NEW Statewide Term Contract

Effective Dates: August 13, 2021 – February 22, 2022

Data Breach & Credit Monitoring Services – STC #9212A

The Division of Purchase & Contract has established a new Statewide Term Contract to provide data breach and credit monitoring services.

This is a convenience contract that may be used by state agencies, departments, institutions, universities, and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities, including schools and local government, that are allowed by general statute may use this contract.

**New Contract Highlights**

The contract covers data breach services, including notification assistance, credit and identity monitoring, and identity restoration.

**Breach Services**

- PROJECT MANAGEMENT AND SETUP
- NOTIFICATION LETTER
- COMMUNICATIONS

**Monitoring & Identity Recovery**

- SINGLE BUREAU CREDIT MONITORING
- TRI-BUREAU CREDIT MONITORING
- CYBERSCAN™
- IDENTITY THEFT INSURANCE
- FULLY MANAGED IDENTITY RECOVERY

**Pricing Information**

All orders issued by a Purchasing Entity must reference Statewide Term Contract number: 9212A as well as the Master Agreement No. MA16000145-2.

<table>
<thead>
<tr>
<th>Contract Number: 9212A</th>
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<tbody>
<tr>
<td>Contract Name: Data Breach &amp; Credit Monitoring Services.</td>
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<tr>
<td>Contract Administrator: Bahaa Jizi</td>
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<td>Vendor: IDX</td>
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<td>Mandatory/Convenience Contract: Convenience</td>
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<td>Ordering: Ordering instructions will be loaded in E-Procurement soon.</td>
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</tbody>
</table>

Please be sure to visit the Division of Purchase & Contract’s website for all contract details.