Hurricane Isaias
FEMA-4568-NC
Declaration Date: October 14, 2020

PUBLIC ASSISTANCE APPLICANT BRIEFING
Welcome to the NCEM Public Assistance Isaias Applicant Briefing

Kathryn Van Tol
Legal Counsel
NCEM

Debra Medina
Team Lead
Central NC
NCEM

Charmaine George
Team Lead
Western NC
NCEM

Brian Snell
Team Lead
Eastern NC
NCEM

Mary Glasscock
State Operations Lead
NCORR/NCEM
AGENDA

✓ Event Details
✓ Public Assistance Program Overview
✓ 4 Steps To FEMA Reimbursement
  1. REGISTER in FEMA Grants Portal & EMGrants
  2. SUBMIT Registration Documents
  3. DOCUMENT Expenses
  4. BUILD Projects
✓ Public Assistance Alternative Procedures *and* 406 Mitigation for PA projects
✓ Debris Operations & Monitoring
✓ Procurement Using Federal Guidelines
✓ NCEM Contacts and NCEM/FEMA Resources

✓ Look For helpful resources linked within these slides
Attendance and Questions

Ask Questions!

• Type questions in the chat box and include your organization name so we know who you are (for example: Deidre Smith - Carolina County)

• We’ll answer as many questions as we can during this NCEM Applicant Briefing but we cannot address all specific expense eligibility questions during this briefing

• You can type your question in the chat box, or ask it at a noted pause for questions

• This briefing is to get your reimbursement process started so FEMA and NCEM PA can assist you directly

In the chat box, please enter:
1. Your Name
2. Your Unit of Government or Private Non-Profit (PNP) Organization’s Name
3. Email
Housekeeping Tips

Please keep your microphone muted until we’ve come to a break for questions. Mute control is located in the WebEx controls bar, shown below.
Event Details

Hurricane Isaias Specifics
Event Details

- Major Disaster Declaration: FEMA-4568-NC
- Declaration Date: October 14, 2020
- Incident Period: July 31 ending on August 4, 2020
- RPA Deadline: **November 13, 2020**
- Categories of Work: All – Emergency (A&B) and Permanent Work (C-G)
- Category Z – Please continue to capture your direct and indirect costs

**Resource**

FEMA Isaias (FEMA-4568-NC) Event Website
NEW THRESHOLDS FOR FEDERAL DISASTER EVENTS STARTING OCTOBER 1, 2020

For all eligible subrecipients of FEMA Public Assistance funding, the damage cost indicators are as follows for disasters declared on or after October 1, 2020:

**Countywide Damage Cost Indicators**
The FEMA Countywide Per Capita indicator has increased to $3.89 (up from $3.84)

**Statewide Damage Cost Indicators**
The FEMA Statewide indicator has increased to $1.55, which takes the State of North Carolina’s PA threshold to $14.78M in disaster-specific damages to qualify for FEMA Public Assistance (up from $14.3M)

**Small Project and Large Project Thresholds**
The Small Project/Large Project Threshold is now $132,800 (up from $131,100)
Small: Any project that has costs that total 132,800 or less is considered a small project
Large: Any project that has costs that total 132,800.01 or greater is considered a large project

**Costs to Write a FEMA PA Project**
FEMA PA requires at least $3,320 in damages to write a PA project (up from $3,300)
Hurricane Isaias - Declared Counties

15 Counties Declared: Beaufort, Bertie, Brunswick, Carteret, Chowan, Columbus, Craven, Hertford, Hyde, Jones, New Hanover, Onslow, Pamlico, Pender, and Pitt
FEMA Public Assistance Program – Getting Started

Public Assistance Program Overview
FEMA PA Quick Facts

• Public Assistance is a **reimbursement** program that provides federal funding to help communities respond to and recover from disasters

• Applicants must submit **Requests for Public Assistance** (RPAs) within 30 days of the FEMA disaster declaration date

• FEMA and NCEM PA work with applicants to compile their **damage inventory**, a detailed list that may include emergency **work performed** and permanent work to fix disaster-damaged buildings, washed-out roads, downed utilities, schools, hospitals and other infrastructure

• **Government entities and nonprofits** need to submit **documentation** so FEMA can make eligibility determinations to continue moving the **eligible costs** toward **obligation**.

FEMA obligates funds and drops those funds to the state once a project meets all eligibility requirements and NCEM, as Recipient, will pay NC’s Subrecipients.
Public Assistance (PA) Program

Provides grants to eligible State and local governments, and certain private non-profits (“Subrecipients”) to assist with the cost of responding to and recovering from disasters.

The term Applicant and Subrecipient are interchangeable, though technically you are an Applicant until you are approved by FEMA, when you become a Subrecipient of FEMA PA funds.

Governing Laws, Regulations, and Policies

- Stafford Act
  - Law
- 44 CFR
  - Program Regulations
- 2 CFR
  - Procurement Requirements
- PA Program & Policy Guide (PAPPG)
  - Policy

Resource: FEMA Public Assistance Program and Policy Guide
Steps You **Must** Take Advance the FEMA Public Assistance Process:

1. **Step 1:** REGISTER in FEMA Grants Portal & EMGrants
2. **Step 2:** SUBMIT Registration Documents aka “the RPA”
3. **Step 3:** DOCUMENT Actions Taken & Expenses
4. **Step 4:** BUILD Your PA Projects

**LET’S GET STARTED . . .**
Step 1: REGISTER in FEMA Grants Portal & EMGrants

FEMA Grants Portal Registration for FEMA
EMGrants Registration for NCEM
What is the FEMA PA Grants Portal?

FEMA Grants Portal is where you work directly with FEMA to build, review and track your PA projects.

Create
Organizational profile to include primary and secondary PA contacts and any relevant staff that need to be in the loop

Submit
Your Request for Public Assistance (RPA)

Assign
Roles within Grants Portal to organizational staff

Upload
Expenses ("damage inventory") and all related documentation

Receive & Respond
To FEMA and NCEM PA’s requests for information

Upload and Update
Information related to reimbursement request (information will vary depending on specific expenses)
All Interested Applicants Should Register

Public Entities include:
- Counties
- Cities
- Public Schools
- Community Colleges
- K – 12 Schools & Public Universities
- Private Colleges
- Water and Sewer Authorities
- Airport Authorities
- Public Transportation Authorities
- Public Housing Authorities
- Regional Councils of Government
- Other Political Subdivisions of the State

Private Non-Profits (PNP) include:
- Community Center
- Custodial Care Facility
- Educational or Arts Center
- Emergency Care Facility
- Homeless Shelter
- Library
- Medical Care Facility
- Rehabilitation Facility
- Senior Citizen Center
- Shelter Workshop
- Utilities
- Houses of Worship
- Emergency Services
- Low Income Housing
- Assisted Living
- Child Care
- Day Care (for individuals with disabilities or access and functional needs)
- Food Assistance Programs
- Health and Safety Services
- Animal Control Services
- Domestic Violence Services
- Residential Services for Individuals with Disabilities

Not Sure Your Non-Profit Qualifies? Register Anyway!
Who Is The Applicant?

