOW TO FILE A DISABILITY CLAIM**

1. **FILE A CLAIM**
   North Carolina Division of Veteran Affairs Service Officers (VSO) and local County Veteran Service Officers (CVSO) provide free VA disability claim assistance. Veterans can also receive free assistance through other Veteran Service Organizations such as: Vietnam Veterans of America, Veterans of Foreign Wars, Disabled American Veterans, etc. Veterans can also file a claim on line through eBenefits, a joint VA/DoD web portal that provides resources and self-service capabilities (see page 53).

2. **SUBMIT EVIDENCE**
   Veterans must provide evidence of a current disability to support a claim. Submitting evidence concurrently with a claim will help expedite the process. A veteran’s disability evaluation is based on evidence so it’s essential that the evidence submitted is relevant, accurate, and complete. Service Officers can assist with obtaining evidence to support a claim.

3. **VA EXAMINATION**
   The VA may request an examination depending on the veteran’s claim and treatment history. If required, Veterans will be scheduled for an exam. After the exam, a report is sent to the VA Rating Authority and is used, along with the additional evidence of record, to make the determination. Attending the exam, if scheduled, is crucial to the claim outcome.

4. **VA DECISION**
   The VA considers all evidence of record and decides whether to grant or deny the benefit. The Veteran is notified by mail. The notification includes an explanation of the basis for approval or denial, list of evidence reviewed, and available recourse, if they disagree with the decision. Veteran disability awards are defined and set based on federal law.

**TIP:** Ask your private doctor to include your VA file number on all records they submit.
OPTIONS FOR DENIED CLAIMS OR IF YOU DISAGREE WITH A DECISION

If the VA denies your claim you may appeal the decision. You may also appeal if your claim was approved, but you disagree with any part of the rating. An appeal involves many steps, some of which are optional, some that are required. The appeals process has strict time limits that include:

- Notice of Disagreement (NOD)
- Statement of Case (SOC)
- Hearing (Optional)
- Formal Appeal (Form 9)
- Board of Veterans Appeals (BVA)
- U.S. Court of Appeals for Veterans Claims (CAVC)

Unfortunately, this process can take years to come to a final decision, but once a decision has been made, you will be notified by mail.

NOTE: Before you file an appeal, consider obtaining new & material evidence and request your denied claim be reconsidered. This can save time and effort. Talk to your local Veterans Service Officer before you file an appeal.

VETERANS CLAIMS & ADVOCACY FOR VETERANS, THEIR SURVIVORS AND DEPENDENTS

The Federal VA benefit system actually is a legal system. In order to qualify for benefits, veterans must file a claim against the United States proving they are eligible for these benefits through the submission of legal, military and medical evidence.

NCDMVA employs federally accredited and state certified Veterans Service Officers (VSOs) who are subject matter experts in Federal VA law (Chapter 38 United States Code and Chapter 38 Code of Federal Regulations) and are allowed to practice by taking Power of Attorney for veterans seeking benefits. These VSOs represent veterans, their dependents and survivors before the Federal VA in their claims and appeals.

With its County Veteran Service Officer and National Service Officer partners, NCDVA provides claims and counseling advocacy and representation to North Carolina’s 800,000 veterans.
In 2013, NC Veterans completed 68,895 claims, an increase of 38% from 2013. Currently, NCDMVA holds Power of Attorney for nearly 150,000 North Carolina Veterans.

In addition to claims work, VSOs regularly help veterans and their families learn about other benefits that they may be eligible for. VSOs are knowledgeable about the many resources available within the state and can usually assist in finding help and solutions to issues that you may be facing.

**GULF WAR REGISTRY HEALTH EXAM FOR VETERANS**

VA’s Gulf War Registry Health Exam alerts Veterans to possible long-term health problems that may be related to environmental exposures during their military service. The registry data helps VA understand and respond to these health problems more effectively.

This comprehensive health exam includes an exposure and medical history, laboratory tests, and a physical exam. A VA health professional will discuss the results face-to-face with the Veteran and in a follow-up letter.

**Important points about registry health exams**

- Free to eligible Veterans and no co-payment
- Not a disability compensation exam or required for VA benefits
- Enrollment in VA’s health care system not necessary
- Based on recollection of service, not on their military records
- Veterans can receive additional registry exams, if new problems develop
- Veterans’ family members are not eligible for registry exams

**Eligibility for Gulf War Registry Health Exam**

Veterans who served in the Gulf during Operation Desert Shield, Operation Desert Storm, Operation Iraqi Freedom, or Operation New Dawn are eligible for the Gulf War Registry exam.

You do not need to be enrolled in VA health care to take part.

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**AGENT ORANGE REGISTRY HEALTH EXAM FOR VETERANS**

VA’s Agent Orange Registry health exam alerts Veterans to possible long-term health problems that may be related to Agent Orange exposure during their military service. The registry data helps VA understand and respond to these health problems more effectively.

This comprehensive health exam includes an exposure history, medical history, physical exam, and any tests if needed. A VA health professional will discuss the results face-to-face with the Veteran and in a follow-up letter.

Contact your local VA Environmental Health Coordinator about getting an Agent Orange Registry health exam.

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**ENVIRONMENTAL HEALTH COORDINATORS**

**SHEVILLE VAMC**

1100 Tunnel Road  
Asheville, NC 28805  
828-298-7911 Ext. 4343

**FAYETTEVILLE VAMC**

2300 Ramsey Street  
Fayetteville, NC 28301  
910-488-2120 Ext. 7585

**DURHAM VAMC**

508 Fulton Street  
Durham, NC 27705  
919-286-0411 Ext. 6006/4288

**SALISBURY VAMC**

1601 Brenner Ave.  
Salisbury, NC 28144  
704-638-9000 Ext. 12566

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**2018 VA DISABILITY COMPENSATION RATES FOR VETERANS**

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AIRBORNE HAZARDS AND OPEN BURN PIT REGISTRY

Veterans and Service Members who were close to burn pit smoke or exposed or longer periods may be at greater risk for health problems. Health effects from burn pit exposure will vary and depend on a number of factors such as the kind of waste being burned, pre-existing conditions, and wind direction.

Veterans and Service members can use the registry questionnaire to report exposures to airborne hazards (such as smoke from burn pits, oil-well fires, or pollution during deployment), as well as other exposures and health concerns.

Registry participation is open to any Veteran or Service Member who served in:
- OEF/OIF/OND or in Djibouti, Africa, after September 11, 2001, or
- Operations Desert Shield or Desert Storm or the Southwest Asia theater of operations after August 2, 1990.

The Southwest Asia theater of operations includes the following locations: Iraq, Kuwait, Saudi Arabia, Bahrain, Gulf of Aden, Gulf of Oman, Oman, Qatar, United Arab Emirates, waters of the Persian Gulf, Arabian Sea, the Red Sea, and the airspace above these locations.

For more information and to register visit: www.veteran.mobilehealth.va.gov/AHBurnPitRegistry

DEPENDENCY AND INDEMNITY COMPENSATION

Dependency and Indemnity Compensation (DIC) is the primary monthly monetary benefit payable to surviving dependents of a deceased veteran, and is the monetary benefit to disability compensation for veterans.

This benefit is payable if the veteran died on active duty or in the line of duty and the death was not due to willful misconduct. Or, if death was after service, the death was caused by or attributed to a service-connected disability, or, if service member was rated 100% compensation for certain statute time limits.

The current basic monthly rate of DIC is $1,283.11 effective 12/01/2017 for an eligible surviving spouse. The rate is increased for each dependent child, and also if the surviving spouse is housebound or in need of aid and attendance. VA also adds a transitional benefit to the surviving spouse’s monthly DIC if there are children under age 18. The amount is based on a family unit, not individual children.

For further rates information visit: www.benefits.va.gov/compensation/current_rates_dic.asp
PRESUMPTIVE HEALTH CONDITIONS

There are three categories in which veterans may qualify for service-connected disability based on a condition to be presumed by military service. These groups are:

1. veterans who were diagnosed with a chronic disease such as arthritis, diabetes, or hypertension within one year of being released from active duty;
2. veterans diagnosed with amyotrophic lateral sclerosis (ALS) anytime after discharge of service and have at least 90 days of continuous service; and
3. veterans who served in the conflicts/geographic regions associated with specific exposures and have been diagnosed with specific diseases. For more information on presumptive health conditions, please contact a VSO.

FORMER POW’S

Imprisoned for not less than 30 days and a disability of at least 10 percent disabling.

VIETNAM VETERANS


ATOMIC VETERANS

[Exposed to Ionizing Radiation] Participated in atmospheric nuclear testing; occupied or was a POW in Hiroshima or Nagasaki; service before Feb. 1, 1992 at diffusion plant in Paducah, KY, Portsmouth, OH, or Oak Ridge, TN; or service before Jan. 1, 1974 at Amchitka Island, AK.

GULF WAR VETERANS

Served in the Southwest Asia Theater of Operations during the Gulf Wars with conditions that are medically unexplained, including chronic multi-symptom illnesses defined by a cluster of signs or symptoms that have existed for six months or more.

CAMP LEJEUNE

[Exposure to Contaminated Drinking Water at Camp Lejeune] EFFECTIVE 14 MARCH 2017

The VA has established a presumptive service connection for Veterans, Reservists, and National Guard members exposed to contaminants in the water supply at Camp Lejeune from August 1, 1953 through December 31, 1987 who later developed one of the following eight diseases:

- Adult leukemia
- Aplastic anemia and other myelodysplastic syndromes
- Bladder cancer
- Kidney cancer
- Liver cancer
- Multiple myeloma
- Non-Hodgkin’s lymphoma
- Parkinson’s disease

Presently, these conditions are the only ones for which there is sufficient scientific and medical evidence to support the creation of presumptions; however, VA will continue to review relevant information as it becomes available.

ONLINE FOR VETERANS:

- Apply for Veterans benefits online.
- Check on your compensation or pension claims status.
- Upload documents to support your compensation or pension claim.
- Check Post-9/11 GI Bill enrollment status.
- Use the VetSuccess employment search.
- View DoD TRICARE health insurance.
- Sign up for Veterans Group Life Insurance (VGLI) (Time limits apply)
- Search for and select an accredited Veterans Service representative or organization.
- Access MyHealthE Vet with a single logon.
- Check your VA payment history.
- Utilize the military skills translator and résumé builder.
- Utilize a fast track claims processing system for Vietnam Veterans.
- Order medical equipment such as hearing aid batteries and prosthetic socks.
- Check on your appeal status.
- Generate a VA home loan certificate of eligibility.
- Obtain official military personnel documents such as DD Form 214.
- Register for and update direct deposit information for certain benefits.
DEATH PENSIONS

SURVIVORS PENSION

The Survivors “Death” Pension benefit, is a tax-free monetary benefit payable to a low-income, un-remarried surviving spouse and/or unmarried child (children) of a deceased Veteran with wartime service. The deceased Veteran must have met certain active duty and war time service requirements as well as was discharged from service under other than dishonorable conditions.

Survivors Pension is based on your yearly family income, which must be less than the amount set by Congress and net worth may not be excessive to qualify.

While an un-remarried spouse is eligible at any age, a child of a deceased wartime Veteran must be: Under 18, OR Under age 23 if attending a VA-approved school, OR Permanently incapable of self-support due to a disability before age 18.

Learn more about survivor pension benefits at: https://www.benefits.va.gov/pension/spousepen.asp

BURIAL BENEFITS

Dependents and surviving spouses of an eligible veteran are eligible to be buried in national cemeteries.

When a death occurs and eligibility for interment in a national cemetery is determined, grave space is assigned by the cemetery director in the name of the veteran or family member. One gravesite is permitted for the interment of all eligible family members, unless soil conditions or the number of family decedents necessitate more than one grave. There is no charge for burial in a national cemetery.

See Page 69 for more information on Burial Benefits.

HEADSTONES AND MARKERS

Spouses and dependents are not eligible for a Government-furnished headstone or marker unless they are buried in a national cemetery, state veteran’s cemetery, or military post/base cemetery.

eBENEFITS HELP LINE

1-800-983-0937

IF YOU ARE A SERVICE MEMBER:

- Use the eLearning Center for the online transition assistance program and more.
- Transfer Post-9/11 education benefits.
- View DoD TRICARE health insurance.
- View DoD TRICARE reserve select.
- Sign up for service member out-of-pocket medical expenses (CCD).
- View Service members’ Group Life Insurance (SGLI) elections.
- Apply for Veterans benefits online.
- Conduct a health benefits eligibility check.
- Update service member civilian employment information.
- View service member personnel information.
- Generate a VA home loan certificate of eligibility.
DISABILITY COMPENSATION

Disability compensation is paid monthly and varies with the degree of disability, the impairment to a veteran’s earning capacity and the number of dependents. Veterans with certain severe disabilities may be eligible for additional special monthly compensation. These benefits are not subject to federal or state income tax.

NATIONAL GUARD / SELECT RESERVE

Reservists who serve on active duty establish veteran status and may be eligible for the full range of VA benefits, depending on the length of active military service and a discharge or release from active duty under conditions other than dishonorable. In addition, reservists not activated may qualify for some VA benefits.

National Guard members can establish eligibility for VA benefits if activated for federal service during a period of war or domestic emergency. Activation for other than federal service does not qualify guard members for all VA benefits.

Claims for VA benefits based on federal service filed by National Guard members should include a copy of their military orders, presidential proclamation or executive order that clearly demonstrates the nature of their federal service.

MILITARY RETIRED PAY

Historically, veterans have not been permitted to receive full military pay and VA compensation for benefits at the same time. Veterans who were entitled to both have had to either waive a portion of their retirement equaling the amount of awarded VA compensation or elect not to receive VA compensation at all. Receiving both benefits and retirement pay is commonly known as “concurrent receipt.”

In 2004, Congress passed the Concurrent Retired and Disability Pay Act, allowing many veterans to receive 100 percent of the military retirement and VA compensation. Because of the complexity of this issue, visit www.dfas.mil for more information.

VA DISABILITY PENSION BENEFIT FOR WARTIME VETERANS

A non-Service-Connected Disability VA Pension is a benefit paid to wartime veterans who have limited or no income, and who are age 65 or older, or under 65 and are permanently and totally disabled, a patient in a nursing home or are receiving Social Security disability payments. The amount that’s payable depends upon the type and amount of income the veteran and family members receive from other sources.
Veterans who are more seriously disabled may qualify for Aid and Attendance or Housebound benefits. These benefits are paid in addition to the basic pension rate. Monthly payments are made to qualified veterans to bring their total income to a congressionally established support level (including other retirement and Social Security income).

**AID AND ATTENDANCE (A & A)**

An A&A benefit is paid in addition to monthly pension. A&A is allowed if the veteran: requires the aid of another person in order to perform his or her daily living activities; is bedridden; is a patient in a nursing home due to mental or physical incapacity; or has corrected visual acuity of 5/200 or less, in both eyes, or concentric contraction of the visual field to 5 degrees or less.

**HOUSEHOLD BENEFITS**

A&A may not be paid without eligibility for pension. Qualifying veterans must have a single permanent disability (rated 100 percent disabled), and need assistance, or have a single permanent disability (100 percent disabled) and another disability, or disabilities, evaluated as 60 percent or more disabling.

A veteran cannot receive both A&A and Household Benefits at the same time.
The American Legion

Veterans proudly serving America for nearly a century

When it comes to assisting veterans and helping members of the U.S. Armed Forces make the transition to civilian lives, no one does it better than The American Legion. Since its founding in 1919, The Legion has been assisting generations of veterans and their families. As the nation's largest veterans service organization, the 2.3 million member American Legion is at work every day throughout the country and beyond, ensuring that those who served our nation in uniform, and their families, receive the care, support, honor and services they earned and deserve.

Veterans Advocacy

- Nearly 3,000 accredited American Legion service officers are working with veterans on nearly 750,000 VA claims right now.
- The American Legion is working with VA in Washington and across the country to improve access to care, performance and claims processing.
- Legion volunteers annually log millions of hours and raise millions of dollars for VA health-care facilities nationwide.
- As the voice of the stakeholder and advocate for the health-care provider, the Legion works continuously for adequate VA funding and staffing.

TROOP SUPPORT

Worldwide, The American Legion provides tireless support, a voice in Washington, financial assistance, volunteer help, comfort items and more for the men and women who serve our nation in uniform, along with military retirees and their families.

YOUTH

American Legion youth programs offer healthy, educational and wholesome activities for thousands of young people every year. Among the programs are American Legion Baseball, Boys State and Boys Nation, Junior Shooting Sports and oratorical competition.

AMERICANISM

The American Legion proudly stands for the values symbolized by the flag under which members of our Armed Forces have served. U.S. flag education, voting, citizenship and naturalization programs and patriotic leadership are all part of that landscape.

COMMUNITY

Each American Legion post offers a unique set of community services, from Boy Scout leadership to after-school programs to support for children's hospitals and local charities. Through more than 13,500 posts, Legionnaires know what it means to serve.

Visit www.legion.org or www.nclegion.org to learn more.
The following Benefits are available to all veterans with a 0% Service-Connected Disability and Higher:

- **Home Loan Guaranty Certificate of Eligibility.** Request online through eBenefits or by phone 877-827-3702.

- **Service Disabled Veterans Life Insurance.** Must file within 2 years from initial notice of service-connected disability. (Insurance only.)

- **Outpatient treatment** for: (1) service-connected conditions, and (2) for all medical conditions if enrolled in VA healthcare program. Co-payment for treatment may apply for non-service connected conditions.

- **Travel allowance** for scheduled appointment for care of service-connected conditions at VA Medical Centers, and out patient clinics. (Eligibility based on the distance traveled 25 miles or more or a veteran's income.)

- **Medical treatment for any condition:** Enrollment in a VA healthcare program is encouraged but not required for treatment of a service connected condition. (A co-payment will apply for treatment of non-service connected conditions and prescription drugs.)

- **Prosthetic Devices:** for service-connected conditions, to include but not limited to wheelchairs, canes, crutches, hospital beds, Nebulizer, oxygen tanks, and electric scooters. The issue of any prosthetic devices requires a VA Doctor's prescription.

- **Medical Treatment in non-VA facilities** for service connected conditions may be authorized by the VA Medical Center. (Certain restrictions apply.)

- **Ten Point Civil Service Preference.** (10 points added to Civil Service test score only after veteran achieves at least 70 on a test.)

- **Annual Clothing Allowance** is available for veterans with a service-connected condition that requires the use of a prosthetic or orthopedic appliance (artificial limbs, braces, wheelchairs) or use prescribed medications for a skin condition which tends to wear, tear, or soil clothing. The items used must be prescribed and dispensed at a VA Medical Center.

- **Dental treatment** for: (1) service connected dental condition, or (2) followup dental treatment which has begun while hospitalized at a VA Medical Center, or any former Prisoner of War with 90 consecutive days or more of confinement. Some restrictions may apply.

**Home Improvement and Structural Alteration Grant Program** is administered by the Prosthetics Department at VA Medical Facilities for medically required improvements and/or structural changes to the veteran's residence.

This Grant requires a VA Doctor's prescription. Service-connected veterans can receive up to a $6,800 grant. Nonservice-connected veterans may receive a grant up to $2,000. The grant is to be used for allowing entrance or exit improvements for residence, essential lavatory and sanitary facilities, and kitchen and bathroom accessibility to sinks and counters.

This grant is not for complete remodeling of a veteran's bath or kitchen.
10% SERVICE CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

Vocational Rehabilitation which includes full medical and dental care (dental if determined to be essential to finish training), a subsistence allowance in addition to disability payments, payment for all required school-related supplies and direct payment of tuition. Funding fee waived for Homeloan Guarantee loans.

30% SERVICE CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

- Non-Competitive Civil Service appointment: Job appointment without the requirement of an interview.
- Affirmative action in employment: A disabled veteran cannot be passed over to hire a nondisabled veteran or nonveteran unless at least three interviews have been conducted by the employer.
- Additional allowance for a spouse who is a patient in a nursing home: (Helpless or blind, or so nearly helpless as to require the aid and attendance of another person.)

40% SERVICE-CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

- Automobile Grant: (A one-time payment up to $20,114) Veteran must have a service-connected loss of one hand, or one foot, or permanent loss of use of one hand or one foot, or a permanent impairment of vision of both eyes. A veteran must be rated for loss of use before this is granted.
- Payment of special adaptive automobile equipment: In addition to the automobile grant. Veteran must be entitled to the automobile grant as outlined above, or have a service-connected ankylosis (immobility) of one knee or one hip. (This requires a VA doctor's prescription for the adaptive equipment and can include; an automatic transmission, air conditioner, hand controls, power brakes, hand brakes, cruise control, ramps or wheelchair lifts, and any other adaptive equipment the doctor may deem necessary.)

50% SERVICE-CONNECTED OR HIGHER, ALL OF THE ABOVE PLUS:

- Medical treatment for any condition at VA Medical Centers: Enrollment in a VA health care program is encouraged but not required for treatment of a service-connected condition. No copayments for treatment of non-service-connected care or non-service-connected prescription drugs.
- Medical treatment in non-VA facilities: for any medical condition may be authorized VA Medical Center.
- Discounted Hunting Lifetime + Fishing Licenses
- Discounted entry into National Parks

HOW DO I REGISTER FOR AN eBenefits ACCOUNT?

There are two types of registration, Basic and Premium. With a Premium Account, you can view personal data about yourself in VA and DoD systems, apply for benefits online, check the status of your claims, update your address records, and more. To get a Premium eBenefits Account, you must verify your identity. Many people will be able to verify their identity online by answering a few security questions. Service members may verify their identity online by using their Common Access Card. Military retirees may verify their identity online using their Defense Finance and Accounting Service (DFAS) Logon. For those unable to verify their identity online, you will instantly receive a Basic Account. A Basic eBenefits Account lets you customize the site and access information you enter into eBenefits yourself; however, you cannot see your personal information in VA or DoD systems.

For more information on eBenefits visit:
www.eBenefits.va.gov
60-90% SERVICE-CONNECTED OR HIGHER, ALL OF THE ABOVE PLUS:

Individual unemployability (increased compensation) payable at the 100% rate based on the inability to work due to service-connected disability plus:

- **Dental treatment** if S/C for Dental Claim.
- **Special Housing and/or Automobile Grants** for SC Veterans with Eligible Disabilities
- **VA** provides **grants to Service members and Veterans with certain permanent and total service-connected disabilities** to help purchase or construct an adapted home, or modify an existing home to accommodate a disability. Two grant programs exist: The Specially Adapted Housing (SAH) grant and the Special Housing Adaptation (SHA) grant.
- **Specially Adapted Housing Grant:** The maximum dollar amount allowable for SAH grants in fiscal year 2018 is $81,080.
- **Special Housing Adaptations Grant:** The maximum dollar amount allowable for SHA grant in fiscal year 2018 is $16,217.
- **Temporary Residence Adaptation** (TRA) Grant: A temporary grant may be available to SAH/SHA eligible Veterans and Service members who are or will be temporarily residing in a home owned by a family member. The maximum amount available to adapt a family member’s home for the SAH grant is $35,593 and for the SHA grant is $6,355.
- **Automobile Grant:** Service members and Veterans may be eligible for a one-time payment of not more than $20,577.18, toward the purchase of an automobile or other conveyance if you have certain service-connected disabilities. The grant is paid directly to the seller of the automobile and the Service member or Veteran may only receive the automobile grant once in his/her lifetime. See your local VSO for more information.

100% SERVICE-CONNECTED OR THOSE PAID AT THE 100% RATE (IU)

**ALL OF THE ABOVE PLUS**

*Temporary 100% disability payments, such as those for surgery, do not qualify a veteran for these benefits.*

- **Waiver of cost of Service Disabled Life Insurance** for those rated permanent and total: and additional $20,000 of life insurance at cost to veteran. Veteran must have applied for insurance within two years of initial disability rating or within two years of a new disability rating. An increase in a disability rating does not qualify as a new disability.
- **Commissary and Exchange privileges for veteran and dependents:** The veteran must request a letter from the VA specifying veteran is in receipt of 100% disability, and then applies for a military ID card at the nearest ID card issuing facility.
- **Dependents Education Assistance:** The Survivors' and Dependents' Educational Assistance (DEA) program offers education and training opportunities to eligible dependents of Veterans who are permanently and totally disabled due to a service-related condition or of Veterans who died while on active duty or as a result of a service-related condition.
- **Any needed Dental Care**
- **Property Tax Exemption on first $45,000** of your homestead’s value from tax abatement for veterans rated permanent and total, or those in receipt of DIC.
- **Free Disabled Veterans License Plate**, applications can be certified at your State or County Veterans Service Office

**COMPENSATION HIGHER THAN THE 100% RATE:**

- **Special Compensation:** Veteran must be rated for Special Compensation due to the loss of limbs, eyesight, aid and attendance, housebound, or two separate medical conditions that are rated 60% each or 100% each. For more information about VA Compensation Rates, please visit:

  [www.benefits.va.gov/COMPENSATION/resources_comp01.asp](http://www.benefits.va.gov/COMPENSATION/resources_comp01.asp)
ELIGIBILITY FOR NC STATE VETERANS CEMETERIES

QUALIFIED VETERAN

Any former member of the U.S. Armed forces who served on active duty, other than for training, and was terminated under honorable conditions.

A veteran who is entitled to retired pay for non-regular service (i.e. service in the Reserve Components or Army or National Guard) or a veteran who would have been entitled to retired pay for non-regular service, but for the fact that the person was under 60 years of age.

NORTH CAROLINA RESIDENCY

Only those veterans who are legal residence of North Carolina are eligible for interment:

1. at the time of death;
2. for a period of at least 10 years or;
3. at the time of entry into the Armed Forces of the United States.

