

Occupational Safety and Health (OSH)

Sources of Information



You may call 1-800-NC-LABOR (1-800-625-2267) to reach any division of the N.C. Department of Labor; or visit the NCDOL home page **on the World Wide Web:** www.labor.nc.gov.

Occupational Safety and Health Division

Mailing Address:
1101 Mail Service Center
Raleigh, NC 27699-1101
Local Telephone: 919-807-2900 Fax: 919-807-2856

Physical Location:
111 Hillsborough St.
(Old Revenue Building, 3rd Floor)

For information concerning education, training, interpretations of occupational safety and health standards, and OSH recognition programs contact:

Education, Training and Technical Assistance Bureau

Mailing Address:
1101 Mail Service Center
Raleigh, NC 27699-1101
Telephone: 919-807-2875 Fax: 919-807-2876

Physical Location:
111 Hillsborough St.
(Old Revenue Building, 4th Floor)

For information concerning occupational safety and health consultative services contact:

Consultative Services Bureau

Mailing Address:
1101 Mail Service Center
Raleigh, NC 27699-1101
Telephone: 919-807-2899 Fax: 919-807-2902

Physical Location:
111 Hillsborough St.
(Old Revenue Building, 3rd Floor)

For information concerning migrant housing inspections and other related activities contact:

Agricultural Safety and Health Bureau

Mailing Address:
1101 Mail Service Center
Raleigh, NC 27699-1101
Telephone: 919-807-2923 Fax: 919-807-2924

Physical Location:
111 Hillsborough St.
(Old Revenue Building, 2nd Floor)

For information concerning occupational safety and health compliance contact:

Safety and Health Compliance District Offices

Raleigh District Office (3801 Lake Boone Trail, Suite 300, Raleigh, NC 27607)

Telephone: 919-779-8570 Fax: 919-420-7966

Asheville District Office (204 Charlotte Highway, Suite B, Asheville, NC 28803-8681)

Telephone: 828-299-8232 Fax: 828-299-8266

Charlotte District Office (901 Blairhill Road, Suite 200, Charlotte, NC 28217-1578)

Telephone: 704-665-4341 Fax: 704-665-4342

Winston-Salem District Office (4964 University Parkway, Suite 202, Winston-Salem, NC 27106-2800)

Telephone: 336-776-4420 Fax: 336-767-3989

Wilmington District Office (1200 N. 23rd St., Suite 205, Wilmington, NC 28405-1824)

Telephone: 910-251-2678 Fax: 910-251-2654

To make an OSH Complaint, **OSH Complaint Desk:** 919-807-2796

For statistical information concerning program activities contact:

Planning, Statistics and Information Management Bureau

Mailing Address:
1101 Mail Service Center
Raleigh, NC 27699-1101
Telephone: 919-807-2950 Fax: 919-807-2951

Physical Location:
111 Hillsborough St.
(Old Revenue Building, 2nd Floor)

For information about safety videos, labor-related books or electronic resources contact:

N.C. Department of Labor Library

Mailing Address:
1101 Mail Service Center
Raleigh, NC 27699-1101
Telephone: 919-807-2850 Fax: 919-807-2849

Physical Location:
111 Hillsborough St.
(Old Revenue Building, 5th Floor)

N.C. Department of Labor (Other than OSH)

1101 Mail Service Center
Raleigh, NC 27699-1101
Telephone: 919-733-7166 Fax: 919-733-6197



Consultative Services Bureau

For North Carolina Employers



Cherie Berry

Commissioner of Labor

1-800-NC-LABOR
(1-800-625-2267)

www.labor.nc.gov



Safety and Health Consultation Program

The N.C. Department of Labor has a program to assist small employers, especially those in high hazard industries, to reach their goal of achieving a safe and healthful workplace for their employees. Experienced professional safety and industrial hygiene consultants will identify safety and health hazards in your business or industry, supply recommendations to reduce or eliminate these hazards, and assess your safety and health management program. Our goal is to help your business meet safety and health regulations and develop an ongoing, effective safety and health management program. We will provide confidential, comprehensive written reports containing our findings and recommendations for free.

Get Started Today!

Easy as 1, 2, 3

Step 1: Request

Contact us by faxing, mailing or emailing in the request form in this brochure, or by visiting our website at www.labor.nc.gov and submitting your request online. If you have any questions, please feel free to telephone us to discuss them.

Step 2: On-Site Visit

The consultant will call to arrange a convenient date and time to conduct the on-site assessment. The visit includes an opening conference with top management, followed by a walk-through assessment of the facility to identify safety and/or health hazards and evaluate work practices. The consultant will need to confer with a reasonable number of employees and, in unionized workplaces, an employee representative must be afforded an opportunity to participate in the walkaround, plus the opening and closing conferences. Employee and employer training can be conducted or arranged for later if necessary. Written programs are reviewed, and a safety and health assessment is conducted. The consultant may provide some sample programs that can be useful. The visit concludes with a closing conference to discuss findings and recommendations. If hazards are identified, the employer and the consultant set and agree on a date for correction.

Step 3: Evaluation and Report

Following the visit, a report detailing findings, recommendations, agreements and ways to improve your safety and health management program is prepared and forwarded to the employer. The consultant is available at any time to assist further if necessary.

The report will itemize and discuss any hazards found during the visit. Our program requires the employer to correct all hazards identified and provide the consultant with written confirmation of hazard correction on or before the agreed upon correction due date. If an employer is unable to correct a hazard by the date specified, an extension may be requested.

In some instances, a return visit may be necessary. For example, the consultant may need to remonitor air quality or verify that hazards have been properly corrected.

