FOR VETERANS, ACTIVE MILITARY AND THEIR FAMILIES

RESOURCE GUIDE

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REVISED 0518

ABOUT THIS PUBLICATION

The 2019 Resource Guide is a combination of information compiled from the N.C. Department of Military and Veterans Affairs, the Department of Health and Human Services, the Department of Commerce, and state and federal resources. This is one central location where you can find some of the most frequently accessed resources available to veterans, military service members, and their families. It is not an exhaustive list of all resources or protections available. Please contact DMVA if you have questions regarding the content or if you need additional assistance.

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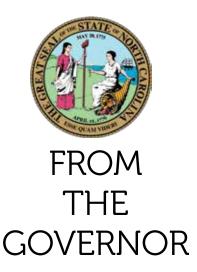


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Governor Cooper with Lt. General Hedelund

In North Carolina, we're proud to be the most military and veteran friendly state in the nation. Our state is home to hundreds of thousands of active military service members, veterans and their families. We owe these families an incredible debt of gratitude and my administration is working every day to ensure they receive the benefits and respect they deserve.

We also know how valuable military families are to our communities and economy. North Carolina is home to the most renowned military installations in the world. When the highly-skilled soldiers, pilots, sailors and marines stationed at these bases transition back to civilian life, we want them to continue to call North Carolina home.

Under the leadership of Secretary Larry Hall, the N.C. Department of Military and Veterans Affairs is working to make North Carolina an even better place for active military service members and veterans to serve, work and raise their families. A distinguished Marine Corps veteran and son of a U.S. Army soldier, Secretary Hall knows firsthand the needs of active duty personnel and veterans. Each year, Secretary Hall and his staff produce this Resource Guide, a source that addresses virtually every area of interest to active military and veterans. From finding a local service office, to information about scholarships for military children, information about veterans nursing homes, or even programs about veteran entrepreneurship, this Resource Guide can help meet the needs of veterans and their families.

As Governor, I want every active service member and veteran to know that we respect their extraordinary contributions to our state and nation and that they will always be at home in North Carolina.

Loy Cooper

Roy Cooper, *Governor* State of North Carolina



SUPPORT I RESPOND I PROMOTE MILITARY AND VETERAN FRIENDLY



A MESSAGE FROM SECRETARY LARRY D. HALL

DMVA N.C. Department of Military and Veterans Affairs

reated in 2015, the North Carolina Department of Military and Veterans Affairs is the only State Cabinet Agency solely dedicated with serving our active duty military service members, veterans, and their families. Our staff is committed to providing service at the highest levels, and in keeping the values and integrity that our service members and veterans exemplify. That is why every year, we publish this Resource Guide as a streamline and centralized source for veterans to get the benefits that they and their families have earned.

Growing up on Fort Bragg, watching my dad jump as a member of the 82nd Airborne, I learned early on the value of service in the Armed Forces and the importance of the military to our communities and nation. As an infantry Marine, and now as North Carolina's leading advocate for active military, veterans, and their families, I understand that they are a part of our community, not apart from our communities—and our Department seeks to strengthen that bond day in and day out.

The Cooper Administration and NC DMVA understand the value that active duty military service members, veterans, and their families play leading roles in our cities, towns, and indeed this whole state. This guide wouldn't be possible without our partners across state government, such as the NC Department of Commerce and their veteran employment initiatives. We want to honor the sacrifices of the sons, daughters, mothers, and fathers who answered the call to serve. We are accountable to these brave men and women for those sacrifices, and we don't work to meet your expectations, we strive to exceed them. In the near future, one out of every ten North Carolinians will be veterans. They have answered the call and served our Nation, and now we stand ready to answer the call to serve you.

Yours in Service,

any D. Hall

Larry D. Hall, Secretary N.C. Department of Military and Veterans Affairs

YOU CALL, DMVA ANSWERS – 844.624.8387



North Carolina DEPARTMENT OF MILITARY AND VETERANS AFFFAIRS

MISSION STATEMENT

The North Carolina Department of Military and Veterans Affairs (NC DMVA) supports both active and reserve uniformed military personnel and their families; military installations and communities; and military veterans and their families in North Carolina. The Department seeks to provide timely and responsive engagement to enhance NC's current military and veteran friendly environment. In addition, the Department also seeks to foster and promote business, technology, transportation, education, economic development, and healthcare for the above communities. Lastly, the Department works to accomplish these services by providing assistance and coordination be tween the Federal Government, the State of NC, its political subdivisions, and collaborative and supporting agencies.

VISION STATEMENT

NC DMVA assists transitioning Military Personnel and Veterans as well as their families with receiving the services and benefits they have EARNED. Additionally, NC DMVA coordinates with our bases and facilities to maintain and improve their operational capability as well as the viability of the surrounding communities in light of the BRAC process.

Larry D. Hall - Secretary North Carolina Department of Military & Veterans Affairs Martin Falls - Assistant Secretary North Carolina Department of Veteran Affairs

www.Milvets.NC.Gov

413 N. Salisbury St. Raleigh NC 27699

Toll Free: 844-624-8387 Fax: 984-204-8343 Facebook

Twitter NC4VETS

STATE OF NORTH CAROLINA VETERANS SERVICE CENTERS

CANTON VETERANS SERVICE CENTER

120 Main St Canton, NC 28716 (828) 646-6937 Monday through Friday 8:00AM - 5:00PM

CHARLOTTE VETERANS SERVICE CENTER

5500 Executive Center Dr Suite 132 Charlotte, NC 28212 (704) 563-2037 Monday through Friday 8:00AM - 5:00PM

CLEMMONS VETERANS SERVICE CENTER

3802C Clemmons Rd Clemmons, NC 27012 (336) 766-1496 Monday through Friday 8:00AM - 5:00PM

DURHAM VAMC VETERANS SERVICE OFFICE

508 Fulton St Rm B1004 Durham, NC 27701 (919) 286-0411 ext. 6604 Monday through Friday 9:00AM to 3:30PM

ELIZABETH CITY VETERANS SERVICE CENTER

1023 US 17 South, Suite 2 Elizabeth City, NC 27909 (252) 331-4741 Monday through Friday 8:00AM - 4:00PM

FAYETTEVILLE VETERANS SERVICE CENTER

225 Green St Suite 903 Fayetteville, NC 28301 (910) 778-5888 Monday through Friday 8:00AM - 5:00PM

FORT BRAGG SOILDIER SUPPORT CENTER

NCDVA OFFICER 2483 Normandy Drive, Room BB33 Fort Bragg, NC 28307 (910) 908-3482 Monday through Friday 8:00AM - 4:00PM

GARNER VETERANS SERVICE CENTER

315 Bellaris St Garner, NC 27529 (984) 232-7060 Monday through Friday 8:00AM - 5:00PM

GREENVILLE VETERANS SERVICE CENTER

3740 Evans St Suite A Greenville, NC 27858 (252) 355-9052 Monday through Friday 8:00AM - 5:00PM

HICKORY VETERANS SERVICE CENTER

1985 Tate Blvd SE Suite 113 Hickory, NC 28602 (828) 322-6616 Monday through Friday 8:00AM - 5:00PM

KINSTON VETERANS SERVICE CENTER

1136 Hwy 268 North Kinston, NC 28504 (252) 522-5050 Monday through Friday 8:00AM to 5:00PM

MORGANTON Veterans service center

305 E Union St Suite A35 Morganton, NC 28655 (828) 430-7136 Monday through Friday 8:00AM - 5:00PM

SALISBURY VAMC

NCDVA OFFICER

1601 Brenner Ave Bldg 6 Salisbury, NC 28144 (704) 638-9000 ext. 16427 Tuesday, Thursday 9:00AM to 3:00PM Closed for lunch 12:00PM to 1:00PM

WILMINGTON VETERANS SERVICE CENTER

3205 Randall Pkwy Suite 102 Wilmington, NC 28403 (910) 251-5704 Monday through Friday 9:00AM - 5:00PM

WILSON Veterans service center

1901 Tarboro St SW Suite 202 Wilson, NC 27893 (252) 237-2422 Monday through Friday 8:00AM - 5:00PM

STATE SERVICE CENTER

251 N Main St Rm 109 Winston-Salem, NC 27155

The State Service Center is the appellate office for the Division of Veterans Affairs. Appeals are initiated by your local State Service Center or County VSO, who contact the office on your behalf.

YOU CALL, DMVA ANSWERS – 844.624.8387

STATE OF NORTH CAROLINA VETERANS HOMES

BLACK MOUNTAIN STATE VETERANS HOME

62 Lake Eden Rd. Black Mountain, NC 28376 (828) 257-6800 Monday through Friday 8:00AM - 5:00PM

FAYETTEVILLE STATE VETERANS HOME

214 Cochran Ave Fayetteville, NC 28301 (910) 822-7228 Monday through Friday 9:00AM - 6:00PM

KINSTON STATE VETERANS HOME

2150 Hull Rd Kinston, NC 28504 (252) 939-8002 Monday through Friday 8:30AM to 5:30PM

SALISBURY STATE VETERANS HOME

1601 Brenner Ave Bldg 10 Salisbury, NC 28144 (704) 638-4200 ext. 2304 Monday through Friday 8:00AM - 5:00PM

KERNERSVILLE STATE VETERANS HOME Coming 2021

RALEIGH STATE VETERANS HOME Coming 2021



STATE OF NORTH CAROLINA VETERANS CEMETERIES

COASTAL CAROLINA STATE VETERANS CEMETERY

110 Montford Point Rd Jacksonville, NC 28541 (910) 347-4550 Regular Hours Monday through Friday 8:00AM to 4:30PM

EASTERN CAROLINA STATE VETERANS CEMETERY

164 Longs Plant Farm Rd Goldsboro, NC 27534 (919) 648-0510

Regular Hours Monday through Friday 8:00AM to 4:30PM

SANDHILLS STATE VETERANS CEMETERY

8220 Bragg Boulevard Fort Bragg, NC 28310 (910) 436-5630

Regular Hours Monday through Friday 8:00AM to 4:30PM

WESTERN CAROLINA STATE CEMETERY

962 Old US Hwy 70 W Black Mountain, NC 28711 (828) 669-0684

Regular Hours Monday through Friday 8:00AM to 4:30PM

COUNTY VETERANS SERVICE OFFICES

ALAMANCE COUNTY

County Office Annex 201 W Elm St Graham, NC 27253 (336) 570-6763 Monday through Friday 8:00AM - 5:00PM

ALEXANDER COUNTY

621 Liledoun Rd Suite 8 Taylorsville, NC 28557 (828) 632-5411

Monday, Tuesday, Thursday, Friday 8:00AM - 5:00PM; Closed Wednesday

BETHLEHEM BRANCH LIBRARY

45 Rink Dam Rd Hickory, NC 27932 (828) 495-1050 Wednesday - 9:00AM - 2:00PM

ALLEGHANY COUNTY

348 S Main St Sparta, NC 27954 (336) 372-4850 Monday through Friday 8:00AM - 5:00PM

ANSON COUNTY

111 N Green St Wadesboro, NC 27701 (704) 694-4418

Monday through Friday 8:30AM - 5:00PM

ASHE COUNTY

150 Government Cir Suite 2100 Jefferson, NC 28054 (336) 846-5575 Monday through Friday

8:00AM - 5:00PM AVERY COUNTY

175 Linville St Newland, NC 27938 (828) 733-8211 Monday through Wednesday

8:00AM - 4:30PM

BEAUFORT COUNTY

1308 Highland Dr #104 Washington, NC 27839 (252) 946-8016

BERTIE COUNTY

106 Dundee St Suite 201 Windsor, NC 27546 (252) 794-5304 Monday through Friday 8:30AM - 5:00PM

BLADEN COUNTY

301 S Cypress St Elizabethtown, NC 28753 (910) 862-6781 Tuesday through Thursday 8:30AM - 3:00PM

BRUNSWICK COUNTY

10 Referendum Dr NE Bldg F Bolivia, NC 28752 (910) 253-2233

Monday through Friday 8:30AM - 5:00PM

BUNCOMBE COUNTY

40 Coxe Ave Fl 7 Asheville, NC 28208 (828) 250-5726 Monday through Friday 8:00AM - 5:00PM

BURKE COUNTY

501 N Green St Morganton, NC 28655 (828) 439-4376 Monday through Thursday 8:30AM- 4:00PM

CABARRUS COUNTY

363 Church St N Suite 180 Concord, NC 28025 (704) 920-2869 Monday through Friday 8:00AM - 5:00PM

CALDWELL COUNTY

905 West Ave NW Lenoir, NC 28645 (828) 757-1345 Monday through Friday 8:00AM - 5:00PM

CAMDEN COUNTY

ELIZABETH CITY VETERANS SERVICE CENTER 1023 US 17 South, Suite 2 Elizabeth City, NC 27909 (252) 331-4741

Camden County is served by the Elizabeth City Veterans Service Center. Please call for an appointment.

CARTERET COUNTY

3710-B John Platt Drive Morehead City, NC 28557 (252) 728-8440 Monday through Friday 8:00AM - 5:00PM

CASWELL COUNTY

Senior Services Center 175 Church St Yanceyville, NC 27379 (984) 232-7060

Caswell County is served by the Garner Veterans Service Center on thr First Tuesday & Fourth Wednesday of the Month.

Walk Ins Accepted on a f irst come first serve basis 11:00AM - 1:00PM

CATAWBA COUNTY

100 Government Dr Newton, NC 28658 (828) 465-8255 Monday through Friday 8:00AM - 5:00PM

CHATHAM COUNTY

W. Chatham Senior Center 964 East St Suite 209 Pittsboro, NC 27312 (919) 545-8334

(919) 545-833

Pittsboro Office: Tuesday 8:00AM-4:00PM, Wednesday 8:00-9:00AM and 3:00-4:00PM, Thursday 8:00AM-12:00PM

CHATHAM COUNTY

Siler City 112 Village Lake Rd Siler City, NC 27344 (919) 545-8334 Wednesdays 10:00AM - 2:00PM

CHEROKEE COUNTY

75 Peachtree St Murphy, NC 28906 (828) 835-8663 Monday through Friday 8:00AM - 5:00PM

CHOWAN COUNTY

305 W Freemason St Suite 1148 Edenton, NC 27932 (252) 482-1033 Monday and Tuesday 8:00AM - 4:00PM, Wednesday 8:00AM - 11:00AM, Closed Thursday and Friday

CLAY COUNTY

54 Church St Hayesville, NC 28904 (828) 389-3355 Wednesday and Friday 9:00AM - 12:00PM

CLEVELAND COUNTY

311 E Marion St Shelby, NC 28150 (704) 484-4803 Monday through Friday 8:00AM - 5:00PM

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COLUMBUS COUNTY

805 Pinckney St Whiteville, NC 28472 (910) 640-6638

Monday, Wednesday, Thursday, Friday 8:30AM - 4:00PM, Closed from 12-1PM

CRAVEN COUNTY

2402 Dr. MLK Jr Blvd New Bern, NC 28562 (252) 636-6611 Monday through Friday 8:00AM - 5:00PM

CUMBERLAND COUNTY

301 E Russell St Fayetteville, NC 28301 (910) 677-2970 Monday through Thursday 8:00AM- 3:00PM; Friday 8:00AM - 11:30AM

CURRITUCK COUNTY

ELIZABETH CITY STATE VETERANS SERVICE CENTER 1023 US 17 South, Suite 2

Elizabeth City, NC 27909 (252) 331-4741

Currituck County is served by the Elizabeth City Veterans Service Center. Please call for an appointment.

DARE COUNTY

Health & Human Services 107 Exeter St Manteo, NC 27954 (252) 475-5604 Tuesday - Thursday 8:30AM - 2:30PM

DAVIDSON COUNTY

913 N Greensboro St Suite 101 Lexington, NC 27292 (336) 242-2037 Monday through Friday 8:00AM - 4:00PM

DAVIE COUNTY

161 Poplar St Suite 123 Mocksville, NC 27028 (336) 753-6225 Monday through Friday 8:00AM - 4:30PM

DUPLIN COUNTY

169 Mallard St Kenansville, NC 28349 (910) 296-2114 Monday through Friday 8:00AM - 5:00PM Durham County

DURHAM COUNTY

Human Services Building 414 E Main St Fl 1 Suite 2220 Durham, NC 27701 (919) 560-8387 Monday through Friday 8:30AM - 5:30PM

EASTERN BAND OF CHEROKEE INDIANS

43 John Crowe Hill Road Cherokee, NC 28719 (828) 359-6195 Monday through Friday 8:00AM - 5:00PM

EDGECOMBE COUNTY

Rocky Mount 110 Fountain Park Dr Rocky Mount, NC 27809 (252) 977-3306 ext. 244 Mondays 8:30AM - 3:30PM

201 Saint Andrew St Tarboro, NC 27886 (252) 641-6286

Tuesday through Friday 8:00AM - 5:00PM

FRANKLIN COUNTY

Court House Annex 113 S Main Street Room 103 Louisburg, NC 27549 (919) 496-1939

Monday through Friday 8:00AM - 5:00PM

GASTON COUNTY

965 Roberts Dr Gastonia, NC 28054 (704) 866-3606

Monday through Friday 8:00AM - 5:00PM

GATES COUNTY

EIC Building 931 Main Street Gatesville, NC 27938 (252) 357-1780 Thursdays 1:00PM ñ 3:00PM or By Appointment

GRAHAM COUNTY

CANTON VETERANS SERVICE CENTER

12 N Main St Robbinsville, NC 28771 (828) 646-6937

Graham County is served by the Canton Veterans Service Center on the 1st and 3rd Wednesday of the month 10:00AM - 3:00PM

GRANVILLE COUNTY

107 Lanier St Oxford, NC 27565 (919) 693-1484

Monday through Friday 8:30AM - 3:00PM

GREENE COUNTY

Greene County Office Complex 229 Kingold Blvd Snow Hill, NC 28580 (252) 747-7320 Monday and Tuesday

GUILFORD COUNTY

9:00AM - 1:00PM

1203 Maple St Greensboro, NC 27405 (336) 641-2957

Monday through Friday 8:00AM - 5:00PM

High Point 325 E Russell Ave Rm 145 High Point, NC 27260 (336) 641-7929

Monday through Friday 8:00AM - 5:00PM

HALIFAX COUNTY

26 North King Street Halifax, NC 27839 (252) 583-1688 Monday through Friday 8:30AM - 5:00PM

HARNETT COUNTY

817 S 8th St Lillington, NC 27546 (910) 893-7574 Monday through Friday 8:00AM - 5:00PM; Office Closed 12:00PM - 1:00PM

HAYWOOD COUNTY

215 N Main St Waynesville, NC 28786 (828) 452-6634 Monday through Friday 8:00AM - 5:00PM

HENDERSON COUNTY

1200 Spartanburg Hwy Suite 200 Hendersonville, NC 28792 (828) 697-4817 Monday 8:30AM - 5:00PM, Tuesday and Wednesday 8:30AM - 2:30PM, Thursdays by Appointment

HERTFORD COUNTY

704 N King St Winton, NC 27986 (252) 358-7811 Monday through Friday 8:30AM - 5:00PM, Thursday 8:30AM - 12:00PM

HOKE COUNTY

129 W Elwood Ave Raeford, NC 28376

(910) 875-2147 Monday through Friday 8:00AM - 5:00PM

HYDE COUNTY

1223 Main St Swan Quarter, NC 27885 (252) 926-4383 Mondays and Wednesday 9:00AM - 1:00PM

IREDELL COUNTY

200 S Center St Statesville, NC 28677 (704) 878-3135

Monday through Friday 8:00AM - 5:00PM; Closed Wednesdays

COUNTY VETERANS SERVICE OFFICES (CONTINUED)

IREDELL COUNTY

Mooresville 610 E Center Ave Mooresville, NC 28115 (704) 664-3869 Wednesday 8:00AM - 5:00PM

JACKSON COUNTY

100 County Services Park Sylva, NC 28779 (828) 631-2231 Monday through Friday 8:00AM - 5:00PM

JOHNSTON COUNTY

309 E Market St Smithfield, NC 27577 (919) 989-5067 Monday through Friday

8:00AM - 5:00PM

JONES COUNTY

418 Hwy 58 N Unit D Trenton, NC 28585 (252) 448-1121 Monday through Wednesday 9:00AM - 5:00PM

LEE COUNTY

Lee County Enrichment Center 1615 South 3rd Street Sanford, NC 27330 (919) 776-0501 ext. 2209 Monday through Friday 8:30AM - 12:30PM

LINCOLN COUNTY

206 Gamble Dr Suite A Lincolnton, NC 28092 (704) 736-8506 Monday through Friday 8:00AM - 5:00PM

LUMBEE TRIBE

204 W 3rd St Pembroke, NC 28372 (910) 522-2210 *Call for Appointment*

MACON COUNTY

104 E Main St Franklin, NC 28734 (828) 349-2151 Monday through Friday 8:00AM - 12:00PM and 1:00PM-5:00PM

MADISON COUNTY

462 Long Branch Rd Marshall, NC 28753 (828) 649-2722 Monday through Friday Call for an Appointment

MARTIN COUNTY

205 E Main St Williamston, NC 27892 (252) 789-4398 Monday through Friday 8:30AM - 4:30PM

MCDOWELL COUNTY

McDowell County Senior Center 100 Spaulding Rd Marion, NC 28752 (828) 659-0833 Monday through Friday 8:00AM - 4:00PM

MECKLENBURG COUNTY

3205 Freedom Dr Suite 2000 Charlotte, NC 28208 (704) 336-2102 Monday through Friday 8:30AM - 3:30PM

MITCHELL COUNTY

130 Forest Service Dr Bakersville, NC 28705 (828) 688-2200 Monday through Wednesday 8:00AM - 5:00PM

MONTGOMERY COUNTY

219 S Main St Troy, NC 27371 (910) 576-4711 Monday through Friday 8:00AM - 5:00PM

MOORE COUNTY

Moore Co Agricultural Center 707 Pinehurst Avenue Carthage, NC 28327 (910) 947-3257 Monday through Friday 8:00AM - 5:00PM

NASH COUNTY

120 W Washington St Nashville, NC 27856 (252) 462-2720 Monday through Thursday 8:00AM to 5:00PM No walk-ins after 4:00PM

NEW HANOVER COUNTY

230 Government Center Dr Suite 36 Wilmington, NC 28403 (910) 798-7611/7612 Monday through Friday 8:00AM - 5:00PM

Katie B Hines Senior Center 308 Cape Fear Blvd Carolina Beach, NC 28428 (910) 798-7611/7612

First and Third Thursday of the month, 10:00AM - 12:00PM

NORTHAMPTON COUNTY

9467 Hwy, 305 Jackson, NC 27845 (252) 534-2621 Monday through Friday 8:30AM - 5:00PM

ONSLOW COUNTY

234 NW Corridor Blvd Suite 201 Jacksonville, NC 28540 (910) 347-3309 Monday through Friday 8:00AM - 5:00PM

ORANGE COUNTY

113 Mayo St Hillsborough, NC 27278 (919) 245-2890 Cal for An Appointment

PAMLICO COUNTY

C/O PAMLICO COUNTY DSS 828 Alliance Main St Bayboro, NC 28515 (252) 745-4086

Tuesday through Thursday 10:00AM - 4:00PM, Appointment Recommended

PASQUOTANK COUNTY

Elizabeth City State Veterans Service Center 1023 US 17 South, Suite 2 Elizabeth City, NC 27909 (252) 331-4741

PENDER COUNTY

805 S Walker St Burgaw, NC 28425 (910) 270-5005 Monday through Thursday 9:00AM - 5:00PM

HAMPSTEAD

15060 US Highway 17 N Suite 107 Hampstead, NC 28433 (910) 270-5005

Mondays through Thursday 8:00AM-4:00PM, by Appointment Only

PERQUIMANS COUNTY

104 Dobbs St Hertford, NC 27944 (252) 426-1796 Mondays 8:00PM - 5:00PM

PERSON COUNTY

87 Semora Rd Roxboro, NC 27573 (336) 599-7484 Monday & Tuesday 8:30-5:00, Wednesday 8:30-12:30

PITT COUNTY

1717 W 5th St Greenville, NC 27834 (252) 902-3090 Monday through Friday 8:00AM - 5:00PM

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POLK COUNTY

75 Carmel Ln Columbus, NC 28722 (828) 894-0003 Monday through Friday 8:00AM - 4:30PM

RANDOLPH COUNTY

158 Worth St Asheboro, NC 27203 (336) 318-6909 Monday through Friday 8:00AM - 5:00PM

RICHMOND COUNTY

1401 Fayetteville Rd Rockingham, NC 28379 (910) 997-8232 Monday through Friday 8:00AM - 5:00PM

ROBESON COUNTY

113 W 8th St Lumberton, NC 28358 (910) 671-3070/3071 Monday through Friday 8:15AM - 5:15PM

ROCKINGHAM COUNTY

Rockingham County Center 335 County Home Rd Reidsville, NC 27320 (336) 342-8449 Monday through Friday

8:00AM - 5:00PM

ROWAN COUNTY

1935 Jake Alexander Blvd W Suite A-2 Salisbury, NC 28147 (704) 216-8138 Monday through Friday 8:00AM - 5:00PM

RUTHERFORD COUNTY

303 Fairground Rd Spindale, NC 28160 (828) 287-6185/6064 Monday through Friday 8:00AM - 5:00PM

SAMPSON COUNTY

335 County Complex Rd Suite 100 Clinton, NC 28328 (910) 592-2862 Monday through Thursday 8:00AM - 5:00PM, Friday Phone Service Only

SCOTLAND COUNTY

507 W Covington St Laurinburg, NC 28353 (910) 277-2597 Monday through Friday 8:00AM - 5:00PM

STANLY COUNTY

1000 N 1st St Suite 6 Albemarle, NC 28001 (704) 986-3694 Monday through Friday 8:30AM - 5:00PM

STOKES COUNTY

1000, N First Street, Suite 6 Danbury, NC 27016 (336) 593-2468 Monday through Wednesday 8:30AM - 5:00PM, Closed between 12:00PM & 1:00PM

SURRY COUNTY

1218 State St Suite 700 Mt. Airy, NC 27030 (336) 783-8820 Monday through Friday 8:15AM - 5:00PM

SWAINE COUNTY ANNEX

Canton Veterans Service Center 101 Mitchell Rd Bryson City, NC 28713 (828) 646-6937

Swaine County is served by the Canton Veterans Service Center. Call any day Monday through Friday for an appointment with VSO, every other Thursday

TRANSYLVANIA COUNTY

106 E Morgan St Rm 237 Brevard, NC 28712 (828) 884-3276

Tuesday and Thursday 8:30AM - 4:00PM; Monday, Wednesday, and Friday by appointment only

TYRRELL COUNTY ANNEX

GREENVILLE STATE VETERANS SERVICE CENTER 106 Water Street Columbia, NC 27925 (252) 796-0000

Tyrrell County is served by the Greenville Veterans Service Center. 3rd Wednesday of the month, 10:00AM-2:00PM

UNION COUNTY

407 N Main St Monroe, NC 28112 (704) 283-3807 Monday through Friday 8:00AM - 5:00PM

VANCE COUNTY

Henry A. Dennis Bldg 300 S Garnett St Rm B Henderson, NC 27536 (252) 438-4619 Monday through Friday 8:30AM - 5:00PM

WAKE COUNTY

3000 Falstaff Rd Raleigh, NC 27610 (919) 212-8387

Monday through Friday 8:30AM - 5:15PM Please call for an appointment

WARREN COUNTY

109 S Main St Warrenton, NC 27589 (252) 257-3385 Monday through Friday 8:30AM - 5:00PM

WASHINGTON COUNTY

112 Latham Ave Plymouth, NC 27962 (252) 799-9764

Wednesday and Thursday 8:30AM - 5:00PM by appointment only

WATAUGA COUNTY

126 Poplar Grove Connector Suite 203 Boone, NC 28607 (828) 265-8065 Monday through Friday 8:00AM - 5:00PM

WAYNE COUNTY

2001 E Ash St Suite D Goldsboro, NC 27533 (919) 731-1490 Monday through Wednesday 8:00AM - 1:00PM

WILKES COUNTY

110 North St Wilkesboro, NC 28697 (336) 651-7327 Monday through Friday 8:30AM - 5:00PM

WILSON COUNTY

1901 Tarboro St SW Suite 202 Wilson, NC 27893 (252) 237-2422 Monday through Friday 8:00AM - 5:00PM

YADKIN COUNTY

101 S State St Rm 103 Yadkinville, NC 27055 (336) 849-7914 Monday through Friday 8:00AM - 5:00PM

YANCEY COUNTY

110 Town Sq Rm 12 Burnsville, NC 28714 (828) 682-1514 Monday and Tuesday 8:00AM - 5:00PM



🐨 USDVA MEDICAL FACILITIES

ASHEVILLE VA MEDICAL CENTER

1100 Tunnel Road Asheville, NC 28805 (828) 298-7911

HICKORY CBOC

2440 Century Place SE Hickory, NC 28602 (828) 431-5600

FRANKLIN CBOC

647 Wayah St Franklin, NC 28734 (828) 369-1781

RUTHERFORD COUNTY CBOC

374 Charlotte Road Rutherfordton, NC 28139 (828) 288-2780

DURHAM VA MEDICAL CENTER

508 Fulton Street Durham, NC 27705 (919) 286-0411

BLIND REHABILITATION OUTPATIENT CLINIC

8081 Arco Corporate Drive Raleigh, NC 27617 (919) 286-5235

BRIER CREEK DIALYSIS CLINIC

8081 Arco Corporate Drive Suite 130 Raleigh, NC 27617 (919) 286-5220

GREENVILLE HEALTH CARE CENTER

401 Moye Blvd Greenville, NC 27834 (252) 830-2149

DURHAM CLINIC

1824 Hillandale Road Durham, NC 27705 (919) 383-6107

HILLANDALE Road outpatient clinics I & II

1824 Hillandale Road Durham, NC 27705 (919) 383-6107

MOREHEAD CITY CBOC 5420 Highway 70

Morehead City, NC 28557 (252) 240-2349

RALEIGH CBOC

3305 Sungate Blvd Raleigh, NC 27610 (919) 212-0129

RALEIGH II CBOC

3040 Hammond Business Place Suite 105 Raleigh, NC 27603 **(919) 899-6259**

RALEIGH III CBOC

2600 Atlantic Ave Suite 200 Raleigh, NC 27604 **(919) 755-2620**

RALEIGH III CLINIC

2600 Atlantic Ave Suite 200 Raleigh, NC 27604 (919) 755-2620

FAYETTEVILLE VA MEDICAL CENTER

2300 Ramsey Street Fayetteville, NC 28301 (910) 488-2120

FAYETTEVILLE DIALYSIS CLINIC

2301 Robeson Street Fayetteville, NC 28305 (910) 483-9727

FAYETTEVILLE HEALTH CARE CENTER

7300 South Raeford Road Fayetteville, NC 28304 (910) 488-2120/(800) 771-6106

FAYETTEVILLE REHABILITATION CLINIC

4101 Raeford Road Suite 100-B Fayetteville, NC 28304 (910) 908-2222

BRUNSWICK COUNTY CBOC

18 Doctors Circle (Units 2 & 3) Supply, NC 28462 (910) 754-6141

GOLDSBORO CBOC

2610 Hospital Road Goldsboro, NC 27534 (919) 731-4809

HAMLET CBOC

100 Jefferson Street Hamlet, NC 28345 (910) 582-3536

JACKSONVILLE CBOC

4006 Henderson Drive Jacksonville, NC 28546 (910) 353-6406

ROBESON COUNTY CBOC

139 Three Hunts Drive Pembroke, NC 28372 (910) 272-3220

SANFORD CBOC

3112 Tramway Road Sanford, NC 27332 (919) 775-6160

WILMINGTON HCC

1705 Gardner Road Wilmington, NC 28405 (910) 343-5300

YOU CALL, DMVA ANSWERS – 844.624.8387



On behalf of all North Carolina Veterans, thank you for your service to our state.

OUR 2019 LEGISLATIVE GOALS

Provide veterans that are permanently and totally disabled as designated by the Department of Veteran's Affairs with greater property tax exclusion

Extend the Bailey Act to cover all state and Federal Retirees

Provide support for the passage of House Bill 64 to recognize Blue and Gold Star families

Support NCDMVA funding requirements as stated in the Governor's budget request to the General Assembly

Supporting Organizations

American Legion American Veterans (AMVETS) Disabled American Veterans Fleet Reserve Association Marine Corps League Military Order of the Purple Heart Military Officers Association of America (MOAA) Paralyzed Veterans of America Veterans of Foreign Wars (VFW) Vietnam Veterans of America The Benevolent & Protective Order of

the Elks of the USA

SALISBURY -W.G. (BILL) HEFNER VA MEDICAL CENTER

1601 Brenner Avenue Salisbury, NC 28144 (704) 638-9000

CHARLOTTE CBOC

8601 University East Drive Charlotte, NC 28213 (704) 597-3500

CHARLOTTE HEALTH CARE CENTER

3506 West Tyvola Road Charlotte, NC 28208 (704) 329-1300

KERNERSVILLE HEALTH CARE CENTER

1695 Kernersville Medical Parkway Kernersville, NC 27284 (336) 515-5000

🔟 USDVA VET CENTERS

CHARLOTTE VET CENTER

2114 Ben Craig Drive Suite 300 Charlotte, NC 28262 (704) 549-8025

FAYETTEVILLE VET CENTER

2301 Robeson Street Suite 103 Fayetteville, NC 28305 (910) 488-6252

GREENSBORO VET CENTER

3515 West Market Street Suite 120 Greensboro, NC 27406 (336) 323-2660

GREENVILLE VET CENTER

1021 WH Smith Blvd Suite 100 Greenville, NC 27834 (252) 355-7920

HAMPTON VA MEDICAL CENTER

100 Emancipation Drive Hampton, VA 23667 (757) 722-9961

ALBEMARLE PRIMARY OPC

1845 W City Dr Elizabeth City, NC 27909 (757) 722-9961

CHESAPEAKE CBOC

1987 S Military Hwy Chesapeake, VA 23320 (757) 722-9961

VIRGINIA BEACH CBOC

244 Clearfield Ave Virginia Beach, VA 23462 (757) 722-9961

JACKSONVILLE VET CENTER

110A Branchwood Dr Jacksonville, NC 28546 (910) 577-1100

RALEIGH VET CENTER

8851 Ellstree Lane Suite 122 Raleigh, NC 27617 (919) 361-6419

SPINDALE OUTSTATION

303 Fairground Road Spindale, NC 28160 (828) 288-2757

FAYETTEVILLE VET CENTER

2301 Robeson St Suite 103 Fayetteville, NC 28305 (910) 488-6252 / (800) 771-6106 ext.7701

JACKSONVILLE VET CENTER

110A Branchwood Dr Jacksonville, NC 28345 (910) 577-1100 / (877) 927-8387

USDVA BENEFIT OFFICES & INTAKE CENTERS

WINSTON-SALEM REGIONAL OFFICE

Federal Building 251N Main Street Winston-Salem, NC 27155 (800) 827-1000

INTAKE SITE AT CAMP LEJEUNE

Dept of VA - Benefits Delivery at Discharge Camp Lejeune, NC 28547

INTAKE SITE At cherry point mcas

Camp Lejeune Dept of VA -Benefits Delivery at Discharge Camp Lejeune, NC 28547

INTAKE SITE At fort bragg

Soldier Support Center/ VA Outbase office Fort Bragg, NC 28307

INTAKE SITE AT NEW RIVER MCAS

Camp Lejeune Dept of VA -Benefits Delivery at Discharge Camp Lejeune, NC 28547

INTAKE SITE At pope air force base

Family Support Center Seymour-Johnson AFB, NC 28307

INTAKE SITE At Seymour Johnson Air Force Base

Family Support Center Seymour-Johnson AFB, NC 27531



North Carolina Veterans Facts

7th in the nation with 730,357 Veterans.

6th in the nation with 97,585 Military Retirees.

#2 in Rural Veterans

Combines VA/DOD Retiree Impact on NC economy in 2018: Nearly 9.7 billion

Home to 6 major military Installations (5DOD, 1 DHS) 96,531 Active Duty 21,917 Reserve/National Guard 21,632 Civilian 140,080 Total (source DMDC)

VA Facilities:

4 VA Medical Centers 5 Health Care Centers 14 CBOC's 2 Dialysis Centers 2 Annex's 6 Vet Centers 236,502 Unique Patients In 2015, SBA reported 11% of NC businesses were Veteran-Owned (87,000 businesses)

Prepared by: NC Department of Military & Veterans Affairs (www.milvets.nc.gov)

NC Veterans Council (www.ncveteranscouncil.com)

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NATIONAL CEMETERIES

NEW BERN NATIONAL CEMETERY

1711 National Avenue New Bern, NC 28560 (252) 637-2912

RALEIGH NATIONAL CEMETERY

501 Rock Quarry Road Raleigh, NC 27610 (252) 637-2912

SALISBURY NATIONAL CEMETERY

501 Statesville Boulevard Salisbury, NC 28144 (704) 636-2661

WILMINGTON National Cemetery

2011 Market Street Wilmington, NC 28403 (910) 815-4877



🖰 NC WORKS AND CAREER CENTERS

ALAMANCE COUNTY

2640 S. Columbine Lane Burlington, NC 27215 Phone: (336)570-6800 Monday-Friday, 8:30 am-5:00 pm ncworks.2300@nccommerce.com

ALEXANDER COUNTY

604 7th Street, SW Taylorsville, NC 28681 Phone: (828)632-4631 W-TH 8:30am-4:30pm ncworks.8700@nccommerce.com

ALLEGHANY COUNTY

115 D Atwood Street Sparta, NC 28675 **Phone: (336) 372-9675** *M, W 8:00am-5:00pm* ncworks.6810@nccommerce.com

ANSON COUNTY

514 N. Washington St Lockhart-Taylor Center Wadesboro, NC 28170 Phone: (704) 272-5479 Monday-Friday, 8:00 am-4:30 pm; Closes the 2nd Friday of each month at 12 noon. ncworks.8900@nccommerce.com

ASHE COUNTY

626 Ashe Central School Road Unit 5 Jefferson, NC 28640 Phone: (336) 982-5627 *M-Th 8:00am-5:00pm, F 8:00am-2pm* ncworks.9300@nccommerce.com

AVERY COUNTY

428 Pineola Street Newland, NC 28657 Phone: (828)737-5419 *M-TH 8:30am-12pm; 1pm-5:00pm; F 8:30-12pm* ncworks.6600@nccommerce.com

BEAUFORT COUNTY

1502 N. Market Street Washington, NC 27889 Phone: (252) 940-0900 M-Th 8:00am-5:00pm, Fr 9:00am-5:00pm; Closes the 2nd Friday of each month at noon ncworks.0520@nccommerce.com

BERTIE COUNTY

105 East Granville Street Windsor, NC 27983 Phone: (252) 794-0799 Monday-Friday, 8:30 am-5:00 pm - Closed the 2nd Friday of each month at 12 noon ncworks.0521@nccommerce.com

BLADEN COUNTY

401 Mercer Mill Road Elizabethtown, NC 28337 Phone: (910) 862-3255 Monday-Friday, 8:30 am-5:00 pm ncworks.3400@nccommerce.com

BRUNSWICK COUNTY

5300-7 Main Street Shallotte, NC 28470 Phone: (910)754-6120 Monday-Friday, 8:30 am-5:00 pm ncworks.1800@nccommerce.com

BUNCOMBE COUNTY

48 Grove Street Asheville, NC 28801 Phone: (828) 251-6200 Monday-Friday, 8:30am - 5:00pm ncworks.1700@nccommerce.com

BURKE COUNTY

720 East Union Street Morganton, NC 28655 Phone: (828)438-6161 *M-TH 8:30-5 F 8:30-12* ncworks.6100@nccommerce.com

CABARRUS COUNTY

845 North Church Street Suite 201 Concord, NC 28025 Phone: (704) 786-3183 Monday-Friday, 8:00 am-4:30 pm; Closes the 2nd Friday of each month at 12 noon. ncworks.2800@nccommerce.com

CALDWELL COUNTY

1909 Hickory Blvd SE Lenoir, NC 28645 **Phone: (828)759-4680** *M-TH: 8:00am-4:30pm, F: 8:00am-noon.* ncworks.0560@nccommerce.com

CARTERET COUNTY

309 Commerce Avenue Morehead City, NC 28557 Phone: (252) 726-7151 Monday-Friday, 8:00 am-5:00 pm ncworks.6000@nccommerce.com

CASWELL COUNTY

331 Piedmont Drive PO Box 1150 Yanceyville, NC 27379 Phone: (336)694-5975 *W*,*TH*, *8:30am-12:30pm*, *1 -4:30 pm* ncworks.4701@nccommerce.com

CATAWBA COUNTY

403 Conover Station, SE Suite C Conover, NC 28613 Phone: (828) 466-5535 *M-TH 8:00am-4:30pm; F 8:00am-12pm* ncworks.4400@nccommerce.com

CHATHAM COUNTY

764 West St. Pittsboro, NC 27312 Phone: (919) 545-8054 *M-F 9:00- 5:00* ncworks.0601@nccommerce.com

CHEROKEE COUNTY

800 US Hwy 64 800 West US Hwy 64 Murphy, NC 28906 Phone: (828) 837-7407 Monday-Thursday, 8:30 am-5:00 pm, Friday 8:30 am - noon. ncworks.6400@nccommerce.com

CHOWAN COUNTY

118 Blades St, Bldg 3 Edenton, NC 27932 **Phone: (252) 482-2195** *Tues, Thurs 8:30am - 5:00pm* ncworks.3200@nccommerce.com

CLEVELAND COUNTY

404 E. Marion Street Shelby, NC 28150 Phone: (704) 480-5414 M - F 8:30 am-5:00 pm; Closed at 1pm every 2nd & 4th Friday of each month. ncworks.8000@nccommerce.com

C NC WORKS AND CAREER CENTERS (CONTINUED)

COLUMBUS COUNTY

4564 Chadbourn Hwy. Located at Southeastern CC Building A Whiteville, NC 28472 Phone: (910) 642-7141 261 M-W-TH 8:00am-5:00pm, Tue 8:00am-8pm, Fri 8:00am-3pm ncworks.0330@nccommerce.com

CRAVEN COUNTY

2836 Neuse Blvd. New Bern, NC 28560 Phone: (252) 514-4828 Monday-Friday, 8:00 am-4:30 pm ncworks.6500@nccommerce.com

CUMBERLAND COUNTY

414 Ray Avenue Fayetteville, NC 28301 Phone: (910) 486-1010 *M*, *T*, *W*, *F* 8:00am-4:30pm, Thurs 8:00am-1pm ncworks.3500@nccommerce.com

DARE COUNTY

2522 S. Croatan HighwayMilepost 10.5 PO Box 757 Nags Head, NC 27959 Phone: (252) 480-3500 Monday-Friday, 8:30 am-5:00pm ncworks.6700@nccommerce.com

DAVIDSON COUNTY

220 East 1st Ave. Suite 10 Lexington, NC 27292 **Phone: (336) 242-2065** *M-F 8:00am-5:00pm* ncworks.0391@nccommerce.com

211 W. Colonial Drive Suite 119 Thomasville, NC 27360 **Phone: (336) 474-2655** *Monday-Friday, 8:00 am-5:00pm* ncworks.0390@nccommerce.com

DAVIE COUNTY

1205 South Salisbury Street Room #115 Mocksville, NC 27028 **Phone: (336) 934-3286** *Tuesday 8:00am - 12pm; Thursday 8:00am - 5:00pm; Friday 8:00am - 5:00pm* ncworks.5800@nccommerce.com

DUPLIN COUNTY

192 Magnolia Ext. Kenansville, NC 28349 Phone: (910) 296-1478 Monday-Friday, 8:30 am-5:00pm ncworks.4700@nccommerce.com

DURHAM COUNTY

1105 S. Briggs Avenue Durham, NC 27703 Phone: (919) 560-6880 Monday through Thursday, 8:30 AM until 5:00 PM; Friday 8:30 AM until 1:00 PM ncworks.3000@nccommerce.com

EDGECOMBE COUNTY

110 Fountain Park Drive Suite A2 Battleboro, NC 27809 Phone: (252)977-3306 Monday- Friday, 8:30 am-5:00pm, Closed from 12-5 last Thurs. of each month ncworks.7600@nccommerce.com

FORSYTH COUNTY

2701 University Parkway Winston Salem, NC 27105 Phone: (336) 464-0520 Monday - Friday 8:00 am - 5:00pm ncworks.9800@nccommerce.com

GASTON COUNTY

1391 Bessemer City Road Gastonia, NC 28052 Phone: (704) 853-5328 *M-TH 8:00am-4:30pm; F 8:00am-1pm* ncworks.3800@nccommerce.com

GRANVILLE COUNTY

111 Hilltop Village Oxford, NC 27565 Phone: (919) 693-2686 Monday-Wednesday & Friday, 8:30am-5:00pm; Thursday, 8:30am - 12:00pm ncworks.6900@nccommerce.com

GREENE COUNTY

818 Hwy 91 North Snow Hill, NC 28580 Phone: (252) 747-3434 764 *M, W 8:30-5:00pm call for summer hours* ncworks.0401@nccommerce.com

GUILFORD COUNTY

2301 West Meadowview Rd Greensboro, NC 27407 Phone: (336)297-9444 Mon, Tues, Thurs 8:30 - 5:00pm Wed 8:30 -7:00pm,Friday 8:30 - 2:00 ncworks.4000@nccommerce.com

607 Idol Street High Point, NC 27261 **Phone: (336) 882-4141** *M*,*T*,*TH 8:30am-5:00pm, W 8:30am-7pm, F 8:30am-2pm* ncworks.4500@nccommerce.com

HALIFAX COUNTY

406 Premier Boulevard Roanoke Rapids, NC 27870 Phone: (252)537-4188 Monday-Friday, 8:30 am-5:00pm. Closed from 12-5 last Thurs. of each month ncworks.7400@nccommerce.com

HARNETT COUNTY

214 W Edgerton Street Dunn, NC 28334 Phone: (910) 891-2915 Monday-Friday., 8:30 am-5:00pm ncworks.2900@nccommerce.com

1137 E. Cornelius Harnett Blvd Lillington, NC 27546

Phone: (910) 814-4042 M-TH 8:00am-5:00pm, Fri 7am-3:30pm, call summer hours ncworks.0600@nccommerce.com

HAYWOOD COUNTY

1170 North Main Street Waynesville, NC 28786 Phone: (828) 456-6061 Monday-Thursday, 8:30 am-5:00 pm, Friday 8:30 am - noon. ncworks.9200@nccommerce.com

HENDERSON COUNTY

Blue Ridge Community College 180 West Campus Dr. Continuing Education Building Flat Rock, NC 28731 Phone: (828) 694-1755 *M-TH 8:00am-6pm, Fri 8-4:30pm, call summer hours* ncworks.0610@nccommerce.com

YOU CALL, DMVA ANSWERS – 844.624.8387



GET ASSISTANCE: NCSERVES.ORG

NCServes' Coastal, Central Carolina, Metrolina and Western networks are coordinated systems of public, private and non-profit organizations working together to serve veterans and their families.



If you need help and don't know where exactly to go, I would go to AmericaServes because they have the resources and can point you in the right direction to meet the needs that you currently have.