DEPENDENT(S)

The spouse, widow or widower of a qualified veteran, a minor child who is unmarried and dependent on the qualified veteran at the time of death. A minor child includes a child under the age of 21 years or under 23 years of age if pursuing a course of instruction at an educational institution approved by the United States Department of Veterans Affairs. In addition, an unmarried adult child of a qualified veteran who became permanently incapable of self-support due to a physical or mental disability before attaining the age of 18 years is also eligible.
N.C. STATE VETERANS CEMETERIES

The primary mission of the DMVA State Veterans Cemetery Program is to provide a final resting place for North Carolina’s Veterans at no cost, and their legal dependent(s) for a nominal fee. Veterans must be discharged under honorable conditions and meet certain residency requirements.
Western Carolina State Veterans Cemetery:

OPENED: October 28, 1993

STAFFING: 1 Cemetery Superintendent
           1 Processing Assistant
           1 Maintenance Mechanic II
           1 Maintenance Mechanic I
           1 Grounds Worker

ACREAGE: Total: 42 Acres

EXPANSION PROJECT – FEDERAL GRANT SUBMITTED

Western Carolina State Veterans Cemetery – Black Mountain opened in October 1993. We buried the first veteran in late October and we have made 6,570 burials since then. We have 42 acres, 25 developed with expansion in progress for 4-5 acres now. There is a beautiful chapel onsite where the services are held in. There were 404 burials performed last year. This facility averages about 36 services per month.

Location:
962 Old US 70 Hwy.
Black Mountain, NC 28711
828-669-0684
Coastal Carolina State Veterans Cemetery:

**OPENED:** December 6, 1993

**STAFFING:**
- 1 Cemetery Superintendent
- 1 Processing Assistant
- 1 Maintenance Mechanic II
- 1 Maintenance Mechanic I
- 1 Grounds Worker
- 1 Grounds Worker – Appropriated FY2017

**ACREAGE:**
Total: 50 Acres

**Coastal Carolina State Veterans Cemetery** – Jacksonville opened in December 6, 1993 and, in 2010, an Expansion Project was completed to increase the burial sites which included the addition of the Columbarium site (4 Banks). This facility has a “Ground Memorial” and later a “Memory Wall” was constructed onsite during the expansion. In 2015, an R&R funded Project was initiated at this facility. During the construction the following repairs were made: New Entrance Door, Fire Alarm System (Maintenance and Administration), and Overhead Lighting.

**NOTABLE INTERMENTS:**
The first African-American in the United States Marine Corps to be promoted to the rank of Sergeant Major, interred May 9, 1994.


**Location:**
110 Montford Point Rd.
Jacksonville, NC 28541
910-347-4550
Location:
8220 Bragg Blvd. Ft. Bragg, NC 28310
910-436-5630

Sandhills State Veterans Cemetery:

OPENED: June 27, 1997

STAFFING: 1 Cemetery Superintendent
1 Processing Assistant
1 Maintenance Mechanic II
1 Maintenance Mechanic I
1 Grounds Worker

ACREAGE: Total: 55 Acres

EXPANSION PROJECT – FEDERAL GRANT SUBMITTED
Date of first internment: July 3, 1997
Total number of veterans and dependents (to date): 6511
Received funding and donations from the State and local organizations to enclose the Committal Shelter and installed a bell tower. The project began in 2014 and completed 2015.

NOTABLE INTERMENTS:
Eastern Carolina Veterans Cemetery:

DATE BUILT/DEDICATED: November, 2015

OPENED: February 26, 2016

STAFFING: 1 Cemetery Superintendent
1 Processing Assistant
1 Maintenance Mechanic II
1 Maintenance Mechanic I
1 Grounds Worker
Current Total Burials: 430

AVERAGE SERVICES PER MONTH: 16.56

MOST BURIALS IN A MONTH: 27 in March 2018

Gravesites Available (All sites are double capacity):
- Casket Gravesites: 1874
- Cremation Gravesites: 882
- Columbarium Niches: 480

Dates of Estimated Closure (Without Expansion):
- Full Casket Area June 2032
- In-Ground Cremation June 2085
- Columbarium June 2026

ACREAGE: Total: 63 Acres
Developed: 7 Acres
Undeveloped planned for future expansion: 56 Acres

NOTABLE INTERMENTS:
Navy Master Steward, served 31 years in the Navy, including WWII, Korea and Vietnam was at Pearl Harbor onboard a ship when the attack occurred. Survived another attack at Sea.

Colonel, an AF Navigator in an F-4 when shot down in 1968 near Laos. His remains were discovered in 2015 and identified Dec 2017. He was interred, along with his wife Martha, on April 6, 2018. This service was the largest to date with an estimated 300+ in attendance.
BURIAL & CEMETERY BENEFITS

The U.S. Department of Veterans Affairs (VA) Benefits Administration oversees a burial benefits program designed to assist claimants in meeting the funeral and burial costs of a deceased veteran. The VA does not make funeral arrangements with a funeral provider or cremation office. You should advise your family of your wishes and where your discharge papers are kept. These papers are very important in establishing your eligibility. You may wish to make pre-need arrangements with a funeral home.

SERVICE-CONNECTED DEATH

If a veteran's death is service-connected, the VA will pay burial allowance of up to $2,000 for deaths on or after Sept. 11, 2001. If the veteran is buried in a VA national cemetery, some or all of the cost of moving the veteran’s body to the national cemetery nearest the veteran’s home may also be reimbursed. There is no time limit for applying for a service-connected burial allowance. The person who bore the veteran’s burial expense may claim reimbursement from any VA regional office.

NON-SERVICE-CONNECTED DEATH

If a veteran’s death is not service-connected, there are two types of payments the VA may make: Burial and plot expense allowances. The VA will pay a burial and plot allowance if the veteran was discharged under conditions other than dishonorable and the veteran was in receipt of VA pension or compensation at the time of death. If a veteran died while in a VA facility or as a patient at an approved state nursing home, the VA may also pay this allowance.

BURIAL PLOT ALLOWANCE

When a veteran is buried in a cemetery that is not under the U.S. government jurisdiction, the VA may also pay a plot allowance, provided that the veteran was discharged under a condition other than dishonorable; and met other qualifications similar to that of a non-service-connected death.

FILING A CLAIM FOR REIMBURSEMENT OF EXPENSES

To file for reimbursement of burial expenses, an Application of Burial Allowance orm must be submitted to the VA. The person filing the claim must also provide a certified copy of the veteran’s death certificate and proof of the veteran’s military service (Form DD-214), and itemized bills of the funeral and burial expenses.

BURIAL FLAG

A United States flag is provided, at no cost, to drape the casket or accompany the urn of a deceased veteran who served honorably in the U.S. Armed Forces. It is furnished to honor the memory of a veteran’s military service to his or her country. When burial is in a national, state or post cemetery, a burial flag will automatically be provided. When burial is in a private cemetery, the funeral director will generally help the next of kin with this process.

HEADSTONE AND MARKERS

The Department of Veterans Affairs (VA) furnishes upon request, at no charge to the applicant, a Government headstone or marker for the unmarked grave of any deceased eligible veteran in any cemetery around the world, regardless of their date of death. For eligible veterans that died on or after Nov. 1, 1990 and whose grave is marked with a privately purchased headstone, VA may also furnish a headstone or marker to supplement
the grave or a medallion to be affixed to the privately purchased headstone. Eligible veterans are entitled to either a Government-furnished headstone or marker, or the new medallion, but not both.

**BRONZE MEDALLIONS FOR HEADSTONES AND MARKERS**

The Department of Veterans Affairs (VA) may also provide a medallion, by request, to be affixed to an existing privately purchased headstone or marker to signify the deceased’s status as a veteran. If requested, the medallion is furnished in lieu of a traditional Government headstone or marker for veterans that died on or after Nov. 1, 1990, and whose grave is marked with a privately purchased headstone or marker.

**BURIAL AT SEA**

The VA National Cemetery Administration cannot provide burial at sea. For information, contact the U.S. Navy Mortuary Affairs office toll free at: **(866) 787-0081**

**MILITARY FUNERAL HONORS**

The Department of Defense (DoD) is responsible for providing military funeral honors. “Honoring Those Who Served” is the title of the DoD program for providing dignified military funeral honors to veterans who have defended our nation. Visit the North Carolina Veterans Affairs website for further information and instructions about this service.

For more information: [http://www.nc4vets.com/burial-cemetery-benefits](http://www.nc4vets.com/burial-cemetery-benefits)

**PRESIDENTIAL MEMORIAL CERTIFICATES**

A Presidential Memorial Certificate (PMC) is an engraved paper certificate, signed by the current president, to honor the memory of honorably discharged deceased veterans.

**SURVIVOR BENEFIT PLAN**

When a military retiree dies, their retirement pay stops. This means that the surviving spouse no longer receives income. If a veteran is a military retiree, thought needs to be given as to how to protect the spouse from hardships caused by the loss of the retirement pay.

One option available is the Survivor Benefit Plan (SBP). The SBP is an insurance plan that will pay the veteran’s surviving spouse a monthly payment (annuity) to help make up for the loss of retirement income. The plan is designed to protect survivors against the risks of the veteran’s early death, a survivor outliving the benefits, and inflation.

Survivors should report retiree deaths to the Defense Finance and Accounting Services (DFAS) casualty office at: **(800) 321-1080**.

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**DEATH PENSIONS**

Survivors’ (Death) Pension is a needs-based benefit paid to an unmarried surviving spouse, or an unmarried child, who meets certain age or disability requirements, of a deceased wartime veteran.

In order to qualify for a VA Death Pension, the VA calculates income received from most sources by the surviving spouse and any eligible children. It includes earnings, disability and retirement payments, unemployment insurance payments, interest and dividends payments, and net income from farming, business or rental property.

If the income is below a certain level, the dependent or surviving spouse may be eligible for this pension.

**BURIAL BENEFITS**

Dependents and surviving spouses of an eligible veteran are eligible to be buried in national cemeteries.

When a death occurs and eligibility for interment in a national cemetery is determined, grave space is assigned by the cemetery director in the name of the veteran or family member. One gravesite is permitted for the interment of all eligible family members, unless soil conditions or the number of family decedents necessitate more than one grave. There is no charge for burial in a national cemetery.

**HEADSTONES AND MARKERS**

Spouses and dependents are not eligible for a Government-furnished headstone or marker unless they are buried in a national cemetery, state veteran’s cemetery, or military post/base cemetery.
The next chapter of your life is calling.

HANDS-ON PROGRAM
- 2-year Associate of Applied Science Degree
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#1 INDUSTRY IN NC
- Agriculture is the #1 industry in NC generating $84 Billion
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VETERAN BENEFITS
- One-on-one interaction with faculty and staff while networking with other veterans in agriculture
- GI Bill eligible
- Financial assistance available
- NC State Veteran Resource Center

We want you here.

Robert Elliott, AGI Veteran Liaison 252-725-4875 | harvest.cals.ncsu.edu/agricultural-institute | ncsuAgInstitute

When you take a veteran to a farm and give them a purpose, it is pretty extraordinary. I’m taking control of my life.

— Robert Stalter, Army veteran

The Ag Institute makes a real difference in lives. It’s not just an education. We help grow the whole person.
— Dr. Elizabeth Wilson, Director, Agriculture Institute
For 76 years, the USO of North Carolina has worked to strengthen America's military service members by connecting them to family, home and country throughout their service to the nation.

**DELIVERS**
The USO of NC delivers support to service members through a number of programs and services. From single service member support, to care packages and deployment support, the USO of NC helps connect our service members to family, home and country each and every day.

**STRENGTHENS**
The USO of NC helps create healthy and strong service members and military families through resources and programs. Our Warrior, Family, and Spouse Reset programs give our military families the tools to overcome the challenges associated with military life and skills to be leaders in their communities.

**TRANSITIONS**
The USO of NC provides resources for service members, veterans and military families throughout various transition points of their military service. Services include one-on-one transition assistance, hiring events, workshops, and support for those after they leave the service through the NCServes Central Carolina network, coordinated by USO of NC.

**UNITES**
The USO of NC helps nurture and maintain bonds between service members and their families. From Story Time, to No Dough Dinners, and even caregiver events, the USO of NC helps families build relationships with others in their communities.

USO of North Carolina
600 Airport Blvd. Suite 200
Morrisville, NC 27560

State Office: (919) 840-3000
Piedmont Area: (704) 359-5581
Triangle Area: (919)840-0941
Sandhills Area: (910) 495-1437
Coastal Area: (910) 455-3411

@USOofNC
USO-NC.org
Utilizing North Carolina’s People, Places, Products, and Pride to show support for North Carolina’s Deployed Troops and Veterans-in-Need!

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Get involved - You will be in great company!
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mailbox@operationnorthstate.com
Facebook: Operation North State
151 Windermere Ct. Winston Salem, NC 27127
366-764-5967
National Veteran Service Organizations

American Ex– Prisoners of War
COMMANDER
Jacob Roth
Fayetteville, NC
(910) 425-2313
jroth8@nc.rr.com

American Veterans
DEPT. ADJUTANT
Jennifer Drum
Shelby, NC
(704) 487-6753
jdic20@yahoo.com
NATIONAL SERVICE OFFICER
Russell Woodall
Winston-Salem, NC
(336) 251-0823
russell.woodall@va.gov

Paralyzed Veterans Of America
NATIONAL SERVICE OFFICER
Bill Pack
Winston-Salem, NC
(336) 251-0834
Bill.pack@va.gov
www.pva.org

Vietnam Veterans of America
STATE PRESIDENT, Rossie Nance
Castle Hayne, NC
(910) 465-0683
R_nance@ellsouth.net
www.vva-nc.org

The American Legion
DEPARTMENT
ADJUTANT
Randy Cash
Raleigh, NC
(919) 832-7506
nclegation@nc.rr.com
NATIONAL SERVICE OFFICER
James McMinn
Winston-Salem, NC
(336) 631-5471

Veterans of Foreign Wars
DEPARTMENT ADJUTANT, Andrew Zinkieich
Raleigh, NC
(919) 828-5058
adj@vfwnc.com
NATIONAL SERVICE OFFICER,
Cleophus Summers, Winston-Salem, NC
(336) 631-5457 cleophus.summers2@va.gov

National Association for Black Veterans
COMMANDER, Richard S. Kornegay
Fayetteville, N.C.
(910) 488-7440
nabvetsregionv@gmail.com

Marine Corps League
COMMANDANT
Charles Minton
donc.commandant@outlook.com
mcleague.com/mdp

Disabled American Veterans
davmembersportal.org/nc

N.C. DEPARTMENT OF MILITARY AND VETERANS AFFAIRS / DMVA RESOURCE GUIDE / 83
SERVICES FOR COMBAT VETERANS
MENTAL HEALTH SERVICES
NAVIGATING VA HEALTH CARE SYSTEM

HEALTHCARE

CONTACT
844.NC4.VETS
844.624.8387

Eligibility & Enrollment
85
NC Veterans Medical Facilities
89
PTSD, TBI
92
VAMC Mental Health POCs
96
LME-MCO Contact
102
NC Operated-Healthcare Facilities
104
State Veterans Homes
105
HEALTHCARE

VA HEALTH CARE BASIC ELIGIBILITY

A person who served in the active duty military and who was discharged or released under conditions other than dishonorable may qualify for VA health care benefits.

Reservists and National Guard members also may qualify for VA health care benefits if they were called to active duty (other than for training only) by a federal order and completed the full period for which they were called or ordered to active duty.

Veterans who enlisted after Sept. 7, 1980, or who entered active duty after Oct. 16, 1981, must have served 24 continuous months or the full period for which they were called to active duty in order to be eligible.

This minimum duty requirement may not apply to veterans discharged for hardship, early out, or a disability incurred or aggravated in the line of duty.

5-YEAR POST DEPLOYMENT BENEFIT.

Veterans, including members of the National Guard and activated reservists, are eligible for the enhanced “Combat Veteran” benefits if they served on active duty in a theater of combat operations after Nov. 11, 1998, and have been discharged under honorable conditions.

IF YOU KNOW A VET WHO NEEDS TO CHANGE HIS DISCHARGE,

ENROLLMENT

For most veterans, entry into the VA health care system begins by applying for enrollment.

To apply, complete VA Form 10-10EZ, Application for Health Benefits, which may be obtained from a VA health care facility or regional benefits office, online or by calling VA.

Once enrolled, veterans can receive health care at VA health care facilities anywhere in the country. Veterans enrolled in the VA health care system are afforded privacy rights under federal law.

During enrollment, each veteran is assigned to a priority group based on their service connected disability rating and other factors. VA uses priority groups to balance demand for VA health care enrollment with resources.

For more information:
1-877-222-VETS
https://www.vets.gov/health-care/apply/

STANDARD BENEFITS

VA’s medical benefits package provides the following health care services to all enrolled veterans:

- Preventive Care Services
- Ambulatory (Outpatient) Diagnostic and Treatment Services
- Hospital (Inpatient) Diagnostic Treatment
- VA prescribed Medications and Supplies

ACUTE CARE SERVICES

These services may have limitations and special eligibility criteria:

- Ambulance service
- Dental Care
- Durable Medical equipment
- Eyeglasses
- Hearing Aids
- Home Health Care Services
- Non-VA Health Care Services
- Orthopedic, Prosthetic, and Rehabilitative Devices
- Rehabilitative Services
- Readjustment Counseling
- Sexual Trauma Counseling
Military Sexual Trauma (MST) is the term that the U.S. Department of Veterans Affairs uses to refer to sexual harassment that occurred while the veteran was in the military. It includes any sexual activity where someone is involved against his or her will—he or she may have been pressured into sexual activities (for example, with threats of negative consequences for refusing to be sexually cooperative, implied faster promotions, or better treatment in exchange for sex), and may have been unable to consent to sexual activities (for example, when intoxicated), or may have been physically forced into sexual activities.

Both women and men can experience MST during their service. All veterans seen at Veterans Health Administrations facilities are asked about experiences of sexual trauma because they know that any type of trauma can affect a person's physical and mental health, even many years later. People can recover from trauma and the VA has free services to help veterans do this. You do not need to have a VA disability (service connected) rating to receive these services even if you are not eligible for other VA care. You do not need to have reported the incident(s) when they happened or have other documentation that they occurred.

For more information, veterans can speak with a VA healthcare provider, contact the MST Coordinator at their nearest VA Medical Center, or contact their local Vet Center.

MST information can be found at:
- mentalhealth.va.gov

Women Veterans Health Care

Women veterans are eligible for the same VA benefits as male veterans. Comprehensive health services are available to women veterans including primary care, mental health care and reproductive health care services. VA provides management of acute and chronic illnesses, preventive care, contraceptive services, menopause management, and cancer screenings, including pap smear, and mammograms, and gynecology.

- Maternity care is covered in the medical benefits package to include care for newborn children of women veterans for up to 7 days after birth. VA is also mandated to implement pilot programs to provide child care to women veterans receiving medical care, and to provide readjustment services to women veterans. Infertility evaluation and limited treatments also are available.
- Women Veterans Program Managers are available at all VA facilities to help veterans seeking treatment and benefits.

Services for Combat Veterans

Vet Centers

Services provided at the Vet Center include bereavement and readjustment counseling to individuals, groups, couples, and families.

If you served in a combat zone and received a campaign ribbon, you and your family are eligible for Vet Center services. In addition, parents, siblings, spouses and children of any active duty service member who dies while on active duty are eligible for bereavement counseling services. Services are also provided to any veteran who experienced military related sexual trauma while on active duty.

The Vet Center Combat Call Center is an around the clock confidential call center where combat veterans and their families can call to talk about their military experience or any other issue they are facing in their readjustment to civilian life. The staff is comprised of combat veterans from several eras as well as family members of combat veterans.
VETERANS CHOICE PROGRAM

Learn more about the VA’s Veterans Choice Program by visiting their website at:
www.va.gov/COMMUNITYCARE/programs/veterans/VCP/index.asp

Veterans may be eligible to receive care through the Veterans Choice Program based on one or more of the following conditions:

- VA can’t provide the services the Veteran needs
- VA can’t make an appointment for the Veteran at the nearest VA medical facility within 30 days of the clinically indicated date (the date the Veteran and their VA provider agree should be the next date the Veteran is seen for care)—or, if VA can’t determine this date—the date the Veteran prefers to be seen next
- Veteran lives more than 40 miles (driving distance) from the nearest VA medical facility with a full-time primary care physician
- Veteran must travel by air, boat, or ferry to get to the nearest VA medical facility
- Veteran faces an excessive burden in traveling to the nearest VA medical facility (such as geographic challenges, environmental factors, or a health problem that makes it hard for you to travel)

VA will work with the Veteran to determine eligibility based on the above conditions and the Veteran’s specific circumstances.

Choice Program Support Line: 1-866-606-8198

Call for additional information or to speak to one of our service agents on standby to assist you.

VA Adverse Credit Helpline: 1-877-881-7618

VA will help you resolve adverse credit reporting and debt collection issues because of using Veterans Choice Program.

“...The therapy that I have been receiving here has helped out tremendously.”
- Matthew

For Veterans & Their Families & Families of Active Duty, National Guard & Reserves

The Steven A. Cohen Military Family Clinic at Cape Fear Valley provides confidential, high-quality behavioral healthcare services and case management resource referrals for veterans, their families, and the families of Active Duty, National Guard, and Reserves at low or no-cost and with low wait times.

- Therapy for PTSD, Depression, Anxiety, etc.
- Case Management Resource Referrals
- Medication Management
- Community Education Workshops
- Group Therapy
- Couples Counseling

Eligibility for services is regardless of discharge status, role while in uniform, or combat experience. No insurance required.

3505 Village Drive, Fayetteville, NC 28304
910.615.3737 • military.capefearvalley.com
Having trouble hearing on the phone? Have you been asking people to repeat themselves?

Have people been telling you to turn the TV down? Ringing in your ears?

You may be one of 60% of returning combat veterans experiencing ringing in the ears or hearing loss. Your homecoming is important - don’t let your hearing difficulties get you down!

Contact us for counseling, training and specialized equipment so you can reconnect with your family and friends and stay connected with your military buddies.

There is no charge for our services.

(919) 527-6930 (v)
(800) 851-6099 (v/tty)
(919) 890-0859 (VP)

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VA MEDICAL FACILITIES SERVING NORTH CAROLINA

ASHEVILLE VA MEDICAL CENTER
1100 Tunnel Road
Asheville, NC 28805
828-298-7911
800-932-6408
www.asheville.va.gov

CHARLOTTE VA CBOC
8601 University East Drive
Charlotte, NC 28213
704-597-3500

KERNERSVILLE HCC
1695 Kernelsville Medical Pkwy
Kernersville, NC 27284
336-515-5000

DURHAM VA MEDICAL CENTER
508 Fulton Street
Durham, NC 27705
919-288-0411
888-878-6890
www.durham.va.gov

COMMUNITY CLINICS
CHARLOTTE HCC
401 Moya Blvd.
Greenville, NC 27834
252-830-2149

HILLANDALE RD. ANNEX
1824 Hillandale Road
Durham, NC 27705
919-383-6107

MOREHEAD CITY VA CBOC
5420 U.S. 70
Morehead City, NC 28557
252-240-2349

RALEIGH VA CBOC
3305 Sungate Blvd.
Raleigh, NC 27610
919-212-0129

RALEIGH II ANNEX
3040 Hammond Business Place
Raleigh, NC 27603
919-899-6259

RALEIGH III VA CBOC
2600 Atlantic Ave, Ste 200
Raleigh, NC 27604
919-755-2620

FAYETTEVILLE VA MEDICAL CENTER
2300 Ramsey Street
Fayetteville, NC 28301
910-488-2120
800-771-6106
www.fayettevillenc.va.gov

COMMUNITY CLINICS
GREENVILLE HCC
20 Medical Campus Drive
Greenville, NC 27834
704-638-9000
800-469-8262
www.fayetteville.va.gov

BRUNSWICK OUTREACH CLINIC
20 Medical Campus Drive
Supply, NC 28462
910-754-6141

GOLDSBORO VA CBOC
2610 Hospital Road
Goldsboro, NC 27909
919-731-4809

HAMLET VA CBOC
100 Jefferson Street
Hamlet, NC 28345
910-582-3536

JACKSONVILLE VA CBOC
4006 Henderson Drive
Jacksonville, NC 28546
910-353-6406

ROBESON COUNTY VA CBOC
139 Three Hunts Drive
Pembroke, NC 28372
910-521-8452

SANFORD VA CBOC
3112 Tramway Road
Sanford, NC 27332
919-775-6160

HAMPTON VIRGINIA VA MEDICAL CENTER
100 Emancipation Dr.
Hampton, VA 23667
757-722-9961
866-544-9961
www.hampton.va.gov

COMMUNITY CLINICS
ALBEMARLE VA CBOC
1845 W City Drive
Elizabeth City, NC 27909
252-331-2191

BLIND AND DIALYSIS CENTERS
VA DIALYSIS & BLIND REHAB CLINICS, BRIER CREEK
8081 Arco Corporate Drive
Raleigh, NC 27617
919-286-5220

VA DIALYSIS CLINIC
FAYETTEVILLE
2301 Robeson Street, Ste. 101
Fayetteville, NC 28305
910-343-5300

WOMEN’S HEALTH
Woman Veterans who are interested in receiving care at VA should contact the nearest VA Medical Center and ask for the Women Veterans Program Manager.
https://www.womenshealth.va.gov/healthcare.asp

HEALTHCARE
TRAVEL REIMBURSEMENT

The VA is authorized to provide eligible Veterans and other beneficiaries mileage reimbursement, common carrier (plane, train, bus, taxi, light rail etc.), or when medically indicated “special mode” (ambulance, wheelchair van) transport for travel to and from VA, or VA authorized non-VA health care for which the Veteran is eligible. Veterans qualify for travel benefits if:

- Veteran has a service-connected (SC) disability of 30% or more.
- Travel is in connection with care for SC disability
- Previous year income does not exceed maximum VA pension rate
- Projected income in travel year does not exceed maximum VA pension rate
- Travel is for a C&P exam
- Travel is to obtain a service dog
- Travel is in relation to VA transplant care

Beneficiaries may apply for travel orally or in writing generally at the facility where care was provided however, in some cases there may be an alternate process. For more information, go to the Beneficiary Travel Office at the treating facility or call 877.222.8387 or visit: https://iris.custhelp.com/

NON-VA MEDICAL CENTER EMERGENCY CARE

Veterans are eligible for emergency care at non-VA facilities under certain circumstances. The 2010 Veterans Emergency Care Protective Act enabled VA to reimburse veterans enrolled in VA health care for the remaining cost of emergency treatment if the veteran has outside insurance that only covers part of the cost.