Private Non-Profits (PNPs):
• **ALL** PNPs must be tax exempt under Sections 501(c), (d), or (e) of the Internal Revenue Code of 1954, or through the North Carolina Secretary of State
• For Permanent work repairs **Non-Critical Non Profits** have to apply to the Small Business Administration (SBA) to be eligible for Public Assistance

Units of Government:
• Individual departments **will not** create their own Organization Profile
  • *Example*: Office of Sheriff is included under County
  • *Example*: City Public Works Department is included under City
  • *Example*: Individual public school will roll up under Board of Education/other LEA
• Individual departments will submit for reimbursement **through their unit of government**

Questions? Contact your **NCEM PA Grants Manager or Team Lead**
Not Registered With FEMA Yet? Here’s How To Do It

1. If you aren’t already registered with FEMA, go to the FEMA Grants Portal to apply.

2. Submit a New Registration request. Prepare to provide all of your organization’s ownership information in one sitting including DUNS and EIN, if applicable.

3. FEMA will send you an email letting you know whether or not your organization was deemed eligible for Public Assistance funding.

4. Once you are registered in the FEMA Grants Portal for your approved organization, you will be able to log in and invite necessary staff and stakeholders to also register.

Register with FEMA at grantee.fema.gov
FEMA Grants Portal - What Happens Next?

• You will receive an email from support.pagrants@fema.gov prompting you to complete your registration with a new password that you choose

• Answer the basic questions about your organization and submit them to FEMA

• Once your organization is approved you will receive another email that will prompt you to log back in and set a security question and password and add any personnel with roles and responsibilities you choose

Registration in FEMA Grants Portal is One and Done!
Already Registered with FEMA? Review Your FEMA Grants Portal Profile

- **Confirm log in**
  - Any NCEM PA staff can reset your password if needed
  - If you already have an NCEM PA Grants Manager, contact your grants manager
  - If you do not know your NCEM PA Grants Manager, see map at end of this presentation

- **Update personnel information**
  - All needed personnel are added
  - Contact information is up to date (email, etc.)

- **Ensure all policies are up to date**
  - Most recent Insurance Information
  - Most recent Personnel Policy

- **PNPs Only: Ensure your PNP documentation is complete & accurate**
  - Tax Exempt Certification
  - Articles of Incorporation, Charter, By-Laws, etc.
EMGrants is now NCEM PA’s official online system used to manage subrecipient’s payments and time-critical requests, providing subrecipients full visibility on each project for each disaster.

**Subrecipients can now log into EMGrants to initiate and track:**
- Requests for Reimbursement
- Time Extension Requests
- Scope of Work Change Requests
- Closeout Requests
- Appeal Requests
- FEMA-Required Quarterly Reports

*Questions? Contact your [NCEM PA Grants Manager or Team Lead](mailto:grantsmanager@ncem.nc.gov)*
EMGrants – Registration #1
Organization, then Staff
EMGrants – Registration #2

You’ll set up your organization first, then add yourself and necessary staff to that organization.

Resource

Questions? Contact your NCEM PA Grants Manager or Team Lead
Your organization will look a lot like this example.
Access to both the **FEMA Grants Portal** and **EMGrants** is essential for successful project management and cost reimbursement.

**FEMA Grants Portal**: Use this online portal to build your PA projects, submit projects & costs, stay on top of FEMA’s activities and track your events and project statuses.
- Must be registered
- Submit your projects
- Submit your costs
- Review project activities

**EMGrants**: Payment Management and Deadline-Specific Task Requests
Use this online portal to request payments and various actions that operate using strict FEMA-defined timelines and include:
- Get Paid
- Time Extension Requests
- Scope Change Requests
- Project Closeout Requests
Questions?
Step 2: SUBMIT Disaster Documents

Required by the State and FEMA
## Required Registration Documents
**FEMA and NCEM**

<table>
<thead>
<tr>
<th>Disaster Event Documents - Required</th>
<th>How to Submit</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Request for Public Assistance (RPA)</td>
<td>Complete in FEMA Grants Portal</td>
</tr>
<tr>
<td>2. Funding Agreement - State-Applicant Disaster Assistance Agreement (SAA) and Designation of Applicant’s Agent (DAA)</td>
<td>Complete in EMGrants for NCEM</td>
</tr>
</tbody>
</table>

The Funding Agreement in EMGrants contains everything needed to begin receiving reimbursement from NCEM, as long as your W-9 is also up to date with NCEM PA.

The FEMA RPA & the NCEM Funding Agreement are both required for each **disaster event**.
An RPA is required by FEMA for each federal disaster event.

FEMA Grants Portal

Register organization and all relevant personnel.

https://grantee.fema.gov/
EMGrants

Register organization’s relevant personnel.

“Funding Agreement Template”

https://emgrants.nc.gov
### What Is The RPA?
Subrecipients must submit their stated interest to participate in the FEMA PA program. You’ll do this via FEMA Grants Portal for each federal disaster event.

### Where Do I Get It?
Only available through the FEMA Grants Portal – need to Include DUNS, EIN & FEMA FIPS number *(if FIPS is available)*

(To get a DUNS number: [https://www.dnb.com/duns-number.html](https://www.dnb.com/duns-number.html))

### How Do I Submit This RPA?
Submit through the FEMA Grants Portal  
**Deadline:** 30-days from your county’s declaration date

---

Once your RPA is approved, NCEM PA or FEMA will be in touch to guide you through the reimbursement process and answer specific expense eligibility questions.

