

### ASLB Grievance After Report for November 16, 2011 1:00 pm

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2010-ASL-051	Jason Seely Christensen Northstar Alarm Services, LLC 1280 S 800 E Ste 200 Orem, UT 84097-0000	Violation of G.S. 74D-10(a)(12) - Accepted payment in advance for services not performed within a reasonable period.	The actions by Northstar Alarm Services, LLC to the consumer have been satisfied. The Board found violations pursuant to 12 NCAC 11 .0123 - Consumer Contract and Disclosure Requirements for Alarm Services. The company's name, address, telephone number, and North Carolina Alarm Systems License Number and the North Carolina Alarm Systems Licensing Board's address and telephone number should be on all contracts. It is requested that Mr. Jason S. Christensen notify all of the North Carolina customers with a new contract showing this information and notifying them by certified mail. Mr. Christensen will mail copies of the return receipts of these letters to Investigator Sarah Conner.	Accepted

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2011-ASL-013	William Earl Bunn Jr. ADT Security Services, Inc. 2700 Perimeter Park Dr Ste 100 Morrisville, NC 27560-0000	Possible violation of 74D	Case be dismissed - No violations of 74D found against ADT Security Services Inc. Also, staff to conduct an investigation and conduct an audit on Defender Security Company. Mr. John D. Sorrell, Qualifying Agent, is requested to submit samples of all contracts being used. The President of Defender Security Company and Mr. John D. Sorrell are requested to appear before the Grievance Committee when the audit and investigations are completed.	Accepted
2011-ASL-019	Jason Earle Lindquist Vivint, Inc. 4931 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-10(a)(5)(19) - Failing to correct business practices or procedures that have resulted in a prior reprimand by the Board. Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services.	Case be dismissed-No violations of 74D	Accepted

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2011-ASL-020	Stanley Lewis Huffstetler IV Lewcrys Property Maintenance P O Box 637 Dallas, NC 28034-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Staff will work with the Board's attorney to determine what criminal charges or injunction relief can be filed against Mr. Stanley L. Huffsteller, IV and Lewcrys Property Maintenance for failing to cease and desist for prior violations.	Accepted
2011-ASL-024	Jason Earle Lindquist Vivint, Inc. 4931 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-10(a)(5)(19) - Failing to correct business practices or procedures that have resulted in a prior reprimand by the Board. Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services.	Case be dismissed-No violatiions of 74D.	Accepted
2011-ASL-025	Jason Earle Lindquist Vivint, Inc. 4931 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-10(a)(5)(19) - Failing to correct business practices or procedures that have resulted in a prior reprimand by the Board. Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services.	Case be dismissed-No violations of 74D.	Accepted

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Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2011-ASL-029	Jason Earle Lindquist Vivint, Inc. 4931 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-10(a)(5)(19) - Failing to correct business practices or procedures that have resulted in a prior reprimand by the Board. Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services.	Case be dismissed-No violations of 74D.	Accepted
2011-ASL-034	Jason Earle Lindquist Vivint, Inc. 4931 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-10(a)(5)(19) - Failing to correct business practices or procedures that have resulted in a prior reprimand by the Board. Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services.	Case be dismissed-No violations of 74D.	Accepted