



Statewide Term Contract 445B – Maintenance, Repair and Operation Supplies (MRO)

Bid Number	201400881
Contract Name	Maintenance, Repair and Operation Supplies (MRO)
Effective Dates	March 1, 2020 through October 31, 2020
Awarded Vendor(s) & Contacts	W.W Grainger, Inc.– Tiffany Jelovich – (919) 830-5589
Contract Covers	<p>The contract covers five (5) categories:</p> <ul style="list-style-type: none"> • Electrical / Lighting (Electrical Equipment, Lamps, Ballasts, Fixtures, & Lighting) • Industrial Supplies & Equipment (Abrasives, Adhesives, Sealants, Lubricants & Coatings, Controls, Instrumentation, Testing & Measurements, Fasteners/Hardware, Fluid Power, HVAC/R (does not cover HVAC-Air Filters & Air Conditioners), Material Handling, Mechanical/Power Transmission, Plumbing/PVF, Welding) • Janitorial Supplies & Equipment • Hand & Power Tools (Power Tools & Accessories, Outdoor Gardening Supplies and Equipment) • PPE & Safety Supplies (Batteries, Safety & Security)
Contract Does Not Cover	<p>Agricultural and landscaping equipment, appliances, audio/visual equipment, automobile parts and supplies, fleet (autos, trucks, aircraft, boats), communication systems, computers and IT related electronics, educational equipment, locking devices and accessories, HVAC air filters, fencing, fuel, heavy equipment, identification systems and cards, lathe and CNC machines, law enforcement and firemen supplies, medical/laboratory products, office equipment, office supplies, furniture and furnishings, road construction, paint, paper supplies, plastic trash bags, services, non-warranty, software and utilities. Snap-On Tools products are covered under STC #445A.</p>
Mandatory Contract	<p>This is a mandatory Statewide Term Contract for state agencies, departments, institutions, universities and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities including schools and local governments that are allowed by North Carolina General Statute may use this contract.</p>
Transportation Charges (FOB Destination)	<p>Three (3) business days from the shipment of order, unless prior written approval is obtained from the buyer. All deliveries shall be delivered to the location specified by the buyer.</p>
Order Placement	<p>Orders shall be placed through E Procurement. Non-E Procurement users can also access Vendor catalogs via the above link to obtain product information and pricing. Once there, select “Statewide Term Contract Catalog Search” and enter 445B in the contract field to get to the Vendor punch-out catalog.</p>

	<p>Purchase orders may be placed via Procurement Card or Grainger Contact Center</p> <ul style="list-style-type: none"> • Toll Free Number: (877) 202-2591 • Fax Number: (919) 790-2662 • Email: NCGov@grainger.com
Additional Optional Services	For more information on Grainger's KeepStock Inventory Management Solutions click on the link to the left.
Return Policy	Returns must be made within 30 business days of purchase and in the original packaging.
Restocking Fee	No restocking fee for merchandise is returned within 30 days, unless it is a specialty or customized item and the buyer has been notified in writing at the time of placement of order of the potential restocking fee.
Substitutions	<p>Substitutions of core list items shall not be permitted without prior written approval of the contract lead. Proposed substitutions shall be at the same or higher quality and at the same or lower price.</p> <p>If an item is backordered Grainger must notify the buyer and is authorized to offer a substitute item of equal or greater quality. The using agency may accept or decline the offer.</p>
Warranty	Standard manufacturer's warranty applies.
Taxes	Prices do not include North Carolina sales or use tax.
Loaded into E-Procurement	Yes. A core list of items (frequently purchased by the state) are highlighted in E-Procurement to help identify and maximize savings.
How to Use E-Procurement Punch-Out Catalog	W.W. Grainger, Inc. E-Procurement Catalog User Tutorial can be accessed by clicking on the link to the left.
E-Procurement Help Desk	(888) 211-7440
Contract Administrator	Bahaa Jizi – (984) 236-0218
Contract Addenda	7/12/2017: Contract Administrator Update & Contract Extension
	8/16/2017: Contract Administrator Change to David O'Neal.
	1/30/2018: One-year renewal option exercised: Contract Extended until 03/01/2019
	3/7/2018: Updated Grainger Contact information
	6/12/2018: Grainger Contact Update to Ryan Loughridge
	7/13/2018: Grainger Contact Update to Tiffany Jelovich
	<p>1/10/2019: Section: "Contract Does Not Cover" above, has been revised to remove "floor maintenance machines".</p> <p>Floor Maintenance Machines <u>are covered</u> under Janitorial Supplies & Equipment.</p>

2/21/2019: One-year renewal option exercised: Contract Extended until 03/01/2020.

1/3/2020: Contract Administrator change to Bahaa Jizi

1/16/2020: Contract extended to October 31, 2020