Additional Information:

Two types of surveys are available. An employer may request a facility-wide (full-service) safety and health survey or a specific safety and/or health survey limited to only one or more issues.

Health surveys concentrate on issues such as exposure to air contaminants, ventilation, noise measurements and controls, hazardous chemicals, ergonomics, respirators, bloodborne pathogens, and hazard communication. **Safety surveys** address such issues as walking/working surfaces, machine guarding, electrical hazards, fire protection, means of egress, mechanical equipment, protective equipment, power tools, housekeeping, and sanitation. All surveys will include assistance and information to develop a successful safety and health management system.

The employer's obligation in accepting these services is to correct all hazards identified by the consultant within a reasonable period. This commitment is made in advance. The employer must also agree to post the list of hazards that accompanies the consultant's report. If an employer refuses to correct or verify correction of a serious hazard, the bureau chief may refer the matter to compliance, an extremely rare occurrence in this program.

Summary

The Consultation Program will:

- ★ Provide free on-site consultation services at your request and consent.
- ★ Help you detect potential safety and health hazards.
- ★ Assist you with your safety and health management program.
- ★ Provide technical assistance.
- ★ Answer your general questions about OSH Compliance.
- ★ Provide employee/employer training.
- ★ Assist you in qualifying for recognition/exemption programs.

The Consultation Program will not:

- ★ Issue citations or propose penalties for violations of OSH standards.
- ★ Guarantee that any workplace will be free from all OSH violations.

(In FY 2016, the onsite consultation program is authorized \$1,503,000 in federal funding, which represents a 70 percent share of the costs.)

All materials, photographs, graphics and illustrations created by the N.C. Department of Labor may be used for educational and training purposes as long as reference to NCDOL is provided. Any use of materials for commercial purposes is hereby prohibited.



Safety & Health Achievement Recognition Program

Recognizing small to mid-size businesses that establish and maintain effective safety programs.

Accreditation Benefits Include:

- Employee involvement keeps costs down, quality and productivity up
FREE professional safety and health mentoring
Reduced workers' compensation costs
Reduced OSH compliance inspections
Community recognition

Recognition Program Safety and Health Achievement and Recognition Program (SHARP)

Employers that successfully complete all the requirements of a full-service safety and health consultation may be eligible for deferral from corresponding routine compliance inspections.

What Is SHARP?

SHARP (General Industry) is a program that recognizes small and mid-size employers who have developed and maintained effective safety and health programs.

SHARP (Public Sector) is a program that recognizes certain categories of public sector employers who have developed and maintained effective safety and health programs.



SHARP (Construction) is one of the most prestigious safety and health recognition programs for the construction industry in North Carolina.



SHARP (Logging) is an outreach program to the logging operations associated with felling and moving trees and logs from a worksite.

Application:

- Complete a consultation request form in this brochure or online.

Consultation Request Forms:

www.labor.nc.gov/safety-and-health/occupational-safety-and-health/safety-and-health-consultation-program/request-free

Consultation Safety Programs:

www.labor.nc.gov/safety-and-health/occupational-safety-and-health/safety-and-health-consultation-program

For additional information regarding Consultative Services and our other safety programs, contact bureau chief Kevin O'Barr at 919-807-2899.

Consultative Services Bureau

1101 Mail Service Center, Raleigh, NC 27699-1101
919-807-2899, Fax: 919-807-2902

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Accredited North Carolina companies that qualify for one of the SHARP recognition programs are required to establish, implement and maintain exceptional workplace safety standards.



Request for FREE Safety and Health Consultation

Please complete, print and sign form. Then scan and email to dol.consultationmail@labor.nc.gov or fax to 919-807-2902. You will receive an acknowledgment letter confirming your receipt.

Name of company/employer: (PLEASE USE THE LEGAL NAME)

Site address: (STREET ADDRESS, CITY, STATE, ZIP)

Mailing address: (STREET ADDRESS, CITY, STATE, ZIP)

Have you moved within the past two years? If so, please provide previous address:

Person to contact: Job title:

Telephone number: Ext.: Fax number:

Email address:

Type of business and description of process:

North American Industry Classification System (NAICS):

To determine your NAICS code, visit www.census.gov/eos/www/naics

Number of employees:

At your establishment/worksite Unemployment Insurance # (Required)

Controlled by your company nationwide In area you want surveyed, if a limited scope survey request

Type of Request (please read carefully):

Full Service

- Both Safety and Health On-Site Surveys: INCLUDE BOTH SAFETY AND HEALTH CONSULTANTS.

Limited Service

- Safety Visit Only/Please specify SAFETY issue (Machine Guarding, PPE, Electrical Hazards, power tools, working surfaces, etc.)
Health Visit Only/Please specify HEALTH issue (Noise, Air Contaminants, Ventilation, Respirators, Ergonomics, bloodborne, etc.)

Briefly describe purpose of visit/Area you want surveyed

Have you had an OSHA Compliance Inspection completed in the last 2 years? Yes No

How did you hear about us: Client Referral Direct Solicitation (type:)

Media (type:) OSHA Publication OSHA Complaint Referral Other:

Professional Trade Association Publication Referral from Other Discipline Safety/Health Conference

Check one: I DO I DO NOT give permission for the consultant to send my report via email.

I am authorized to request that the N.C. Department of Labor, Consultative Services Bureau, conduct a consultative survey of my company. I understand that this service is free of charge and it does not increase the probability that my company will receive an inspection from the Compliance Bureau.

SIGNATURE OF AUTHORIZED COMPANY OFFICIAL DATE

(PRINT or TYPE NAME) JOB TITLE

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