If the non-VA emergency care is received, notification to the nearest VA health care facility must be made within 72 hours of hospitalization. VA payment is limited up to the point that veteran’s condition is stable for transport to a VA Facility.

The VA can also provide retroactive reimbursements for emergency care received or after July, 19, 2001, if considered appropriate under the circumstances.

SCHEDULED VERSUS UNSCHEDULED APPOINTMENTS

Scheduled appointments qualify for round-trip mileage. Unscheduled visits may be limited to return mileage only.

In order to be eligible for travel benefits when transporting to VA care or treatment, a veteran must actually be incurring an expense. Should one or more veterans travel together in a private vehicle, only the owner of the vehicle is actually incurring expenses and therefore is the only person entitled to travel reimbursement. However, should multiple veterans share a vehicle where passengers must pay for their transport such as a taxi or where one veteran pays another for transportation, then all are entitled to travel reimbursement either at the mileage reimbursement rate or actual expense, whichever is less. Such persons must provide a receipt to indicate an incurred expense and to receive reimbursement. Find your local medical center for reimbursement rates.

NC DISABLED AMERICAN VETERANS (DAV) TRANSPORTATION PROGRAM POCs

CALVIN E. TURNER
DURHAM VAMC
508 Fulton St., (135)
Durham, NC 27705
(919) 286-0411 EXT. 7617

ANDREW CLARK
ASHEVILLE VAMC
1100 Tunnel Road, Room B421
Asheville, NC 28805
(828) 298-7911 EXT. 5349

RUPERT BENNETT
FAYETTEVILLE VAMC
2300 Ramsey St., Rm. 245
Fayetteville, NC 28301
(910) 488-2120 EXT. 7302

HAMPTON, VA VAMC
100 Emancipation Dr.
Bldg. 135, Rm. 28
Hampton, VA 23667
(866) 544-9961 EXT. 3148

JAMES A. MARTIN
SALISBURY VAMC
1601 Brenner Ave.
Bldg. 6 Rm. 1004
Salisbury, NC 28144
(704) 638-9000 EXT. 3904
VA HOSPITAL TRANSPORTATION SERVICE PROGRAM

The Veterans Health Administration has a transportation program for non-ambulatory and remote VA patients. The Veterans Transportation Service (VTS) provides transport for veterans to VA Medical Centers (VAMCs). These services include vehicle routing and scheduling software for VA Medical Facilities.

While all veterans with VA funded medical appointments are eligible to ride VTS, a first priority is given to wheelchair-bound patients who have no other transportation alternatives. VTS is establishing a network of community and volunteer transportation services to improve access to VA health care, including the Durham VAMC.

RESERVATIONS ARE REQUIRED

Reservations are needed for transportation at least four full business days before the date of transport is needed. Specific information about the veteran is also required.

To see if services are available in your area, call:

- Asheville: (828) 298-7911 EXT. 7977
  DAV: (828) 298-7911 EXT. 5349
- Durham: (919) 286-0411 EXT. 4793
  DAV: (919) 286-0411 EXT. 7810
- Hampton, VA: (866) 544-9961 EXT. 3148
  DAV: (757) 728-3148
- Fayetteville: (910) 488-2120 EXT. 5225
  DAV: (910) 488-2120 EXT. 7302
- Salisbury: (704) 638-9000 EXT. 14439
  DAV: (704) 638-9000 EXT. 13904

DAV TRANSPORTATION NETWORK

Because many veterans lack transportation to and from VA medical facilities for needed treatment, the Disabled American Veterans (DAV) operates a nationwide Transportation Network to meet this need. Through the Transportation Network, DAV volunteers drive veterans to and from VA medical facilities for treatment. To request a ride, visit:

www.dav.org/veterans/i-need-a-ride/

VOLUNTEER DRIVERS NEEDED:

The DAV is always looking for volunteer drivers. If you are interested in volunteering in the DAV Transportation Network please visit:


CHAMPVA AND TRICARE

The Civilian Health and Medical Program of the U.S. Department of Veterans Affairs (CHAMPVA) is a comprehensive health care program in which the VA shares the cost of covered health care services and supplies with eligible beneficiaries. The program is administered by Health Administration Center.

Due to the similarity between CHAMPVA and the Department of Defense (DOD) TRICARE program (sometimes referred to by its old name, CHAMPUS) the two are often mistaken for each other. CHAMPVA is a U.S. Department of Veterans Affairs (VA) program whereas TRICARE is a regionally managed health care program for active duty and retired members of the uniformed services, their families, and survivors. In some cases a veteran may look to be eligible for both/either program on paper. However, if you are a military retiree, or the spouse of a veteran who was killed in action, you are and will always be a TRICARE beneficiary.

CHAMPA Customer Service: 1-800-733-8387

Tricare Customer Service East Region: 1-800-444-5445
Each service member will have their own experiences. However, almost all service members will need time to readjust after being in a war zone.

VA RESOURCE CENTERS

ASHVILLE VAMC
(828) 299-2519 EXT: 2519

HICKORY CBOC
(704) 638-9000 EXT: 3175

CHARLOTTE CBOC
(704) 638-9000 EXT: 3175

SALISBURY VAMC
VAMC PTSD RESOURCES OUTPATIENT THERAPY UNIT INPATIENT THERAPY UNIT CALL (704) 638-9000 EXT: 13175

DURHAM CLINIC
(919) 286-0411 EXT: 7977

WINSTON-SALEM CBOC
(336) 768-3296 EXT: 1603

FAYETTEVILLE VAMC
(910) 488-2120 EXT: 5839

NC RESOURCE CENTERS

Brain Injury Resource Offices are located throughout the state and are available to help you.

Statewide Family Help Line:
1-800-377-1464

- Raleigh area call 1-919-833-9634
- Charlotte area call 1-704-355-1502
- Greenville area call 1-800-697-3115
- Asheville area call 1-866-890-7801

TRAUMATIC BRAIN INJURY [TBI]

Major advancements in protective and medical technology have vastly increased survivability rates among wounded U.S. service members. They have also introduced new challenges to care for increasing numbers of veterans and service members with extremely complex injuries, particularly polytrauma and traumatic brain injury.

A Traumatic Brain Injury (TBI) happens when something outside the body hits the head with significant force. This could happen when the head hits a windshield during a car accident, when a piece of shrapnel enters the brain, or during an explosion of an improvised explosive device (IED).

Individuals who sustain a TBI may experience a variety of effects, such as an inability to concentrate, an alteration of the senses (hearing, vision, smell, taste, and touch), difficulty speaking, and emotional and behavioral changes.

If you experienced head trauma during your service, please contact the VA to schedule an examination. To learn more about TBI, visit www.polytrauma.va.gov

TRAUMA AND PTSD

Post Traumatic Stress Disorder (PTSD) is a mental health issue that can occur after someone goes through a traumatic event such as war, assault, disaster, or a car accident. Most people have some stress reactions after a trauma.

Each service member will have their own experiences. However, understand that almost all service members will need time to readjust after being in a war zone. This can be especially intense during the first months at home. Common stress reactions are a normal part of readjustment.

The stigma of mental health issues can be a huge barrier for people who need help, but knowing when and how to get help is actually part of military training.

Visit your local Vet Center (complete list of locations are on page 89) if you would like to talk to someone about what you are experiencing. You can also learn more about PTSD at ptsd.va.gov
PTSD MOBILE APP

FREE PTSD COACH DOWNLOAD FROM: ITUNES (IOS)* AND GOOGLE PLAY (ANDROID)*

PTSD Coach has now been downloaded over 100,000 times in 74 countries around the world. The PTSD Coach app can help you learn about and manage symptoms that commonly occur after trauma. Features include: Reliable information on PTSD and treatments that work; Tools for screening and tracking your symptoms; Convenient, easy-to-use skills to help you handle stress symptoms; Direct links to support and help; Always with you when you need it.

Together with professional medical treatment, PTSD Coach provides you dependable resources you can trust. If you have, or think you might have PTSD, this app is for you. Family and friends can also learn from this app.

DOWNLOAD THE MOBILE APP

Free PTSD Coach download from: iTunes (iOS)* and Google Play (Android)*. Also see PTSD Coach ONLINE: 17 tools to choose from available for desktop. PTSD Coach was created by the VA’s National Center for PTSD and the DoD’s National Center for Telehealth and Technology.

NOTE: PTSD is a serious mental health condition that often requires professional evaluation and treatment. PTSD Coach is not intended to replace needed professional care.

ONLINE MANAGEMENT

Managing your health information appointments, prescriptions, labs, blood tests and even exchanging messages with your health care team has never been easier.

My HealtheVet, your online Personal Health Record, helps you gain a better understanding of your health status and allows you to explore a variety of ways to monitor and improve your health, 24 hours a day/7days a week.

To get the most out of My HealtheVet, veterans are urged to visit their local VA health care facility to get an upgraded account, known as In-Person Authentication (IPA). This simple process allows you to use My HealtheVet to:

- View your VA appointments
- Access VA wellness reminders
- Communicate online through secure messaging
- View laboratory results and more

To begin using My HealtheVet, register today at www.myhealth.va.gov.
Help for a Tight Grocery Budget!

MANNA Food Helpline
Call Today! (800) 820-1109
Free & Confidential
Mon.-Fri. 9-4:00

Proudly serving 16 Western North Carolina Counties

Dedicated to assisting veterans with disabilities, members of the Armed Forces and their families.

93 cents of every dollar goes toward programs and services. With your help, we can make a difference.

www.facebook.com/MilitaryMissionsInAction

www.militarymissionsinaction.org
Returning Veterans and Possible Behavioral Health Issues

Although the majority of veterans who return from deployment do not have a behavioral health condition and have not experienced a traumatic brain injury (TBI) all service members, veterans and family members experience a period of readjustment as they reintegrate into life with family, friends and community. Behaviors needed to survive in war zone, such as maintaining a constant state of alertness, may initially translate into troublesome behaviors in civilian life.

SAMHSA, 2012.

The North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services (MH/DD/SA) with its Local Management Entities-Managed Care Organizations (LME-MCOs) provides mental health, developmental disabilities, including TBI and substance use services through a network of community-based agencies in all of the state’s 100 counties.

Services and support are available to address the full continuum of care including crisis intervention, prevention, treatment and recovery supports for both adults and children. Program services are accessed by contacting the LME/MCO contracted to provide services in your county. To find out which LME-MCO your county is assigned to please visit the DMH/DD/SAS website at ncdhhs.gov/mhddsas/lmeonblue.htm or you can call the customer service and community rights call center at 1-855-262-1946. The LME-MCO can also assist individuals needing to access the services provided by the Division of State Operated Health Facilities (DSOHF). Applications for care at the state psychiatric hospitals, the Alcohol and Drug Treatment Centers and the Developmental Centers can be made through your local LME-MCO, or, see page 102.

Other Programs that Might Be of Interest:

The TASC (Treatment Alternatives for Safe Communities) Program works with individuals involved in the criminal justice system. TASC will work with individuals, families and probation officers to arrange for treatment and other support services. For more information about TASC services in your community please see the contact information here: www.nctasc.net/main/providermap-t.php

Driving While Impaired Services (DWI) works with those individuals who have been convicted of Driving While Impaired to arrange interventions or treatment so that driving privileges can be restored. Contact the program by calling (919) 733-0566. For more information about DWI-related services in your community please see the contact information here: www.ncdhhs.gov/mhddsas/services/dwi/locateservices.htm

North Carolina Peer Support Specialist Program – Veterans interested in becoming a certified Peer Support Specialists can contact the Peer Support Specialist Program managed by the University of North Carolina School of Social Work. For more information, go to http://pss.unc.edu/

How to Access Services Locally:

Accessing services begins with a phone call to the LME-MCO; additional information is also available on the LME/MCO’s website. Each LME/MCO has a trained Veteran Point of Contact as well as a specific TBI Point of Contact who can assist service members, veterans, and their families seeking services. The list of 24/7 access numbers, the LME/MCO website address and the Veteran Point of Contact is provided on page 102.

MH/DD/SA is a member of the Governor’s Working Group on Veterans, Service Members, and their families. This group is comprised of federal, state, and local agencies who meet regularly to identify the needs and to develop strategies to meet the needs of our military connected citizens. The North Carolina MH/DD/SA is proud to serve those who have served.
DIVISION OF SOCIAL SERVICES

The North Carolina Division of Social Services (DSS) provides guidance and technical assistance to agencies that provide services that address issues associated with poverty, family violence, exploitation, and more. Our goal is to ensure proper quality of life and prevent other problems in vulnerable individuals and populations. We promote self-reliance and self-sufficiency. Services offered include:

<table>
<thead>
<tr>
<th>Adoption</th>
<th>Independent Living Services for Foster Children (LINKS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Protective Services</td>
<td>Low-Income Energy Assistance</td>
</tr>
<tr>
<td>Emergency Assistance</td>
<td>Pregnancy Services</td>
</tr>
<tr>
<td>Short-Term Financial Assistance</td>
<td>Refugee Services</td>
</tr>
<tr>
<td>Food &amp; Nutrition Services</td>
<td>Safe Surrender (Newborn Surrender)</td>
</tr>
<tr>
<td>Foster Care</td>
<td>County Social Services Directory</td>
</tr>
</tbody>
</table>

Applications for benefits can be taken at all 100 DSS offices across the state.

Contact your county DSS for information about the types of documents you must provide when you apply. Staff at the county DSS will assist you with this process, or call DHHS Customer Service Center at 1-800-662-7030. A list of County Departments of Social Service Offices can be found at: [www.ncdhhs.gov/dss/](http://www.ncdhhs.gov/dss/)

VAMC MENTAL HEALTH POINTS OF CONTACT

<table>
<thead>
<tr>
<th>FACILITY: Asheville</th>
<th>CONTACT: (828) 298-7911, x5154</th>
</tr>
</thead>
<tbody>
<tr>
<td>FACILITY: Durham</td>
<td>CONTACT: (919) 286-0411, x6073/6074, 888-878-6890 x6073/6074</td>
</tr>
<tr>
<td>FACILITY: Fayetteville</td>
<td>CONTACT: (910) 488-2120, 800-771-6106</td>
</tr>
<tr>
<td>FACILITY: Salisbury</td>
<td>CONTACT: (704) 638-9000, x14190</td>
</tr>
</tbody>
</table>

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TROSA is free of charge to anyone with a substance abuse problem who wants to change their life.

Learn more about how we can help
(919) 419-4059  www.trosonc.org

Services we provide:
Supportive housing, meals, clothing, medical, education, vocational training, life skills, mental health, employment services, continuing care

Honesty • Courage • Commitment • Community
(919) 419-4059  www.trosonc.org
Red Cross Resources

You serve our nation. We are honored to serve you.

Linking Military Families during an Emergency
Red Cross workers use advanced communications technologies to link service members with their families. Our Emergency Communications Center quickly and efficiently obtains the required information and sends emergency communication messages to service members of every branch of service wherever in the world they happen to be. For assistance call (877) 272-7337

Board of Veteran's Affairs
The Red Cross assists claimants who seek to appeal to the Board of Veterans' Appeals (BVA). This work is done by Red Cross staff at the BVA as well as a network of State Work-Share Representatives who are accredited by the Department of Veterans Affairs to work on behalf of the Red Cross. Call 1-800-RedCross (1-800-733-2767) or your local chapter for more information. Find your local chapter at RedCross.org/Local

Providing Resiliency Training
Families back home count on the Red Cross to provide training that promotes resiliency and preparedness to help them cope with the challenges of military life. The Red Cross also provides a variety of preparedness and job skill training. Contact your local chapter for more information. RedCross.org/Local

Connecting Families with Local Community Resources
Building on its trusted presence in communities across the nation and on military installations around the world, the Red Cross links military families to local resources and support services. Contact your local chapter for more information.

Find your local chapter
RedCross.org/Local

Find more about our services to military families
RedCross.org/SAF

For more information about our veterans’ initiatives, contact Veterans Affairs Specialist at 800-849-6127
### American Red Cross

Supporting America’s Military Families

<table>
<thead>
<tr>
<th>Region</th>
<th>Local Office Phone Number</th>
<th>Counties Covered By This Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Triangle Area Chapter</td>
<td>(919) 231-1602 Raleigh, NC</td>
<td>Chatham, Wake, Warren, Johnston, Lee, Franklin</td>
</tr>
<tr>
<td>Central NC Chapter</td>
<td>(919)-489-6541 Durham, NC</td>
<td>Durham, Orange, Person, Granville, Vance</td>
</tr>
<tr>
<td>Cape Fear Area Chapter</td>
<td>(910) 762-2683 Wilmington, NC</td>
<td>Brunswick, Carteret, Columbus, Craven, Duplin, Greene, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pender, Wayne</td>
</tr>
<tr>
<td>North East NC Chapter</td>
<td>(252)-977-1720 Rocky Mount, NC</td>
<td>Beaufort, Bertie, Camden, Chowan, Currituck, Dare, Edgecombe, Gates, Halifax, Hertford, Hyde, Martin, Nash, North Hampton, Pasquotank, Perquimans, Pitt, Tyrrell, Washington, Wilson</td>
</tr>
<tr>
<td>Sandhills Area Chapter</td>
<td>(910)-867-8151 Fayetteville, NC</td>
<td>Bladen, Cumberland, Harnett, Hoke, Moore, Richmond, Robeson, Sampson, Scotland</td>
</tr>
<tr>
<td>Charlotte Metro Chapter</td>
<td>(704) 347-8254 Charlotte, NC</td>
<td>Iredell, Mecklenburg</td>
</tr>
<tr>
<td>Southern Piedmont Chapter</td>
<td>(704) 782-9022 Concord, NC</td>
<td>Anson, Cabarrus, Montgomery, Rowan, Stanly, Union</td>
</tr>
<tr>
<td>Piedmont Triad Chapter</td>
<td>(336) 333-2111 Greensboro, NC</td>
<td>Alamance, Caswell, Davidson, Randolph, Rockingham, Stokes, Surry, Yadkin</td>
</tr>
<tr>
<td>Blue Ridge Piedmont Chapter</td>
<td>(828) 332-4151 Hickory, NC</td>
<td>Alexander, Alleghany, Ashe, Avery, Burke, Caldwell, Catawba, Cleveland, Gaston, Lincoln, Watauga, Wilkes</td>
</tr>
<tr>
<td>Asheville-Mountain Area Chapter</td>
<td>(828) 258-3888 Asheville, NC</td>
<td>Buncombe, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Yancey</td>
</tr>
</tbody>
</table>

**American Red Cross**

Emergency Communication Services

Call Toll-Free (877) 272-7337

They serve our nation. We are honored to serve them.
**Do you feel this way?**

- I’m lost in a health care system
- I just don’t care anymore
- I feel like hurting myself or others
- People keep telling me I’ve changed
- I have a short fuse
- I seem to be drinking more
- I can’t sleep
- I don’t have the patience I need with my kids

**VOLUNTARY, CONFIDENTIAL, FREE and PROFESSIONALLY STAFFED**

---

**NORTH CAROLINA NATIONAL GUARD HELP LINE**

1-855-322-3848

**CURRENT NC NATIONAL GUARD MEMBERS AND FAMILIES**
THE DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES

North Carolina's Division of Mental Health, Developmental Disabilities and Substance Abuse Services offers behavioral health services to those who have served in the active or reserve components of the U.S. Armed Forces, are a Veteran or a family member.

ACCESS SERVICES LOCALLY

Accessing services begins with a phone call to the LME-MCO; additional information is also available on the LME-MCO's website. Each LME/MCO (Local Management Entity/Managed Care Organization) has a trained Veteran Point of Contact as well as a specific TBI Point of Contact who can assist service members, veterans, and their families seeking services. DMH/DD/SAS is a member of the Governor's Working Group on Veterans, Service Members, and their families. This group is comprised of federal, state, and local agencies who meet regularly to identify the needs and to develop strategies to meet the needs of our military connected citizens. The North Carolina DMH/DD/SAS is proud to assist those who have served our country.

VISIT www.myhealth.va.gov to learn more
DIVISION OF AGING AND ADULT SERVICES

In support of the mission, vision, and values of the NC Department of Health and Human Services, the Division of Aging and Adult Services (DAAS) works to promote independence and enhance the dignity of North Carolina’s older adults, persons with disabilities, and their families through a community-based system of opportunities, services, benefits, and protections; to ready younger generations to enjoy their later years; and to help society and government plan and prepare for the changing demographics of the population.

Services available for adults of all ages are provided by a variety of auspices such as agencies serving primarily older adults, licensed home care agencies, and county departments of social services. The services span a wide spectrum of care listed below. [http://www.ncdhhs.gov/divisions/daas](http://www.ncdhhs.gov/divisions/daas)

<table>
<thead>
<tr>
<th>Adult Day Care</th>
<th>Housing and Home Improvement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Day Health Care</td>
<td>Individual &amp; Family Adjustment Services</td>
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<tr>
<td>Adult Placement Services</td>
<td>In-home Aide</td>
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<tr>
<td>Adult Protective Services</td>
<td>Legal</td>
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<tr>
<td>At-Risk Case Management</td>
<td>Mental Health Counseling</td>
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<tr>
<td>Care Management</td>
<td>Options Counseling</td>
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<tr>
<td>Congregate Nutrition</td>
<td>Personal and Family Counseling</td>
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<tr>
<td>Consumer Directed</td>
<td>Project Care</td>
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<tr>
<td>Family Caregiver Support</td>
<td>Respite – Group / Institution</td>
</tr>
<tr>
<td>Foster Care Services for Adults</td>
<td>Senior Centers</td>
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<tr>
<td>Guardianship Services</td>
<td>Senior Companion</td>
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**Health Promotion**

<table>
<thead>
<tr>
<th>Disease Prevention</th>
<th>State-County Special Assistance for-adults</th>
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<table>
<thead>
<tr>
<th>Health Screening</th>
<th>State-County Special Assistance for-adults In-Home program</th>
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<table>
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<tr>
<th>Health Support Services</th>
<th>Transportation General Medical</th>
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<tbody>
<tr>
<td>Home Delivered Meals</td>
<td>Veterans Affairs NC Division of Veterans Affairs US Department of Veterans Affairs</td>
</tr>
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</table>

DIVISION OF SERVICES FOR THE BLIND (DSB)

"Welcoming our veterans with disabilities adapting to employment and independent living"

Since 1935, the North Carolina Division of Services for the Blind (DSB) has provided services to people who are visually impaired, blind and deaf-blind to assist them with reaching their goals of independence and employment. DSB has vocational rehabilitation, independent living, medical eye care and Business Enterprises programs. DSB partners with the Veterans Administration VIST Programs that provide services to veterans who have severe visual impairments.

- A veteran does not need to be legally blind to receive services from DSB. Some of DSB’s services include:
  - Assistive Technology Assessments and Training
  - Vocational/Career Training
  - Transition-Age Services
  - Supported Employment Services
  - Career Counseling and Job Placement Assistance
  - Rehabilitation Center Instruction
  - In-Home & Community-Based Independent Living Skills Training
  - Counseling & Guidance
  - Information and Referral
  - Low Vision Assessments and Adaptive Aids
  - In-Home Labeling of Appliances
  - Safe Travel Training (Orientation & Mobility)

Contact DSB at 1-866-222-1546 or contact your closest local office at the number below. You can also contact a DSB Social Worker for the Blind at your local Department of Social Services office.

- Asheville 1-800-422-1881
- Raleigh 1-800-422-1871
- Charlotte 1-800-422-1895
- Greenville 1-800-422-1877
- Wilmington 1-800-422-1877
- Fayetteville 1-800-422-1897
- Winston-Salem 1-800-422-0373
- Elizabeth City 252-338-2126 Ext. 179
ALTERNATIVES TO VA HEALTH CARE OFFERED BY NORTH CAROLINA’S DEPT. OF HEALTH & HUMAN SERVICES

LME-MCO MILITARY AND VETERANS CONTACTS

VISIT www.myhealth.va.gov to learn more

VAYA Health
www.vayahealth.com
(800) 849-6127

Cardinal Innovations Healthcare Solutions
www.cardinalinnovations.org
(704) 939-7700

Trillium Health Resources
www.trilliumhealthresources.org
(866) 998-2597

Partners Behavioral Health Management
www.partnersbhm.org
(877) 864-1454

Sandhills Center
www.sandhillscenter.org
(800) 256-2452

Alliance Behavioral Healthcare
www.alliancebhc.org
(919) 651-8401

Eastpointe
www.eastpointe.net
800.913.6109

VISIT US @ MILVETS.NC.GOV AND NC4VETS.COM / 844-NC4-VETS (844-624-8387)
**NON-AMBULATORY TRANSPORTATION SERVICES**

OWL, Inc. provides non-ambulatory transportation services for Veterans who require mobility assistance and who have been authorized by the Veterans Health Administration to receive transportation services. Transportation services are available to all VA Medical Facilities in the DURVAMC Catchment area—including CBOCs, Dialysis Centers and HCCs. Services are available 24/7.

Please call four days in advance to arrange transportation.

