

On The

SCENE

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Remembering Trooper Conner

by Claire Rice, Editor



When we're young, we all have visions of who we'd like to be someday. Some dream of becoming a doctor, or a firefighter or a teacher. For some, the fantasy is to be a pro ball player. For Kevin Conner, his dream was always the same: to be a Trooper with the North Carolina Highway Patrol. Unlike many people, his dream started becoming a reality when he reported for training as a member of the 119th basic school. Upon graduating, he was assigned to Robeson County and then later to Troop B, District 5 in Columbus County.

Master Trooper Kevin Conner was known to most as a man who wore many hats. Outside of his career with the patrol, Kevin owned and operated K&M Auto Sales, was a part-time employee at Canal Woods and a partner at All Clean Pressure Washing Service.

As hard of a worker as he was, Kevin still found plenty of time to spend with his family. He was known as an esteemed family man who cherished his wife and two children dearly.

"Kevin was the kind of guy that would literally give you the shirt off his back. He was known for putting others ahead of himself and always willing to lend a helping hand when someone was in need," said his friend and fellow trooper, 1st Sgt. Michael Baker.

In 2011, Kevin was hailed a hero after saving a driver from a burning vehicle in a head-on collision. He was later recognized by former Gov. Pat McCrory for those efforts. The recognition was richly deserved. Kevin's service and selfless devotion to duty had made him the heroic lawman he'd always dreamed of being as a young man.

On Oct. 17, Master Trooper Conner was killed in the line of duty while conducting a traffic stop.

"We extend our deepest sympathy to Trooper Conner's family," said Public Safety Secretary Erik A. Hooks. "Trooper Conner was killed while protecting and serving his community. We mourn our loss and will continue to support his family. We are grateful for his service and honor the men and women who serve in harm's way, each and every day."

His family, friends and colleagues gathered at South Columbus High School on Oct. 21 to remember his life. Kevin's casket was escorted by the North Carolina Troopers Association Caisson Unit to the funeral site. People from agencies across 22 states attended the funeral to honor Kevin and his family. Gov. Roy Cooper and Col. Glenn M. McNeill spoke during the service.

"Kevin maintained a reputation as a true professional, never settling for second place or lowering his personal standards. Kevin always maintained a positive attitude," said Col. McNeill.

"The Highway Patrol family hurts and grieves, but we will not be deterred, and we reject despair. The State Highway Patrol members are brave men and women, who will press-on, fulfilling the call of duty, we are sworn to carry out."



All hands on deck: Hurricane Florence response

*by Keith Acree, Communications Officer and
Laura Nozedar, Communications Specialist*

As Hurricane Florence set its eye on the east coast, North Carolina Emergency Management officials were already preparing for landfall. The State Emergency Operations Center (SEOC) activated on Monday, Sept. 10, four days before Florence made landfall. North Carolina Emergency Management staff worked together with the counties, state agencies, private sector partners, utility representatives and volunteer agencies, all as part of the State Emergency Response Team (SERT). Led by Director Mike Sprayberry, the SERT closely monitored the storm and was ready to deploy resources at a moment's notice.

In order to share important emergency information with North Carolinians, SERT activated the Joint Information Center (JIC). Public information officers from various state agencies worked around the clock to distribute press releases, social media messages, support news conferences with Gov. Cooper, and ensure that all critical information was readily available to the public as Florence came closer to landfall.

Looking ahead in preparation for what to expect was critical. The plans section provided officials with weather forecasts, daily reports and briefings to ensure key officials knew the latest information. The plans section also led daily shift change briefs and provided important record keeping.

The Risk Management section worked hard to monitor and predict possible threats during the disaster. It wasn't the damaging winds that caused the most concern, but the catastrophic storm surge and historic rainfall Florence would bring. NCEM hydrologists were able to determine the amount of rainfall, flow of rivers and what the potential flood impact would be, before the storm made landfall. The data was shared with local officials, which provided them time to evacuate areas where flooding was expected. A large portion of eastern North Carolina received 10 to 25 inches of rain and many rivers and streams crested at record levels. Risk Management staff also provided IT support to the emergency operations center to ensure networks were secure and communication could flow.

The heart of response lies in the NCEM Operations section. This team monitors all emergency service operations, both NC-based and the

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emergency personnel who came to assist from 28 states. Operations coordinated response efforts with local emergency managers and first responders, search and rescue teams, law enforcement and public health officials. Search and rescue teams in the air, afloat and on the ground, rescued more than 4,700 people from Florence floodwaters.

The Operations team facilitated evacuations when the counties needed assistance, provided human services and assistance with infrastructure. Human services coordinated shelter openings, including the state's first "mega-shelters," and kitchen operations in support of evacuations. NCEM staff also worked with nonprofit organizations like Baptists on Missions, Salvation Army and Red Cross, and provided 1.7 million meals and sheltered more than 22,000 people on the busiest shelter night.

