



## Craven County Residents Affected by Hurricane Florence

The State of North Carolina and FEMA have established two Disaster Recovery Centers. The centers provide area residents a place to get answers to questions about disaster assistance.

**The two Craven County DRCs are located at:**

**Former rue21 Clothing Store  
537 Hwy. 70 W, Suite 103  
Havelock, N.C. 28532**

**Former Eckerd Drugstore  
710 Degraffenreid Ave.  
New Bern, N.C. 28560**

**The centers are open Monday through Saturday, 9 a.m. to 7 p.m.  
and Sunday, 9 a.m. to 1 p.m. local time, until further notice**

**If possible, register for state and federal disaster assistance before visiting a center**

Online at: [DisasterAssistance.gov](https://DisasterAssistance.gov)

On the [FEMA Mobile app](https://fema.gov/mobile-app): [fema.gov/mobile-app](https://fema.gov/mobile-app)

Call: **800-621-3362** (voice/711/VRS). For Spanish, press 2. TTY: **800-462-7585**

**Phone lines are open from 7 a.m. to 11 p.m. daily**

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 (voice/711/VRS) for Spanish press 2. TTY 800-462-7585.*

*FEMA wants to make sure that every disaster survivor has equal access to disaster information and assistance. All disaster recovery centers are physically accessible. All recovery centers offer effective communication options including: captioned phones, iPads with video remote interpreting and on-site Sign Language interpreters upon request.*