---

Questions? Contact your [NCEM PA Grants Manager or Team Lead](#)
Private Nonprofits must submit additional info for their RPA:

1. Tax Exemption Certification documentation:
   • IRS Letter showing 501 (c),(d) or (e) status, or
   • NC Secretary of State Tax Exempt Letter
2. Proof of Ownership (deed) or Legal Responsibility (lease)
3. Corporate Documents: Articles of Incorporation, Charter, By-Laws, etc.
4. Accreditation (for private educational organizations only)

**FEMA PA is not available to private companies or for-profit corporations or other for-profit entities**
<table>
<thead>
<tr>
<th><strong>What Is The SAA?</strong></th>
<th>Contract between State and Applicant that authorizes reimbursement payments, located as part of your Funding Agreement.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Where Do I Get It?</strong></td>
<td>In EMGrants, the Funding Agreement section, after you log in. You must have submitted your RPA in the FEMA Grants Portal to get in to EMGrants. <em>Include your Federal Tax I.D.</em></td>
</tr>
<tr>
<td><strong>How Do I Submit It?</strong></td>
<td>Within EMGrants, which will now serve as a storage location for documents related to funding from NCEM.</td>
</tr>
</tbody>
</table>
NCEM EMGrants:
Funding Agreement #2
Designation of Applicant’s Agent (DAA)

**What Is The DAA?**
Designates organization’s agents who will be the primary and secondary contacts for the Applicant.

**Where Do I Get It?**
The DAA is also waiting for you in the Funding Agreement portion of EMGrants. You’ll be prompted throughout the process.

**How Do I Submit It?**
Within EMGrants, which will serve as a storage location for documents related to funding from NCEM.

Questions about submitting your RPA or your NCEM Funding Agreement? [Contact your Grants Manager.](#)
What Happens Next?

• After your RPA is approved, you will be assigned an NCEM PA grants manager

• FEMA and NCEM will each assign you a primary point-of-contact

• Your FEMA and NCEM contacts will reach out to you soon after your RPA is approved by FEMA

• Document your expenses so you will be ready to start applying for reimbursement

You don’t have to submit expenses to complete the registration process – go ahead and register now!
# Audit Requirements

<table>
<thead>
<tr>
<th>Federal Single Audit Requirement (2 CFR § 200.500(a))</th>
<th>State Single Audit Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expenditures in a fiscal year</td>
<td>$750,000 or more in federal awards</td>
</tr>
<tr>
<td>Applies to</td>
<td>All non-Federal entities (state, local government, PNP)</td>
</tr>
<tr>
<td>Timing of single audit</td>
<td>When annual financial audit is conducted</td>
</tr>
</tbody>
</table>

- Discuss these requirements with your local auditor to determine the type of audit your organization must have.
- When your audit is complete, upload a copy to your home page in EMGrants and notify your NCEM PA Grants Manager.
Registration/Disaster Documents Process Recap

Register your organization through FEMA Grants Portal

Submit through FEMA Grants Portal

Submit your Funding Agreement through EMGrants
Questions?
EXPENSES

DOCUMENT the Work

Document Your Activities and Expenses Thoroughly for FEMA Reimbursement
The four basic components of PA eligibility are______.

Scenario 1: Town of Anyplace is using an office building as a storage facility at the time of a Hurricane that caused damage to the building including lighting, wall and floor finishes.

1. Will FEMA restore the office building to pre-disaster condition?

2. Any of the items typical to an office building such as lighting, walls and floor finishes will be eligible expenses. True/False.
Types of Costs

- Force Account Labor
- Force Account Equipment
- Materials
- Contract Work
- Rented Equipment
FEMA Grants Portal:
Support Center-Resources Tab provides examples

Or find them at:
✓ FEMA Library

Confused about FEMA forms? Create excel spreadsheet to track expenses – FEMA or NCEM PA staff will help you after you have completed registration!
Force Account Labor

- Reimbursement for personnel expenses
  - Category B: **overtime** only
  - Fringe benefits are eligible
  - Overtime is paid based on personnel policy
  - Reassigned employees paid at their regular rate of pay
  - Temporary employees are also eligible for overtime and regular time

*Provide a copy of current personnel policy and a sample of your actual time sheets*
Force Account Labor – Personnel Policies

For overtime/hazard duty pay to be eligible for FEMA reimbursement, personnel policies:

1. Must be adopted in writing prior to the date of the event (for this event, prior to July 31, 2020)

2. Cannot make award of overtime discretionary
   Ex: “The Board may, in its discretion, award overtime pay” will not be reimbursable

3. Cannot make overtime rate higher in a federally declared disaster than in a non-federally declared disaster

4. Cannot make award of overtime contingent on receipt of federal funds
   • No - “In the event of a federally declared disaster, overtime will be paid.”
   • No - “Overtime will be awarded subject to FEMA reimbursement.”
   • No - “You will receive time-and-a-half if this is a federal disaster declaration.”
Force Account Equipment

• Reimbursement for use of applicant-owned equipment

• Examples: Law enforcement and first responder vehicles, pickups, mobile command trailers, generators

• Equipment rates:
  1. Use State/Local rates, or
  2. FEMA Schedule of Equipment Rates

Resource ✔ FEMA Equipment Rates
Materials

• Reimbursement for materials and supplies
  • Newly purchased for disaster
  • Taken from applicant’s inventory

Keep all invoices, receipts, inventory control registers, maintenance records, etc.
Rented Equipment

• Reimbursement for rental equipment

• Examples: Forklifts, Pumps, Generators, Lifts, etc.

*Keep your rental agreement and retain receipts to validate rented equipment costs*
Contract Work

• Reimbursement for hiring outside contractors to perform eligible emergency protective measures work

• Temporary employees on your payroll are not contractors – they are force account labor

• Check for debarred contractors (EPLS)

  ✓ www.sam.gov – Excluded Parties List System

• Document your procurement process for all contracts

• Upload your local procurement policy in the Grants Portal
Duplication of Benefits

- FEMA will not reimburse for expenses paid for with any other funding sources, including insurance payments, bank loans, or state grants
- Keep track of ALL expenses, and
- Keep track of which expenses have been paid for with other funds
- Document insurance payments for property damages
- Be prepared to demonstrate no duplication of benefits if requested by FEMA
Questions?
BUILD Your Projects

Submit your expenses in FEMA Grants Portal
FEMA PA Interesting (and Actual)
Disaster Damage Scenario

1) What is this?
2) Is this an eligible facility?
3) Categories of Work likely involved?
4) What might FEMA PA fund?