The Operations section worked with entities like Duke Energy, North Carolina Electric Cooperatives, Department of Transportation (DOT) and North Carolina's Public Water Supply to monitor infrastructure impacts. At the height of the storm, more than 800,000 North Carolinians were without power and utility crews worked around the clock to restore it. During Florence, there were more than 1,200 road closures including Interstate 95 and Interstate 40, due to flooding and debris. DOT continuously monitored and updated the public with road conditions and state, local and federal teams worked to get supplies to those in need in the affected areas.

The NCEM Logistics team ensured that all emergency personnel had the equipment and supplies needed to assist in response and recovery efforts. During Florence, the logistics team answered 1,200 resource requests and provided 1.2 million gallons of bottled water, 10,000 blankets, 66,000 gallons of gasoline and 127,000 gallons of diesel. The logistics team also provided meals at the State EOC and coordinated travel and lodging with emergency personnel assisting from North Carolina and other states.

With an abundance of resources requested, record-breaking floods and infrastructure damage, Hurricane Florence was bound to be costly. As Florence made landfall, the Fiscal section tracked costs, provided reimbursements and will continue to for months after the storm.

When it comes to disaster recovery, it's a marathon, not a sprint. The Recovery section began working on long-term needs before the storm made landfall. Planning ahead when it comes to recovery is critical. NCEM and FEMA worked hand in hand to open disaster recovery centers in hard-hit areas. FEMA recovery specialists, the U.S. Small Business Administration, the state and other organizations were available to talk to survivors and provide guidance in filling out applications. The recovery section assists in these efforts and coordinates Individual Assistance programs for individuals and families and Public Assistance (PA) programs to help local governments recover.



In North Carolina, state and local officials worked side by side. The damage caused by Hurricane Florence could have been much worse if it wasn't for the teamwork. The constant flow of information, communication, resources and emergency personnel working together, enabled North Carolina to respond immediately. Disaster response and recovery takes a village and the all-hands-on-deck approach to Hurricane Florence helped provide a swift, efficient and coordinated response. The road to recovery may be long, but it's nothing North Carolina can't handle.

A Guard Nation Comes Together After Hurricane Florence

by Staff Sgt. Mary Junell, NCNG

On Sept. 14, 2018, Hurricane Florence slammed into the Carolina coast as a Category 1 storm, and it sat there.

Florence quickly downgraded to a tropical storm but moved slowly enough, at about 5 mph, that someone could have jogged along in the eye of the storm, staying relatively dry.

The day after Florence's arrival, Army Aviation Support Facility 1 (AASF1) in Morrisville, North Carolina, began receiving Army National Guard aircraft and crews from all over the country to help support recovery efforts.

In addition to North Carolina National Guard's (NCNG) seven Black Hawk helicopters and two Lakota helicopters available for storm response, 13 states brought helicopters, crews and mechanics to join the more than 3,000 N.C. Guardsmen activated in preparation for the massive storm.

"A powerful, damaging hurricane is hours away from our coast," said N.C. Governor Roy Cooper during a press conference where he announced the mobilization of additional National Guard troops ahead of Florence making landfall and urged citizens to evacuate.



National Guard units from Connecticut, Illinois, Maryland, Minnesota and Mississippi brought CH-47 Chinooks; the Coast Guard provided 10 helicopters, and the N.C. State Highway Patrol provided five rotary wing aircraft. The rest of the helicopters were Black Hawks brought by Connecticut, Nebraska, Illinois, Indiana, Maryland, New York, Wisconsin, Oklahoma, Tennessee, Michigan and New Jersey.

At the height of the storm response the combined aviation assets, including the NCNG, totaled 50 aircraft and approximately 350 soldiers, airmen and first responders, with the majority flying out of the Morrisville flight facility.

"It's impressive," said Capt. Curtis Lowe, the daytime flight operations officer with the Kentucky National Guard "The professionalism of aviation and the aircrews always shines in events like this where there are a lot of variables that we may not be used to seeing in different locations. It's just well-trained aircrews that are really proficient at their jobs that can show up in any location and accomplish the mission."





The additional aviation support more than tripled the capabilities of the NCNG making it possible to fly 346 missions, rescuing approximately 441 people, 127 animals and moving more than 685,000 pounds of supplies and equipment. Task Force Aviation also gave leadership a way to survey the damage caused by the storm and transport 685 essential personnel.

On the evening of Sept. 20, a group of National Guard and Coast Guard helicopters and their crews, rescued more than 102 people and 33 pets from Kelly, North Carolina, as severe flooding hit their small town. The aviators flew out of the AASF1 and Salisbury, North Carolina, and used night-vision goggles throughout the rescue.

Many of the pilots and crew have been deployed and are accustomed to the busy pace and overnight shifts that come with disaster response operations. For some though, this was their first time rescuing U.S. citizens.

"Overseas I definitely like the aspects of helping others," said Sgt. Jonathan Nielsen, a flight engineer with the Minnesota National Guard who's Chinook helped rescue people from Kelly "But, that feel-good feeling of helping your fellow Americans is definitely the best."