Offices Servicing the Durham VAMC Network:

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Durham Office</td>
<td>3310 Croasdaile Drive, Ste. 301 Durham, N.C. 27705</td>
<td>(919) 864-8461</td>
</tr>
<tr>
<td>Raleigh Office</td>
<td>4801 Glenwood Ave., Ste. 200, Raleigh, N.C. 27612</td>
<td>(919) 604-4405</td>
</tr>
<tr>
<td>Greenville Office</td>
<td>400 W. Arlington Blvd., Greenville, N.C. 27834</td>
<td>(252) 756-5665</td>
</tr>
</tbody>
</table>

**NORTH CAROLINA ASSISTIVE TECHNOLOGY PROGRAM (NCATP)**

The North Carolina Assistive Technology Program (NCATP) is a state program under the Division of Vocational Rehabilitation Services that can assist veterans with disabilities in transitioning smoothly back to civilian life. NCATP provides assistive technology device demonstrations, short-term device loans, assessments, training, public awareness and technical assistance to individuals, family members and organizations needing assistive technology services. NCATP has offices across the state providing services to all N.C. citizens regardless of age and/or disability. For a full listing, please visit the NCATP website at: [www.ncatp.org](http://www.ncatp.org)

**DHCS**

1-919-855-3500 Administrative Number
919-715-1776 Fax
NCATP
2801 Mail Service Center
Raleigh, NC 27699-2801

**DIVISION OF VOCATIONAL REHABILITATION SERVICES**

“Welcoming our veterans with disabilities adapting to employment and independent living”

The Division of Vocational Rehabilitation Services (DVRS) can assist veterans with disabilities in transitioning smoothly back to civilian life. DVRS offers counseling, training, education, transportation, job placement, assistive technology and other support services to people with the following disabilities:

- Physical
- Psychiatric
- Intellectual and/or developmental
- Substance abuse
- Deaf or hard of hearing or have other communicative disorders
- Any other disability that affects a person’s ability to work or live independently.

These services help people with disabilities live and work independently in their community.

DVRS (known to many simply as “VR”) has local field offices and facilities that serve every county in North Carolina. DVRS also directly serves businesses and other organizations by linking them to individuals who are well-matched for jobs with these entities. Contact DVRS at:

[www.ncddhs.gov/dvrs](http://www.ncddhs.gov/dvrs)

1-800-689-9090
TTY (919) 855-3579
VP (919) 324-1500
Fax (919) 733-7968

Mailing Address:
NCVRS
2801 Mail Service Center
Raleigh, NC 27699-2801
The Division of Services for the Deaf and Hard of Hearing (DSDHH) serves individuals who are deaf, hard of hearing, deaf-blind, along with their families and the communities they live in, helping to achieve equal access, effective communication and a better quality of life for all North Carolinians.

DSDHH has seven Regional Centers across the state serving the 1.2 million North Carolinians impacted by hearing loss.

Everyone is eligible and there is no cost for our services.

(919) 527-6930 (v)
(800) 851-6099 (v/tty)
(919) 890-0859 (VP)
www.ncdhhs.gov/dsdhh
You Served Your Country
Now Let Us Serve You

Skilled Nursing Care

NC State Veterans Homes

FAYETTEVILLE

SEE PAGE 108

SALISBURY

SEE PAGE 109

BLACK MOUNTAIN

SEE PAGE 110

KINSTON

SEE PAGE 111
MISSION

“To provide quality health care services in a professional and ethical manner, ensuring the trust, confidence and respect of our veteran residents, their families, employees, and the communities we serve”

The NC State Veterans Homes provide skilled nursing care to all eligible veterans. All of the NC State Veterans Homes are certified by VA Medical Centers of jurisdiction, Medicaid, Medicare, and the Joint Commission.

Our professional staff and volunteers are committed to providing quality, comprehensive, short term or long term care with an extra warm and personal touch. It is important each veteran feels we are not just a skilled nursing facility, but an actual “home” in every sense of the word. Every individual is of vital interest to us and we ensure that our focus is the total needs of the resident. Through quality care and constant companionship, we strive to make every day not a “living experience,” but “an experience worth living.”

We encourage veterans and family members to arrange a pre-admission tour and meeting at your convenience. This will let you see first-hand the care and warmth of our homes as well as give you the opportunity to ask questions about the facility, or visit www.NC4VETS.com for a link to a virtual tour.
TO BE ELIGIBLE, A VETERAN MUST:

- **Have served** in the Armed Forces for other than training purposes.
- **Have been** discharged under honorable conditions from the United States Armed Forces.
- **Have resided** in North Carolina at least 24 months prior to the date of admission.
- **Be referred** by a licensed physician and be in need of skilled nursing care (physician orders).
- **Be disabled** by reason of age, disease, or other reasons determined through a physical exam. Our facility must be able to meet the need of the resident.

DEDICATED TO EXCELLENCE

Our highly skilled professional staff provides exceptional care and activities to enrich individuals.

- Comfort and security which encourages independence, meets individual needs and emphasizes personal choice.
- Comfortable, spacious accommodations in an attractive environment.

- Care provided by registered nurses, licensed practical nurses and certified nursing assistants under the direction of licensed physicians.
- Registered dietician on staff.
- Experienced social workers to assist veterans and families.
- Veterans Service Officer to assist veterans and families in applying for VA Benefits.
- Licensed by the State of North Carolina and approved for Medicare, Medicaid and third party insurance.
- Complete team of therapists provide physical, occupational and speech therapy within the facility.
- Specially designed therapeutic recreational programs directed by activity personnel on each unit.
- Full range of in-house activities, community outings and programs involving local volunteer groups.
- Special programs throughout the year honoring veterans.
- Three of our homes are 5 star rated and we expect our forth home to earn that distinction as well.

LONG-TERM CARE ELIGIBILITY

We serve all qualified North Carolina Veterans. The rate of payment is based on a daily per diem rate established by the NC Veterans Commission.

HOSPITAL CARE

Hospital care provided by either the VA Medical Centers or local hospitals.
FAYETTEVILLE
150-bed home for Veterans

Location:
214 Cochran Ave.
Fayetteville, NC 28301

Phone:
(910) 482-4131

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission

SERVICES OFFERED:
Semi-private rooms/private rooms (additional cost), 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, counseling services, family group meetings, laundry, pharmacy, volunteer medication management, psychiatry, MSW social worker, barber/beauty shop services.
HEALTHCARE

SALISBURY
99-bed home for Veterans

Location:
1601 Brenner Ave.
Building #10
Salisbury, NC 28144

Phone:
(704) 638-4200

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission

SERVICES OFFERED:
Semi-private rooms/private rooms (additional cost), 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, counseling services, family group meetings, laundry, volunteer services, management, psychiatry, MSW social worker, barber/beauty shop services.
BLACK MOUNTAIN
100-bed home for Veterans

Location:
62 Lake Eden Road
Black Mountain, NC 28711

Phone:
(828) 257-6800

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission

SERVICES OFFERED:
Private rooms, 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, private chapel, counseling services, family support group meetings, laundry, volunteer services, medication management, psychiatry, MSW social worker, aquatic therapy, barber/beauty shop services.
KINSTON
100-bed home for Veterans

Location:
2150 Hull Road
Kinston, NC 28504

Phone:
(252) 939-8000

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission

SERVICES OFFERED:
Private rooms, 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, private chapel, counseling services, family support group meetings, laundry, volunteer services, medication management, psychiatry, MSW social worker, aquatic therapy, barber/beauty shop services.
VA EDUCATION BENEFITS

SCHOLARSHIP PROGRAMS

STUDENT VETERAN PROGRAMS

EDUCATION

CONTACT
844.NC4.VETS
844.624.8387

114
Tuition Assistance

116
Educational Funding for Military and Dependents

117
Apprenticeship Program

123
UNC System Veteran POC

124
Community Colleges POC

130
DMVA Scholarship Program
EDUCATION TUITON ASSISTANCE

POST 9/11 GI BILL

The Post-9/11 GI Bill provides financial support for education and housing to honorably discharged veterans with at least 90 days of aggregate service on Title 10 Active Duty or Title 32 Active Guard Reserve Duty after Sept. 10, 2001, or individuals discharged with a service-connected disability after 30 days. The Post 9/11 GI Bill will pay eligible individuals full tuition and fees directly to the school for all public school in-state students, attending classes at a greater than part-time rate.

A Monthly Housing Allowance (MHA) based on the Basic Allowance for Housing (BAH) for an E-5 with dependents is also provided. Distance learning enrollee’s housing allowance is equal to half the national average BAH for an E-5 with dependents. An annual books and supplies stipend is paid proportionately based on years of active duty service.

(MGIBill.va.gov)

MONTGOMERY GI BILL

Montgomery GI Bill (MGIB) benefits are available for service members and veterans to help with education and training costs.

MGIB can be used to pay for many different programs including the following degrees: business, technical or vocational courses, distance learning including correspondence courses, apprenticeship/job training, flight training, licensing and certification exams.

VA educational benefits may be used while the service member is on active duty or after the service member’s separation from active duty with a fully honorable military discharge. Discharges “under honorable conditions” and “general” discharges do not establish eligibility.

Eligibility generally expires 10 years after the service member’s discharge. However, there are exceptions for disability, re-entering active duty, and upgraded discharges.

(MGIBill.va.gov)

GI BILL HOTLINE

(888) 442-4551
FOLDS OF HONOR (PRIVATE)

Folds of Honor proudly stands in the gap, providing scholarships and assistance to the spouses and children of those killed or disabled in service to America.

Of the one million-plus dependents adversely affected by deployments to Iraq and Afghanistan, over 87% do not qualify for federal scholarship assistance. We can honor those who fought for our freedom by serving the families they leave behind.

For more information, go to: www.foldsofhonor.org

TILLMAN MILITARY SCHOLARSHIP (PRIVATE)

The Pat Tillman Foundation’s Tillman Military Scholars program supports our nation’s active and veteran service members and their families by removing financial barriers to completing a degree or certification program of their choice. Study-related expenses such as tuition and fees, but also other needs, including housing and child care.

To apply, go to www.pattillmanfoundation.org

POST-9/11 GI BILL TRANSFER OF ENTITLEMENT

The post-9/11 GI Bill also offers some service members the opportunity to transfer their GI Bill to dependents. An individual approved to transfer an entitlement to educational assistance under this section may transfer the individual’s entitlement to the individual’s spouse, or one or more of the individual’s children or any combination of spouse and child. A family member must be enrolled in the Defense Eligibility Enrollment Reporting System (DEERS) and be eligible for benefits, at the time of transfer to receive transferred educational benefits.

Visit www.benefits.va.gov/gibill/post911_transfer.asp

TUITION ASSISTANCE [TOP-UP]

TOP-UP allows the VA to reimburse an individual for all or a portion of the charges for courses that are not reimbursed under certain military education programs. The amount of this benefit can be equal to the differences between the total cost of a college course and the amount of Tuition Assistance that is paid by the military for the course.

To be eligible for the TOP-UP benefit, the person must be approved for federal tuition assistance by a military department and be eligible for Montgomery GI Bill (MGIB)-Active Duty benefits or the Post-9/11 GI Bill.

YELLOW RIBBON GI EDUCATION ENHANCEMENT PROGRAM

This program was enacted to assist eligible individuals with payment of their tuition and fees in instances where costs exceed the most expensive in-state undergraduate tuition at a public institution of higher education.

To be eligible, the student must be a veteran receiving benefits at the 100 percent benefit rate payable, a transfer-of-entitlement-eligible dependent child or spouse of a veteran.

VA will match the school’s percentage (up to 50 percent) to reduce or eliminate out-of-pocket costs for eligible participants.

To receive this benefit, your school must agree to participate in the Yellow Ribbon Program.

NC IN-STATE TUITION

The General Assembly approved $5.8 million for public colleges and universities, including community colleges, to participate in the federal Yellow Ribbon Program, which provides schools matching federal funds to cover part of the gap between in-state tuition and out-of-state tuition or tuition at a private institution.


DEPENDENTS’ EDUCATIONAL ASSISTANCE [DEA]

DEA is a federal VA benefit that provides education and training opportunities to eligible dependents, spouses and survivors of certain veterans.

To be eligible, you must be the dependent or spouse of a veteran who died or is permanently and totally disabled as the result of a service-connected disability, a veteran who died from any service-connected disability, a service member missing in action or captured in line of duty, a service member forcibly detained or interned in line of duty, or a service member who is hospitalized or receiving outpatient treatment for a service-connected permanent and total disability.

FRY SCHOLARSHIP (PRIVATE)

Children of an active duty member of the Armed Forces who has died in the line of duty on or after September 11, 2001, are eligible for the Marine Gunnery Sergeant John David Fry Scholarship.

Visit www.benefits.va.gov/gibill/post911_transfer.asp
Scholarship. Eligible children attending school may receive up to their full tuition and fees for a public school or a statutory annual maximum amount for a public school, plus a monthly living stipend and book allowance under this program.

Website: http://gibill.va.gov

EDUCATIONAL FUNDING PROGRAMS FOR MILITARY AND THEIR DEPENDENTS

DEPARTMENT OF DEFENSE VOLUNTARY EDUCATION PROGRAM

Each of the four military services, the Coast Guard and the Selected Reserve Service Components operates its own voluntary education program.

INCREASED TITLE IV STUDENT ASSISTANCE TO CHILDREN OF CERTAIN DECEASED MEMBERS OF THE U.S. MILITARY

The Higher Education Opportunity Act (HEOA) established certain conditions for an otherwise eligible student whose parent or guardian died as a result of U.S. military service in Iraq or Afghanistan after September 11, 2001, to receive increased amounts of Title IV student financial assistance.

IRAQ/AFGHANISTAN SERVICE GRANT (IASG)

This program provides assistance to undergraduate students whose parents or guardians died as a result of U.S. military service in Iraq or Afghanistan after September 11, 2001, and do not have a Pell-eligible expected family contribution.

NORTH CAROLINA NATIONAL GUARD TUITION ASSISTANCE PROGRAM (NCTAP)

NCTAP provides assistance for tuition and required fees to qualified members of the NC National Guard.

NORTH CAROLINA VIETNAM VETERANS, INC. SCHOLARSHIP PROGRAM (NCVVI)

Eligibility: applicant must meet the following eligibility requirements:

- Be a current resident of Wake, Durham, Harnett, Johnston, Franklin, Nash, Chatham, or Granville counties in North Carolina.
- Have been awarded the Vietnam Service Medal (VSM) for service in the Vietnam War, or
- Be a spouse, child, foster child, adopted child, grandchild, etc. of a Vietnam veteran (a recipient of the VSM).

RESERVE OFFICERS TRAINING CORPS SCHOLARSHIPS (ROTC) – INCLUDES ARMY, AIR FORCE, NAVY & MARINE

Repetitive four-year scholarships are available on a competitive, merit basis to high school students who plan to enroll in the Army, Air Force, Navy, or Marine Corps, Reserve Officers Training Corps at a postsecondary institution.

COAST GUARD COLLEGE STUDENT PRE-COMMISSIONING INITIATIVE PROGRAM (C SPI)

The Coast Guard College Student Pre-commissioning Initiative (C SPI) provides up to two academic years of college tuition, required textbook costs, required fees, monthly salary of approximately $2,900, medical and life insurance, 30 days paid vacation per year and leadership training.

WHAT IS VETERANS UPWARD BOUND?

Veterans Upward Bound is a pre-college program designed to motivate and assist Veterans in developing academic and other requisite skills necessary to successfully enroll and complete a postsecondary education program.

Services Provided:
- Academic Instruction and Tutoring
- Career Counseling
- Study Skills, Time Management, and Financial Literacy Workshops
- Assistance with Securing Services From Other Agencies That Serve Veterans
- Assistance with College Admissions and Financial Aid Applications
- Assistance with Entry Into Postsecondary Education

Office Locations:
- Central Carolina Community College Chatham, Harnett, and Lee Main Campuses
- Johnston Community College
- Wake Tech Community College Main Campus and North Campus

(919) 718-7463 • veteransub@cccc.edu
Facebook.com/vubnc
cccc.edu/vub
SELECTED RESERVE/NATIONAL GUARD STUDENT LOAN REPAYMENT PROGRAM

The SLRP repays 15% or $500, whichever is greater, on any outstanding balance on eligible loans. Payments are made once a year, on the anniversary of the enlistment, on loans at least one year old. Some limitations apply. Total repayment cannot exceed $50,000. Only pre-existing loans can qualify. Value is subject to the availability of funds.

HOW TO REGISTER YOUR APPRENTICESHIP PROGRAM

REGISTERED APPRENTICESHIP SPONSORS

Industries today are constantly on the lookout for talent, and North Carolina's Veterans are a proven talent pool. The Departments of Veterans Affairs (VA) and Labor (DOL) are working together to make GI Bill approval for registered apprenticeship programs a seamless process.

As a Registered Apprenticeship program, your program may be “Approved for GI Bill”. To determine whether your program is eligible, it is best to first contact your State Approving Agency (SAA) for advice and guidance. Find your state’s contact information: nccommerce.com/workforce/job-seekers/apprenticeship

VOCATIONAL REHABILITATION AND EMPLOYMENT [VR&E]

The Vocational Rehabilitation and Employment (VR&E) VetSuccess Program assists veterans with service-connected disabilities to prepare for, find, and keep suitable jobs. For veterans with service-connected disabilities so severe that they cannot immediately consider work, VetSuccess offers services to improve their ability to live as independently as possible.

Eligibility and entitlement for VR&E are two different things. You may meet eligibility criteria, yet not be entitled to services. The first step in the VR&E process is to be evaluated upon application to your local VA Regional Office, to determine if you qualify for services. Please contact your local service officer for further assistance. See pages 12-19 for contact information.

www.benefits.va.gov/gibill/reap.asp

TUITION ASSISTANCE WHILE ON ACTIVE DUTY

This DoD program is administered by the individual branches of the Armed Forces. Tuition Assistance (TA) can be used to pay up to 100 percent of a service member’s tuition while taking eligible courses during off-duty hours. Tuition Assistance benefits are capped at $250 per semester credit hour, with a $4,500 yearly cap.
NC INSTITUTIONS WHICH CURRENTLY PARTICIPATE IN THE STATE’S SCHOLARSHIP PROGRAM ADMINISTERED BY THE DEPARTMENT OF MILITARY & VETERANS AFFAIRS

PUBLIC UNIVERSITIES
Appalachian State University
East Carolina University
Elizabeth City State University
Fayetteville State University
N.C. A & T State University
N.C. Central University
N.C. School of the Arts
N.C. State University
University of North Carolina, Asheville
University of North Carolina, Chapel Hill
University of North Carolina, Charlotte
University of North Carolina, Greensboro
University of North Carolina, Pembroke
University of North Carolina, Wilmington
Western Carolina University, Cullowhee
Winston-Salem State University

COMMUNITY COLLEGES AND TECHNICAL INSTITUTIONS
Alamance Community College
Asheville-Buncombe Tech. Comm. College
Beaufort County Community College
Bladen Community College
Blue Ridge Community College
Brunswick Community College
Caldwell Community & Tech. College
Cape Fear Community College
Carteret Community College
Catawba Valley Community College
Central Carolina Community College
Central Piedmont Community College
Cleveland Community College
Coastal Carolina Community College
College of the Albemarle
Craven Community College
Davidson County Community College
Durham Technical Community College
Edgecombe Community College
Fayetteville Technical Community College
Forsyth Technical Community College
Gaston College
Guilford Technical Community College
Halifax Community College
Haywood Community College
Isothermal Community College
James Sprunt Community College
Johnston Community College
Lenoir Community College
Martin Community College
Mayland Community College
McDowell Technical Community College
Mitchell Community College
Montgomery Community College
Nash Community College
Pamlico Community College
Piedmont Community College
Pitt Community College
Randolph Community College
Richmond Community College
Roanoke-Chowan Community College
Robeson Community College
Rockingham Community College
Rowan-Cabarrus Community College
Sampson Community College
Sandhills Community College
South Piedmont Community College
Southeastern Community College
Southwestern Community College
Stanly Community College
Surry Community College
Tri-County Community College
Vance-Granville Community College
Wake Technical Community College
Wayne Community College
Western Piedmont Community College
Wilkes Community College
Wilson Technical Community College

PRIVATE COLLEGES AND UNIVERSITIES
Barton College
Barber-Scotia College
Belmont Abbey College
Bennett College
Wake Forest School of Medicine
Brevard College
Cabarrus College of Health Sciences
Campbell University
Carolina's College of Health Sciences
Catawba College
Chowan University
Davidson College
Duke University
Elon University
Gardner-Webb University
Greensboro College
Guilford College
Heritage Bible College
High Point University
John Wesley Bible College
Johnson and Wales University
Johnson C. Smith University
Lees-McRae College
Lenoir Rhyne University
Livingstone College
Louisburg Junior College
Mars Hill College
Meredith College
Methodist University
Mid-Atlantic Christian University
Montreat College
Mount Olive University
Wesleyan College
Pfeiffer University
Piedmont International University
Queens University of Charlotte
St. Andrews Presbyterian College
St. Augustine’s College
Salem College
Shaw University
Southeastern Baptist Theological Seminary
Southeastern Free Will Baptist College
Wake Forest University
Warren Wilson College
Watts School of Nursing
William Peace University
Wingate University

*Go to milvets.nc.gov for eligibility information and to apply
Education Programs
Helping military members achieve their goals

Defense Voluntary Education (VolEd) Programs are available to help Active Duty, Guard, and Reserve military members prepare for promotion, college, and transition to civilian employment.

Get started today! Visit www.MyVolEd.com

Available Programs:
- Academic Skills Training
- College & Career Planning
- Distance Learning Readiness
- College Admission Exams
- DoD Approved Academic Institutions
- Associate & Bachelor Degree Networks
- Career & Technical Certificate Programs
- College Credit by Examination
- Military Training & Experience Evaluations
- Troops to Teachers
- Teacher Preparation & Certification Exams
- Contingency Area Education Support
- Advice Blog @ www.DANTES4Military.com
Nationally, student loan debt has exploded in the past decade, with education borrowing outpacing all other consumer loan debt. Estimates now put outstanding student loan debt at about $1.4 trillion. Servicemembers and veterans are particularly vulnerable to two areas of abuse that are major causes of the marked increase in student loan debt: loan servicing abuses and exploitation by predatory for-profit schools.

Servicemembers are eligible for student loan benefits and protections under the Servicemembers Civil Relief Act (SCRA), including a 6 percent interest rate cap for loans incurred prior to the start of military service. For many servicemembers, that benefit includes student loan interest. However, some student loan services fail to comply with the SCRA. For example, Navient, the nation’s largest student loan servicer, engaged in a pattern of violating the SCRA by failing to provide members of the military the required reduction in student loan interest. And, although disabled veterans who have a 100 percent Total and Permanent disability rating or receive a rating of Individual Unemployability (IU) qualify for student loan discharge, the discharge may not be properly applied to borrowers’ accounts. In 2017, the Consumer Financial Protection Bureau and state Attorneys General in Illinois and Washington sued Navient for a variety of abuses, including failing to properly discharge the debt of disabled veterans.

Students at for-profit colleges have less favorable outcomes than others. They are less likely to graduate, more likely to take out student loans, have more debt, and are more likely to default on that debt than students at public or private four-year schools. In North Carolina, only 17.7% of students at for-profit schools complete their degree on time, compared to 56.4% of students at public four-year colleges and universities.

Servicemembers and veterans are disproportionately and aggressively targeted by for-profit colleges seeking to take advantage of the G.I. Bill and other military educational assistance funds. Post-9/11 G.I. Bill funds and Veterans Assistance educational benefits are excluded from what is known as the 90/10 Rule, which prohibits for-profit schools from receiving more than 90 percent of funding from federal financial aid and requires that the remaining 10 percent come from private sources.

Because G.I. Bill funds are not considered federal financial aid under the 90/10 Rule, for-profit colleges aggressively recruit veterans and servicemembers to exploit the loophole and collect as much G.I. Bill revenue as possible. Analysis of Education Department data by the nonprofit Veterans Education Success found that the for-profit sector’s dependence on the federal revenue stream from veterans and servicemembers has increased by almost 60 percent –
growing from $727 million in Fiscal Year 2011-12 to $1.15 billion in Fiscal Year 2013-14 for schools that received more than 90 percent of their revenue from federal sources.

Unfortunately, the federal government has rolled back certain consumer protection guidelines for student loan servicers and has proposed to eliminate federal student loan programs that can help servicemembers and veterans reduce student loan debt. Federal developments have also put students of for-profit colleges at risk by delaying protections against failing for-profit programs and by delaying and potentially repealing protections for students who attended fraudulent for-profit schools.

Although protections are being eliminated at the federal level, there are steps North Carolina can and should take at the state level to prevent student loan servicers and for-profit colleges from engaging in abusive practices that prolong the problems of mounting student loan debt for servicemembers and veterans. Those protections can include requiring student loan servicers to apply payments correctly, prohibiting servicers from defrauding or misleading borrowers, requiring that for-profit colleges spend taxpayers’ money on instructing students rather than marketing and recruiting and demanding that for-profit colleges meet minimum outcomes for job placement and student loan repayment rates.

If you would like to join our coalition, or learn more about this issue, contact Susan Lupton at the Center for Responsible Lending at susan.lupton@responsiblelending.org or 919-313-8521.

---

**Resources for North Carolina Veterans**

If you are having trouble paying your student loans or encounter an issue with a for-profit college, please:

- File a complaint with the NC Attorney General’s Office at 877-566-7226 or at www.ncdoj.gov
- File a complaint with the Consumer Financial Protection Bureau at www.consumerfinance.gov
- If an active duty service member, military retiree, or dependent of either, or otherwise eligible for military legal assistance, contact the legal assistance office at the nearest military installation.
- Contact the Center for Responsible Lending at 919-313-8521.