FEMA Public Assistance Program and Policy Guide
### Basic Elements of Eligibility and Overall Responsibilities

#### Understanding the Public Assistance Responsibilities

<table>
<thead>
<tr>
<th>FEMA</th>
<th>Recipient (State)</th>
<th>Subrecipient (Applicant)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coordinates with all Federal, State, Local agencies</td>
<td>Educates subrecipients</td>
<td>Requests assistance</td>
</tr>
<tr>
<td>Establishes Joint Field Office</td>
<td>Works with FEMA to manage Public Assistance Program</td>
<td>Identifies damaged facilities</td>
</tr>
<tr>
<td>Collects project and cost data</td>
<td>Collects project and cost data</td>
<td>Provides information to support request</td>
</tr>
<tr>
<td>Approves grants and obligates funds</td>
<td>Disburses grants to applicants (Ex: Community, county, local public entity)</td>
<td>Maintains accurate documentation</td>
</tr>
<tr>
<td>Provides Technical Assistance</td>
<td>Monitors and manages use of grants by subrecipients</td>
<td>Performs necessary work (repairs, debris, etc.)</td>
</tr>
</tbody>
</table>

FEMA, the State/Recipient, and Subrecipients have specifically denoted responsibilities throughout the lifetime of any one federal disaster declaration involving FEMA funding.

FEMA must determine that each building block is legally eligible, starting at the foundation with the Applicant working up toward cost to ensure full eligibility.
FEMA PA Cost Thresholds

Project Minimum: $3,320
Small Project Threshold: $132,800

Small Projects – paid on estimates and do not need supporting documentation submitted to FEMA or NCEM (the exception is insurance proceeds)

Large Projects – paid on actual costs/invoices or a fixed-cost offer from FEMA plus all supporting documentation, including insurance, loans, or other grants

Expedited Large Projects – paid at 50% up front, then remainder paid with supporting documentation

Resources
FEMA Per Capita Project Thresholds and Impact Indicators
The Four Basic Elements of Eligibility

**Applicant:** State, Local, Tribal, Territorial governments, and certain types of private nonprofit organizations (PNPs) are eligible Applicants for Public Assistance.

- The Applicant is responsible for demonstrating that each component of the pyramid is eligible by providing supporting documentation.

**Facility:** Facilities must be owned and/or managed by the State, Local, Tribal, Territorial governments or PNP’s that have legal responsibility to make repairs. Facilities must have been active and operational at the start of the incident period.

- A facility (culvert, roof, playground, laboratory) that has not been maintained may be deemed ineligible by FEMA due to deferred maintenance issues. FEMA regularly reviews maintenance records to qualify damage costs on hard-hit facilities.
The Four Basic Elements of Eligibility

**Work:** Must be required to repair and restore a facility to its pre-disaster condition as a direct result of a declared incident and performed within the designated disaster area.

- Must restore the damaged facility to its pre-disaster design and function, including applicable & required codes and standards, and any identified eligible mitigation measures.
- There are options if a facility has

**Cost:** To be eligible for reimbursement under the Public Assistance Program, costs must be directly tied to the performance of eligible work. Work must also be deemed “necessary and reasonable” to accomplish the work properly and efficiently.

- Must be compliant with Federal, State and local requirements for procurement.
- Reduced by all applicable credits, such as insurance proceeds and salvage values.
Applicant Eligibility ≠ Expense Eligibility

• Costs must be incurred by an **eligible applicant**
• Damage costs must be a **direct result** of the disaster event
• The applicant must be **within the designated area** (county/tribal nation) covered under the declaration
• The facility or facilities must be under the **documented, legal responsibility** of the applicant
• The costs requested for reimbursement must be **reasonable and necessary**
• Emergency work (Category B only) addresses an **immediate, short-term** threat.
• Please get to know your GM and Team Lead for your region: western, central and eastern, and your county Emergency Management teams

*For now - document, document, document everything!*
Critical vs. Non-Critical PNP’s

PNPs must provide a ruling letter that they have been granted tax exempt status by:
• The IRS as a 501(c), (d), or (e) of the Internal Revenue Code of 1954 or
• The State of North Carolina as a non-revenue producing organization doing business under state law.

Non-critical private nonprofits must apply for a disaster loan from the Small Business Administration. The determination letter from the SBA must be uploaded to FEMA Grants Portal.

Non-Critical but Essential PNP’s Include:
Senior citizen and community centers, houses of worship, custodial and day care services, assisted living and low-income housing, homeless shelters and rehabilitation services, performing or community arts centers, libraries, zoos and museums.

Critical PNP’s Include:
Hospitals and other medical treatment facilities; utilities, including water, sewer and electrical systems; nursing homes; private schools that provide elementary or secondary education; emergency services and institutions of higher education.
Emergency Work (Categories A & B)

- Subrecipients have six (6) months from declaration date to complete all emergency protective measures.
- Category A – Debris Removal: Both Regular & Overtime are eligible.
- Category B – Emergency Protective Measures: Only Overtime is Eligible.
- NCEM, as Recipient, can grant an additional six months to the timeline – subrecipient must submit request.

Temporary Facilities may also be eligible for PA when services provided by public, Tribal and PNPs are disrupted due to a major emergency or disaster event.
FEMA Public Assistance Categories of Work

**Permanent Work** (Categories C, D, E, F & G)

- Subrecipients have 18 months from Declaration Date to complete Permanent Work
- Overtime and Regular Time Labor Costs are eligible
- Time extensions up to an additional 30 months may be granted by NCEM for permanent work. All extension requests must be submitted to the NCEM Public Assistance team using EMGrants.
Work or Activity Timelines

<table>
<thead>
<tr>
<th>Work Type</th>
<th>Duration (Months)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Debris clearance</td>
<td>A 6</td>
</tr>
<tr>
<td>Emergency work</td>
<td>B 6</td>
</tr>
<tr>
<td>Permanent work</td>
<td>C – G &amp; Z 18</td>
</tr>
</tbody>
</table>

Time Extension Requests

“Based on extenuating circumstances or unusual project requirements beyond the control of the subrecipient, the Recipient (NCEM) may extend the deadlines for an additional 6 months for debris clearance and emergency work, and an additional 30 months on a project by project basis for permanent work.”

Requests for time extensions beyond the recipient's authority shall be submitted by the recipient to the (FEMA) Regional Administrator and shall include the following:

(1) The dates and provisions of all previous time extensions on the project; and

(2) A detailed justification for the delay and a projected completion date.
Category Z Projects for Your Management Costs

Management Costs (Category Z) – subrecipients and recipients of FEMA PA funds may be reimbursed up to 5%* of their total eligible work costs to assist with disaster recovery.

Category Z projects require Quarterly Reporting for both small and large projects.