Nielsen, a former Marine who had been stationed in North Carolina, said he has friends who still live in the New Bern area.

"I've talked to a couple buddies and helped them coordinate how they can go about getting aid," he said. "So far it's worked out pretty well."

Sgt. Micheal Justo, a Black Hawk crew chief with the Connecticut National Guard, said this was not his first time being activated in response to a storm, but that this was the "longest and most intense" State Active Duty he's been a part of.

"In Connecticut, our biggest problem is snow so I've done a couple activations for that," he said. "This has been the most intense one that we've done."

Justo and his team's Black Hawk was fitted with a hoist system and started out as part of a Helicopter Aquatic Rescue Team, paired with a rescue swimmer from Oklahoma's Helicopter Search and Rescue Team.

They were later moved on to service and supply missions including a mission to move more than 13,000 pounds of food to a hospital in Wilmington, North Carolina.

"The town of Wilmington was completely cut off via land transportation," he said. "We helicoptered in all the food they needed for the hospital."

Nine days after Hurricane Florence hit, most of the out-of-state aviation assets have returned home, but NCNG leadership reminded the citizens and Guardsmen of North Carolina that the mission is far from over.

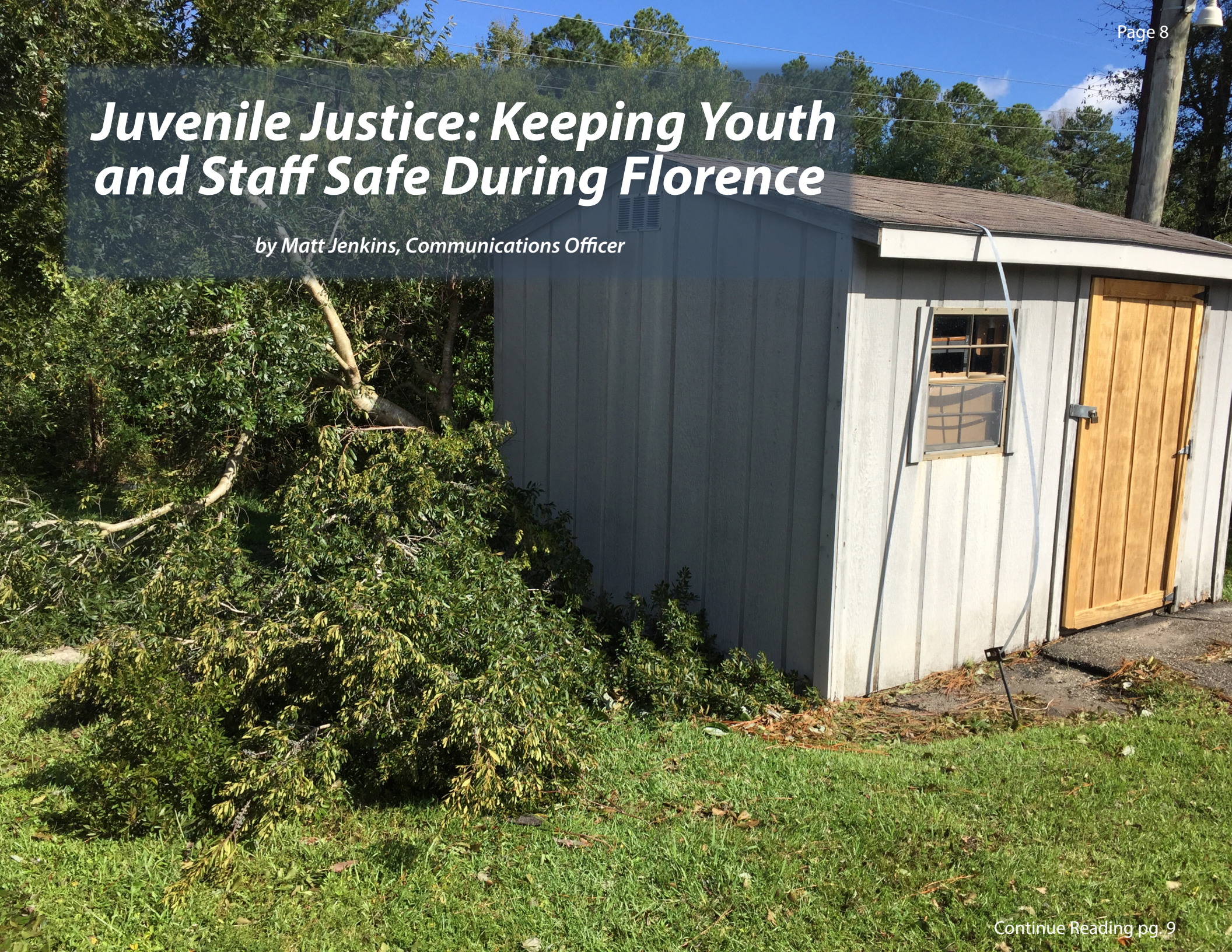
"Remember, no mission is complete until you are returned to the arms of your loved ones back home," said State Command Sgt. Maj. Russell Prince in a video posted on the NCNG Facebook page.