To learn more about student debt issues, visit [www.responsiblelending.org](http://www.responsiblelending.org)
## EDUCATION

### UNIVERSITIES THAT . . .

<table>
<thead>
<tr>
<th>Grant PE Credit to Service Members</th>
<th>Appalachian State</th>
<th>East Carolina</th>
<th>Fayetteville State</th>
<th>NC A&amp;T State</th>
<th>NC Central</th>
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<th>NC A&amp;T</th>
<th>UNC Asheville</th>
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<th>UNC Greensboro</th>
<th>UNC Pembroke</th>
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<tbody>
<tr>
<td>Has Clearly Articulated Military to Campus Credit Equivalencies</td>
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<td>Accept Veterans Education Benefit</td>
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<td>Has Military/Veteran Specific Housing or Assistance w/ Off Campus Housing</td>
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<td>Has one Student Affairs Person for Military Affiliated Students</td>
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<td>Has Student Veteran Organization or other Military Student Organizations</td>
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<td>Has Veteran or Military Student Space on Campus</td>
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<td>Track Active Duty Military and Veteran Student Populations</td>
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<td>Identify Military Affiliated Students on the Student Data File</td>
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<td>Has PTSD,TBI and Military Stress Trained Support Staff</td>
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<td>Has Yellow Ribbon Program Participation</td>
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<td>Offer Core Education Curriculum Online</td>
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<td>Designate Military Ombudsman to Advocate on Behalf of Students</td>
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<td>Offer Targeted Online Programs to the Military</td>
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<td>Affiliate with the Servicemembers Opportunity College Network (SOC)</td>
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<td>Employ VA Work Study Students</td>
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<td>Conduct for Faculty,Staff,and Student Military Student Awareness Training</td>
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<td>Has Military or Veteran “Seminar” Classes</td>
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<td>Deliver Classes on Military Base with approval from Military Installation</td>
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<tr>
<td>Has Navy/Marine Corps ROTC</td>
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SOURCE: [http://old.northcarolina.edu/frc/uncserves/serves.html](http://old.northcarolina.edu/frc/uncserves/serves.html)
APPALACHIAN STATE UNIVERSITY
Call: 828-262-2120
Student Veterans Association –
www.veterans.appstate.edu/
Veterans Benefits – www.financialaid.appstate.edu/va

EAST CAROLINA UNIVERSITY
Call: 252-335-3774
The Office of Veterans & Military Services Center –
www.ecsu.edu/veterans/index.html

ELIZABETH CITY STATE UNIVERSITY
Call: 252-335-8722
Credit for Military Experience –
www.ecsu.edu/academics/catalogs/undergrad/5619.htm
Veterans Benefits – www.ecsu.edu/veterans/faqs.cfm

FAYETTEVILLE STATE UNIVERSITY
Call: 910-672-1628
Student Veterans Center –
www.unfcsu.edu/fbraggcampus/student-veterans-center
Veterans Benefits –
www.unfcsu.edu/fbraggcampus/student-veterans-center

NORTH CAROLINA A & T STATE UNIVERSITY
Call: 336-334-7765
Veterans Benefits –
Veteran & Disability Support Services –
www.ncat.edu/student-affairs/student-services/ovdss/

NORTH CAROLINA CENTRAL UNIVERSITY
Call: 919-530-6298
Student Veterans Organization –
www.nccu.edu/veteransaffairs/links.cfm
Veterans Affairs –
www.nccu.edu/veteransaffairs/index.cfm
Veterans Law Clinic –
www.law.nccu.edu/clinics/veterans-law/

NORTH CAROLINA STATE UNIVERSITY
Call: 919-515-5036
NC State Veterans Affair –
www.ncsu.edu/veterans/
Student Veterans Association –
www.clubs.ncsu.edu/sva/

UNC ASHEVILLE
Call: 828-251-6574
Student Veterans Organization –
www.transition.unca.edu/veterans-programs-and-services
Veterans Benefits –
www.registrar.unca.edu/veteran-services
Veterans Programs and Services –
www.transition.unca.edu/veterans-programs-and-services

UNC SCHOOL OF ARTS
Veterans Benefits – www.uncsa.edu/registrar/military.htm
Military and Veteran Resources –
www.uncsa.edu/registrar/military.htm

UNC-CHAPEL HILL
Call: 919-966-4042
Student Veterans Assistance –
www.deanofstudents.unc.edu/veterans
Veterans Benefits –
www.registrar.unc.edu/academic-services/veteransaffairs/index.htm

UNC CHARLOTTE
Call: 704-687-5488
ROTC –
www.arotc.uncc.edu/, afrotc.uncc.edu/
704-687-8633
Student Veterans of American 49er Chapter –
unccsva49@gmail.com
Veteran Student Services and Benefits –
www.veterans.uncc.edu

UNC GREENSBORO
Call: 336-334-5496
Veteran Services –
www.uncg.edu/reg/veterans/
Veterans Resource Center –
www.veterans.uncg.edu/

UNC PEMBROKE
Call: 910-775-4438
UNCP Military Outreach –
www.uncp.edu/veterans/
Distance Education at Fort Bragg –
www.uncp.edu/academics/online-distance-education/campus-programs/fort-bragg-military-base
Veterans Benefits –

UNC WILMINGTON
Call: 910-962-2029
Military Aid/Veterans Benefits –
www.uncw.edu/admissions-aid/MiFinAid.html
Registrar –
www.uncw.edu/reg/military.htm
Military Student Resources –
www.uncw.edu/perch/military/index.html

WESTERN CAROLINA UNIVERSITY
Call: 866-928-4723
Army Career Degrees –
www.military.wcu.edu
Distance Education –
www.distance.wcu.edu
Military Student Services –
www.military.wcu.edu
Professional Development –
www.wcu.edu/learn/academic-enrichment/ccpd/

WINSTON-SALEM STATE UNIVERSITY
Call: 336-750-2256
Office of Military Services –
www.wssu.edu/academics/ucall/pce/mss/military-ed.aspx
Veterans Benefits –
www.wssu.edu/administration/registrar/veterans-affairs.aspx
## COMMUNITY COLLEGES

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<tr>
<th>NC Community College</th>
<th>VA Representative</th>
<th>Title/Role</th>
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<tbody>
<tr>
<td>Alamance Community College</td>
<td>Feleta Morton</td>
<td>VA Coordinator</td>
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<tr>
<td>Asheville-Buncombe Technical Community College</td>
<td>Sarah Mau</td>
<td>Veteran Services Coordinator</td>
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<tr>
<td>Beaufort County Community College</td>
<td>Patricia Windley</td>
<td>VA Certifying Official</td>
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<tr>
<td>Bladen Community College</td>
<td>J. Carlton Bryan</td>
<td>Disability, Testing, and Veterans Services Director</td>
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<tr>
<td>Blue Ridge Community College</td>
<td>Donna Turner</td>
<td>Financial Aid Counselor</td>
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<tr>
<td>Brunswick Community College</td>
<td>Tracy Somerlad</td>
<td>Director, Office of Student Financial Resources</td>
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<tr>
<td>Caldwell Community College &amp; Technical Institute</td>
<td>Myra Sanders</td>
<td>Coordinator Special Populations</td>
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<tr>
<td>Cape Fear Community College</td>
<td>Ray Charfauros</td>
<td>Director of Veteran’s Services</td>
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<td>Carteret Community College</td>
<td>Brenda Long</td>
<td>Financial Aid Officer</td>
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<tr>
<td>Catawba Valley Community College</td>
<td>Elen Gibbs</td>
<td>VA Certifying Official</td>
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<tr>
<td>Central Carolina Community College</td>
<td>Matt Thewes</td>
<td>Veterans Upward Bound Director</td>
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<td>Central Piedmont Community College</td>
<td>Nicholas Riggins</td>
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<td>Cleveland Community College</td>
<td>Brinson Blanton</td>
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<td>Coastal Carolina Community College</td>
<td>Christopher Sabin</td>
<td>Director of Veterans Programs</td>
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<tr>
<td>College of The Albemarle</td>
<td>Andrea Dance</td>
<td>Director, Enrollment Services/Registrar</td>
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<tr>
<td>Craven Community College</td>
<td>Mitch Martin</td>
<td>Military Affairs Resource Center</td>
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<tr>
<td>Davidson County Community College</td>
<td>Gwen Collins</td>
<td>Veteran Affairs and FA Technician</td>
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<td>Durham Technical Community College</td>
<td>Debbie Maloney</td>
<td>Veteran Affairs Officer</td>
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<tr>
<td>Edgecombe Community College</td>
<td>Angie Estes</td>
<td>Financial Aid Advisor/VA Coordinator</td>
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<td>Cindy Rodriguez</td>
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<td>Paige C. Lee</td>
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<td>Darren Stewart</td>
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<tr>
<td>Guilford Technical Community College</td>
<td>Flora Taylor</td>
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<td>Halifax Community College</td>
<td>Regina Velky</td>
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<td>Tracy Rapp</td>
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<td>Lisa Bridges</td>
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<td>Lenoir Community College</td>
<td>Syrina Wimberly</td>
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<td>Terri Leggett</td>
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<td>Sonja Peterson</td>
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<td>McDowell Technical Community College</td>
<td>Kim Ledbetter</td>
<td>Director of Financial Aid, Disability Services, and Veteran Affairs</td>
</tr>
<tr>
<td>Telephone</td>
<td>Email Address</td>
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<tr>
<td>-----------</td>
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</tr>
<tr>
<td>336-506-4398</td>
<td><a href="mailto:feleta.morton@alamancecc.edu">feleta.morton@alamancecc.edu</a></td>
<td></td>
</tr>
<tr>
<td>828-398-7206</td>
<td><a href="mailto:sarahimau@abtech.edu">sarahimau@abtech.edu</a></td>
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</tr>
<tr>
<td>252-946-6327 ext. 6327</td>
<td><a href="mailto:Tricia.Windley@BeaufortCCC.edu">Tricia.Windley@BeaufortCCC.edu</a></td>
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<tr>
<td>910-863-6002</td>
<td><a href="mailto:cbryan@bladencc.edu">cbryan@bladencc.edu</a></td>
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<tr>
<td>828-694-1815</td>
<td><a href="mailto:dh_turner@blueridge.edu">dh_turner@blueridge.edu</a></td>
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<tr>
<td>910-755-7422</td>
<td><a href="mailto:somerladt@brunswickcc.edu">somerladt@brunswickcc.edu</a></td>
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<tr>
<td>828-726-2714</td>
<td><a href="mailto:mbsanders@cccti.edu">mbsanders@cccti.edu</a></td>
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<tr>
<td>910-362-7106</td>
<td><a href="mailto:rcharfauros@cfcc.edu">rcharfauros@cfcc.edu</a></td>
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<tr>
<td>252-222-6151</td>
<td><a href="mailto:longb@carteret.edu">longb@carteret.edu</a></td>
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<tr>
<td>828-327-7000 ext. 4205</td>
<td><a href="mailto:egibbs@cvcc.edu">egibbs@cvcc.edu</a></td>
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<tr>
<td>919-718-7539</td>
<td><a href="mailto:mthewes@cccc.edu">mthewes@cccc.edu</a></td>
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<tr>
<td>704-330-6229</td>
<td><a href="mailto:Nicholas.Riggins@cpcc.edu">Nicholas.Riggins@cpcc.edu</a></td>
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<tr>
<td>704-669-4096</td>
<td><a href="mailto:blantonb@clevelandcc.edu">blantonb@clevelandcc.edu</a></td>
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<tr>
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<tr>
<td>252-335-0821 ext. 2252</td>
<td><a href="mailto:andrea_dance@albemarle.edu">andrea_dance@albemarle.edu</a></td>
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<tr>
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<td><a href="mailto:plee@forsythtech.edu">plee@forsythtech.edu</a></td>
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<tr>
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<tr>
<td>336-334-4822 ext. 50521</td>
<td><a href="mailto:fvtaylor@gtcc.edu">fvtaylor@gtcc.edu</a></td>
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<tr>
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<td><a href="mailto:rvelky004@halfaxcc.edu">rvelky004@halfaxcc.edu</a></td>
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<tr>
<td>828-627-4509</td>
<td><a href="mailto:tkrapp@haywood.edu">tkrapp@haywood.edu</a></td>
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<tr>
<td>828-395-1434</td>
<td><a href="mailto:lbridgets@isothermal.edu">lbridgets@isothermal.edu</a></td>
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<td>910-275-6378</td>
<td><a href="mailto:smoore@jamessprunt.edu">smoore@jamessprunt.edu</a></td>
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<tr>
<td>919-209-2573</td>
<td><a href="mailto:clpage@johnstoncc.edu">clpage@johnstoncc.edu</a></td>
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<tr>
<td>252-527-6223 ext. 363</td>
<td><a href="mailto:sswimberly27@lenoircc.edu">sswimberly27@lenoircc.edu</a></td>
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<tr>
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<tr>
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<tr>
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<td>VA Representative</td>
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<tr>
<td>Mitchell Community College</td>
<td>Ann Saunders</td>
<td>VA/Assistant Financial Aid Director</td>
</tr>
<tr>
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<td>Tammy Owens</td>
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</tr>
<tr>
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<td>Norman Cooper</td>
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<td>Meredith Beeman</td>
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<tr>
<td>Piedmont Community College</td>
<td>Tasha Williams</td>
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<tr>
<td>Pitt Community College</td>
<td>Sonji Rowsom</td>
<td>Veterans Affairs Coordinator</td>
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<td>Douglas Brady Quinn</td>
<td>Veterans Services Specialist</td>
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<tr>
<td>Randolph Community College</td>
<td>Joey Trogdon</td>
<td>Assistant Director of Financial Aid and Veterans Affairs</td>
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<tr>
<td>Richmond Community College</td>
<td>Crystal Shepard</td>
<td>Administrative Assistant to the VP of Student Affairs SCO</td>
</tr>
<tr>
<td>Roanoke-Chowan Community College</td>
<td>Wendy Vann</td>
<td>Associate Dean of Continuing Education/Workforce Development</td>
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<tr>
<td>Robeson Community College</td>
<td>Susan Chavis</td>
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<tr>
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<td>Carol Perry</td>
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<td>Rowan-Cabarrus Community College</td>
<td>Julie Goodman</td>
<td>Financial Aid Advisor and VA Certifying Official</td>
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<td>Marleen Powell</td>
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<tr>
<td>Sandhills Community College</td>
<td>Teresa Sheets</td>
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<tr>
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<td>Emily Jarrell</td>
<td>Director, Financial Aid and Veterans Affairs</td>
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<td>Southwestern Community College</td>
<td>Angie Uhl-Kalev</td>
<td>Director of Student Services</td>
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<td>Sayward Cabe</td>
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<td>Stanly Community College</td>
<td>Petra Fields</td>
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<td>Adam Foster</td>
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<td>Surry Community College</td>
<td>Tammy Fletcher</td>
<td>Coordinator - Veterans Affairs</td>
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<td>Tri-County Community College</td>
<td>Diane Owl</td>
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<td>Jennifer Tisdale</td>
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<td>Wake Technical Community College</td>
<td>Samuel Strickland III</td>
<td>Military and Veteran Programs and Multi-Campus Support</td>
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<td>Elvira Simmons</td>
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<tr>
<td>Wilkes Community College</td>
<td>Kelly Huffman</td>
<td>Financial Aid Specialist</td>
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<tr>
<td>Wilson Community College</td>
<td>Lisa Baker</td>
<td>Director of Financial Aid &amp; Veterans Affairs</td>
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<tr>
<td>Western Piedmont Community College</td>
<td>Dori Barron</td>
<td>Coordinator &amp; VA Certifying Official</td>
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<tr>
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<td>704-878-3295</td>
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<td><a href="mailto:mbeeman@pamlicocc.edu">mbeeman@pamlicocc.edu</a></td>
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<td>336-322-2170</td>
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<td>336-342-4261 ext. 2000</td>
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<td>704-216-3631</td>
<td><a href="mailto:Julie.goodman@rccc.edu">Julie.goodman@rccc.edu</a></td>
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<td>910-642-7141 ext. 269</td>
<td><a href="mailto:angie.uhl-kalev@sccnc.edu">angie.uhl-kalev@sccnc.edu</a></td>
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<td>828-835-4220</td>
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<td><a href="mailto:elviras@waynecc.edu">elviras@waynecc.edu</a></td>
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<td>336-838-6146</td>
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<td>252-246-1310</td>
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<tr>
<td>828-448-3170</td>
<td><a href="mailto:dbarron@wpcc.edu">dbarron@wpcc.edu</a></td>
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</table>
The Troops to Teachers Program

Troops to Teachers (TTT) is a military career transition program that helps eligible members of the armed forces begin new careers as K-12 public school teachers. Skills acquired in the military like leadership, initiative, discipline, integrity, and the ability to thrive in an ever-changing environment are a natural fit for the classroom.

The Program Provides:

Counseling and Referral Assistance - guidance on state teacher certification and education requirements leading to employment opportunities

Financial Assistance - if eligible, a stipend of up to $5,000 to obtain education, certification or licensing; and a bonus of up to $10,000 to teach in qualifying schools (combination of stipend and bonus may not exceed $10,000)

Teaching is an option for every Service member looking for a rewarding career after the military.

Veterans Who Become Teachers

- Make a difference in young people's lives
- Use real-world experience to bring subjects to life
- Help students realize their potential
- Positively impact the local community.
EDUCATION

caring for those who cared for us
day services for homeless veterans @ the IRC

showers, laundry, mail services, case management, counseling, jobs program,
GED classes, educational opportunities, barber shop, medical clinic, shelter
referral, computer lab, edible gardens, resume help, disability claims
assistance, Veteran Support Group, VetCorps member on location, more.

407 E. Washington Street, downtown GSO    www.gsodaycenter.org

INSPIRE NEW BEGINNINGS

NORTH CAROLINA OUTWARD BOUND SCHOOL

Outward Bound offers fully funded wilderness expeditions for veterans. These
programs put veterans back in touch with their strengths and aptitudes, the
camaraderie of working with fellow veterans, new challenges and adventure.
Find out how these programs change lives at www.ncobs.org.
NORTH CAROLINA SCHOLARSHIP FOR
CHILDREN OF WARTIME VETERANS

In appreciation of the service and sacrifices
of North Carolina’s War Veterans, a Four-Year
Scholarship Program at North Carolina
Approved Schools has been established
for qualifying children of certain class or
category of Deceased, Disabled, Combat or
POW/MIA Veterans.
RESIDENCY REQUIREMENTS:

- Applicant must be under age 25; a resident and Domiciled in North Carolina
- Veteran parent was a legal resident of North Carolina at the time of said veteran’s entrance into that period of service in the armed forces during which eligibility is established, OR
- The applicant is the natural child or adopted child prior to age 15, who was born in North Carolina and has been a resident of North Carolina continuously since birth.

QUALIFYING CRITERIA FOR VETERAN PARENT:

The veteran’s qualifying criteria must have occurred during a period of war. (Exception: Eligibility may exist for peacetime veterans or reservists/National Guard if disability or death was incurred as a result of armed conflict or while engaged in extra-zardous service.)

- Dies during wartime service or service connected death; or
- 100% totally disable due to wartime disability; or
- 20-90% service connected or received Purple Heart due to wartime disability; or
- In receipt of non-service connected pension, or received campaign medal, or veteran parent is deceased; or
- Former POW or MIA

For Class II & III, the application must be received in the Director’s Office on or before February 14th Annually. Class IA, IB or IV must be received in the Director’s Office on or before December 1 to be awarded on January 1; or June 1 to be awarded July 1.

For Class II and III scholarships, a minimum cumulative 2.0 GPA is required to continue receipt of the scholarship.

The scholarship is for 8 academic semesters in which the applicant will have 8 years to utilize the 8 academic semesters.

For additional information about the Scholarship Program, contact DMVA.

CALL 844.624.8387 or VISIT www.milvets.nc.gov/services/scholarships.
EDUCATION

ONCE A MARINE, ALWAYS A MARINE

Marine For Life Network connects transitioning Marines and their family members to education resources, employment opportunities, and other Veterans services that aid in their career and life goals outside of military service.

Making Marines, Winning our Nation’s Battles. Returning Quality Citizens

Through the development of robust networks of Marine For Life representatives, Veterans, employers, educators and mentors, Marine For Life Network provides continuity and assistance to those transitioning from active duty to ensure new Veterans successfully reintegrate and add value to our Nation’s communities as they pursue their lifelong goals.

We offer assistance in...

Education
We partner with educational resources to build a network of military friendly schools to increase Veteran’s assistance in the admissions process and educational pursuits.

Employment
We manage a database of employment resources, job fairs, and hiring events, as well as partner with federal agencies, national Veterans Service Organizations and top tier companies.

Resources
We offer a collection of valuable, and relevant education, employment, Veteran, and community resources.

Join Our Network!
Contact us or visit us online to learn how you can join the Marine For Life Network and help connect Marines with opportunities.

m4lOps@usmc.mil | 866-645-8762 | marineforlife.org | company/marine-for-life-network
WE SUPPORT OUR ARMY
PAST, PRESENT, AND FUTURE

50+ Years in the Fayetteville Community

Professional Development | Scholarships | Events
Advocacy | Philanthropy | Discounts

CALL 910-396-3755 OR VISIT WWW.AUSA.ORG/JOIN

ASSOCIATION OF THE
UNITED STATES ARMY
Each LME/MCO (Local Management Entity/Managed Care Organization) has a trained Veteran Point of Contact as well as a specific TBI Point of Contact who can assist service members, veterans, and their families seeking services. DMH/DD/SAS is a member of the Governor’s Working Group on Veterans, Service Members, and their families. This group is comprised of federal, state, and local agencies who meet regularly to identify the needs and to develop strategies to meet the needs of our military connected citizens. The North Carolina DMH/DD/SAS is proud to assist those who have served our country.

Accessing services begins with a phone call to the LME-MCO; additional information is also available on the LME-MCO’s website.

EDUCATION

Finding educational resources shouldn’t be hard.

Get easy access to Defense Voluntary Education (VoEd) programs & benefits on your mobile device.

Download the MyVoEdPath mobile app today!

www.MyVoEdPath.com

DON’T WAIT UNTIL YOU’RE IN CRISIS TO GET HELP.

Contact us before you’re in crisis. We’re veterans helping veterans and their families. We understand the struggles. The fears. The hard transition home. We’re here with more than 600 resources to help you no matter what you’re facing.

- free mental health counseling
- financial needs
- housing/homelessness
- legal
- any stressor weighing you down

PLEASE FILL OUT A CONTACT FORM ON OUR WEBSITE AND WE WILL RESPOND WITHIN 24 HOURS.

STOP SOLDIER SUICIDE

www.stopsoldiersuicide.org
The NCNG Education & Employment Center serves as an one-stop-shop for all employment needs. Veterans sign up with the EEC through our website and are assigned an employment counselor that assists them through every step of the employment process. The EEC has continued expanding and currently has an employment counselor for every region of the state. Our counselors prepare veterans for interviews and network with local employers to give those veterans the best shot at a civilian career.

If your resume has not produced results, it’s time for a change. Local HR representatives have given your employment counselor the tricks of the trade and they have the connections to get you interviews. *We can’t give you the job but we can give you the tools to be successful.*

**OUR SERVICES INCLUDE**

- Resume Preparation
- Career Counseling
- Interview Prep
- Military Work Translations
- Vast Employer Network
- Access to Hiring Events
- State Wide Employment Assistance

Sign up online at [ncngeec.com](http://ncngeec.com) or contact us at *(984) 664-6463.*
HOMELESSNESS PREVENTION

NC HOUSING AGENCIES

VA HOUSING PROGRAMS

HOUSING

CONTACT
844.NC4.VETS
844.624.8387

137 Emergency Support
138 Disabled Veteran Homestead Exemption
139 Housing Support Assistance
140 Debt Management
143 Veteran Families SSVF Grant
144 Balance of State ToC Homeless POCs
145 NC Continuums of Care
146 Healthcare for Homeless Veterans
147 Grant Per Diem Programs
EMERGENCY SUPPORT AND RESOURCES

If you are a homeless veteran, we are here to support you and to help you get back on your feet.

Contact VA's National Call Center for Homeless Veterans at 877-4AIDVET (877-424-3838) to speak to a trained VA responder. The hotline and online chat are free and neither VA registration nor enrollment in VA healthcare is required to use these services.

Expert responders staff the hotline for homeless veterans 24 hours a day, seven days a week. The responders can provide emergency support and resources to homeless veterans, family members, as well as community agencies and non-VA providers.

When you call or join the online chat, you will be connected to a trained VA responder. The responder will ask a few questions and assess your needs.

If you’re a veteran, you may be connected with the Homeless Program point of contact and the nearest VA facility.

According to the National Coalition for Homeless Veterans (NCHV), about 23 percent of America’s homeless population are veterans. This equates to between 529,000 and 840,000 veterans who are homeless at some time each year. Because of this, the Department of Veterans Affairs and other non-profit organizations have devised a number of initiatives to help our homeless veterans.

See next page for some of the initiatives provided by VA for our Veterans.
At ABCCM’s Veterans Restoration Quarters (VRQ), our mission is to create a principle-based environment and comprehensive residential program that addresses every area of restoration in the life of a homeless veteran. We work to provide each Veteran with stability, personal skill building, educational and training opportunities leading to employment and housing along with personal restoration.

We accomplish our mission through the diligent and compassionate efforts of trained staff, volunteers and community partners. Over 240 Veterans reside nightly on the VRQ campus, a former 125 room motel. Our guests are provided with housing, meals, case management services, counseling, laundry facilities, a computer lab, gym, chapel and transportation to VA Medical Center appointments. Every effort is made to provide each person with the tools, direction and encouragement needed to arrive at genuine success and full restoration.

DISABLED VETERAN HOMESTEAD EXEMPTION

To qualify as a disabled veteran and be eligible for a homestead property tax exemption under North Carolina law, a person must meet certain criteria. The property owner must be a veteran of any branch of the US Armed Forces with an honorable discharge and must have a permanent & total service connected disability of 100% from the US Department of Veteran Affairs. If in receipt of DIC, a surviving spouse of a disabled veteran may also qualify for a tax exemption.

The disabled veteran homestead exemption is the first $45,000 of your assessed real property value is exempt from tax abatement.

Find more information about eligibility and qualifications at www.dornc.com

ADDITIONAL MINISTRIES SUPPORTING HOMELESS VETERANS

Steadfast House
(828) 259-5365
Veterans Services of the Carolinas
(828) 259-5314

HOMELESS VETERANS’ REINTEGRATION PROGRAM

The Homeless Veterans’ Reintegration Program (HVRP) provides services to assist in reintegrating homeless veterans into meaningful employment while connecting these veterans to service delivery systems to address the complex problems homeless veterans face.

