

# STATE TERM CONTRACT 269A – ATTACHMENT 1



## Cardinal Health Support Contact Information

Greensboro DC - 26

Task	Contact Information	
<u>Customer Service call Center:</u> Pick, pack and ship issues, MRA Return Requests, Shortages, Allocation Override requests, Large Qty Order requests, Backorders, Product Availability Delivery Issues.	Customer Service Call Center PHONE: 866-641-1199 FAX: 866-551-0530 EMAIL:GMB-P_SPL_V_GOV@cardinalhealth.com	
Purchase orders <u>after hours, 6pm, or weekends</u>	Emergency Order 877-772-0346	
Price Discrepancies: Contract, GPO, Credit and Rebill.	<a href="mailto:Pricingresearch@CardinalHealth.com">Pricingresearch@CardinalHealth.com</a>	
CII Blank mailing address Greensboro, NC	Cardinal Health 4 Cardinal Health Court Greensboro, NC 27407 Attn: Compliance Dept.	
Statement Requests or Billing Questions Remit address: Bank of America PO Box 402592 Atlanta GA 30384-2592	Keewanna Ott (614) 822-4245 Dir (614) 652- 8620 Fax Keeawanna.ott@cardinalhealth.com	
Technical Support		
<u>Cardinal.com/Order Express</u> Password Reset - Ordering Issues - CSOS - Check on an existing Case - CIM - Handheld device assistance Mobile Solutions, Desktop Receiving, MC1000, Telxon, PDT - Reporting, ASRX Support	Cardinal.com 800-326-6457 Order Express 866-799-8651	
Contact	Name	Phone
Regional Government Leader	Nicole Brooks	704-300-1643 <a href="mailto:Nicole.Brooks@cardinalhealth.com">Nicole.Brooks@cardinalhealth.com</a>
Sr Specialist State Government	Tiffani Contreras	614-757-8204 <a href="mailto:Tiffani.Contreras@cardinalhealth.com">Tiffani.Contreras@cardinalhealth.com</a>
Regional Government Manager	Clay Miller	614-757-6763 <a href="mailto:Clay.Miller@Cardinalhealth.com">Clay.Miller@Cardinalhealth.com</a>
MMCAP	Customer Service	(651)-201-2420