Although the storm is over, the North Carolina National Guardsmen will continue their recovery efforts until the needs of the state are met.



Juvenile Justice: Keeping Youth and Staff Safe During Florence

by Matt Jenkins, Communications Officer



The 2018 hurricane season tested the mettle of North Carolinians across the state. I'm always moved by how these events bring out the very best in people and this year was no different. While two storms (with completely different personalities) tried their best to soak our collective spirit, instincts took over, prompting people to aid neighbor and community in the manner we always do. North Carolinians take adversity head on - together.

The Juvenile Justice (JJ) section of the Department of Public Safety started taking action when the first storm was still in warm South Atlantic waters. Though better than a week out, the JJ team had already identified facilities that could potentially be affected should the storm make landfall according to one of several path projections.

"There are so many variables to consider when a storm is approaching, and our primary mission is the safety and security of youth and staff who could be squarely in harm's way," stated Juvenile Facility Operations Director Jim Speight. A plan was developed following the early decision to evacuate. "Our facilities are not large to begin with, which makes the logistics of transferring from one to another more involved," stated Speight. "(Difficulties arise also with...) the variety of security issues involved in moving that many people within a small window of opportunity."

As we now know, the slow-moving eye of Florence officially made landfall around Wrightsville Beach at 7:15 a.m. on Friday, Sept. 14, but rains had already begun to deposit record rainfalls well before then. By this time, juveniles from New Hanover County and Pitt County had already been relocated early in the week and had been allowed additional phone calls to stay in touch with family during the event.

"Storms of this magnitude cause great stress and anxiety on people, so we wanted to put families at ease by keeping them in contact," stated Assistant Facilities Operations Director Angela Smith. Evacuation plans were also made for the Cabarrus County facility but did not require implementation. Even those facilities throughout the central and eastern areas of the state (not in Florence's path) created a disaster preparedness plan - stockpiling additional resources should they be needed.

Staff members of the affected facilities were also released to evacuate their families to safety, yet many of those employees stayed with the youths in order to maintain consistency. Trust is something that is built by juvenile justice staffers in residential facilities, so staying visible to them played a role in keeping anxiety down. Some simply turned their attention to their communities by serving in shelters, aiding neighbors or providing meals for crews who worked tirelessly in the aftermath to restore connections to the outside world. Again, they banded together as a community whether for the cause of Juvenile Justice or for the neighborhood they share with others. Perhaps it's the caring environment they are accustomed to working within at their respective facilities, but the JJ team certainly fulfilled critical roles in maintaining the level of professionalism, safety and security we've come to expect from them.



More Than a Press Release – The DPS Communications Office During Hurricane Florence

by Clyde Roper, Communications Officer

"I spoke to you yesterday, and you were so awesome and patient, I couldn't imagine calling anybody else," said the voice on the other end of the phone line.

DPS Communications Officer Sonja Bennett-Bellamy was working the phones in the Joint Information Center (JIC), answering calls from both the media and the public. This particular caller was from a local corporation that wanted to do whatever it could to help people staying in shelters before and after Hurricane Florence pummeled the state and surrounding areas.

"Yes, ma'am, I remember you! I'll be happy to help with anything you need," Bennett-Bellamy said.

She spent the next hour and a half providing the caller with detailed, updated information on shelters: their location, capacity, day-to-day activities occurring there, and more – information that was critical to the local company's effort to assist with the response efforts in shelters.

"I saw what was happening to people all over, and how they were hurting," Bennett-Bellamy later said of her work during Florence. "If I hadn't been able to take that call, I would have felt badly. You can't help but want to play a personal role when so many people are suffering."

Answering calls like that was just one of the many jobs performed during Hurricane Florence response by members of the DPS

Communications Office and public information officers from other state divisions. During times of crisis and disaster that require the activation of the State Emergency Response Team (SERT), public information officers from the partnering agencies come together to work in the JIC at N.C. Emergency Management headquarters in Raleigh. The communications team's mission is to provide accurate information to the public as swiftly as possible.

In addition to answering calls from the public and media, the team worked twelve-hour shifts around the clock, constantly pushing out information. They did this by working with the governor's press office to coordinate daily press briefings, writing press releases and monitoring and posting social media messages. They created a web page that provided information on power outages, shelters and other life/safety information. They relayed safety and storm-related information to people throughout the state and beyond. Many people from out-of-state called the JIC to





check on loved ones or to ask about driving conditions in North Carolina. The public information officers from the N.C. departments of Transportation, Health and Human Services, and Environmental Quality who joined the team working in the JIC were able to field questions from the media and public related to their areas of expertise.

Many social media followers expressed their thanks for the helpful information shared, which was echoed by callers and in e-mails sent directly to staff. One caller into the JIC stated, "Thank you for keeping us so well informed throughout this hurricane. I am so impressed with how the communication and recovery efforts

have been handled! I also love the website and am obsessed with your tweets and power outage countdown!"

