




Statewide Term Contract

948B – Pharmaceutical Returned Goods Processing

Bid Number	201801028
Contract Name	Pharmaceutical Returned Goods Processing
Effective Dates	December 1, 2018 through June 30, 2022
Awarded Vendor(s) and Contacts	<p>Inmar Rx Solutions, Inc. Patrick McKean (817) 807-5563 MMS18020</p> <p> National Pharmaceutical Returns Abrianna Hughes (515)-252-7722 Ext 334 MMS18023</p> <p>Pharmalink Inc. Eric Williams (404) 502-8708 MMS18017</p>
Contract Covers	<p>This contract is intended to cover the state's normal requirements for pharmaceutical returned goods through the MMCAP Infuse cooperative purchasing agreement and to provide agencies a mechanism to receive credit for returned pharmaceutical products and other services:</p> <ul style="list-style-type: none"> • On-Site Reverse Distribution Services • Off-Site Reverse Distribution Services • Processing Controlled Substances • Reconciling Controlled Substance Discrepancies • Holding Procedure for In-Dated Products • Pharmaceutical Waste <p>Detailed contract information may be found on the MMCAP Infuse website.</p>
Convenience Contract	This is a convenience contract for state agencies, departments, institutions, universities, community colleges, and non-mandatory entities including schools and local governments.
Special Note	This contract is not a hazardous waste disposal contract and, therefore, vendors will not knowingly accept hazardous waste for processing. In the event vendors do inadvertently accept and later discover that a product is hazardous, vendors will process the non-creditable hazardous pharmaceutical product according to applicable federal, state, and local hazardous pharmaceutical waste requirements. Vendors will work with the state to limit hazardous waste in subsequent returns.
MMCAP Infuse Membership	Agencies <u>MUST</u> be a registered MMCAP Infuse participating state facility to use this contract. If you are not currently a registered MMCAP Infuse participating facility, please complete the MMCAP Infuse State Application and email it to the P&C contract administrator listed below. Contact the P&C contract administrator if you have questions and/or are unsure about your agency's membership status.
Transportation	Vendors will arrange for the transport of returned products from the state to vendors, and from vendors to the manufacturer. Vendors will provide return shipment labels to the state. Labels are facility specific and will be invoiced only when used. States may also ship returns via the palletized rate if it is cost effective for the state. Vendors will pay any shipping costs between vendors and the manufacturer.

Credits	Within 30 business days of receipt of all pharmaceutical return boxes from the state's facility, and receipt of all necessary paperwork, the vendors will process all products for potential return credit. Within 7 business days of the close of a batch, all items included in the shipment will be posted to the web portal for state viewing. If the manufacturer does not participate in a batch processing program, returns will be processed under the vendor's bonus program.
Returns	<p>Vendors will provide prompt response to MMCAP Infuse and state inquiries pertaining to contracted manufacturer return and credit policies. Vendors may discuss general policies prior to shipments to vendors, but determining product creditworthiness can only be addressed when viewing actual product. The manufacturer will make all final credit decisions; however, vendors will work with all parties involved to gain approval from denials. Vendors will be available to discuss individual product concerns with the state. Vendors should make every effort to develop and maintain processing relationships with every pharmaceutical manufacturer, particularly those which contract with MMCAP Infuse.</p> <p>HRSA 340B Product Returns</p> <p>States may return products purchased under the HRSA 340B Drug Pricing Program by working with vendors to set up a separate account number specifically for HRSA 340B returns. Products purchased under the HRSA 340B program must be returned using this specially coded account number. Vendors will obtain a quarterly price file from Apexus to maintain an up-to-date HRSA 340B price file for return purposes. All HRSA 340B products will be processed using the same fee structure as non-HRSA 3408 products, and no additional fees will be assessed. All HRSA 340B products will be batched with other HRSA 340B accounts from the same wholesaler.</p> <p>Stockpiled/Emergency Preparedness Returns</p> <p>Vendors will provide creditable and non-creditable disposal for all pharmaceuticals, including products stockpiled in a cache for emergency preparedness purposes. To return bulk or stockpiled pharmaceuticals, states must contact their assigned customer service representative or vendor's general customer service number to obtain return authorizations. Shipping will be coordinated by the vendors at the palletized rate, if applicable. Vendors will assist the state in determining the most cost-effective shipping method based on size, quantity, and weight of the shipment. Non-creditable products will be disposed of and charged the disposal rate.</p>
Recalled Products	All recalled products may be sent to vendors as part of a regular return. Vendors will identify recalled products at the time of processing and apply for necessary return authorization appropriately at no additional charge to the state. Items returned that qualify as recalled products will appear on the standard return report and will be identified as such.
Taxes	Prices or discounts do not include any North Carolina sales or use taxes.
Training	All states shall be offered on-board training, including how to prepare a return, how to access the web portal, how to generate reports from the web portal, and any other aspects of service as it pertains to the state. On-site service training will be conducted at the facility with staff. Off-site service training will be conducted via phone or web conferencing. Additional training via webinar, phone, or in person will be made available upon state request.
Loaded into E-Procurement	Ordering instruction catalogs are loaded in E-Procurement .
E-Procurement Help Desk	(888) 211-7440
Contract Administrator	Sandy Anderson - (984) 236-0216
Contract Addenda	12/11/2018: Med-Turn, Inc. Added to Contract
	12/13/2018: Med-Turn, Inc. Contact Update & Ordering Instructions Catalog Loaded
	1/16/2019: National Pharmaceutical Returns Added to Contract
	5/6/2019: National Pharmaceutical Returns Contact Update

7/15/2019:	Med-Turn, Inc. Renamed to Inmar Rx Solutions, Inc.
5/6/2020:	Contract Extension to June 30, 2022
07/08/2020:	Update Contract Administrator Contact Number Sandy Anderson - (984) 236-0216