



North Carolina Department of Public Safety

Division of Juvenile Justice

Roy Cooper, Governor
Erik A. Hooks, Secretary

Timothy D. Moose, Chief Deputy Secretary
William L. Lassiter, Deputy Secretary

COMMUNICATION TO VOLUNTEERS AND VISITORS

COVID-19

To this point, there have been no confirmed COVID-19 infections in North Carolina Juvenile Justice facilities. In keeping with our mission of protecting our juveniles, staff and the public and to combat the spread of COVID-19, effective Monday, March 16, 2020, we are suspending visitation and volunteer activities internal and external to the facility. This suspension will include service planning meetings. Please understand that you are vital to what we do, and you are also a part of the public that we are trying to protect.

For those family members and friends, we understand that you are vital to the juvenile's well-being and positive mindset. We will do what we can to increase the frequency of phone calls. We encourage you to call the facility should a true family emergency occur so that we can relay that information to your loved one. We encourage both the juvenile and his/her family and friends to correspond more frequently during this time period.

To our volunteers, we know how dedicated you are to your volunteer service, and we look forward to your return as soon as possible. Though we are endeavoring to contact all of our volunteers, should a volunteer arrive at a facility during this temporary restriction, we will kindly ask that they return home.

Juvenile Justice facilities maintain readiness for situations such as the one we currently face. We have formed an incident command team comprised of leaders and medical experts from our health system. The team is leading our efforts to meet the COVID-19 challenge. We ask for your support, understanding and patience during this time.

We will reevaluate all suspended activities in 30 days. We ask that you keep us in your thoughts and/or prayers if applicable and we will do the same for you.

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