State Highway Patrol spokesmen worked tirelessly, giving many early morning interviews to the media and providing important safety messages to the public throughout the long days of the response. Lead communications team members gave numerous interviews by phone and on-camera, and facilitated many more with management. Communications videographers filmed and shared updated safety messages with the public. Team members working overnight shifts monitored social media for pleas for help and at the request of Emergency Services developed a search and rescue form to help in those efforts. They also conducted early morning interviews with media, including local stations, as well as The Weather Channel and became regulars on Red Eye Radio — an early morning radio show for truckers that airs coast to coast and reaches hundreds of stations and thousands of truck drivers.

One area that often goes unnoticed is when a Communications team member recognizes a trend possibly needing corrective measures such as volunteers who may be well-meaning, but need to understand the dangers they may face when they

self-deploy. They also will correct misinformation such as reports about North Carolina not evacuating prisons when the state had actually moved more than 3,000 inmates to other prisons before the storm hit.

"They did a lot more than just write and send out press releases" Public Safety Secretary Erik A. Hooks said of Communications Office efforts. "Our communications team worked hard – sometimes on camera but often quietly behind the scenes – to share important safety messages and to keep people safe during Hurricane Florence. Their important work contributed significantly to our efforts to ensure the safety of the public during Hurricane Florence and the toughs days that followed."



Communications in Hurricane Florence

1,300 Media & Citizen Calls

1,060 Tweets

650 Facebook messages

35 News Releases

18 Press Conferences

10 Videos (English & Spanish)



Probation/Parole Officers Ready to Serve at all Times

by Sonja Bennett-Bellamy, Communications Officer

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September 2018 will go down in history as being one of the most catastrophic months in North Carolina history. That's because of two major tragedies that occurred in the state. On Sept. 14, Hurricane Florence hit the North Carolina coast, leaving a path of devastation throughout the state's eastern regions. That same month, a six-year old boy mysteriously disappeared near Gastonia, prompting a county-wide search. In both cases, probation/parole officers from the N.C. Department of Public Safety, went beyond the call of duty to help grieving families in need.

"In some cases, officers were diverted from their regular cases while colleagues covered for them. In other cases, officers took on the added duties, in addition to their regular job responsibilities," said Tracy Lee, director of Community Corrections. "We are so proud of our men and women who answered the call for help and not once considered it an inconvenience. It's what they do daily. Serve."



Well before Hurricane Florence made landfall, members of an Emergency Response Team made up of probation/parole officers were activated. They prepared to respond at a moment's notice and took on the preemptive tasks of moving vehicles and equipment out of flood-prone areas, securing offenders who were on house arrest or those being electronically monitored in case of an extended power failure and creating and approving storm evacuation plans for registered sex offenders.

"We knew the hurricane was coming, so we did what we were trained to do," said Thomas Newcomer, an emergency response team member. "We were prepared to offer all the help that we could to those in need at possibly the worst time of their lives."

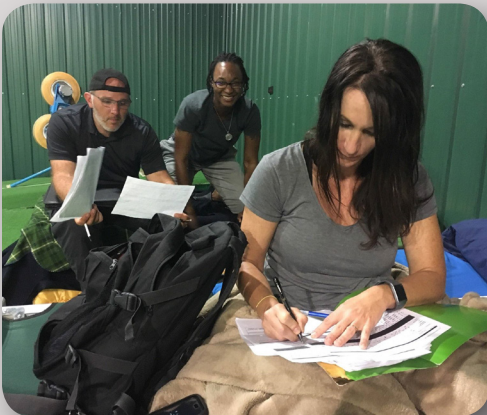
All hands were on deck for the storm preps. Even members of the Community Corrections leadership team helped emergency responders get ready for what meteorologists called a historic "500-year storm."

Once the hurricane made landfall, several teams of officers were deployed to areas hardest hit. Lumberton was among them.

"When we got there, we saw devastation in that community was really bad and I've never seen anything like it before," said team member Janel Tilghman. "I think witnessing how flooded the area was would give all survivors an excuse to be mad at the world after losing everything and no one could blame them. However, they were the exact opposite, very appreciative, and often expressed their gratitude with a warm smile and offering of a cold bottle of water. The Lumberton community has taught me not to complain in the face of adversity but to find a way to be appreciative. I will never forget that tour, my heart aches for the community as I reminisce about the devastation."

Officers helped by moving commodities, directing traffic, making sure emergency shelters were secure, feeding kitchens; any place their services were needed.

As the state reeled from the aftermath of Hurricane Florence throughout the eastern part of the state, another tragic story was unfolding in Gaston County. Local and national news media were reporting the story about a six-year old boy who was missing.