USDOL grant funding is awarded on a competitive basis to eligible applicants such as state and local workforce development boards, public agencies, for profit/commercial entities and non-profit organizations, including faith based and community based organizations. The program is ‘employment focused’ and veterans receive the employment and training services they need in order to re-enter the labor force.

For more information, contact the North Carolina field office for USDOL VETS at 919-814-0250.

VA’S COMPENSATED WORK THERAPY

VA’s Compensated Work Therapy (CWT) is comprised of three unique programs which assist homeless veterans in returning to competitive employment: Sheltered Workshop, Transitional Work, and Supported Employment. Veterans in CWT are paid at least the federal or state minimum wage, whichever is the higher.

The Homeless Veteran Support Employment Program (HVSEP) provides vocational assistance, job development and placement, and ongoing supports to improve employment outcomes among homeless veterans and veterans who have been trained as Vocational Rehabilitation Specialists (VSRs).

CWT veterans have been successfully employed over the years in various competitive positions including, but not limited to, health care, information technology, manufacturing, warehousing construction trades, clerical and office support, retail and services delivery. CWT programs develop an individual rehabilitation plan for each veteran and provide a wide range of support services to the veteran at the CWT locations. Benefits including service-connected compensation, and non-service-connected pensions cannot be reduced, denied, or discontinued based on participation in CWT.
The CWT program’s mission is to provide realistic and meaningful vocational opportunities to the veteran, and encouraging successful reintegration into the community at the veteran’s highest functional level.

Contact your local VA Medical Center on page 86.

TRANSITIONAL RESIDENCE PROGRAM

The Transitional Residence (TR) program is a work-based Psychosocial Residential Rehabilitation Treatment Program offering a therapeutic residential setting for veterans involved in Compensated Work Therapy. The TR program provides a rehabilitation-focused residential setting for veterans recovering from chronic mental illness, chemical dependency and/or homelessness. TR provides a bridge between hospitalization or intensive outpatient treatment in a successful community of peer and professional support, with a strong emphasis on increasing personal responsibility and achievement of individualized rehabilitation goals.

This program differs from other VA-operated residential bed programs in that participants contribute (using their CWT earnings) to the cost of operating and maintaining their residence and are responsible for planning, purchasing and preparing their own meals.

Contact your local VA Medical Center on page 89.

HUD-VASH

This joint Supportive Housing Program with the US Department of Housing and Urban Development (HUD) provides permanent housing and ongoing case management treatment services for homeless veterans who would not be able to live independently without the support of case management. HUD’s Section 8 Voucher Program has designated more than 10,000 Vouchers to Public Housing Authorities (PHAs) throughout the country for veterans who are homeless. This program allows veterans to live in veteran selected apartment units with a Housing Choice voucher.

These vouchers are portable so that veterans can live in communities served by their VA medical facility where case management services can be provided. See your local county social services office for more information.

DROP-IN CENTERS

These programs provide a daytime sanctuary where homeless veterans can clean up, wash their clothing, and participate in a variety of therapeutic and rehabilitative activities. Linkages with longer-term assistance are also available. Locations vary.

Contact your local Vet Center or VA Community Based Outpatient Clinic for locations and services in your area. See page 89.

NEED HELP WITH HOUSING OR HOMELESSNESS?

TRY THESE LOCAL HOUSING & CERTIFIED VETERAN PEER SUPPORT ASSISTANCE CENTERS

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<tbody>
<tr>
<td>Alliance Behavioral Healthcare</td>
<td>Central/Eastern</td>
<td>1-800-510-9132</td>
<td><a href="http://www.alliancebhc.org">www.alliancebhc.org</a></td>
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<tr>
<td>Cardinal Innovations Healthcare Solutions</td>
<td>Mountain</td>
<td>1-800-939-5911</td>
<td><a href="http://www.cardinalinnovations.org">www.cardinalinnovations.org</a></td>
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<tr>
<td>Eastpointe</td>
<td>Sandhills</td>
<td>1-800-913-6109</td>
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<tr>
<td>Partners Behavioral Health Management</td>
<td>Foothills</td>
<td>1-888-235-4673</td>
<td><a href="http://www.partnersbhm.org">www.partnersbhm.org</a></td>
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<td>Sandhills Center</td>
<td>Central</td>
<td>1-800-256-2452</td>
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<tr>
<td>Vaya Health</td>
<td>Mountain</td>
<td>828-225-2785</td>
<td><a href="http://www.vayahealth.com">www.vayahealth.com</a></td>
</tr>
<tr>
<td>Trillium Healthcare</td>
<td>Coastal</td>
<td>1-877-685-2415</td>
<td><a href="http://www.trilliumhealthresources.org">www.trilliumhealthresources.org</a></td>
</tr>
</tbody>
</table>
VAMC HOMELESS VETERAN COORDINATORS

**ASHEVILLE VAMC**
Alison Bond  
(828) 298-7911  
Ext. 5506

**FAYETTEVILLE VAMC**
Emmitt Bryant  
(910) 488-2120  
Ext. 5796

**DURHAM VAMC**
Bob Williamson  
(919) 286-0411  
Ext. 7065

**SALISBURY VAMC**
704-638-9000  
Ext. 13011

STAND DOWNS
Stand Downs are one-to three-day events that provide homeless veterans a variety of services and allow VA and community-based service providers to reach more homeless veterans in a temporary refuge where they obtain food, shelter, clothing, and a range of community and VA assistance. In many locations, Stand Downs provide health screenings, referral and access to long-term treatment, benefits counseling, ID cards and access to other programs to meet their immediate needs. For more information on Stand Down dates and locations, please contact the Homeless Veterans Programs Office at 1-877-4AID-VET or visit www.va.gov/HOMELESS, or go to our Facebook page for real-time updates.

VETERANS EMERGENCY RELIEF PROGRAMS
Many military and service organizations have emergency relief programs specifically designated to help veterans and military members and their families. Inquire within local organizations about programs such as the Air Force Aid Society, American Legion Temporary Financial Assistance, Army Emergency Relief, Disabled American Veterans Disaster Relief Grants, Navy-Marine Corps Relief Society, Salvation Army Home Front War Relief Program, and VFW Unmet Needs. For a list of VSOs see pages 12-19.

AVOIDING DEBT-TRAP LOANS
High-cost, debt-trap loans can create long-term problems for North Carolina Veterans

Across North Carolina, military, veteran, faith and community leaders are increasingly focused on the harm predatory lending inflicts on our communities. Some lenders violate state law and extend loans designed to trap borrowers in a cycle of debt. Veterans and active-duty service members should be aware of which loans are legal and which are illegal in North Carolina, how to avoid a long-term financial headache and where to turn for help if you need it.

Installment, payday and car-title loans are misleadingly marketed to veterans across the country as a quick fix when they are in a financial bind. However, once vets take out these loans, may find that they cannot pay them off and cover their living expenses. They end up taking out loan after loan after loan, paying new fees each time. This is the “debt trap,” and for some it’s a cycle they remain caught in for months or even years.

Fortunately, payday and car title loans are illegal in North Carolina, including loans made over the internet. However, some lenders still make illegal internet loans to North Carolina residents. If you are caught in one, you should report the lender to the North Carolina Attorney General’s office.

Installment loans, however, are legal in North Carolina as long as the loan does not exceed our state’s interest rate and fee caps. North Carolina law has a complicated formula for determining the maximum annual percentage rate (APR) of interest. Lenders may charge up to 30% on loans up to $4000, and lower rates (24% and 18%) on amounts above $4000, as well as additional origination fees. Installment lenders are not required by state law to determine whether a borrower actually has the ability to repay a loan. This is significant because a borrower who falls behind on their loan and refinances to avoid a default is the ideal customer for these lenders. Data from the NC Commissioner of Banks office show that, on average, two-thirds of these installment loans made each year in North Carolina are to renew existing loans.

North Carolina veterans are better off considering other options before taking out one of these loans. Credit counselors can help you make a plan to manage your finances, or can help if you are having trouble repaying an installment loan. Many banks and credit unions offer alternatives to installment loans at a fraction of the interest rates other lenders charge. While most people are hesitant to
ask friends or family for money, borrowers caught in the debt trap often turn to them for help to escape it anyway.

We are making progress ending the debt trap, but there is still work to do. In October 2017, the Consumer Financial Protection Bureau issued a new rule for payday, car-title, and high-cost installment loans which requires lenders to ensure that the borrower can effectively repay the loan. There are several threats at the federal level to undo this important safeguard, which protects the more than 700,000 North Carolina veterans who are not covered by the Military Lending Act (MLA) from 300% interest predatory loans.

Going forward, it is important that our North Carolina legislature maintain the ban on car-title and payday lending. And it’s important that installment loans not be made even more expensive.

If you would like to join our coalition or learn more about this issue, contact Susan Lupton at the Center for Responsible Lending at susan.lupton@responsiblelending.org or 919-313-8521.

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Resources for North Carolina Veterans

If you think a company is making illegal loans in North Carolina, please:

- File a complaint with the NC Attorney General’s Office at 877-566-7226 or at www.ncdoj.gov
- File a complaint with the Consumer Financial Protection Bureau at www.consumerfinance.gov
- If an active-duty service member, military retiree, or dependent of either or otherwise eligible for military legal assistance, contact the legal assistance office at the nearest military installation.
- Contact the Center for Responsible Lending at 919-313-8521.
- Contact a credit counselor for free advice at 1-800-388-2229 or www.debtadvice.org.

To learn more about debt trap lending, visit www.responsiblelending.org

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Let’s Make Home Happen

N.C. Home Advantage Offers Down Payment Help

Up to 5% of the Loan Amount

- 0% interest, forgiven after year 15
- Incomes up to $85,000
- 100% financing available
- FHA, USDA, VA & Conventional loan types

First-time buyers and veterans may also qualify for a Mortgage Credit Certificate that will reduce their federal income tax by up to $2,000 a year.

Details at www.nchfa.com or call 1-800-393-0988.
HOUSING HELP AVAILABLE FOR MILITARY VETERANS

The North Carolina Housing Finance Agency offers help to not only get veterans into homes but to help them remain there.

Veterans who want to put down roots with a new home can keep their mortgage payments low with the NC Home Advantage Mortgage™, which offers up to 5% in down payment help. As a veteran, though, you may qualify for a bigger boost with the NC 1st Home Advantage Down Payment that instead offers $8,000 in assistance. Or, you may choose the NC Home Advantage Tax Credit, which enables qualified veterans and first-time home buyers to save up to $2,000 each year on federal taxes with a Mortgage Credit Certificate.

The down payment options are 0%, deferred loans that are reduced by 20% per year at the end of years 11–15 (completely forgiven at end of year 15). In addition, the 30-year, fixed-rate NC Home Advantage Mortgage™ can be structured as a VA loan, enabling you to couple our down payment help with all the advantages of the VA home loan, including no mortgage insurance premium and limitations on closing costs.

The NC Housing Finance Agency offers these mortgage products through participating lenders statewide.

“We believe helping all North Carolinians buy homes is important, but it carries special meaning for veterans who may be establishing roots for the first time,” said Scott Farmer, executive director of the NC Housing Finance Agency.

Equally vital is ensuring long-term home ownership success for military veterans who already own homes but may need help to stay in them.

If you require costly repairs or accessibility modifications to stay in your home, you may be eligible for help from the Agency. Aimed at correcting dangerous housing conditions or making your home more accessible for residents with disabilities, repairs and modifications are provided through local community partners that determine if you qualify and contract for and supervise the work.

The Agency may also be able to help if you find yourself struggling with your mortgage payments while you make the transition to civilian life. If you are looking for work or training for a new civilian career after discharge, the NC Foreclosure Prevention Fund provides zero-interest, deferred loans of $36,000 to pay your mortgage. If you remain in your home for 10 years after the assistance ends, the you won’t have to pay back the loan, which is reduced by 20% per year at the end of years six through 10. Offered by the Agency using funds from the U.S. Department of the Treasury’s Hardest Hit Fund, this help is provided through HUD-approved housing counseling organizations statewide.

To learn more about the Agency’s mortgage products, emergency repairs and accessibility modifications and foreclosure prevention help, visit the Home Buyers and Homeowners sections at www.nchfa.com.
Supportive Services for Veteran Families (SSVF) programs provide funds to very low income veterans to help prevent homelessness and short-term assistance to help homeless veterans obtain permanent housing. Assistance is also provided to help identify housing and provide access to other needed services as well.

SSVF CONTACT INFORMATION

1. Asheville Buncombe Community Christian Ministry: 828-259-5314 or vsc@abccm.org
2. Community Link: 704-943-9490/1-800-977-1969 or intake@communitylink-nc.org
3. Family Endeavors-Fayetteville Region: 910-672-6166
4. Family Endeavors-Charlotte Region: 704-780-4950
5. Family Endeavors-Jacksonville Region: 910-459-4320
6. Homeward Bound of Western NC: 828-777-4541
7. Passage Home: 919-834-0666 ext. 265
8. United Way of Forsyth County: 336-721-9300
9. Volunteers of America Carolina-Durham Region: 919-530-1100
10. Volunteers of America Carolina-Wake Region: 919-831-9042

Counties in color are covered by one or more SSVF grants. Use the number(s) on the map to find contact information in the list above.

Counties in gray are not covered by SSVF grants.

North Carolina Coalition to End Homelessness
www.ncceh.org
BALANCE OF STATE CoC HOMELESS VETERAN POINTS OF CONTACT

The Balance of State CoC is a 79 county area divided into 13 regions. Each region has a Homeless Veterans Point of Contact.

Homeless Veteran Points of Contact
Region 1 ABCCM: Jill Carter, 828-398-6785
Region 2 ABCCM: David Carr, 828-388-5749
Region 3 ABCCM: Curry Cromer, 980-201-8672
Region 4 United Way of Forsyth Co.: Rose Fisher, 336-721-9369
Region 5 Community Link: Branden Lewis, 704-943-3594
Region 6 Volunteers of America: Robin Henry, 919-530-1100
Region 7 Family Endeavors: Shanita Harris, 910-672-6166
Region 8 Family Endeavors: Gabby Atkinson, 910-672-6166
Region 9 Volunteers of America: Bertha Byerson, 252-985-0230
Region 10 Family Endeavors: Latina James, 910-672-6166
Region 11 Volunteers of America: Tina Rodgers, 252-985-0230
Region 12 Family Endeavors: Ashley Tinkham, 910-459-4320
Region 13 Family Endeavors: Ashley Tinkham, 910-459-4320
NORTH CAROLINA CONTINUUMS OF CARE (COCs)

North Carolina Continuums of Care (CoC) are planning groups which develop strategies and actions to address and end homelessness in their defined area. Each CoC often has a specific committee working with homeless veterans.
HEALTH CARE FOR HOMELESS VETERANS PROGRAMS
VETERANS ADMINISTRATION MEDICAL CENTER (VAMC)
CATCHMENT AREAS

The Health Care for Homeless Veterans (HCHV) program provides outreach, case management, rehabilitative care, and housing for homeless veterans. The HUD/VASH provides housing and case management for disabled homeless veterans.

VAMC Contact Information

- **Asheville VAMC**
  - Homeless Coordinator: Whitney Lott, 828-298-7911 ext. 5506
  - HUD-VASH Coordinator: Joel Steininger, 828-298-7911 ext. 5972

- **Salisbury VAMC**
  - Homeless Coordinator: Jennifer Herb, 704-638-9000 ext. 3011
  - HUD-VASH Coordinator-Greensboro/Winston-Salem: Sahirah Hobes, 704-638-9000 ext. 6271
  - HUD-VASH Coordinator-Charlotte: Kimberly Stephens, 704-762-5068

- **Durham VAMC**
  - Homeless Coordinator: Ellecia Thompson, 919-286-0411 ext. 6197
  - HUD-VASH Coordinator: Jennifer Herbin, 919-286-0411 ext. 6025

- **Fayetteville VAMC**
  - Homeless Coordinator: Mary Fisher Murray, 910-488-2120 ext. 5796
  - HUD-VASH Coordinator: Geri Viers, 910-488-2120 ext. 7552

- **Hampton Roads (Virginia) VAMC**
  - Homeless Coordinator: Marti Chick-Ebey, 757-722-9961 ext. 1285
  - HUD-VASH Coordinator: Doris Cruza, 757-722-9961 ext. 1209
GRANT PER DIEM (GPD) PROGRAMS IN NORTH CAROLINA

Grant Per Diem (GPD) programs provide transitional housing and supportive services for homeless veterans.

GPD Program Locations

- **Asheville VAMC Catchment Area**
  - ABCCM Veteran's Restoration Quarters & Transitional Housing (Asheville): 828-299-8701
  - ABCCM Steadfast House (Asheville): 828-259-5365
  - FIRST at Blue Ridge (Ridgecrest): 828-669-0011

- **Salisbury VAMC Catchment Area**
  - Family Forum Independence Place (Charlotte): 704-817-8049
  - Veterans Helping Veterans Heal (Winston-Salem): 336-744-1313
  - Open Door Arthur Cassell Transitional House (High Point): 336-885-2166
  - Caring Services/Vet Safety Net (High Point): 336-886-5594
  - Servant Center (Greensboro): 336-275-8585

- **Durham VAMC Catchment Area**
  - Healing Transitions of Wake County (Raleigh): 919-838-9800
  - Volunteers of America Maple Court (Durham): 919-477-0571
  - TROSA (Durham): 919-419-1059

- **Fayetteville VAMC Catchment Area**
  - Good Shepherd Center (Wilmington): 910-763-4424

North Carolina Coalition to End Homelessness
www.ncceh.org
Located in Hendersonville, NC, we foster a thriving micro-community of veterans and civilians who build deep friendships. Implement innovative gardening techniques, and help cultivate emotional, physical, and spiritual health.

Launching Permaculture Boot Camp Program in 2016:
Intensive training in permaculture, sustainable technologies, and holistic health. Permaculture Boot Camps are hosted on site at our Hendersonville Farm.

Visit our website to contact us and learn more:
www.VeteransHealingFarm.org

Heart of Horse Sense is a non-profit organization that supports free Equine Assisted Programs to help veterans.

We offer half-day, day-long and multi-day retreats for veterans, their spouses, caregivers and children.

PERSONAL SERVICES

CONTACT
844.NC4.VETS
844.624.8387

150 Military Records and Medals
151 Driver’s License + License Plates
152 Hunting + Fishing
154 Incarcerated Veterans Benefits
155 Veterans Treatment Court
158 DEERS ID Card Services, Discharge Upgrade or Correction
PERSONAL SERVICES

GUIDE DOGS AND SERVICE DOGS
VA may provide guide dogs to blind veterans including the expense of training the veteran on how to use them, and the cost of the dog’s medical care.

Additionally, VA may also provide service dogs trained for the aid of hearing impaired veterans and veterans with spinal cord injuries, dysfunction and other chronic impairment that substantially limits mobility. Currently there are pilot programs being conducted by the VA to provide service dogs to veterans who have conditions such as PTSD.

There are also many private non-profit organizations that provide service dogs to disabled veterans.

CLOTHING ALLOWANCE
The VA pays a clothing allowance to veterans who, because of a service-connected disability, wears or uses a prosthetic or orthopedic appliance (including a wheelchair) in which the VA determined tends to wear out or tear the clothing. The VA will also pay an annual clothing allowance to veterans who use medication prescribed by VA physicians for skin conditions caused by a service-connected disability which the VA determines causes irreparable damage to the veteran’s outer garment.

AUTOMOBILE ASSISTANCE PROGRAM
The VA offers qualified veterans and active duty service members a one-time payment of up to $20,114 to be used toward the purchase of an automobile or other forms of conveyance. To qualify, a veteran or service member must have one of the following disabilities including loss, or permanent loss of use, of one or both feet, loss, or permanent loss of use, of one or both hands, or permanent impairment of vision in both eyes to a certain degree.

MILITARY RECORDS AND MEDALS
Veterans or their next of kin who need assistance in obtaining service records, a DD-214, or replacement awards and medals must formally request them through the National Personnel Records Center (NPRC). The NPRC is the records custodian for most discharged and retired members of all branches of service. The fastest way to obtain a copy is through their website.

If you do not have access to the internet, you can order a copy by mailing or faxing a Standard Form 180. The forms are available in any CVSO office or online at www.archives.gov/veterans.

DID YOU KNOW?
NORTH CAROLINA IS THE FASTEST GROWING REGION FOR VA HEALTHCARE IN THE PAST 10 YEARS!
VETERANS RECOGNITION LICENSE PLATES

The North Carolina DMV offers specialty license plates to veterans and service members who want to display their military service.

You can choose from over 20 specialized license plates which include Purple Heart recipient, Bronze and Silver Star, Combat Theaters and POW plates.

To obtain a specialty license plate, supporting documentation must be provided with the MVR-33A application. Acceptable documents are either a DD214 with character of discharge, or recent VA Rating Letter/Summary of Benefits. The application can be certified at a County or State Veterans Service Office (see page 4). You may contact those offices with questions, or visit us online for detailed instructions. The application can be found at your local DMV, Veterans Service Office, or online at: www.ncdot.gov/download/dmv/Plates_MVR33A.pdf

SPECIALTY LICENSE PLATE TYPES:

- Afghanistan Veteran
- Bronze Star Valor Recipient
- Bronze Star Recipient
- Congressional Medal of Honor
- Desert Storm Veteran
- 100% Disabled Veteran
- Distinguished Flying Cross
- Distinguished Service Cross
- Ex-Prisoner of War
- Gold Star Lapel Button
- Iraq Veteran
- Korean Conflict
- Legion of Merit
- Legion of Valor
- Partially Disabled Veteran
- Pearl Harbor Survivor
- Purple Heart Recipient
- Motorcycle
- Purple Heart Recipient
- Silver Star Disabled Veteran
- Silver Star Recipient
- Vietnam Era
- War on Terror
- WW II Veteran

VETERAN DESIGNATION ON NC DRIVER LICENSE

The Department of Motor Vehicles (DMV) now offers a veteran designation that can be voluntarily placed on a North Carolina Drivers License. In order to receive the designation, veterans must be a United States veteran, provide proof of veteran status (DD-214, or DD-215), and meet all other

North Carolina requirements for driving privilege or identification card including payment of the original, renewal or replacement fee, only if new - not on renewal.

ADAPTIVE EQUIPMENT

VA will pay for installation of adaptive equipment for automobiles deemed necessary to ensure that eligible veterans will be able to safely operate vehicles, and to satisfy the applicable state standards of licensure. This equipment includes power steering, power brakes, power windows, lifts, power seats and other special equipment necessary to assist the person into and out of the vehicle or other conveyance.

VA will also repair, replace, or reinstall adaptive equipment determined necessary for the operation of a vehicle acquired under this program, or for the operation of a vehicle an eligible veteran may previously or subsequently have acquired.
NC HUNTING AND FISHING LICENSES

All North Carolina veterans who are 50% or more disabled may purchase a lifetime hunting-fishing license.

Prices of the licenses range from $10 to $110 depending on the type of license the veteran wishes to purchase. To purchase a license, visit your local wildlife commission or www.ncwildlife.org to download a free application.

When returning an application, bring a copy of your VA decision letter awarding a 50% or greater disability rating and a check or money order.

Other Discounts available:
The following attractions provide a discount on admission fees for Active Duty Military and Veterans:

Battleship North Carolina . . . www.battleshipnc.com
NC Museum of Art . . . . . . . . . . . . . www.ncartmuseum.org
NC Museum of History . . . . . . . . . . . . . www.ncmuseumofhistory.org
NC State Fair . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . www.ncstatefair.org
Tryon Palace . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . www.tryonpalace.org
NC Zoological Park . . . . . . . . . . . . . . . . . . . . . . . . . . www.nczoo.org
NC State Parks . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . www.ncparks.gov

NORTH CAROLINA AQUARIUMS
www.ncaquariums.com

HOURS & FEES
Daily 9 a.m. – 5 p.m. year-round
Closed Thanksgiving Day, Christmas Day
Adults: Ages 13-61: $10.95
Seniors: Ages 62+: $9.95
Military: $9.95
Children: Ages 3-12: $8.95
No charge for children 2 and under, registered NC school groups and NC Aquarium Society Members
The Aquariums are wheelchair-accessible.

ROANOKE ISLAND
374 Airport Road, Manteo, NC, 27954
Toll Free: 800-832-3474 ext. 4

PINE KNOLL SHORES
1 Roosevelt Blvd., Pine Knoll Shores, NC 28512
Toll Free: 800-832-3474 ext. 3

FORT FISHER
900 Loggerhead Road, Kure Beach, NC, 28449
Toll Free: 800-832-3474 ext. 2

JENNETTE’S PIER
7223 South Virginia Dare Trail, Nags Head, NC, 27959
Toll Free: 800-832-3474 ext. 6
Active-duty service members, reservists, retirees, National Guardsmen and their dependents (ages 13-64) pay only $6 daily at the gate. That’s a 44% discount! Additionally, veterans are offered the same discount for themselves, plus one discounted ticket for a guest or dependent, for a total of two tickets at the reduced rate.

This offer is not valid online or in advance. You must present proper identification at the ticket window to receive this discount.

IDENTIFICATION ACCEPTED FOR DISCOUNT:

- Valid Uniformed Services ID
- Valid North Carolina Driver’s License with Veteran Designation
- Photocopy of valid DD-214 Form
- Valid Common Access Card (CAC)
- Valid Veteran’s Affairs Health Identification Card
- Photocopy of valid NGB-22 Form

MILITARY APPRECIATION DAY
WEDNESDAY, OCTOBER 17

Featuring a military appreciation parade, special exhibits, programs, music and more!
INCARCERATED VETERANS BENEFITS

VETERANS COURTS

There is a growing effort in North Carolina to institute more Veterans Courts or dockets to allow district attorneys to send military members and veterans into treatment, rather than jail, when they commit a non-violent offense.

These courts are staffed by people who take into consideration charges and challenges facing veterans who return home from war. They may allow some military members to enter into mental health diversion programs as treatment for non-violent infractions as opposed to automatically jailing the offender.