Examples of indirect and direct costs include, but are not limited to:
• Attending a FEMA or NCEM webinar or training related to the disaster
• Evaluation of hazard mitigation measures for a specific PA project
• Collection, copying, filing, or submittal of documents to support the project
• Solicitation, review, and processing of contracts for project work needing to be done
• Staff or temp employee salaries for performing activities above, and project-specific activities like quarterly reporting, closeout process, writing time extension letters)

*5% cap calculation based on final actual eligible project costs, including Federal and non-Federal cost shares, after insurance and any other reductions.
FEMA PA - Small and Large Projects

Project Minimum: $3,320
Small Project Threshold: $132,800

*FEMA requires at least $3,320 in direct damage costs to write a PA project

A small project is eligible work, either emergency or permanent, that for FY 2020 falls between $3,320 to $132,800.

- The federal cost share is paid upon approval
- Funding is based on a reasonable estimate
- Certification of project completion is required
- You are not required to upload documentation; but you do need to keep it!
- Your small project may be chosen for random validation by FEMA or NCEM in the future

Large projects are based on actual costs to complete the eligible scope of work (or a FEMA “fixed cost offer”) above $132,800.

- Federal cost share is paid as work is accomplished or completed or upon agreement of a “fixed-cost offer”
- Final assistance for permanent work is based upon actual costs or an estimate using approved cost estimating tools
- All documentation must be uploaded to EMGrants and formal EMGrants Closeout requests are required
Small Project Certification

• Intention is to reduce the documentation burden on the Applicant

• Only Eligible for small Category B-G completed work projects

• FEMA develops projects based on the certification and cost summaries provided

• By submitting a project to FEMA, the Recipient (NCEM) is certifying that all costs reported on that project were incurred for work that was performed in compliance with FEMA laws, regulations, policy and guidance

Not applicable to Cat A/Debris projects

Resources
More About Certifying Small Projects: 44 CFR §204.53
Subrecipient Responsibilities

There are activities required for your projects and payments to move forward, specifically:

1) **Funding Agreement** = SAA, DAA and W-9 *(if W-9 not already on file)*

2) **Proper documentation** must be uploaded in EMGrants as well as FEMA Grants Portal (drag and drop works)

3) **FEMA-required Quarterly Reports for projects** must be submitted at the project level in EMGrants

4) **Large Project Request for Reimbursement (RFRs), Time Extension Requests and Appeals** must be initiated by you in EMGrants for the process to begin
Questions?
ALTERNATIVE PROJECTS & MITIGATION FOR PA PROJECTS

Building Back Smarter
Alternative Procedures *aka 428*

For Permanent Work (Large Projects Only)

- Allows grants based on fixed estimates (also called fixed-cost or capped projects.)
- Subrecipient accepts responsibility for actual cost over-runs above estimate; applicant can use excess funds for FEMA-approved purpose.
- Consolidation of multiple permanent work PW’s across categories.
- 406 Hazard Mitigation funding can be included in fixed amount.
Alternative Procedures aka 428

All large projects now receive a fixed-cost offer from FEMA

• You have 30 days to accept or reject this fixed-cost offer.
• If you do not accept, your project will revert to a standard project.
• You have 18 months to identify a project that FEMA will accept.

About the 50% Rule (aka Repair vs. Replacement)

If you have eligible facility or facilities that have been substantially damaged, especially those facilities that have been repetitively damaged by the same type of disaster event, please talk with FEMA during the project development process to see if your organization will quality for additional mitigation measures. - 44 CFR Section 206.226 (d)(1)
FEMA considers PA project mitigation measures to be cost effective if any of the following criteria are met:

1) Cost for the mitigation does not exceed 15 percent of the total eligible repair cost of the facility or facilities for which the mitigation measure applies.

2) Mitigation measure is specifically listed in Appendix J: Cost-Effective Hazard Mitigation Measures, AND the cost of the mitigation measure does not exceed 100 percent of the eligible repair cost.

3) Subrecipient can demonstrate through an acceptable benefit-cost analysis (BCA) method that the measure is cost-effective. Many mitigation measures that do not meet the first two requirements above prove to be cost effective based on a BCA.

Appendix J – from the FEMA PAPPG, page 242
Is this 404 Mitigation or 406 Mitigation?

**404/HMGP - an NCEM-run program**
- Separate HMGP program run by NCEM’s HM Team
- Structural measures & non-structural measures (such as planning, property acquisition, drainage projects)
- Not necessarily disaster-specific
- Often about residential mitigation measures, but also infrastructure with the BRIC program
- Applies throughout the state in most disasters
- Key purpose of HMGP is to ensure that the opportunity to take critical mitigation measures to reduce the risk to life & property

**406/PA – a FEMA-run program**
- Implemented through the FEMA PA Program
- Structural Measures directly related to the project
- Must apply to damaged elements of the facility for the current federally-declared disaster
- **Always** about infrastructure projects for units of government and certain eligible private non-profits
- Funding is based on a project-by-project evaluation for cost effectiveness and other requirements per the FEMA PAPPG
- Codes and standards are not considered mitigation
FEMA PA/406 Mitigation
Buildings

Elevate

The Imperial Center – City of Rocky Mount
Kinston’s Peachtree wastewater treatment plant was completely flooded in Floyd; the plant was completely relocated and combined with Kinston’s existing Northside plant - now there is one large regional facility.
FEMA PA/406 Mitigation
Drainage / Crossings

Jacksonville, NC
For example: Access covers, Sewer lines, and Pump stations.

**Before:** This well site flooded during Hurricane Floyd (1999).

**After a PA project written with 406/HM:** The well site was relocated. Reconstruction of well head and controls above 100-year flood elevation. Area cleared to prevent any trees from falling on well head controls.
FEMA PA/406 Mitigation

Bridges

For example: Low span bridges & Restraining cables on bridges

Bridge with repetitive flooding in Boone, NC with FEMA PA 406 Mitigation
Questions?
DEBRIS

Debris Operations & Debris Monitoring
Phases of Debris Operations

**Phase I (Response)**
Clearing debris that hinders immediate life-saving actions and poses an immediate threat to public health and safety ("Cut & Shove")

*Any roads or road system*

**Phase II (Recovery)**
Removal & disposal of debris that hinders the orderly recovery of the community and poses less immediate threats to health and safety

*Legal responsibility for road/right-of-way*
Road Systems: State/Federal

- Federal: US & NC routes (e.g., US64, NC12)
- State: SR routes (e.g., SR1234)
- Generally the responsibility of NCDOT
- Local government may be eligible if MOA w/ NCDOT is activated
- Important to coordinate with NCDOT if local government intends to remove debris (Phase II)

Road Systems: Local/Municipal

- Debris removal is responsibility of local government that owns or maintains road system
Debris Site & Documentation Considerations