— Ricardo Thompson, Air Force Veteran



C NC WORKS AND CAREER CENTERS (CONTINUED)

HERTFORD COUNTY

109 Community College Road Jernigan Bldg. B Room 135 Ahoskie, NC 27910 **Phone: (252) 862-1257** *8:30 am-5 pm* ncworks.1400@nccommerce.com

HOKE COUNTY

304 Birch Street Raeford, NC 28376 Phone: (910) 875-5059 Monday-Friday, 8:30-5:00pm closed 12:30-1:30pm ncworks.7100@nccommerce.com

IREDELL COUNTY

532 Patterson Avenue Suite 170 Mooresville, NC 28115 Phone: (704) 360-8067 Monday - Friday 8:00am-4:30pm; Closes the 3rd Friday of each month at 12 noon. sylvia.jones@rescare.com

133 Island Ford Road Statesville, NC 28625 Phone: (704) 878-4241 Monday - Friday 8:00am-4:30pm; Closes the 2nd Friday of each month at 12 noon. ncworks.8400@nccommerce.com

JACKSON COUNTY

26 Ridgeway Street, Suite 2 P0 Box 1014 Sylva, NC 28779 **Phone: (828) 586-4063** *M,W 8:30 am - noon, 1 pm-4:30 pm, F 8:30-12:pm* **ncworks.8500@nccommerce.com**

JOHNSTON COUNTY

8998 US 70 Business Hwy West Suite 100 Clayton, NC 27520 Phone: (919) 553-0953 Open 8:30 AM until 5:00 except Tues. (closes 7:00 PM) and Fri. (closes 2:00 PM) ncworks.8200@nccommerce.com

JONES COUNTY

509 NC Hwy 58 N , LCC Jones Co Ctr, PO Box 156 Trenton, NC 28585 **Phone: (252) 448-4791** *Mon-Tues 8:00am-6pm, Wed-Thu 8:00am-5:00pm* ncworks.0402@nccommerce.com

LEE COUNTY

1909 Lee Avenue Sanford, NC 27330 Phone: (919) 775-2241 Monday-Friday, 8:30 am-5:00pm ncworks.7900@nccommerce.com

LENOIR COUNTY

231 Hwy 58 South PO Box 822 Kinston, NC 28501 Phone: (252) 775-6021 Monday-Friday, 8:00am-5:00pm ncworks.4900@nccommerce.com

LINCOLN COUNTY

529 N. Aspen Street Lincolnton, NC 28092 Phone: (704) 735-8035 Monday - Friday 8:00am-4:30pm; Closes the 2nd Friday of each month at 12 noon. ncworks.5300@nccommerce.com

MACON COUNTY

5 West Main Street Franklin, NC 28734 **Phone: (828) 369-9534** *Monday-Thursday, 8:30 am-5:00 pm, Friday 8:30 am - noon.* ncworks.3700@nccommerce.com

MADISON COUNTY

4646 U.S. Highway 25-70 AB Tech - Madison Campus Marshall, NC 28753 **Phone: (828) 782-2632** *M*,- *F*, 8:00am - 5:00pm ncworks.0611@nccommerce.com

MARTIN COUNTY

407 East Blvd Williamston, NC 27892 Phone: (252) 792-7816 *M-F 8:30AM-5:00pm; closed 12pm-5:00pm 2nd Friday of each month* ncworks.9400@nccommerce.com

MCDOWELL COUNTY

316 Baldwin Avenue, Suite 1 Marion, NC 28752 **Phone: (828) 659-6001** *M-Th 8-5:00pm F 8:00am-12pm* ncworks.5600@nccommerce.com

MECKLENBURG COUNTY

5601 Executive Center Drive Suite 100 Charlotte, NC 28212 Phone: (704) 566-2870 Monday - Friday 8:00am-4:30pm; Closes the 3rd Friday of each month at 2pm. ncworks.2600@nccommerce.com

7140 Forest Point Blvd. Suite A Charlotte, NC 28217

Phone: (704) 565-6865 Monday - Friday 8:00am-4:30pm; Closes the 3rd Friday of each month at 2pm. ncworks.2610@nccommerce.com

MITCHELL COUNTY

200 Mayland Drive PO Box 827 Spruce Pine, NC 28777 Phone: (828) 766-1195 Mon, Wed 8:30am-5:00pm, Closed 12-1pm ncworks.8300@nccommerce.com

MONTGOMERY COUNTY

1011 Page Street Troy, NC 27371 Phone: (910) 898-9669 Monday-Thursday 8:30 am - 5:00 pm; Friday 8:30 am - 3:00 pm ncworks.8800@nccommerce.com

MOORE COUNTY

245 Shepherd Trail Aberdeen, NC 28315 Phone: (910) 944-7697 Monday- Friday 8:30 am - 5:00 pm ncworks.9700@nccommerce.com

Continue to Serve in A Career That Matters

North Carolina Department of Public Safety is hiring across the state:

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- Administrative Support

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C NC WORKS AND CAREER CENTERS (CONTINUED)

NEW HANOVER COUNTY

1994 South 17th Street Wilmington, NC 28401 Phone: (910) 251-5777 *M-W, F 8:00am-4:30pm; Thurs 8:00am-4:00pm* ncworks.9500@nccommerce.com

ONSLOW COUNTY

535 Bell Fork Road Jacksonville, NC 28546 Phone: (910) 347-2121 Monday- Friday 8:30 am - 5:00 pm ncworks.4600@nccommerce.com

ORANGE COUNTY

503 West Franklin Street Chapel Hill, NC 27516 **Phone: (919) 245-4335** *Monday- Friday 8:30 am - 5:00 pm* ncworks.3100@nccommerce.com

PAMLICO COUNTY

705 Main Street P.O. Box 598 Bayboro, NC 28515 **Phone: (252) 745-9934** *M,W,TH 7:30a-4:30p Tu 10am-7pm, F 7:30am-1pm, call summ hrs* ncworks.0400@nccommerce.com

PASQUOTANK COUNTY

422 McArthur Drive Elizabeth City, NC 27909 Phone: (252) 331-4798 M, T, Th 8:30 AM-5:00 PM, Wed. 8:30 AM-6:00 PM and Fri. 8:30 AM-2:00 PM ncworks.3300@nccommerce.com

PENDER COUNTY

904-A S. Walker Street Burgaw, NC 28425 Phone: (910) 259-0240 Monday- Friday 8:00am-4:30pm ncworks.2200@nccommerce.com

PITT COUNTY

3101 Bismarck Street Greenville, NC 27834 Phone: (252) 355-9067 Monday- Friday 8:30am - 5:00pm; Closes the 2nd Friday of each month at 12 noon ncworks.4100@nccommerce.com

RANDOLPH COUNTY

600 S. Fayetteville Street Asheboro, NC 27203 Phone: (336) 625-5128 *M*,*W*,*Th*,*F* 8:30am-5:00pm; Tue 8:30am-7pm ncworks.1600@nccommerce.com

RICHMOND COUNTY

115 West Franklin Street Rockingham, NC 28379 Phone: (910) 997-9180 Monday through Friday 8:00am until 4:30pm ncworks.7500@nccommerce.com



YOU CALL, DMVA ANSWERS – 844.624.8387



ROBESON COUNTY

289 Corporate Dr. Suite B Lumberton, NC 28358 Phone: (910) 618-5500 *M-F 8:30-5:00pm* ncworks.5500@nccommerce.com

ROCKINGHAM COUNTY

8340 NC Hwy 87 Reidsville, NC 27320 **Phone: (336) 634-5600** *Monday - Friday 8:00 am - 5:00pm* ncworks.7300@nccommerce.com

ROWAN COUNTY

1904 South Main Street Salisbury, NC 28144 Phone: (704) 639-7529 Monday - Friday 8:00am - 4:30pm; Closes the 3rd Friday of each month at 12 noon. ncworks.7800@nccommerce.com

RUTHERFORD COUNTY

223 Charlotte Road Rutherfordton, NC 28139 Phone: (828) 286-3042 Monday- Friday 8:00am-4:30pm, Closed at noon 2nd Friday each month ncworks.3600@nccommerce.com

SAMPSON COUNTY

115 North Boulevard Clinton, NC 28328 Phone: (910) 592-5756 Monday- Friday 8:30am - 5:00pm ncworks.2700@nccommerce.com

SCOTLAND COUNTY

303 N. Main Street Laurinburg, NC 28352 Phone: (910) 276-4260 Monday- Friday 8:30am - 5:00pm ncworks.5000@nccommerce.com

STANLY COUNTY

944 N. First Street Albemarle, NC 28001 Phone: (704) 982-2183 Monday- Friday 8:00am-4:30pm; Closes the 3rd Friday of each month at 12 noon. ncworks.1500@nccommerce.com

SURRY COUNTY

541 West Pine Street Suite 300 Mount Airy, NC 27030 Phone: (336) 786-4169 Monday - Friday 8:00 am - 5:00pm ncworks.6200@nccommerce.com

SWAIN COUNTY

101 Mitchell Street Bryson City, NC 28713 Phone: (828) 488-2149 Tues & Thurs 8:30am-4:30pm, Closed 12-1:00pm ncworks.2100@nccommerce.com

TRANSYLVANIA COUNTY

45 Oak Park Drive Brevard, NC 28712 Phone: (828) 883-2550 Mon-Thurs 8:30am - 5pm Fri. 8:30am - 4:30pm ncworks.2000@nccommerce.com

UNION COUNTY

1125 Skyway Drive Monroe, NC 28110 Phone: (704) 283-7541 Monday- Friday 8:00am-4:30pm; Closes the 3rd Friday of each month at 12 noon. ncworks.5900@nccommerce.com

VANCE COUNTY

857 South Beckford Drive Suite G Henderson, NC 27536 **Phone: (252) 438-6129** *Monday-Wednesday & Friday, 8:30am - 5:00pm; Thursday,*

8:30am -12:00pm ncworks.4200@nccommerce.com

WAKE COUNTY

1830-B Tillery Place Raleigh, NC 27604 Phone: (919) 715-0111 Mon. - Fri. 8:30 AM until 5:00 PM (Thurs. until 7:00 PM; Fri. until 2:00 PM) ncworks.7200@nccommerce.com

130 N. Judd Parkway, NE Fuquay-Varina, NC 27526 Phone: (919) 557-1121 Monday - Friday 8:30 am - 5:00 pm Konnstance.Birks@ncworks.gov

350 E. Holding Avenue Wake Forest, NC 27587 Phone: (919) 562-6379 8:30 PM until 5:15 PM ryeager@wakegov.com

220 Swinburne Street P0 Box 46833 Raleigh, NC 27610 **Phone: (919) 250-3770** *M,W,Th-F 9:00am-4:15:00pm Tues 9:00am-8pm* **tzarcone@wakegov.com** 1002 Dogwood Drive Zebulon, NC 27597 **Phone: (919) 404-3900** *M-F 8:30am-5:15:00pm* **dblevins@wakegov.com**

WARREN COUNTY WORKFORCE CENTER

309 N. Main Street, Rm. 123 Warrenton, NC 27589 Phone: (252) 257-3230 Monday-Friday 8:30am - 5:00pm; Closed 12pm-1pm ncworks.7000@nccommerce.com

WATAUGA COUNTY

App Ent Center 130 Poplar Grove Connector Boone, NC 28607 Phone: (828) 265-5385

M-Th 8:00am-5:00pm, F 8:00am-2pm ncworks.1900@nccommerce.com

WAYNE COUNTY

2006 Wayne Memorial Drive Goldsboro, NC 27534 **Phone: (919) 731-7950** *Monday-Friday 8:30am - 5:00pm* ncworks.3900@nccommerce.com

WILKES COUNTY

1320 West D Street Suite #2 North Wilkesboro, NC 28659 **Phone: (336) 838-5164** *M-Th 8:00am-5:00pm, F 8:00am-2pm* ncworks.6800@nccommerce.com

WILSON COUNTY

302 Tarboro Street West Wilson, NC 27893 **Phone: (252) 234-1129** *Monday - Friday 8:30 AM -5:00 PM; Closed from 12-5 last Thurs. of each month* ncworks.9600@nccommerce.com

YADKIN COUNTY

Workforce Center 1001 College Dr. Yadkinville, NC 27055 **Phone: (336) 386-3580** *Monday 8:30am- 5:00pm* ncworks.9000@nccommerce.com

YANCEY COUNTY

1040-L E. US Hwy 19E Suite 2 Burnsville, NC 28714 **Phone: (828) 682-6618** *M-TH 8:30am-5:00pm Closed 12pm-1pm* ncworks.1910@nccommerce.com

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VA BENEFITS



CONTACT 844.NC4.VETS 844.624.8387

- 24 . . . Filing Disability Claims
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The quickest way to navigate the claims process is to work with an Accredited Veteran Service Officer – whose services are FREE. Paying for services WILL NOT expedite the process.

HOW TO FILE A DISABILITY CLAIM



North Carolina Division of Veteran Affairs Service Officers (VSO) and local County Veteran Service Officers (CVSO) provide free VA disability claim assistance. Veterans can also receive free assistance through other Veteran Service Organizations such as: Vietnam Veterans of America, Veterans of Foreign Wars, Disabled American Veterans, etc. Veterans can also file a claim on line through eBenefits, a joint VA/DoD web portal that provides resources and selfservice capabilities (see page 152).



Veterans must provide evidence of a current disability to support a claim. Submitting evidence concurrently with a claim will help expedite the process. A veteran's disability evaluation is based on evidence so It's essential that the evidence submitted is relevant, accurate, and complete. Service Officers can assist with obtaining evidence to support a claim.



VA EXAMINATION

The VA may request an examination depending on the veteran's claim and treatment history. If required, Veterans will be scheduled for an exam. After the exam, a report is sent to the VA Rating Authority and is used, along with the additional evidence of record, to make the determination. Attending the exam, if scheduled, is crucial to the claim outcome.



The VA considers all evidence of record and decides whether to grant or deny the benefit. The Veteran is notified by mail. The notification includes an explanation of the basis for approval or denial, list of evidence reviewed, and available recourse, if they disagree with the decision. Veteran disability awards are defined and set based on federal law.

TIP: Ask your private doctor to include your VA file number on all records they submit.



CHECKLIST TO FILE CLAIM

 Bring a copy of your DD 214 and evidence that supports your claim.
 Never assume the VA has the necessary information on file.

Be sure your VA file number is included on every page of your correspondence and documentation.

Respond quickly and completely to the VA's request for further information.

- Keep all scheduled medical appointments.
- Notify the VA immediately if your address or phone number changes. Online through eBenefits, or by phone 1-800-827-1000.
- Know your service dates and Social Security number. If you are a spouse of a deceased veteran, you should know this information, along with any previous marital status of your veteran.

Be prepared to provide a voided check or Banking Account and Routing Numbers to setup direct deposit for any VA payment.



OPTIONS FOR DENIED CLAIMS OR IF YOU DISAGREE WITH A DECISION

If the VA denies your claim you may appeal the decision. You may also appeal if your claim was approved, but you disagree with any part of the rating. An appeal involves many steps, some of which are optional, some that are required. The appeals process has strict time limits that include:

- Notice of Disagreement (NOD)
- Statement of Case (SOC)
- Hearing (Optional)
- Formal Appeal (Form 9)
- Board of Veterans Appeals (BVA)
- U.S. Court of Appeals for Veterans Claims (CAVC)

Unfortunately, this process can take years to come to a final decision, but once a decision has been made, you will be notified by mail.

NOTE: Before you file an appeal, consider obtaining new & material evidence and request your denied claim be reconsidered. This can save time and effort. Talk to your local Veterans Service Officer before you file an appeal.

VETERANS CLAIMS & ADVOCACY FOR VETERANS, THEIR SURVIVORS AND DEPENDENTS

The Federal VA benefit system actually is a legal system. In order to qualify for benefits, veterans must file a claim against the United States proving they are eligible for these benefits through the submission of legal, military and medical evidence.

NCDMVA employs federally accredited and state certified Veterans Service Officers (VSOs) who are subject matter experts in Federal VA law (Chapter 38 United States Code and Chapter 38 Code of Federal Regulations) and are allowed to practice by taking Power of Attorney for veterans seeking benefits. These VSOs represent veterans, their dependents and survivors before the Federal VA in their claims and appeals.

With its County Veteran Service Officer and National Service Officer partners, NCDVA provides claims and counseling advocacy and representation to North Carolina's 800,000 veterans.

SIGN UP for eBenefits @ eBenefits.VA.GOV

In 2013, NC Veterans completed 68,895 claims, an increase of 38% from 2013. Currently, NCDMVA holds Power of Attorney for nearly 150,000 North Carolina Veterans.

In addition to claims work, VSOs regularly help veterans and their families learn about other benefits that they may be eligible for. VSOs are knowledgeable about the many resources available within the state and can usually assist in finding help and solutions to issues that you may be facing.

GULF WAR REGISTRY HEALTH EXAM FOR VETERANS

VA's Gulf War Registry Health Exam alerts Veterans to possible longterm health problems that may be related to environmental exposures during their military service. The registry data helps VA understand and respond to these health problems more effectively.

This comprehensive health exam includes an exposure and medical history, laboratory tests, and a physical exam. A VA health professional will discuss the results face-to-face with the Veteran and in a follow-up letter.

Important points about registry health exams

- Free to eligible Veterans and no co-payment
- Not a disability compensation exam or required for VA benefits
- Enrollment in VA's health care system not necessary
- Based on recollection of service, not on their military records
- Veterans can receive additional registry exams, if new problems develop
- Veterans' family members are not eligible for registry exams

Eligibility for Gulf War Registry Health Exam

Veterans who served in the Gulf during Operation Desert Shield, Operation Desert Storm, Operation Iraqi Freedom, or Operation New Dawn are eligible for the Gulf War Registry exam.

You do not need to be enrolled in VA health care to take part.

AGENT ORANGE REGISTRY HEALTH EXAM **FOR VETERANS**

VAs Agent Orange Registry health exam alerts Veterans to possible long-term health problems that may be related to Agent Orange exposure during their military service. The registry data helps VA understand and respond to these health problems more effectively.

This comprehensive health exam includes an exposure history, medical history, physical exam, and any tests if needed. A VA health professional will discuss the results faceto-face with the Veteran and in a followup letter.

Contact your local VA Environmental Health Coordinator about getting an Agent Orange Registry health exam.

ENVIRONMENTAL HEALTH COORDINATORS

SHEVILLE VAMC	FAYETTEVILLE VAMC
1100 Tunnel Road	2300 Ramsey Street
Asheville, NC 28805	Fayetteville, NC 28301
828-298-7911 Ext. 4343	910-488-2120 Ext. 758

DURHAM VAMC

508 Fulton Street Durham, NC 27705 919-286-0411 Ext. 6006/4288

SALISBURY VAMC

1601 Brenner Ave. Salisbury, NC 28144 704-638-9000 Ext. 12566

2018 VA DISABILITY COMPENSATION **RATES FOR VETERANS**

10%				. \$140.05
20%				. \$276.84
30%				. \$428.83
40%				. \$617.73
50%				. \$879.36
60%				\$1,113.86
70%				\$1,403.71
80%				.\$1,631.69
90%				.\$1,833.62
100%	, 0			\$3,057.13

AIRBORNE HAZARDS AND OPEN BURN PIT REGISTRY

Veterans and Service Members who were close to burn pit smoke or exposed or longer periods may be at greater risk for health problems. Health effects from burn pit exposure will vary and depend on a number of factors such as the kind of waste being burned, pre-existing conditions, and wind direction.

Veterans and Service members can use the registry questionnaire to report exposures to airborne hazards (such as smoke from burn pits, oil-well fires, or pollution during deployment), as well as other exposures and health concerns.

Registry participation is open to any Veteran or Service Member who served in:

- OEF/OIF/OND or in Djibouti, Africa, after September 11, 2001, or
- Operations Desert Shield or Desert Storm or the Southwest Asia theater of operations after August 2, 1990.



The Southwest Asia theater of operations includes the following locations: Iraq, Kuwait, Saudi Arabia, Bahrain, Gulf of Aden, Gulf of Oman, Oman, Qatar, United Arab Emirates, waters of the Persian Gulf, Arabian Sea, the Red Sea, and the airspace above these locations.

For more information and to register visit: www.veteran.mobilehealth.va.gov/AHBurnPitRegistry

DEPENDENCY AND INDEMNITY COMPENSATION

Dependency and Indemnity Compensation (DIC) is the primary monthly monetary benefit payable to surviving dependents of a deceased veteran, and is the monetary benefit to disability compensation for veterans.

This benefit is payable if the veteran died on active duty or in the line of duty and the death was not due to willful misconduct. Or, if death was after service, the death was caused by or attributed to a serviceconnected disability, or, if service member was rated 100% compensation for certain statute time limits. The current basic monthly rate of DIC is \$1,283.11 effective 12/01/2017 for an eligible surviving spouse. The rate is increased for each dependent child, and also

- if the surviving spouse is housebound or in need of aid and attendance. VA also adds a
 - transitional benefit to the surviving spouse's monthly
 - DIC if there are children under age 18. The amount is based on a family unit, not individual children.

For further rates information visit:

www.benefits.va.gov/compensation/current_ rates_dic.asp

SIGN UP for eBenefits @ eBenefits.VA.GOV

PRESUMPTIVE HEALTH CONDITIONS

There are three categories in which veterans may qualify for service-connected disability based on a condition to be presumed by military service. These groups are:

- 1 veterans who were diagnosed with a chronic disease such as arthritis, diabetes, or hypertension within one year of being released from active duty;
- 2 veterans diagnosed with amyotrophic lateral sclerosis (ALS) anytime after discharge of service and have at least 90 days of continuous service; and
- 3 veterans who served in the conflicts/geographic regions associated with specific exposures and have been diagnosed with specific diseases. For more information on presumptive health conditions, please contact a VSO.

FORMER POW'S Imprisoned for not less than 30 days and a disability of at least 10 percent disabling.

VIETNAM VETERANS [Exposed to Agent Orange] Served in the Republic of Vietnam between Jan. 9, 1962 and May 7, 1975.

ATOMIC VETERANS [Exposed to Ionizing Radiation] Participated in atmospheric nuclear testing; occupied or was a POW in Hiroshima or Nagasaki; service before Feb. 1, 1992 at diffusion plant in Paducah, KY, Portsmouth, OH, or Oak Ridge, TN; or service before Jan. 1, 1974 at Amchitka Island, AK.

ONLINE CRVETERANS:

- Apply for Veterans benefits online.
- Check on your compensation or pension claims status.
- Upload documents to support your compensation or pension claim.
- Check Post-9/11 GI Bill enrollment status.
- Use the VetSuccess employment search.
- View DoD TRICARE health insurance.
- Sign up for Veterans Group Life Insurance (VGLI) (Time limits apply)
- Search for and select an accredited Veterans Service representative or organization.
- Access MyHealtheVet with a single logon.

GULF WAR VETERANS served in the Southwest Asia Theater of Operations during the Gulf Wars with conditions that are medically unexplained, including chronic multi-symptom illnesses defined by a cluster of signs or symptoms that have existed for six months or more.

CAMP LEJEUNE [Exposure to Contaminated Drinking Water at Camp Lejeune] EFFECTIVE 14 MARCH 2017

The VA has established a presumptive service connection for Veterans, Reservists, and National Guard members exposed to contaminants in the water supply at Camp Lejeune from August 1, 1953 through December 31, 1987 who later developed one of the following eight diseases:

- Adult leukemia
- Aplastic anemia and other myelodysplastic syndromes
- Bladder cancer
- Kidney cancer
- Liver cancer
- Multiple myeloma
- Non-Hodgkin's lymphoma
- Parkinson's disease

Presently, these conditions are the only ones for which there is sufficient scientific and medical evidence to support the creation of presumptions; however, VA will continue to review relevant information as it becomes available.

- Check your VA payment history.
- Utilize the military skills translator and résumé builder.
- Utilize a fast track claims processing system for Vietnam Veterans.
- Order medical equipment such as hearing aid batteries and prosthetic socks.
- Check on your appeal status.
- Generate a VA home loan certificate of eligibility.
- Obtain official military personnel documents such as DD Form 214.
- Register for and update direct deposit information for certain benefits.

DEATH PENSIONS

SURVIVORS PENSION

The Survivors "Death" Pension benefit, is a tax-free monetary benefit payable to a low-income, un-remarried surviving spouse and/or unmarried child (children) of a deceased Veteran with wartime service. The deceased Veteran must have met certain active duty and war time service requirements as well as was discharged from service under other than dishonorable conditions.

Survivors Pension is based on your yearly family income, which must be less than the amount set by Congress and net worth may not be excessive to qualify.

While an un-remarried spouse is eligible at any age, a child of a deceased wartime Veteran must be: Under 18, OR Under age 23 if attending a VA-approved school, OR Permanently incapable of self-support due to a disability before age 18.

Learn more about survivor pension benefits at: https://www. benefits.va.gov/pension/spousepen.asp

BURIAL BENEFITS

Dependents and surviving spouses of an eligible veteran are eligible to be buried in national cemeteries.

When a death occurs and eligibility for interment in a national cemetery is determined, grave space is assigned by the cemetery director in the name of the veteran or family member. One gravesite is permitted for the interment of all eligible family members, unless soil conditions or the number of family decedents necessitate more than one grave. There is no charge for burial in a national cemetery.

See Page 37 for more information on Burial Benefits.

HEADSTONES AND MARKERS

Spouses and dependents are not eligible for a Governmentfurnished headstone or marker unless they are buried in a national cemetery, state veteran's cemetery, or military post/ base cemetery.

eBENEFITS HELP LINE 1-800-983-0937



Connecting veterans with resources, community, success

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Educating Charlotte about Veterans

2200 E. 7th Street Charlotte, NC 28204 704-332-8802 www.charlottebridgehome.org



IF YOU ARE A SERVICE MEMBER:

- Use the eLearning Center for the online transition assistance program and more.
- Transfer Post-9/11 education benefits.
- View DoD TRICARE health insurance.
- View DoD TRICARE reserve select.
- Sign up for service member out-of-pocket medical expenses (CCD).
- View Service members' Group Life Insurance (SGLI) elections.
- Apply for Veterans benefits online.
- Conduct a health benefits eligibility check.
- Update service member civilian employment information.
- View service member personnel information.
- Generate a VA home loan certificate of eligibility.

SIGN UP for eBenefits @ eBenefits.VA.GOV

COMPENSATION AND PENSION

A monetary benefit paid to veterans who are disabled by an injury or illness incurred or aggravated during active military service. These disabilities are considered to be service connected.

DISABILITY COMPENSATION

Disability compensation is paid monthly and varies with the degree of disability, the impairment to a veteran's earning capacity and the number of dependents. Veterans with certain severe disabilities may be eligible for additional special monthly compensation. These benefits are not subject to federal or state income tax.

NATIONAL GUARD /SELECT RESERVE

Reservists who serve on active duty establish veteran status and may be eligible for the full range of VA benefits, depending on the length of active military service and a discharge or release from active duty under conditions other than dishonorable. In addition, reservists not activated may qualify for some VA benefits.

National Guard members can establish eligibility for VA benefits if activated for federal service during a period of war or domestic emergency. Activation for other than federal service does not qualify guard members for all VA benefits.

Claims for VA benefits based on federal service filed by National Guard members should include a copy of their military orders, presidential proclamation or executive order that clearly demonstrates the nature of their federal service.

MILITARY RETIRED PAY

Historically, veterans have not been permitted to receive full military pay and VA compensation for benefits at the same time. Veterans who were entitled to both have had to either waive a portion of their retirement equaling the amount of awarded VA compensation or elect not to receive VA compensation at all. Receiving both benefits and retirement pay is commonly known as "concurrent receipt."

In 2004, Congress passed the Concurrent Retired and Disability Pay Act, allowing many veterans to receive 100 percent of the military retirement and VA compensation. Because of the complexity of this issue, visit www.dfas.mil for more information.

VA DISABILITY PENSION BENEFIT FOR WARTIME VETERANS

A non-Service-Connected Disability VA Pension is a benefit paid to wartime veterans who have limited or no income, and who are age 65 or older, or under 65 and are permanently and totally disabled, a patient in a nursing home or are receiving Social Security disability payments. The amount that's payable depends upon the type and amount of income the veteran and family members receive from other sources.



Veterans who are more seriously disabled may qualify for Aid and Attendance or Housebound benefits. These benefits are paid in addition to the basic pension rate. Monthly payments are made to qualified veterans to bring their total income to a congressionally established support level (including other retirement and Social Security income).

AID AND ATTENDANCE (A & A)

An A&A benefit is paid in addition to monthly pension. A&A is allowed if the veteran: requires the aid of another person in order to perform his or her daily living activities; is bedridden; is a patient in a nursing home due to mental or physical incapacity; or has corrected visual acuity of 5/200 or less, in both eyes, or concentric contraction of the visual field to 5 degrees or less.

HOUSEHOLD BENEFITS

A&A may not be paid without eligibility for pension. Qualifying veterans must have a single permanent disability (rated 100 percent disabled), and need assistance, or have a single permanent disability (100 percent disabled) and another disability, or disabilities, evaluated as 60 percent or more disabling.

A veteran cannot receive both A&A and Household Benefits at the same time.



WHAT IS eBenefits?

eBenefits is a joint VA/DoD web portal that provides resources and self-service capabilities to Veterans, Service Members, and their families to research, access and manage their VA and military benefits and personal information. eBenefits uses secure credentials to allow access to personal information and gives users the ability to perform numerous self-service functions. It is an essential way for veterans, service members, and their families to receive access to and service from VA and DoD.

WHAT CAN I DO IN eBenefits?

Some of the features within eBenefits allow veterans and service members to access official military personnel documents, view the status of their disability compensation claim, transfer entitlement of Post-9/11 GI Bill to eligible dependents (service members only), and register for and update direct deposit information for certain benefits.

HOW DO I ACCESS eBenefits?

eBenefits is located at **www.ebenefits.va.gov**. Before veterans or service members can access and use eBenefits they must be listed in the Defense Enrollment Eligibility Reporting System (DEERS) and obtain a DS Logon. They can choose from two levels of registration, DS Logon Level 1 (Basic) and DS Logon Level 2 (Premium).

WHAT IS A DS LOGON?

A DS Logon is a secure identity (username and password) that is used by various DoD and VA websites, including eBenefits. If you are already registered in DEERS, you are eligible for a DS Logon. Once you have a DS Logon, it is valid for the rest of your life.

SIGN UP for eBenefits *@* **eBenefits.VA.GOV**



WE THE COMRADES OF THE NORTH CAROLINA VFW INVITE YOU TO JOIN US. WE HAVE BEEN IN EXISTENCE SINCE 1935 AND ARE 22,493 MEMBERS STRONG IN 142 POSTS THROUGHOUT THE STATE OF NORTH CAROLINA.

IF YOU LIVE IN NORTH CAROLINA PLEASE CONTACT US:

(NC) 919-828-5058 WEBSITE: VFWNC.COM EMAIL: ADJ@VFWNC.COM OR FIND US ON FACEBOOK AT VETERANS OF FOREIGN WARS (VFW):NC

"NO ONE DOES MORE FOR VETERANS"



Korean War Veterans from North Carolina

<text>

The following Benefits are available to all veterans with a 0% Service-Connected Disability and Higher:

- Home Loan Guaranty Certificate of Eligibility. Request online through eBenefits or by phone 877-827-3702.
- Service Disabled Veterans Life Insurance. Must file within 2 years from initial notice of service-connected disability. (Insurance only.)
- Outpatient treatment for: (1) service-connected conditions, and (2) for all medical conditions if enrolled in VA healthcare program. Co-payment for treatment may apply for non-service connected conditions.
- Travel allowance for scheduled appointment for care of service-connected conditions at VA Medical Centers, and out patient clinics. (Eligibility based on the distance traveled 25 miles or more or a veteran's income.)
- Medical treatment for any condition: Enrollment in a VA healthcare program is encouraged but not required for treatment of a service connected condition. (A co-payment will apply for treatment of non-service connected conditions and prescription drugs.)

- Prosthetic Devices: for serviceconnected conditions, to include but not limited to wheelchairs, canes, crutches, hospital beds, Nebulizer, oxygen tanks, and electric scooters. The issue of any prosthetic devices requires a VA Doctor's prescription.
- Medical Treatment in non-VA facilities for service connected conditions may be authorized by the VA Medical Center. (Certain restrictions apply.)
- Ten Point Civil Service Preference. (10 points added to Civil Service test score only after veteran achieves at least 70 on a test.)
- Annual Clothing Allowance is available for veterans with a service-connected condition that requires the use of a prosthetic or orthopedic appliance (artificial limbs, braces, wheelchairs) or use prescribed medications for a skin condition which tends to wear, tear, or soil clothing. The items used must be prescribed and dispensed at a VA Medical Center.
- Dental treatment for: (1) service connected dental condition, or (2) followup dental treatment which has begun while hospitalized at a VA Medical Center, or any former Prisoner of War with 90 consecutive days or more of confinement. Some restrictions may apply.

Home Improvement and Structural Alteration Grant **Program** is administered by the Prosthetics Department at VA Medical Facilities for medically required improvements and/or structural changes to the veteran's residence.

This Grant requires a VA Doctor's prescription. Serviceconnected veterans can receive up to a \$6,800 grant. Nonservice-connected veterans may receive a grant up to \$2,000. The grant is to be used for allowing entrance or exit improvements for residence, essential lavatory and sanitary facilities, and kitchen and bathroom accessibility to sinks and counters.

This grant is not for complete remodeling of a veteran's bath or kitchen.

SIGN UP for eBenefits @ eBenefits.VA.GOV

10% SERVICE CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

Vocational Rehabilitation which includes full medical and dental care (dental if determined to be essential to finish training), a subsistence allowance in addition to disability payments, payment for all required schoolrelated supplies and direct payment of tuition. Funding fee waived for Homeloan Guarantee loans.

30% SERVICE CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

- Additional compensation for dependents (spouse, children, adopted children, and dependent parents).
- Non-Competitive Civil Service appointment: Job appointment without the requirement of an interview.
- Affirmative action in employment: A disabled veteran cannot be passed over to hire a nondisabled veteran or nonveteran unless at least three interviews have been conducted by the employer.
- Additional allowance for a spouse who is a patient in a nursing home: (Helpless or blind, or so nearly helpless as to require the aid and attendance of another person.)

40% SERVICE-CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

- Automobile Grant: (A one-time payment up to \$20,114) Veteran must have a service-connected loss of one hand, or one foot, or permanent loss of use of one hand or one foot, or a permanent impairment of vision of both eyes. A veteran must be rated for loss of use before this is granted.
- Payment of special adaptive automobile equipment: In addition to the automobile grant. Veteran must be entitled to the automobile grant as outlined above, or have a service-connected ankylosis (immobility) of one knee or one hip. (This requires a VA doctor's prescription for the adaptive equipment and can include; an automatic transmission, air conditioner, hand controls, power brakes, hand brakes, cruise control, ramps or wheelchair lifts, and any other adaptive equipment the doctor may deem necessary.)

HOW DO I REGISTER FOR AN eBenefits ACCOUNT?

There are two types of registration, Basic and Premium. With a Premium Account, you can view personal data about yourself in VA and DoD systems, apply for benefits online, check the status of your claims, update your address records, and more. To get a Premium eBenefits Account, you must verify your identity. Many people will be able to verify their identity online by answering a few security questions. Service members may verify their identity online by using their Common Access Card. Military retirees may verify their identity online using their Defense Finance and Accounting Service (DFAS) Logon. For those unable to verify their identity online, you will instantly receive a Basic Account. A Basic eBenefits Account lets you customize the site and access information you enter into eBenefits yourself; however, you cannot see your personal information in VA or DoD systems.

For more information on eBenefits visit: www.eBenefits.va.gov

50% SERVICE-CONNECTED OR HIGHER, ALL OF THE ABOVE PLUS:

- Medical treatment for any condition at VA Medical Centers: Enrollment in a VA health care program is encouraged but not required for treatment of a serviceconnected condition. No copayments for treatment of non-service-connected care or non-service-connected prescription drugs.
- Medical treatment in non-VA facilities: for any medical condition may be authorized VA Medical Center.
- Discounted Hunting Lifetime + Fishing Licenses
- Discounted entry into National Parks

60-90% SERVICE-CONNECTED OR HIGHER, ALL OF THE ABOVE PLUS:

Individual unemployability (increased compensation) payable at the 100% rate based on the inability to work due to service-connected disability plus:

- **Dental treatment** if S/C for Dental Claim.
- Special Housing and/or Automobile Grants for SC Veterans with Eligible Disabilities
- VA provides grants to Service members and Veterans with certain permanent and total service-connected disabilities to help purchase or construct an adapted home, or modify an existing home to accommodate a disability. Two grant programs exist: The Specially Adapted Housing (SAH) grant and the Special Housing Adaptation (SHA) grant.
- Specially Adapted Housing Grant: The maximum dollar amount allowable for SAH grants in fiscal year 2018 is \$81,080.
- Special Housing Adaptations Grant: The maximum dollar amount allowable for SHA grant in fiscal year 2018 is \$16,217.
- **Temporary Residence Adaptation** (TRA) Grant: A temporary grant may be available to SAH/SHA eligible Veterans and Service members who are or will be temporarily residing in a home owned by a family member. The maximum amount available to adapt a family member's home for the SAH grant is \$35,593 and for the SHA grant is \$6,355.
- Automobile Grant: Service members and Veterans may be eligible for a one-time payment of not more than \$20,577.18, toward the purchase of an automobile or other conveyance if you have certain service-connected disabilities. The grant is paid directly to the seller of the automobile and the Service member or Veteran may only receive the automobile grant once in his/her lifetime. See your local VSO for more information.



100% SERVICE-CONNECTED OR THOSE PAID AT THE 100% RATE (IU)

ALL OF THE ABOVE PLUS

- *Temporary 100% disability payments, such as those for surgery, do not qualify a veteran for these benefits.
- Waiver of cost of Service Disabled Life Insurance for those rated permanent and total: and additional \$20,000 of life insurance at cost to veteran. Veteran must have applied for insurance within two years of initial disability rating or within two years of a new disability rating. An increase in a disability rating does not qualify as a new disability.
- Commissary and Exchange privileges for veteran and dependents: The veteran must request a letter from the VA specifying veteran is in receipt of 100% disability, and then applies for a military ID card at the nearest ID card issuing facility.
- Dependents Education Assistance: The Survivors' and Dependents' Educational Assistance (DEA) program offers education and training opportunities to eligible dependents of Veterans who are permanently and totally disabled due to a servicerelated condition or of Veterans who died while on active duty or as a result of a service-related condition.
- Any needed Dental Care
- Property Tax Exemption on first \$45,000 of your homestead's value from tax abatement for veterans rated permanent and total, or those in receipt of DIC.
- Free Disabled Veterans License Plate, applications can be certified at your State or County Veterans Service Office

COMPENSATION HIGHER THAN THE 100% RATE:

Special Compensation: Veteran must be rated for Special Compensation due to the loss of limbs, eyesight, aid and attendance, housebound, or two separate medical conditions that are rated 60% each or 100% each. For more information about VA Compensation Rates, please visit:

www.benefits.va.gov/COMPENSATION/resources_comp01.asp

NC STATE VETERANS CEMETERIES

ELIGIBILITY FOR NC STATE VETERANS CEMETERIES QUALIFIED VETERAN

Any former member of the U.S. Armed forces who served on active duty, other than for training, and was terminated under honorable conditions.

A veteran who is entitled to retired pay for non-regular service (i.e. service in the Reserve Components or Army or National Guard) or a veteran who would have been entitled to retired pay for non-regular service, but for the fact that the person was under 60 years of age.

NORTH CAROLINA RESIDENCY

Only those veterans who are legal residence of North Carolina are eligible for interment:

- 1. at the time of death:
- 2. for a period of at least 10 years or;
- 3. at the time of entry into the Armed Forces of the United States.

DEPENDENT(S)

The spouse, widow or widower of a qualified veteran, a minor child who is unmarried and dependent on the qualified veteran at the time of death. A minor child includes a child under the age of 21 years of age or under 23 years of age if pursuing a course of instruction at an educational institution approved by the United States Department of Veterans Affairs. In addition, an unmarried adult child of a qualified veteran who became permanently incapable of self-support due to a physical or mental disability before attaining the age of 18 years is also eligible.

SOME SAY THEY'VE GOT \$7 billion: The amount in VA benefits we helped to recover for veterans in the last year. \$9 million+: Total grant dollars awarded to military families since 2004.

2.1 million+: Service members and their families hosted at VFW events since 2005.

PROOF BY THE NUMBERS:

\$4.1 million+: Scholarship dollars awarded to veterans and service members since 2014.

1899-2018: The years during which we have been at the forefront in the

Join the VFW today.

North Carolina VFW salutes you! Visit us online at www.vfwnc.com Facebook: Veterans of Foreign Wars (VFW) : North Carolina Phone: 919-828-5058 Email: ADJ@vfwnc.com



WE PROVE IT.

N.C. STATE VETERANS CEMETERIES

The primary mission of the DMVA State Veterans Cemetery Program is to provide a final resting place for North Carolina's Veterans at no cost, and their legal dependent(s) for a nominal fee. Veterans must be discharged under honorable conditions and meet certain residency requirements.

For More information on the DMVA State Veterans Cemetery Program, go to our website at: www.milvets.nc.gov/ services/nc-veterans-cemetery-program

SEE PAGE 38



BLACK MOUNTAIN

JACKSONVILLE

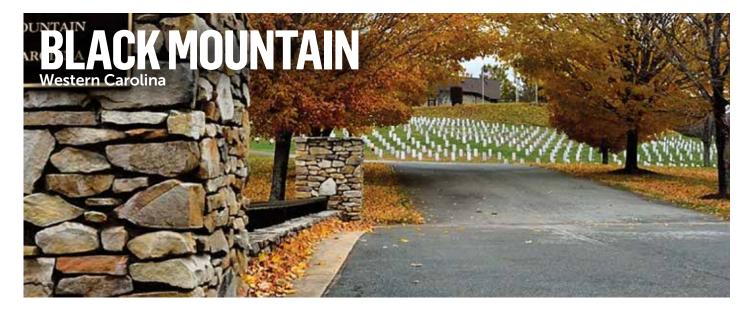


SPRING LAKE



GOLDSBORO

SIGN UP for eBenefits @ eBenefits.VA.GOV



Western Carolina State Veterans Cemetery

OPENED: October 28, 1993 LOCATION:

962 Old US 70 Hwy. Black Mountain, NC 28711 828-669-0684

PHOTOGRAPHER: Ken Lane



Coastal Carolina Veterans Cemetery

OPENED: December 6, 1993 LOCATION:

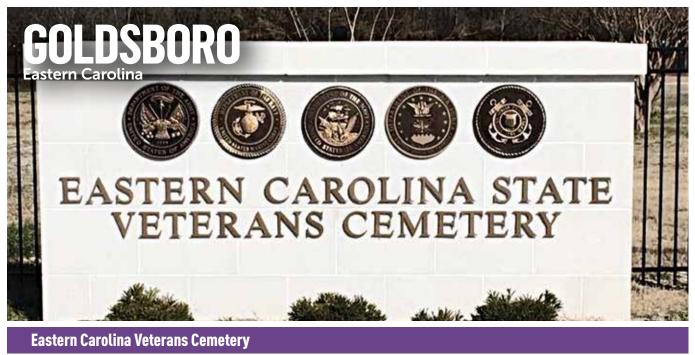
110 Montford Point Rd. Jacksonville, NC 28541 910-347-4550



Sandhills State Veterans Cemetery

OPENED: June 27, 1997 LOCATION:

8220 Bragg Blvd. Ft. Bragg, NC 28310 910-436-5630



OPENED: February 26, 2016 LOCATION:

164 Longs Plant Farm Goldsboro, NC 27544 919-648-0510

DATE BUILT/ November, 2015 DEDICATED

MILITARY AND VETERAN FRIENDLY / DMVA RESOURCE GUIDE / 39

SIGN UP for eBenefits @ eBenefits.VA.GOV

BURIAL & CEMETERY BENEFITS

The U.S. Department of Veterans Affairs (VA) Benefits Administration oversees a burial benefits program designed to assist claimants in meeting the funeral and burial costs of a deceased veteran. The VA does not make funeral arrangements with a funeral provider or cremation office. You should advise your family of your wishes and where your discharge papers are kept. These papers are very important in establishing your eligibility. You may wish to make pre-need arrangements with a funeral home.



under a condition other than dishonorable; and met other qualifications similar to that of a nonserviceconnected death.

FILING A CLAIM FOR REIMBURSEMENT OF EXPENSES

To file for reimbursement of burial expenses, an Application of Burial

SERVICE-CONNECTED DEATH

If a veteran's death is service-connected, the VA will pay burial allowance of up to \$2,000 for deaths on or after Sept. 11, 2001. If the veteran is buried in a VA national cemetery, some or all of the cost of moving the veteran's body to the national cemetery nearest the veteran's home may also be reimbursed. There is no time limit for applying for a serviceconnected burial allowance. The person who bore the veteran's burial expense may claim reimbursement from any VA regional office.

NON-SERVICE-CONNECTED DEATH

If a veteran's death is not service-connected, there are two types of payments the VA may make: Burial and plot expense allowances. The VA will pay a burial and plot allowance if the veteran was discharged under conditions other than dishonorable and the veteran was in receipt of VA pension or compensation at the time of death. If a veteran died while in a VA facility or as a patient at an approved state nursing home, the VA may also pay this allowance.

BURIAL PLOT ALLOWANCE

When a veteran is buried in a cemetery that is not under the U.S. government jurisdiction, the VA may also pay a plot allowance, provided that the veteran was discharged Allowance orm must be submitted to the VA. The person filing the claim must also provide a certified copy of the veteran's death certificate and proof of the veteran's military service (Form DD-214), and itemized bills of the funeral and burial expenses.

BURIAL FLAG

A United States flag is provided, at no cost, to drape the casket or accompany the urn of a deceased veteran who served honorably in the U.S. Armed Forces. It is furnished to honor the memory of a veteran's military service to his or her country. When burial is in a national, state or post cemetery, a burial flag will automatically be provided. When burial is in a private cemetery, the funeral director will generally help the next of kin with this process.

HEADSTONE AND MARKERS

The Department of Veterans Affairs (VA) furnishes upon request, at no charge to the applicant, a Government headstone or marker for the unmarked grave of any deceased eligible veteran in any cemetery around the world, regardless of their date of death. For eligible veterans that died on or after Nov. 1, 1990 and whose grave is marked with a privately purchased headstone, VA may also furnish a headstone or marker to supplement the grave or a medallion to be affixed to the privately purchased headstone. Eligible veterans are entitled to either a Government-furnished headstone or marker, or the new medallion, but not both.

BRONZE MEDALLIONS FOR HEADSTONES AND MARKERS

The Department of Veterans Affairs (VA) may also provide a medallion, by request, to be affixed to an existing privately purchased headstone or marker to signify the deceased's status as a veteran. If requested, the medallion is furnished in lieu of a traditional Government headstone or marker for veterans that died on or after Nov. 1, 1990, and whose grave is marked with a privately purchased headstone or marker.

BURIAL AT SEA

The VA National Cemetery Administration cannot provide burial at sea. For information, contact the U.S. Navy Mortuary Affairs office toll free at: **(866) 787-0081**

MILITARY FUNERAL HONORS

The Department of Defense (DoD) is responsible for providing military funeral honors. "Honoring Those Who Served" is the title of the DoD program for providing dignified military funeral honors to veterans who have defended our nation. Visit the North Carolina Veterans Affairs website for further information and instructions about this service.

For more information: http://www.nc4vets.com/burial-cemetery-benefits

PRESIDENTIAL MEMORIAL CERTIFICATES

A Presidential Memorial Certificate (PMC) is an engraved paper certificate, signed by the current president, to honor the memory of honorably discharged deceased veterans.

SURVIVOR BENEFIT PLAN

When a military retiree dies, their retirement pay stops. This means that the surviving spouse no longer receives income. If a veteran is a military retiree, thought needs to be given as to how to protect the spouse from hardships caused by the loss of the retirement pay.

One option available is the Survivor Benefit Plan (SBP). The SBP is an insurance plan that will pay the veteran's surviving spouse a monthly payment (annuity) to help make up for the loss of retirement income. The plan is designed to protect survivors against the risks of the veteran's early death, a survivor outliving the benefits, and inflation.

Survivors should report retiree deaths to the Defense Finance and Accounting Services (DFAS) casualty office at: **(800) 321-1080.**

DEATH PENSIONS

Survivors' (Death) Pension is a needs-based benefit paid to an unmarried surviving spouse, or an unmarried child, who meets certain age or disability requirements, of a deceased wartime veteran.

In order to qualify for a VA Death Pension, the VA calculates income received from most sources by the surviving spouse and any eligible children. It includes earnings, disability and retirement payments, unemployment insurance payments, interest and dividends payments, and net income from farming, business or rental property.

If the income is below a certain level, the dependent or surviving spouse may be eligible for this pension.

BURIAL BENEFITS

Dependents and surviving spouses of an eligible veteran are eligible to be buried in national cemeteries.

When a death occurs and eligibility for interment in a national cemetery is determined, grave space is assigned by the cemetery director in the name of the veteran or family member. One gravesite is permitted for the interment of all eligible family members, unless soil conditions or the number

of family decedents necessitate more than one grave. There is no charge for burial in a national cemetery.

HEADSTONES AND MARKERS

Spouses and dependents are not eligible for a Government-furnished headstone or marker unless they are buried in a national cemetery, state veteran's cemetery, or military post/base cemetery.

SIGN UP for eBenefits @ eBenefits.VA.GOV

The next chapter of your life is calling.



When you take a veteran to a farm and give them a purpose, it is pretty extraordinary. I'm taking control of my life.

The Ag Institute makes a real difference in lives. It's not just an education. We help grow the whole person. — Dr. Elizabeth Wilson, Director, Agriculture Institute Robert Stalter, Army veteran



HANDS-ON PROGRAM

- 2-year Associate of Applied Science Degree
- Hands-on classes in 6 academic areas of agriculture
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#1 INDUSTRY IN NC

- > Agriculture is the #1 industry in NC generating \$84 Billion
- The Agricultural Institute prepares you to quickly jump into the agricultural workforce, start your own business or get back to the family farm



VETERAN BENEFITS

- > One-on-one interaction with faculty and staff while networking with other veterans in agriculture
- > GI Bill eligible
- > Financial assistance available
- NC State Veteran Resource Center

We want you here.

Robert Elliott, AGI Veteran Liason 252-725-4875 | harvest.cals.ncsu.edu/agricultural-institute



The American Legion

American Legion Post 540 Cary, NC 27511

Americanlegionpost540@gmail.com

AMERICAN LEGION POST 540 is North

Carolina's first ALL female post. Our goal is to help female veterans adjust to civilian life. We focus on support, education, and at times being the conduit between female veterans and the vital resources they need to ensure long, healthy, and fulfilling lives after the military. At American Legion Post 540, we honor the efforts of existing Veterans' services and strive to partner in our ventures to serve our Veteran community.



SIGN UP for eBenefits @ eBenefits.VA.GOV



For 76 years, the USO of North Carolina has worked to strengthen America's military service members by connecting them to family, home and country throughout their service to the nation.

DELIVERS

The USO of NC delivers support to service members through a number of programs and services. From single service member support, to care packages and deployment support, the USO of NC helps connect our service members to family, home and country each and every day.

STRENGTHENS

The USO of NC helps create healthy and strong service members and military families through resources and programs. Our Warrior, Family, and Spouse Reset programs give our military families the tools to overcome the challenges associated with military life and skills to be leaders in their communities.

TRANSITIONS

The USO of NC provides resources for service members, veterans and military families throughout various transition points of their military service. Services include one-on-one transition assistance, hiring events, workshops, and support for those after they leave the service through the NCServes Central Carolina network, coordinated by USO of NC.

UNITES

The USO of NC helps nurture and maintain bonds between service members and their families. From Story Time, to No Dough Dinners, and even caregiver events, the USO of NC helps families build relationships with others in their communities.