The law relies on the judgment of a prosecutor, who will determine, on a case-by-case basis, which defendants may be eligible for diversion. These prosecutors must consider, for example, whether a veteran who spent four years at a military base should be offered the same diversion opportunity as one who deployed twice to combat situations in Afghanistan or Iraq.

Prosecutors must decide how serious the crime must be before diversion is taken off the table and must consider the victim of the offense.

THE VETERANS JUSTICE OUTREACH (VJO) PROGRAM

VJO offers outreach and case management to veterans involved in law enforcement encounters, overseen by treatment courts, and incarcerated in local jails.

INCARCERATED VETERANS BENEFITS

VA benefits are affected if a beneficiary is convicted of a felony and imprisoned for more than 60 days. Disability compensation paid to an incarcerated veteran rated 20 percent or more disabled is limited to the 10 percent rate.

Payments are not reduced for participants in work-release programs, residing in halfway houses or under community control.

Failure to notify VA of a veteran’s incarceration can result in overpayment of benefits and the subsequent loss of all VA financial benefits until the overpayment is recovered. VA benefits will not be provided to any veteran or dependent wanted for an outstanding felony warrant.

VA may be able to take a portion of the amount that an incarcerated veteran is not receiving and pay it to his or her dependents, if they can show need.

When a veteran is released from prison, his or her compensation or pension benefits may be restored. Depending upon the type of disability, the VA may schedule a medical examination to see if the veteran’s disability has improved or worsened.
THE HEALTH CARE FOR REENTRY VETERANS PROGRAM
This program offers outreach to veterans incarcerated in state and federal prisons, and referrals and short-term case management assistance upon release from prison.

NORTH CAROLINA CENTRAL UNIVERSITY VETERANS LAW CLINIC
The North Carolina Central University School of Law operates a Veterans Law Clinic that provides legal advice to veterans in the community and throughout the state. Under extensive supervision, law students assist veterans and their families with the complexities and technical aspects of filing their claims with the US Department of Veterans Affairs Regional Offices nationwide, the Board of Veterans Appeals, and the US Court of Appeals for Veterans Claims. This service is provided to veterans throughout North Carolina through partnerships with UNC Campuses located in other regions of the State.

The Veterans Law Clinic is handling all types of claims at all stages of the Veterans Affairs claims adjudication process including judicial review.

The Veterans Law Clinic is one of the leading advocates for eligible active duty personnel, veterans, or their survivors. The Clinic accepts cases year-round but cannot accept all cases. To determine eligibility, contact the Supervising Attorney. Craig Kabatchnick, 919-530-7166.

NCVETSLEGAL.ORG
NC Veterans Pro Bono Network is a collaboration of over thirty stakeholders seeking to provide a structure and sharing of information among service providers, law schools, legal aid organizations, public defenders, veterans service organizations, VJOs and others interested in expanding pro bono representation to veterans throughout the state of North Carolina through public-private partnerships and recruitment of private bar members.

LEGAL AID SOCIETY OF NORTH CAROLINA
Legal Aid of North Carolina is a statewide, nonprofit law firm that provides free legal services in civil matters to low-income people in order to ensure equal access to justice and to remove barriers to economic opportunity.
1-866-219-LANC (5262)
www.legalaidnc.org

VETERANS TREATMENT COURTS
The court provides a means to divert veterans from the traditional criminal justice system and provide them the support they need to lead productive and law-abiding lives through referrals for treatment, education and vocational programs, and community resources, all while being judicially monitored.

Mark A. Teachey
Veterans Court Coordinator
District 11A
Harnett County Courthouse
301 West Cornelius Harnett Blvd.,
Suite 101
Lillington, NC 27546
910-814-4515 (Office)

Regional Veterans Treatment Court covering South Eastern North Carolina
District 21 Forsyth County:
Julia Frye
Veteran Court Coordinator, District 21 Forsyth County
200 North Main Street

Craig V. Shore
Veterans Court Coordinator
District 12
Cumberland County
117 Dick St
Fayetteville, NC 28301
910-475-3243

Ricky L. Haralson
Veterans Court Coordinator
District 28
Buncombe County
60 Court Plaza
Asheville, NC 28801
828-259-6601

Legal Aid of North Carolina
Veterans Law Project
Free civil legal help for low-income military veterans.

Our Services
disability compensation • discharge upgrades
VA overpayments • pension benefits

Contact Us
1-866-219-5262 (toll free)
legalaidnc.org/veterans
THE GOVERNOR’S WORKING GROUP LEADERSHIP

Larry Hall, Chair
Secretary
NC Department of Military and Veterans Affairs

Jason Vogler, Ph.D., Vice-Chair
Senior Director
Division of Mental Health, Developmental Disabilities, and Substance Abuse Services,
NC Department of Health and Human Services

DeAnna Seekins, Vice-Chair
VISN 6 Director
US Department of Veterans Affairs

Mark Bilosz, Vice-Chair
Director
Winston-Salem Regional Office
Veterans Benefits Administration
US Department of Veterans Affairs

Napoleon Wallace, Vice-Chair
Assistant Secretary for Rural Economic Development
NC Department of Commerce

James Prosser, Vice-Chair
Assistant Secretary for Veterans Affairs
NC Department of Military and Veterans Affairs

OUR MISSION
Founded by clinical healthcare professionals in 2006 as the Governor’s Focus on Servicemembers, Veterans and their Families, in partnership with the Governor’s Institute, today the GOVERNOR’S WORKING GROUP on Veterans, Service Members, and their Families (GWG) has grown to become a nationally recognized forum.

This referral and collaboration network cuts red tape by linking decision makers, service providers, and military members (current and former) together in a best practices sharing environment. Charged with facilitating collaboration and coordination among federal, state, local, and nonprofit partners, they work with and provide services and supports to the State’s active and reserve military members, 700,000 Veterans, and their families.

MONTHLY MEETINGS
The GWG meets on the fourth Thursday of every month from 2:00 to 4:00 p.m. (no meetings in November and December). Meetings are open to the public although registration is required. Meetings are also live streamed (https://www.facebook.com/GovInst), and videos of the meetings are available (http://ncgwg.org/videos/).

Register for newsletter updates: http://governorsinstitute.org/subscribe/

Topics include: Health and Wellness, Veterans’ Benefits and Claims, Transitional Services, Education and GI Bill, Job Creation and Workforce Enrichment, Housing Resources and Legal and Financial Services

VISIT NCGWG.ORG
Learn more about the North Carolina Governor’s Working Group and find information on Helplines, Healthcare, Benefits, Education, Employment, Resources, GWG Initiatives and Upcoming Events.

The Governor’s Working Group is supported in part by block grant funding from the US Substance Abuse and Mental Health Services Administration through the Division of Mental Health, Developmental Disabilities, and Substance Abuse Services, North Carolina Department of Health and Human Services.
Mission Statement:
To provide disabled veterans who experienced loss of limb and mobility problems with the resources necessary to adjust in a post-war environment. As a result of the events and fundraisers, sponsored by Step Up For Soldiers, we strive to not only enhance their lives and those of their families but also help to restore their confidence and positive self-image.

www.stepupforsoldiers.org
Step Up For Soldiers: An All-Volunteer Group Providing Renovations, Recreation, and Recognition for Recently Disabled Veterans.

www.greenberetfoundation.org
The Green Beret Foundation provides unconventional resources to facilitate the special needs of our wounded, ill and injured and imparts unique support to the Special Forces community in order to strengthen readiness and uphold Green Beret traditions and values. Learn more about who we are and what we do or support our cause by donating today.

www.mymvrc.org
A community collaborative of organizations supporting military service members, veterans and their families in Wake County and the Triangle area.
Email: contact@mymvrc.org
Military and Veterans Resource Coalition on Facebook

www.semperfifund.org
The Semper Fi Fund, and its program America’s Fund, provide immediate financial assistance and lifetime support to post 9/11 wounded, critically ill and injured members, and their families of all branches of the U.S. Armed Forces, ensuring that they have the resources they need during their recovery and transition back to their communities. Since establishing the Semper Fi Fund in 2004, we have issued more than 76,500 grants, totaling more than $94 million in assistance to over 12,000 of our heroes and their families.

www.ncheroes.org
The mission of the North Carolina Heroes’ Fund is to improve the quality of life for the military men and women of North Carolina and their families who are experiencing financial hardships as a result of their service, often times from overseas deployment.

www.ncobs.org/veterans
Outward Bound for Veterans helps thousands of returning service members and recent veterans readjust to life at home through powerful wilderness courses that draw on the healing benefit of teamwork and challenge through use of the natural world.

www.familyendeavors.org
Fayetteville
(910) 672-6166
2125 Valleygate Dr.
Ste. 101
Fayetteville, NC
28304

Charlotte
(704) 780-4950
5700 Executive Center Dr.
Ste. 105
Charlotte, NC 28212

Jacksonville
(910) 459-4320
120 Henderson Dr.
Ste. B
Jacksonville, NC
28540

www.familyendeavors.org
Our Mission:
Charlotte Bridge Home helps Charlotte veterans successfully transition home after military service by identifying their education, employment and healthcare needs and connecting them to available community, state and federal resources.

CHARLOTTE BRIDGE HOME
2200 E. 7th Street, Charlotte NC 28205
704-332-8802 www.charlottebridgehome.org
MILITARY & VETERAN ID CARDS

If you are an Active Duty, Reserve or National Guard service member, dependent, or retiree, you can get a Military ID at any DEERS location within North Carolina. Veterans receiving VA benefits may be able to get an ID card (medical benefits card) at VA Medical Centers or Community Based Outpatient Clinics (CBOC). If you are not receiving benefits, you can choose to place your veteran status on your North Carolina Drivers License.

APPLYING FOR REVIEW OF DISCHARGE

You must make your application for discharge upgrade within 15 years of discharge. If your discharge is older than 15 years, you must apply for a change to your military records using the process detailed above.

CORRECTION OF ERRORS OR INJUSTICES ON MILITARY RECORDS

To determine if you need a discharge review or correction follow the link below to the page, How to Apply for a Discharge Upgrade. Answer a series of questions to get customized step-by-step instructions on how to apply for a discharge upgrade or correction. If your application goes through and your discharge is upgraded, you’ll be eligible for the VA benefits you earned during your period of service.

https://www.vets.gov/discharge-upgrade-instructions/

MILITARY ID (DEERS) Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Appointments/Walk-ins</th>
<th>Address/Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Marine Corps Air Station-New River</td>
<td>Appointments &amp; Walk-ins</td>
<td>Monday – Friday 7:30-11:30; 12:30-4:30</td>
</tr>
<tr>
<td>NC Air National Guard</td>
<td>Appointments Only</td>
<td>Monday - Friday 8:00 – 3:00</td>
</tr>
<tr>
<td>Navy – Marine Corps Recruiting Center</td>
<td>Appointments Only</td>
<td>Thursday: 9-11; 1-3</td>
</tr>
<tr>
<td>NC National Guard HQ, Raleigh</td>
<td>Appointments &amp; Walk-ins</td>
<td>Monday – Friday 8:00 - 4:00</td>
</tr>
<tr>
<td>Elizabeth City US Coast Guard Station</td>
<td>Appointments: M/T/Th/F 8:00-3:00 Walk-ins: Wednesday 8:00 - 11:15</td>
<td>Elizabeth City, NC 252-335-6228</td>
</tr>
<tr>
<td>Dept. Homeland Security</td>
<td>Appointments: M/T/Th/F 8:00-3:00 Walk-ins: Wednesday Only 8:00-11:15</td>
<td>Elizabeth City, NC 252-335-6228</td>
</tr>
<tr>
<td>Fort Bragg, Soldier Support Center</td>
<td>ID Card Facility Appointments &amp; Walk-ins: Mon-Fri: 9-5 Thursdays 9-7:</td>
<td>Fayetteville, NC 910-396-9339</td>
</tr>
<tr>
<td>Sunny Point, Military Operation Terminal</td>
<td>Appointments Only</td>
<td>Thursdays Only: 8:30 – 3:00</td>
</tr>
<tr>
<td>Seymour Johnson Air Force Base</td>
<td>Walk-ins Monday – Friday 8:30 – 4:00</td>
<td>Goldsboro, NC 919-722-8702</td>
</tr>
<tr>
<td>US Naval Reserve Center</td>
<td>Appointments Only</td>
<td>Thursday’s Only</td>
</tr>
<tr>
<td>Armed Forces Reserve Center</td>
<td>Appointments Only</td>
<td>Wednesday &amp; Thursday 8:00 – 11:30; 1:00 – 3:30</td>
</tr>
</tbody>
</table>

To schedule an appoint for a military ID online go to: https://rapids-appointments.dmdc.osd.mil
Women Veterans are a vital part of the veteran community nationally and more than 84,000 women vets have chosen to make North Carolina their home.

WOMEN’S SERVICES

CONTACT
844.NC4.VETS
844.624.8387

161
NC Womens Veteran Summit and Expo

162
Women Veterans Health Program

164
Military Sexual Trauma

165
N.C. & U.S. Additional Resources
NORTH CAROLINA WOMEN VETERANS

In 2014, North Carolina ranked 6th in the United States in its population of women veterans while ranking 8th in veterans population overall. The women veterans population is the fastest growing segment of vets nationally and in North Carolina.

NATIONAL GROWTH IN WOMEN VETERAN-OWNED BUSINESSES SINCE 2012:

- 35.9 percent of U.S. business owners are women
- 383,302 veteran women-owned businesses exist – an increase of 294.7% over the 2007 Census data
- Veteran women-owned businesses and firms with no employees generated a total of $17.9 billion in receipts (businesses with employees generated $10.9 billion)

Women veterans are a vital part of the veteran community nationally and more than 84,000 women vets have chosen to make North Carolina their home.

A study released by Disabled American Veterans in November 2014 found that women veterans continue to experience “stubbornly high” unemployment rates, a known precursor to poverty. Women veterans are the fastest growing segment of the homeless veteran population, and are at higher risk for homelessness than their male counterparts and female nonveterans.

A 2010 study conducted by the United States Department of Veterans Affairs found that 31 percent of female veterans did not believe they were eligible for VA benefits, mainly due to a perception that they were not a veteran unless they had served in combat. We here in North Carolina are working to change that misperception, and we need your help to spread the word.

Under Federal law, a veteran is any person who has served honorably on active duty in the armed forces of the United States and was discharged or released under conditions other than dishonorable.

The North Carolina Department of Military and Veterans Affairs (NCDMVA) is committed to providing information, advocacy, outreach and support to all women veterans and their families in the state. The NCDMVA also seeks to ensure that women veterans are aware of their federal and state benefits so they can obtain the unique care and assistance that is available to them.

Outreach efforts are expanding every year to aid women veterans in improving access to support and services from public and private organizations that specifically address the needs of women veterans, but we are not content to stop there, we want to do more! Let us know how by visiting NC4VETS.com

According to the National Center for Veterans Analysis and Statistics, while the overall veteran population of the United States is expected to decrease significantly in the future, the percentage of women veterans is projected to nearly double in the next 30 years. In 2015, North Carolina ranked 5th in the nation in the number of veteran women-owned employer firms by numbers employed.
NORTH CAROLINA WOMEN VETERANS SUMMIT AND EXPO

The North Carolina Women Veterans Summit and Expo is a biennial event whose purpose is to empower women veterans to live healthy, happy lives, become successful leaders in their communities, and to advocate on behalf of other women veterans. Women veterans throughout the state participate in this event to share their stories and exchange ideas about business, entrepreneurship, educational and career opportunities, and health and wellness. The event features state, local and federal exhibitors, a speaking program, and a series of networking and breakout sessions. [NC WVSE](women.nc4vets.com)

NORTH CAROLINA DEPARTMENT OF COMMERCE

The NC Division of Workforce Solutions provides job seeker services for veterans, transitioning service members, and eligible spouses. Women veterans can visit their local NCWorks Career Center and take advantage of no-cost services, including career assessments, job interview preparation, resume and cover letter assistance, access to computers and free internet service, and help with applying to local and federal employment and training opportunities. Some veterans face significant barriers that make it difficult for them to find suitable employment. Most offices have specialized staff—all of whom are veterans—who work closely with employers to create more opportunities for these veterans and provide them with referrals to supportive services including vocational rehabilitation, transportation, elder care, food and nutrition services, and non-profit organizations that address homelessness.

[NCWorks Veteran Services](www.nccommerce.com/workforce/job-seekers/veterans) and [NCDWS Veterans Services Facebook](www.facebook.com/NCvets)

UNITED STATES DEPARTMENT OF VETERANS AFFAIRS (VA)

The Women Veterans Call Center (WVCC) answers questions and responds to concerns from women veterans, their families, and caregivers across the nation about VA services and resources. The call is free, and women veterans can call as often as they need until they have the answers to their questions. Hours of operation are Monday through Friday 8:00am to 10:00pm ET.

NC WOMEN-OWNED BUSINESS, CERTIFIED WOMAN-OWNED BUSINESS:

The experts in becoming a Certified Woman-Owned Business or any minority-owned business. They can assist with the paperwork, process, and filing.

ASHVILLE
Division of Carolinas Small Business Development Fund (Formerly The Support Center)
Western Women Business Center (WWBC)
Sharon Oxendine – Director
PHONE: 828-633-5065
EMAIL: SOXENDINE@THESUPPORTCENTER-NC.ORG

CHARLOTTE
Division of The Institute, formerly the Minority Economic Development Institute
Women’s Business Center (WBC)
Natalie Williams – Executive Director
PHONE: (704)509-5884
EMAIL: nwilliams@theinstitutenc.org
WEBSITE: www.theinstitutenc.org/index.php/programs-services/women-business-development/wbc-charlotte

RALEIGH/DURHAM
Division of The Institute
North Carolina Women’s Business Center (WBC)
Briles Johnson, Exec Director or Melissa Terrell – Assistant Director
PHONE: 919-956-8889
EMAIL: bjohnson@theinstitutenc.org

FAYETTEVILLE
NC Center for Economic Empowerment & Development (NC CEED)
Women’s Business Center (WBC)
Lexi Hasapis
PHONE: 910.323.3377 ext. 30
EMAIL: lhasapis@ncceed.org
Website: http://www.wbcfay.org
The DMVA wants all women veterans to know about their available veteran benefits, services and resources. Many women veterans are not aware of all the benefits and programs they qualify for or are eligible to receive.

Women Veterans seeking assistance may call DMVA at any time by dialing 844-NC4-VETS (1-844-624-8387) or can visit the website at milvets.nc.gov.

and Saturday, 8:00am to 6:30pm ET.
WVCC: 1-855-VA-WOMEN (1-855-829-6636)

The VA is taking steps to improve and expand services for women veterans who are homeless or at risk of becoming homeless. Many women veterans face challenges when returning to civilian life that are different from those of their male counterparts, including raising children on their own or dealing with the psychological after effects of events such as military sexual trauma. These issues, without intervention, can put women veterans at greater risk of becoming homeless.

VA Homeless Women Veteran Resources
www.va.gov/homeless/for_women_veterans.asp

VA VETERANS HEALTH ADMINISTRATION (VHA)

The Veterans Health Care Act of 1992 authorized new and expanded services for women veterans. These services include: counseling for trauma related to sexual assault; specific health care services such as Pap smears, mammography, and general reproductive health care at VA facilities; and mental health services that include substance abuse counseling, evaluation and treatment of Military Sexual Trauma (MST) and post-traumatic stress disorder (PTSD).

The VHA encourages all women between ages 50 and 75 to get mammograms every two years. If your health care provider recommends a mammogram outside of this age range, the VA will still provide it.

The Department of Veterans Affairs Mobile Mammography Unit provides access to mammography screening at selected VA Health Care Centers in North Carolina, and is one of only two regional mobile radiology units in the US. The Mobile Mammography Unit features digital mammography technology; all-female technologists; a private changing room with separate clinical exam room; and the privacy and comfort of a traditional screening center with the convenience of a fully functioning mobile unit.

The Women Veterans Health Program promotes the health, welfare, and dignity of women veterans and their families by ensuring equitable access to timely, sensitive, and quality healthcare. There is a full-time Women Veteran Program Manager at every VA Medical Center, a Women's Liaison at every community-based outpatient clinic, and a Women Veterans Coordinator at every regional office.

VA Women Veterans Health Care (www.womenshealth.va.gov)
**VETERANS BENEFITS ADMINISTRATION (VBA)**

The VA's Women Veterans Coordinators can assist women veterans with the development and handling of claims for gender-specific conditions, including trauma from sexual harassment and assault. A PDF document has been created that addresses women veterans' 25 most frequently asked questions about their benefits, and it can be found along with many other resources on the VA's Center for Women Veterans (CWV) website. **VA CWV Resources** ([www.va.gov/womenvet](http://www.va.gov/womenvet))

**UNITED STATES SMALL BUSINESS ADMINISTRATION (SBA)**

In March 2016, the SBA's Office of Veterans Business Development (OVBD) and Office of Women's Business Ownership (OWBO) submitted a report to Congress increasing attention on women veteran-owned small businesses. The report compiles and disseminates information on women veterans, and makes recommendations to improve outreach to women veterans, providing them with greater access to procurement, lending, and affordable capital.

**SBA Women Veterans Business Resources**
[www.sba.gov/offices/headquarters/ovbd/spotlight](http://www.sba.gov/offices/headquarters/ovbd/spotlight)

Veteran Women Igniting the Spirit of Entrepreneurship (VWISE) is an entrepreneurial training program for female veterans of all service eras and branches with a passion for and interest in either starting a new small business or growing an existing one. VWISE enables female veterans to learn business-savvy skills in order to turn their ideas or businesses into growth ventures while recognizing entrepreneurship as an important part of economic growth nationwide. This unique training program was designed specifically by Syracuse University with the Office of Veterans Business Development, SBA, to encourage and support female veterans with an interest in exploring career opportunities in small business ownership.

**SBA and Syracuse University VWISE**
[whitman.syr.edu/vwise](http://whitman.syr.edu/vwise)

**UNITED STATES DEPT. OF LABOR (DOL)**

Women veterans, who comprise 10 percent of the veteran population, but only 2 percent of all working women in America, are a critical segment of today's workforce. Job-hunting can be difficult for anyone, and transitioning veterans may experience culture shock, difficulty translating skills, unfamiliarity with the civilian job search process, and more. Unlike their male veteran peers, women veterans may also experience unique challenges common among nonveteran working women.

Free employment services are available to women veterans nationwide from the DOL Veterans' Employment and Training Service (VETS) Women Veteran Program – these services are targeted to be particularly helpful to women veterans.

As a part of the VETS program, the DOL also funds The Homeless Female Veterans' and Homeless Veterans with Families Program. The program provides supportive services to eligible homeless female veterans and female veterans who are at risk of becoming homeless. The program provides direct services through a case management approach that leverages Federal, State and local resources. Eligible veterans are connected with appropriate employment and life skills support to ensure a successful integration into the workforce.

**DOL VETS Women Veteran Program**
[www.dol.gov/vets/womenveterans](http://www.dol.gov/vets/womenveterans)

**WOMEN’S SERVICES**

**CFVF United**

CFVF United seeks to engage the combat female Veterans of North Carolina, as well as deployed combat females preparing for their returns home to North Carolina. With focus on education, support, and advocacy, CFVF United will act as a conduit between female military heroes and the vital resources they need to ensure long, healthy, and fulfilling lives after war.

At CFVF United, we honor the efforts of existing Veterans’ services and strive to partner in our ventures to serve our Veteran community. At the same time, we recognize the areas in which, as a nation, as sisters and brothers in service to others, we can and should collectively improve when it comes to lifting-up and protecting this unique and highly-valued sector of our population.

1-919-637-7679
info@cfvfunited.com
CFVFUNITED.COM
New Garden Park
5574-D Garden Village Way #3,
Greensboro, NC 27410
WOMEN VETERANS HEALTH CARE

1-855-VA-WOMEN
[1-855-829-6636]

Women veterans are eligible for the same VA benefits as male veterans. Comprehensive health services are available to women veterans including primary care, mental health care and reproductive health care services. VA provides management of acute and chronic illnesses, preventive care, contraceptive services, menopause management, and cancer screenings, including pap smear, and mammograms, and gynecology.

- Maternity care is covered in the medical benefits package to include care for newborn children of women veterans for up to 7 days after birth. VA is also mandated to implement pilot programs to provide child care to women veterans receiving medical care, and to provide readjustment services to women veterans. Infertility evaluation and limited treatments also are available.

- Women Veterans Program Managers are available at all VA facilities to help veterans seeking treatment and benefits.

MILITARY SEXUAL TRAUMA

Other experiences that fall into the category of MST include unwanted sexual touching or grabbing; threatening, offensive remarks about a person's body or sexual activities; and/or threatening or unwelcome sexual advances.

Both women and men can experience MST during their service. All veterans seen at Veterans Health Administrations facilities are asked about experiences of sexual trauma because they know that any type of trauma can affect a person's physical and mental health, even many years later. People can recover from trauma and the VA has free services to help veterans do this.

You do not need to have a VA disability (service connected) rating to receive these services and may be able to receive services even if you are not eligible for other VA care. You do not need to have reported the incident(s) when they happened or have other documentation that they occurred.