**Debris Management Sites**

- **Pre-Disaster Needs**
  - Identify *Debris Management Site (DMS) locations* with NCDEQ, Solid Waste
  - Get *Conditional Approval in advance* for potential use
- Be certain to Permit and Activate
- Be certain to request formal activation of site **before using the site**

**Reimbursement Documentation**

- Provide a copy of permit ("DS-Number") to FEMA to put in projects
- DMS’s are *temporary* & must be cleared/closed within 6 months of receipt of first disaster debris
  - Do you need to request a time extension through EMGrants?
- FEMA PA now allows applicants to be reimbursed for **straight time labor**

---

Resource ✅ **NC DEQ Solid Waste – Disaster Debris**
Debris Monitoring

• **Applicants must monitor** for eligible debris locations & quantities removed
  ✓ Use Force Account labor/staff, temporary hires, or contract
  ✓ Monitor at all **pick-up, reduction and disposal** locations
  ✓ Document eligible pick-up locations, permit info and who managed what
  ✓ Document quantities with normal units of measurement (cubic yards or tonnage)

• Use a recommended load ticket system to quantify each load & **track from point of pickup to Debris Management Site (DMS) or landfill**, quantities **reduced at DMS**, and **loads hauled from DMS to final disposal**

• Monitor in tower at DMS to **quantify loads** coming in & **verify trucks** are empty upon departure from DMS

• Be sure to **monitor your monitors** (if using contract monitors)

NEW - Statewide Debris Contract for Local Governments and State Agencies

NCEM has procured debris operations and debris monitoring firms to manage local government and state agency disaster debris.

This is a voluntary program in place to benefit certain units of NC government.

Please contact your NCEM PA Grants Manager or Team Lead for more information.

You can also email debris@ncem.org and one of the NCEM PA Debris Team will get with you.

- Contracts are prepositioned by geographic regions (see Map).
- Primary, secondary and tertiary contracts for debris removal and monitoring have been awarded in each region.
- Contractors are required to provide bonds to secure their performance.

All units of local government and state agencies are eligible to activate the contracts in any type of disaster.

More About NCEM Debris Contract for Local Govt’s and State Agencies
Eligible Debris Examples

- Downed trees, hanging limbs, stumps, upturned root balls
- Sand, mud, rocks, soil
- Building components - glass, metal, roofing material, tile, gypsum board
- Dead animals, medical instruments
- Household appliances and electronic equipment
Ineligible Debris Examples

- Debris on vacant lots, forests, heavily wooded areas, unimproved property, unused areas and farmland
- Debris on commercial properties and industrial parks
- Reconstruction or new construction debris
- Normal household garbage
- Removal of underground structures, wells, tanks, septic systems, basements, pipe, storm shelters, swimming pools
- Removal of driveways, concrete pads, slabs, foundations
- Demolition of commercial structures

Private (but ungated and accessible) communities with debris that has been determined to be in the public interest by FEMA must still be the applicant’s legal responsibility
Top Disaster Debris Issues

- Improper procurement of debris contractors
- Improper contracts and unit costs for debris ops
- Insufficient or no monitoring
- No documented debris estimates
- Ineligible sole source (ex: extending beyond emergency circumstances)

- Failure to comply with environmental or historical requirements
- Failure to ensure proper permitting is in place for debris sites
- Incorrect contacts for necessary staff at other agencies
- Poorly organized debris response
Questions?
Procurement Requirements

Federal Procurement Requirements for FEMA Reimbursement
Federal Procurement Requirements

• Federal Uniform Guidance procurement requirements apply to FEMA Public Assistance grant funds (2 CFR Part 200; §§200.317-326)

• Requirements apply to all local governments and nonprofits that use federal funds to pay for contract costs

• Failure to comply with procurement requirements most common reason for reimbursement denial of eligible expenses
Which Set of Rules Do You Follow?

“The non-Federal entity must use its own documented procurement procedures which reflect applicable state, local, and tribal laws and regulations, provided that the procurements conform to applicable Federal law and the standards identified in this part.” 2 CFR § 200.318(a)
Basic Federal Procurement Requirements

1. Ensure full & open competition
2. Document procurement process
   • Written procurement policies required
3. Award contract to lowest responsive responsible bidder
   • Must justify why low bidder not awarded contract (deemed not responsive or not responsible)
4. Exceptions very limited
5. Cost-plus contracts prohibited; Time & Materials contracts limited
   • Bonds required for construction contracts costing $250,000 or more
6. Include all federal contract provisions
7. Solicit MWBE/HUB participation
8. Avoid conflicts of interest and accepting gifts from contractors
   • Written conflicts of interest policies required
9. Geographic preferences prohibited
10. Costs must be reasonable
    • Independent cost-price analysis required for contracts costing $250,000 or more
Purchase Contracts

Cost of Contract

$250,000
$90,000
$30,000
$10,000
$0

State Law
Federal 2 CFR
Most Restrictive

Formal Bidding
Sealed Bidding
Competitive Proposals (RFP)
Formal Bidding (state)
Informal Bidding
Small Purchase
Small Purchase (federal)

No Method
Micro Purchase
Micro Purchase

Even when generally following federal rules, some specific state requirements may still apply and vice versa.
Service Contracts

- **State Law**: No Method Required
- **Federal 2 CFR**: Sealed Bidding
- **Most Restrictive**: Sealed Bidding

Cost of Contract:
- $250,000
- $90,000
- $30,000
- $10,000
- $0

Micro Purchase

*Even when generally following federal rules, some specific state requirements may still apply and vice versa.*
Construction and Repair Contracts

Even when generally following federal rules, some specific state requirements may still apply and vice versa.
A/E/S Contracts

Even when generally following federal rules, some specific state requirements may still apply and vice versa.
MWBE Participation

• Applies to **All** Contracts regardless of type above micro-purchase threshold ($10,000)

• Requires 6 specific solicitation steps (Federal Uniform Guidance steps similar to state HUB good faith efforts for construction contracts)

• Local government must document their compliance with MWBE solicitation requirements

• State HUB requirements also apply to construction contracts involving a building

To assist with this requirement, post your RFP’s on:

Time/Materials and Cost-Plus Contracts

**Time & Materials**
Only allowed under **very specific** conditions:

1. For a reasonable time during circumstances where clear scope of work (SOW) cannot be defined
2. When **no other** possible alternative exists
3. **Must** set a ceiling price that the contractor exceeds at its own risk ("not-to-exceed" contract price)
4. Work must be bid when SOW can be defined

**Cost Plus**

- Also called “Cost Plus Percentage of Cost” contracts
- **Never** allowed under any circumstances under Federal law
FEMA Top 10 Procurement Mistakes

1. Violating bidding requirements
2. Sole source beyond emergency or exigent circumstances
3. Piggybacking
4. Time and materials contract w/o justification and not-to-exceed cap
5. Cost-plus contract – never allowed
6. No federal contract clauses
7. Geographic preference
8. No MWBE solicitation
9. No cost/price analysis
10. Inadequate or lack of documentation

Source: https://www.fema.gov/media-library-data/1506978167717-61cdf0784cbba7f976f8a66700f04f3e/Top_10_FEMA_Grant_Procurement_Mistakes_20170928.pdf
More information about Uniform Guidance and FEMA Procurement Requirements is available at:

**FEMA Procurement Disaster Assistance Team (PDAT) Website**

PDAT Resources when Procuring with Federal Grant Funds

Some communities may not always have the resources on hand to properly prepare for, respond to, or recover from a disaster.