USO of North Carolina 600 Airport Blvd. Suite 200 Morrisville, NC 27560



State Office: (919) 840-3000 Piedmont Area: (704) 359-5581 Triangle Area: (919)840-0941 Sandhills Area: (910) 495-1437 Coastal Area: (910) 455-3411







OPERATION NORTH STATE



Utilizing North Carolina's People, Places, Products, and Pride to show support for North Carolina's Deployed Troops and Veterans-in-Need!







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A STRONGER COMMUNITY.

One Veteran at a Time.

Veterans Bridge Home supports *ALL* Veterans, service members, and military families, regardless of era, length of service, or discharge status.

Our organization supports Veterans by meeting them where they are. Veterans Bridge Home provides opportunities for:



EMPLOYMENT 200+ employer partners



SERVICES 70+ community service providers



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CALL 704.332.8802

VISIT 2200 East 7th Street, Charlotte, NC 28204

CONNECT **f b o in**. @Veteransbridgehome

VETERANSBRIDGEHOME.ORG



National Veteran Service Organizations



American Ex– Prisoners of War

CO-FOUNDERS David Fonke (910) 436-3336

Jerry Fonke (910) 484-5999



DEPARTMENT ADJUTANT Randy Cash Raleigh, NC (919) 832-7506 nclegion@nc.rr.com

The American Legion

www.nclegion.org

NATIONAL SERVICE OFFICER James McMinn Winston-Salem, NC (336) 631-5471



COMMANDANT JEFFREY JONES Info@ncmcl.org www.ncmcl.org



DEPT. ADJUTANT Jean Reaves P.O. Box 1323 Roanoke Rapids, NC 27870 (252) 673-6495

American Veterans

amvets.org

NATIONAL SERVICE OFFICER Russell Woodall Winston-Salem, NC (336) 251-0823 russell.woodall@va.gov



National Association for Black Veterans

COMMANDER, Melvin Martimus Fayetteville, NC (910) 339-5341 nabvet0041@gmail.com

www.nabvets.org



Veterans of Foreign Wars vfwnc.com

DEPARTMENT ADJUTANT Andrew Zinkievich Raleigh, NC (919) 828-5058 adj@vfwnc.com

NATIONAL SERVICE OFFICER, Allan Eden, Winston-Salem, NC (336) 631-5457 cleophus.summers2@va.gov



Paralyzed Veterans Of America

NATIONAL SERVICE OFFICER Bill Pack Winston-Salem, NC (336) 251-0834 WilliamP@pva.org

www.pva.org



Vietnam Veterans of America

STATE PRESIDENT, Rossie Nance Castle Hayne, NC (910) 465-0683 R_nance@bellsouth.net

www.vva-nc.org



Disabled American Veterans

Raleigh, NC (919) 833-5567 ncdavadj@bellsouth.net

NATIONAL AREA SUPERVISOR Michelle Colpaert Winston-Salem, NC (336) 631-5481 Michelle.colpaert@va.gov

davmembersportal.org/nc



Team Red, White & Blue 5428 Eisenhower Ave Alexandria, VA 22304-482

www.TeamRWB.org georgina.biehl@teamrwb.org



WOMEN'S SERVICES



CONTACT 844.NC4.VETS 844.624.8387

- 50 . . . NC Womens Veteran Summit and Expo
- 53 . . . Women Veterans' Health Program
- 54 . . . Military Sexual Trauma
- 56 . . . N.C. & U.S. Additional Resources

Women Veterans are a vital part of the veteran community nationally. More than 84,000 women vets have chosen to make North Carolina their home.

YOU CALL, DMVA ANSWERS – 844.624.8387



According to American Community Survey (ACS) data, women Veterans are significantly different than men Veterans. Following legislative changes, women Veterans started entering the military branches in greater numbers during more recent periods of service. A higher percent of women Veterans are minorities. Few Veterans are women. According to the Veteran Population Projection Model (VetPop), 2 million of the 21.7 million Veterans are women, or about 9 percent of Veterans are women.

NORTH CAROLINA WOMEN VETERANS

In 2017, North Carolina ranked 6th in the United States in its population of women veterans while ranking 7th in veterans population overall. The women veterans population is the fastest growing segment of vets nationally and in North Carolina.

WOMEN VETERANS DATA

- Are older than women non-Veterans.
- A higher percent of women Veterans are African American compared to non-Veterans. In contrast, the percent of women Veterans who are Hispanic are significantly lower than those of non-Veterans.
- A higher percent of women non-Veterans have never married compared to women Veterans.
- Women Veterans have a higher median household income than women non-Veterans.
- A higher percent of women Veterans work for the government compared to women non-Veterans.
- A higher percent of women Veterans have higher education attainment and are enrolled in higher education compared to women non-Veterans.

Women have volunteered to serve in the U.S. military since the American Revolution. Today they constitute approximately 20 percent of new recruits, 14.5 percent of the 1.4 million active duty component and 18 percent of the 850,000 reserve component. Almost 280,000 women have served Post 9/11 in Afghanistan and Iraq. While the number of male veterans is expecting to decline by 2020, the number of women veterans is expected to grow dramatically, to 11 percent of the veteran population. Women who served our county in the military are strong and heroic, but their contributions have been underrecognized even by the women themselves.

We identified serious gaps in every aspect of the programs that serve women, including health care, employment, finance, housing, social issues and the eradication of sexual assault.

Many women who return from deployment are made stronger by their experiences, but a significant number have difficulty with transition and need support from health care, employment, finance, housing and social issues.

Research conduct by VA shows that almost on in five women veterans has delayed or gone without needed care in the prior 12 months. Additionally, women have difficulty translating their military experience into civilian employment.

The North Carolina Department of Military and Veterans Affairs (NCDMVA) is committed to providing information, advocacy, outreach and support to all women veterans and their families in the state. The NCDMVA also seeks to ensure that women veterans are aware of their federal and state benefits so they can obtain the unique care and assistance that is available to them.

For more information about resources and services visit our website at: www.milvets.nc.gov

NC MILITARY SPOUSE APPRECIATION DAY

Military Spouse Appreciation Day is a national observance created by President Reagan in 1984 to recognize the sacrifices and support of military spouses. It is officially observed the Friday before Mother's Day. The day is set aside to acknowledge and show appreciation for all military spouses, who play a vital role in the lives of their families while their spouse fulfills their duty to our country.

The NC Department of Military and Veterans Affairs pays tribute to all Armed Force Spouses in the State of North Carolina each May. This year, it is celebrated Friday, May 10, 2019. For more details visit our website at www.milvets.nc.gov

NORTH CAROLINA WOMEN VETERANS SUMMIT AND EXPO

The North Carolina Women Veterans Summit and Expo is a biennial event whose purpose is to empower women veterans to live healthy, happy lives, become successful leaders in their communities, and to advocate on behalf of other women veterans. Women veterans throughout the state participate in this event to share their stories and exchange ideas about business, entrepreneurship, educational and career opportunities, and health and wellness. The event features state, local and federal exhibitors, a speaking program, and a series of networking and breakout sessions. **NC WVSE (women.nc4vets.com)**

NORTH CAROLINA DEPARTMENT OF COMMERCE

The NC Division of Workforce Solutions provides job seeker services for veterans, transitioning service members, and eligible spouses. Women veterans can visit their local NCWorks Career Center and take advantage of no-cost services, including career assessments, job interview preparation, resume and cover letter assistance, access to computers and free internet service, and help with applying to local and federal employment and training opportunities. Some veterans face significant barriers that make it difficult for them to find suitable employment. Most offices have specialized staff-all of whom are veterans-who work closely with employers to create more opportunities for these veterans and provide them with referrals to supportive services including vocational rehabilitation, transportation, elder care, food and nutrition services, and non-profit organizations that address homelessness.

NC WOMEN-OWNED BUSINESS, CERTIFIED WOMAN-OWNED BUSINESS:

North Carolina has four centers focused on assisting women owned businesses. They can assist with paperwork, process, and filing for certification as a woman-owned business, as well as other business services.

ASHEVILLE

Division of Carolinas Small Business Development Fund (Formerly The Support Center)

Western Women Business Center (WWBC) Sharon Oxendine – Director PHONE: 828-633-5065 EMAIL: SOXENDINE@THESUPPORTCENTER-NC.ORG

CHARLOTTE

Division of The Institute, formerly the Minority Economic (NC CEED) Development Institute Women's Business Center (WBC) Natalie Williams – Executive Director PHONE: (704)509-5884 EMAIL: nwilliams@theinstitutenc.org WEBSITE: www.theinstitutenc.org/index.php/programs-services/ women-business-development/wbc-charlotte

RALEIGH/DURHAM

Division of The Institute Women's Business Center of NC (WBCNC) Briles Johnson, Exec Director or Melissa Terrell – Assistant Director PHONE: 919-956-8889 EMAIL: bjohnson@theinstitutenc.org WEBSITE: http://www.theinstitutenc.org/index.php/programs-services/ women-business-development/wbc-north-carolina

FAYETTEVILLE

NC Center for Economic Empowerment & Development (NC CEED) Women's Business Center (WBC) Lexi Hasapis PHONE: 910.323.3377 ext. 30 EMAIL: Lhasapis@ncceed.org Website: http://www.wbcfay.org

YOU CALL, DMVA ANSWERS – 844.624.8387

The DMVA wants all women veterans to know about their available veteran benefits, services and resources. Many women veterans are not aware of all the benefits and programs they qualify for or are eligible to receive.

Women Veterans seeking assistance may call DMVA at any time by dialing **844-NC4-VETS (1-844-624-8387)** or can visit the website at **milvets.nc.gov**.

NCWorks Veteran Services (www.nccommerce.com/workforce/ job-seekers/veterans) and NCDWS Veterans Services Facebook (www.facebook.com/NCvets)

UNITED STATES DEPARTMENT OF VETERANS AFFAIRS (VA)



The Women Veterans Call Center (WVCC) answers questions and responds to concerns from

🖈 The Women Veterans Call Center is your guide to VA.

women veterans, their families, and caregivers across the nation about VA services and resources. The call is free, and women veterans can call as often as they need until they have the answers to their questions. Hours of operation are Monday through Friday 8:00am to 10:00pm ET and Saturday, 8:00am to 6:30pm ET.

WVCC: 1-855-VA-WOMEN (1-855-829-6636)

The VA is taking steps to improve and expand services for women veterans who are homeless or at risk of becoming homeless. Many women veterans face challenges when returning to civilian life that are different from those of their male counterparts, including raising children on their own or dealing with the psychological after effects of events such as military sexual trauma. These issues, without intervention, can put women veterans at greater risk of becoming homeless.

VA Homeless Women Veteran Resources www.va.gov/homeless/for_women_veterans.asp

VA VETERANS HEALTH ADMINISTRATION (VHA)

The Veterans Health Care Act of 1992 authorized new and expanded services for women veterans. These services include: counseling for trauma related to sexual assault; specific health care services such as Pap smears, mammography, and general reproductive health care at VA facilities; and mental health services that include substance abuse counseling, evaluation and treatment of Military Sexual Trauma (MST) and posttraumatic stress disorder (PTSD).

The VHA encourages all women between ages 50 and 75 to get mammograms every two years. If your health care provider recommends a mammogram outside of this age range, the VA will still provide it.

The Department of Veterans Affairs Mobile Mammography Unit provides access to mammography screening at selected VA Health Care Centers in North Carolina, and is one of only two regional mobile radiology units in the US. The Mobile Mammography Unit features digital mammography technology; all-female technologists; a private changing room with separate clinical exam room; and the privacy and comfort of a traditional screening center with the convenience of a fully functioning mobile unit.

The Women Veterans Health Program promotes the health, welfare, and dignity of women veterans and their families by ensuring equitable access to timely, sensitive, and quality healthcare. There is a full-time Women Veteran Program Manager at every VA Medical Center, a Women's Liaison at every community-based outpatient clinic, and a Women Veterans Coordinator at every regional office. **VA Women Veterans Health Care** (www.womenshealth.va.gov)

VETERANS BENEFITS ADMINISTRATION (VBA)

The VA's Women Veterans Coordinators can assist women veterans with the development and handling of claims for gender-specific conditions, including trauma from sexual harassment and assault. A PDF document has been created that addresses women veterans' 25 most frequently asked questions about their benefits, and it can be found along with many other resources on the VA's Center for Women Veterans (CWV) website.

VA CWV Resources (www.va.gov/womenvet)

UNITED STATES SMALL BUSINESS ADMINISTRATION (SBA)

In March 2016, the SBA's Office of Veterans Business Development (OVBD) and Office of Women's Business Ownership (OWBO) submitted a report to Congress increasing attention on women veteran-owned small businesses. The report compiles and disseminates information on women veterans, and makes recommendations to improve outreach to women veterans, providing them with greater access to procurement, lending, and affordable capital.

SBA Women Veterans Business Resources www.sba.gov/offices/headquarters/ovbd/spotlight

Veteran Women Igniting the Spirit of Entrepreneurship (VWISE) is an entrepreneurial training program for female veterans of all service eras and branches with a passion for and interest in either starting a new small business or growing an existing one. VWISE enables female veterans to learn business-savvy skills in order to turn their ideas or businesses into growth ventures while recognizing entrepreneurship as an important part of economic growth nationwide. This unique training program was designed specifically by Syracuse University with the Office of Veterans Business Development, SBA, to encourage and support female veterans with an interest in exploring career opportunities in small business ownership.

SBA and Syracuse University VWISE whitman.syr.edu/vwise

UNITED STATES DEPT. OF LABOR (DOL)

Women veterans, who comprise 10 percent of the veteran population, but only 2 percent of all working women in America, are a critical segment of today's workforce. Job-hunting can be difficult for anyone, and transitioning veterans may experience culture shock, difficulty translating skills, unfamiliarity with the civilian job search process, and more. Unlike their male veteran peers, women veterans may also experience unique challenges common among nonveteran working women. Free employment services are available to women veterans nationwide from the DOL Veterans' Employment and Training Service (VETS) Women Veteran Program – these services are targeted to be particularly helpful to women veterans.

As a part of the VETS program, the DOL also funds The Homeless Female Veterans' and Homeless Veterans with Families Program. The program provides supportive services to eligible homeless female veterans and female veterans who are at risk of becoming homeless. The program provides direct services through a case management approach that leverages Federal, State and local resources. Eligible veterans are connected with appropriate employment and life skills support to ensure a successful integration into the workforce.

DOL VETS Women Veteran Program www.dol.gov/vets/womenveterans

WOMEN VETERANS HEALTH CARE 1-855-VA-WOMEN [1-855-829-6636]

Women veterans are eligible for the same VA benefits as male veterans. Comprehensive health services are available to women veterans including primary care, mental health care and reproductive health care services. VA provides management of acute and chronic illnesses, preventive care, contraceptive services, menopause management, and cancer screenings, including pap smear, and mammograms, and gynecology.

Maternity care is covered in the medical benefits package to include care for newborn children of women veterans for up to 7 days after birth. VA is also mandated to implement pilot programs to provide



Combat Female Veterans Families (CFVF) United seeks to engage the combat female Veterans of North Carolina, as well as deployed combat females preparing for their returns home to North Carolina. With focus on education, support, and advocacy, CFVF United will act as a conduit between female military heroes and the vital resources they need to ensure long, healthy, and fulfilling lives after war.

At CFVF United, we honor the efforts of existing Veterans' services and strive to partner in our ventures to serve our Veteran community. At the same time, we recognize the areas in which, as a nation, as sisters and brothers in service to others, we can and should collectively improve when it comes to lifting-up and protecting this unique and highly-valued sector of our population.

1-919-637-7679 info@cfvfunited.com WWW.CFVFUNITED.COM 5574-D Garden Village Way #3, Greensboro, NC 27410

YOU CALL, DMVA ANSWERS – 844.624.8387

child care to women veterans receiving medical care, and to provide readjustment services to women veterans. Infertility evaluation and limited treatments also are available.

Women Veterans Program Managers are available at all VA facilities to help veterans seeking treatment and benefits.

MILITARY SEXUAL TRAUMA

Other experiences that fall into the category of MST include unwanted sexual touching or grabbing; threatening, offensive remarks about a person's body or sexual activities; and/or threatening or unwelcome sexual advances.

Both women and men can experience MST during their service. All veterans seen at Veterans Health Administrations

facilities are asked about experiences of sexual trauma because they know that any type of trauma can affect a person's physical and mental health, even many years later. People can recover from trauma and the VA has free services to help veterans do this.

You do not need to have a VA disability (service connected) rating to receive these services and may be able to receive services even if you are not eligible for other VA care. You do not need to have reported the incident(s) when they happened or have other documentation that they occurred.

For more information, veterans can speak with a VA healthcare provider, contact the MST Coordinator at their nearest VA Medical Center, or contact their local Vet Center. More MST information can be found at mentalhealth.va.gov.



www.wvss-nc.org 919-894-1012 919-696-9572 (TEXT ONLY)

Women Veterans Support Services, Inc., is the first Woman Veteran 501(c)3 non-profit organization established in North Carolina since 2008. WVSS, Inc., celebrates 11 years of continued service to Women Veterans in the State of North Carolina and beyond. We specialize in CRISIS MANAGEMENT, EDUCATION and ADVOCACY on Women Veterans issues and concerns.

Women Veterans Support Services, Inc., provides compassionate care to women veterans in times of crisis's, ensuring they receive the benefits to which they and their families are entitled, while connecting them to community support services. Existing local agencies alone cannot address the unique needs of women veterans and their families, WVSS understand these challenges, assisting women veterans in;

- Finding short -term emergency housing, with or without children.
- ★ Post Traumatic Stress Disorder (PTSD) claims, helping them through the process
- ★ Receiving support services for Military Sexual Trauma, Sexual Assault & Domestic Violence.
- ★ Providing referral services for federal, state and local programs that assist women veterans, including rehabilitation and jobs.

NORTH CAROLINA VA MEDICAL CENTERS



Asheville VAMC 1100 Tunnel Road Asheville, NC 28805 828-298-7911

🚨 Women's Health Clinic

Durham VAMC

508 Fulton Street Durham, NC 27705 919-286-0411 888-878-6890

Sector 2 Women's Health Clinic

Favetteville VAMC

2300 Ramsey Street Fayetteville, NC 28301 910-488-2120 800-771-6106

🚨 Women's Health Clinic

Salisbury VAMC

1601 Brenner Avenue Salisbury, NC 28144 704-638-9000 800-469-8262

🚨 Women's Health Clinic



NC Coalition of Women Veteran Organizations (NC-CWVO)

is a voluntary partnership of organizations that serves women Veterans. We are joining forces to target the issues and needs of NC women Veterans while building impactful relationships. This collaborative effort allows us to move forward in unity.

NC-CWVO members will work with one another to improve data and methods for tackling unique women Veteran issues, as well as sharing them with women Veteran providers.

NC-CWVO will provide guidance and information about NC organizations that service women Veterans. This is achieved by conferences, webinars, personal consultations, and publications.

NC-CWVOs are community-based organizations and providers who are concerned by the lack of gender specific programs and services currently available to women Veterans. We want to ensure inclusion of women Veteran only programs in our local and state healthcare facilities.

Our Mission:

- To assist with finding resources for women Veterans that can support and improve their livelihood.
- To collaborate with other women Veteran organizations and share information across the state to eradicate disconnect.
- To promote responsibility, readiness and resilience with providers who care for our women Veterans.

nccwo18@gmail.com





When leaving the service, women face countless challenges as they try to assimilate into civilian life. Our purpose is to serve, advocate, and support the unique needs of women Veterans, through our network of programs and partnerships. We are dedicated to helping every step of the way.

Assistance includes but not limited to:

- Community resource navigator Continuing Education resource
- Bridge to Benefits
- Employment Assistance
- Homelessness and housing options
- Financial Literacy workshop

CONTACT: Shawn M. Ross, MPA, PHR – 919-808-1814 contact@indigoconsortium.org www.indigoconsortium.org A nonprofit 501c3 tax-deductible organization



YOU CALL, DMVA ANSWERS – 844.624.8387

ADDITIONAL NORTH CAROLINA RESOURCES

North Carolina Council for Women ncadmin.nc.gov/about-doa/divisions/councilfor-women

North Carolina Coalition Against Sexual Assault (NCCASA) www.nccasa.org

Dress for Success Triangle trianglenc.dressforsuccess.org

Dress for Success Charlotte charlotte.dressforsuccess.org

Dress for Success Winston-Salem winstonsalem.dressforsuccess.org

Women Veterans Support Services wvss-nc.org

The Aura Home for Homeless Women Veterans Asheville aurahomewomenvets.org

University of North Carolina at Greensboro Women Veterans Historical Project libcdm1.uncg.edu/cdm/landingpage/ collection/WVHP Steadfast House Women's Shelter and Support Program Asheville www.abccm.org/steadfast-house

W.E.R.I.S.E Veterans http://www.weriseveterans.org/

ADDITIONAL UNITED STATES RESOURCES

Athena's Sisters (Louisville, KY) http://athenassisters.us/

Dress for Success www.dressforsuccess.org

VA Office of Diversity and Inclusion (ODI) www.diversity.va.gov

Grace after Fire www.graceafterfire.org

Women in Military Service for America (WIMSA) Memorial www.womensmemorial.org

American Women Veterans americanwomenveterans.org

National Association of Black Military Women www.nabmw.org

U.S Army Women's Foundation www.awfdn.org

The Vietnam Women's Memorial Foundation vietnamwomensmemorial.org

Women Marines Association www.womenmarines.org

Women's Army Corps Veterans Association www.armywomen.org

Ms Veteran America Pageant www.msveteranamerica.com

Army Women's Foundation www.awfdn.org

Academy Women www.academywomen.org

Service Women's Action Network www.servicewomen.org

Department of Defense Sexual Assault Prevention and Response with Safe Helpline www.dla.mil/Info/SAPR/resources/



N.C. Department of Military and Veterans Affairs www.milvets.nc.gov

> www.NC4VETS.com 844.NC4.VETS (844.624.8387)



YOU CALL, DMVA ANSWERS – 844.624.8387



Women Veterans Program



DRESSFOR SUCC TRIANCINC Let us help you get back to work! Are you military affiliated? We have the program for you!

> FREE Career Suiting and Coaching, Training, and Ongoing Support.



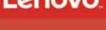
Dress for Success Triangle is proudly serving female veterans and the female spouses of veterans, providing services and support to attain, maintain, and grow within one's private-sector career.

Contact our office today and we look forward to serving you!

Our mission is to empower women to achieve economic independence by providing a network of support, professional affire and development tools to help women thrive in work and life.







Locations in Raleigh and Durham (919) 286-2128



HEALTHCARE



CONTACT 844.NC4.VETS 844.624.8387

60 . . . Eligibility & Enrollment
66 . . . NC Veterans Medical Facilities
69 . . . PTSD, TBI
75 . . . LME-MCO Contact
78 . . . VAMC Mental Health POCs
85 . . . NC Operated-Healthcare Facilities
87 . . . State Veterans Homes

Services for Combat Veterans Mental Health Services Navigating VA Health Care System

VISIT www.va.gov to learn more

VA HEALTH CARE BASIC ELIGIBILITY

BASIC ELIGIBILITY AND MINIMUM SERVICE REQUIREMENTS

Veteran's health care eligibility is offered to former service personnel who served, were honorably discharged (or released under conditions other than dishonorable) and have been classified as a veteran by the Veterans Affairs department. Any veteran that enlisted after September 7, 1980 (or entered active duty after October 16, 1981) is required to have served 24 continuous months (or the full period of active duty they were called to served) in order to be eligible. Many veterans believe that they will not qualify to meet veteran's health benefits eligibility if they did not incur a service-related disability designation. However, this belief is unfounded. Veteran eligibility for health care enrollment is determined based on many factors, but health care eligibility is extended even to veterans who did not serve in a war zone. Veteran eligibility for health care enrollment is based on factors such as service dates, where the service member was deployed and other qualifying factors.

ENHANCED ELIGIBILITY PROGRAMS

Certain veterans are qualified to enroll to receive veteran's health care benefits based on an enhanced eligibility status. Veterans who were at one time a POW, veterans who received the Purple Heart or Medal of Honor and veterans who receive a VA Pension will be considered under this enhanced program. Additionally, veteran's health care eligibility is offered to those who were discharged early due to a disability or hardship, those who served on active duty in a theater of combat operations and those who served in any war zone for a full tour.

ENROLLMENT FOR VA HEALTH CARE

To enroll to receive veteran's health care benefits, form 10-10EZ will be required. In order to complete this form, the applicant will need to gather information about his or her service, such as DD Form 214 (Report of Separation), dates of service, branch of the service, service records (if the applicant was a POW or a Purple Heart recipient) or military records that indicate participation in a war zone and hostile combat situations. Unlike civilian health care programs, veterans do not need to renew each year. Veterans health care eligibility remains in effect from one year to the next, after a veteran has submitted all documentation, information and forms successfully. Once the minimum requirements for veterans health care benefits have been met, the veteran will receive a Veteran Health Identification card, which allows the holder access to participating VA medical facilities. The VA card will also serve as proof of service in lieu of a military ID card. Petitioners can enroll to receive veterans health care benefits online, through mail or in person at any VA facility.

QUALIFYING FOR 5 YEAR POST DEPLOYMENT VA HEALTH CARE

Effective Jan. 28, 2008, Veterans discharged from active duty on or after Jan. 28, 2003, are eligible for enhanced enrollment placement into Priority Group 6 (unless eligible for higher Priority Group placement) for 5 years post discharge. Veterans with combat service after Nov. 11, 1998, who were discharged from active duty before Jan. 28, 2003, and who apply for enrollment on or after Jan. 28, 2008, are eligible for this enhanced enrollment benefit through Jan. 27, 2011.

Activated reservists and members of the National Guard are eligible if they served on active duty in a theater of combat operations after Nov. 11, 1998, and, have been discharged under other than dishonorable conditions.

Veterans who enroll with VA under this "Combat Veteran" authority will retain enrollment eligibility even after their five-year post discharge period ends. At the end of their post discharge period, VA will reassess the Veteran's information (including all applicable eligibility factors) and make a new enrollment decision.

For additional information, call: 1-877-222-VETS (8387) https://www.va.gov/health-care/how-to-apply/

STANDARD BENEFITS

VA's medical benefits package provides the following health care services to all enrolled veterans:

- Preventive Care Services
- Ambulatory (Outpatient) Diagnostic and Treatment Services
- Hospital (Inpatient) Diagnostic Treatment
- VA prescribed Medications and Supplies

ACUTE CARE SERVICES

These services may have limitations and special eligibility criteria:

- Ambulance service
- Dental Care
- Durable Medical equipment
- Eyeglasses
- Hearing Aids
- Home Health Care Services
- Non-VA Health Care Services
- Orthopedic, Prosthetic, and Rehabilitative Devices
- Rehabilitative Services
- Readjustment Counseling
- Sexual Trauma Counseling

MILITARY SEXUAL TRAUMA

Military Sexual Trauma (MST) is the term that the U.S. Department of Veterans Affairs uses to refer to sexual harassment that occurred while the veteran was in the military. It includes any sexual activity where someone is involved against his or her will—he or she may have been pressured into sexual activities (for example, with threats of negative consequences for refusing to be sexually cooperative, implied faster promotions, or better treatment in exchange for sex), and may have been unable to consent to sexual activities (for example, when intoxicated), or may have been physically forced into sexual activities.

Both women and men can experience MST during their service. All veterans seen at Veterans Health Administrations facilities are asked about experiences of sexual trauma because they know that any type of trauma can affect a person's physical and mental health, even many years later. People can recover from trauma and the VA has free services to help veterans do this. You do not need to have a VA disability (service connected) rating to receive these services and may be able to receive services even if you are not eligible for other VA care. You do not need to have reported the incident(s) when they happened or have other documentation that they occurred.

For more information, veterans can speak with a VA healthcare provider, contact the MST Coordinator at their nearest VA Medical Center, or contact their local Vet Center.

MST information can be found at :

- mentalhealth.va.gov
- https://www.ptsd.va.gov/public/types/violence/militarysexual-trauma-general.asp

WOMEN VETERANS HEALTH CARE 1-855-VA-WOMEN [1-855-829-6636]

www.womenshealth.va.gov

Women veterans are eligible for the same VA benefits as male veterans. Comprehensive health services are available to women veterans including primary care, mental health care and reproductive health care services. VA provides management of acute and chronic illnesses, preventive care, contraceptive services, menopause management, and cancer screenings, including pap smear, and mammograms, and gynecology.

- Maternity care is covered in the medical benefits package to include care for newborn children of women veterans for up to 7 days after birth. VA is also mandated to implement pilot programs to provide child care to women veterans receiving medical care, and to provide readjustment services to women veterans. Infertility evaluation and limited treatments also are available.
- Women Veterans Program Managers are available at all VA facilities to help veterans seeking treatment and benefits.



VISIT www.va.gov to learn more



U.S. Department of Veterans Affairs Veterans Health Administration



Vet Center US Department of Veteran Affairs Office of Readjustment Counseling Services (Vet Center Program)

The Office of Readjustment Counseling Services (RCS) Vet Centers is a service within the Veterans Health Administration that consists of 300 Vet Centers, 80 Mobile Vet Centers, and the Vet Center Call Center (877-WAR-VETS). The primary mission of RCS is to welcome home War Veterans, Active Duty Service members, and their families with honor, and provide three major service functions: outreach, readjustment counseling, and referral for those individuals and their families. Vet Centers are VHA community facilities that treat each individual as a whole person in or near his or her home community.

Vet Centers are community-based counseling centers, within the Veterans Health Administration's Readjustment Counseling Service (RCS), that provide a wide range of social and psychological services including professional readjustment counseling

Vet Centers are a community mental health model emphasize the normalizing of psychological and emotional adjustment problems in an outpatient treatment setting. Counseling may involve the inclusion of significant others in the treatment process. A primary goal of the treatment setting is to eliminate the stigma that individuals may feel when seeking help for psychological and emotional adjustment problems.

The treatment setting is informal and provides a wide variety of services from meeting resource needs to individual and family(significant others). If warranted, clients are referred to VA medical centers or community partners for more intensive treatment and/or medications. The central focus of Vet Center interventions is the treatment of PTSD by assisting the client to work through troubling war experiences and their impact on the veteran's present life.

Veterans and active duty service members, to include members of the National Guard and Reserve components, who:

•Have served on active military duty in any combat theater

or area of hostility*

• Experienced a military sexual trauma;

Provided direct emergent medical care or mortuary services, in service, to the casualties of war
Served as a member of an unmanned aerial vehicle crew that provided direct support to operations in a combat zone or area of hostility.

•Vietnam Era veterans who have accessed care at a Vet

Center prior to January 1, 2004

• Bereavement counseling for Family members who have lost a loved one while serving on active duty.

Vet Center services are also provided to eligible Veterans' family members for issues related to Veteran.

All services are available without time limitation and at <u>no cost</u>, to Veterans/Service members/Family members.

- Veterans do not need to be enrolled with the Department of Veteran Affairs (VA) Medical Centers to access care at Vet Centers.
- Do not need a disability rating or service connection for injuries.
- Can access Vet Center services regardless of discharge character.

VA Vet Centers maintain confidential records independent from any other VA or Department of Defense medical records and will not disclose such records without either the veteran or servicemember's signed authorization, or a specific exception permitting their release. except in circumstances averting a crisis.



Vet Center Call Center at: 877- WAR-VETS (927-8387) www.vetcenter.va.gov

Charlotte Vet Center 2114 Ben Craig Dr., #300 Charlotte, NC 28262 (704) 549-8025

Fayetteville Vet Center 2301 Robeson St. Suite 103 Fayetteville, NC 28305 (910) 488-6252

Greensboro Vet Center*

3515 W Market St., Suite 120 Greensboro, NC 27406 (336) 323-2660

SPINDALE - Western NC 303 Fairground Rd. Spindale, NC 28160 828-288-2757

Greenville Vet Center* 1021 W.H.Smith Blvd., #100 Greenville, NC 27834 (252) 355-7920

Raleigh Vet Center 8851 Ellstree Lane, Suite 122 Raleigh, NC 27617 (919) 361-6419

Jacksonville Vet Center 110A Branchwood Dr Jacksonville, NC 28546 (910) 577-1100



The Vet Center Combat Call Center, 1-877-WAR-VETS, is an around the clock confidential call center where those who served and their families can call to talk about their military experience or any other issues they are facing in their readjustment. The staff comprises combat Veterans from several eras as well as family members of combat Veterans. The call center has warm handoff capabilities with all Vet Centers, the National Crisis Hotline, and the National Caregiver Hotline.



Vet Centers maintain after normal business hours including some evening/weekend hours to accommodate Clients. Please call local Vet Center for details on their hours or to request Outreach to your community events. * Denotes locations with Mobile Vet Center (MVC) Vehicles .

VISIT www.va.gov to learn more

VETERANS CHOICE PROGRAM

Learn more about the VA's Veterans Choice Program by visiting their website at:

www.va.gov/COMMUNITYCARE/programs/veterans/VCP/index.asp

Veterans may be eligible to receive care through the Veterans Choice Program based on one or more of the following conditions:

- VA can't provide the services the Veteran needs
- VA can't make an appointment for the Veteran at the nearest VA medical facility within 30 days of the clinically indicated date (the date the Veteran and their VA provider agree should be the next date the Veteran is seen for care)—or, if VA can't determine this date—the date the Veteran prefers to be seen next
- Veteran lives more than 40 miles (driving distance) from the nearest VA medical facility with a full-time primary care physician
- Veteran must travel by air, boat, or ferry to get to the nearest VA medical facility



Veteran faces an excessive burden in traveling to the nearest VA medical facility (such as geographic challenges, environmental factors, or a health problem that makes it hard for you to travel)

VA will work with the Veteran to determine eligibility based on the above conditions and the Veteran's specific circumstances.

Choice Program Support Line: 1-866-606-8198

Call for additional information or to speak to one of our service agents on standby to assist you.

VA Adverse Credit Helpline: 1-877-881-7618

VA will help you resolve adverse credit reporting and debt collection issues because of using Veterans Choice Program.



-Matthew

Behavioral Health Services No Barriers to Care

For Veterans & Their Families & Families of Active Duty, National Guard & Reserves



The Steven A. Cohen Military Family Clinic at Cape Fear Valley

The Steven A. Cohen Military Family Clinic at Cape Fear Valley provides confidential, high-quality behavioral healthcare services and case management resource referrals for veterans, their families, and the families of Active Duty, National Guard, and Reserves, at low or no-cost and with

low wait times.

- Therapy for PTSD, Depression, Anxiety, etc.
- Case Management Resource Referrals
- Medication Management
- Community Education Workshops
- Group Therapy
- Couples Counseling

Eligibility for services is regardless of discharge status, role while in uniform, or combat experience. No insurance required.

3505 Village Drive, Fayetteville, NC 28304 910.615.3737 • military.capefearvalley.com Having trouble hearing on the phone? Have you been asking people to repeat themselves?

Have people been telling you to turn the TV down? Ringing in your ears?

You may be one of **60% of returning combat veterans** experiencing ringing in the ears or hearing loss. Your homecoming is important – don't let your hearing difficulties get you down!

Contact us for counseling, training and specialized equipment so you can **reconnect** with your family and friends and **stay connected** with your military buddies.

- There is no charge for our services.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES Division of Services for the Deaf and Hard of Hearing (919) 527-6930 **(V)** (800) 851-6099 **(V/TTY)** (919) 890-0859 (VP)

www.ncdhhs.gov • www.ncdhhs.gov/dsdhh • NCDHHS is an equal opportunity employer and provider. 04/18

VISIT www.va.gov to learn more



VA MEDICAL FACILITIES SERVING NORTH CAROLINA

ASHEVILLE VA MEDICAL CENTER

1100 Tunnel Road Asheville, NC 28805 828-298-7911 800-932-6408 www.asheville.va.gov

COMMUNITY CLINICS

FRANKLIN VA CBOC 647 Wayah St. Franklin, NC 28734-3390 828-369-1781

HICKORY VA CBOC

2440 Century Place, SE Hickory, NC 28602 828-431-5600

RUTHERFORD COUNTY VA CBOC

374 Charlotte Road Rutherfordton, NC 28139 828-288-2780

SALISBURY VA MEDICAL CENTER

1601 Brenner Avenue Salisbury, NC 28144 704-638-9000 800-469-8262 www.salisbury.va.gov

COMMUNITY CLINICS

CHARLOTTE HCC 3506 W. Tyvola Rd. Charlotte, NC 28208 704-329-1300

CHARLOTTE VA CBOC 8601 University East Drive

8601 University East Drive Charlotte, NC 28213 704-597-3500

KERNERSVILLE HCC 1695 Kernersville

Medical Pkwy Kernersville, NC 27284 336-515-5000

DURHAM VA MEDICAL CENTER

508 Fulton Street Durham, NC 27705 919-286-0411 888-878-6890 www.durham.va.gov

COMMUNITY CLINICS

GREENVILLE HCC 401 Moye Blvd. Greenville, NC 27834 252-830-2149

HILLANDALE RD. ANNEX

1824 Hillandale Road Durham, NC 27705 919-383-6107

MOREHEAD CITY VA CBOC 5420 U.S. 70 Morehead City, NC 28557 252-240-2349

RALEIGH VA CBOC 3305 Sungate Blvd. Raleigh, NC 27610 919-212-0129

RALEIGH II ANNEX

3040 Hammond Business Place Raleigh, NC 27603 919-899-6259

RALEIGH III VA CBOC

2600 Atlantic Ave, Ste 200 Raleigh, NC 27604 (919) 286-0411

FAYETTEVILLE VA MEDICAL CENTER

2300 Ramsey Street Fayetteville, NC 28301 910-488-2120 800-771-6106 www.fayettevillenc.va.gov

COMMUNITY CLINICS

BRUNSWICK OUTREACH CLINIC 18 Doctors Circle Suite 2 Supply, NC 28462 910-754-6141

FAYETTEVILLE HCC

7300 So. Raeford Rd Fayetteville NC 28304 910-488-2120 800-771-6106

GOLDSBORO VA CBOC 2610 Hospital Road Goldsboro, NC 27909 919-731-4809

HAMLET VA CBOC

100 Jefferson Street Hamlet, NC 28345 910-582-3536

JACKSONVILLE VA CBOC 4006 Henderson Drive Jacksonville, NC 28546 910-353-6406

ROBESON COUNTY VA CBOC

139 Three Hunts Drive Pembroke, NC 28372 910-272-3220

SANFORD VA CBOC

3112 Tramway Road Sanford, NC 27332 919-775-6160

WILMINGTON HCC 1705 Gardner Rd. Wilmington, NC 28405 910-343-5300

HAMPTON VIRGINIA VA MEDICAL CENTER

100 Emancipation Dr. Hampton, VA 23667 757-722-9961 866-544-9961 www.hampton.va.gov

COMMUNITY CLINICS

ALBEMARLE VA CBOC 1845 W City Drive Elizabeth City, NC 27909 252-331-2191

CHESAPEAKE CBOC

1987 S. Military HWY Chesapeake, VA 23320 757-722-9961

VIRGINIA BEACH CBOC

244 Clearfield Ave Suite 401 Virginia Beach, VA 23462 757-722-9961

BLIND AND DIALYSIS CENTERS

VA DIALYSIS & BLIND REHAB CLINICS, BRIER CREEK 8081 Arco Corporate Drive Raleigh, NC 27617 919-286-5235

VA DIALYSIS CLINIC

FAYETTEVILLE 2301 Robeson Street, Ste. 101 Fayetteville, NC 28305 910-483-9727

WOMEN'S HEALTH

Woman Veterans who are interested in receiving care at VA should contact the nearest VA Medical Center and ask for the Women Veterans Program Manager.

https://www. womenshealth.va.gov/ WOMENSHEALTH/ healthcare.asp

66 VISIT US @ MILVETS.NC.GOV AND NC4VETS.COM / 844-NC4-VETS (844-624-8387)

TRAVEL REIMBURSEMENT

The VA is authorized to provide eligible Veterans and other beneficiaries mileage reimbursement, common carrier (plane, train, bus, taxi, light rail etc.), or when medically indicated "special mode" (ambulance, wheelchair van) transport for travel to and from VA, or VA authorized non-VA health care for which the Veteran is eligible. Veterans qualify for travel benefits if:

- Veteran has a service-connected (SC) disability of 30% or more.
- Travel is in connection with care for SC disability
- Previous year income does not exceed maximum VA pension rate
- Projected income in travel year does not exceed maximum VA pension rate
- Travel is for a C&P exam
- Travel is to obtain a service dog
- Travel is in relation to VA transplant care

Beneficiaries may apply for travel orally or in writing generally at the facility where care was provided however, in some cases there may be an alternate process. For more information, go to the Beneficiary Travel Office at the treating facility or call 877.222.8387 or visit: https://iris.custhelp.com/

NON-VA MEDICAL CENTER EMERGENCY CARE

Veterans are eligible for emergency care at non-VA facilities under certain circumstances. The 2010 Veterans Emergency Care Protective Act enabled VA to reimburse veterans enrolled in VA health care for the remaining cost of emergency treatment if the veteran has outside insurance that only covers part of the cost.

If the non-VA emergency care is received, notification to the nearest VA health care facility must be made within 72 hours of hospitalization. VA payment is limited up to the point that veteran's condition is stable for transport to a VA Facility.

The VA can also provide retroactive reimbursements for emergency care received or after July, 19, 2001, if considered appropriate under the circumstances.

SCHEDULED VERSUS UNSCHEDULED APPOINTMENTS

Scheduled appointments qualify for round-trip mileage. Unscheduled visits may be limited to return mileage only.

In order to be eligible for travel benefits when transporting to VA care or treatment, a veteran must actually be incurring an expense. Should one or more veterans travel together in a private vehicle, only the owner of the vehicle is actually incurring expenses and therefore is the only person entitled to travel reimbursement . However, should multiple veterans share a vehicle where passengers must pay for their transport such as a taxi or where one veteran pays another for transportation, then all are entitled to travel reimbursement either at the mileage reimbursement rate or actual expense, whichever is less. Such persons must provide a receipt to indicate an incurred expense and to receive reimbursement. Find your local medical center for reimbursement rates.

NC DISABLED AMERICAN VETERANS (DAV) TRANSPORTATION PROGRAM POCS

CALVIN E. TURNER DURHAM VAMC 508 Fulton St. Durham, NC 27705 (919) 286-0411 EXT. 7810

RUPERT BENNETT FAYETTEVILLE VAMC

2300 Ramsey St., Rm. 58 Fayetteville, NC 28301 (910) 488-2120 EXT. 7302

JAMES A. MARTIN

SALISBURY VAMC 1601 Brenner Ave. Bldg. 6 Rm. 1004 Salisbury, NC 28144 (704) 638-9000 EXT. 13904

ASHEVILLE VAMC

1100 Tunnel Road, Room B421 Asheville, NC 28805 (828) 299-2569

HAMPTON, VA VAMC

100 Emancipation Dr. Bldg. 135, Rm. 28 Hampton, VA 23667 (866) 544-9961 EXT. 3148

VISIT www.va.gov to learn more

VA HOSPITAL TRANSPORTATION SERVICE PROGRAM

The Veterans Health Administration has a transportation program for non-ambulatory and remote VA patients. The Veterans Transportation Service (VTS) provides transport for veterans to VA Medical Centers (VAMCs). These services include vehicle routing and scheduling software for VA Medical Facilities.

While all veterans with VA funded medical appointments are eligible to ride VTS, a first priority is given to wheelchair-bound patients who have no other transportation alternatives. VTS is establishing a network of community and volunteer transportation services to improve access to VA health care, including the Durham VAMC.

RESERVATIONS ARE REQUIRED

Reservations are needed for transportation at least four full business days before the date of transport is needed. Specific information about the veteran is also required.

To see if services are available in your area, call:

- Asheville: (828) 298-7911 EXT. 2916
 DAV: (828) 299-2569
- Durham: (919) 286-0411 EXT. 4793
 DAV: (919) 286-0411 EXT. 7810
- Hampton, VA: (866) 544-9961 EXT. 3148
 DAV: (757) 728-3148
- Fayetteville: (910) 488-2120 EXT. 5225
 DAV: (910) 488-2120 EXT. 7302
- Salisbury: (704) 638-9000 EXT. 14439
 DAV: (704) 638-9000 EXT. 13904

DAV TRANSPORTATION NETWORK

Because many veterans lack transportation to and from VA medical facilities for needed treatment, the Disabled American Veterans (DAV) operates a nationwide Transportation Network to meet this need. Through the Transportation Network, DAV volunteers drive veterans to and from VA medical facilities for treatment. To request a ride, visit:

www.dav.org/veterans/i-need-a-ride/

VOLUNTEER DRIVERS NEEDED:

The DAV is always looking for volunteer drivers. If you are interested in volunteering in the DAV Transportation Network please visit:

www.dav.org/help-dav/volunteer/drive-a-van.

CHAMPVA AND TRICARE

The Civilian Health and Medical Program of the U.S. Department of Veterans Affairs (CHAMPVA) is a comprehensive health care program in which the VA shares the cost of covered health care services and supplies with eligible beneficiaries. The program is administered by Health Administration Center.

Due to the similarity between CHAMPVA and the Department of Defense (DOD) TRICARE program (sometimes referred to by its old name, CHAMPUS) the two are often mistaken for each other. CHAMPVA is a U.S. Department of Veterans Affairs (VA) program whereas TRICARE is a regionally managed health care program for active duty and retired members of the uniformed services, their families, and survivors. In some cases a veteran may look to be eligible for both/either program on paper. However, if you are a military retiree, or the spouse of a veteran who was killed in action, you are and will always be a TRICARE beneficiary.

CHAMPA Customer Service: 1-800-733-8387

Tricare Customer Service East Region: 1-800-444-5445

VA RESOURCE CENTERS

ASHEVILLE VAMC (828) 299-2519 EXT: 2519

CHARLOTTE CBOC (704) 638-9000 EXT: 13175

DURHAM CLINIC (919) 286-0411 EXT: 176073

FAYETTEVILLE VAMC (910) 488-2120 EXT: 5483 (704) 638-9000 EXT: 13175

VAMC PTSD RESOURCES **OUTPATIENT THERAPY UNIT** INPATIENT THERAPY UNIT CALL (704) 638-9000 EXT:

KERNERSVILLE

HEALTHCARE CENTER (336) 515-5000 EXT: 21232

NC RESOURCE CENTERS

Brain Injury Resource Offices are located throughout the state and are available to help you.

Statewide Family Help Line:

1-800-377-1464

- Raleigh area call 1-919-833-9634
- Charlotte area call 1-704-355-1502
- Greenville area call 1-800-697-3115
- Asheville area call 1-866-890-7801

TRAUMATIC BRAIN INJURY [TBI]

Major advancements in protective and medical technology have vastly increased survivability rates among wounded U.S. service members. They have also introduced new challenges to care for increasing numbers of veterans and service members with extremely complex injuries, particularly polytrauma and traumatic brain injury.

A Traumatic Brain Injury (TBI) happens when something outside the body hits the head with significant force. This could happen when the head hits a windshield during a car accident, when a piece of shrapnel enters the brain, or during an explosion of an improvised explosive device (IED).

Individuals who sustain a TBI may experience a variety of effects, such as an inability to concentrate, an alteration of the senses (hearing, vision, smell, taste, and touch), difficulty speaking, and emotional and behavioral changes.

If you experienced head trauma during your service, please contact the VA to schedule an examination. To learn more about TBI, visit www.polytrauma.va.gov

Each service member will have their own experiences. However, almost all service members will need time to readjust after being

in a war zone.

TRAUMA AND PTSD

Post Traumatic Stress Disorder (PTSD) is a mental heath issue that can occur after someone goes through a traumatic event such as war, assault, disaster, or a car accident. Most people have some stress reactions after a trauma.

Each service member will have their own experiences. However, understand that almost all service members will need time to readjust after being in a war zone. This can be especially intense during the first months at home. Common stress reactions are a normal part of readjustment.

The stigma of mental health issues can be a huge barrier for people who need help, but knowing when and how to get help is actually part of military training.

Visit your local Vet Center (complete list of locations are on page 89) if you would like to talk to someone about what you are experiencing. You can also learn more about PTSD at ptsd.va.gov

SALISBURY VAMC

HICKORY CBOC

13175

VISIT www.va.gov to learn more



ONLINE MANAGEMENT

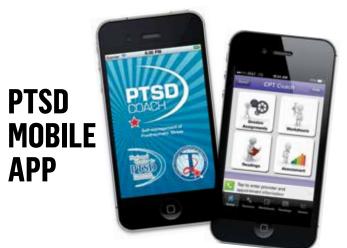
Managing your health information appointments, prescriptions, labs, blood tests and even exchanging messages with your health care team has never been easier.

My HealtheVet, your online Personal Health Record, helps you gain a better understanding of your health status and allows you to explore a variety of ways to monitor and improve your health, 24 hours a day/7days a week.

To get the most out of My HealtheVet, veterans are urged to visit their local VA health care facility to get an upgraded account, known as In-Person Authentication (IPA). This simple process allows you to use My HealtheVet to:

- View your VA appointments
- Access VA wellness reminders
- Communicate online through secure messaging
- View laboratory results and more

To begin using My HealtheVet, register today at www.myhealth.va.gov.



FREE PTSD COACH DOWNLOAD FROM: ITUNES (IOS)* AND GOOGLE PLAY (ANDROID)*

PTSD Coach has now been downloaded over 100,000 times in 74 countries around the word. The PTSD Coach app can help you learn about and manage symptoms that commonly occur after trauma. Features include: Reliable information on PTSD and treatments that work; Tools for screening and tracking your symptoms; Convenient, easy-to-use skills to help you handle stress symptoms; Direct links to support and help; Always with you when you need it.

