



Statewide Term Contract 958B – Fleet Management Services

Bid Number	201501238
Contract Name	Fleet Management Services
Effective Dates	July 1, 2016 through June 30, 2020; with one (1) renewal year remaining
Awarded Vendor(s) and Contact(s)	Automotive Rentals Inc. (ARI) – Dan Willard – (856) 778-1500 – (856) 608-7131 Fax
Contract Covers & Pricing Information	<p>This contract is intended to cover the state’s normal requirements for fleet management services in the following areas:</p> <ol style="list-style-type: none"> 1. Program Management 2. External Maintenance Management 3. In-House Garage Module 4. Technology Management 5. Vehicle In-Service Support 6. Accident Management 7. Fuel Integration 8. Telematics Support 9. Implementation & Change Management 10. Agency Pool Reservation System 11. Additional FMS Services <ul style="list-style-type: none"> • Ordering & Supply Chain • Data Integration • Chargeback to Agencies • Driver Risk Management • Outsourced Fleet Administration Program <p><u>Pricing Information</u> is available by clicking on the link provided.</p> <p>ARI provides a full range of services that cover a vehicle’s lifecycle to keep Motor Fleet Management vehicles well maintained and on the road. ARI’s fleet services to the state of North Carolina include vehicle maintenance, accident claims and subrogation, Telematics, Fuel Integration, outsourced Fleet Administration and many others.</p> <p>ARI has the expertise and the technology to ensure Motor Fleet Management fleet vehicles do the job you need them to do, when you need them, so that driver productivity stays high and vehicle costs stay low.</p> <p style="text-align: center;">Frequently Called Telephone Numbers</p> <p>ARI Maintenance & Accident Driver Call Center: 1-800-277-8181-24 Hours/Day, 7 Days/Week</p>

Motor Fleet Management Executive Staff	Motor Fleet Management Executive Staff is available to answer any questions that you may have regarding fleet management services.										
	<table> <tr> <td>Ron Allison, Director</td> <td>(919) 857-4027</td> </tr> <tr> <td>Bill Forsythe, Fleet Manager</td> <td>(919) 857-4026</td> </tr> <tr> <td>Zach McLawhorn, Business Officer</td> <td>(919) 857-4029</td> </tr> <tr> <td>Michele Wall, Office Manager</td> <td>(919) 857-4028</td> </tr> <tr> <td>Jon Gillikin, Compliance Officer</td> <td>(919) 857-4033</td> </tr> </table>	Ron Allison, Director	(919) 857-4027	Bill Forsythe, Fleet Manager	(919) 857-4026	Zach McLawhorn, Business Officer	(919) 857-4029	Michele Wall, Office Manager	(919) 857-4028	Jon Gillikin, Compliance Officer	(919) 857-4033
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Convenience Contract	This is a convenience Statewide Term Contract for state agencies, departments, institutions, universities, community colleges, and non-mandatory entities including schools and local governments.										
Loaded into E-Procurement	No. Catalogs are not loaded in E-Procurement .										
E-Procurement Help Desk	(888) 211-7440										
Contract Administrator	David O'Neal – (919) 807-4534										
Contract Addenda	4/3/2017: Ordering Instructions Catalog Loaded.										
	6/14/2017: Agency Pool Reservation System Added to Contract & Contract Administrator Change to David O'Neal										
	7/05/2018: Contract Administrator Change to Margaret Serapin										
	2/22/2019: Contract Ending Date Extended to June 30, 2020										
	2/28/2019: Contract Administrator Change										