When using **FEMA Public Assistance** funds to procure goods and services before, during and after a disaster, you must follow the **federal procurement under grant regulations**.

*Failure to follow the applicable rules may place your FEMA grant funding at risk.*
Questions?
We’re Here to Help

NCEM Public Assistance Isaias Timelines, Resources and Contacts
### Important Dates to Remember

<table>
<thead>
<tr>
<th>Required Action</th>
<th>Deadline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Request for Public Assistance (RPA)</td>
<td><strong>November 13, 2020</strong> (30 days from declaration date)</td>
</tr>
<tr>
<td>Emergency Work Completed</td>
<td><strong>April 14, 2021</strong> (6 months from declaration date)</td>
</tr>
<tr>
<td>Permanent Work Completed</td>
<td><strong>February 16, 2022</strong> (18 months from declaration date)</td>
</tr>
<tr>
<td>428 Alternative Procedures Signed (<strong>aka</strong> Fixed Cost Offer)</td>
<td><strong>February 16, 2022</strong> (Must be identified within 18 months from declaration date)</td>
</tr>
</tbody>
</table>

---

**Resource**

- **The Stafford Act**
- **44 CFR 206 Subparts G, H and I**
NCEM Web Resources

**NCEM Public Assistance Website**

**NCEM PA Tutorial Series**

**NCEM EMGrants Resources**
Contact NCEM Public Assistance

Statewide Map and Contacts
as of October 19, 2020
NC Division of Emergency Management
Public Assistance Contact Info

Grants Managers
11: Andrew (AJ) Yowler andrew.yowler@ncem.org
12: Michele Faison michele.faison@ncdps.gov
13: Andy Andrews andy.andrews@ncdps.gov
14: Tara Fikes tara.fikes@ncdps.gov
15: Tara Fikes tara.fikes@ncdps.gov

Grants Managers
6: Lance Sanders lance.sanders@ncdps.gov
7: Stacey Anderson-Ebener stacey.anderson-ebener@ncem.org
8: Shonda Corbett shonda.corbett@ncdps.gov
9: Eric Jefferson eric.jefferson@ncdps.gov
10: Stacey Anderson-Ebener stacey.anderson-ebener@ncem.org

Western Branch
Team Lead: Charmaine George charmaine.george@ncdps.gov
Western Support: Andrew (AJ) Yowler andrew.yowler@ncem.org

Central Branch
Team Lead: Debra Medina debra.medina@ncdps.gov
Central Support: Stacey Anderson-Ebener stacey.anderson-ebener@ncem.org

Eastern Branch
Team Lead: Brian Snell brian.snell@ncdps.gov
Eastern Support: Rebeca Reyes rebecca.reyes@ncem.org
## NCEM Recovery’s PA Field Operations Team

### Regional & County Assignments Detail

<table>
<thead>
<tr>
<th>Recovery Chief</th>
<th>Deputy Recovery Chief</th>
<th>State Operations Lead</th>
<th>State Operations Support</th>
<th>Recovery Legal Counsel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Todd Wright</td>
<td>Dot Henderson-Bell</td>
<td>Mary Glasscock</td>
<td>Meghan Hicks</td>
<td>Kate Van Tol</td>
</tr>
<tr>
<td><a href="mailto:todd.wright@ncdps.gov">todd.wright@ncdps.gov</a></td>
<td><a href="mailto:dot.henderson-bell@ncdps.gov">dot.henderson-bell@ncdps.gov</a></td>
<td><a href="mailto:mary.glasscock@ncdps.gov">mary.glasscock@ncdps.gov</a></td>
<td><a href="mailto:meghan.hicks@ncem.org">meghan.hicks@ncem.org</a></td>
<td><a href="mailto:kathy.vantol@ncdps.gov">kathy.vantol@ncdps.gov</a></td>
</tr>
</tbody>
</table>

### Administratives

<table>
<thead>
<tr>
<th>Charles Edwards</th>
<th>Deputy Recovery Chief</th>
<th>State Operations Lead</th>
<th>State Operations Support</th>
<th>Recovery Legal Counsel</th>
</tr>
</thead>
<tbody>
<tr>
<td>QA/QC</td>
<td>Dot Henderson-Bell</td>
<td>Mary Glasscock</td>
<td>Meghan Hicks</td>
<td>Kate Van Tol</td>
</tr>
<tr>
<td>919-605-8105</td>
<td>919-218-6642</td>
<td>919-306-8188</td>
<td>512-808-6349</td>
<td>984-218-3559</td>
</tr>
<tr>
<td><a href="mailto:charles.edwards@ncdps.gov">charles.edwards@ncdps.gov</a></td>
<td><a href="mailto:dot.henderson-bell@ncdps.gov">dot.henderson-bell@ncdps.gov</a></td>
<td><a href="mailto:mary.glasscock@ncdps.gov">mary.glasscock@ncdps.gov</a></td>
<td><a href="mailto:meghan.hicks@ncem.org">meghan.hicks@ncem.org</a></td>
<td><a href="mailto:kathy.vantol@ncdps.gov">kathy.vantol@ncdps.gov</a></td>
</tr>
</tbody>
</table>