Together with professional medical treatment, PTSD Coach provides you dependable resources you can trust. If you have, or think you might have PTSD, this app is for you. Family and friends can also learn from this app.

DOWNLOAD THE MOBILE APP

Free PTSD Coach download from: iTunes (iOS)* and Google Play (Android)*. Also see PTSD Coach ONLINE: 17 tools to choose from available for desktop. PTSD Coach was created by the VA's National Center for PTSD and the DoD's National Center for Telehealth and Technology.

NOTE: PTSD is a serious mental health condition that often requires professional evaluation and treatment. PTSD Coach is not intended to replace needed professional care.



NAMI North Carolina is a grass-roots organization providing mental health Support • Education • Advocacy • Public Awareness so that all persons affected by mental illness can build better lives.

Call our Helpline at 800.451.9682 for free information, referrals, and support

The Importance of Making Sure You or Your Loved One Has a Psychiatric Advance Directive

What is a Psychiatric Advance Directive (PAD)? It is a legal document that allows you:

- > To give consent for or to decline specific future psychiatric treatment AND/OR
- To authorize someone else to make decisions on your behalf about treatment, based on your stated preferences—your health care agent (also referred to as a health care power of attorney).

Why create a Psychiatric Advance Directive? There are many benefits to having a PAD:

- > Empowers you to plan ahead for mental health crises before they happen.
- Supports recovery, as you clearly give instructions about your preferences for healthcare
- > Encourages dialogue about care with your treatment providers / other support system
- Provides opportunity for you to state preferences not just for psychiatric treatment— but also for other life concerns e.g., stating arrangements for child and pet care, paying bills, etc.

What are important considerations for creating a Psychiatric Advance Directives?

- PAD is a legal document that hospitals and treatment providers are required to consider though it can be overruled in certain circumstances (for instance, involuntary commitment).
- A PAD is only used temporarily, until you regain capacity to make important decisions for yourself.
- A PAD permits a health care agent to speak directly with providers and make decisions on your behalf if, and when, you are experiencing a mental health crisis or are incapable.

How do I get started?

- Check out the website of the National Resource Center on Psychiatric Advance Directives (NRC-PAD) for videos, webcasts, research results, stories and experiences from individuals who have utilized PADs in a crisis, at <u>www.nrc-pad.org</u>
- > Talk about PADs with your treatment provider, support network, or others with lived experience.
- Download forms from <u>www.nrc-pad.org/states/nc-forms</u>
- > Visit the <u>www.nami.org</u> website for more information on programs for our veterans and military



For information about NAMI NC programs and services contact: 309 West Millbrook Rd, Suite 121 | Raleigh, NC 27609 Ph: 919.788.0801 | Fax: 919.788.0906 mail@naminc.org | www.naminc.org

Funding for this program is wholly or in part provided by the NC Division of Mental Health, Developmental Disabilities & Substance Abuse Services through the federal Community Mental Health Service Block Grant Fund (CFDA #93.958)

Alliance Health

The Alliance Health Veterans Point of Contact oversees and enhances the Local Management Entity/Managed Care Organization's efforts to effectively meet the behavioral health needs of military personnel, veterans and their families.

The Veterans Point of Contact assists Alliance Health in:

- Identifying Service Members, Veterans and their families in the Alliance Health region (Wake, Durham, Johnston and Cumberland counties) who are in need of and/or seeking behavioral health services.
- Advocating for this target population in the Alliance needs assessment process to help ensure that any unique behavioral healthcare needs are understood and addressed.
- Educating community partners throughout the Alliance region about the behavioral healthcare services available to qualifying service members, veterans and their families.

Alliance Health is the managed care organization for public behavioral healthcare for the citizens of Durham, Wake, Cumberland and Johnston counties in North Carolina.

You can reach Alliance via our Access and Information Line 24/7 at 1-800-510-9132

AllianceHealthPlan.org



ADDITIONAL RESOURCES for North Carolina Veterans through the **Division of Mental Health, Developmental Disabilities and** Substance Abuse Services.

Returning Veterans and Possible Behavioral Health Issues

Although the majority of veterans who return from deployment do not have a behavioral health condition and have not experienced a traumatic brain injury (TBI) all service members, veterans and family members experience a period of readjustment as they reintegrate into life with family, friends and community. Behaviors needed to survive in war zone, such as maintaining a constant state of alertness, may initially translate into troublesome behaviors in civilian life. SAMHSA, 2012.

The North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services (MH/DD/SA) with its Local Management Entities-Managed Care Organizations (LME-MCOs) provides mental health, developmental disabilities, including TBI and substance use services through a network of community-based agencies in all of the state's 100 counties.

Services and support are available to address the full continuum of care including crisis intervention, prevention, treatment and recovery supports for both adults and children. Program services are accessed by contacting the LME/MCO contracted to provide services in your county. To find out which LME-MCO your county is assigned to please visit the DMH/DD/SAS website at ncdhhs.gov/mhddsas/ lmeonblue.htm or you can call the customer service and community rights call center at 1-855-262-1946. The LME-MCO can also assist individuals needing to access the services provided by the Division of State Operated Health Facilities (DSOHF). Applications for care at the state psychiatric hospitals, the Alcohol and Drug Treatment Centers and the Developmental Centers can be made through your local LME-MCO, or, see page 75.

Other Programs that Might Be of Interest:

The TASC (Treatment Alternatives for Safe Communities) Program works with individuals involved in the criminal

justice system. TASC will work with individuals, families and probation officers to arrange for treatment and other support services. For more information about TASC services in your community please see the contact information here: www.nctasc.net/main/providermap-t.php

Driving While Impaired Services (DWI) works with those individuals who have been convicted of Driving While Impaired to arrange interventions or treatment so that driving privileges can be restored. Contact the program by calling (919) 733-0566. For more information about DWIrelated services in your community please see the contact information here: www.ncdhhs.gov/mhddsas/services/dwi/ locateservices.htm

North Carolina Peer Support Specialist Program -

Veterans interested in becoming a certified Peer Support Specialists can contact the Peer Support Specialist Program managed by the University of North Carolina School of Social Work. For more information, go to http://pss.unc.edu/

How to Access Services Locally:

Accessing services begins with a phone call to the LME-MCO: additional information is also available on the LME/ MCO's website. Each LME/MCO has a trained Veteran Point of Contact as well as a specific TBI Point of Contact who can assist service members, veterans, and their families seeking services. The list of 24/7 access numbers, the LME/ MCO website address and the Veteran Point of Contact is provided on page 102.

MH/DD/SA is a member of the Governor's Working Group on Veterans, Service Members, and their families. This group is comprised of federal, state, and local agencies who meet regularly to identify the needs and to develop strategies to meet the needs of our military connected citizens. The North Carolina MH/DD/SA is proud to serve those who have served.

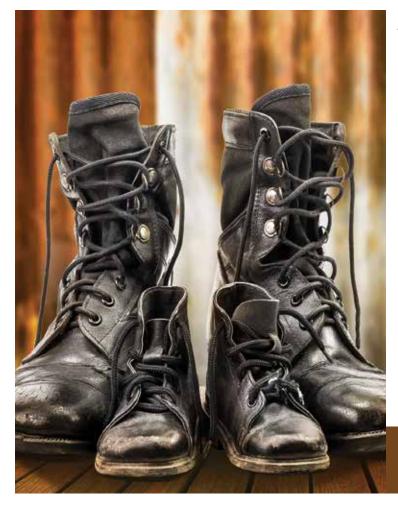
THE DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES

North Carolina's Division of Mental Health, Developmental Disabilities and Substance Abuse Services offers behavioral health services to those who have served in the active or reserve components of the U.S. Armed Forces, are a Veteran or a family member.

ACCESS SERVICES LOCALLY

Accessing services begins with a phone call to the LME-MCO; additional information is also available on the LME-MCO's website.

Each LME/MCO (Local Management Entity/Managed Care Organization) has a trained Veteran Point of Contact as well as a specific TBI Point of Contact who can assist service members, veterans, and their families seeking services. DMH/ DD/SAS is a member of the Governor's Working Group on Veterans, Service Members, and their families. This group is comprised of federal, state, and local agencies who meet regularly to identify the needs and to develop strategies to meet the needs of our military connected citizens. The North Carolina DMH/DD/SAS is proud to assist those who have served our country.



We Support Military Families Struggling With Mental Health Challenges

Call Us. We Can Help. (855) 537-2262



2 NC Locations to Serve You

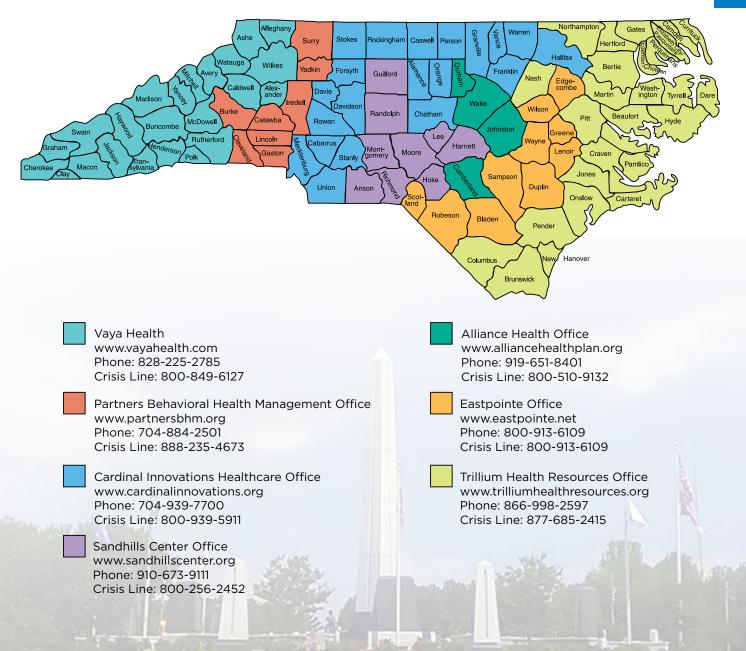
2050 Mercantile Drive Leland, NC 28451 www.sbcwilmington.com 3200 Waterfield Drive Garner, NC 27529 www.sbcraleigh.com

Helping families put their lives back together, one piece at a time.

ALTERNATIVES TO VA HEALTH CARE OFFERED BY NORTH CAROLINA'S DEPT. OF HEALTH & HUMAN SERVICES

LME-MCO MILITARY AND VETERANS CONTACTS

LME/MCO Directory



MEDICAID TRANSFORMATION

NC Medicaid

North Carolina is making big changes to Medicaid and NC Health Choice. Participants will be able to choose the health insurance plan that is best for them. And all benefits – physical health, mental health and pharmacy – will be accessible through the same plan.

Managed Care is a new model under which Medicaid will be administered. Those who are eligible for Medicaid today, including veterans, will be eligible for Medicaid Managed Care after Nov. 1, 2019.

1. CHANGES TO MEDICAID AND NC HEALTH CHOICE ARE COMING IN 2019.

Beginning in November 2019, most people who get Medicaid will be able to choose a health plan that best meets their needs. Veterans who are Medicaid-eligible will not see any changes before November 2019 and will keep using Medicaid and NC Health Choice just as they do today.

2. YOU WILL HAVE ALL THE INFORMATION YOU NEED TO MAKE THE CHANGES.

To help you prepare to choose the health plan that will best meet your needs, you will begin receiving materials by mail with details. You can also get your questions answered online, on the phone and in person.

3. THE ONLY THING TO DO NOW IS UPDATE YOUR INFORMATION AND KEEP IT

UP TO DATE. Your address and phone number will be used to send you more information. If you need to update this information, please call or go to your county Department of Social Services. You can find a list of Social Services offices and phone numbers at www. ncdhhs.gov/divisions/dss.

4. HELP WILL BE AVAILABLE TO CHOOSE A HEALTH PLAN AND ENROLL. The State has hired a company to give you information on the health plans in your area and help you choose the best health plan for you.

5. MANY THINGS WILL STAY THE SAME. Medicaid and NC Health Choice programs are staying the same. Only how you get your care and services will change. Rules for veterans who are Medicaid-eligible are the same. The same health services, treatment and supplies will continue to be covered. You will still receive high quality care from a doctor near you and help with transportation to the doctor if you need it. Your share of Medicaid costs, if you have any, will stay the same as long as your household income stays the same.

6. YOUR RIGHTS WILL BE PROTECTED. You will have rights to make sure you can fix issues with your health plan quickly and with little hassle. Veterans, and all beneficiaries, will have the right to file grievances and appeals if necessary. There will be a new "ombudsman program" dedicated to help you get information and any fix issues that may arise, in whatever phase of the changes they occur.

7. HOW TO GET MORE INFORMATION. If you have questions about the changes to Medicaid and what they will mean for veterans and their families, please visit our website at www.ncdhhs.gov/assistance/medicaid-transformation.





Division of Health Benefits

Learn more about Medicaid Transformation at www.ncdhhs.gov/assistance/medicaid-transformation.

NC MEDICAID / DIVISION OF HEALTH BENEFITS

North Carolina Medicaid provides health coverage to 2.2 million people including eligible low-income adults, children, pregnant women, elderly adults and people with disabilities. The program, funded jointly by state and federal governments, ensures that these vulnerable populations have access to quality care and services that make a positive impact in their day-to-day lives.

ELIGIBILITY

Veterans may be eligible for Medicaid services if they meet the following requirements:

- Age 65 or older
- Blind or disabled
- Low-income, as defined by Medicaid Income and Resources Requirements.
- In need of long-term care
- Receiving Medicare

Individuals must also:

- Be a U.S. citizen or provide proof of eligible immigration status (individuals only applying for emergency services are not required to provide documentation of immigration status)
- Live in North Carolina, and provide proof of residency
- Have a Social Security number or have applied for one

Individuals are automatically eligible for Medicaid if they receive any of the following:

- Supplemental Security Income (SSI)
- Work First Cash Assistance
- State/County Special Assistance for the Aged or Disabled

VETERAN HEALTH SERVICES

Medicaid covers mandatory health benefits plus services the state has added for its citizens. Benefits may be different depending on age, income and health care needs. In general, Medicaid may include services such as:

- Doctors
- Hospitals
- Prescriptions
- Mental health and behavioral health care
- Substance use services
- Medicaid equipment such as wheelchairs
- Orthotics and prosthetics
- Dental for children
- Medicare premiums, copayments and deductibles

HOW TO APPLY

Veterans may apply for Medicaid in a variety of ways:

- In person. Find your county Social Services Office at www.ncdhhs.gov/divisions/social-services/ local-dss-directory.
- By phone, using phone numbers listed on the map
- By fax, using fax numbers on the list above
- Online via ePass.nc.gov (the public portal of NCFast)

MEDICAID INFORMATION

A wide variety of information about Medicaid programs is available at medicaid.ncdhhs.gov. Income and resource requirements can be found at medicaid. ncdhhs.gov/medicaid/get-started/eligibility-medicaidor-health-choice.

Departments of Social Services (DSS) provide additional resources. Find out more at www.ncdhhs.gov/dss.

General Medicaid information is also available at www.medicaid.gov/medicaid-and-you/index.html through the Federally Facilitated Marketplace (FFM) provided by the U.S. government.



State of North Carolina • Department of Health and Human Services • Division of Health Benefits (NC Medicaid) www.medicaid.ncdhhs.gov • NCDHHS is an equal opportunity employer and provider. 03/2019

DIVISION OF SOCIAL SERVICES

The North Carolina Division of Social Services (DSS) provides guidance and technical assistance to agencies that provide services that address issues associated with poverty, family violence, exploitation, and more. Our goal is to ensure proper quality of life and prevent other problems in vulnerable individuals and populations. We promote selfreliance and self-sufficiency. Services offered include:

Adoption	Independent Living Services for Foster Children (LINKS)
Child Protective Services	Low-Income Energy Assistance
Child Support Enforcement	Pregnancy Services
Emergency Assistance	Refugee Services
Short-Term Financial Assistance	Safe Surrender (Newborn Surrender)
Food & Nutrition Services	Work First Cash Assistance
Foster Care	County Social Services Directory

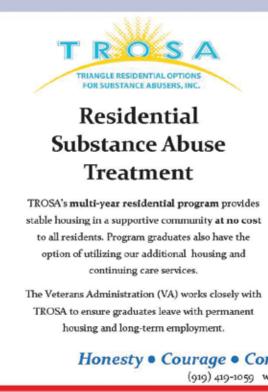
Applications for benefits can be taken at all 100 DSS offices across the state.

Contact your county DSS for information about the types of documents you must provide when you apply. Staff at the county DSS will assist you with this process, or call DHHS Customer Service Center at 1-800-662-7030. A list of County Departments of Social Service Offices can be found at:

www.ncdhhs.gov/dss/

VAMC MENTAL HEALTH **POINTS OF CONTACT**

FACILITY:	Asheville
Contact:	(828) 298-2519, x5154
FACILITY: Contact:	Durham (919) 286-0411, x6073/6074 888-878-6890 x6073/6074
FACILITY: Contact:	Fayetteville (910) 488-2120 800-771-6106
FACILITY:	Salisbury
Contact:	(704) 638-9000, x14190



TROSA is free of charge to anyone with a substance abuse problem who wants to change their life.

Learn more about how we can help (919) 419-1059 www.trosainc.org



Services we provide: Supportive housing, meals, clothing, medical, education, vocational training, life skills, mental health, employment services, continuing care

Honesty

Courage

Commitment

Community (919) 419-1059 www.trosainc.org



Red Cross Resources

You serve our nation. We are honored to serve you.

Linking Military Families during an Emergency

Red Cross workers use advanced communications technologies to link service members with their families. Our Emergency Communications Center quickly and efficiently obtains the required information and sends emergency communication messages to service members of every branch of service wherever in the world they happen to be. For assistance call (877) 272-7337

Board of Veteran's Affairs

The Red Cross assists claimants who seek to appeal to the Board of Veterans' Appeals (BVA). This work is done by Red Cross staff at the BVA as well as a network of State Work-Share Representatives who are accredited by the Department of Veterans Affairs to work on behalf of the Red Cross. Call 1-800-RedCross (1-800-733-2767) or your local chapter for more information. Find your local chapter at RedCross.org/Local

Providing Resiliency Training

Families back home count on the Red Cross to provide training that promotes resiliency and preparedness to help them cope with the challenges of military life. The Red Cross also provides a variety of preparedness and job skill training. Contact your local chapter for more information. RedCross.org/Local

Connecting Families with Local Community Resources

Building on its trusted presence in communities across the nation and on military installations around the world, the Red Cross links military families to local resources and support services. Contact your local chapter for more information.

Find your local chapter RedCross.org/Local

Find more about our services to military families **RedCross.org/SAF**



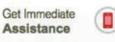
VAYAHEALTH vayahealth.com

For more information about our veterans' initiatives, contact Veterans Affairs Specialist at 800-849-6127, ext. 5325





Supporting America's Military Families



If your military family has an emergency need for communication, please call the American Red Cross at (877) 272-7337.

Region	Local Office Phone Number	Counties Covered By This Location
Triangle Area Chapter	(919) 231-1602 Raleigh, NC	Chatham, Wake, Warren, Johnston, Lee, Franklin
Central NC Chapter	(919)-489-6541 Durham, NC	Durham, Orange, Person, Granville, Vance
Cape Fear Area Chapter	(910) 762-2683 Wilmington, NC	Brunswick, Carteret, Columbus, Craven, Duplin, Greene, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pender, Wayne
North East NC Chapter	(252)-977-1720 Rocky Mount, NC	Beaufort, Bertie, Camden, Chowan, Currituck, Dare, Edgecombe, Gates, Halifax, Hertford, Hyde, Martin, Nash, North Hampton, Pasquotank, Perquimans, Pitt, Tyrrell, Washington, Wilson
Sandhills Area Chapter	(910)-867-8151 Fayetteville, NC	Bladen, Cumberland, Harnett, Hoke, Moore, Richmond, Robeson, Sampson, Scotland
Charlotte Metro Chapter	(704) 376-1661 Charlotte, NC	Iredell, Mecklenburg
Southern Piedmont Chapter	(704) 283-7402 Concord, NC	Anson, Cabarrus, Montgomery, Rowan, Stanly, Union
Piedmont Triad Chapter	(336) 333-2111 Greensboro, NC	Alamance, Caswell, Davidson, Randolph, Rockingham, Stokes, Surry, Yadkin
Blue Ridge Piedmont Chapter	(828) 322-4151 Hickory, NC	Alexander, Alleghany, Ashe, Avery, Burke, Caldwell, Catawba, Cleveland, Gaston, Lincoln, Watauga, Wilkes
Asheville-Mountain Area Chapter	(828) 258-3888 Asheville, NC	Buncombe, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Yancey

American Red Cross Emergency Communication Services Call Toll-Free (877) 272-7337

They serve our nation. We are honored to serve them.



Do you feel this way?

- · I'm lost in a health care system
- · I just don't care anymore
- I feel like hurting myself or others
- · People keep telling me I've changed
- · I have a short fuse
- · I seem to be drinking more
- I can't sleep
- · I don't have the patience I need with my kids

VOLUNTARY, CONFIDENTIAL, FREE and PROFESSIONALLY STAFFED

NORTH CAROLINA NATIONAL GUARD HELP LINE 1-855-322-3848

CURRENT NC NATIONAL GUARD MEMBERS AND FAMILIES

DIVISION OF AGING AND ADULT SERVICES

In support of the mission, vision, and values of the NC Department of Health and Human Services, the Division of Aging and Adult Services (DAAS) works to promote independence and enhance the dignity of North Carolina's older adults, persons with disabilities, and their families through a community-based system of opportunities, services, benefits, and protections; to ready younger generations to enjoy their later years; and to help society and government plan and prepare for the changing demographics of the population.

Services available for adults of all ages are provided by a variety of auspices such as agencies serving primarily older adults, licensed home care agencies, and county departments of social services. The services span a wide spectrum of care listed below. http://www.ncdhhs.gov/divisions/daas

Adult Day Care	Housing and Home Improvement
Adult Day Health Car	Individual & Family Adjustment Services
Adult Placement Services	In-home Aide
Adult Protective Services	Legal
At-Risk Case Management	Mental Health Counseling
Care Management	Options Counseling
Congregate Nutrition	Personal and Family Counseling
Consumer Directed	Project Care
Family Caregiver Support	Respite – Group / Institution
Foster Care Services for Adults	Senior Centers
Guardianship Services	Senior Companion
Health Promotion Disease Prevention	State-County Special Assistance for-adults
Health Screening	State-County Special Assistance for-adults In-Home program
Health Support Services	Transportation General Medical
Home Delivered Meals	Veterans Affairs NC Division of Veterans Affairs US Department of Veterans Affairs

DIVISION OF SERVICES FOR THE BLIND (DSB)

"Welcoming our veterans with disabilities adapting to employment and independent living"

Since 1935, the North Carolina Division of Services for the Blind (DSB) has provided services to people who are visually impaired, blind and deaf-blind to assist them with reaching their goals of independence and employment. DSB has vocational rehabilitation, independent living, medical eye care and Business Enterprises programs. DSB partners with the Veterans Administration VIST Programs that provide services to veterans who have severe visual impairments.

- A veteran does not need to be legally blind to receive services from DSB. Some of DSB's services include:
- Assistive Technology Assessments and Training
- Vocational/Career Training
- Transition-Age Services
- Supported Employment Services
- Career Counseling and Job Placement Assistance
- Rehabilitation Center Instruction
- In-Home & Community-Based Independent Living Skills Training
- Counseling & Guidance
- Information and Referral
- Low Vision Assessments and Adaptive Aids
- In-Home Labeling of Appliances
- Safe Travel Training (Orientation & Mobility)

Contact DSB at 1-866-222-1546 or contact your closest local office at the number below. You can also contact a DSB Social Worker for the Blind at your local Department of Social Services office.

Asheville 1-800-422-1881 Raleigh 1-800-422-1871 Charlotte 1-800-422-1895 Greenville 1-800-422-1877 Wilmington 1-800-422-1884 Fayetteville 1-800-422-1897 Winston-Salem 1-800-422-0373 Elizabeth City 252-338-2126 Ext. 179

NORTH CAROLINA ASSISTIVE **TECHNOLOGY PROGRAM (NCATP)**

The North Carolina Assistive Technology Program (NCATP) is a state program under the Division of Vocational Rehabilitation Services that can assist veterans with disabilities in transitioning smoothly back to civilian life. NCATP provides assistive technology device demonstrations, short-term device loans, assessments, training, public awareness and technical assistance to individuals, family members and organizations needing assistive technology services. NCATP has offices across the state providing services to all N.C. citizens regardless of age and/or disability. For a full listing, please visit the NCATP website at:

www.ncdhhs.gov/divisions/vocational-rehabilitation-services/northcarolina-assistive-technology-program

1-919-855-3500 Administrative Number 919-715-1776 Fax NCATP 2801 Mail Service Center Raleigh, NC 27699-2801

NON-AMBULATORY TRANSPORTATION SERVICES



OWL, Inc. provides non-ambulatory transportation services for Veterans who require mobility assistance and who have been authorized by the Veterans Health Administration to receive transportation services. Transportation services are available to all VA Medical Facilities in the DURVAMC Catchment area-including CBOCs, Dialysis Centers and HCCs. Services are available 24/7.

Please call four days in advance to arrange transportation.

Offices Servicing the Durham VAMC Network:

Durham Office

3310 Croasdaile Drive 4801 Glenwood Ave. Ste. 301 Durham, N.C. 27705 Office (919) 864-8461

Raleigh Office Ste. 200 Raleigh, N.C. 27612 Office (919) 864-8461

Greenville Office

400 W. Arlington Blvd. Greenville, N.C. 27834 Office (252)756-5665

DIVISION OF VOCATIONAL REHABILITATION SERVICES

"Welcoming our veterans with disabilities adapting to employment and independent living"



The Division of Vocational Rehabilitation Services (DVRS) can assist veterans with disabilities in transitioning smoothly back to civilian life. DVRS offers counseling, training, education, transportation, job placement, assistive technology and other support services to people with the following disabilities:

- Physical
- Psychiatric
- Intellectual and/or developmental
- Substance abuse
- Deaf or hard of hearing or have other communicative disorders
- Any other disability that affects a person's ability to work or live independently.

These services help people with disabilities live and work independently in their community.

DVRS (known to many simply as "VR") has local field offices and facilities that serve every county in North Carolina. DVRS also directly serves businesses and other organizations by linking them to individuals who are wellmatched for jobs with these entities. Contact DVRS at: www.ncdhhs.gov/dvrs

1-800-689-9090 TTY (919) 855-3579 VP (919) 324-1500 Fax (919) 733-7968

Mailing Address: NCDVRS 2801 Mail Service Center Raleigh, NC 27699-2801



NC Gov. Roy Cooper, Sec. Larry D. Hall and members of the USS NC SSN 777 (Tarheel Boat)

NC OPERATED HEALTHCARE FACILITIES Purpose of the Division of State Operated Healthcare Facilities:

We are a system of state operated healthcare facilities that respects the dignity of individuals and provides individualized, compassionate, efficient, quality care to citizens of North Carolina with developmental disabilities, substance use disorders and psychiatric illnesses and whose needs exceed the level of care available in the community.

ALCOHOL AND DRUG ADDICTION TREATMENT CENTERS

Julian F. Keith ADATC, 828-257-6200, 201 Tabernacle Road Black Mountain, N.C. 28711

R. J. Blackley ADATC, 919-575-7928 100 H St. Butner, N.C. 27509

Walter B. Jones ADATC 252-830-3426 2577 W. Fifth Street Greenville, N.C. 27834

DEVELOPMENTAL CENTERS

Caswell Developmental Center 252-208-4000 2415 West Vernon Ave. Kinston, N.C. 28504

J. Iverson Riddle Developmental Center 828-433-2731 300 Enola Road Morganton, N.C. 28655

Murdoch Developmental Center 919-575-1000 C Street Butner, N.C. 27509

NEURO-MEDICAL TREATMENT CENTERS

Black Mountain Neuro-Medical Center 828-259-6700 Old Highway 70 Black Mountain, N.C. 28711 O'Berry Neuro-Medical Center 919-581-4000 400 Old Smithfield Rd. Goldsboro, N.C. 27530-8464

Longleaf Neuro-Medical Center 252-399-2112 4761 Ward Boulevard Wilson, N.C. 27893

PSYCHIATRIC HOSPITALS

Broughton Hospital 828-433-2111 1000 South Sterling Street Morganton, North Carolina 28655

Central Regional Hospital Butner Campus – 919-764-2000 300 Veazey Road Butner, NC 27509

Cherry Hospital 919-731-3200 1401 W. Ash St. 27530 Goldsboro, NC 27530

RESIDENTIAL PROGRAMS FOR CHILDREN

Whitaker School (919) 575-7927 L Street Butner, N.C. 27509

Wright School 919-560-5790 3132 Roxboro Road Durham, N.C. 27704

VISIT https://www.ncdhhs.gov/divisions/dsohf





The Division of Services for the Deaf and Hard of Hearing (DSDHH)

serves individuals who are deaf, hard of hearing, deaf-blind, along with their families and the communities they live in, helping to achieve equal access, effective communication and a better quality of life for all North Carolinians.

DSDHH has seven Regional Centers across the state serving the 1.2 million North Carolinians impacted by hearing loss.

Everyone is eligible and there is **no cost** for our services.

(919) 527-6930 (v) (800) 851-6099 (v/tty) (919) 890-0859 (VP) www.ncdhhs.gov/dsdhh



NC DEPARTMENT OF HEALTH AND HUMAN SERVICES Division of Services for the Deaf and Hard of Hearing

www.ncdhhs.gov • NCDHHS is an equal opportunity employer and provider. 04/18



North Carolina Problem Gambling Program (NCPG) mission is to provide and support effective problem gambling prevention, education, outreach, and treatment. Treatment provided by licensed clinicians in office throughout the site at no cost to the client and/or loved ones affected by problem gambling

Helpline available 24/7 at 1-877-718-5543 for screening, support and referral to services.

For more information go to:

https://www.ncdhhs.gov/assistance/mental-health-substance-abuse/ gambling and http://morethanagamenc.com/.



YOU SERVED YOUR COUNTRY NOW LET US SERVE YOU

Skilled Nursing Care

NC State Veterans Homes

HEALTHCARE



BLACK MOUNTAIN





FAYETTEVILLE

SALISBURY

FUTURE PROPOSED LOCATION

FUTURE PROPOSED LOCATION

FORSYTH

WAKE

NORTH CAROLINA STATE VETERANS HOMES



The N.C. Department of Military and Veterans Affairs runs 4 State Veterans Homes with 449 skilled care beds, employing over 750 North Carolinians.



The State of North Carolina is proud to offer four, full-service, State Veterans Homes. One is located adjacent to the VA Medical Center in Fayetteville, another on the W.G. Hefner Medical Center campus in Salisbury, and other locations are in Kinston and Black Mountain.

Please call our office at 844-NC4-VETS for further information. Our primary mission is to provide high quality care to veterans, which will improve their quality of life. At the North Carolina State Veterans Homes, we know how to meet the special needs of our veterans.

MISSION

"To provide quality health care services in a professional and ethical manner, ensuring the trust, confidence and respect of our veteran residents, their families, employees, and the communities we serve"

The NC State Veterans Homes provide skilled nursing care to all eligible veterans. All of the NC State Veterans Homes are certified by VA Medical Centers of jurisdiction, Medicaid, Medicare, and the Joint Commission. In addition to our existing, NC State Veteran Homes, we have two future proposed homes in both Forsyth and Wake counties.

Our professional staff and volunteers are committed to providing quality, comprehensive, short term or long term care with an extra warm and personal touch. It is important each veteran feels we are not just a skilled nursing facility, but an actual "home" in every sense of the word. Every individual is of vital interest to us and we ensure that our focus is the total needs of the resident. Through quality care and constant companionship, we strive to make every day an experience worth living.

We encourage veterans and family members to arrange a pre-admission tour and meeting at your convenience. This will let you see first-hand the care and warmth of our homes as well as give you the opportunity to ask questions about the facility, or visit www.Milvets.NC.Gov for a link to a virtual tour.



LONG -TERM CARE ELIGIBILITY

We serve all qualified North Carolina Veterans. The rate of payment is based on a daily per diem rate established by the NC Veterans Commission.

TO BE ELIGIBLE, A VETERAN MUST:

- Have served in the Armed Forces for other than training purposes.
- Have been discharged under honorable conditions from the United States Armed Forces.
- **Have resided** in North Carolina at least 24 months prior to the date of admission.
- **Be referred** by a licensed physician and be in need of skilled nursing care (physician orders).
- **Be disabled** by reason of age, disease, or other reasons determined through a physical exam. Our facility must be able to meet the need of the resident.

DEDICATED TO EXCELLENCE

Our highly skilled professional staff provides exceptional care and activities to enrich individuals.

- Comfort and security which encourages independence, meets individual needs and emphasizes personal choice.
- Comfortable, spacious accommodations in an attractive environment.

- Care provided by registered nurses, licensed practical nurses and certified nursing assistants under the direction of licensed physicians.
- Registered dietician on staff.
- Experienced social workers to assist veterans and families.
- Veterans Service Officer to assist veterans and families in applying for VA Benefits.
- Licensed by the State of North Carolina and approved for Medicare, Medicaid and third party insurance.
- Complete team of therapists provide physical, occupational and speech therapy within the facility.
- Specially designed therapeutic recreational programs directed by activity personnel on each unit.
- Full range of in-house activities, community outings and programs involving local volunteer groups.
- Special programs throughout the year honoring veterans.
- Three of our homes are 5 star rated and we expect our forth home to earn that distinction as well.

Hospital care provided by either the VA Medical Centers or local hospitals.



Location: 62 Lake Eden Road Black Mountain, NC 28711

Phone: (828) 257-6800

Visiting hours: 8AM to 8PM

Certifications: Medicaid Medicare Joint Commission

SERVICES OFFERED:

Private rooms, 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, private chapel, counseling services, family support group meetings, laundry, volunteer services, medication management, psychiatry, MSW social worker, aquatic therapy, barber/ beauty shop services.







Location: 214 Cochran Ave. Fayetteville, NC 28301

Phone: (910) 482-4131

Visiting hours: 8AM to 8PM

Certifications: Medicaid Medicare Joint Commission

SERVICES OFFERED:

Semi-private rooms/private rooms (additional cost), 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, counseling services, family group meetings, laundry, pharmacy, volunteer medication management, psychiatry, MSW social worker, barber/beauty shop services.





Location: 2150 Hull Road Kinston, NC 28504

Phone: (252) 939-8000

Visiting hours: 8AM to 8PM

Certifications: Medicaid Medicare Joint Commission

SERVICES OFFERED:

Private rooms, 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, private chapel, counseling services, family support group meetings, laundry, volunteer services, medication management, psychiatry, MSW social worker, aquatic therapy, barber/ beauty shop services.





Location: 1601 Brenner Ave. Building #10 Salisbury, NC 28144

Phone: (704) 638-4200

Visiting hours: 8AM to 8PM

Certifications: Medicaid Medicare Joint Commission

SERVICES OFFERED:

Semi-private rooms/private rooms (additional cost), 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, counseling services, family group meetings, laundry, volunteer services, management, psychiatry, MSW social worker, barber/beauty shop services.









for substance use disorders

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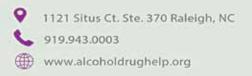


OVER 8,000 NC citizens served per year

HELP IS AVAILABLE

- Call our Hotline 1.800.688.4232
- Text our mobile support line . 919.908.3196
- Chat via our website www.alcoholdrughelp.org

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The Alcohol / Drug Council of North Carolina is partially supported by the Division of Mental Health, Developmental Disabilities and Substance Abuse Services through a Substance Abuse and Mental Health Services Administration Grant.

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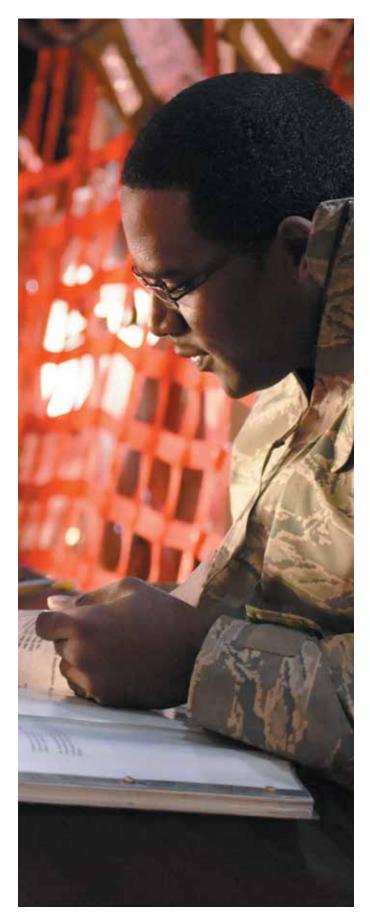
Technology has changed, but our phone number hasn't.



CONTACT 844.NC4.VETS 844.624.8387

- 96 . . . Tuition Assistance
- 98 . . . Educational Funding for Military and Dependents
- 99 . . . Apprenticeship Program
- 105 . . . UNC System Veteran POC
- **106** . . . Community Colleges POC
- **112 . . . DMVA Scholarship** Program

VA EDUCATION BENEFITS SCHOLARSHIP PROGRAMS STUDENT VETERAN PROGRAMS



EDUCATION TUITION ASSISTANCE

POST 9/11 GI BILL

The Post-9/11 GI Bill provides financial support for education and housing to honorably discharged veterans with at least 90 days of aggregate service on Title 10 Active Duty or Title 32 Active Guard Reserve Duty after Sept. 10, 2001, or individuals discharged with a service-connected disability after 30 days. The Post 9/11 GI Bill will pay eligible individuals full tuition and fees directly to the school for all public school in-state students, attending classes at a greater than part-time rate.

A Monthly Housing Allowance (MHA) based on the Basic Allowance for Housing (BAH) for an E-5 with dependents is also provided. Distance learning enrollee's housing allowance is equal to half the national average BAH for an E-5 with dependents. An annual books and supplies stipend is paid proportionately based on years of active duty service. (GIBill.va.gov)

MONTGOMERY GI BILL

Montgomery GI Bill (MGIB) benefits are available for service members and veterans to help with education and training costs.

MGIB can be used to pay for many different programs including the following degrees; business, technical or vocational courses, distance learning including correspondence courses, apprenticeship/job training, flight training, licensing and certification exams.

VA educational benefits may be used while the service member is on active duty or after the service member's separation from active duty with a fully honorable military discharge. Discharges "under honorable conditions" and "general" discharges do not establish eligibility.

Eligibility generally expires 10 years after the service member's discharge. However, there are exceptions for disability, re-entering active duty, and upgraded discharges. (GIBill.va.gov)

GI BILL HOTLINE (888) 442-4551

Folds of Honor proudly stands in the gap, providing scholarships and assistance to the spouses and children of those killed or disabled in service to America.

Of the one million-plus dependents adversely affected by deployments to Iraq and Afghanistan, over 87% do not qualify for federal scholarship assistance. We can honor those who fought for our freedom by serving the families they leave behind.

For more information, go to: www.foldsofhonor.org

TILLMAN MILITARY SCHOLARSHIP (PRIVATE)

The Pat Tillman Foundation's Tillman Military Scholars program supports our nation's active and veteran service members and their families by removing financial barriers to completing a degree or certification program of their choice. Study-related expenses such as tuition and fees, but also other needs, including housing and child care.

To apply, go to www.pattillmanfoundation.org

POST-9/11 GI BILL TRANSFER OF ENTITLEMENT

The post-9/11 GI Bill also offers some service members the opportunity to transfer their GI Bill to dependents. An individual approved to transfer an entitlement to educational assistance under this section may transfer the individual's

entitlement to the individual's spouse, or one or more of the individual's children or any combination of spouse and child. A family member must be enrolled in the Defense Eligibility Enrollment Reporting System (DEERS) and be eligible for benefits, at the time of transfer to receive transferred educational benefits.

Visit www.benefits.va.gov/gibill/post911_transfer.asp

TUITION ASSISTANCE [TOP-UP]

TOP-UP allows the VA to reimburse an individual for all or a portion of the charges for courses that are not reimbursed under certain military education programs. The amount of this benefit can be equal to the differences between the total cost of a college course and the amount of Tuition Assistance that is paid by the military for the course.

To be eligible for the TOP-UP benefit, the person must be approved for federal tuition assistance by a military department and be eligible for Montgomery GI Bill (MGIB)-Active Duty benefits or the Post-9/11 GI Bill.

YELLOW RIBBON GI EDUCATION ENHANCEMENT PROGRAM

This program was enacted to assist eligible individuals with payment of their tuition and fees in instances where costs exceed the most expensive in-state undergraduate tuition at a public institution of higher education.

To be eligible, the student must be a veteran receiving benefits at the 100 percent benefit rate payable, a transfer-of-entitlement-eligible dependent child or spouse of a veteran.

VA will match the school's percentage (up to 50 percent) to reduce or eliminate out-of-pocket costs for eligible participants.

To receive this benefit, your school must agree to participate in the Yellow Ribbon Program.

https://www.va.gov/education/about-gi-bill-benefits/post-9-11/yellow-ribbon-program/

NC IN-STATE TUITION

The General Assembly approved \$5.8 million for public colleges and universities, including community colleges, to participate in the federal Yellow Ribbon Program, which provides schools matching federal funds to cover part of the gap between in-state tuition and out-of-state tuition or tuition at a private institution.

www.benefits.va.gov/gibill/yellow-ribbon/2017/states/nc.asp

DEPENDENTS' EDUCATIONAL ASSISTANCE [DEA]

DEA is a federal VA benefit that provides education and training opportunities to eligible dependents, spouses and survivors of certain veterans.

To be eligible, you must be the dependent or spouse of a veteran who died or is permanently and totally disabled as the result of a service-connected disability, a veteran who died from any service-connected disability, a service member missing in action or captured in line of duty, a service member forcibly detained or interned in line of duty, or a service member who is hospitalized or receiving outpatient treatment for a service-connected permanent and total disability.

FRY SCHOLARSHIP (PRIVATE)

Children of an active duty member of the Armed Forces who has died in the line of duty on or after September 11, 2001, are eligible for the Marine Gunnery Sergeant John David Fry Scholarship. Eligible children attending school may receive up to their full tuition and fees for a public school or a statutory annual maximum amount for a public school, plus a monthly living stipend and book allowance under this program.

Website: http://gibill.va.gov

EDUCATIONAL FUNDING PROGRAMS FOR MILITARY AND THEIR DEPENDENTS

DEPARTMENT OF DEFENSE VOLUNTARY EDUCATION PROGRAM

Each of the four military services, the Coast Guard and the Selected Reserve Service Components operates its own voluntary education program.

https://www.dodmou.com

INCREASED TITLE IV STUDENT ASSISTANCE TO CHILDREN OF CERTAIN DECEASED MEMBERS OF THE U.S. MILITARY

The Higher Education Opportunity Act (HEOA) established certain conditions for an otherwise eligible student whose parent or guardian died as a result of U.S. military service in Iraq or Afghanistan after September 11, 2001, to receive increased amounts of Title IV student financial assistance.

IRAQ/AFGHANISTAN SERVICE GRANT (IASG)

This program provides assistance to undergraduate students whose parents or guardians died as a result of U.S. military service in Iraq or Afghanistan after September 11, 2001, and do not have a Pell-eligible expected family contribution.

NORTH CAROLINA NATIONAL GUARD TUITION ASSISTANCE PROGRAM (NCTAP)

NCTAP provides assistance for tuition and required fees to qualified members of the NC National Guard.

NORTH CAROLINA VIETNAM VETERANS, INC. SCHOLARSHIP PROGRAM (NCVVI)

Eligibility: applicant must meet the following eligibility requirements:

- Be a current resident of Wake, Durham, Harnett, Johnston, Franklin, Nash, Chatham, or Granville counties in North Carolina.
- Have been awarded the Vietnam Service Medal (VSM) for service in the Vietnam War, or
- Be a spouse, child, foster child, adopted child, grandchild, etc. of a Vietnam veteran (a recipient of the VSM).

RESERVE OFFICERS TRAINING CORPS SCHOLARSHIPS (ROTC) – INCLUDES ARMY, AIR FORCE, NAVY & MARINE

Repetitive four-year scholarships are available on a competitive, merit basis to high school students who plan to enroll in the Army, Air Force, Navy, or Marine Corps, Reserve Officers Training Corps at a postsecondary institution.

COAST GUARD COLLEGE STUDENT PRE-COMMISSIONING INITIATIVE PROGRAM (CSPI)

The Coast Guard College Student Pre- commissioning Initiative (CSPI) provides up to two academic years of college tuition, required textbook costs, required fees, monthly salary of approximately \$2,900, medical and life insurance, 30 days paid vacation per year and leadership training.

SELECTED RESERVE/NATIONAL GUARD STUDENT LOAN REPAYMENT PROGRAM

The SLRP repays 15% or \$500, whichever is greater, on any outstanding balance on eligible loans. Payments are made once a year, on the anniversary of the enlistment, on loans at least one year old. Some limitations apply. Total repayment cannot exceed \$50,000. Only pre-existing loans can qualify. Value is subject to the availability of funds.

HOW TO REGISTER YOUR APPRENTICESHIP PROGRAM

REGISTERED APPRENTICESHIP SPONSORS

Industries today are constantly on the lookout for talent, and North Carolina's Veterans are a proven talent pool. The Departments of Veterans Affairs (VA) and Labor (DOL) are working together to make GI Bill approval for registered apprenticeship programs a seamless process.

As a Registered Apprenticeship program, your program may be "Approved for GI Bill". To determine whether your program is eligible, it is best to first contact your State Approving Agency (SAA) for advice and guidance. Find your state's contact information.

nccommerce.com/workforce/job-seekers/apprenticeship

VOCATIONAL REHABILITATION AND EMPLOYMENT [VR&E]

The Vocational Rehabilitation and Employment (VR&E) VetSuccess Program assists veterans with service-connected disabilities to prepare for, find, and keep suitable jobs. For veterans with service-connected disabilities so severe that they cannot immediately consider work, VetSuccess offers services to improve their ability to live as independently as possible. Eligibility and entitlement for VR&E are two different things. You may meet eligibility criteria, yet not be entitled to services. The first step in the VR&E process is to be evaluated upon application to your local VA Regional Office, to determine if you qualify for services. Please contact your local service officer for further assistance.

www.benefits.va.gov/gibill/reap.asp

TUITION ASSISTANCE WHILE ON ACTIVE DUTY

This DoD program is administered by the individual branches of the Armed Forces. Tuition Assistance (TA) can be used to pay up to 100 percent of a service member's tuition while taking eligible courses during off-duty hours. Tuition Assistance benefits are capped at \$250 per semester credit hour, with a \$4,500 yearly cap.





Defense Activity for Non-Traditional Education Support



Education Programs

Helping military members achieve their goals

Defense Voluntary Education (VolEd) Programs are available to help Active Duty, Guard, and Reserve military members prepare for promotion, college, and transition to civilian employment.

Get started today! Visit www.MyVolEd.com

Available Programs:

- ✓ Academic Skills Training
- ✓ College & Career Planning
- Distance Learning Readiness
- ✓ College Admission Exams
- DoD Approved Academic Institutions
- ✓ Associate & Bachelor Degree Networks
- ✓ Career & Technical Certificate Programs
- ✓ College Credit by Examination
- ✓ Military Training & Experience Evaluations
- ✓ Troops to Teachers
- ✓ Teacher Preparation & Certification Exams
- ✓ Contingency Area Education Support
- Advice Blog @ www.DANTES4Military.com

STUDENT LOAN DEBT AND FOR-PROFIT SCHOOLS Veterans and servicemembers are disproportionately harmed by student loan debt abuses

Nationally, student loan debt has exploded in the past decade, with education borrowing outpacing all other consumer loan debt. Estimates now put outstanding student loan debt at about \$1.4 trillion. Servicemembers and veterans are particularly vulnerable to two areas of abuse that are major causes of the marked increase in student loan debt: loan servicing abuses and exploitation by predatory for-profit schools.

Servicemembers are eligible for student loan benefits and protections under the Servicemembers Civil Relief Act (SCRA), including a 6 percent interest rate cap for loans incurred prior to the start of military service. For many servicemembers, that benefit includes student loan interest. However, some student loan services fail to comply with the SCRA. For example, Navient, the nation's largest student loan servicer, engaged in a pattern of violating the SCRA by failing to provide members of the military the required reduction in student loan interest. And, although disabled veterans who have a 100 percent Total and Permanent disability rating or receive a rating of Individual Unemployability (IU) qualify for student loan discharge, the discharge may not be properly applied to borrowers' accounts. In 2017, the Consumer Financial Protection Bureau and state Attorneys General in Illinois and Washington sued Navient for a variety of abuses, including failing to properly discharge the debt of disabled veterans.

Students at for-profit colleges have less favorable outcomes than others. They are less likely to graduate, more likely to take out student loans, have more debt, and are more likely to default on that debt than students at public or private four-year schools. In North Carolina, only 17.7% of students at for-profit schools complete their degree on time, compared to 56.4% of students at public four-year colleges and universities.

Servicemembers and veterans are disproportionately and aggressively targeted by for-profit colleges seeking to take advantage of the G.I. Bill and other military educational assistance funds. Post-9/11 G.I. Bill funds and Veterans Assistance educational benefits are excluded from what is known as the 90/10 Rule, which prohibits for-profit schools from receiving more than 90 percent of funding from federal financial aid and requires that the remaining 10 percent come from private sources.

