

1. Preferred Vendors for Service:

- a. Motor Fleet has a stable of authorized vendors, especially national account vendors for tires, that can save the state of North Carolina significant money when used. In some instances, the price of a tire charged to the state is the dealer price charged to a non-national account tire store which means we are buying tires at the same price as tire stores pay! **Our primary national account tire is the Goodyear brand and a Goodyear tire vendor is the preferred vendor.** National account Goodyear vendors can also handle routine light maintenance such as preventive maintenance services, brakes, and A/C work. Attached is a listing of our authorized vendors including our national account Goodyear tire providers. Please share this information with your drivers and emphasize to them that national accounts must be used whenever possible.

2. Service Reminders from ARI:

- a. Drivers ask why they sometimes receive a reminder from ARI about a PM service being due when they have recently had a PM service completed. There are several possible reasons for this: (A) The vendor that executed the PM service has not yet notified ARI that it was done (there can be a lag of up to a week); (B) the service that is being reminded by ARI is different than the service that the driver had completed; (C) the vehicle has actually driven that many miles in a short period of time since the last service! Depending on the vehicle type and application the intervals are 5,000 miles/6 months, 7,500 miles/6 months, or 12 months irrespective of miles driven in the year. If there is a conflict between the PM coupon book and ARI's reminders, go with ARI. Their information should be the most current.