### Contact Information

<table>
<thead>
<tr>
<th>Deputies</th>
<th>Supports</th>
<th>Assignment Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Western Lead</td>
<td>Charmaine George</td>
<td>Western Support: Andrew (AJ) Yowler</td>
</tr>
<tr>
<td></td>
<td>984-232-1460</td>
<td>Alleghany, Alexander, Cabarrus, Iredell, Rowan, Stanly, Wilkes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>11: Andrew (AJ) Yowler</td>
</tr>
<tr>
<td></td>
<td></td>
<td>512-822-7929</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:andrew.yowler@ncem.org">andrew.yowler@ncem.org</a></td>
</tr>
<tr>
<td></td>
<td>Central Lead</td>
<td>Central Support: Stacey Anderson-Ebener</td>
</tr>
<tr>
<td></td>
<td>Debra Medina</td>
<td>512-822-7946</td>
</tr>
<tr>
<td></td>
<td>984-218-2084</td>
<td><a href="mailto:Stacey.anderson-ebener@ncem.org">Stacey.anderson-ebener@ncem.org</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>12: Michele Faison</td>
</tr>
<tr>
<td></td>
<td></td>
<td>984-218-2498</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:michaele.faison@ncem.org">michaele.faison@ncem.org</a></td>
</tr>
<tr>
<td></td>
<td>Eastern Lead</td>
<td>Eastern Support: Rebeca Reyes</td>
</tr>
<tr>
<td></td>
<td>Brian Snell</td>
<td>512-822-7912</td>
</tr>
<tr>
<td></td>
<td>984-297-5659</td>
<td><a href="mailto:rebeca.reyes@ncem.org">rebeca.reyes@ncem.org</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>13: Andy Andrews</td>
</tr>
<tr>
<td></td>
<td></td>
<td>984-297-5642</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:andy.andrews@ncdps.gov">andy.andrews@ncdps.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>14: Tara Fikes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>984-222-5188</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:tara.fikes@ncdps.gov">tara.fikes@ncdps.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>15: Tara Fikes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>984-222-5188</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:tara.fikes@ncdps.gov">tara.fikes@ncdps.gov</a></td>
</tr>
</tbody>
</table>

### Additional Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
<th>County Assignments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Todd Wright</td>
<td>919-215-1672</td>
<td><a href="mailto:todd.wright@ncdps.gov">todd.wright@ncdps.gov</a></td>
<td>Western, Central, Eastern, State Operations, Technical Support, Recovery Affairs</td>
</tr>
<tr>
<td>Dot Henderson-Bell</td>
<td>919-218-6642</td>
<td><a href="mailto:dot.henderson-bell@ncdps.gov">dot.henderson-bell@ncdps.gov</a></td>
<td>Western, Central, Eastern, State Operations, Technical Support, Recovery Affairs</td>
</tr>
<tr>
<td>Mary Glasscock</td>
<td>919-306-8188</td>
<td><a href="mailto:mary.glasscock@ncdps.gov">mary.glasscock@ncdps.gov</a></td>
<td>Western, Central, Eastern, State Operations, Technical Support, Recovery Affairs</td>
</tr>
<tr>
<td>Meghan Hicks</td>
<td>512-808-6349</td>
<td><a href="mailto:meghan.hicks@ncem.org">meghan.hicks@ncem.org</a></td>
<td>Western, Central, Eastern, State Operations, Technical Support, Recovery Affairs</td>
</tr>
<tr>
<td>Kate Van Tol</td>
<td>984-218-3559</td>
<td><a href="mailto:kathy.vantol@ncdps.gov">kathy.vantol@ncdps.gov</a></td>
<td>Western, Central, Eastern, State Operations, Technical Support, Recovery Affairs</td>
</tr>
</tbody>
</table>

### Eastern Lead

| Brian Snell    | 984-297-5659   | brian.snell@ncdps.gov         | Eastern, State Operations, Technical Support, Recovery Affairs                   |

### Western Lead

| Charmaine George | 984-232-1460 | charmaine.george@ncdps.gov | Western, Central, State Operations, Technical Support, Recovery Affairs         |

### Central Lead

| Debra Medina    | 984-218-2084 | debra.medina@ncdps.gov     | Central, State Operations, Technical Support, Recovery Affairs                   |

### State Operations Lead

| Mary Glasscock  | 919-306-8188 | mary.glasscock@ncdps.gov    | State Operations, Technical Support, Recovery Affairs                           |

### State Operations Support

| Meghan Hicks    | 512-808-6349 | meghan.hicks@ncem.org       | State Operations, Technical Support, Recovery Affairs                           |

### Recovery Legal Counsel

| Kate Van Tol    | 984-218-3559 | kathy.vantol@ncdps.gov      | Recovery Legal Counsel, Technical Support, Recovery Affairs                     |

### Other Staff

<table>
<thead>
<tr>
<th>Charles Edwards</th>
<th>QA/QC</th>
<th>919-605-8105</th>
<th><a href="mailto:charles.edwards@ncdps.gov">charles.edwards@ncdps.gov</a></th>
<th>Western, Central, State Operations, Technical Support, Recovery Affairs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Willie Mae Cox</td>
<td>State Agencies</td>
<td>984-297-5645</td>
<td><a href="mailto:williame.cox@ncdps.gov">williame.cox@ncdps.gov</a></td>
<td>Western, Central, State Operations, Technical Support, Recovery Affairs</td>
</tr>
<tr>
<td>Ann Beck</td>
<td>Program Support</td>
<td>984-365-0998</td>
<td><a href="mailto:ann.beck@ncdps.gov">ann.beck@ncdps.gov</a></td>
<td>Western, Central, State Operations, Technical Support, Recovery Affairs</td>
</tr>
<tr>
<td>Non-Congregate Sheltering</td>
<td>Brett Boykin-Roach</td>
<td>984-302-0650</td>
<td><a href="mailto:brett.boykin-roach@ncdps.gov">brett.boykin-roach@ncdps.gov</a></td>
<td>Western, Central, State Operations, Technical Support, Recovery Affairs</td>
</tr>
<tr>
<td>Tim Barnett</td>
<td>Hospital Liaison</td>
<td>919-817-7491</td>
<td><a href="mailto:tim.barnett@ncdps.gov">tim.barnett@ncdps.gov</a></td>
<td>Western, Central, State Operations, Technical Support, Recovery Affairs</td>
</tr>
</tbody>
</table>
FEMA & NC Resources

NCEM Public Assistance – About Us and Resources

FEMA Policies and Guidance – General Guidance and Eligibility

UNC Local Government Purchasing & Contracting Web Site

FEMA Procurement Disaster Assistance Team (PDAT)

FEMA Web Site on Management Costs and Cost Reasonableness

FEMA Public Assistance Self-Paced Trainings for the Public

About FEMA Alternative Procedures (aka 428 Projects) for PA

NC DEQ Disaster Management Information and Real-Time Site Map

FEMA Appeals Database – Searchable by Type of Issue
Hotline - FEMA Grants Portal

(866) 337-8448
or
FEMA-Recovery-PA-Grants@fema.dhs.gov
Thank you, and we welcome your comments.