Because G.I. Bill funds are not considered federal financial aid under the 90/10 Rule, for-profit colleges aggressively recruit veterans and servicemembers to exploit the loophole and collect as much G.I. Bill revenue as possible. Analysis of Education Department data by the nonprofit Veterans Education Success found that the for-profit sector's dependence on the federal revenue stream from veterans and servicemembers has increased by almost 60 percent –

GI BILL HOTLINE (888) 442-4551

growing from \$727 million in Fiscal Year 2011-12 to \$1.15 billion in Fiscal Year 2013-14 for schools that received more than 90 percent of their revenue from federal sources.

Unfortunately, the federal government has rolled back certain consumer protection guidelines for student loan servicers and has proposed to eliminate federal student loan programs that can help servicemembers and veterans reduce student loan debt. Federal developments have also put students of for-profit colleges at risk by delaying protections against failing for-profit programs and by delaying and potentially repealing protections for students who attended fraudulent for-profit schools.

Although protections are being eliminated at the federal level, there are steps North Carolina can and should take at the state level to prevent student loan servicers and for-profit colleges from engaging in abusive practices that prolong the problems of mounting student loan debt for servicemembers and veterans. Those protections can include requiring student loan servicers to apply payments correctly, prohibiting servicers from defrauding or misleading borrowers, requiring that for-profit colleges spend taxpayers' money on instructing students rather than marketing and recruiting and demanding that for-profit colleges meet minimum outcomes for job placement and student loan repayment rates.

If you would like to join our coalition, or learn more about this issue, contact Kelly Tornow at the Center for Responsible Lending at kelly.Tornow@responsiblelending.org or 919-313-8530.

Resources for North Carolina Veterans

If you are having trouble paying your student loans or encounter an issue with a for-profit college, please:

- File a complaint with the NC Attorney General's Office at 877-566-7226 or at www.ncdoj.gov
- File a complaint with the Consumer Financial Protection Bureau at www.consumerfinance.gov
- If an active duty service member, military retiree, or dependent of either, or otherwise eligible for military legal assistance, contact the legal assistance office at the nearest military installation.
- Contact the Center for Responsible Lending at 919-313-8530.
- Visit the U.S. Department of Education's Information for Military Families and Veterans: https://www.ed.gov/veterans-and-militaryfamilies/information

To learn more about student debt issues, visit www.responsiblelending.org



seener that the state Appassion sate Faletenile Sale INC GEORGEAD UNC CRAPERINI INCPERTURNE UNC CRANOTE Fast Carolina NCAST STATE UNC Asteville NCCentral NC State **UNIVERSITIES THAT ...** Grant PE Credit to Service Members • . Has Clearly Articulated Military to Campus Credit Equivalencies Offer Priority Enrollment for Active Duty Military Students • • • • Has Call to Duty Student Policy . . Classify Military Students as Transfer Students Has One Admissions Counselor for Military Affiliated Students . . . Offer Conditional Admission Contracts • Has one Financial Aid Counselor for Military Affiliated Students • • • . • Accept Tuition Assistance • • . • • • • Accept Veterans Education Benefit • • • • Offer Payment Plan for Students with VA Payment Delay • • • • • • Has Scholarship or Grant for Military Veterans or Dependents • • • • Has Military/Veteran Specific Housing or Assistance w/ Off Campus Housing . . . Has one Student Affairs Person for Military Affiliated Students • • • Has Student Veteran Organization or other Military Student Organizations • Has Veteran or Military Student Space on Campus . . • . . Has Military or Veteran Orientation • Track Active Duty Military and Veteran Student Populations • • Identify Military Affiliated Students on the Student Data File Has PTSD, TBI and Military Stress Trained Support Staff • • • Has Yellow Ribbon Program Participation • Has Military Affairs Liaison Appointed • • Has Targeted Collateral Material for Military Students • • • . . . • Has Military Affairs Committee • • . • Offer Core Education Curriculum Online . • • • . . Designate Military Ombudsman to Advocate on Behalf of Students • • • • • Offer Targeted Online Programs to the Military • • • • • • • Affiliate with the Servicemembers Opportunity College Network (SOC) • • . Employ VA Work Study Students • • • Has Dedicated Web Presence for Military Affiliated Students • • Conduct for Faculty, Staff, and Student Military Student Awareness Training • • • • • • • • . Has Military or Veteran "Seminar" Classes • • • • • Deliver Classes on Military Base with approval from Military Installation . . Has Army ROTC • . Has Air Force ROTC • • • . • . . . Has Navy/Marine Corps ROTC

SOURCE: http://old.northcarolina.edu/frc/uncserves/serves.html



UNC SYSTEM VETERAN POC'S – PHONE AND WEB RESOURCES

APPALACHIAN STATE UNIVERSITY

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Call: 828-262-2722 Student Veterans Association – www.veterans.appstate.edu/ Veterans Benefits – https://militarystudents.appstate.edu

EAST CAROLINA UNIVERSITY

Call: 252-737-6542 Student Veteran Services www.ecu.edu/military

ELIZABETH CITY STATE UNIVERSITY

Call: 252-328-5618 Credit for Military Experience – www.ecsu.edu/academics/ catalogs/undergrad/5619.htm Veterans Benefits – www.ecsu.edu/veterans

FAYETTEVILLE STATE UNIVERSITY

Call: 910-672-1628 Student Veterans Center – www.uncfsu.edu/ftbraggcampus/student-veterans-center Veterans Benefits – www.uncfsu.edu/academics/colleges-schools-anddepartments/military-education/fort-bragg-campus

NORTH CAROLINA A & T STATE UNIVERSITY

Call: 336-398-8651 / 336-3347765 Veterans Benefits – www.ncat.edu/student-affairs/studentservices/vma/index.html Veteran & Disability Support Services – www.ncat.edu/student-affairs/student-services/ovdss/

NORTH CAROLINA CENTRAL UNIVERSITY

Call: 919-530-5000 Student Veterans Organization – www.nccu.edu/ veteransaffairs/links.cfm Veterans Affairs – www.nccu.edu/veteransaffairs/index.cfm Veterans Law Clinic – www.law.nccu.edu/clinics/veterans-law/

NORTH CAROLINA STATE UNIVERSITY

Call: 919-515-5036 NCSU Veterans Affairs – www.ncsu.edu/veterans/ Student Veterans Association – www.clubs.ncsu.edu/sva/

UNC ASHEVILLE

Call: 828-251-6574 Student Veterans Organization – www.transition.unca.edu/ veterans-programs-and-services Veterans Benefits – www.registrar.unca.edu/veteran-services Veterans Programs and Services – www.transition.unca.edu/ veterans-programs-and-services

UNC SCHOOL OF ARTS

Veterans Benefits – www.uncsa.edu/mysa/current-students/ academics/office-of-registrar/military-benefits.aspx

UNC-CHAPEL HILL

Call: 919-966-4042 Student Veterans Assistance – https://odos.unc.edu/veterans Veterans Benefits – www.registrar.unc.edu/academic-services/ veteransaffairs/index.htm

UNC CHARLOTTE

Call: 704-687-5488 ROTC – www.arotc.uncc.edu/, afrotc.uncc.edu/ 704-687-8633 Student Veterans of American 49er Chapter – UNCCSVA@gmail.com Veteran Student Services and Benefits – https://veterans.uncc.edu

UNC GREENSBORO

Call: 336-334-5496 Veteran Services – www.uncg.edu/reg/veterans/ Veterans Resource Center – https://military.uncg.edu

UNC PEMBROKE

Call: 910-775-4438 UNCP Military Outreach – www.uncp.edu/veterans/ Distance Education at Fort Bragg – www.uncp.edu/academics/online-distance-education/ campus-programs/fort-bragg-military-base Veterans Benefits – www.uncp.edu/admissions-aid/costs-financial-aidinformation/financial-aid/veteran-services

UNC WILMINGTON

Call: 910-962-2029 Financial Aid/Veterans Benefits – www. uncw.edu/admissions/MIFinAid.html Registrar – www.uncw.edu/reg/military.htm Military Student Resources – www.uncw.edu/perch/military/index.html

WESTERN CAROLINA UNIVERSITY

Call: 866-928-4723 Army Career Degrees – www.military.wcu.edu Distance Education – www.distance.wcu.edu Military Student Services – www.military.wcu.edu Professional Development – www.wcu.edu/learn/academicenrichment/ccpd/

WINSTON-SALEM STATE UNIVERSITY

Call: 336-750-2256 Office of Military Services – www.wssu.edu/admissions/ registrar/military/ Veterans Benefits – www.wssu.edu/administration/ registrar/veterans-affairs.aspx

COMMUNITY COLLEGES

NC Community College	VA Representative	Title/Role
Alamance Community College	Feleta Morton	VA Coordinator
Asheville-Buncombe Technical Community College	Sarah Mau	Veteran Services Coordinator
Beaufort County Community College	Patricia Windley	VA Certifying Official
Bladen Community College	J. Carlton Bryan	Disabilty, Testing, and Veterans Services Director
Blue Ridge Community College	Donna Turner	VA Certifying Officia
Brunswick Community College	Tracy Somerlad	Director, Office of Student Financial Resources
Caldwell Community College & Technical Institute	Myra Sanders	Coordinator Special Populations
Cape Fear Community College	Ray Charfauros	Director of Veteran's Services
Carteret Community College	Brenda Long	VA Certifying Official
Catawba Valley Community College	Elen Gibbs	VA Certifying Official
Central Carolina Community College	Matt Thewes	Veterans Upward Bound Director
Central Piedmont Community College	Sandee Patton	Military Families & Veterans Center - Central Campus
Cleveland Community College	Brinson Blanton	Assistant Director of Financial Aid
Coastal Carolina Community College	Christopher Sabin	Director of Veterans Programs
College of The Albemarle	Andrea Dance	Director, Enrollment Services/Registrar
Craven Community College	Mitch Martin	Military Affairs Resource Center
Davidson County Community College	Beverly Brown Billings	Veteran Affairs and FA Technician
Durham Technical Community College	Justin E. Gray	Veteran Affairs Officer
Edgecombe Community College	Angie Estes	Financial Aid Advisor/VA Coordinator
Fayetteville Technical Community College	Tony Murphy	Director of Veterans Programs
Forsyth Technical Community College	Paige C. Lee	VA Certifying Technician Veteran Resource Center
Gaston College	Darren Stewart	Veteran Affairs/Financial Aid Specialist
Guilford Technical Community College	Flora Taylor	Coordinator, Veterans/Military Assistance Programs
Halifax Community College	Regina Veliky	Registrar/Director of Veterans Affairs
Haywood Community College	Tracy Rapp	Senior Director of Student Enrollment & Financial Aid
Isothermal Community College	Lisa Bridges	VA Representative
James Sprunt Community College	Shalonda Moore	Financial Aid/VA Specialist
Johnston Community College	Leigh Page	VA Coordinator
Lenoir Community College	Syrina Wimberly	Veterans Representative/Financial Aid Counselor
Martin Community College	Terri Leggett	Director of Financial Aid
Mayland Community College	Sonja Peterson	Director of Financial Aid
McDowell Technical Community College	Kim Ledbetter	Director of Financial Aid, Disability Services, and Veteran Affairs

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336-734-7403 plee@forsythtech.edu 704-922-6229 stewart.darren@gaston.edu 336-334-4822 ext. 50521 fvtaylor@gtcc.edu 252-536-7227 rveliky004@halifaxcc.edu 828-627-4509 tkrapp@haywood.edu 828-395-1434 lbridges@isothermal.edu 910-275-6378 smoore@jamessprunt.edu 919-209-2063 remcgee1@johnstoncc.edu 252-527-6223 ext. 363 sswimberly27@lenoircc.edu 252-789-0204 teresa.leggett@martincc.edu 828-766-1240 speterson@mayland.edu	252-823-5166 ext. 338	estesa@edgecombe.edu	
704-922-6229stewart.darren@gaston.edu336-334-4822 ext. 50521fvtaylor@gtcc.edu252-536-7227rveliky004@halifaxcc.edu828-627-4509tkrapp@haywood.edu828-395-1434lbridges@isothermal.edu910-275-6378smoore@jamessprunt.edu919-209-2063remcgee1@johnstoncc.edu252-527-6223 ext. 363sswimberly27@lenoircc.edu252-789-0204teresa.leggett@martincc.edu828-766-1240speterson@mayland.edu	910-678-8568	murphyt@faytechcc.edu	
336-334-4822 ext. 50521fvtaylor@gtcc.edu252-536-7227rveliky004@halifaxcc.edu828-627-4509tkrapp@haywood.edu828-395-1434lbridges@isothermal.edu910-275-6378smoore@jamessprunt.edu919-209-2063remcgee1@johnstoncc.edu252-527-6223 ext. 363sswimberly27@lenoircc.edu252-789-0204teresa.leggett@martincc.edu828-766-1240speterson@mayland.edu	336-734-7403	plee@forsythtech.edu	
252-536-7227rveliky004@halifaxcc.edu828-627-4509tkrapp@haywood.edu828-395-1434lbridges@isothermal.edu910-275-6378smoore@jamessprunt.edu919-209-2063remcgee1@johnstoncc.edu252-527-6223 ext. 363sswimberly27@lenoircc.edu252-789-0204teresa.leggett@martincc.edu828-766-1240speterson@mayland.edu	704-922-6229	stewart.darren@gaston.edu	
828-627-4509tkrapp@haywood.edu828-395-1434lbridges@isothermal.edu910-275-6378smoore@jamessprunt.edu919-209-2063remcgee1@johnstoncc.edu252-527-6223 ext. 363sswimberly27@lenoircc.edu252-789-0204teresa.leggett@martincc.edu828-766-1240speterson@mayland.edu	336-334-4822 ext. 50521	fvtaylor@gtcc.edu	
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910-275-6378smoore@jamessprunt.edu919-209-2063remcgee1@johnstoncc.edu252-527-6223 ext. 363sswimberly27@lenoircc.edu252-789-0204teresa.leggett@martincc.edu828-766-1240speterson@mayland.edu	828-627-4509	tkrapp@haywood.edu	
919-209-2063remcgee1@johnstoncc.edu252-527-6223 ext. 363sswimberly27@lenoircc.edu252-789-0204teresa.leggett@martincc.edu828-766-1240speterson@mayland.edu	828-395-1434	lbridges@isothermal.edu	
252-527-6223 ext. 363sswimberly27@lenoircc.edu252-789-0204teresa.leggett@martincc.edu828-766-1240speterson@mayland.edu	910-275-6378	smoore@jamessprunt.edu	
252-789-0204 teresa.leggett@martincc.edu 828-766-1240 speterson@mayland.edu	919-209-2063	remcgee1@johnstoncc.edu	
828-766-1240 speterson@mayland.edu	252-527-6223 ext. 363	sswimberly27@lenoircc.edu	
	252-789-0204	teresa.leggett@martincc.edu	
828-652-0602 kims@mcdowelltech.edu	828-766-1240	speterson@mayland.edu	
	828-652-0602	kims@mcdowelltech.edu	

EDUCATION

COMMUNITY COLLEGES (continued)

NC Community College	VA Representative	Title/Role
Mitchell Community College	Ann Wright	VA/Assistant Financial Aid Director
Montgomery Community College	Tammy Owens	VA Certifying Official
Nash Community College	Norman Cooper	Assistant Financial Aid/Veterans Services Officer
Pamlico Community College	Meredith Beeman	VA Certifying Official
Piedmont Community College	Tasha Williams	Director, Financial Aid and Veterans Affairs
Pitt Community College	Sonji Rowsom	Veterans Affairs Coordinator
	Douglas Brady Quinn	Veterans Services Specialist
Randolph Community College	Joey Trogdon	Assistant Director of Financial Aid and Veterans Affairs
Richmond Community College	Crystal Shepard	Administrative Assistant to the VP of Student Affairs SCO
Roanoke-Chowan Community College	Wendy Vann	Associate Dean of Continuing Education/Workforce Development
Robeson Community College	Susan Chavis	Veterans Certifying Official
Rockingham Community College	Carol Perry	VA School Certifying Official
Rowan-Cabarrus Community College	Julie Goodman	Financial Aid Advisor and VA Certifying Official
Sampson Community College	Marleen Powell	Veterans Services
Sandhills Community College	Teresa Taylor	VA Coordinator
South Piedmont Community College	Emily Jarrell	Director, Financial Aid and Veterans Affairs
Southestern Community College	Angie Uhl-Kalev	Director of Student Services
Southwestern Community College	Sayward Cabe	Financial Aid Assistant Director
Stanly Community College	Petra Fields	VA Certifying Official
	Adam Foster	VA Certifying Official
Surry Community College	Tammy Fletcher	Coordinator - Veterans Affairs
Tri-County Community College	Diane Owl	VA Certifying Official
Vance-Granville Community College	Jennifer Tisdale	Financial Aid Assistant
	Randall Thornton	Financial Aid Assistant
Wake Technical Community College	Samuel Strickland III	Military and Veteran Programs and Multi-Campus Support
Wayne Community College	Elvira Simmons	Associate Director of Financial Aid/VA School Certifying Official
Wilkes Community College	Kelly Huffman	Financial Aid Specialist
Wilson Community College	Lisa Baker	Director of Financial Aid & Veterans Affairs
Western Piemdont Community College	Dori Barron	Coordinator & VA Certifying Official

Telephone	Email Address
704-878-3295	awright@michellcc.edu
910-898-9614	owenst@montgomery.edu
252-428-7355	ngcooper073@nashcc.edu
252-249-1851 ext. 3026	mbeeman@pamlicocc.edu
336-599-1181 ext. 2170	tasha.williams@piedmontcc.edu
252-493-7323	srowsom@email.pittcc.edu
252-493-7332	dquinn@email.pittcc.edu
336-625-5614	jbtrogden@randolph.edu
910-410-1727	ccshepard@richmondcc.edu
252-862-1234	wpann6919@roanokechowan.edu
910-272-3661	schavis@robeson.edu
336-342-4261 ext. 2000	perryc4145@rockinghamcc.edu
704-216-3631	Julie.goodman@rccc.edu
910-592-8084	mpowell@sampsoncc.edu
910-695-3902	taylorte@sandhills.edu
704-272-5326	ejarrell@spcc.edu
910-642-7141 ext. 269	angie.uhl-kalev@sccnc.edu
828-339-4315	s_cabe@southwesterncc.edu
704-991-0231	pfields7679@stanly.edu
704-991-0107	afoster2373@stanly.edu
336-386-3245	fletchert@surry.edu
828-835-4220	dowl@tricountycc.edu
252-738-3308	tisdalej@vgcc.edu
252-738-3479	thorntonr@vgcc.edu
919-532-5705	sstrickland@waketech.edu
919-739-6739	elviras@waynecc.edu
336-838-6146	kchuffman604@wilkescc.edu
252-246-1310	169968@wilsoncc.edu
828-448-3170	dbarron@wpcc.edu

EDUCATION



Careers After Military Service



The Troops to Teachers Program

Troops to Teachers (TTT) is a military career transition program that helps eligible members of the armed forces begin new careers as K-12 public school teachers. Skills acquired in the military like leadership, initiative, discipline, integrity, and the ability to thrive in an ever-changing environment are a natural fit for the classroom.

The Program Provides:

Counseling and Referral Assistance - guidance on state teacher certification and education requirements leading to employment opportunities

Financial Assistance - if eligible, a stipend of up to \$5,000 to obtain education, certification or licensing; and a bonus of up to \$10,000 to teach in qualifying schools (combination of stipend and bonus may not exceed \$10,000)

Teaching is an option for every Service member looking for a rewarding career after the military.



Veterans Who Become Teachers

- · Make a difference in young people's lives
- · Use real-world experience to bring subjects to life
- Help students realize their potential
- Positively impact the local community.



Learn more about Troops to Teachers at http://www.proudtoserveagain.com or www.facebook.com/TTT.DANTES/





NC DMVA and American Legion State Legislative Day

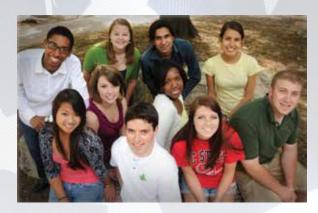


NEW BEGINNINGS

Outward Bound offers fully funded wilderness expeditions for veterans. These programs put veterans back in touch with their strengths and aptitudes, the camaraderie of working with fellow veterans, new challenges and adventure. Find out how these programs change lives at **www.ncobs.org**.



N.C. DEPARTMENT OF MILITARY AND VETERANS AFFAIRS SCHOLARSHIP PROGRAM



In appreciation of the service and sacrifices of North Carolina's War Veterans, a Four-Year Scholarship Program at North Carolina Approved Schools has been established for qualifying children of certain class or category of Deceased, Disabled, Combat or POW/MIA Veterans.

NORTH CAROLINA SCHOLARSHIP FOR CHILDREN OF WARTIME VETERANS



For additional information about the Scholarship Program, contact DMVA.

CALL 844.624.8387 or VISIT www.milvets.nc.gov/services/scholarships http://scholarships.milvets.nc.gov

RESIDENCY REQUIREMENTS:

- Applicant must be under age 25; a resident and Domiciled in North Carolina
- Veteran parent was a legal resident of North Carolina at the time of said veteran's entrance into that period of service in the armed forces during which eligibility is established, OR
- The applicant is the natural child or adopted child prior to age 15, who was born in North Carolina and has been a resident of North Carolina continuously since birth.

QUALIFYING CRITERIA FOR VETERAN PARENT:

The veteran's qualifying criteria must have occurred during a period of war. (Exception: Eligibility may exist for peacetime veterans or reservists/National Guard if disability or death was incurred as a result of armed conflict or while engaged in extra-zardous service.)

- Dies during wartime service or service connected death; or
- 100% totally disable due to wartime disability; or
- 20-90% service connected or received Purple Heart due to wartime disability; or
- In receipt of non-service connected pension, or received campaign medal, or veteran parent is deceased; or
- Former POW or MIA

For Class II & III, the application must be submitted on or before February 14th Annually. Class IA, IB or IV must be submitted on or before December 1 to be awarded on January 1; or June 1 to be awarded July 1.

For Class II and III scholarships, a minimum cumulative 2.0 GPA is required to continue receipt of the scholarship.

The scholarship is for 8 academic semesters in which the applicant will have 8 years to utilize the 8 academic semesters.











EDUCATION

NC INSTITUTIONS WHICH CURRENTLY PARTICIPATE IN THE STATE'S SCHOLARSHIP PROGRAM ADMINISTERED BY THE DEPARTMENT OF MILITARY & VETERANS AFFAIRS

PUBLIC UNIVERSITIES

Appalachian State University East Carolina University Elizabeth City State University Fayetteville State University N.C. A & T State University N.C. Central University N.C. School of the Arts N.C. State University University of North Carolina, Asheville University of North Carolina. Chapel Hill University of North Carolina, Charlotte University of North Carolina, Greensboro University of North Carolina, Pembroke University of North Carolina, Wilmington Western Carolina University, Cullowhee Winston-Salem State University **COMMUNITY COLLEGES** AND TECHNICAL INSTITUTIONS Alamance Community College Asheville-Buncombe Tech. Comm. College **Beaufort County Community College** Bladen Community College Blue Ridge Community College **Brunswick Community College** Caldwell Community & Tech. College

Cape Fear Community College Carteret Community College Catawba Valley Community College Central Carolina Community College Central Piedmont Community College

Cleveland Community College Coastal Carolina Community College College of the Albemarle **Craven Community College Davidson County Community College Durham Technical Community** College Edgecombe Community College Fayetteville Technical Community College Forsyth Technical Community College Gaston College **Guilford Technical Community College** Halifax Community College Haywood Community College Isothermal Community College James Sprunt Community College Johnston Community College Lenoir Community College Martin Community College Mayland Community College McDowell Technical Community College

Mitchell Community College Montgomery Community College Nash Community College Pamlico Community College Piedmont Community College Pitt Community College Randolph Community College Richmond Community College Roanoke-Chowan Community College

Robeson Community College Rockingham Community College Rowan-Cabarrus Community College Sampson Community College Sandhills Community College South Piedmont Community College Southeastern Community College Southwestern Community College Stanly Community College Surry Community College **Tri-County Community College** Vance-Granville Community College Wake Technical Community College Wayne Community College Western Piedmont **Community College** Wilkes Community College

Wilson Technical Community College

PRIVATE COLLEGES AND UNIVERSITIES

Barton College Barber-Scotia College Belmont Abbey College Bennett College Wake Forest School of Medicine Brevard College Cabarrus College of Health Sciences Campbell University Carolinas College of Health Sciences Catawba College Chowan University Davidson College Duke University Elon University

Gardner-Webb University

Greensboro College **Guilford College** Heritage Bible College **High Point University** John Wesley Bible College Johnson and Wales University Johnson C. Smith University Lees-McRae College Lenoir Rhyne University Livingstone College Louisburg Junior College Mars Hill College Meredith College Methodist University Mid-Atlantic Christian University Montreat College Mount Olive University Wesleyan College Pfeiffer University Piedmont International University **Queens University of Charlotte** St. Andrews Presbyterian College St. Augustine's College Salem College Shaw University Southeastern Baptist Theological Seminary Southeastern Free Will Baptist College Wake Forest University Warren Wilson College Watts School of Nursing William Peace University Wingate University *Go to milvets.nc.gov for eligibility information and to apply



ONCE A MARINE, ALWAYS A MARINE

Marine For Life Network connects transitioning Marines and their family members to education resources, employment opportunities, and other Veterans services that aid in their career and life goals outside of military service.



Making Marines, Winning our Nation's Battles, **Returning Quality Citizens**

Through the development of robust networks of Marine For Life representatives, Veterans, employers, educators and mentors,

Marine For Life Network provides continuity and assistance to those transitioning from active duty to ensure new Veterans successfully reintegrate and add value to our Nation's communities as they pursue their lifelong goals.



We offer assistance in...



Education

We partner with educational resources to build a network of military friendly schools to increase Veteran's assistance in the admissions process and educational pursuits.



Employment

We manage a database of employment resources, job fairs, and hiring events, as well as partner with federal agencies, national Veterans Service Orgranizations and top tier companies.



Resources

We offer a collection of valuable, and relevant education, employment, Veteran, and community resources.

Join Our Network!



Contact us or visit us online to learn how you can join the Marine For Life Network and help connect Marines with opportunites.

🖂 m4lops@usmc.mil | 🤎 866-645-8762 | 🔚 marineforlife.org | in company/marine-for-life-network



EDUCATION

WE SUPPORT OUR ARMY PAST, PRESENT, AND FUTURE

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ASSOCIATION OF THE United states army



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www.MyVolEdPath.com

DON'T WAIT UNTIL YOU'RE IN CRISIS TO GET HELP.

Contact us before you're in crisis. We're veterans helping veterans and their families. We understand the struggles. The fears. The hard transition home. We're here with more than 600 resources to help you no matter what you're facing.

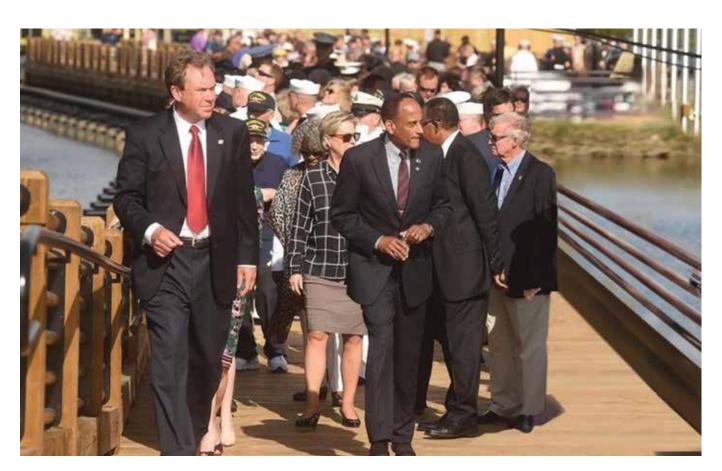
- · free mental health counseling
- financial needs
- housing/homelessness
- legal
- any stressor weighing you down

PLEASE FILL OUT A CONTACT FORM ON OUR WEBSITE AND WE WILL RESPOND WITHIN 24 HOURS.



EDUCATION







CONTACT 844.NC4.VETS 844.624.8387

- 121 . . . Trades, Skills and Licenses
- 129... NC Works Program
- 134. . . Uniformed Services Employment & Reemployment Rights Act (USERRA)
- 138 . . . NC Commerce Veterans Workforce Offices

NC WORKFORCE OFFICES, VETERAN EMPLOYMENT PROGRAMS, AND RESOURCES.

North Carolina has a distinguished history in serving U.S. military veterans, and their families. In spite of our success, there are still some veterans who face significant barriers when it comes to finding suitable job opportunities. DMVA and our partners such as the NC Department of Commerce, work closely with employers to create job opportunities. Together we create resources for veterans, transitioning service members, and eligible spouses to obtain employment.

DISABLED VETERANS OUTREACH PROGRAM SPECIALISTS

Veterans can find employment information, education and training opportunities, job counseling, job search workshops, and resume preparation assistance at state Workforce Centers or by contacting a Disabled Veteran Outreach Specialist through the Department of Commerce.

These Outreach Specialists work directly with veterans and disabled veterans to find them employment or training.

Disabled Veterans Outreach Specialists (DVOS) and Local Veterans Employment Representatives (LVER) assist veterans in applying for federal, state, local government and private sector employment.

Call us, and we'll point you to the right place to go!

VETERAN CAREER FAIRS, EXPOS AND WEBSITES

The federal government, including DoD, the VA and many state and local entities hold career expos and job fairs throughout the state. There are also many websites that feature job openings with companies looking to hire veterans with tools to help translate military experience into civilian equivalent experience.

Go to **milvets.nc.gov** for the latest information and latest job fairs or hiring events near you. Visit our Facebook page at facebook.com/NC4VETS or call 844.NC4.VETS.

VETERANS, NORTH CAROLINA WANTS YOU!



"It shall be the policy of the State of North Carolina that, in appreciation for their service to this State and this country during a period of war, and in recognition of the time and advantage lost toward the pursuit of a civilian career, veterans shall be granted preference in employment with every State department, agency, and institution." ~NCGS§ 126-80, Article 13

HERE ARE SEVERAL STATE AGENCIES LOOKING TO HIRE YOU!

ADMINISTRATION www.doa.state.nc.us/hrm/

COMMERCE

www.nccommerce.com/workforce

HEALTH & HUMAN SERVICES

ncdhhs.gov/dss/jobs/index.htm

PUBLIC INSTRUCTION www.ncpublicschools.org/ work4ncschools/employment/ PUBLIC SAFETY www.ncdps.gov/

TRANSPORTATION www.ncdot.gov/careers/

OFFICE OF STATE HUMAN RESOURCES http://www.oshr.nc.gov/

GO TO NCWORKS.GOV

NORTH CAROLINA WANTS TO MAKE IT EASIER FOR YOU TO PUT YOUR SKILLS TO WORK!

Military Training to NC Occupational Employment

NC is now offering Veterans with certain Military Occupation Specialty (MOS) credit toward several NC License occupations. In reference to NC General Assembly Session Law 2014-67, License Boards representing several NC license occupations have been required to provide a process to recognize military training in pursuing a licensed occupation in NC.

Military spouses may also qualify for certain occupational licenses. Upon meeting specific conditions, an occupational licensing board shall issue a license, certification, or registration to a military spouse to allow them to lawfully practice their occupation in North Carolina.

For further information, please visit the web site:

http://accessnc.commerce.state.nc.us/NCDOC/EDISviewer/EDISviewer/dem_bus/occ2.html

ACUPUNCTURIST NC Acupuncture Licensing Board Tel: (919) 821-3008

ADULT CARE ADMINISTRATOR DHHS, Division of Facility Services Tel: (919) 855-3765

AERIAL PESTICIDE APPLICATOR NC Department of Agriculture & Consumer Services Food and Drug Protection Division Tel: (919) 733-7366

AIR TRAFFIC CONTROL TOWER OPERATOR, AIRCRAFT DISPATCH-ER, AIRCRAFT REPAIR PERSON, AIRCRAFT MECHANIC

Federal Aviation Administration Tel: (202) 366-4000

ALARM INSTALLER, ALARM SYS-TEM BUSINESS LICENSEE NC Alarm Systems Licensing Board Tel: (919) 788-5320

ALCOHOLIC BEVERAGE DISTRIBU-TOR/VENDOR REPRESENTATIVE NC ABC Commission Tel: (919) 779-0700

ANESTHESIOLOGIST ASSISTANT NC Medical Board Tel: (919) 326-1100

APPRENTICE AUCTIONEER NC Auctioneer Licensing Board Tel: (919) 567-2844 ARCHITECT NC Board of Architecture Tel: (919) 733-9544

ARMED SECURITY GUARD

NC Department of Justice Private Protective Services Board Tel: (919) 788-5320

ATHLETIC AGENT NC Dept. Secretary of State Solicitation Licensing Tel: (919) 814-5400

ATHLETIC TRAINER NC Board of Athletic Trainer Examiners Tel: (919) 821-4980

ATTORNEY NC Board of Law Examiners Tel: (919) 848-4229

AUCTIONEER NC Auctioneer Licensing Board Tel: (919) 567-2844

AUDIOLOGIST

NC Board of Examiners for Speech and Language Pathologists and Audiologists Tel: (336) 272-1828

AUTOMOTIVE DEALER, SALES

NC Department of Transportation Division of Motor Vehicles, Dealer Section Tel: (919) 715-7000 BAIL BOND RUNNER NC Department of Insurance Special Services Division Tel: (919) 807-6800

BARBER, BARBER INSTRUCTOR NC State Board of Barber Examiners

Tel: (919) 814-0640

BOARDING KENNEL OPERATOR NC Department of Agriculture & Consumer Services Tel: (919) 707-3280

BOILER INSPECTOR NC Department of Labor

Raleigh, NC 27699 Tel: (919) 707-7918

BOXING/KICKBOXING/ TOUGHMAN PROMOTER

NC Dept. of Crime Control and Public Safety Tel: (919) 733-4060

BUILDING INSPECTOR

NC Department of Insurance Tel: (919) 647-0000

CAMPUS AND COMPANY POLICE OFFICER NC Department of Justice

Tel: (919) 661-5980

CEMETERY SALES CONTRACTOR, NC CEMETERY COMMISSION NC Cemetery Commission Tel: (919) 981-2536

CERTIFIED PUBLIC ACCOUNTANT NC State Board of CPA Examiners Tel: (919) 733-4222

CERTIFIED REGISTERED NURSE ANESTHETIST NC Board of Nursing Tel: (919) 782-3211

CERTIFIED STRUCTURAL PEST Control Applicator

NC Department of Agriculture & Consumer Services Veterinary Division Tel: (919) 733-6100

CHICK DEALER

NC Department of Agriculture & Consumer Services Tel: (919) 707-3250

CHIROPRACTOR

NC Board of Chiropractic Examiners Tel: (704) 793-1342

CLINICAL LABORATORY SCIEN-TIST/MEDICAL TECHNOLOGIST, CLINICAL LABORATORY TECHNI-CIAN/MEDICAL LAB TECHNICIAN National Accrediting Agency for Clinical Laboratory Sciences Tel: (773) 714-8880

CLINICAL NURSE SPECIALIST NC Board of Nursing Tel: (919) 782-3211

CLINICAL SOCIAL WORK

NC Social Work Certification and Licensure Board Tel: (336) 807-6750

CODE ENFORCEMENT OFFICIAL

NC Department of Insurance Division of Engineering and Building Codes Code Officials Qualification Board Tel: (919) 661-5880

COMMERCIAL DRIVER

NC Department of Transportation Division of Motor Vehicles, Commercial Driver's Training Section Tel: (919) 715-7000

COMMERCIAL DRIVER TRAINING SCHOOL INSTRUCTOR

NC Department of Transportation School of Bus and Traffic Safety Section Tel: (919) 715-7000

COMMERCIAL FISHERMAN

NC Department of Environment and Natural Resources Division of Marine Fisheries Tel: (919) 855-3750 Concession Stand Operator Department of Health and Human Services Tel: (919) 733-9822

COSMOLOGIST, COSMETOLOGIST INSTRUCTOR

NC State Board of Cosmetic Art Examiners Tel: (919)733-4117

COUNTERINTELLIGENCE LICENSEE

NC Department of Justice Private Protective Services Board Tel: (919)788-5320

CYTOGENETIC TECHNOLOGIST

National Accrediting Agency for Clinical Laboratory Sciences Tel: (773)714-8880

CYTOTECHNOLOGIST

ASCP Board of Registry Tel: (800)267-2727

DENTAL HYGIENIST/ DENTIST

NC State Board of Dental Examiners Tel: (919)678-8223

DEPUTY SHERIFF

NC Department of Justice Sheriff's Standards Services Board Tel: (919)779-8213

DETENTION OFFICER

NC Department of Justice Sheriff's Standards Services Board Tel: (919) 779-8213

DIAGNOSTIC

MOLECULAR SCIENTIST National Accrediting Agency for Clinical Laboratory Sciences Tel: (773) 714-8880

DIETICIAN AND NUTRITIONIST

North Carolina Board of Dietetics/ Nutrition Tel: (919) 388-1931

ELECTRICAL CONTRACTOR

NC State Board of Examiners of Electrical Contractors Tel: (919) 733-9042

ELECTRICAL INSPECTOR

NC State Board of Examiners of Electrical Contractors Tel: (919) 733-9042

ELECTROLOGIST

NC Board of Electrolysis Examiners Tel: (336) 856-1010

EMBALMER NC Board of Funeral Service Tel: (919) 733-9380

EMERGENCY MEDICAL TECHNICIAN, EMERGENCY MEDICAL TECHNICIAN DEFIBRILLATION (EMT-D), EMERGENCY MEDICAL TECHNICIAN INTERMEDIATE (EMT-I)

EMERGENCY MEDICAL TECHNICIAN PARAMEDIC (EMT-P)

EMERGENCY MEDICAL TECHNICIAN Advanced intermediate (EMT-AI)

NC Department of Health and Human Services Tel: (919)855-3935

EMPLOYEE

ASSISTANCE PROFESSION NC Employee Assistance Professional Association Tel: (919)733-4670

ESTHETICIAN

NC State Board of Cosmetic Art Examiners Tel: (919)733-4117

EXTERMINATOR

NC Department of Agriculture & Consumer Services Structural Pest Control Division Tel: (919) 733-6100

FAMILY THERAPIST

NC Marriage and Family Therapy Licensure Board Tel: (919) 527-6335

FEE-BASED PRACTICING PASTORAL COUNSELOR

NC State Board of Fee-Based Practicing Pastoral Counselors Tel: (336) 794-3470

FIRE INSPECTOR

NC Department of Insurance Office of the State Fire Marshall Tel: (919) 661-5880

FIRE SPRINKLER CONTRACTOR

NC Department of Insurance Division of Engineering and Building Codes Tel: (919) 647-0000

FIRE SPRINKLER INSPECTION

CONTRACTOR/FIRE SPRINKLER MAINTENANCE CONTRACTOR NC State Board of Examiners of Plumbing Heating and Fire Sprinkler Contractors Tel: (919) 875-3612

FIREARMS TRAINER

North Carolina Department of Justice, Law Enforcement Training & Standards Tel: (919) 661-5980

FORESTER

NC Board of Registration for Foresters Tel: (919) 847-5441

FUEL PIPING CONTRACTOR

NC State Board of Examiners of Plumbing Heating and Fire Sprinkler Contractors Tel: (919) 875-3612

FUNERAL DIRECTOR

NC Board of Funeral Service Tel: (919) 733-9380

FUNERAL SERVICE LICENSEE NC Board of Funeral Service Tel: (919) 733-9380

FUR DEALER

NC Wildlife Resources Commission Tel: (919) 707-0010

GENERAL CONTRACTOR

NC Licensing Board for General Contractors Tel: (919) 571-4183

GEOLOGIST NC Board for Licensing of Geologists Tel: (919) 850-9669

GRAIN DEALER

NC Department of Agriculture & Consumer Services Tel: (919) 707-3000

GROUND PESTICIDE APPLICATOR

NC Department of Agriculture & Consumer Services, Structural Pest Control Division Tel: (919) 733-6100

GUARD DOG SERVICE OPERATOR

North Carolina Department of Justice, Law Enforcement Training & Standards Tel: (919) 661-5980

HATCHING EGG DEALER

N.C. Department of Agriculture and Consumer Services Tel: (919) 707-3000

HEARING AID CALIBRATOR

HEARING AID DEALER AND FITTER NC State Hearing Aid Dealers and Fitters Board Tel: (919)834-3661

HISTOLOGIC TECHNICIAN

National Accrediting Agency for Clinical Laboratory Sciences Tel: (773) 714-8880

HOME INSPECTOR

NC Home Inspector Licensure Board Tel: (919) 647-0000

INDUSTRIAL HYGIENIST

American Board of Industrial Hygiene Tel: (517) 321-2638

INSURANCE AGENT NC Department of Insurance Agent Services Division Tel: (919) 807-6800

INSURANCE COMPANY/ INDEPENDENT FIRM ADJUSTER

NC Department of Insurance Agent Services Division Tel: (919 854-5400

INTERPRETER OR TRANSLATOR

North Carolina Interpreters and Transliterators Licensing Board Tel: (919) 733-3388

INVESTMENT ADVISOR

NC Department of the Secretary of State Securities Division Tel: (919) 807-2000

JUVENILE JUSTICE OFFICER AND JUVENILE COURT COUNSELOR

NC Department of Justice Criminal Justice, Education & Training Standards Commission Tel: (919) 716-6470

LAND SURVEYOR

NC Board of Examiners for Engineers and Land Surveyors Tel: (919) 791-2000

LANDSCAPE ARCHITECT

NC Board of Landscape Architects Tel: (919) 850-9088

LANDSCAPE CONTRACTOR

NC Landscape Contractors' Registration Board Tel: (919) 266-8070

LAW ENFORCEMENT OFFICER/ TELECOMMUNICATION OFFICER

NC Department of Justice Criminal Justice Standards Division Tel: (919) 716-3800

LIBRARIAN

NC Department of Cultural Resources Division of State Library Tel: (919) 807-7450

LICENSED DIETITIAN/ NUTRITIONIST

NC Board of Dietetics/Nutrition Tel: (919) 388-1931

LICENSED PRACTICAL NURSE

NC Board of Nursing Tel: (919) 782-3211

LICENSE PROFESSIONAL COUNSELOR SUPERVISOR/ LICENSED PROFESSIONAL COUNSELOR/COUNSELOR ASSOCIATE NC Board of Licensed Professional Counselors

Professional Counselors Tel: (919) 661-0820

LICENSED PSYCHOLOGIST NC Psychology Board Tel: (828) 262-2258

LICENSED STRUCTURAL PEST CONTROL OPERATOR

NC Department of Agriculture & Consumer Services, Structural Pest Control Division Tel: (919) 733-6100

LIQUID PETROLEUM GAS DEALER

NC Department of Agriculture Tel: (919) 707-3000

LIVESTOCK DEALER

NC Department of Agriculture & Consumer Services Tel: (919) 707-3000

LOAN BROKER NC Department of the Secretary of

State Securities Tel: (919) 854-5400

LOAN OFFICER

NC Commissioner of Banks Mortgage Licensing Section Tel: (919) 854 5400

LOBBYIST

NC Department of the Secretary of State Lobbyist Registration Tel: (919) 814-5400

LOCKSMITH

NC Locksmith Licensing Board Tel: (919) 838-8782

MANICURIST/ MANICURIST

INSPECTOR NC State Board of Cosmetic Art Examiners Tel: (919) 733-4117

MANUFACTURED HOUSING SALESPERSON

NC Department of Insurance Manufactured Building Division Tel: (919) 647-0000

MASSAGE AND

BODYWORK THERAPIST NC Board of Massage & Bodywork Therapy Tel: (919)546-0050

MECHANICAL INSPECTOR

NC Department of Insurance Division of Engineering Tel: (919) 674-0000

MEDICAL DOCTOR NC Medical Board Tel: (919)326-1100

MEDICAL LABORATORY

TECHNICIAN ASCP Board of Registry Tel: (800)267-2727 Medication Aide NC Board of Nursing Tel: (919)782-3211

MILK HAULER AND SAMPLER/ MILK TESTER

NC Department of Agriculture & Consumer Services Food and Drug Protection Tel: (919)733-7366

MOTOR VEHICLE DAMAGE AP-PRAISER

NC Department of Insurance Agent Services Division Tel: (919)807-6800

NOTARY PUBLIC NC Department of the Secretary of State Notary Public Division

State, Notary Public Division Tel: (919) 854-5400

NURSE AIDE I, II/NURSE ANES-THETIST/NURSE MIDWIFE/NURSE PRACTITIONER NC Board of Nursing Tel: (919)782-3211

NURSING HOME ADMINISTRATOR

NC State Board of Examiners for Nursing Home Administrators Tel: (919)571-4164

OCCUPATIONAL THERAPIST

NC Board of Occupational Therapy Tel: (919)832-1380

OCCUPATIONAL

THERAPIST ASSISTANT NC Board of Occupational Therapy Tel: (919)832-1380

OPTICIAN

NC State Board of Opticians Tel: (919) 420-1390

OPTOMETRIST/OPTOMETRIST ASSISTANT AND TECHNICIAN

NC Board of Optometry Tel: (910) 285-3160

OSTEOPATH

NC Medical Board Tel: (919) 326-1100

PESTICIDE CONSULTANT

PESTICIDE DEALER

NC Department of Agriculture & Consumer Services Tel: (919) 733-6100

PET SHOP OPERATOR

NC Department of Agriculture & Consumer Services Tel: (919) 707-3000

PETROLEUM DEVICE TECHNICIAN

NC Department of Agriculture & Consumer Services, Standards Division Tel: (919) 707-3000

PHARMACIST/PHARMACY TECHNICIAN

NC Board of Pharmacy Tel: (919)246-1050 Physical Therapist NC Board of Physical Therapy Examiners Tel: (919) 490-6393

PHYSICAL

THERAPIST ASSISTANT NC Board of Physical Therapy Examiners Tel: (919) 490-6393

PHYSICIAN ASSISTANT NC Medical Board Tel: (919) 326-1100

PILOT

Federal Aviation Administration Airmen Certification Branch Tel: (202) 366-4000

PLUMBING INSPECTOR

NC Department of Insurance Tel: (919) 647-0000

PLUMBING, HEATING AND AIR CONDITIONING CONTRACTOR

NC State Board of Examiners of Plumbing Heating and Fire Sprinkler Contractors Tel: (919) 875-3612

PODIATRIST

NC Board of Podiatry Examiners Tel: (919) 861-5583

POLICE OFFICER

NC Department of Justice Criminal Justice, Education & Training Standards Commission Tel: (919) 733-3388

POLYGRAPH EXAMINER/ PRIVATE INVESTIGATOR

NC Department of Justice Private Protective Services Board Tel: (919) 788-5320

PROFESSIONAL BONDSMAN

NC Department of Insurance Tel: (919) 807-6800

PROFESSIONAL BOXER/KICK BOXER/TOUGH MAN ATHLETE

NC Department of Public Safety Tel: (919) 733-2126

PROFESSIONAL ENGINEER NC Board of Examiners for Engineers and Land Surveyors Tel: (919) 791-2000

PROFESSIONAL SOLICITOR

NC Department of the Secretary of State, Charitable Solicitation Tel: (919) 807-2214 Psychological Associate NC Psychology Board Tel: (919) 814-5400

PSYCHOLOGICAL

STRESS EVALUATOR NC Department of Public Safety Private Protective Services Tel: (919) 788-5320

PUBLIC GROUNDS OPERATORS

NC Department of Agriculture & Consumer Services, Structural Pest Control Division Tel: (919) 733-6100

PUBLIC WEIGHMASTER

NC Department of Agriculture & Consumer Services, Standards Division Tel: (919) 707-3227

PUMP INSTALLATION

CONTRACTOR NC Department of Environment and Natural Resources Tel: (919) 807-6300

REAL ESTATE APPRAISER NC Appraisal Board Tel: (919) 870-4854

REAL ESTATE BROKER NC Real Estate Commission Tel: (919)875-3700

REAL ESTATE SALESPERSON NC Real Estate Commission Tel: (919) 875-3700

RECREATIONAL THERAPIST

NC Therapeutic Recreation Board Tel: (336) 212-1133

REFRIGERATION CONTRACTOR NC State Board of

Refrigeration Contractors Tel: (919) 779-4711

REGISTERED NURSE

NC Board of Nursing Tel: (919) 782-3211

REGISTERED STRUCTURAL PEST Control operator

NC Department of Agriculture Tel: (919) 733-6100

RENDERING OPERATOR/ COLLECTOR

NC Department of Agriculture & Consumer Services Tel: (919) 707-3000

RESPIRATORY THERAPIST NC Respiratory Care Board Tel: (919) 878-5595

SAFETY INSPECTION MECHANIC NC Department of Transportation

Division of Motor Vehicles Enforcement Section Tel: (919) 715-7000

SANITARIAN (ENVIRONMENTAL

HEALTH SPECIALIST) NC State Board of Sanitarian Examiners Tel: (919) 304-1168

SCALE TECHNICIAN NC Department of Agriculture 2 Tel: (919) 733-4411

SCHOOL PRINCIPAL

NC Department of Public Instruction Licensure Section Tel: (919) 807-3510

SCHOOL SUPERINTENDENT

NC Department of Public Instruction Licensure Section Tel: (919) 807-3510

SCHOOL TEACHER NC Department of Public Instruction Licensure Section Tel: (919) 807-3510

SECURITY GUARD AND PATROL LICENSEE NC Department of Justice Private Protective Services Board Tel: (919)788-5320

SEED DEALER NC Department of Agriculture & Consumer Services, Plant Industry Division Tel: (919) 733-3933

SELF-EMPLOYED INSURANCE ADJUSTER NC Department of Insurance Agent Services Division Tel: (919) 807-6800

SENIOR PARACHUTE RIGGER

Federal Aviation Administration Airmen Certification Branch Tel: (202) 366-4000

SET-UP CONTRACTOR,

MANUFACTURED HOMES NC Department of Insurance Manufactured Building Division Tel: (919) 647-0000

SOIL SCIENTIST NC Board for Licensing of Soil Scientists Tel: (336) 394-4503

SPEECH AND LANGUAGE PATHOLOGIST NC Board of Examiners for Speech and Language Pathologists and Audiologists Tel: (336) 272-1828

SURETY BONDSMAN NC Department of Insurance Special Services Division Tel: (919) 807-6800

TAXIDERMIST

NC Wildlife Resources Commission License Section Tel: (919) 707-0010

TELECOMMUNICATOR

NC Department of Justice Tel: (919)779-8213 Telephonic Sellers NC Department of the Secretary of State Securities Division Tel: (919) 854-5400

TRUCK DRIVER

NC Department of Transportation Division of Motor Vehicles Commercial Driver's Training Section Tel: (919) 715-7000 VETERINARIAN NC Veterinary Medical Board Tel: (919) 854-5601 VETERINARY TECHNICIAN NC Veterinary Medical Board Tel: (919) 854-5601

WASTEWATER TREATMENT PLANT OPERATOR/ WATER TREATMENT FACILITY OPERATOR

NC Department of Environment and Natural Resources Tel: (919) 807-6353

WELL CONTRACTOR

NC Department of Environment and Natural Resources Division of Water Quality Tel: (919) 807-6300

DID YOU KNOW?