For more information, veterans can speak with a VA healthcare provider, contact the MST Coordinator at their nearest VA Medical Center, or contact their local Vet Center. More MST information can be found at mentalhealth.va.gov.
ADDITIONAL NORTH CAROLINA RESOURCES

North Carolina Council for Women
ncadmin.nc.gov/about-doa/divisions/council-for-women

North Carolina Coalition Against Sexual Assault (NCCASA)
www.nccasa.org

Dress for Success Triangle
trianglenc.dressforsuccess.org

Dress for Success Charlotte
charlotte.dressforsuccess.org

Dress for Success Winston-Salem
winstonsalem.dressforsuccess.org

Women Veterans Support Services
wvss-nc.org

The Aura Home for Homeless Women Veterans Asheville
aurahomewomenvets.org

University of North Carolina at Greensboro Women Veterans Historical Project
libcdn1.uncg.edu/cdm/landingpage/collection/WVHP

Steadfast House Women’s Shelter and Support Program Asheville
www.abccm.org/steadfast-house

ADDITIONAL UNITED STATES RESOURCES

Dress for Success
www.dressforsuccess.org

VA Office of Diversity and Inclusion (ODI)
www.diversity.va.gov

Women in Military Service for America (WIMSA) Memorial
www.womensmemorial.org

American Women Veterans
americanwomenveterans.org

National Association of Black Military Women
www.nabmw.com

U.S Army Women’s Foundation
armywomensfoundation.org

The Vietnam Women’s Memorial Foundation
vietnamwomensmemorial.org

Women Marines Association
www.womenmarines.org

Women’s Army Corps Veterans Association
www.armywomen.org

Women of the WAVES
womenofthewaves.com

Service Women’s Action Network
www.servicewomen.org

Department of Defense Sexual Assault Prevention and Response with Safe Helpline
www.sapr.mil

Alliance for National Defense
www.4militarywomen.org
DRESS FOR SUCCESS®

TRIANGLE NC

WOMEN’S VETERANS PROGRAM

LET’S HELP YOU GET BACK TO WORK!
ARE YOU MILITARY AFFILIATED?
WE HAVE THE PROGRAM FOR YOU!

FREE
CAREER SUITING AND COACHING,
TRAINING, AND ONGOING SUPPORT.

Dress for Success Triangle is proudly serving female veterans and
the female spouses of veterans, providing services and support to
attain, maintain, and grow within one’s private-sector career.
Contact our office today and we look forward to serving you!
Our mission is to empower women to achieve economic
independence by providing a network of support, professional
attire and development tools to help women thrive in work
and life.

LOCATIONS IN RALEIGH
AND DURHAM
(919) 286-2128
CONTACT: Diana N. Graham, MPA, MBA
Army Combat Veteran
Diana.Graham@dfstrianglenc.org
dfstrianglenc.org

SPONSORED BY: Lenovo
NORTH CAROLINA IS HOME TO THE 4TH LARGEST MILITARY POPULATION IN THE UNITED STATES.

Six major installations and several critical defense support activities are located within the state. Our installations, missions, assets, and personnel are some of the finest in the Department of Defense. Its superb ranges, amphibious landing sites, and dedicated airspace provide unique training opportunities for all services. Nothing Compares with North Carolina’s air, land, and sea resources.

There are nearly 600,000 defense-related jobs in North Carolina. Our DoD and Homeland Security sectors have a $66 Billion impact on our economy, representing 15% of North Carolina’s gross state product. Defense is the 2nd largest economic engine in the state, just behind agriculture. Each installation in North Carolina provides critical capabilities that contribute to our state’s livelihood and our nation’s security.
Camp Lejeune is home to the largest concentration of Marines in the Marine Corps and also the largest amphibious base on the East Coast. II Marine Expeditionary Force, Marine Special Operations Command, and Marine Corps Installations East provide the Nation’s Rapid Response Team. Camp Lejeune includes a 156,000-acre training base, with 11 miles of beach capable for supporting amphibious operations, and 50 tactical landing zones. The Base community is home to over 45,000 Servicemembers and civilian employees.

**RELOCATION:**
Distribution Management Office (TMO)
Bldg 1011, Camp Lejeune (910) 451-2377
Inns of the Corps Lejeune
www.mccslejeune.com/inns 910-451-3041
Atlantic Marine Corps Communities
www.atlanticmcc.com 866-509-2424
Military Installations
www.militaryinstallations.dod.mil
Per Diem, Travel & Transportation
Allowance Committee
www.defensetravel.dod.mil
Navy Housing
www.housing.navy.mil
Home Rentals/Sales
Jacksonville Board of Realtors
www.jborn.com
Carteret County Assoc. of Realtors
www.ccrealtors.org
Duplin-Sampson Assoc. of REALTORS
www.duplinsampsonrealtors.com
Neuse River Region Assoc. of REALTORS
www.nrrar.com

**EMPLOYMENT:**
Army
cpol.army.mil
USAJOBS
www.usajobs.gov
MCCS
www.mccslejeune-newriver.com/jobs
Navy
www.navy.mil
Employment Security Commission
www.nccsc.com - (910) 347-2121
NCWorks Online
www.ncworks.gov
North Carolina for Military Employment
www.nc4me.org
Family Member Employment Assistance Program (FMEAP)
www.mccslejeune-newriver.com/fmeap

**EMERGENCY:**
Red Cross Office
www.redcross.org (910) 451-2182/5159
(after hours 877-272-7337)
Navy Marine Corps Relief Society
www.mmrsc.org (910) 451-5346/5584
Military One Source
www.militaryonesource.mil
Family Preparedness
www.ready.gov
The National Weather Service
www.weather.gov
North Carolina Road Conditions
www.ncdot.org/traffictravel
NC Dept of Insurance
www.ncdoi.com
NC Crime Control and Public Safety
www.nccrimecontrol.gov
Travel Warnings
www.travel.state.gov

**FAMILY RESOURCES:**
Marine Corps Community Services
www.mccslejeune-newriver.com
Department of Social Services
www.onslowcountync.gov/DSS
Food Stamps, etc., (910) 455-4145
Women, Infants, and Children Program
www.fns.usda.gov/wic (910) 353-0022
Military Youth on the Move
www.defenselink.mil/mym
DStress Line:
www.dstressline.com/
Child and Youth Program
www.mccslejeune-newriver.com/cytp
Onslow County Partnership for Children
www.onslowlkids.org (910) 938-0336
Tragedy Assistance Program
www.taps.org
National Military Family Association
www.militaryfamily.org
New Parent Support Program
www.mccslejeune-newriver.com/npsp
Exceptional Family Member Program
www.mccslejeune-newriver.com/efmp
Counseling Services
www.mccslejeune-newriver.com/counseling
Military & Family Life Counselors
www.mccslejeune-newriver.com/mflc
Marine Corps Family Team Building
www.mccslejeune-newriver.com/mctb
Behavioral Health Info Network (BHIN)
www.bhin.usmc-mccs.org

**EDUCATION:**
Onslow County Public Schools
www.onslow.k12.nc.us (910) 455-2211
Camp Lejeune DoDea Schools
www.am.dodea.edu/lejeune/olcs/ (910) 451-2461
About.com: Private Schools
www.privateschool.about.com
GreatSchools
www.greatschools.net
Military Child Education Coalition
www.militarychild.org
Home School Legal Defense Association
www.hslda.org
CHERRY POINT

Cherry Point is the largest Marine Corps Air Station in the world. It is the headquarters of the 2nd Marine Aircraft Wing, the aviation component of II Marine Expeditionary Force. Cherry Point is home to the AV-8B Harrier, and will eventually be the largest F-35B Joint Strike Fighter base in the Nation.

Cherry Point has 4 runways over 8,000 feet and over 29,000 acres of land! Bombing ranges and outlying fields are used by Marine Corps, Navy, and Air Force aviators for training. Nearly 14,000 Servicemembers and civilians work at Cherry Point.

RELOCATION:

Relocation Services: 252-466-4201
Traffic Management Office (TMO)
Bldg 298 E St
MCAS Cherry Point NC 28533
(252) 466-2345
252-466-4455/3883 (Inbound Shipments)

Transient Officer Quarters (TOQ)
(252) 466-5169 / 3359

Transient Enlisted Quarters (TEQ)
(252) 466-3060

Atlantic Marine Corps Communities
cp.atlanticmcc.com
888-883-0980

Military Installations
www.militaryinstallations.dod.mil

Per Diem, Travel & Transportation Allowance Committee
www.defensetravel.dod.mil

Navy Housing
www.housing.navy.mil

Home Rentals/Sales:
Neuse River Region Association of REALTORS
www.nrrar.com

Carteret County Association of Realtors
www.ccrealtors.org

EDUCATION:

Craven County Schools
www.craven.k12.nc.us
252-514-6300

Carteret County Schools
www.carteretcountyschools.org
(252) 728-4583

About.com: Private Schools
www.privateschool.about.com

GreatSchools
www.greatschools.net

Military Child Education Coalition
www.militarychild.org

Home School Legal Defense Association
www.hsida.org

EMLOYMENT:

Army
cpol.army.mil

USAJOBS
https://www.usajobs.gov

MCSS
mccscherrypoint.com/employment

Navy
www.navy.mil

Employment Security Commission
www.ncesc.com
(910) 347-2121

NCWorks Online
www.ncworks.gov

North Carolina for Military Employment
www.nc4me.org

Family Member Employment Assistance Program (FMEAP)
usmc-mccs.org/employ/benefits/employee/eap.html

EMERGENCY:

Red Cross Office
www.redcross.org
(910) 451-2182/5159
(after hours 877-272-7337)

Navy Marine Corps Relief Society
www.mncrs.org
(910) 451-5346/5584

Military One Source
www.militaryonesource.mil

Family Preparedness
www.ready.gov

The National Weather Service
www.weather.gov

North Carolina Road Conditions
www.ncdot.org/traffictravel

NC Dept of Insurance
www.ncdoi.com

NC Crime Control and Public Safety
www.nccrimecontrol.org

Travel Warnings
www.travel.state.gov

FAMILY RESOURCES:

Marine Corps Community Services
mccscherrypoint.com

Dept. of Social Services – Craven County
www.cravencountync.gov/departments/dss.cfm

Food Stamps, etc
252-636-4900

Social Services – Carteret County
www.carteretcountync.gov/144/Social-Services
252-728-8485

Women, Infants, and Children Program
mccscherrypoint.com/programs/family-care/wic
252-447-0123

Military Youth on the Move
www.militaryonesource.mil

DStress Line
www.dstressline.com

Child and Youth Program
mccscherrypoint.com/programs/family-care/children-youth

Craven Smart Start, Inc
www.cravensmartstart.org
(252) 636-3198

Carteret County Partnership for Children
www.carteretkids.org
252-727-0440

Tragedy Assistance Program
www.taps.org

National Military Family Association
www.militaryfamily.org

New Parent Support Program:
252-466-3651

Exceptional Family Member Program
mccscherrypoint.com/programs/family-care/exceptional-family-member
252-466-7533

Marine & Family Programs
mccscherrypoint.com/programs
ELIZABETH CITY

Located in the heart of Northeastern North Carolina, the U.S. Coast Guard Base at Elizabeth City is a regional command center that provides logistics, engineering, administrative, financial, purchasing, and health care services to Coast Guard units throughout North Carolina. Comprised of more than 880 acres and nearly 2,000 Servicemembers and civilian employees, the base is the Coast Guard’s largest aviation facility, and the largest employer in Northeastern North Carolina. Elizabeth City is the hub for Coast Guard aviation support.

RELOCATION:

USCG Elizabeth City Welcome Aboard
www.uscg.mil/baseElizabethCity/
welcomeaboard.asp

Area Housing Office at Base Portsmouth
(757) 686-4044

Rental Partnership Program, Leased Housing, Housing Releases and Community Housing
Referrals/Listings
(757) 686-4047

Housing Referral Network, Leased Housing, Housing Releases and Community Housing
Referrals/Listings
(757) 686-4081

Military Installations
www.militaryinstallations.dod.mil

Per Diem, Travel & Transportation
Allowance Committee
www.defensetravel.dod.mil

Home Rentals/Sales:
Albemarle Area Association of REALTORS
www.ar-nc.com

EDUCATION:

Elizabeth City-Pasquotank County Schools
www.ecpps.k12.nc.us/pages/ECPPS
252.335.2981

GreatSchools
www.greatschools.net

Military Child Education Coalition
www.militarychild.org

Home School Legal Defense Association
www.hslda.org

North Carolina Division of Non-Public Education
www.ncdnpe.org

EMPLOYMENT:

Coast Guard:
www.uscg.mil/civilian/careeropps.asp
www.uscg.mil/alc/jobs.asp

USAJOBS: www.usajobs.gov
Employment Readiness Program
3rd Fl., Bldg. 4-2843
910-396-2390

Spouse Employment Assistance
www.uscg.mil/worklife/
spouse_employment.asp
202-475-5158

NCWorks Online
www.ncworks.gov

North Carolina for Military Employment
www.nc4me.org

EMERGENCY:

Red Cross Office
www.redcross.org
(910) 451-2182/5159
(after hours 877-272-7337)

Welcome to Coast Guard Mutual Assistance
www.cgmahq.org
800-881-2462

Military One Source
www.militaryonesource.mil

Family Preparedness
www.ready.gov

The National Weather Service
www.weather.gov

North Carolina Road Conditions
www.ncdot.org/traffictravel

NC Crime Control and Public Safety
www.nccrimecontrol.org

FACEBOOK:

U. S. Coast Guard Base, Elizabeth City, N.C.
www.facebook.com/BaseElizabethCity

U.S. Coast Guard Air Station Elizabeth City
facebook.com/uscoastguardairstationecity/

U.S. Coast Guard Mid-Atlantic
facebook.com/USCGMidAtlantic

GOVERNMENT:

City and County Tax Information
www.co.pasquotank.nc.us/Tax.htm
252-338-5169

Department of Motor Vehicles
1164 US 17 South
Elizabeth City, 27909
252-331-4776

Women, Infants, and Children Program
www.fns.usda.gov/wic
800-367-2229

Military Youth on the Move
www.defenselink.mil/mtom

DStress Line
www.dstressline.com

Youth Program Center
919-722-0502

Albemarle Smart Start Partnership
www.albemarlessp.org
(252) 333-1233

Tragedy Assistance Program
www.taps.org

National Military Family Association
www.militaryfamily.org

USCG Special Needs Program
www.uscg.mil/worklife/special_needs.asp
757-686-4023

FAMILY RESOURCES:

USCG Elizabeth City MWR
www.uscg.mil/baseElizabethCity/mwr
EGITY-MWR@uscg.mil

Department of Social Services
www.co.pasquotank.nc.us/DSS
Food Stamps, etc.
252-338-2126

FACEBOOK:

U. S. Coast Guard Base, Elizabeth City, N.C.
www.facebook.com/BaseElizabethCity

U.S. Coast Guard Air Station Elizabeth City
facebook.com/uscoastguardairstationecity/

U.S. Coast Guard Mid-Atlantic
facebook.com/USCGMidAtlantic

GOVERNMENT:

City and County Tax Information
www.co.pasquotank.nc.us/Tax.htm
252-338-5169

Department of Motor Vehicles
1164 US 17 South
Elizabeth City, 27909
252-331-4776

Women, Infants, and Children Program
www.fns.usda.gov/wic
800-367-2229

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919-722-0502

Albemarle Smart Start Partnership
www.albemarlessp.org
(252) 333-1233

Tragedy Assistance Program
www.taps.org

National Military Family Association
www.militaryfamily.org

USCG Special Needs Program
www.uscg.mil/worklife/special_needs.asp
757-686-4023

FACEBOOK:

U. S. Coast Guard Base, Elizabeth City, N.C.
www.facebook.com/BaseElizabethCity

U.S. Coast Guard Air Station Elizabeth City
facebook.com/uscoastguardairstationecity/

U.S. Coast Guard Mid-Atlantic
facebook.com/USCGMidAtlantic

GOVERNMENT:

City and County Tax Information
www.co.pasquotank.nc.us/Tax.htm
252-338-5169

Department of Motor Vehicles
1164 US 17 South
Elizabeth City, 27909
252-331-4776

Women, Infants, and Children Program
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(252) 333-1233

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www.taps.org

National Military Family Association
www.militaryfamily.org

USCG Special Needs Program
www.uscg.mil/worklife/special_needs.asp
757-686-4023

FACEBOOK:

U. S. Coast Guard Base, Elizabeth City, N.C.
www.facebook.com/BaseElizabethCity

U.S. Coast Guard Air Station Elizabeth City
facebook.com/uscoastguardairstationecity/

U.S. Coast Guard Mid-Atlantic
facebook.com/USCGMidAtlantic

GOVERNMENT:

City and County Tax Information
www.co.pasquotank.nc.us/Tax.htm
252-338-5169

Department of Motor Vehicles
1164 US 17 South
Elizabeth City, 27909
252-331-4776
With over 65,000 Servicemembers and civilian employees, Fort Bragg has the highest population of any U.S. Army installation. The base is home to the Army’s Rapid Response Force, consisting of Special Operations and Airborne Soldiers.

**RELOCATION:**

Installation Transportation Office (ITO)
1st Floor, Bldg. 4-2843
Inbound 910-396-2903/6790

IHG Army Hotels on Fort Bragg
910-396-7700

Housing Referral Service Office
6th Floor, Bldg. 4-2843
910-396-1022

Military Installations
www.militaryinstallations.dod.mil

Per Diem, Travel & Transportation Allowance Committee
www.defensetravel.dod.mil

Home Rentals/Sales:
Fayetteville Regional Association of REALTORS
www.fayettevillencrealtors.com

Cumberland County Board of REALTORS
www.ccbor.com/

**EMPLOYMENT:**

Army
cpol.army.mil

USAJOBS
www.usajobs.gov

Employment Readiness Program
3rd Fl., Bldg. 4-2843
910-396-2390

Employment Security Commission
www.ncesc.com
(910) 347-2121

NCWorks Online
www.ncworks.gov

North Carolina for Military Employment
www.nc4me.org

**EMERGENCY:**

Red Cross Office
www.redcross.org
(910) 451-2182/5159
(after hours 877-272-7337)

Army Emergency Relief
www.aerhq.org/dmn563
866-878-6378

Military One Source
www.militaryonesource.mil

Family Preparedness
www.ready.gov

The National Weather Service
www.weather.gov

North Carolina Road Conditions
www.ncdot.org/traffictravel

NC Dept of Insurance
www.ncdoi.com

NC Crime Control and Public Safety
www.nccrimcontrol.org

Travel Warnings
www.travel.state.gov

**FAMILY RESOURCES:**

Army Community Service (ACS)
www.fortbraggmwr.com/acs

Department of Social Services
www.dss.co.cumberland.nc.us
Food Stamps, etc.
910-323-1540

Women, Infants, and Children Program
www.fns.usda.gov/wic
800-367-2229

Military Youth on the Move
www.defenselink.mil/mym

DStress Line
www.dstressline.com

Child and Youth Program
mccscherrypoint.com/programs/children-youth

Partnership for Children of Cumberland County
ccpfc.org
(910) 867-9700

Tragedy Assistance Program
www.taps.org

National Military Family Association
www.militaryfamily.org

New Parent Support Program
www.mccslejeune-newriver.com/npsp

Exceptional Family Member Program
bragg.armymwr.com/us/bragg/programs/efmp

Counseling Options
bragg.armymwr.com/us/bragg/programs/counseling-options

**FACEBOOK PAGES:**

Fort Bragg
facebook.com/fortbraggnc

Bragg Training and Education Center
facebook.com/Bragg Training And Education Center

Fort Bragg Family and MWR
facebook.com/fortbraggmwr/

Ft. Bragg Housing Services Office
facebook.com/pages/Ft-Bragg-Housing-Services-Office/217629734944267

Fort Bragg Army Wellness Center
facebook.com/pages/Fort-Bragg-Army-Wellness-Center/21231367513024

Fort Bragg Community Health Promotion
facebook.com/BraggCHP

Fort Bragg VETCEN:
facebook.com/ft.bragg.vetcen

Fort Bragg Wildlife Branch
facebook.com/fortbraggwlife

**GOVERNMENT:**

City and County Tax Information
www.co.cumberland.nc.us/tax.aspx
910-678-7507

Department of Motor Vehicles
www.ncdot.org/DMV
910-678-7507
SEYMOUR JOHNSON

Seymour Johnson Air Force Base, with a population of approximately 6,000 Servicemembers and civilian employees, is home to the Air Combat Command’s 4th Fighter Wing. With 2 training and 2 operational squadrons.

Seymour Johnson represents the entire U.S. Air Force training capability for the F-15E Strike Eagle. The 916th Air Refueling Wing is the preferred alternative for the first Reserve-led KC-46A Pegasus main operating base. Guard aviation support.

RELOCATION:
Travel Management Office
1280 Humphrey St
919-722-5458
Temporary Lodging – Southern Pines Inn
www.sfss.com/lodging/lodging.html
919-722-0385
Housing Management Office
1500 Vermont Garrison St, Bldg 3801
919-722-0363
Military Installations
www.militaryinstallations.dod.mil
Per Diem, Travel & Transportation Allowance Committee
www.defensetravel.dod.mil
Home Rentals/Sales:
Goldsboro Wayne County Association of REALTORS
www.usamls.net/goldsboro

EDUCATION:
Wayne County Public Schools
www.waynecountyschools.org
919-731-5900
Private Schools:
Arendell Parrott Academy, TK-12:
Faith Christian Academy, PK-12:
Saint Mary School, PK-8:
Wayne Christian School, Daycare-12
www.waynecatholic.org.
Wayne Country Day School, K-12
www.wayncountryday.com
GreatSchools
www.greatschools.net

EMPLOYMENT:
Air Force
afciviliancareers.com
USAJOBS
www.usajobs.gov
Employment Readiness Program
3rd Fl., Bldg. 4-2843
910-396-2390
Employment Security Commission
www.ncesc.com
(910) 347-2121
NCWorks Online
www.ncworks.gov
North Carolina for Military Employment
www.nc4me.org

EMERGENCY:
Red Cross Office
www.redcross.org
(910) 451-2182/5159
(after hours 877-272-7337)
Air Force Aid Society
www.afas.org/703-972-2650
Military One Source
www.militaryonesource.mil
Family Preparedness
www.ready.gov

The National Weather Service
www.weather.gov
North Carolina Road Conditions
www.ncdot.org/traffictravel
NC Crime Control and Public Safety
www.nccrimecontrol.org

FAMILY RESOURCES:
Airmen & Family Readiness Center
919-722-1123
Department of Social Services
www.waynegov.com/domain/44
Food Stamps, etc.
919-580-4034
Women, Infants, and Children Program
www.fns.usda.gov/wic
800-367-2229
Military Youth on the Move
www.defenselink.mil/motom
DSTress Line
www.dstressline.com
Youth Program Center
919-722-0502
Partnership for Children of Wayne County
www.pfcw.org
919-735-3371
Tragedy Assistance Program
www.taps.org
National Military Family Association
www.militaryfamily.org
Exceptional Family Member Program
919-722-1123

FACEBOOK PAGES:
Seymour Johnson AFB
facebook.com/
SeymourJohnsonAirForceBase
Seymour Johnson AFB Airman & Family Readiness Center
facebook.com/sjafrc
Seymour Johnson AFB Passenger Terminal
facebook.com/seymourjohnsonpax
Exceptional Family Members Program – Seymour Johnson AFB
facebook.com/sjefmp
Seymour Johnson AFB Military Family Housing
facebook.com/seymourjohnsonhousing
Health Promotions Program–Seymour Johnson AFB
facebook.com/Health-Promotions-Program-Seymour-Johnson-ABF-107513789304823

GOVERNMENT:
City and County Tax Information
www.waynegov.com/463/Tax
919-731-1461
Department of Motor Vehicles
701 West Grantham Street
Goldsboro, 27530
919-731-7963
OUR MISSION
Operation Homefront provides emergency financial and other assistance to the families of our service members and wounded warriors.

★ EMERGENCY ASSISTANCE:
Grants to address unforeseen budget shortfalls for basic needs like rent, utilities, and food, with a focus on relieving financial crisis and putting military families on a path to long-term financial sustainability.

★ FAMILY SUPPORT:
Programs designed to provide material and morale support that strengthens and uplifts military families.

★ HOUSING:
Rent-free apartment communities for wounded warriors and their families transitioning from the military, and permanent mortgage-free homes for military and veteran families, accompanied by a wide spectrum of services and support.

OperationHomefront.net | Call toll free 1.800.722.6098

HELP STARTS HERE
Dial 2-1-1 or visit NC211.org

We can help you find...
♦ Food, housing, and utility assistance
♦ Health care services
♦ Counseling, mental health, and substance abuse services
♦ Senior services
♦ Education and employment assistance
♦ Financial education and credit counseling
♦ Disaster services
♦ And more...

Free • Confidential • Multilingual • 24/7/365

Simply dial 2-1-1 or 888-892-1162 to reach a caring professional who can access a network of resources in all 100 NC counties or visit NC211.org.
ONWARD TO OPPORTUNITY

PLANNING FOR YOUR CAREER AFTER THE MILITARY?

Introducing, a straightforward employment program for transitioning service members and spouses

WHAT IS O2O-VCTP?

Onward to Opportunity in partnership with the Veterans Career Transition Program (O2O-VCTP) understands the time to train and place military families in jobs is while you’re still serving and not after.

With no-cost training and certification in over 30 top-paying career fields and direct connections to over 500 military-friendly employers, this career transition program utilizes in-person and online learning options to best fit your needs.

During the program, you are also connected to Hire Heroes USA, our national career services partner program that provides free, personalized career coaching and job sourcing.

Please visit onward2opportunity-vctp.org or talk with your installation Program Manager for more information.

ELIGIBILITY

Active Duty Service Members
(to include active guard and reserve) within 6 months of separation or retirement

National Guard and Reserve
currently serving in a non-active status

Post 9/11 veteran
(retired or separated) with an honorable discharge

Spouses
of any active duty service member, post 9/11 veteran and active duty National Guard or Reserve.

ONWARD2OPPORTUNITY-VCTP.ORG
@Onward2OpVCTP
@HireHeroesUS

A program of the Institute for Veterans and Military Families.
You’re Home—Now Let’s Keep You There
If you’re concerned about being able to stay in your home, we’ve got your six!

Is your home dangerous or inaccessible?
Our Urgent Repair Program finances emergency repairs and modifications to help you and your family remain safely in your home.

Are you struggling to pay your mortgage?
The NC Foreclosure Prevention Fund offers 0%, deferred loans up to $36,000 while you look for work or retrain for a new civilian career.

Assistance is offered through local partners statewide. Learn more at www.nchfa.com/current-homeowners.