



Statewide Term Contract 652A – Personal Hygiene, Grooming Equipment & Supplies

Bid Number	201900811
Contract Name	Personal Hygiene, Grooming Equipment & Supplies
Effective Dates	September 4, 2019 – September 3, 2022 with two (2) additional one-year options.
Awarded Vendor and Contact	Global Supply USA Larry Kong 510-290-8618 Fax (510) 735-8690
Contract Covers	This contract covers all products in Category A - Personal Hygiene and Grooming Supplies.
Mandatory Contract	This is a mandatory Statewide Term Contract for state agencies, departments, institutions, universities and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities, including schools and local governments, that are allowed by general statute may use this contract.
Minimum Order	The minimum order that qualifies for prepaid FOB transportation is \$150.00 for a single order.
Contract Items and Pricing	Catalog Description Pricing Information
Delivery Information / Transportation Charges	FOB-Destination. The vendor shall complete delivery within fourteen (14) consecutive calendar days after receipt of a purchase order. All deliveries shall be delivered to the location specified by the buyer in the purchase order. All claims for damaged or short shipments must be reported within 48 hours.
Return Policy	Replacement only. The vendor will replace defective items promptly at no charge; must be returned within 30 days in the original packaging. Global does not endorse return of goods, however, all approved returns require a Return Material Authorization number from Global.
Restocking Fee	25% restocking fee due to buyer error; must be returned in the original packaging within 90 days of the ship date. All returned products must be sellable product, unopened, in original case.
Taxes	Prices do not include North Carolina sales or use tax.
Order Placement	Orders may be placed through E-Procurement, phone or fax.
Loaded into E-Procurement	Line-item catalogs will be loaded in E-Procurement soon.
E-Procurement Help Desk	(888) 211-7440
Contract Administrator	Nicole Mathis – (919) 807-4534
Contract Addenda	1/6/2020: Changed Contract Administrator to Nicole Mathis