SINCE 2013 NORTH CAROLINA HAS CUT VETERAN UNEMPLOYMENT TO 4%

BDDGGAR

MILITARY

Retiring or Separating from the Military?

Go to MilitaryOneSource.mil or call 800-342-9647 for a full year of access to free transition resources.

Master your transition to civilian life. Take advantage of Military OneSource services 24/7 for up to one year after separation or retirement. Services after 365 days may be provided through the Department of Veterans Affairs or other community resources. With Military OneSource, you get:

Personal Support

- Non-medical counseling to ease the emotional stress associated with transitions
- Spouse relocation and transition help to sort through renting vs. buying, choosing your next location, switching schools and other questions
- Connections to transition assistance programs that help you through this milestone
- Pre-separation counseling to identify transition needs and a personal plan

Education Assistance

- Sessions with an education consultant to identify benefits such as Post-9/11 GI Bill, federal grants and tax deductions to take you to the next level
- Information on colleges and online resources, such as College Navigator and TA DECIDE

Career Resources

- Expert consultations on identifying career goals
- Help with mapping your military experience to civilian jobs via the Career Transitions database
- Spouse Education and Career Opportunities, or SECO, offering support for career exploration, education, training and licensing and more

Financial and Tax Help

- · Financial planning with an accredited financial counselor, including strategies on saving for transition and building emergency funds
- · Guidance on military benefits, such as converting your Servicemembers' Group Life Insurance plan to Veterans Group Life Insurance and transferring your GI Bill to your children and spouse
- Help identifying military tax deductions and allowances, such as combat pay exclusion and moving expenses
- Secure, easy-to-use tax filing software with 100 percent guarantee for accuracy by the software provider

When you're mastering your transition, we're on standby to help. Call 800-342-9647 or visit MilitaryOneSource.mil.







"Where Military Talent Meets Business Needs"

READY TO START YOUR NEXT CAREER IN NORTH CAROLINA?

GET PAST THE ONLINE APPLICATION

EMPLOYERS WANT YOU AND YOUR:

- Leadership Skills
- Knowledge, Skills, and Abilities
- Strong Character
- Demonstrated Effectiveness

THE HIRING EVENT PROCESS:

- You register for the event and so do employers
- NC4ME's military hiring experts match you to open jobs
- You interview for open positions at the event

GET STARTED TODAY AT NC4ME.ORG.



N.C. Department of Military and Veterans Affairs

DMVA

Dedicated to serving North Carolina veterans, servicemembers, and their families

www.milvets.nc.gov 844.NC4.VETS

VOW TO HIRE HEROES ACT / 5 VETERAN TARGET GROUPS:

- Veterans in Household receiving Supplemental Nutrition Assistance Program (formerly known as food stamps) benefits
- Veterans with a Service-Connected Disability
- Veterans with a Service-Connected Disability unemployed for at least 6 months
- Veterans unemployed for at least 4 weeks
- Companies seeking to hire veterans unemployed at least 6 months
- Tools to help translate military experience into civilian equivalent experience

PLEASE CONTACT YOUR LOCAL NCWORKS VETERANS EMPLOYMENT SPECIALIST ON PAGE 12+.

HAVE A BACHELORS? TEACH ON A RESIDENCY LICENSE



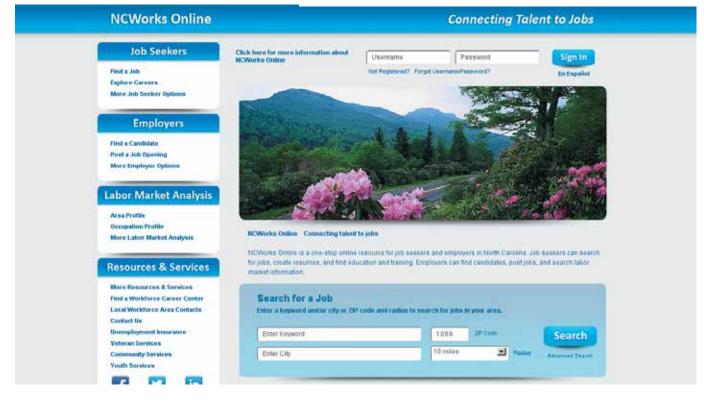


TROOPS TO TEACHERS OF NORTH CAROLINA

Educator Career Counseling www.ncpublicschools.org/troops @facebook.com/TTT.NorthCarolina



NCWOrks NCWORKS.GOV Connecting Talent to Jobs



North Carolina's economy depends on a strong workforce. As a proud member of the NCWorks initiative, the N.C. Division of Workforce Solutions is helping job seekers gain the tools and experiences they need to find meaningful employment.

The Division offers programs for adults, veterans, youth, and also helps employers find the qualified talent they need to make their businesses thrive.

The Division assists job seekers with learning a new industry through NCWorks Apprenticeships and operate NCWorks Online, the state's official job-search portal that is helping connect talented individuals with employers.

Home to nearly 800,000 veterans and several major military installations, North Carolina has a distinguished history in serving the U.S. military, veterans, and their families. The N.C. Division of Workforce Solutions provides job seeker services for veterans, transitioning service members, and eligible spouses.

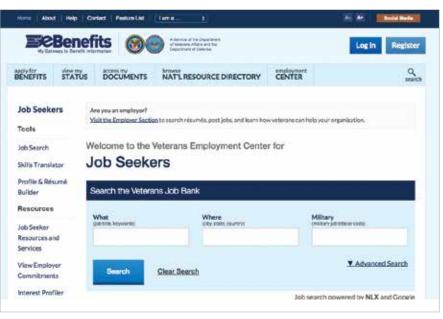
HOW IT WORKS

Veterans can visit their local workforce office* and take advantage of the following no-cost services:

- Career assessments
- Labor market information
- Access to training opportunities, job fairs, and workshops
- · Job interview preparation
- Resume and cover letter assistance
- Assistance with NCWorks Online
- · Access to computers and free Internet service
- Help applying for federal employment and training programs in which veterans receive priority of service

We're helping North Carolina's job seekers find employment and businesses find workers. We invite you to learn more about our services and see for yourself how we can help you too.

eBENEFITS.VA.GOV: EVERYTHING YOU NEED TO FIND A JOB. START NOW.



WWW.EBENEFITS.VA.GOV/EBENEFITS/JOBS

KNOWING YOUR EMPLOYMENT RIGHTS AS A VETERAN OR SERVICE MEMBER IS A RIGHT YOU SERVED TO DEFEND

VETERANS EMPLOYMENT OPPORTUNITY ACT

The VEOA allows preference to eligible persons or veterans who are honorably discharged from the Armed Forces to compete for vacant federal positions. VEOA offers protection to eligible veterans during a Reduction in Force (RIF) and against adverse actions. VETS staff investigates 5 and 10 point federal Veteran Preference complaints and answer inquires regarding VEOA.

www.fedshirevets.gov

REALIFELINES

The primary mission of REALifeLines is to provide wounded and injured service members, and their families, with personal assistance through successful transition to civilian life. If you have been injured or wounded on active duty, contact a REALifeLines Representative at **1.888.774.1361** or visit:

www.dol.gov/vets/programs/Real-life/main.htm

STAND DOWNS

Stand down is a military term referring to a brief respite from combat, including events coordinated in local communities to provide veterans with a wide range of social services. Stand Downs foster employment opportunities for veterans to promote self-sufficiency and improve Veterans connections with community-based service providers. Potential applicants can access Stand Down information at the following website:

dol.gov/vets/programs/Stand%20Down/main.htm





WHAT IS ONWARD TO OPPORTUNITY?

Onward to Opportunity (020) understands the time to train and place military families in jobs is while you're still serving and not after.

With **NO-COST** training and certification in over 40 top-paying career fields and direct connections to military-friendly employers through our national partner Hire Heroes USA, this career transition program utilizes in-person and online learning options to best fit your needs.



WHY ONWARD TO OPPORTUNITY?

 Onward to Your Career Training and access to online learning pathways

- Direct connections to 800+ national employer partners through Hire Heroes USA
- Networking opportunities and connections
- One FREE industry certification exam
- FREE resume assistance, interviewing technique training and matching to employers in your industry
- Non-credit certificate of completion from the IVMF at Syracuse University upon course completion
- IVMF Alumni Services Support—As a soon-to-be graduate take advantage of resources, webinars, and a community of veterans and military spouses that now share the IVMF bond IVMFalumni@syr.edu

CERTIFICATION TRAINING TRACKS*



PROJECT MANAGEMENT • PMP

- CAPM
- Six Sigma Green Belt
- HUMAN RESOURCES
- aPHR
- PHR • SPHR
- SPHR



INFORMATION TECHNOLOGY

- CompTIA A+
 CCNA
 Comp Security+
 ITIL
- Comp Security+ ITIL
 Comp Cloud+ <u>• Java SE7</u>
- Comp Cloud+ Stava Si Comp Linux+ & SE8
 - Oracle 11G
 - & 12C
 - SAS Base

Programmer

• CCENT

Comp Server+

SSCP

CISSP

Comp Network+

FUTURE EXPANSION OF RELEVANT AND IN-DEMAND TRAINING TRACKS BASED ON INDUSTRY NEEDS AND EMPLOYABILITY

- * Courses may vary based on location. Please contact your local installation team.
- * 020 leverages DoD SKillBridge authority to conduct career skills training on U.S. military installations. The DoD and Service Branches do not endorse any company, sponsor or heir products or services.

INTERSECT PHOTOGRAMY

FOR ADDITIONAL INFORMATION

 CAMP LEJEUNE/ CHERRY POINT BECKY GANLEY
 T 910.467.2615
 E CampLejeune020@syr.edu

FOUNDATION

FORT BRAGG VERONICA SARANTES T 910.429.5454 E FortBragg020@syr.edu

ENROLLMENT SERVICES
 INSTITUTE FOR VETERANS
 AND MILITARY FAMILIES

T 315.443.6898 E IVMFEducation@syr.edu

APPLY NOW: ONWARD2OPPORTUNITY.ORG

SCHULTZ

JPMORGAN CHASE & CO.



NATIONAL PARTNERS





NORTH CAROLINA NATIONAL GUARD

The North Carolina National Guard Employment Center's purpose is to increase career opportunities for all Reserve Component Soldiers, Veterans, Spouses, and qualifying dependents by developing proactive positive relationships with North Carolina employers and connecting our service members with those employers through all available channels in order to obtain stable careers and optimal retention.

If your resume has not produced results, it's time for a change. Local HR representatives have given your employment counselor the tricks of the trade and they have the connections to get you interviews. We can't give you the job but we can give you the tools to be successful.

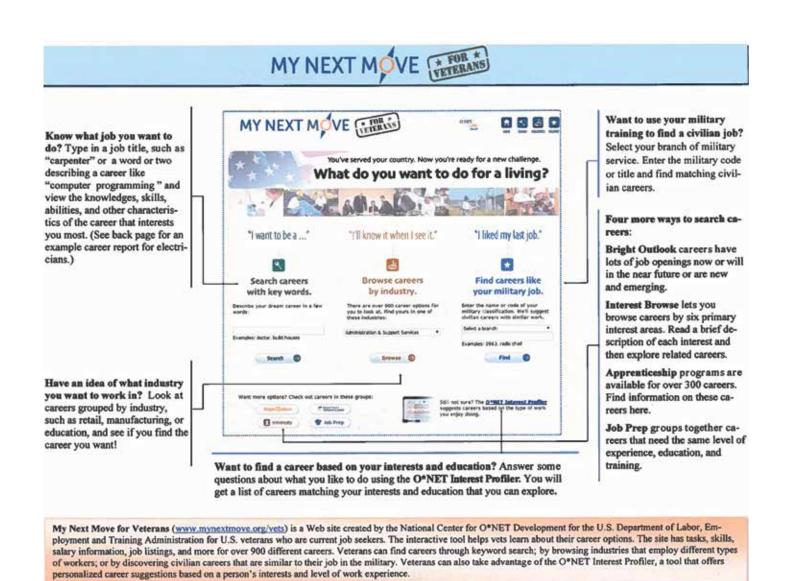


OUR SERVICES INCLUDE

- Resume Preparation
- Career Counseling
- Interview Prep
- Military Work Translations
- Vast Employer Network
- Access to Networking Events
- State Wide Employment Assistance

Sign up online at ncngemploymentcenter.com or contact us at (984) 664-6463.





The U.S. Department of Labor, through the Veterans' Employment and Training Service (VETS), provides assistance to all persons having claims under the Uniformed Services Employment and Reemployment Rights Act (USERRA), a federal law that protects the employment rights of military service members and veterans. VETS provides assistance to those persons experiencing service connected problems with their civilian employment and provides information about USERRA to employers. VETS also assists veterans who have questions regarding Veterans' Preference in federal hiring.

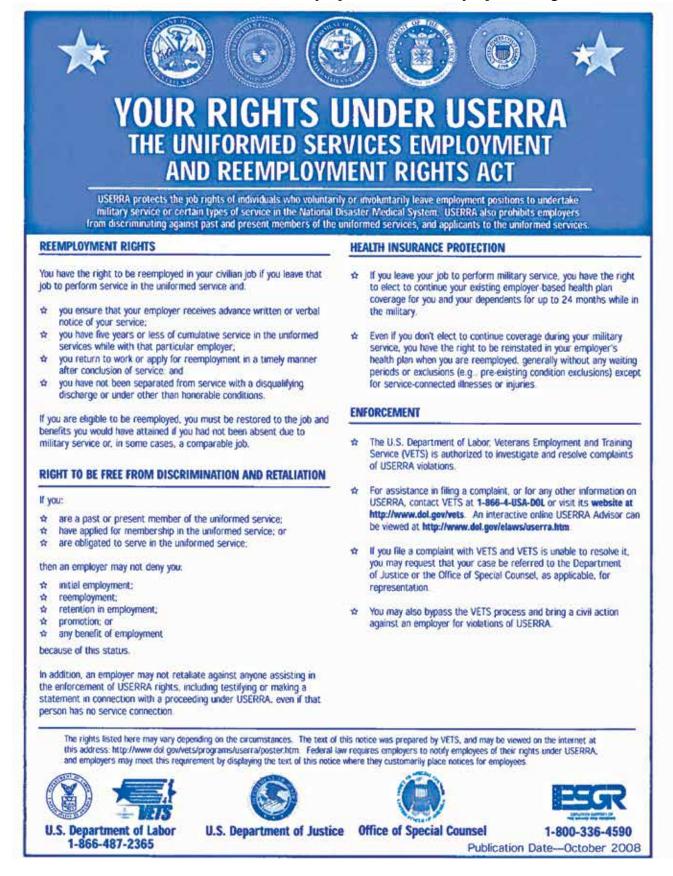
For more information and for assistance in determining whether your USERRA rights may have been violated, please visit: http://www.dol.gov/vets/programs/userra/index.htm

You may also call the North Carolina field office for VETS at 919-814-0250 to speak with agency representatives.





USERRA Uniformed Services Employment and Reemployment Rights Act





HIREVets.gov

Honor.

The Honoring Investments in Recruiting and Employing American Military Veterans Act of 2017 (HIRE Vets Act) creates a voluntary program for recognizing efforts by employers to recruit, employ, and retain veterans through a HIRE Vets Medallion Award.

Invest.

The Medallion Program highlights investments in Veteran Organization or Resource Groups, HR Veterans' Initiatives, and Leadership, Pay Differential or Tuition Assistance Programs that assist in developing veteran employment efforts.

Recruit.

Employers recognize the benefits of recruiting veterans and want to attract more in the future Recipients have the opportunity to utilize the Medallion in the marketing of their firm when hiring, as well as to attract additional business.

Employ.

Veterans bring experience, adaptability, and focus. Employers applying for a HIRE Vets Medallion are reaping a competitive advantage and this award allows them to maximize the return on their investment in the veteran programs they offer.

REQUIREMENTS	LARGE EMPLOYER AWARDS (500+ Employees)		MEDIUM EMPLOYER AWARDS (51-499 Employees)		SHALL EMPLOYER AWARDS (1-50 Employees)	
	Platinum	Gold	Platinum	Gold	Platinum	Gold
Hiring (Vets hired during CY-2010)	Not less than 10% of employees hired AND	Not less than 7% of employees fired AND	Not less than 10% of employees hired OR	Not less than 7% of employees hired OR	Not less than 10% of employees hired OR	Not less than 7% of employees hired OR
Retention (Vets hired during CY 2017)	Not less than 85% of Vets hired retained for 12 months	Not less than 75% of Vets hired retained for 12 months	Not less than 85% of Vets hired retained for 12 months AND	Not less than 75% of Vets hired retained for 12 months AND	Not less then 85% of Vots hired retained for 12 months AND	Not less than 75% o Vets hired retained for 12 months AND
Veteran Employee Percentage Olets employed on III Dec of CY 2018)	N/A	N/A	At least 10% of employees are Vets	At least 7% of employees are Vets	At least 10% of employees are Vets	At least 7% of employees are Vets
Veteran Organization or Resource Group	Must be established and exist on 31 Dec. of CY 2018	Must be established and exist on 31 Dec. of prior year	Must be established and exist on 31 Dec. of prior year	Satisfy 1 of 2	Satisfy 2 of 5	N/A
Leadership Program	Must be established and exist on 31 Dec. of CY 2018	Must be established and exist on 31 Dec. of prior year	Must be established and exist on 31 Dec. of prior year			N/A
Dedicated HR Professional (large) or HR Veterans' Initiative (medium/small)	Must be targeted to veteran employees	N/A		N/A		N/A
Pay Differential Program	Must be provided	N/A	Satisfy 1 of 3	N/A		N/A
Tuition Assistance Program	Must be available	N/A	-	N/A		N/A
Labor Law Violations	Must not have any of the violations identified in 20 CFR 6 101120	Must not have any of the violations identified in 20 CFR \$ 101120	Must not have any of the violations identified in 20 CFR 6 101120	Must not have any of the violations identified in 20 CFR 6 101120	Must not have any of the violations identified in 20 CFR 6 101:020	Must not have any of the violations identified in 20 CFR 6 101120
Application Fee	\$495.00	\$495.00	\$190.00	\$190.00	\$90.00	190.00

Vetorana Employment and Training Service UNITED STATES DEPARTMENT OF LABOR



USDOL Serves Military Spouses

- **Military Spouses** are skilled, diverse, and motivated, with sound work values and a strong work ethic. USDOL has a stated goal in offering a high level of service to these individuals.
- Licensing/Credentialing: Many states make it easier for military spouses to gain licenses in a new state. Here is a map and license finder tool: <u>https://www.veterans.gov/milspouses/</u>
- Job Search <u>Military Spouse Employment Partnership Career Center</u> is a targeted recruitment and employment solution for spouses.
- Visit CareerOneStop's Job Search to search for jobs anywhere in the United States.
- Installations Visit your installation <u>Family Center</u> to discuss military spouse related opportunities or programs.
- **Federal Jobs** If you're a military spouse, you may be eligible to apply using a non-competitive process designed to help you get a job in the federal government. Learn more at <u>USAJOBS</u>.
- Entrepreneurship <u>Boots to Business (B2B)</u> is an entrepreneurial education and training
 program that provides participants with an overview of business ownership and is open to
 transitioning service members (including National Guard and Reserve) and their spouses.
- Find out more about these programs at <u>www.veterans.gov</u> or at any **NCWorks Career Center**.





Connecting veterans and military families with the work and support they need. Connecting veterans and military families with the work and support they need.

EMPLOYMENT RESOURCES

Have you or a family member served at least one day in the military and are looking for a new job? Are you transitioning from the military or recently transitioned? Has it been years since you served, but are looking for your next career, and would like resources and assistance in obtaining and maintain your employment? If you answered yes to any of these questions, reach out to Goodwill's Veterans Services Program. You have served your country, now let us be of service to you.

Goodwill's Veterans Services Program is open to anyone that has served at least one day in the military, military spouses and adult children dependents residing with service member, active duty and reserve service members, with particular focus on female veterans and post-9/11 veterans.

THROUGH OPERATION: GoodJobs, we provide free, individualized services to assist veterans and military families' find meaningful employment and financial stability. This is accomplished through

a variety of methods, including: employment assistance services, career assessment, career planning and coaching, job search skill building, skills training, resume preparation, job interview readiness, placement support and more.

OPERATION: Good Jobs (OGJ) is a national partnership between Goodwill and the Walmart Foundation. The goal of OGJ 3.0 is to help improve the lives of 5,000 veterans and military family members in the U.S. through job training, connecting veterans and their households to certifications and credentials, placement and job retention services to veterans and businesses for 12-month retention after placement through holistic supportive services.

For a complete schedule of locations and information session times, please visit: www.goodwillvetservices.org

For more information, please contact: veteranservices@goodwillnwnc.org 336-724-3625 ext 1212



Marine Silent Drill Team – Marine Week in Charlotte, NC

NORTH CAROLINA COMMERCE VETERANS WORKFORCE OFFICES

Helping Veterans Find Jobs

ALAMANCE COUNTY 2640 S. Columbine Lane Burlington, NC 27215 Phone: (336) 570-6800

ALEXANDER COUNTY 604 7th Street, SW. Taylorsville, NC 28681 Phone: (828) 632-4631

ALLEGHANY COUNTY 115 D Atwood Street Sparta, NC 28675 Phone: (336) 372-9675

ANSON COUNTY

514 N. Washington Street Lockhart-Taylor Center Wadesboro, NC 28170 Phone: (704) 694-6551

ASHE COUNTY

626 Ashe Central School Rd. Unit 5 Jefferson, NC 28640 Phone: (336) 982-5627

AVERY COUNTY

428 Pineola Street PO Box 939 Newland, NC 28657 Phone: (828) 737-5419

BEAUFORT COUNTY

1502 N. Market Street Washington, NC 27889 Phone: (252) 940-0900

BERTIE COUNTY 105 E. Granville St. Windsor, NC 27983 Phone: (252) 794-0799

BLADEN COUNTY 401 Mercer Mill Road Elizabethtown, NC 28337 Phone: (910) 862-3255

BRUNSWICK COUNTY 5300-7 Main Street Shallotte, NC 28470 Phone: (910) 754-6120

BUNCOMBE COUNTY

48 Grove Street Asheville, NC 28801 Phone: (828) 251-6200 BURKE COUNTY 720 East Union Street Morganton, NC 28655 Phone: (828) 438-6161

CABARRUS COUNTY 845 Church Street N, Suite 201 Concord, NC Phone: (704) 786-3183

CALDWELL COUNTY

1909 Hickory Blvd. SE Lenoir, NC 28645 Phone: (828) 759-4680

CARTERET COUNTY

309 Commerce Avenue Morehead City, NC 28557 Phone: (252) 726-7151

CASWELL COUNTY

331 Piedmont Drive Yanceyville, NC 27379 Phone: (336) 694-5975

YOUTH-CASWELL COUNTY CAMPUS OF PCC 331 Piedmont Drive Yancyville, NC 27379 Phone: (336) 694-5707

CATAWBA COUNTY 403 Conover Station S.E., Suite C Conover, NC 28613 Phone: (828) 466-5535

CHATHAM COUNTY 764 West Street Pittsboro, NC 27312 Phone: (919) 545-8054

SILER CITY 225 E. Beaver Street

Siler City, NC 27344 Phone: (919) 742-7454

CHEROKEE COUNTY 800 West US Hwy. 64 Murphy, NC 28906 Phone: (828) 837-7407

CHOWAN COUNTY 118 Blades St. Bldg. 3, Rm. 300 Edenton, NC 27932 Phone: (252) 482-2195

CLEVELAND COUNTY 404 E. Marion Street Shelby, NC 28150 Phone: (704) 480-5414

COLUMBUS COUNTY

4564 Chadbourn Hwy. Whiteville, NC 28472 Phone: (910) 642-7141

COLUMBUS COUNTY

4564 Chadbourn Hwy. Whiteville, NC 28472 Phone: (910) 642-7141

CRAVEN COUNTY

2836 Neuse Blvd. New Bern, NC 28560 Phone: (252) 514-4828

CUMBERLAND COUNTY

414 Ray Avenue Fayetteville, NC 28301 Phone: (910) 486-1010

DARE COUNTY 2522 S. Croatan Hwy. Nags Head, NC 27959 Phone: (252) 480-3500

DAVIDSON COUNTY 220 East First Avenue, Suite 10 Lexington, NC 27292 Phone: (336) 474-2655

DAVIDSON COUNTY

211 W. Colonial Drive Suite 119 Thomasville, NC 27360 Phone: (336) 474-2635

DAVIE COUNTY 1205 South Salisbury Street Mocksville, NC 27028 Phone (336) 934-3286

DUPLIN COUNTY

192 Magnolia Ext. Kenansville, NC 28349 Phone: (910) 296-1478

DURHAM COUNTY 1105 S. Briggs Avenue Durham, NC 27703 Phone: (919) 560-6880

DURHAM COUNTY

1058 West Club Blvd. Suite 848 Durham, NC 27701 Phone: (919) 354-2748

EDGECOMBE COUNTY

110 Fountain Park Dr. Battleboro, NC 27809 (252) 977-3306

FORSYTH COUNTY

2701 University Pkwy. Winston-Salem, NC 27105 Phone: (336) 464-0520

FRANKLIN COUNTY 6 N. Main Street Franklinton, NC 27525 Phone: (919) 494-1162

GASTON COUNTY

7220 Wilkinson Blvd. Handley Hall, Room 212 Belmont, NC 28012 Phone: (704) 266-5005

GASTON COUNTY 1391 Bessemer City Road Gastonia, NC 28052 Phone: (704) 853-5328

GRAHAM COUNTY 347 Rodney Orr Bypass Robbinsville, NC 28771 Phone: (828) 479-3376

GRANVILLE COUNTY 111 Hilltop Village Oxford, NC 27565 Phone: (919) 693-2686

GREENE COUNTY 818 Hwy 91 North Snow Hill, NC 28580 Phone: (252) 747-3434

GUILFORD COUNTY 2301 W. Meadowview Rd. Greensboro, NC 27406 Phone: (336) 297-9444

HALIFAX COUNTY

406 Premier Blvd. Roanoke Rapids, NC 27870 Phone: (252) 537-4188

HIRING OUR HER

U.S. CHAMBER OF COMMERCE FOUNDATION

MILITARY SPOUSE

ECONOMIC EMPOWERMENT ZONES (MSEEZ):

Designated areas that develop workforce solutions for military spouses at the grassroots level through collaboration between government, industry, and nonprofit partners.

WORKING GROUP

- Locally Chaired
- Comprised of local leaders from industry, government, and nonprofit partners
- Identify training and employment opportunities, or establish new programs if none exist locally
- Pinpoint and remove existing barriers to military spouse employment

INDUSTRY PILLARS

Key Industry Pillars are designated for each MSEEZ based on their regional strengths. These Pillars are represented by a Pillar Lead within the Working Group.



Current MSEEZ

Since 2018, MSEEZ Working Groups have:

1

Held industry specific seminars.

 ✓ Worked to change statewide veterans hiring incentives to include spouses.

✓ Created city budget item specifically for military spouse workforce development.

✓ Committed funding for Military
 Spouse fellowship programs.

 ✓ Military Spouses hired as a direct result of a MSEEZ Lunch and Learn Event

 ✓ Introduced Legislation to promote Military Spouse
 Employment

Committed to hiring Military
 Spouses at
 www.hiringourheroes.org/hiring-100k

JOIN THE MOVEMENT TO CREATE LOCAL SOLUTIONS FOR A NATIONAL WORKFORCE ISSUE. www.hiringourheroes.org/MSEEZ HOHMilSpouse@USChamber.com



JONES COUNTY

509 NC Hwy 58 N.

LCC Jones Co Ctr.

Trenton, NC 28585

1909 Lee Avenue

Sanford, NC 27330

LENOIR COUNTY

231 Hwy 58 South

Kinston, NC 28501

LINCOLN COUNTY

MACON COUNTY

Franklin, NC 28734

MADISON COUNTY

Marshall, NC 28753

MARTIN COUNTY

407 East Blvd.

Phone: (828) 782-2632

Williamston, NC 27892

Phone: (252) 792-7816

316 Baldwin Ave. Suite 1

Phone: (828) 659-6001

MECKLENBURG COUNTY

1401 W. Morehead Street

Charlotte, NC 28208

Charlotte, NC 28217

Charlotte, NC 28212

Phone: (704) 566-2870

Phone: (704) 565-6865

MECKLENBURG COUNTY

5601 Executive Center Drive

Phone: (704) 206-1350

MECKLENBURG COUNTY

7140 Forest Point Blvd. Suite A

MCDOWELL COUNTY

Marion, NC 28752

Suite 100

Suite 100

Phone: (828) 396-9534

4646 U.S. Highway 25-70

AB Tech - Madison Campus

5 W. Main St.

529 N. Aspen Street

Lincolnton, NC 28092

Phone: (704) 735-8035

Phone: (252) 755-6021

Phone: (919) 775-2241

LEE COUNTY

Phone: (252) 448-4791

HARNETT COUNTY

214 West Edgerton St. Dunn, NC 28334 Phone: (910) 891-2915 Fax: (910) 891-2918

HARNETT COUNTY

1137 E. Cornelius Harnett Blvd. Lillington, NC 27546 Phone: (910) 814-4042

HAYWOOD COUNTY

1170 North Main Street Waynesville, NC 28786 Phone: (828) 456-6061

HENDERSON COUNTY

26 Francis Road Hendersonville, NC 28792 Phone: (828) 693-1703

HENDERSON COUNTY

Blue Ridge Comm Coll. 180 West Campus Dr. Flat Rock, NC 28731 Phone: (828) 694-1755

HERTFORD COUNTY 109 Community College Rd. Ahoskie, NC 27910 Phone: (252) 862-1257

HOKE COUNTY 304 Birch Street Raeford, NC 28376 Phone: (910) 875-5059

IREDELL COUNTY

532 Patterson Avenue Suite 170 Mooresville, NC 28115 Phone: (704) 360-8067

IREDELL COUNTY 133 Island Ford Road Statesville, NC 28625

Phone: (704) 878-4241

JACKSON COUNTY

26 Ridgeway Street, Ste. 2 Sylva, NC 28779 Phone: (828) 586-4063

JOHNSTON COUNTY

8998 US 70 - Biz Hwy Ste 100 Clayton, NC 27520 Phone: (919) 553-0953

MITCHELL COUNTY

Workforce Center 200 Mayland Drive Spruce Pine, NC 28777 Phone: (828) 766-1195

MONTGOMERY COUNTY

1011 Page Street Troy, NC 27371 Phone: (919) 898-9669

MOORE COUNTY

245 Shepherd Trail Aberdeen, NC 28315 Phone: (910) 944-7697

NEW HANOVER COUNTY

1994 south 17th Street Wilmington, NC 28401 Phone: (910) 251-5777

ONSLOW COUNTY 535 Bell Fork Rd. Jacksonville, NC 28546 Phone: (910) 347-2121

ORANGE COUNTY 503 West Franklin Street Chapel Hill, NC 27516 Phone: (919) 245-4335

PAMLICO COUNTY 705 Main Street Bayboro, NC 28515

Phone: (252) 745-9934

PASQUOTANK COUNTY 422 McArthur Street Elizabeth City, NC 27909 Phone: (252) 331-4798

PENDER COUNTY

904-A S. Walker Street Burgaw, NC 28425 Phone: (910) 259-0240

PERSON COUNTY 203 North Main Street Suite 212 Roxboro, NC 27573 Phone: (336) 599-3109

PITT COUNTY 3101 Bismarck Street

GREENVILLE, NC 27834 Phone: (252) 355-9067 Fax: (252) 355-9075

RANDOLPH COUNTY

600 S. Fayetteville Street Asheboro, NC 27203 Phone: (336) 625-5128

RICHMOND COUNTY

115 West Franklin Street Rockingham, NC 28379 Phone: (910) 997-9180

ROBESON COUNTY

289 Corporation Drive Ste. B. Lumberton, NC 28358 Phone: (910) 618-5500

ROCKINGHAM COUNTY 8340 NC 87

Reidsville, NC 27320 Phone: (336) 634-5600

ROWAN COUNTY

1904 South Main Street Salisbury, NC 28144 Phone: (704) 639-7529

RUTHERFORD COUNTY 233 Charlotte Rd. Rutherfordton, NC 28139 Phone: (828) 286-3042

SAMPSON COUNTY 115 North Boulevard Clinton, NC 28328 Phone: (910) 592-5756

SCOTLAND COUNTY 303 N. Main Street

Laurinburg, NC 28352 Phone: (910) 276-4260

STANLY COUNTY 944 N. First Street Albemarle, NC 28001

Phone: (704) 982-2183

SURRY COUNTY

541 West Pine Street. Ste. 300 Mount Airy, NC 27030 Phone: (336) 786-4169

SWAIN COUNTY Federal Building, 50 Main St. Bryson City, NC 28713 Phone: 101 Mitchell St.

TRANSYLVANIA CNTY

Blue Ridge Comm Coll. 45 Oak Park Drive Brevard, NC 28712 Phone: (828) 883-2550

UNION COUNTY

1125 Skyway Drive Monroe, NC 28110 Phone: (704) 283-7541

VANCE COUNTY

857 South Beckford Dr. Suite G. Henderson, NC 27536 Phone: (252) 438-6129

WAKE COUNTY

742-F East Chatham Street Cary, NC 27511 Phone: (919) 469-1406

WAKE COUNTY

1002 Dogwood Drive Zebulon, NC 27597 Phone: (919) 404-3900

WAKE COUNTY 1830-B Tillery Place Raleigh, NC 27604 Phone: (919) 715-0111

WAKE COUNTY

130 N. Judd Parkway, NE Fuquay-Varina, NC 27526 Phone: (919) 557-1121

WAKE COUNTY

350 E. Holding Avenue Wake Forest, NC 27587 Phone: (919) 562-6300 Fax: (919) 562-6379

WAKE COUNTY 220 Swinburne Street

Raleigh, NC 27610 Phone: (919) 250-3770

WARREN COUNTY

309 N. Main Street, Rm. 123 Warrenton, NC 27589 Phone: (252) 257-3230

WATAUGA COUNTY

130 Poplar Grove Conn. Boone, NC 28607 Phone: (828) 265-5385

WAYNE COUNTY

2006 Wayne Memorial Dr. Goldsboro, NC 27534 Phone: (919) 731-7950

WILKES COUNTY

1320 West D. Street, Suite 2 North Wilkesboro, NC 28659 Phone: (336) 838-5165

WILSON COUNTY

302 Tarboro Street West Wilson, NC 27893 Phone: (252) 234-1129

YADKINVILLE

236 N Lee Ave Yadkinville, NC 27055 (336) 679-4079

ZEBULON

1002 Dogwood Drive Zebulon, NC 27597 (919) 404-3900

YADKIN COUNTY

223 E. Main Street Yadkinville, NC 27055 Phone: (336) 786-4169

YANCEY COUNTY

1040-L E. US Hwy 19E Suite 2 Burnsville, NC 28714 Phone: (828) 682-6618



Airborne Division 100th Anniversary

ENTREPRENEURSHIP



CONTACT 844.NC4.VETS 844.624.8387

- 145... Historically Underutilized Business (HUB) Certification Resources
- 147 . . . Resources for Veteran Owned Start-Ups
- 150... Resources for Veteran Owned Established Businesses
- 152... Funding Sources
- 154...Certifications

ENTREPRENEURSHIP

ENTREPRENEURSHIP RESOURCES



As a veteran, you possess the skills and talent that communities need to succeed and thrive.

In transitioning out of the military, you face two choices: 1) seeking employment with an existing firm; or 2) starting your own business as an entrepreneur. Either path you take will provide you the opportunity to use your skills as a veteran to improve the world around you; the choice is yours. Whether you are retired or just separated from service—or as a military spouse or family member—the resources that follow will equip you with all the information you need to start and grow your business or career. Most of these services are available to you for no cost. We are proud that you've chosen to call North Carolina home, and these organizations and resources are here to help you thrive.



Historically Underutilized Businesses Department of Administration

The State of NC has a 10% goal of utilization with certified Historically Underutilized Businesses (HUBs) on construction projects and in the procurement of goods and services. The goal applies to state agencies, public universities, community colleges, school systems and local governments.

Veteran-owned businesses are encouraged to become certified HUBs through the Office for Historically Underutilized Businesses. Companies eligible for HUB certification are those that are 51% or more owned and managed on a daily basis by individuals who are Black, Hispanic, Asian American, American Indian, Female, Disabled (service related disabilities apply) or Socially and Economically Disadvantaged.

The HUB Office's mission is to promote economic opportunities for historically underutilized businesses in state government contracting and procurement that will foster their growth and profitability. Certified HUBs are part of a publicly searchable database on the HUB Office website that is utilized by private industry and public agencies to meet HUB goals and solicit for opportunities. HUB vendors can sign up to receive e-mail notifications about upcoming bid opportunities through the NC Interactive Purchasing System. Events and bid requests can also be seen on the HUB Office's Bid Opportunities page.

To learn more about HUB Certification

go to: ncadmin.nc.gov/businesses/hub/hub-certification

► ENTREPRENEURSHIP

OFFICE FOR HISTORICALLY UNDERUTILIZED BUSINESSES

The State of NC has a goal of spending at least 10% of construction projects and goods and services with certified Historically Underutilized Businesses (HUBs). The goal applies to state agencies, public universities, community colleges, school systems and, for construction projects, it also applies to local governments.

Veteran-owned businesses can apply to become certified HUBs through the Office for Historically Underutilized Businesses. Companies eligible for HUB certification are those that are 51% or more owned and managed on a daily basis by individuals who are Black, Hispanic, Asian American, American Indian, Female, Disabled (service related disabilities apply) or Socially and Economically Disadvantaged. The HUB Office's mission is to promote economic opportunities for historically underutilized businesses in state government contracting and procurement that will foster their growth and profitability.

Certified HUBs are part of a publicly searchable database on the HUB Office website and within state purchasing systems. HUB vendors can sign up to receive e-mail notifications about upcoming bid opportunities through the NC Interactive Purchasing System. Events and bid requests can also be seen on the HUB Office's Bid Opportunities page.

To learn more about HUB Certification go to: https://ncadmin.nc.gov/businesses/hub/hub-certification



FOR VETERAN OWNED BUSINESS START-UPS

As a veteran you have the opportunity to explore the next chapter of your career.

You can decide what you want to do and which path you will take to achieve your goals. Broadly speaking, there are two options: (1) seek employment from an existing company or (2) become an entrepreneur and start a business. As a veteran, you possess the leadership skills and other highly valued traits to become a successful entrepreneur. The choice is yours.

Whether you retired or just separated from military service - or are a military spouse/family member – the resources that follow are provided to equip you with a wide range of information about starting and growing a business. The majority of these services are available to you at NO COST. Understand the journey of entrepreneurship and seek assistance from qualified organizations.

GOVERNMENT AND NONPROFIT RESOURCES

US Small Business Administration (SBA) – The US SBA is a federal agency focused on small business programs and opportunities to do business with the US government. The SBA provides on-line, on-demand resources for start-ups and existing businesses. These resources include checklists; on-line, on-demand videos; resource lists; information on government contracting, set-aside programs, and funding options. The SBA also conducts programs throughout NC such as Boots to Business and Boots to Business: Reboot.

WEBSITE: WWW.SBA.GOV/STARTING-BUSINESS/HOW-START-BUSINESS/BUSINESS-TYPES/VETERAN-OWNED-BUSINESSES

Business Link North Carolina (BLNC) – BLNC works in partnership with the NC Department of Commerce and provides free services to help Veterans and anyone with starting a small business. They offer consultation on a wide range of topics to include what rules/regulations are required by the state to be compliant.

PHONE: 800-228-8443 / WEBSITE: WWW.BLNC.GOV

Veteran Business Outreach Center (VBOC) – The VBOC, a program of the US SBA, provides entrepreneurial development services like training, counseling and mentoring for eligible veterans who own or want to start a small business. The VBOC is located at Fayetteville State University and provides services to veterans statewide in North Carolina

PHONE: 910-672-2683 / WEBSITE: WWW.FSUVBOC.COM

Small Business Center Network (SBC) – Every community college in North Carolina has a SBC. Veterans are able to access any of the SBC workshops or work with a counselor in their area.

WEBSITE: WWW.SBCNC.NET

Wake Tech Community College – Veterans Entrepreneurial Advantage Program. Wake Tech has programs for military members and veterans. They have a Center for Entrepreneurship with special training for veterans that want to start or grow their business.

WEBSITE: WWWW.WAKETECH.EDU/STUDENT-SERVICES/MILITARY-AND-VETERAN-PROGRAMS/VETERANS-SERVICES

VetToCEO – A nonprofit organization offering a free online educational program on entrepreneurship. The program is tailored for active military members and for veterans.

WEBSITE: WWW.VETTOCEO.ORG

Bunker Labs RDU – A nonprofit organization offering educational programs for aspiring entrepreneurs and provide assistance to existing veteran-owned tech startups.

WEBSITE: WWW.BUNKERLABSRDU.ORG

Entrepreneurship Bootcamp for Veterans with Disabilities (EBVD-IVMF) – A program designed for veterans to leverage the skills, resources, and infrastructure of higher education to offer cutting-edge, experiential training in entrepreneurship and small business management. Program is focused on post-9/11 veterans with service-connected disabilities and a passion for entrepreneurship.

WEBSITE: EBV.VETS.SYR.EDU

US Department of Agriculture (USDA) Small Farm Business and Funding Startups – The USDA has a program to encourage the startup of sustainable small farms and ranches. The program includes information

ENTREPRENEURSHIP



Roadmap ENTREPRENEURIAL SUCCESS



KNOW YOURSELF Is this journey for you?

Participate in programs designed to highlight the basics of business ownership – help yourself discover whether or not entrepreneurship is right for you. Examples include:

- SBA Boots To Business
- The VET To CEO Program
- NC Small Business Center Programs

Also consider programs that identify opportunities in Farming, Agribusiness or owning a Franchise.

NOTE: If entrepreneurship is NOT for you, you can seek assistance from NC4Vets, NC4ME or NCServes.



KNOW YOUR BUSINESS How will you operate?

Take the necessary steps to properly establish your business. Choose a business name. Determine which business structure is right for you. Register your business with the appropriate agency. Obtain your EIN (if necessary), apply for any required business licenses, register to pay the appropriate taxes. Some resources to start-up or grow your business include:

- The Small Business Administration
- System Award Management (SAM)
- Business Link NC (EDPNC)
- NC Secretary of State
- Small Business Technology Development Center (SBTDC)

You may also consider employing an attorney, bookkeeper, or CPA. Explore traditional and nontraditional funding options.

<image>

KNOW YOUR OPPORTUNITIES

Who are your potential customers?

Understand who your customers are and the opportunities available.What supply chain are you entering? Are you looking to sell to government agencies, corporations, B2B, or B2C? How do you find and market to them? Once you know, select your path to connect:

FEDERAL GOVERNMENT

- Federal Bus. Opportunities (FEDBIZOPS)
- NC Military Business Center (NCMBC)
- NC Procurement Technical Assistance Center (NCPTAC)

STATE /LOCAL GOVERNMENT

- NC Dept. of Purchase & Contract
- Local government websites

- Corporate websites

HAVE ANY QUESTIONS? NEED HELP?

The mission of NC Vet Biz is to SUPPORT, EDUCATE, and CONNECT all veterans in commerce with resources to become successful in business. We work closely with Resource Partners at all levels (National, Federal, State/Local, Non Profit and Corporate America) to connect you with the free resources available to assist your business.

Feel free to contact us for more information at info@ncvetbiz.org



KNOW YOUR CERTIFICATIONS

What can help you win business?

Pursue certifications relevant to where you are seeking to do business. Obtaining a certification demonstrates that you own, operate and control your business.

Certifying organizations may or may not charge a fee, however, there should be NO FEE to obtain assistance in completing your certification application.

FEDERAL GOVERNMENT

Small Business Administration - WOSB, SDB, HUBZONE, 8(a) Dept. of Veterans Affairs, CVE - VOSB, SDVOSB **Department of Transportation** - DBE, SB

STATE OF NORTH CAROLINA

Dept. of Admin. HUB Office - HUB Dept. of Transportation - DBE, SB

CORPORATE

NVBDC: VOB, SDVOB NMSDC: MBE WBENC: WBE

KNOW YOUR NETWORK

Who are the people that can help you?

Look for teaming, partnering, and mentoring relationships. Consider joining Business Associations, Networking Groups, and Chambers of Commerce. Signup for free business newsletters and business training sessions. Look to serve on a program committee or on a board to develop relationships. Remember, people do business with people they know!

GUIDANCE CONTRACTS

CERTIFICATION

NETWORKING

TIPS



ENTREPRENEURSHIP

on farming as a business, how to start a farm, grants and loan programs, business plans, and management.

WEBSITE: WWW.NAL.USDA.GOV/AFSIC/SMALL-FARM-FUNDING-AND-BUSINESS

NC State University (NCSU) – The Agriculture Institute and The NC Farm School. These programs operate at NCSU, in partnership with NC A&T University, to encourage and equip the startup and growth of sustainable small farms and ranches. Program includes information on farming as a business, how to start a farm, grants and loan programs, business plans, and management.

WEBSITE: HARVEST.CALS.NCSU.EDU/AGRICULTURAL-INSTITUTE

REGISTERING YOUR BUSINESS

Business Structures

In North Carolina, there is one of two ways to register a business:

NC Secretary of State – Visit this website for the forms to start a LLC, Corporation or a Nonprofit.

PHONE: 919-807-2225 / WEBSITE: WWW.SOSNC.GOV

County Register of Deeds – If you are interested in owning a business name in only your county, then visit the NC Registers of Deeds web site. Enter your county name for forms, address and phone number.

WEBSITE: WWW.NCARD.US/ERECORDING-COUNTIES

FOR ESTABLISHED VETERAN OWNED BUSINESSES

In addition to the resources listed above, established businesses can utilize the following resources to grow and seek procurement opportunities.

GOVERNMENT AND NON-PROFIT RESOURCES

The North Carolina Military Business Center (NCMBC) – The NCMBC is a business development entity of the NC Community College System, headquartered at Fayetteville Technical Community College (FTCC). The NCMBC connects NC firms to current government contracting opportunities with a team of business development specialists across the state and electronically with www.MatchForce. org. Administered by the NCMBC, MatchForce is the State's official, free web portal for federal contracting. The portal connects NC businesses with all federal opportunities, including local opportunities at bases in the state. NC businesses register on the portal, receive automatic matches to federal prime opportunities and to subcontracting opportunities posted by other registered businesses, and post job opportunities for FREE that match job skills posted by registered individuals.

WEBSITE: WWW.NCMBC.US

Small Business Technology Development Center (SBTDC) - North Carolina operates 10 regional service centers and 15 total offices across the state. The SBTDC focus is on businesses that have been established for a few years and who need strategic assistance to continue growing. The North Carolina Procurement Technical Assistance Center (PTAC) is a service provided by the SBTDC. The PTAC provides specialized and professional technical assistance to businesses seeking to pursue and successfully perform under contracting and subcontracting opportunities with the DoD, other federal agencies, and/or state and local governments. The SBTDC also provides assistance in: International Business Development/Exporting (IBD); Market Research; Access to Private Equity: Private Equity Initiatives; Strategy & Growth Services for Mid-Sized Businesses; Technology Development & Commercialization.

WEBSITE: WWW.SBTDC.ORG

North Carolina Rural Center – The Rural Center provides programs for entrepreneurship in rural counties in North Carolina. They also provide lending options for new or expanding businesses in the state.

WEBSITE: WWW.NCRURALCENTER.ORG/PROGRAMS/ BUSINESS-LENDING

NC Veteran Business Association (NC VetBiz) – A state wide nonprofit with the mission to Support, Educate and Connect all veterans in commerce in North Carolina with resources to become successful in business. NC VetBiz works to develop a strong network of veteran professionals and veteran owned businesses in order to leverage our collective and achieve mutually beneficial outcomes for the veteran owned business community and North Carolina.