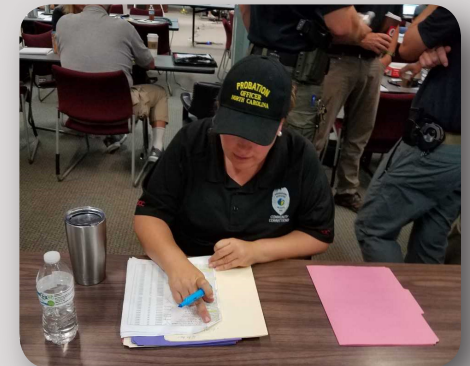


Maddox Ritch wandered away from his father during a visit to a Gastonia park.

Local law enforcement as well as community volunteers combed the area where the child was last seen, but they needed more help. Enter probation/parole officers from the western part of the state. More than 30 officers looked for signs of the boy, diagnosed with autism. They concentrated on making contact with known registered sex offenders in the area and left no stones unturned.

"We directed our team to search every small area, out-buildings, storage rooms, trash cans, campers, crawl spaces; anywhere a four-foot, 45-pound child could possibly be," said Kim Gettys, judicial district manager in the Gastonia probation office. "Officers were also briefed on the signs of children with autism, what to look for and ways to get Maddox's attention."

The grueling search lasted more than a week, but it would end in heartbreak after the state medical examiner confirmed that the tiny body found in a creek just outside of town was that of little Maddox. Although the ending was sad, the Gaston County Sheriff's office and community leaders let our officers know how much they were appreciated. "When our officers take the oath to serve and protect, that commitment comes without conditions or perimeters, said Lee. "I'm proud of our team. They've got grit, they have heart, and they don't stop until the job is done."



Highway Patrol : Always Ready to Help Those in Need

by Claire Rice, Editor



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On a normal day, troopers with the State Highway Patrol aid motorists in need, sometimes even saving someone's life. When historic events like Hurricane Florence come around, this puts the Highway Patrol's lifesaving efforts into overdrive.

Around 400 troopers covered counties that were expected to be hit hard by Hurricane Florence and another 433 were deployed from outside of their normal patrol areas to assist throughout the storm.

These troopers helped hundreds of citizens whether it was a call for service, rescues, evacuations, removing hazardous debris or setting up blockades on flooded roadways.

Sgt. Robert Clark helped rescue and evacuate an elderly couple from their residence in Brunswick County.

"Without floatation devices, I swam against the current in water deeper than I am tall and I reached the wood line where I was able to push and pull from tree to tree in the fast-moving water. I made it through the woods and eventually to shallow water three to five feet deep where I could wade the rest of the way to the residence," described

Sgt. Clark.

Upon reaching the home, Sgt. Clark stayed with the couple until a boat arrived to carry them to safety.

Meanwhile, in Cumberland County, Trooper J. C. Bunce discovered a woman and her child in a disabled SUV surrounded by floodwaters. Without hesitation, he entered the thigh-high water and carried the child to safety. Trooper Bunce then returned to help the child's mother out of the vehicle and to dry land.

Rescuing citizens was not the only form of help troopers provided during Florence. Many took on

tasks and responded to other calls that were not part of their normal duties.

Trooper J. F. Smith and Trooper E. M. Buffkin transported food and water to residents in the Ivanhoe community in Sampson County. The community had been isolated by floodwaters and residents were unable to be evacuated. The boxed lunches, water and Meals Ready-to-Eat (MREs) that the troopers brought were their only source of food for a while.

In New Hanover County, Trooper Andrew Smith acted as security for the New Hanover Fire and Rescue's swift water rescue team. At the same time, in Brunswick County, Trooper Timothy Inman and Trooper Scott Collins escorted boat crews with the United States Coast Guard on several water rescues and provided security for them.

Even though Florence is long gone, the damage remains, and members of the patrol continue to help with recovery efforts throughout North Carolina.



It Took More Than a Village

by Jerry Higgins, Communications Officer

For the first time in state prison history, a mass evacuation took place before Hurricane Florence hit North Carolina in September that saw close to a tenth of the offender population moved from harm's way.

This move of six prisons and nearly 3,000 offenders took incredible planning, coordination and execution not only from the various entities within Prisons Administration but communication with outside agencies. The planning began on Sept. 7 and the State Emergency Response Team (SERT) was activated from Sept. 11 through Sept. 24. A command post was set up in the Randall Building in Raleigh and a 24-hour staffing rotation was established at the division and regional levels.

"We were tied into (state) Emergency Management," said Prisons Chief of Security Ken Smith, who directed the command center along with Loris Sutton, the assistant director of Prisons' Security Accountability Section. "We coordinated everything that would come in, what was needed, damages, with Emergency Management. We provided resources to help them: water, generators, fuel."

Think about the logistics involved in moving the following items and entities in 55 state prisons:

- Food services -- Moving food so it wouldn't spoil; providing food to facilities with extra offenders or filling a previously empty facility with adequate amounts; moving food back to the facilities.
- Medical and mental health services -- Making sure records and medications were available or moved; making sure services continued.
- Population management -- Inputting information to make sure the proper inmates went to the correct facilities; making sure everyone was accounted for heading to new facilities as well as going back to their original facilities.
- Providing bedding for offenders and staff that stayed at the facilities (Correction Enterprises).
- Safety and security -- Separating the new offenders from those already housed; coordinating movement by the new inmates with adequate staffing.
- Transportation -- Coordinating thousands of miles of bus routes from eastern North Carolina across the state, then back east.
- Preparation and maintenance of evacuated facilities, as well as getting them ready for returns.