WEBSITE: WWW.NCVETBIZ.ORG

Carolina Small Business DEVELOPMENT FUND

Standing for the **Success** of Those Who Have **Served**

Our Veteran Entrepreneurship Program helps military service members and their spouses develop winning strategies to start or expand small business ventures, through business coaching and access to the Veterans Direct Loan.

- Loans and lines of credit up to \$250,000
- As low as 7% fixed rate for eligible borrowers
- Personalized assistance for your success

Contact us to learn more or apply today.

919-803-1437 • carolinasmallbusiness.org/veterans

A CERTIFIED COMMUNITY DEVELOPMENT FUND INSTIUTION

ENTREPRENEURSHIP

North Carolina Defense Business Association (NCDBA) – A nonprofit that provides information, connections and networking opportunities to members to build relationships and promote defense related business within the state of North Carolina.

WEBSITE: WWW.NCDBA.COM

FUNDING SOURCES

Funding to start or grow a small business is very challenging. In the current economy, traditional lending institutions can be considered, however they are usually not a viable option to fund a business start-up. The following resources identify several methods to research – both traditional and nontraditional (grants, foundations etc.).

FEDERAL/STATE & LOCAL GOVERNMENT

US SBA Loan Programs - There are a variety of government-backed loan programs for Small Businesses.

WEBSITE: HTTPS://WWW.SBA.GOV/LOANS-GRANTS/SEE-WHAT-SBA-OFFERS/SBA-LOAN-PROGRAMS

Small Business Innovation Startups – The US government sets aside a portion of its annual budget to fund innovative research conducted by small businesses. These research grants and contracts are awarded through a proposal process conducted by various branches of the government. WEBSITE: WWW.SBIR.GOV



Made in NC – A one stop resource of all local, North Carolina entities who provide grants, foundations, and venture capital funds.

WEBSITE: WWW.MADEINNORTHCAROLINA.COM/MINNC-BUS_ GRANTS-FOUNDATIONS.HTML

NC Community Resource Information System (CRIS) – A state-administered grant programs site that lists funds available and disbursed to non-state entities.

WEBSITE: WWW.DATA.OSBM.STATE.NC.US/CRIS/CRIS_NEW.HTML

ALTERNATIVE LENDING INSTITUTIONS

Carolina Small Business Development Fund (CSBDF)

 A statewide nonprofit and Community Development
 Financial Institution. They provide small-business
 loans and financial training to new and existing small
 businesses. They have 3 office locations in NC.

PHONE: MAIN-RALEIGH, 919-803-1437

WEBSITE: WWW. CAROLINASMALLBUSINESS.ORG

Business Expansion Funding Corp (BEFCOR) – A Charlotte-based 504 lender that helps businesses throughout the area to secure and manage their 504 loans. BEFCOR also has staff located in the triangle region of the state. BEFCOR has well-established relationships with area lenders and continually works to improve existing and build new ties to reputable financial sources.

PHONE: 919-803-1437 / WEBSITE: WWW.BEFCOR.COM

Self-Help Credit Union – The Self-Help Credit Union is a financial institution focused more about the character of a person than status. Offices all over the state.

PHONE: (800) 476-7428 WEBSITE: WWW.SELF-HELP.ORG



Are you Ready for An U.P.G.R.A.D.E?

NORTH CAROLINA DEFENSE INDUSTRY DIVERSIFICATION INITIATIVE

Total Cost of Ownership

Efficiency Improvement

Search Engine Optimization

Supplier Scouting Services

Risk Management Analysis

Project Management

Web Design

OSHA Training

We welcome small-to-medium size companies in the aerospace supply chain to apply to for the Universal Production Growth Resiliency and Diversification Extension (U.P.G.R.A.D.E) to receive services customized to suit your business! The customized consulting services available under this Program include but are not limited to:

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•

•

- Cybersecurity Compliance
- Core strengthening
- Market diversification and growth
- New technology
 commercialization
- ISO Management System
 Implementation
- ISO System Certification
- Risk Management Analysis

You will benefit from U.P.G.R.A.D.E if your company interested in receiving support to:

- develop a strategy to effectively and efficiently diversify your business to meet future challenges and opportunities;
- discover additional opportunities through new business models, processes, partnerships, brands, channels, and customer experiences;
- identify opportunities to develop or commercialize new or existing technologies;
- develop a supply chain strategy and approach to optimize competitiveness and minimize risks to supply chain operations;
- · identify external solutions to unmet technology needs; or
- develop or certify a value-added ISO quality system.

Applying to the U.P.G.R.A.D.E is easy and there is no cost to find out if you qualify! To help you determine your eligibility, our staff has developed a list of criteria for self-evaluation. Your company gualifies if:

- Your company is an independent company or wholly owned subsidiary with headquarters in North Carolina.
- You are prime or sub-prime company in the Department of Defense (DoD) supply chain affected by defense budget reductions or impending budget reductions.
- At least 10% of your business revenue is derived from DoD contracts or subcontracts.
- Your business has seen at least a 5% decrease in sales, production, or employment due to reduction in defense contracts in the past 24 months OR has reason to believe that it will see a 5% decrease in the next 36 months.
- You are current on all state tax obligations.

Applications are available online at www.ncdidi.com so apply TODAY!



Industry Expansion Solutions



Are You Eligible?

Companies with 20 to 300 employees who are part of the DoD supply chain and have been or will be affected by the recent reduction in DoD spending are eligible to participate.

How Much Will This Cost?

• Accepted companies will receive a CoreValue® Assessment to identify current and potential value at **no charge**.

• Customized services provided through NC State Industry Expansion Solutions (IES) will assist each company with meeting its growth objectives on a cost share basis. Upon acceptance into the program, the company will pay \$1000* of the services. NC DIDI will bear the remainder of the costs.

What Is the Time Commitment?

Accepted companies will receive the CoreValue® Assessment along with customized services to aid in business expansion and diversification over the course of the pilot. Time tables vary from company to company depending on needs. The NC DIDI Team will analyze the CoreValue® output and prepare proposals for services designed to close gaps and address business growth. High priority will be given to diversification activities outside the company's current market.

* NCDIDI does not provide a reimbursement or payment to the participants, but rather pays for the cost of the services of the commercialization projects.

► ENTREPRENEURSHIP

INVESTINNC - This is a program dedicated to educating North Carolina small business owners and investors about investment crowdfunding opportunities. NC small business can raise up to \$2M under the new (2016) NC PACES Act. Veterans are encouraged to participate in INVESTINNC's "Veterans Six-Pack" campaign. WEBSITE: WWW.INVESTINNC.COM

CERTIFICATIONS

Certifications are a tool for business owners to basically demonstrate that they own, operate and control their own business. There are several types of certifications available (federal/state & local/corporate) and business owners should purse the type of certification that will support their business goals.

GOVERNMENT (FEDERAL/STATE & LOCAL)

■ US Government Contracting for Small Businesses (SBA) Small businesses may qualify to be certified under various categories and gain a competitive advantage in being considered for government contracting opportunities. These "set aside" programs include several categories including woman-owned, veteran-owned, service-disabled-veteran-owned, minority-owned, economically disadvantaged 8(a), and historically underutilized business zones (HUB zones).

WEBSITE: WWW.SBA.GOV/CONTRACTING/GOVERNMENT-CONTRACTING-PROGRAMS

Department of Veterans Affairs – Center for Verification and Evaluation (CVE) – Veterans can apply to get their businesses verified through the Vets First Verification Program. Verification is required to participate in the Veterans First Contracting Program for VA set-asides and sole-source contracts for SDVOSBs and VOSBs.

WEBSITE: WWW.VA.GOV/OSDBU/VERIFICATION/INDEX.ASP

NC Dept. of Administration – Office for Historically Underutilized Businesses (HUB Office) – A statewide certification program -where if the business qualifies - one can be listed in a database of vendors for procurement opportunities with the State of North Carolina.

WEBSITE: WWW.DOA.NC.GOV/HUB/DEFAULT.ASPX

NC Dept. of Transportation (NCDOT) – Businesses can apply to obtain certification as a 1) Small Business Enterprise (SBE) or Disadvantaged Business Enterprise (DBE) which enables access to procurement opportunities with the NCDOT. WEBSITE: WWW.CONNECT. NCDOT.GOV/BUSINESS/PAGES/DEFAULT.ASPX

CORPORATE

The following certifications are recognized and accepted by most corporations.

National Veteran Business Development Council (NVBDC) – A national nonprofit providing third-party certification and access to corporate procurement opportunities for veterans-owned and service-disabled owned businesses (small and large businesses). Fee based services. WEBSITE: WWW.NVBDC.ORG

- National Minority Supplier Development Council (NMSDC) – A national nonprofit providing thirdparty certification and access to corporate procurement opportunities for minority business enterprises (MBEs). The regional council is the Carolinas Virginia Minority Supplier Development Council (CVMSDC). Fee based services. WEBSITE: WWW.CVMSDC.ORG
- Women's Business Enterprise National Council (WBENC) – A national nonprofit providing thirdparty certification and access to corporate procurement opportunities for women business enterprises (WBEs). The regional partner organization in North Carolina is the Greater Women's Business Council (GWBC). Fee based services. WEBSITE: WWW.GWBC.BIZ

NOTE: North Carolina has four centers focused on assisting women owned businesses. They can assist with paperwork, process, and filing for certification as a woman-owned business, as well as other business services.

ASHEVILLE – Western Women Business Center (WWBC) CHARLOTTE – Women's Business Center (WBC) RALEIGH/DURHAM – Women's Business Center of NC (WBCNC) FAYETTEVILLE – Center for Economic Empowerment & Development (CEED)

ADDITIONAL RESOURCE FOR BUSINESS OWNERS SEEKING TO HIRE VETERANS.

Apprenticeship Programs – Businesses can develop an apprenticeship program where veterans and civilians can earn money while learning a new skill. Participants must be employed by the company that establishes an apprenticeship program.

WEBSITE: WWW.NCCOMMERCE.COM/WORKFORCE/ JOB-SEEKERS/APPRENTICESHIPS





North Carolina Military Business Center

Serving North Carolina Statewide



www.ncmbc.us

CONNECTING BUSINESSES, MILITARY & VETERANS. GROWING OUR ECONOMY.

The North Carolina Military Business Center provides a variety of services that help North Carolina companies compete for and win federal contracts

- One-on-one assistance with contract opportunities
- Federal prime, subcontractor & teaming opportunities
- Industry-specific tools to help companies compete & win
- MatchForce.org to connect businesses to contract opportunities
- Connecting North Carolina businesses with transitioning military
- Clients won over 3,000 contracts, \$10.3 billion since 2005





Mustardseed Veteran Funding is the premier online portal for Veterans & spouses applying for SBA loans. We specialize in assisting veterans/spouses with their SBA loan proposal which we then present to our lending partners resulting in an expedited process in securing your loan.

How we serve you:

- · Complete loan package preparation online
- · Serve as a catalyst between the veteran/spouse & bank
- One-on-one guidance from our staff
- · Dedicated rep to assist you from start to funding
- Personal relationships with our banking partners

Mustardseed Veteran Funding is veteran owned & operated

Contact us today to begin the process of achieving your American Dream of business ownership.

> 910-465-2331 803-G South College Road Wilmington, NC 28403

www.mustardseedveteranfunding.com mustardseedveteranfunding@gmail.com





N.C. Department of Military and Veterans Affairs www.milvets.nc.gov www.NC4VETS.com 844.NC4.VETS [844.624.8387]

ENTREPRENEURSHIP



Building the Defense and Homeland Security industry clusters at military installations in North Carolina

ADVOCACY TOGETHER WE STRIVE

The North Carolina Defense Business Association (NCDBA) provides connections and networking opportunities to members to build relationships and promote defense related business within the State



of North Carolina. NCDBA is comprised of members interested in military contracting, government affairs and supporting the military installations in the state. We care about existing industries in North Carolina and work to advocate for expansion within the state. Our goal at NCDBA is to bring businesses together and help them grow economically by promoting their company's capabilities and providing opportunities to meet potential NCDBA you can find advocate to below

future teammates. By joining NCDBA, you can find advocates to help you grow contacts and build relationships with members across the state to gain marketing exposure.

CONNECTIONS TOGETHER WE DEFEND

NCDBA is the only trade association in the state dedicated to preserving the defense trade. Members engage with lawmakers in North Carolina as well as Washington D.C. to keep current contracts



and bring future contracts to the state. Members also have the opportunity to build a cluster with a prime to work together on acquiring and fulfilling government contracts. NCDBA is a private trade group with no state or federal funding. This means that there are no

government mandates on what we do, meaning we can empower members in ways government-funded groups cannot. With multiple forums where members can come together and collaborate on current issues within the defense Industry, valuable feedback and new techniques can be shared. Members can be involved with advocacy for the growth of the defense industry in North Carolina with the association and its members by joining committees.

OPPORTUNITIES

TOGETHER WE GROW

Through committees, forums, outreaches and roundtables, members can take part in small groups to learn from guest speakers who discuss topics pertinent to defense contractors and encourage continued growth in North Carolina. NCDBA also provides workshops for members to participate in, business-to-business breakfast meetings and other networking opportunities throughout



the year. Meetings held provide valuable opportunities for education, sharing trade tips and connecting with city and council leaders across the state. We provide information about our growing military installations and their at-home needs and mission requirements across the world. North Carolina has a viable economic opportunity to bring more governmental contracts to North Carolina. The focus of NCDBA is to provide the information and networking opportunities to enhance the

contracting capabilities needed to benefit from this economic opportunity. NCDBA gives members the opportunity to grow contacts and build relationships across the state. We have members throughout the state, including Greensboro, Wilmington, Cary, Raleigh, Sanford, Fayetteville, Southern Pines, Pinehurst, Durham, Charlotte, Jacksonville and more. Committees, forums, outreaches and roundtables allow opportunities for NCDBA members to become engaged in the community and provide information, feedback and input. We also allow non-members to participate in two meetings per year.



NCDBA at a Glance

- 215 active member companies
- Over 80,000 employees, families impacted
- Over 350 member representatives
- 15 congressional representatives with strong ties to NCDBA and the defense industry in NC
- Over 100 events throughout each year

NCDBA

Executive Director, Tammy Everett teverett@ncdba.com Operations Manager, Chip Lilley clilley@ncdba.com www.ncdba.com



Recognizing Veteran Service. Empowering Business Success.

OUR MISSION

To support, educate, and connect all veterans in commerce

SUPPORT

We support our membership through the recognition of veteran service, and we work to empower business success by advocating on key issues that affect veteran-owned businesses in North Carolina.

EDUCATE

We provide educational opportunities focused on relevant information for business owners: marketing, finance, business growth and development, certification, methods for accessing capital, etc.

CONNECT

We connect veteran-owned businesses and professionals with each other—inspiring mentoring and collaboration. We also connect our members to key contacts in corporate America, as well as state and local government.



NC VetBiz is a 501C3 that works throughout our state to empower veteran business owners to be successful. Pictured left to right: Proud NC VetBiz members; Corporate Sponsors-Procurement Summit; SBA-NC VetBiz Veterans Small Business Summit.



To learn more, visit <u>www.NCVETBIZ.org</u>

Veterans Business Outreach Center At Fayetteville State University

Your Entrepreneur Resource Center

U.S. SMALL BUSINESS ADMINISTRATION



VETERANS BUSINESS OUTREACH CENTERS

A service for transitioning service members, Active Duty, Veterans and Spouses.

Business Development Assistance :

- Access to Capital
- Boots to Business/Reboot training
- Resource Partner Referrals
- Seminars, Webinars, and Workshops
- Small Business Counseling
- One-on-One Client Consultation
- Identify mentoring services
- Financial resources
- Monthly Networking Events
- Other Small Business Assistance

The Veterans Business Outreach Center (VBOC) Program is design to provide entrepreneurial development services such as business training, counseling, and resource partner referrals for transitioning service members, veterans, active duty and their spouses interested in starting or growing a small business.

What can the VBOC do for you?

- Tailored business counseling in-person and online
- Networking opportunities and meet-up events
- Business Plan resources & development
- Access to capital through lender referrals

Sign-up for counseling, events, or for more information www.fsuvboc.com

> Follow Us on Facebook! FSUVBOC



Funded in part by a cooperative agreement with the U.S. Small Business Administration. All opinions, conclusions, or recommendations expressed are those of the author(s) and do not necessarily reflect the views of the SBA.





CONTACT 844.NC4.VETS 844.624.8387

- 163 . . . Camp Legeune Marine Corps Base
- 164 . . . Cherry Point Marine Corps Air Station
- 165 . . . Elizabeth City Coast Guard Air Station
- 166 . . . Fort Bragg Army Base
- 167 . . . Seymour Johnson Air Force Base

FORT BRAGG CAMP LEJEUNE CHERRY POINT SEYMOUR JOHNSON ELIZABETH CITY SUNNY POINT

NORTH CAROLINA ACTIVE MILITARY



NORTH CAROLINA IS HOME TO THE 4TH LARGEST MILITARY POPULATION IN THE UNITED STATES.

Six major installations and several critical defense support activities are located within the state. Our installations, missions, assets, and personnel are some of the finest in the Department of Defense. Its superb ranges, amphibious landing sites, and dedicated airspace provide unique training opportunities for all services. Nothing Compares with North Carolina's air, land, and sea resources.

North Carolina values the more than 600,000 defense and military related jobs that provide economic sustainability and development to our state. Our DoD and Homeland Security sectors represent an outsized portion of our economy and represent approximately 15% of NC's gross state product. Each of our major military installations and their surrounding communities plays an integral role in our nations' broader security mission, and represent North Carolina's continued commitment to making this the most military friendly state in the nation.

CAMP LEJEUNE

Camp Lejeune is home to the largest concentration of Marines in the Marine Corps and also the largest amphibious base on the East Coast. II Marine Expeditionary Force, Marine Special Operations Command, and Marine Corps Installations East provide the Nation's Rapid Response Team. Camp Lejeune includes a 156,000-acre training base, with 11 miles of beach capable for supporting amphibious operations, and 50 tactical landing zones. The Base community is home to over 45,000 Servicemembers and civilian employees.

RELOCATION:

Distribution Management Office (TMO) Bldg 1011, Camp Lejeune (910) 451-2377

Inns of the Corps Lejeune www.mccslejeune-newriver.com/inns/ 910-451-3041

Atlantic Marine Corps Communities www.atlanticmcc.com 866-509-2424

Military Installations installations.militaryonesource.mil/

Per Diem, Travel & Transportation Allowance Committee www.defensetravel.dod.mil

Navy Housing www.housing.navy.mil

Home Rentals/Sales Jacksonville Board of Realtors www.jbornc.com

Carteret County Assoc. of Realtors www.ccrealtors.org

Duplin-Sampson Assoc. of REALTORS www.duplinsampsonrealtors.com

Neuse River Region Assoc. of REALTORS www.nrrar.com

EDUCATION:

Military Counselor (910) 455-2211 ext. 20274

Military Liaison Counselor (252) 444-7209

Onslow County Public Schools www.onslow.k12.nc.us (910) 455-2211

Camp Lejeune DoDea Schools www.dodea.edu/americas/ midatlantic/camplejeune/ (910) 451-2461

About.com: Private Schools www.privateschool.about.com

GreatSchools www.greatschools.net Military Child Education Coalition www.militarychild.org

Home School Legal Defense Association www.hslda.org

EMPLOYMENT:

Army cpol.army.mil

USAJOBS www.usajobs.gov

MCCS www.mccslejeune-newriver.com/jobs Navy

www.navy.mil

NCWorks Online www.ncworks.gov (910) 347-2121

North Carolina for Military Employment www.nc4me.org (910) 347-2121

Family Member Employment Assistance Program (FMEAP) www.mccslejeune-newriver.com/fmeap

EMERGENCY:

Red Cross Office www.redcross.org (910) 451-2182/5159 (after hours 877-272-7337)

Navy Marine Corps Relief Society www.nmcrs.org (910) 451-5346/5584

Military One Source www.militaryonesource.mil

Family Preparedness www.ready.gov

The National Weather Service www.weather.gov

North Carolina Road Conditions www.ncdot.gov/travel-maps/ traffic-travel/Pages/

NC Dept of Insurance www.ncdoi.com NC Crime Control and Public Safety www.nccrimecontrol.org

Travel Warnings www.travel.state.gov

FAMILY RESOURCES:

Marine Corps Community Services www.mccslejeune-newriver.com

Department of Social Services www.cravencountync.gov/275/Social-Services Food Stamps, etc., (910) 455-4145

Women, Infants, and Children Program www.fns.usda.gov/wic (910) 353-0022

Military Youth on the Move public.militaryonesource.mil/family-andrelationships/military-youth-on-the-move

DStress Line: www.dstressline.com/

Child and Youth Program mccscherrypoint.com/children-youth/

Onslow County Partnership for Children www.onslowkids.org (910) 938-0336

Tragedy Assistance Program www.taps.org

National Military Family Association www.militaryfamily.org

New Parent Support Program www.mccslejeune-newriver.com/npsp

Exceptional Family Member Program www.mccslejeune-newriver.com/efmp

Counseling Services www.mccslejeune-newriver.com/counseling

Military & Family Life Counselors www.mccslejeune-newriver.com/mflc

Marine Corps Family Team Building www.mccslejeune-newriver.com/mcftb

Behavioral Health Info Network (BHIN) www.bhin.usmc-mccs.org

CHERRY POINT

Cherry Point is the largest Marine Corps Air Station in the world. It is the headquarters of the 2nd Marine Aircraft Wing, the aviation component of II Marine Expeditionary Force. Cherry Point is home to the AV-8B Harrier, and will eventually be the largest F-35B Joint Strike Fighter base in the Nation. Cherry Point has 4 runways over 8,000 feet and over 29,000 acres of land! Bombing ranges and outlying fields are used by Marine Corps, Navy, and Air Force aviators for training. Nearly 14,000 Servicemembers and civilians work at Cherry Point.

RELOCATION:

Relocation Services: 252-466-4201 Traffic Management Office (TMO) Bldg 298 E St MCAS Cherry Point NC 28533 (252) 466-2345 252-466-4455/3883 (Inbound Shipments)

Transient Officer Quarters (TOQ) (252) 466-5169 / 3359

Transient Enlisted Quarters (TEQ) (252) 466-3060

Atlantic Marine Corps Communities cp.atlanticmcc.com 888-883-0980

Military Installations www.militaryinstallations.dod.mil

Per Diem, Travel & Transportation Allowance Committee www.defensetravel.dod.mil

Navy Housing www.housing.navy.mil

Home Rentals/Sales: Neuse River Region Association of REALTORS www.nrrar.com

Carteret County Association of Realtors www.ccrealtors.org

EDUCATION:

Military Liaison Counselor (252) 444-7209

Craven County Schools www.craven.k12.nc.us 252-514-6300

Carteret County Schools www.carteretcountyschools.org (252) 728-4583

About.com: Private Schools www.privateschool.about.com

GreatSchools www.greatschools.net

Military Child Education Coalition www.militarychild.org

Home School Legal Defense Association www.hslda.org

EMPLOYMENT:

Army cpol.army.mil

USAJOBS https://www.usajobs.gov

MCCS mccscherrypoint.com/employment

Navy www.navy.mil

Employment Security Commission www.ncesc.com (910) 347-2121

NCWorks Online www.ncworks.gov

North Carolina for Military Employment www.nc4me.org

Family Member Employment Assistance Program (FMEAP) usmc-mccs.org/employ/benefits/employee/ eap.html

EMERGENCY:

Red Cross Office www.redcross.org (910) 451-2182/5159 (after hours 877-272-7337)

Navy Marine Corps Relief Society www.nmcrs.org ((910) 451-5346/5584

Military One Source www.militaryonesource.mil

Family Preparedness www.ready.gov

The National Weather Service www.weather.gov

North Carolina Road Conditions www.ncdot.gov/travel-maps/ traffic-travel/Pages/

NC Dept of Insurance www.ncdoi.com

NC Crime Control and Public Safety www.nccrimecontrol.org Travel Warnings www.travel.state.gov

FAMILY RESOURCES:

Marine Corps Community Services mccscherrypoint.com

Dept. of Social Services – Craven County www.cravencountync.gov/275/Social-Services Food Stamps, etc 252-636-4900

Social Services – Carteret County www.carteretcountync.gov/144/ Social-Services 252-728-3181

Women, Infants, and Children Program www.military.com/base-guide/marine-corpsair-station-cherry-point/contact/womensinfants-and-childrens-program-wic/1751 252-447-0123

Military Youth on the Move www.defenselink.mil/mtom

DStress Line www.dstressline.com

Child and Youth Program https://mccscherrypoint.com/children-youth/

Craven Smart Start, Inc www.cravensmartstart.org (252) 636-3198

Carteret County Partnership for Children www.carteretkids.org 252-727-0440

Tragedy Assistance Program www.taps.org

National Military Family Association www.militaryfamily.org

New Parent Support Program: 252-466-3651

Exceptional Family Member Program mccscherrypoint.com/programs/family-care/ exceptional-family-member 252-466-7533

Marine & Family Programs mccscherrypoint.com/programs

164 VISIT US @ MILVETS.NC.GOV AND NC4VETS.COM / 844-NC4-VETS (844-624-8387)

ELIZABETH CITY

Located in the heart of Northeastern North Carolina, the U.S. Coast Guard Base at Elizabeth City is a regional command center that provides logistics, engineering, administrative, financial, purchasing, and health care services to Coast Guard units throughout North Carolina. Comprised of more than 880 acres and nearly 2,000 Servicemembers and civilian employees, the base is the Coast Guard's largest aviation facility, and the largest employer in Northeastern North Carolina. Elizabeth City is the hub for Coast Guard aviation support.

RELOCATION:

USCG Elizabeth City Welcome Aboard www.uscg.mil/baseElizabethCity/ welcomeaboard.asp

Area Housing Office at Base Portsmouth (757) 686-4044

Rental Partnership Program, Leased Housing, Housing Releases and Community Housing Referrals/Listings (757) 686-4047

Housing Referral Network, Leased Housing, Housing Releases and Community Housing Referrals/Listings (757) 686-4081

Military Installations installations.militaryonesource.mil

Per Diem, Travel & Transportation Allowance Committee www.defensetravel.dod.mil

Home Rentals/Sales: Albemarle Area Association of REALTORS www.ar-nc.com

EDUCATION:

Elizabeth City-Pasquotank County Schools www.ecpps.k12.nc.us/pages/ECPPS 252.335.2981

GreatSchools www.greatschools.net

Military Child Education Coalition www.militarychild.org

Home School Legal Defense Association www.hslda.org

North Carolina Division of Non-Public Education www.ncdnpe.org

EMPLOYMENT:

Coast Guard: www.uscg.mil/civilian/careeropps.asp www.uscg.mil/alc/jobs.asp

USAJOBS: www.usajobs.gov

Employment Readiness Program 3rd Fl., Bldg. 4-2843 910-396-2390

Spouse Employment Assistance www.ncdot.gov/travel-maps/ traffic-travel/Pages/

NCWorks Online www.ncworks.gov

North Carolina for Military Employment www.nc4me.org

EMERGENCY:

Red Cross Office www.redcross.org (910) 451-2182/5159 (after hours 877-272-7337)

Welcome to Coast Guard Mutual Assistance www.cgmahq.org 800-881-2462

Military One Source www.militaryonesource.mil

Family Preparedness www.ready.gov

The National Weather Service www.weather.gov

North Carolina Road Conditions www.drivenc.gov/

NC Crime Control and Public Safety www.nccrimecontrol.org

FAMILY RESOURCES:

USCG Elizabeth City MWR www.uscg.mil/baseElizabethCity/mwr ECITY-MWR@uscg.mil

Department of Social Services www.co.pasquotank.nc.us/DSS

Food Stamps, etc. 252-338-2126 Women, Infants, and Children Program www.fns.usda.gov/wic 800-367-2229

Military Youth on the Move public.militaryonesource.mil/family-andrelationships/military-youth-on-the-move

DStress Line www.dstressline.com

Youth Program Center 919-722-0502

Albemarle Smart Start Partnership www.albemarlessp.org (252) 333-1233

Tragedy Assistance Program www.taps.org

National Military Family Association www.militaryfamily.org

USCG Special Needs Program www.uscg.mil/worklife/special_needs.asp 757-686-4023

FACEBOOK:

U. S. Coast Guard Base, Elizabeth City, N.C. www.dcms.uscg.mil/Our-Organization/ Director-of-Operational-Logistics-DOL/Bases/ Base-Elizabeth-City/Welcome-Aboard/

U.S. Coast Guard Air Station Elizabeth City facebook.com/uscoastguardairstationecity/

U.S. Coast Guard Mid-Atlantic facebook.com/USCGMidAtlantic

GOVERNMENT:

City and County Tax Information www.co.pasquotank.nc.us/Tax.htm 252-338-5169

Department of Motor Vehicles 1164 US 17 South Elizabeth City, 27909 252-331-4776

FORT BRAGG

With over 65,000 Servicemembers and civilian employees, Fort Bragg has the highest population of any U.S. Army installation. The base is home to the Army's Rapid Response Force, consisting of Special Operations and Airborne Soldiers.

RELOCATION:

Installation Transportation Office (ITO) 1st Floor, Bldg. 4-2843 Inbound 910-396-2903/6790

IHG Army Hotels on Fort Bragg www.ihg.com/armyhotels/hotels/ us/en/reservation (910) 396-7700

Housing Referral Service Office 6th Floor, Bldg. 4-2843 (910) 396-1022

Military Installations www.militaryinstallations.dod.mil

Per Diem, Travel & Transportation Allowance Committee www.defensetravel.dod.mil

Home Rentals/Sales: Fayetteville Regional Association of REALTORS www.fayettevillencrealtors.com

Cumberland County Board of REALTORS www.ccbor.com/

EDUCATION:

Military Family & Youth Liaison (910) 678-7008

Cumberland County Public Schools ccs.k12.nc.us (910) 678-2300

Fort Bragg DoDea Schools www.dodea.edu/Americas/NC-FortBragg (910) 907-0200

About.com: Private Schools www.privateschool.about.com

GreatSchools www.greatschools.net

Military Child Education Coalition www.militarychild.org Home School Legal Defense Association www.hslda.org

EMPLOYMENT:

Army cpol.army.mil

USAJOBS www.usajobs.gov

Employment Readiness Program 3rd Fl., Bldg. 4-2843 (910) 396-2390

NCWorks Online www.ncworks.gov

North Carolina for Military Employment www.nc4me.org

EMERGENCY:

Red Cross Office www.redcross.org (910) 396-1231 (after hours 877-272-7337)

Army Emergency Relief www.aerhq.org/dnn563 866-878-6378

Military One Source www.militaryonesource.mil

Family Preparedness www.ready.gov

The National Weather Service www.weather.gov

North Carolina Road Conditions www.drivenc.gov/

NC Dept of Insurance www.ncdoi.com

NC Crime Control and Public Safety www.nccrimecontrol.org

Travel Warnings www.travel.state.gov On its 161,000 acres, Fort Bragg also houses the U.S. Army Airborne Forces, Joint Special Operations Command, Special Operations Command, Army Forces Command, and the Army Reserve Command.

FAMILY RESOURCES:

Army Community Service (ACS) www.fortbraggmwr.com/acs

Department of Social Services www.dss.co.cumberland.nc.us Food Stamps, etc. (910) 323-1540

Women, Infants, and Children Program www.fns.usda.gov/wic

800-367-2229

Military Youth on the Move https://youth.gov/federal-links/ military-youth-move

DStress Line www.dstressline.com

Child and Youth Program mccscherrypoint.com/ children-youth/

Partnership for Children of Cumberland County ccpfc.org (910) 867-9700

Tragedy Assistance Program www.taps.org

National Military Family Association www.militaryfamily.org

New Parent Support Program bragg.armymwr.com/programs/ npsp

Exceptional Family Member Program bragg.armymwr.com/ programs/efmp

Counseling Options bragg.armymwr.com/us/bragg/ programs/counseling-options

FACEBOOK PAGES:

Fort Bragg facebook.com/fortbraggnc

Bragg Training and Education Center facebook.com/Bragg Training And Education Center

Fort Bragg Family and MWR facebook.com/fortbraggmwr/

Ft. Bragg Housing Services Office facebook.com/pages/Ft-Bragg-Housing-Services-Office/217629734944267

Fort Bragg Army Wellness Center facebook.com/pages/ Fort-Bragg-Army-Wellness-Center/212313675513024

Fort Bragg Community Health Promotion facebook.com/BraggCHP

Fort Bragg VETCEN: facebook.com/ft.bragg.vetcen

Fort Bragg Wildlife Branch facebook.com/fortbraggwildlife

GOVERNMENT:

City and County Tax Information www.co.cumberland.nc.us/tax. aspx (910) 678-7507

Department of Motor Vehicles www.ncdot.org/DMV (910) 436-5216

SEYMOUR JOHNSON

Seymour Johnson Air Force Base, with a population of approximately 6,000 Servicemembers and civilian employees, is home to the Air Combat Command's 4th Fighter Wing. With 2 training and 2 operational squadrons.

RELOCATION:

Travel Management Office 1280 Humphrey St 919-722-5458

Temporary Lodging – Southern Pines Inn www.sjfss.com/lodging/lodging. html 919-722-0385

Housing Management Office 1500 Vermont Garrison St, Bldg 3801 919-722-0363

Military Installations www.militaryinstallations.dod.mil

Per Diem, Travel & Transportation Allowance Committee www.defensetravel.dod.mil

Home Rentals/Sales: Goldsboro Wayne County Association of REALTORS www.usamls.net/goldsboro

EDUCATION:

Military Liaison Counselor (919) 738.0070

Wayne County Public Schools www.waynecountyschools.org 919-731-5900

Private Schools:

Arendell Parrott Academy, TK-12: www.parrottacademy.org.

Faith Christian Academy, PK-12: www.fcagoldsboro.com.

Saint Mary School, PK- 8: www.smsgoldsboro.org.

Wayne Christian School, Daycare-12 www.waynechristian.org.

Wayne Country Day School, K-12 www.waynecountryday.com GreatSchools www.greatschools.net

Military Child Education Coalition www.militarychild.org

Home School Legal Defense Association www.hslda.org

North Carolina Division of Non-Public Education www.ncdnpe.org

EMPLOYMENT:

Air Force afciviliancareers.com

USAJOBS www.usajobs.gov

Employment Readiness Program 3rd Fl., Bldg. 4-2843 910-396-2390

NCWorks Online www.ncworks.gov (910) 347-2121

North Carolina for Military Employment www.nc4me.org

EMERGENCY:

Red Cross Office www.redcross.org 910-396-1231 (after hours 877-272-7337)

Air Force Aid Society www.afas.org/703-972-2650

Military One Source www.militaryonesource.mil

Family Preparedness www.ready.gov Seymour Johnson represents the entire U.S. Air Force training capability for the F-15E Strike Eagle. The 916th Air Refueling Wing is the preferred alternative for the first Reserve-led KC-46A Pegasus main operating base.Guard aviation support.

The National Weather Service www.weather.gov

North Carolina Road Conditions www.drivenc.gov/

NC Crime Control and Public Safety www.nccrimecontrol.org

FAMILY RESOURCES:

Airman & Family Readiness Center

919-722-1123

Department of Social Services www.waynegov.com/domain/44 Food Stamps, etc. 919-580-4034

Women, Infants, and Children Program www.fns.usda.gov/wic 800-367-2229

Military Youth on the Move www.defenselink.mil/mtom

DStress Line www.dstressline.com

Youth Program Center 919-722-0502

Partnership for Children of Wayne County pfcw.org 919-735-3371

Tragedy Assistance Program www.taps.org

National Military Family Association www.militaryfamily.org

Exceptional Family Member Program 919 -722-1123

FACEBOOK PAGES:

Seymour Johnson AFB facebook.com/ SeymourJohnsonAirForceBase

Seymour Johnson AFB Airman & Family Readiness Center facebook.com/sjafrc

Seymour Johnson AFB Passenger Terminal facebook.com/seymourjohnsonpax

Exceptional Family Members Program – Seymour Johnson AFB facebook.com/sjefmp

Seymour Johnson AFB Military Family Housing facebook.com/ seymourjohnsonhousing

Health Promotions Program-Seymour Johnson AFB facebook.com/Health-Promotions-Program-Seymour-Johnson-AFB-107513789304823

GOVERNMENT

City and County Tax Information www.waynegov.com/463/Tax 919-731-1461

Department of Motor Vehicles 701 West Grantham Street Goldsboro, 27530 919-731-7963



HELP STARTS HERE Dial 2-1-1 or visit NC211.org

We can help you find...

- Food, housing, and utility assistance
- Health care services
- Counseling, mental health, and substance abuse services
- Senior services
- Education and employment assistance
- Financial education and credit counseling
- Disaster services
- And more...

Free • Confidential • Multilingual • 24/7/365

Simply dial 2-1-1 or 888-892-1162 to reach a caring professional who can access a network of resources in all 100 NC counties or visit NC211.org.





OUR MISSION

Operation Homefront provides emergency financial and other assistance to the families of our service members and wounded warriors.

EMERGENCY ASSISTANCE: Grants to address unforeseen budget shortfalls for basic needs like rent, utilities, and food, with a focus on relieving financial crisis and putting military families on a path to long-term financial sustainability.

FAMILY SUPPORT:

Programs designed to provide material and morale support that strengthens and uplifts military families.



HOUSING:

Rent-free apartment communities for wounded warriors and their families transitioning from the military, and permanent mortgage-free homes for military and veteran families, accompanied by a wide spectrum of services and support.

OperationHomefront.net | Call toll free 1.800.722.6098

NORTH CAROLINA MILITARY TRANSITION RESOURCES

National Guard Transition Assistance Program:

Andrew L. Jackson NC Transition Assistance Advisor (TAA) Skyline Ultd Inc. Contractor W: 984-664-6573 W: 800-621-4136 ex 46573 F: 984-664-6358 Andrew.I.jackson8.ctr@mail.mil

Marines Transition

Assistance Program: Bill Oldenburg Personal & Professional Development *Transition Readiness* Branch Manager MCCS Lejeune - New River 824 Stone Street, Camp Lejeune NC 28547 Tel 910-451-4260 Cell 910-376-4688 William.oldenburg@usmc-mccs.org

USO Pathfinder Program:

Kelli Willoughby Warrior and Family Programs Director USO of North Carolina 0 919-840-3000 M 407-430-8869 F 919-840-3003 kwilloughby@uso-nc.org

www.uso-nc.org/programs.usopathfinder

www.uso-nc.org

Seymour Johnson AFB Transition Assistance Program: Donald Houston and Elizabeth Smoothers Employment program coordinator Seymour Johnson AFB 919 722-1123 Donald.houston.3@us.af.mil

elizabeth.smothers@us.af.mil

Fort Bragg Transition Assistance Program:

HYPERLINK William B. McMillian Transition Services Manager at Fort Bragg 910 643-6302 or 910-396-2248 William.b.mcmillian.civ@mail.mil United States Coast Guard Transition/Relocation Program: Jeanett Torrens Transition/Relocation Specialist 757-686-4030 Jeanett.L.Torrens@uscq.mil

ACTIVE DUTY/TRANSITION

VA Secretary Robert Wilkie at Wilmington, VA Clinic





We've Got Your Back

UNC-TV's North Carolina Channel Veterans Affairs page is your source for connecting military and veterans across our state with the services available to them, the programs that honor them and the events that support them. We partner with key private and public entities helping with military family life, transitions to civilian life and the continued support needed throughout life as a veteran.

unctv.org/veterans





PLANNING FOR YOUR CAREER AFTER THE MILITARY?

Introducing, a straightforward nployment program for transitioning service members and spouses

WHAT IS O2O-VCTP?

Onward to Opportunity in partnership with the Veterans Career Transition Program (O2O-VCTP) understands the time to train and place military families in jobs is while you're still serving and not after.

With no-cost training and certification in over 30 toppaying career fields and direct connections to over 500 military-friendly employers, this career transition program utilizes in-person and online learning options to best fit your needs.

During the program, you are also connected to Hire Heroes USA, our national career services partner program that provides free, personalized career coaching and job sourcing.

Please visit onward2opportunity-vctp.org or talk with your installation Program Manager for more information.



Active Duty Service Members (to include active guard and reserve) within 6 months of separation or retirement

National Guard and Reserve currently serving in a non-active status

Post 9/11 veteran (retired or separated) with an honorable discharge

Spouses

of any active duty service member, post 9/11 veteran and active duty National Guard or Reserve.

ONWARD20PPORTUNITY-VCTP.ORG @Onward20ppVCTP @IVMFSyracuseU

A program of the Institute for Veterans and Military Families.

JPMORGAN CHASE & CO.

SCHULTZ accenture

FAMILIES

WOUNDED WARRIOR PROJECT

Wounded Warrior Project[®] (WWP) is a leading veterans service organization focused on transforming the way the post-9/11 generation and future generations of veterans are empowered, employed, and engaged in our communities. Our direct service programs, advocacy efforts, and collaboration among best-in-practice veteran and military organizations advance WWP's vision: to foster the most successful, well-adjusted generation of wounded service members in our nation's history.

HOW WE HELP

Every warrior has a unique journey. That's why we provide a variety of veterans' programs and services to help them take the steps that are right for them. Warriors never pay a penny for our life-changing programs—because they paid their dues on the battlefield.

Wounded Warrior Project is committed to helping every warrior achieve their highest ambition. When they're ready to start their next mission, we stand ready to serve.





Register today at woundedwarriorproject.org

Or reach out to the WWP Resource Center **888.WWP.ALUM (997.2586) or 904.405.1213** resourcecenter@woundedwarriorproject.org Hours of operation: 9 am - 9 pm EST, Monday - Friday





SUPPORT ③ RESPOND ③ PROMOTE MILITARY AND VETERAN FRIENDLY



THE AMERICAN LEGION Veterans proudly serving America for nearly a century

When it comes to assisting veterans and helping members of the U.S. Armed Forces make the transition to civilian lives, no one does it better than The American Legion. Since its founding in 1919, The Legion has been assisting generations of veterans and their families. As the nation's largest veterans service organization, the 2.3 million member American Legion is at work every day throughout the country and beyond, ensuring that those who served our nation in uniform, and their families, receive the care, support, honor and services they earned and deserve.

Veterans Advocacy

- Nearly 3,000 accredited American Legion service officers are working with veterans on nearly 750,000 VA claims right now.
 - The American Legion is working with VA in Washington and across the country to improve access to care, performance and claims processing.
 - Legion volunteers annually log millions of hours and raise millions of dollars for VA health-care facilities nationwide.
 - As the voice of the stakeholder and advocate for the health-care provider, the Legion works continuously for adequate VA funding and staffing.

TROOP SUPPORT

Worldwide, The American Legion provides tireless support, a voice in Washington, fi-

nancial assistance, volunteer help, comfort items and more for the men and women who serve our nation in uniform, along with military retirees and their families.

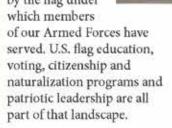


American Legion youth programs offer healthy, educational and wholesome activi-

ties for thousands of young people every year. Among the programs are American Legion Baseball, Boys State and Boys Nation, Junior Shooting Sports and oratorical competition.

AMERICANISM

The American Legion proudly stands for the values symbolized by the flag under





Each American Legion post offers a unique set of community services, from Boy



Scout leadership to after-school programs to support for children's hospitals and local charities. Through more than 13,500 posts, Legionnnaires know what it means to serve.

COMMUNITY

Visit www.legion.org or www.nclegion.org to learn more.

PERSONAL SERVICES



CONTACT 844.NC4.VETS 844.624.8387

- 176 . . . Military Records and Medals
- 177 . . . Driver's License + License Plates
- 178... Hunting + Fishing
- 180. . . Incarcerated Veterans Benefits
- **182...** Veterans Treatment Court
- **192.** DEERS ID Card Services, Discharge Upgrade or Correction

LICENSE PLATES LEGAL SERVICES ADAPTIVE EQUIPMENT HUNTING & FISHING LICENSES MILITARY RECORDS NON-PROFITS ID CARDS

PERSONAL SERVICES

GUIDE DOGS AND SERVICE DOGS

VA may provide guide dogs to blind veterans including the expense of training the veteran on how to use them, and the cost of the dog's medical care.

Additionally, VA may also provide service dogs trained for the aid of hearing impaired veterans and veterans with spinal cord injuries, dysfunction and other chronic impairment that substantially limits mobility. Currently there are pilot programs being conducted by the VA to provide service dogs to veterans who have conditions such as PTSD.

There are also many private non-profit organizations that provide service dogs to disabled veterans.

CLOTHING ALLOWANCE

The VA pays a clothing allowance to veterans who, because of a service-connected disability, wears or uses a prosthetic or orthopedic appliance (including a wheelchair) in which the VA determined tends to wear out or tear the clothing. The VA will also pay an annual clothing allowance to veterans who use medication prescribed by VA physicians for skin conditions caused by a service-connected disability which the VA determines causes irreparable damage to the veteran's outer garment.

For more information on guide and service dogs please go to: www.prosthetics.va.gov/psas/Guide_And_Service_Dogs_Frequently_ Asked_Questions_FAQS.asp

AUTOMOBILE ASSISTANCE PROGRAM

The VA offers qualified veterans and active duty service members a one-time payment of up to \$20,114 to be used toward the purchase of an automobile or other forms of conveyance. To qualify, a veteran or service member must have one of the following disabilities including loss, or permanent loss of use, of one or both feet, loss, or permanent loss of use, of one or both hands, or permanent impairment of vision in both eyes to a certain degree.

MILITARY RECORDS AND MEDALS

Veterans or their next of kin who need assistance in obtaining service records, a DD-214, or replacement awards and medals must formally request them through the National Personnel Records Center (NPRC). The NPRC is the records custodian for most discharged and retired members of all branches of service. The fastest way to obtain a copy is through their website.

If you do not have access to the internet, you can order a copy by mailing or faxing a Standard Form 180. The forms are available in any CVSO office or online at www.archives.gov/veterans.

charlotte center for legal advocacy

Charlotte Center for Legal Advocacy is a non-profit law firm providing comprehensive civil legal services to low-income individuals and families in the Charlotte region. The Veterans Legal Services Project at Charlotte Center for Legal Advocacy serves veterans and families in Mecklenburg, Cabarrus, and Union Counties who are seeking help with VA disability compensation and pension claims, discharge upgrades, over-payment issues, Social Security disability claims, as well as additional civil legal matters, at little or no cost.



charlotte center for legal advocacy

justice lives here.

Veterans Hotline: (704) 808-4144

http://www.charlottelegaladvocacy.org/veterans

VETERANS RECOGNITION LICENSE PLATES

The North Carolina DMV offers specialty license plates to veterans and service members who want to display their military service.

You can choose from over 20 specialized license plates which include Purple Heart recipient, Bronze and Silver Star, Combat Theaters and POW plates.

To obtain a specialty license plate, supporting documentation *must* be provided with the MVR-33A application. Acceptable documents are either a DD214 with character of discharge, or recent VA Rating Letter/Summary of Benefits. The application can be certified at a County or State Veterans Service Office (see page 7). You may contact those offices with questions, or visit us online for detailed instructions. The application can be found at your local DMV, Veterans Service Office, or online at: www.ncdot.gov/download/dmv/Plates_MVR33A.pdf

SPECIALTY LICENSE PLATE TYPES:

Afghanistan Veteran Bronze Star Valor Recipient Bronze Star Recipient Congressional Medal of Honor Desert Storm Veteran 100% Disabled Veteran Distinguished Flying Cross Distinguished Service Cross Ex-Prisoner of War Gold Star Lapel Button Iraq Veteran Korean Conflict

Legion of Merit Legion of Valor Partially Disabled Veteran Pearl Harbor Survivor Purple Heart Recipient Motorcycle Purple Heart Recipient Silver Star Disabled Veteran Silver Star Recipient Vietnam Era War on Terror WW II Veteran



VETERAN DESIGNATION ON NC DRIVER LICENSE

The Department of Motor Vehicles (DMV) now offers a veteran designation that can be voluntarily placed on a North Carolina Drivers License. In order to receive the designation, veterans must be a United States veteran, provide proof of veteran status (DD-214, or DD-215), and



meet all other North Carolina requirements for driving privilege or identification card including payment of the original, renewal or replacement fee, only if new - not on renewal.

ADAPTIVE EQUIPMENT

VA will pay for installation of adaptive equipment for automobiles deemed necessary to ensure that eligible veterans will be able to safely operate vehicles, and to satisfy the applicable state standards of licensure. This equipment includes power steering, power brakes, power windows, lifts, power seats and other special equipment necessary to assist the person into and out of the vehicle or other conveyance.

VA will also repair, replace, or reinstall adaptive equipment determined necessary for the operation of a vehicle acquired under this program, or for the operation of a vehicle an eligible veteran may previously or subsequently have acquired.

PERSONAL SERVICES



All North Carolina veterans who are 50% or more disabled may purchase a lifetime hunting-fishing license.

Prices of the licenses range from \$10 to \$110 depending on the type of license the veteran wishes to purchase. To purchase a license, visit your local wild life commission or www.ncwildlife.org to download a free application.

When returning an application, bring a copy of your VA decision letter awarding a 50% or greater disability rating and a check or money order.

Other Discounts available:

NORTH

The following attractions provide a discount on admission fees for Active Duty Military and Veterans:

NC Museum of Art www.ncartmuseum.org NC Museum of History www.ncmuseumofhistory.org
, , , , ,
NC State Fair www.ncstatefair.org
Tryon Palace www.tryonpalace.org
NC Zoological Park www.nczoo.org
NC State Parks www.ncparks.gov

NORTH CAROLINA AQUARIUMS

www.ncaquariums.com

HOURS & FEES

Daily 9 a.m. – 5 p.m. year-round Closed Thanksgiving Day, Christmas Day Adults: Ages 13-61: \$10.95 Seniors: Ages 62+: \$9.95 Military: \$9.95 Children: Ages 3-12: \$8.95 No charge for children 2 and under, registered NC school

No charge for children 2 and under, registered NC school groups and NC Aquarium Society Members The Aquariums are wheelchair-accessible.