Prisons worked with the State Emergency Planning team to review flood projections, as well as the projected path, rainfall amounts, storm surge potential and historical data of each facility in the immediate track of the storm. It was determined that either full or partial evacuations (Hoke Correctional Institution) needed to take place. A total of 2,910 offenders from Neuse CI, New Hanover Correctional Center, Hyde CI, Pamlico CI, Tyrrell Prison Work Farm and Carteret CC all were evacuated between Sept. 11-13 and moved to as far west as Mountain View CI in Spruce Pine.

Prisons also moved 150 people from DART Cherry in Goldsboro to Rocky Mount, as well as 694 offenders housed in county jails to other facilities. A total of 17 sites and 4,084 people were moved by Prisons' personnel by buses across the state. And that doesn't include the number of citizens moved by Prisons' personnel from one shelter (New Bern) to another (Cherry Point). And they assisted in moving National Guardsmen from one facility to another.

"They were spot on with their projections," Smith said. "We learned a lot from (Hurricane) Matthew. It was similar as the southeastern part of the state was flooded. That helped us tremendously."

While the logistics of moving what could best be compared to a small army, it was the work of prison staff that drew incredible – and much deserved – praise from everyone. Staff focused on the job at hand, whether it was driving buses across the state and, after a short rest, turn around and provide other services where needed.

Some staff couldn't make it home and stayed at facilities due to flooding. Other staffers opened their homes to their brothers and sisters and provided a place to sleep, hot meals and fellowship.

"We had bus drivers on standby who'd call and ask if they were needed," Smith said. "That's their mentality. We ran our buses to death, but (drivers) would call and say they were ready for more trips.

"At Pender (Correctional Institution), it was an island. People's homes were messed up and they stayed at the facility. In a crisis, our people get things done."

When correctional officers and other staff weren't working, they were out in the field volunteering at shelters, assisting in debris removal or fixing damaged homes.

Former Ohio Director of Corrections Gary Mohr, who is a senior executive adviser to NCDPS for the Division of Adult Correction and Juvenile Justice, told the Prisons Region Directors at their monthly meeting, "It was remarkable. In my 44 years in the business, I've never seen this. The self-discipline and commitment from staff who may have lost their homes ... this does not happen in a poorly run correctional system."

The cooperative spirit within Prisons made the process go smoothly without any injuries or incidents.

"No one was 'volun-told, Everyone volunteered," said Deputy Director of Prisons Annie Harvey. "Staff helped others who were away from home with hot meals and whatever else they needed. If there was a problem in one place, others would say they'd help.

"This was what I know as adult prisons. This is what I expected, the professionalism. I wasn't surprised. That's why I get frustrated by people who don't know what is done in North Carolina prisons. I know the skill set, the quality of people, how committed they are to their jobs. Most staff are true public servants.

"In adversity, you find out where the soul is. We showed the true soul of who we are. Our staff came to the forefront. Every prison stood up for others."

Whenever Anything Was Needed, Correction Enterprises Was There to Assist



As Prisons began the planning process for Hurricane Florence, there was one area where it could turn for assistance for supplies – Correction Enterprises (CE). They provided food, extra mattresses, linens, clothing and transportation trucks.

“If we know a storm is coming, our food product distribution, laundry distribution and prison usage orders all escalate,” said CE Director Robert Leon. “We had communication with all prisons to see if they had enough product on hand to weather a storm for a number of days. We will make double runs throughout the state to get extra food, clothing, laundry on hand if needed.”

With more than 3,000 state prison offenders moved from eastern North Carolina to facilities across the state, they not only needed a place to sleep but mattresses to sleep on. Some offenders brought mattresses with them from their facilities. Another 1,000 or so mattresses were available from Correction Enterprises for offenders and staff who stayed in the facilities during the storm.

CE had three freezer trucks set up in various locations to serve as backups to keep food cold and ready to transport to facilities if needed. If a laundry operation had to be shut down for a day for the inmate transportation bus to be used elsewhere, it was done even if it meant the business would get behind.

Trucks from the fresh produce warehouse and the meat processing plant moved more than 15 tractor-trailer loads of food, in addition to their weekly deliveries across the state. Evacuated facilities requested assistance in removing food and relocating it to other facilities due to power being turned off after the evacuation. To ensure the food in the freezers and coolers at those facilities did not spoil, CE staff made emergency trips.

Overall, trucks from the meat plant and fresh produce warehouse drove close to 3,000 extra miles in four days.