ROANOKE ISLAND

374 Airport Road, Manteo, NC, 27954 Toll Free: 800-832-3474 ext. 4

PINE KNOLL SHORES

1 Roosevelt Blvd., Pine Knoll Shores, NC 28512 Toll Free: 800-832-3474 ext. 3

FORT FISHER

900 Loggerhead Road, Kure Beach, NC, 28449 Toll Free: 800-832-3474 ext. 2

JENNETTE'S PIER

7223 South Virginia Dare Trail, Nags Head, NC, 27959 Toll Free: 800-832-3474 ext. 6



Active-duty service members, reservists, retirees, National Guardsmen and their dependents (ages 13-64) pay only \$8 daily at the gate. That's a 38% discount! Additionally, veterans are offered the same discount for themselves, plus one discounted ticket for a guest or dependent, for a total of two tickets at the reduced rate.

This offer is not valid online or in advance. You must present proper identification at the ticket window to receive this discount.

* * * * * * * *

OCTOBER 17–27 www.ncstatefair.org DAILY DISCOUNT

IDENTIFICATION ACCEPTED FOR DISCOUNT:

- Valid Uniformed Services ID
- Valid North Carolina Driver's License with Veteran Designation
- Photocopy of valid DD-214 Form
- Valid Common Access Card (CAC)
- Valid Veteran's Affairs Health Identification Card
- Photocopy of valid NGB-22 Form

MILITARY APPRECIATION DAY WEDNESDAY, OCTOBER 23

Featuring a military appreciation parade, special exhibits, programs, music and more!



www.ncagr.gov







www.va.gov



North Carolina DEPARTMENT OF MILITARY and VETERANS AFFFAIRS

www.milvets.nc.gov



www.samhsa.gov



www.ncworks.gov



governorsinstitute.org







INCARCERATED VETERANS BENEFITS

VETERANS COURTS

There is a growing effort in North Carolina to institute more Veterans Courts or dockets to allow district attorneys to send military members and veterans into treatment, rather than jail, when they commit a non-violent offense.

These courts are staffed by people who take into consideration charges and challenges facing veterans who return home from war. They may allow some military members to enter into mental health diversion programs as treatment for non-violent infractions as opposed to automatically jailing the offender.

The law relies on the judgment of a prosecutor, who will determine, on a case-by-case basis, which defendants may be eligible for diversion. These prosecutors must consider, for example, whether a veteran who spent four years at a military base should be offered the same diversion opportunity as one who deployed twice to combat situations in Afghanistan or Iraq.

Prosecutors must decide how serious the crime must be before diversion is taken off the table and must consider the victim of the offense.

THE VETERANS JUSTICE OUTREACH (VJO) PROGRAM

VJO offers outreach and case management to veterans involved in law enforcement encounters, overseen by treatment courts, and incarcerated in local jails.

INCARCERATED VETERANS BENEFITS

VA benefits are affected if a beneficiary is convicted of a felony and imprisoned for more than 60 days. Disability compensation paid to an incarcerated veteran rated 20 percent or more disabled is limited to the 10 percent rate.

Payments are not reduced for participants in work-release programs, residing in halfway houses or under community control.

Failure to notify VA of a veteran's incarceration can result in overpayment of benefits and the subsequent loss of all VA financial benefits until the overpayment is recovered. VA benefits will not be provided to any veteran or dependent wanted for an outstanding felony warrant.

VA may be able to take a portion of the amount that an incarcerated veteran is not receiving and pay it to his or her dependents, if they can show need.

When a veteran is released from prison, his or her compensation or pension benefits may be restored.

Depending upon the type of disability, the VA may schedule a medical examination to see if the veteran's disability has improved or worsened.

Know a Vet with Involvement with Justice System:

VETERAN JUSTICE OUTREACH SPECIALISTS & HEALTH CARE FOR REENTRY VETERANS SPECIALIST

Fayetteville VA Medical Center

230 Ramsey Street Fayetteville, NC 28301 VJO Curtis Murrow, MSW 800.771.6106 x 7225 VJO Cristen Koslik, LCSW 800.771.6106 x 5742

Charles George VA Medical Center

1100 Tunnel Road Asheville, NC 28805 VJO Katie Stewart, MSW, LCSW 800.932.6408 x 1195 HCRV, VJO Katherine Houghton, LCSW Office: 828-298-7911 x. 3195 Mobile: 828-713-8356

W.G. Bill Hefner VA Medical Center

1601 Brenner Ave Salisbury, NC 28144 Carolyn Cardwell, LCSW 800.469.8262 x 4129 Kate Sullivan, LCSW 704.762.5064

Durham VA Medical Center

508 Fulton St Durham, NC 27705 VJO Jeremy Brogden, LCSW 888.878.6890 x 5186

HCRV Lucas Vrbsky GED, MSW 704.267.9565 (mobile)

VBA #s

WSRO Homeless Hotline: (336) 251-0383

WSRO Justice Involved/ Incarcerated Veteran Hotline: (336) 251-0555

DID YOU KNOW?

NORTH CAROLINA HAS THE 4TH LARGEST ACTIVE DUTY MILITARY PRESENCE IN THE UNITED STATES

NC STATE REENTRY COLLABORATIVE COUNCIL

Veterans and other individuals with criminal records or those leaving prison or jail face serious challenges as they reintegrate and work to build stable, healthy lives and families.

The State Reentry Council Collaborative (SRCC) was established by the North Carolina General Assembly and Governor Roy Cooper in 2017 and is managed by the North Carolina Department of Public Safety. The SRCC is made up of representatives from across state and local government whose agency responsibilities intersect with the incarceration or reentry process for people in North Carolina:

- NC Department of Justice
- NC Department of Military and Veterans Affairs
- Administrative Office of the Courts
- NC Department of Health and Human Services
- NC Department of Commerce Division of Workforce Solutions
- NC Community College System
- NC Department of Transportation Division of Motor Vehicles

The SRCC also includes stakeholders from various community sectors, including nonprofit organizations, community-based service providers, faith-based organizations, and fair-chance employers. This crossrepresentation of government and community stakeholders will help the SRCC develop a comprehensive approach to addressing reentry issues. The SRCC works to facilitate an easier transition back into society for people leaving prison, jail, or any other form of incarceration by:

- Coordinating existing local and statewide resources,
- Identifying and working to address gaps in resources and policy, and
- Advocating to remove stigmas and reduce the barriers to successful reentry.

Legal Aid of North Carolina Veterans Law Project

Free civil legal help for low-income military veterans.

Our Services disability compensation • discharge upgrades VA overpayments • pension benefits

> **Contact Us** 1-866-219-5262 (toll-free) legalaidnc.org/veterans

For more information contact:

North Carolina Department of Public Safety

512 North Salisbury Street Raleigh, NC 27604 919-733-2126

NORTH CAROLINA CENTRAL UNIVERSITY VETERANS LAW CLINIC

The North Carolina Central University School of Law operates a Veterans Law Clinic that provides legal advice to veterans in the community and throughout the state. Under extensive supervision, law students assist veterans and their families with the complexities and technical aspects of filing their claims with the US Department of Veterans Affairs Regional Offices nationwide, the Board of Veterans Appeals, and the US Court of Appeals for Veterans Claims. This service is provided to veterans throughout North Carolina through partnerships with UNC Campuses located in other regions of the State.

The Veterans Law Clinic is handling all types of claims at all stages of the Veterans Affair's claims adjudication process including judicial review.

The Veterans Law Clinic is one of the leading advocates for eligible active duty personnel, veterans, or their survivors. The Clinic accepts cases year-round but cannot accept all cases. To determine eligibility, contact the Supervising Attorney. **Craig Kabatchnick**, 919-530-7166.

NCVETSLEGAL.ORG

NC Veterans Pro Bono Network is a collaboration of over thirty stakeholders seeking to provide a structure and sharing of information among service providers, law schools, legal aid organizations, public defenders, veterans service organizations, VJOs and others interested in expanding pro bono representation to veterans throughout the state of North Carolina through public-private partnerships and recruitment of private bar members.

LEGAL AID SOCIETY OF NORTH CAROLINA

Legal Aid of North Carolina is a statewide, nonprofit law firm that provides free legal services in civil matters to lowincome people in order to ensure equal access to justice and to remove barriers to economic opportunity.

1-866-219-LANC (5262)

www.legalaidnc.org

VETERANS TREATMENT COURTS

The court provides a means to divert veterans from the traditional criminal justice system and provide them the support they need to lead productive and law-abiding lives through referrals for treatment, education and vocational programs, and community resources, all while being judicially monitored.

Mark A. Teachey

Veterans Court Coordinator District 11A Harnett County Courthouse 301 West Cornelius Harnett Blvd., Suite 101 Lillington, NC 27546 910-814-4515 (Office)

Regional Veterans Treatment Court covering South Eastern North Carolina

District 21 Forsyth County: Julia Frye Veteran Court Coordinator, District 21 Forsyth County 200 North Main Street

Craig V. Shore

Veterans Court Coordinator District 12 Cumberland County 117 Dick St Fayetteville, NC 28301 910-475-3243

Ricky L. Haralson

Veterans Court Coordinator District 28 Buncombe County 60 Court Plaza Asheville, NC 28801 828-259-6601





HELP NC VETS

HELPLINES - HEALTHCARE - BENEFITS - HOUSING - EDUCATION - EMPLOYMENT

HTTPS://HELPNCVETS.ORG

STUDENT TRANSITION RESOURCE INITIATIVE FOR VETERAN'S EDUCATION

Founded in 2014 as a project of the Governor's Working Group, the goal of NC STRIVE is to provide services and supports leading to Student Veterans' success higher education in North Carolina. NC STRIVE accomplishes this goal through conferences targeting administrators, support staff, and faculty; who provide the Student Veteran community with assistance tools and resources to facilitate a smooth transition from the military to higher education and from higher education to the workplace.

Each planning committee consists of representatives from community colleges, public and private universities, LME/MCOs, the North Carolina DHHS, the US Department of Veterans Affairs, the Governor's Institute, and Veteran advocacy organizations.



N XSTR

Larry Hall, Chair Secretary NC Depart of Military and Veterans Affairs

US Department of Veterans Affairs

Veterans Benefits Administration

NC Department of Commerce Workforce Solutions

NC Department of Health and Human Services Division of Mental Health, Developmental Disabilities, and Substance Abuse Services



OPERATION: HOME

Founded in 2014, Operation HOME is a multi-agency working group sponsored by the North Carolina Coalition to End Homelessness (NCCEH). Monthly meetings with DHHS, NC Housing Finance Agency (NCHFA), VA, NC DMVA and community partners have restructured the way Veterans Homelessness is addressed and managed in North Carolina, which resulted in a 14% reduction from 2014-2016.

HTTPS://NCGWG.ORG

Founded by Clinical healthcare professionals in 2006 as the Governor's Focus on Service Members, Veterans and their Familes, in partnership with the Governor's Institute, today the GOVERNOR'S WORKING GROUP on Veterans Service Members and their Families (GWG) as grown to become a nationally recognized forum.

The GWG meets on the fourth Thursday of every month from 2:00 to 4:00pm (no meetings in November and December). Meetings are open to the public although registration is required. Meetings are also live streamed at https://facebook.com/GovInst/.

The Governor's Working Group is supported in part by block grant funding from the US Substance Abuse and Mental Health Services Administration through the Division of Mental Health, Developmental Disabilities and Substance Abuse Services, North Carolina Department of Health and Human Services.



Palliative • Hospice • Family Support

Saluting Veterans for 5 Years



- Creating Conversation +
 Building Comradery +
- Providing Care & Education *

Trellis Supportive Care is a part of a national program called *We Honor Veterans*. In addition to providing specialized compassionate care at end of life, our mission is to help patients and families live fully, making the most of every day.





WE HONOR VETERANS





DISABILITY RIGHTS NORTH CAROLINA

Advancing the Rights of People with Disabilities

Disability Rights North Carolina (DRNC) advocates for the rights of people with disabilities throughout North Carolina. DRNC handles cases involving discrimination, abuse and other rights violations. Attorneys, advocates and other staff provide, and support the provision of, free legal advocacy services to North Carolinians with disabilities.

The federal government mandates that every state have a Protection and Advocacy (P&A) system. As the P&A for North Carolina, DRNC works to

- Ensure that people with disabilities live in safe and humane conditions
- Ensure that people with disabilities are not unnecessarily institutionalized
- Enforce the rights of all North Carolinians with disabilities under federal and state law
- Inform individuals about their legal rights and how to enforce them

DRNC is a 501(c)(3) nonprofit organization, independent of state government and the disability service system.

To request assistance in protecting your rights:

 Call between 8AM – 5PM, Monday – Friday: § 919-856-2195

 S Toll Free (within NC): 1-877-235-4210

 S TTY: 1-888-268-5535

or

Complete an online intake form at: https://disabilityrightsnc.org/getting-help/online-intake/form/

> FOR MORE INFORMATION ABOUT DRNC, VISIT WWW.DISABILITYRIGHTSNC.ORG OR EMAIL INFO@DISABILITYRIGHTSNC.ORG

MORE NONPROFITS THAT MAY BE ABLE TO HELP YOU!



Eastern Carolina Human Services Agency (ECHSA), Inc.

237 New River Drive Suite 1 Jacksonville, NC 28541 910-347-2151

www.echsainc.com

Our Mission:

To improve the lives of low income, Veterans, and military families by empowering them to become economically and socially self-sufficient. ECHSA, Inc. provides families with employment, educational, and housing supports and connects them to available resources at the local and national level.



www.mymvrc.org

A community collaborative MUTARY AND VEIRAN RESOurce COMMON of organizations supporting military service members, veterans and their families in Wake County and the Triangle area.

Email: contact@mymvrc.org

Military and Veterans Resource Coalition on Facebook



www.greenberetfoundation.org

The Green Beret Foundation provides unconventional resources to facilitate the special needs of our wounded, ill and injured and imparts unique support to the Special Forces community

in order to strengthen readiness and uphold Green Beret traditions and values. Learn more about who we are and what we do or support our cause by donating today.



1.800.FRA.1924 www.fra.org

Fleet Reserve Association is a non-profit organization representing the interests of U.S. Navy, Marine Corps, and Coast Guard personnel with regard to pay, health care, benefits, and other quality of life programs.



www.stepupforsoldiers.org

Step Up For Soldiers: An All-Volunteer Group Providing Renovations, Recreation, and Recognition for Recently Disabled Veterans.

Mission Statement: To provide disabled veterans who experienced loss of limb and mobility problems with the resources necessary to adjust in a post-war environment. As a result of the events and fundraisers, sponsored by Step Up For Soldiers, we strive to not only enhance their lives and those of their families but also help to restore their confidence and positive self-image.



National Montford Point Marines Association Inc. NC Triad-Triangle Chapter 38 PO Box 893, Haw River, NC 27258 EMAIL: President@NMPMA38.org WEBSITE: www.NMPMA38.org (336) 684-5524

Non-Profit Organization established to perpetuate the legacy of the first African Americans who entered the United States Marine Corps from 1942-1949 at Montford Point Camp New River, North Carolina. We provide emergency assistance and work to improve the social conditions of our veterans, local families, youth and our community. Servicing the Raleigh, Durham, Greensboro, Winston Salem, Reidsville and surrounding areas.

Volunteer opportunities available, Get Involved and help us to continue to help our Veterans!



www.ncobs.org/veterans

Outward Bound for Veterans helps thousands of returning service members and recent veterans readjust to life at home through powerful

wilderness courses that draw on the healing benefit of teamwork and challenge through use of the natural world.



www.semperfifund.org

The Semper Fi Fund, and its program America's Fund, provide immediate financial assistance

and lifetime support to post 9/11 wounded, critically ill and injured members, and their families of all branches of the U.S. Armed Forces, ensuring that they have the resources they need during their recovery and transition back to their communities. Since establishing the Semper Fi Fund in 2004, we have issued more than 76,500 grants, totaling more than \$94 million in assistance to over 12,000 of our heroes and their families.



www.ncheroes.org

The mission of the North Carolina Heroes' Fund is to improve the quality of PERSONAL SERVICES

life for the military men and women of North Carolina and their families who are experiencing financial hardships as a result of their service, often times from overseas deployment.



The experience I had with Outward Bound helped me find peace and serenity. Both are feeling that have been absent from my life for many years.

Brian, Program Alumni



OUTWARD BOUND VETERANS

REENERGIZING VETERANS THROUGH ADVENTURE & CHALLENGE

Outward Bound offers fully-funded wilderness expeditions for hundreds of veterans. These programs put veterans back in touch with their strengths and aptitudes, the camaraderie of working with fellow veterans, and new challenges and adventure in the beauty of the country for which they served.

VISIT NCOBS.ORG/VETERANS

Improving lives, saving lives, one veteran and one dog at a time





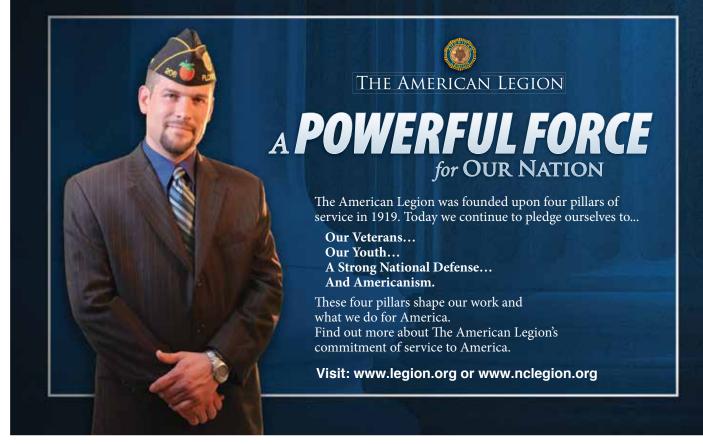
Thousands of United States military veterans, men and women of all ages, struggle with Post-Traumatic Stress Disorder, Traumatic Brain Injury, loneliness, depression, sensory loss, paralysis, chronic pain, and other disabling conditions.

Located in Durham, NC, **Vets to Vets United**, **Inc.** is a 501(c) non-profit made up of local veterinarians and volunteers working together to provide companion, therapeutic, and service animals, and discounted or free veterinary care to our veterans in need. There is **no cost to the veterans** and **all dogs are rescued from local shelters**.



If our mission touches your heart, please visit our website or Facebook page to learn about our program and services, and how you can help.

www.vetstovetsunited.org www.Facebook.com/VetstoVetsUnitedInc







North Carolina Military & Veterans Count!

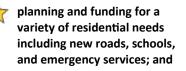
DATA ON OUR MILITARY AND VETERAN POPULATIONS IS IMPORTANT!

Everyone must be counted once, only once, and in the right place—this includes you!

Are you stationed here in NC? Then you count for our state!

Census data determines:

number of congressional seats;



decisions that impact local jobs, businesses and retail stores.

HOW YOU CAN PARTICIPATE!

- Create or join a Complete Count Committee and partner with other trusted voices and leaders in your area who are committed to increasing census participation.
- Raise awareness by including census information in newsletters, social media posts, podcasts, mailings, and websites.



Help recruit U.S. Census workers for our state (visit census.nc.gov)!

Exercise your voice. Make NC count for you and your community—April 1, 2020 is Census Day!



#MakeNCCount





MILITARY & VETERAN ID CARDS

If you are an Active Duty, Reserve or National Guard service member, dependent, or retiree, you can get a Military ID at any DEERS location

within North Carolina. Veterans receiving VA benefits may be able to get an ID card (medical benefits card) at VA Medical Centers or Community Based Outpatient Clinics (CBOC). If you are not receiving benefits, you can choose to place your veteran status on your North Carolina Drivers License.

APPLYING FOR REVIEW OF DISCHARGE

You must make your application for discharge upgrade within 15 years of discharge. If your discharge is older than 15 years, you must apply for a change to your military records using the process detailed above.

Form DD 293 (Application for the Review of Discharge or Dismissal from the Armed Forces) can be obtained from NCDVA or a local VSO. See pages 7-10 for contact information.

CORRECTION OF ERRORS OR INJUSTICES ON MILITARY RECORDS

To determine if you need a discharge review or correction follow the link below to the page, How to Apply for a Discharge Upgrade. Answer a series of questions to get customized step-by-step instructions on how to apply for a discharge upgrade or correction. If your application goes through and your discharge is upgraded, you'll be eligible for the VA benefits you earned during your period of service.

https://www.vets.gov/discharge-upgrade-instructions/

Military ID (DEERS) Locations

Marine Corps Air Station-New River Appointments & Walk-ins Monday – Friday 7:30-11:30; 12:30-4:30 Jacksonville, NC 910-449-6354

NC Air National Guard

Appointments Only Monday - Friday 8:00 – 3:00 Charlotte, NC 704-391-4153

Navy – Marine Corps Recruiting Center Appointments Only Thursday Only: 9-11; 1-3 Charlotte, NC 704-598-0447 ext. 391

NC National Guard HQ, Raleigh

Appointments & Walk-ins Monday – Friday 8:00 - 4:00 Raleigh, NC 919-664-6250 Elizabeth City US Coast Guard Station Appointments: M/T/Th/F 8:00-3:00 Walkins: Wednesday 8:00 - 11:15 Elizabeth City, NC 252-335-6228

Dept. Homeland Security

Appointments: M/T/Th/F 8:00-3:00 Walkins: Wednesday Only 8:00-11:15 Elizabeth City, NC 252-335-6228

Fort Bragg, Soldier Support Center ID Card Facility

Appointments & Walk-ins: Mon-Fri: 9-5 Thursdays 9-7: Extended hours and weekends available for groups with Commander's Request and appointment Fayetteville, NC 910-396-9339 Sunny Point, Military Operation Terminal Appointments Only Thursdays Only: 8:30 – 3:00 Southport, NC 910-457-8000 ext. 230

Seymour Johnson Air Force Base

Walk-ins Monday – Friday 8:30 – 4:00 Goldsboro, NC 919-722-8702

US Naval Reserve Center

Appointments Only Thursday's Only Wilmington, NC 910-771-3900

Armed Forces Reserve Center

Appointments Only Wednesday & Thursday 8:00 – 11:30; 1:00 – 3:30 Greensboro, NC 336-668-0053 Ext 26

To schedule an appoint for a military ID online go to: https://rapids-appointments.dmdc.osd.mil





CONTACT 844.NC4.VETS 844.624.8387

- 194. . Emergency Support
 195. . Disabled Veteran Homestead Exemption
 196. . Housing Support Assistance
 197. . Debt Management
 200. . Veteran Families SSVF Grant
 201. . Balance of State ToC Homeless POCs
- 202 . . . NC Continuums of Care
- 203. . . Healthcare for Homeless Veterans
- 204 . . . Grant Per Diem Programs

HOMELESSNESS PREVENTION NC HOUSING AGENCIES VA HOUSING PROGRAMS

EMERGENCY SUPPORT AND RESOURCES

If you are a homeless veteran, we are here to support you and to help you get back on your feet.



NATIONAL CALL CENTER FOR HOMELESS VETERANS 1-877-4AID-VET [1-877-424-3838]

Contact VA's National Call Center for Homeless Veterans at 877-4AIDVET (877-424-3838) to speak to a trained VA responder. The hotline and online chat are free and neither VA registration nor enrollment in VA healthcare is required to use these services.

Expert responders staff the hotline for homeless veterans 24 hours a day, seven days a week. The responders can provide emergency support and resources to homeless veterans, family members, as well as community agencies and non-VA providers.

When you call or join the online chat, you will be connected to a trained VA responder. The responder will ask a few questions and assess your needs.

If you're a veteran, you may be connected with the Homeless Program point of contact and the nearest VA facility.

According to the National Coalition for Homeless Veterans (NCHV), about 23 percent of America's homeless population are veterans. This equates to between 529,000 and 840,000 veterans who are homeless at some time each year. Because of this, the Department of Veterans Affairs and other non-profit organizations have devised a number of initiatives to help our homeless veterans.

See next page for some of the initiatives provided by VA for our Veterans.

VETERANS RESTORATION QUARTERS

1329 Tunnel Rd Asheville, NC 28805 (828) 259-5300

At ABCCM's Veterans Restoration Quarters (VRQ), our mission is to create a principle-based environment and comprehensive residential program that addresses every area of restoration in the life of a homeless veteran. We work to provide each Veteran with stability, personal skill building, educational and training opportunities leading to employment and housing

along with personal restoration.

We accomplish our mission through the diligent and compassionate efforts of trained staff, volunteers and community partners. Over 240 Veterans reside nightly on the VRQ campus, a former 125 room motel. Our guests are provided with housing, meals, case management services, counseling, laundry facilities, a computer lab, gym, chapel and transportation to VA Medical Center appointments. Every effort is made to provide each person with the tools, direction and encouragement needed to arrive at genuine success and full restoration.

DISABLED VETERAN HOMESTEAD EXEMPTION

To qualify as a disabled veteran and be eligible for a homestead property tax exemption under North Carolina law, a person must meet certain criteria. The property owner must be a veteran of any branch of the US Armed Forces with an honorable discharge and must have a permanent & total service connected disability of 100% from the US Department of Veteran Affairs. If in receipt of DIC, a surviving spouse of a disabled veteran may also qualify for a tax exemption.

The disabled veteran homestead exemption is the first \$45,000 of your assessed real property value is exempt from tax abatement.

Find more information about eligibility and qualifications at www.dornc.com

https://www.ncdor.gov/documents/ncdva-9-certification-disabled-veterans-property-tax-exclusion

ADDITIONAL MINISTRIES SUPPORTING HOMELESS VETERANS

Steadfast House (828) 259-5365 Veterans Services of the Carolinas (828) 259-5314

HOMELESS VETERANS' REINTEGRATION PROGRAM

The Homeless Veterans' Reintegration Program (HVRP) provides services to assist in reintegrating homeless veterans into meaningful employment while connecting these veterans to service delivery systems to address the complex problems homeless veterans face.

USDOL grant funding is awarded on a competitive basis to eligible applicants such as state and local workforce development boards, public agencies, for profit/commercial entities and non-profit organizations, including faith based and community based organizations. The program is 'employment focused' and veterans receive the employment and training services they need in order to re-enter the labor force.

For more information, contact the North Carolina field office for **USDOL VETS** at 919-814-0250.

VA'S COMPENSATED WORK THERAPY

VA's Compensated Work Therapy (CWT) is comprised of three unique programs which assist homeless veterans in returning to competitive employment: Sheltered Workshop, Transitional Work, and Supported Employment. Veterans in CWT are paid at least the federal or state minimum wage, whichever is the higher.

The Homeless Veteran Support Employment Program (HVSEP) provides vocational assistance, job development and placement, and ongoing supports to improve employment outcomes among homeless veterans and veterans who have been trained as Vocational Rehabilitation Specialists (VSRs).

CWT veterans have been successfully employed over the years in various competitive positions including, but not limited to, health care, information technology, manufacturing, warehousing construction trades, clerical and office support, retail and services delivery. CWT programs develop an individual rehabilitation plan for each veteran and provide a wide range of support services to the veteran at the CWT locations. Benefits including serviceconnected compensation, and non-service-connected

pensions cannot be reduced, denied, or discontinued based on participation in CWT.

The CWT program's mission is to provide realistic and meaningful vocational opportunities to the veteran, and encouraging successful reintegration into the community at the veteran's highest functional level.

Contact your local VA Medical Center on page 66.

TRANSITIONAL RESIDENCE PROGRAM

The Transitional Residence (TR) program is a work-based Psychosocial Residential Rehabilitation Treatment Program offering a therapeutic residential setting for veterans involved in Compensated Work Therapy. The TR program provides a rehabilitation-focused residential setting for veterans recovering from chronic mental illness, chemical dependency and/or homelessness. TR provides a bridge between hospitalization or intensive outpatient treatment in a successful community of peer and professional support, with a strong emphasis on increasing personal responsibility and achievement of individualized rehabilitation goals.

This program differs from other VA-operated residential bed programs in that participants contribute (using their CWT earnings) to the cost of operating and maintaining their residence and are responsible for planning, purchasing and preparing their own meals.

Contact your local VA Medical Center on page 89.

HUD-VASH

This joint Supportive Housing Program with the US Department of Housing and Urban Development (HUD) provides permanent housing and ongoing case management treatment services for homeless veterans who would not be able to live independently without the support of case management. HUD's Section 8 Voucher Program has designated more than 10,000 Vouchers to Public Housing Authorities (PHAs) throughout the country for veterans who are homeless. This program allows veterans to live in veteran selected apartment units with a Housing Choice voucher.

These vouchers are portable so that veterans can live in communities served by their VA medical facility where case management services can be provided. See your local county social services office for more information.

DROP-IN CENTERS

These programs provide a daytime sanctuary where homeless veterans can clean up, wash their clothing, and participate in a variety of therapeutic and rehabilitative activities. Linkages with longer-term assistance are also available. Locations vary.

Contact your local Vet Center or VA Community Based Outpatient Clinic for locations and services in your area. See page 89.

NEED HELP WITH HOUSING OR HOMELESSNESS?

TRY THESE LOCAL HOUSING & CERTIFIED VETERAN PEER SUPPORT ASSISTANCE CENTERS

LME/MC0	REGION	24/7 ACCESS NUMBER	WEBSITE
Alliance Behavioral Healthcare	Central/Eastern	1-800-510-9132	www.alliancebhc.org
Cardinal Innovations Healthcare Solutions	Mountain	1-800-939-5911	www.cardinalinnovations.org
Eastpointe	Sandhills	1-800-913-6109	www.eastpointe.net
Partners Behavioral Health Management	Foothills	1-888-235-4673	www.partnersbhm.org
Sandhills Center	Central	1-800-256-2452	www.sandhillscenter.org
Vaya Health	Mountain	828-225-2785	www.vayahealth.com
Trillium Healthcare	Coastal	1-877-685-2415	www.trilliumhealthresources.org

VAMC HOMELESS VETERAN COORDINATORS

ASHEVILLE VAMC Alison Bond (828) 298-7911 Ext. 5506 FAYETTEVILLE VAMC Emmitt Bryant (910) 488-2120 Ext. 5796

DURHAM VAMC Bob Williamson (919) 286-0411 Ext. 7065 SALISBURY VAMC 704-638-9000 Ext. 13011

STAND DOWNS

Stand Downs are one-to three-day events that provide homeless veterans a variety of services and allow VA and community-based service providers to reach more homeless veterans in a temporary refuge where they obtain food, shelter, clothing and a range of community and VA assistance. In many locations, Stand Downs provide health screenings, referral and access to long-term treatment, benefits counseling, ID cards and access to other programs to meet their immediate needs. For more information on Stand Down dates and locations, please contact the **Homeless Veterans Programs Office** at 1-877-4AID-VET or visit www.va.gov/HOMELESS, or go to our Facebook page for real-time updates.

VETERANS EMERGENCY RELIEF PROGRAMS

Many military and service organizations have emergency relief programs specifically designated to help veterans and military members and their families. Inquire within local organizations about programs such as the Air Force Aid Society, American Legion Temporary Financial Assistance, Army Emergency Relief, Disabled American Veterans Disaster Relief Grants, Navy-Marine Corps Relief Society, Salvation Army Home Front War Relief Program, and VFW Unmet Needs. For a list of VSO's see pages 7-10.

AVOIDING DEBT-TRAP LOANS



High-cost, debt-trap loans can create longterm problems for North Carolina Veterans

Across North Carolina,

military, veteran, faith and community leaders are increasingly focused on the harm predatory lending inflicts on our communities. Some lenders violate state law and extend loans designed to trap borrowers in a cycle of debt. Veterans and active-duty service members should be aware of which loans are legal and which are illegal in North Carolina, how to avoid a long-term financial headache and where to turn for help if you need it.

Installment, payday and car-title loans are misleadingly marketed to veterans across the country as a quick fix when they are in a financial bind. However, once vets take out these loans, may find that they cannot pay them off and cover their living expenses. They end up taking out loan after loan after loan, paying new fees each time. This is the "debt trap," and for some it's a cycle they remain caught in for months or even years.

Fortunately, payday and car title loans are illegal in North Carolina, including loans made over the internet. However, some lenders still make illegal internet loans to North Carolina residents. If you are caught in one, you should report the lender to the North Carolina Attorney General's office.

Installment loans, however, are legal in North Carolina as long as the loan does not exceed our state's interest rate and fee caps. North Carolina law has a complicated formula for determining the maximum annual percentage rate (APR) of interest. Lenders may charge up to 30% on loans up to \$4000, and lower rates (24% and 18%) on amounts above \$4000, as well as additional origination fees. Installment lenders are not required by state law to determine whether a borrower actually has the ability to repay a loan. This is significant because a borrower who falls behind on their loan and refinances to avoid a default is the ideal customer for these lenders. Data from the NC Commissioner of Banks office show that, on average, twothirds of these installment loans made each year in North Carolina are to renew existing loans.

North Carolina veterans are better off considering other options before taking out one of these loans. Credit counselors can help you make a plan to manage your finances, or can help if you are having trouble repaying an installment loan. Many banks and credit unions offer

alternatives to installment loans at a fraction of the interest rates other lenders charge. While most people are hesitant to ask friends or family for money, borrowers caught in the debt trap often turn to them for help to escape it anyway.

We are making progress ending the debt trap, but there is still work to do. In October 2017, the Consumer Financial Protection Bureau issued a new rule for payday, car-title, and high-cost installment loans which requires lenders to ensure that the borrower can effectively repay the loan. There are several threats at the federal level to undo this important safeguard, which protects the more than 700,000 North Carolina veterans who are not covered by the Military Lending Act (MLA) from 300% interest predatory loans.

Going forward, it is important that our North Carolina legislature maintain the ban on car-title and payday lending. And it's important that installment loans not be made even more expensive.

If you would like to join our coalition or learn more about this issue, contact **Kelly Tornow** at the **Center for Responsible Lending** at kelly.Tornow@responsiblelending.org or 919-313-8530.

Resources for North Carolina Veterans

If you think a company is making illegal loans in North Carolina, please:

- File a complaint with the NC Attorney General's Office at 877-566-7226 or at www.ncdoj.gov
- File a complaint with the Consumer Financial Protection Bureau at www.consumerfinance.gov
- If an active-duty service member, military retiree, or dependent of either or otherwise eligible for military legal assistance, contact the legal assistance office at the nearest military installation.
- Contact the Center for Responsible Lending at 919-313-8530.
- Contact a credit counselor for free advice at 1-800-388-2229 or www.debtadvice.org.
 To learn more about debt trap lending, visit www.responsiblelending.org



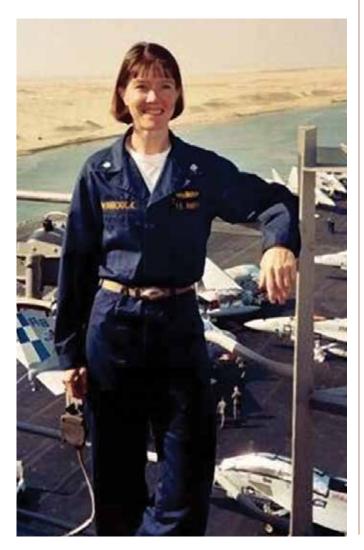
NEED HOUSING HELP IN NORTH CAROLINA? WE'VE GOT YOUR BACK.



As a member of the armed forces, you've likely done your fair share of moving around. If you're ready to finally put down roots and make North Carolina

your permanent home, we can help. The North Carolina Housing Finance Agency offers help to not only get veterans into homes but to help them remain there for the long term.

Veterans who want to settle down with a new home can keep their mortgage payments low with the NC Home Advantage Mortgage[™], which offers up to 5% of the loan amount in down payment help. As a veteran, though, you may qualify for an even bigger down payment boost with the NC 1st Home Advantage Down Payment that instead offers \$8,000 in assistance. Or, you may choose the NC Home Advantage Tax Credit, which enables qualified



veterans and first-time home buyers to save up to \$2,000 each year on federal taxes with a Mortgage Credit Certificate. That tax savings is yours for the life of the loan and you can combine this product with the NC Home Advantage Mortgage[™] down payment help for even more savings.

The down payment options are offered as 0%, deferred loans and are forgivable over time. They are reduced by 20% per year at the end of years 11–15 (completely forgiven at end of year 15). In addition, the 30-year, fixedrate NC Home Advantage Mortgage[™] can be structured as a VA home loan, enabling you to couple our down payment help with the VA loan advantages, including no mortgage insurance premium and limitations on closing costs.

The NC Housing Finance Agency offers these mortgage products through participating lenders statewide. You can find a participating lender near you at HousingBuildsNC. com in "Home Buyers."

"We believe helping all North Carolinians buy homes is important, but it carries special meaning for veterans who may be establishing roots with their own home for the first time," said Scott Farmer, executive director of the NC Housing Finance Agency.

"Our veterans have served us, now it's time for us to serve them."

Helping North Carolina veterans buy homes they can afford is important, but equally vital is ensuring long-term home ownership success for military veterans who already own homes but may need help to stay in them.

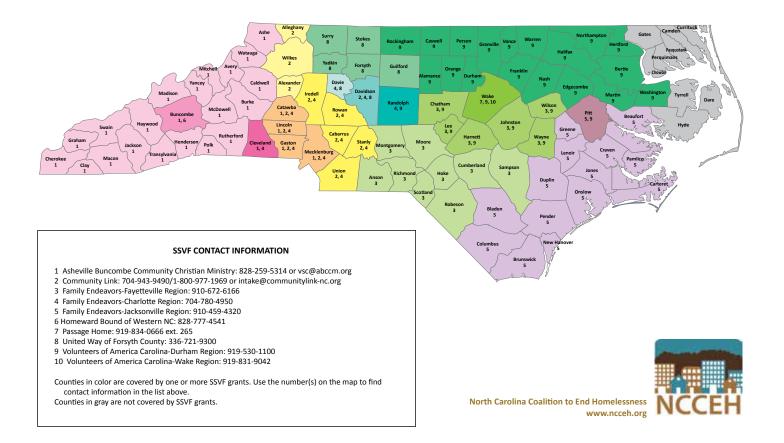
If you require costly repairs or accessibility modifications to stay in your home and meet certain income requirements, you may be eligible for help from the Agency. Aimed at correcting dangerous housing conditions or making homes more accessible for residents with disabilities, repairs and modifications are provided through local community partners. You can learn more and find a partner in your area at HousingBuildsNC.com in "Homeowners."

For veterans who aren't quite ready for home ownership, the NC Housing Finance Agency partners with the Department of Health and Human Services and SocialServe.com to furnish NCHousingSearch.org, a comprehensive, easily searchable listing of available affordable apartments statewide. This service also lists supported housing options and provides links to other housing resources in the state. You can either search the site or call 1-877-428-8844 for assistance.

To learn more about the Agency's housing resources, visit HousingBuildsNC.com.

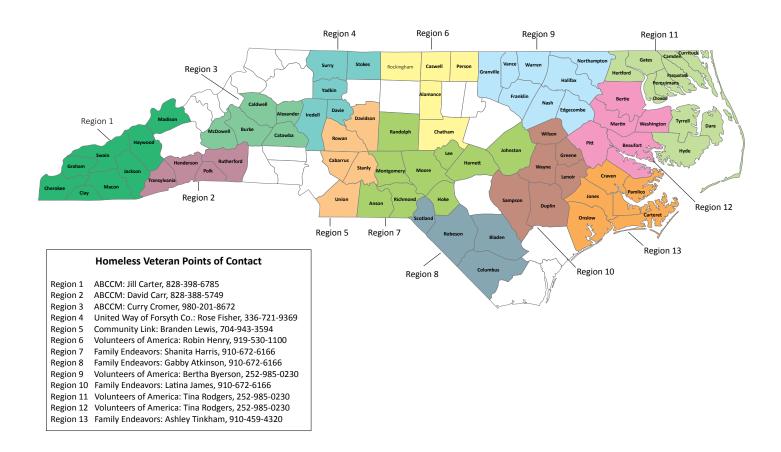
SUPPORTIVE SERVICES FOR VETERAN FAMILIES (SSVF) GRANTS

Supportive Services for Veteran Families (SSVF) programs provide funds to very low income veterans to help prevent homelessness and short-term assistance to help homeless veterans obtain permanent housing. Assistance is also provided to help identify housing and provide access to other needed services as well



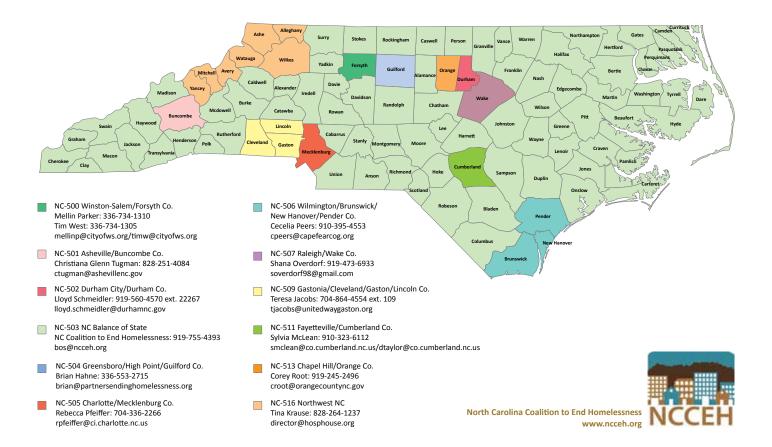
BALANCE OF STATE CoC HOMELESS VETERAN POINTS OF CONTACT

The Balance of State CoC is a 79 county area divided into 13 regions. Each region has a Homeless Veterans Point of Contact.



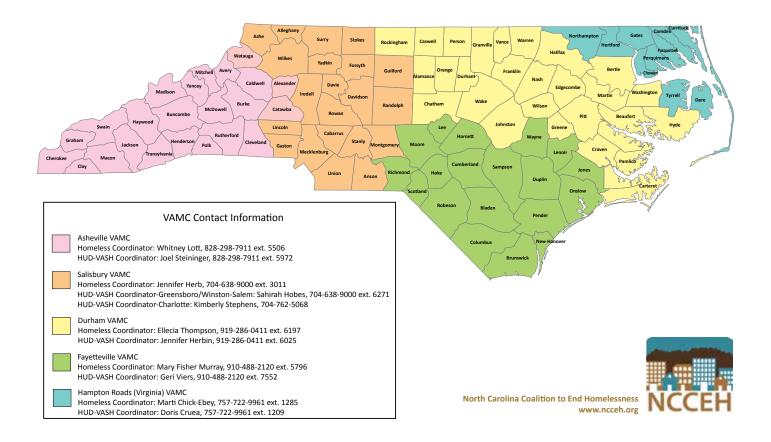
NORTH CAROLINA CONTINUUMS OF CARE (COCS)

North Carolina Continuums of Care (CoC) are planning groups which develop strategies and actions to address and end homelessness in their defined area. Each CoC often has a specific committee working with homeless veterans.



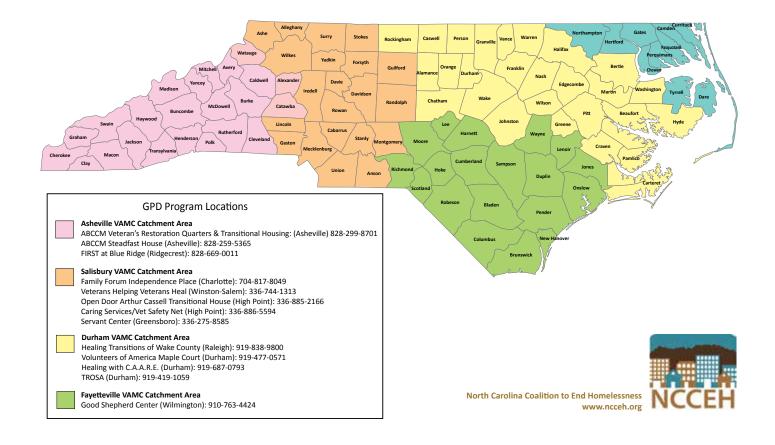
HEALTH CARE FOR HOMELESS VETERANS PROGRAMS VETERANS ADMINISTRATION MEDICAL CENTER (VAMC) CATCHMENT AREAS

The Health Care for Homeless Veterans (HCHV) program provides outreach, case management, rehabilitative care, and housing for homeless veterans. The HUD/VASH provides housing and case management for disabled homeless veterans.



GRANT PER DIEM (GPD) PROGRAMS IN NORTH CAROLINA

Grant Per Diem (GPD) programs provide transitional housing and supportive services for homeless veterans.





Lumbee Tribe of North Carolina Veterans Service Office

Mission Statement

The mission of the Lumbee Tribe Veterans Service Office is to provide safe, sanitary and decent housing to enrolled members of the Lumbee Tribe of North Carolina.

Program Overview:

A variety of important benefits and services are available to veterans and their families from the Department of Veterans Affairs and other agencies. The Service Officer can assist individuals in applying for:

VA Home loans Down-Payment Assistance VA health care benefits Service-connected disabilities Vocational rehabilitation and employment Pensions Certificate for home loans Burial and memorial benefits Dependents and survivor benefits and healthcare Appeals of VA claims decisions Order military records and medals

> Lumbee Tribe Veterans Service Office P.O. Box 2709 204 West 3rd Street Pembroke, N.C. 28372

Telephone (910) 522.2210 Alternate number (910) 521.7861

Point of Contact: Raymond Hunt (910) 522-2210 Ext. 204

raymond.hunt@nccommerce.com





The Servant Center, Inc. 1312 Lexington Avenue Greensboro, NC 27403 Debra Stokes, Housing Services 336-275-8585 ext. 201 www.theservantcenter.org





Transitional Housing VA Grant-Per-Diem

Servant House is a 21-bed transitional housing facility for homeless, disabled veterans. Servant House provides for all the resident's basic needs including shelter, meals, snacks, transportation, toiletries and clothing. This program focuses on assisting residents in applying for and receiving VA benefits and/or SSI/ SSDI benefits AND finding, securing and maintaining decent, safe and affordable housing. Residents work with the LCSW to complete a Treatment Plan with specific housing and income goals. The plan can also include goals in the areas of health, substance abuse, social relationships, etc. if desired by the resident.

Rapid Re-housing

Fast Track assists those that are experiencing homelessness that are veterans and/or are waiting for SSI/SSDI or VA disability benefits.

The Fast Track Housing Specialist works with clients to develop a housing plan including strategies to overcome housing barriers such as bad credit, arrears, legal issues; help them quickly find appropriate housing and negotiate leases; as well as help them secure deposits, furniture, and housing subsidies.

Referrals will come from the VA, through the Coordinated Assessment process and from local SOAR workers (professionals in the community that help homeless individuals apply for SSI/SSDI).

Permanent Supportive Housing

Glenwood and Haworth Houses are nestled in a quite community with access to transportation, grocery store, downtown, library and much more. These communities provide low-rent apartments to low-income, disabled individuals, primarily veterans. Glenwood House offers 8 studio apartments and Haworth House offers 9 1bedroom apartments. These houses are provided with case management services, social activities, life skills classes, groups, a beautiful outdoor space and a community room.







caring for those who cared for us day services for homeless veterans @ the IRC



showers, laundry, mail services, case management, counseling, jobs program, GED classes, educational opportunities, barber shop, medical clinic, shelter referral, computer lab, edible gardens, resume help, disability claims assistance, Veteran Support Group, VetCorps member on location, more.

407 E. Washington Street, downtown GSO www.gsodaycenter.org





Monthly - NC Governor's Working Group February 13 - NC African-American Veteran Lineage Day February 18 - President's Day March 8-10 - Raleigh DAV Spring Conference March 13 - K9 Veterans Day March 29 - Nat'l Vietnam War Veteran Day April - Month of the Military Child April 5 - Gold Star Wives/Spouses Day April 8 -12 - NC County Association of VSOs Conference April 9 -11 - NCMBC Defense Contractor Academy April 30 - National Military Brats Day May - Month of the Military Caregiver May - National Military Appreciation Month May 10 - Military Spouse Appreciation Day May 11 - Queen City Honor Flight May 13 - Children of Fallen Patriots Day May 18 - Armed Forces Day May 27 - Memorial Day Save the Date June 6 - D-Day June 14 - U.S. Army Birthday July 4 - Independence Day July 27 - Nat'l Korean War Veterans Armistice Day August 4 - U.S. Coast Guard Birthday Significant Days and Observances August 7 - Nat'l Purple Heart Day August 15-20 - 93rd American Legion Baseball World Series September 11 - Nat'l Day of Service and Remembrance September 18 - DMVA Anniversary Event September 18 - U.S. Air Force Birthday September 20 - Nat'l POW/MIA Recognition Day September 29 - Nat'l Gold Star Mother's and Family Day October 13 - U.S. Navy Birthday October 22 - 25 NCDVA/ NCACVSO Fall Conference October 23 - 24 - NCMBC SE Region Federal Comms. Info. & Envn. Summit **November - Military Family Appreciation Month**

November 10 - U.S. Marine Corp Birthday

November 11 - Veterans Day December 1 - U.S. Civil Air Patrol Birthday

December 7 - Pearl Harbor Day

December 13 - U.S. National Guard Birthday

December 14 - Wreaths Across America Day

Note: This list is not inclusive of all State and Nationally recognized holidays and events



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Special Thanks to **ALL** N.C. DMVA Staff and Partners for making this Resource Guide possible.



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