Correction Enterprises’ sign plant was extremely busy before and during the storm. They had to make more than 3,000 “Road Closed” and “High Water” signs for the Department of Transportation to post in flooded areas. And, in order to fill those orders, trucks from the warehouse in Apex made a special trip to Richmond, Virginia, to pick up additional aluminum materials for the emergency sign orders.

Leon said communication was the key to CE’s success.

“There was a lot of communication,” Leon said. “We’d get a call for assistance and would send it to the general manager of the plant to see what could be done. There was constant communication up and down the chain.

Every day, correctional staff perform their duties without fanfare. It's their profession and they set out to do the best they can and, when asked, will take on extra tasks.

At Mountain View Correctional Institution in Spruce Pine, when it was determined they would receive about 150 offenders from Tyrrell Prison Work Farm, Administrator Mike Slagle and his team went to work. They set up temporary housing in the gymnasium and visitation areas. That took more than the normal day-to-day staff, and when Slagle put out the call to 20 staff who were not scheduled to work, 19 said they could.

The other staffer returned the call but couldn't work – because he was in Maine. "We had plenty of help in here. We received inmates in five buses. We processed them into facility and had the buses back on the road in an hour. The goal was to get them in and out quickly. We had them searched and through medical. The flow was amazing. Our staff prepared goodie bags for bus drivers with drinks and snacks and they rested before they left for another run," Slagle said.

Slagle said the temporary quarters for offenders were set up quickly. Offenders had their names where they'd sleep with their OPUS number, whether they were a felon or not and a photo identification book of the visitors was prepared. Avery Mitchell CI and Craggy in Asheville assisted with supplies and port-a-potties were brought in.

The visitors were never allowed to mix with the Mountain View residents. The visitors were fed later once the MV offenders were secured. There were specific times the visitors could use phones, go to the canteen, the yard and allowed to shower after lockdown.

"I think the offenders from Tyrrell were thankful to have a roof over their heads, food, medical, necessities. There was some anxiety, but once they got here and ground rules were established, and we understood their side of things, it was fine.

"Our offenders were affected because of changes in schedules and movements. Stuff was bought up quicker at canteen. Yard time was cut down. Guys were a little grumbly but understanding. Communication by the staff helped everyone understand what was going on."

Slagle said there weren't any issues when it was time for the Tyrrell offenders to leave. A plan was in place, they were fed and out of the building by 5 a.m. with three packouts of food and water for the long trip back east.

Slagle credited preparation on why it worked.

"We met multiple times with our management, disciplinary and emergency teams and went point by point," he said. "Communication was outstanding from the Division. Ms. Harvey is one of the best and staff at this facility is exceptional."

Mountain View Credits Teamwork, Collaboration For Success



Facilities Were Well -Fed

Of the many essentials needed in the Hurricane Florence Prison evacuation, the one item that could not be substituted for was food.

- It had to be moved from the evacuated facilities.
- It had to be supplied to facilities housing the evacuated offenders and staff.
- Like everything else, the operation was flawless.

"Food is vital, especially in situations like this," said Kelli Harris, the Prisons' director of Food and Nutrition Management. "You see that in shelters, when people appreciate hot meals. You can alleviate lots of problems when you can provide a hot meal and we did that." Harris said before a storm, the state's 55 prisons usually have a three-day emergency supply of food on hand. As the planning for the storm took place, her unit made sure facilities had a five-day supply available in case deliveries were delayed due to road closures.

With the assistance from Correction Enterprises' warehouse trucks, supplies were provided not only to facilities with offenders but to empty facilities that were re-opened for temporary housing such as Eastern Correctional Institution, Southern CI and former Fountain Correctional Center for Women. Once inmates were out of the evacuated facilities, staff went in and cleared out the food to take to other facilities before the power was shut off.

"We had to completely stock two prisons to feed (offenders)," Harris said. "We also had to prepare facilities that had extra inmates from jails. You have to feed them."

With the extra offenders, it's not surprising feeding times took longer because they had to be fed in shifts. At Tabor CI, which had offenders from area jails, feedings took about three hours, Harris said. "It took double the time to feed them. Then they had to turn around and get ready for the next meals," she said.

As with other aspects of the prison evacuation, communication was key to the success of the food operation. When there was a need for water, it was found at another and moved as quickly as possible. Where there was a shortage of bread, the call went out and then trucked across the state to the needy facility. Some facilities like Nash CI cooked meals for other facilities like Fountain and transported it down the highway.

Prison dietitians were in contact with facilities to see what they needed and made sure the meals were as balanced as possible, while they were still doing their normal work. And, facilities improvised when they had to.

"We did not receive any complaints," said Harris. "If they didn't have bread, they made biscuits. If they didn't have milk, they made powdered milk. They did what they had to do."

Again, with the assistance from Correction Enterprises, the evacuated facilities were restocked before the offenders were moved back. Harris was amazed at her staff's execution of making sure everyone was fed.

"This was a major crunch, but the facilities did a phenomenal job," Kelly Harris said. "I could not be prouder. Our dietitians were in constant contact and got the facilities what they needed. And there were backup plans. We made sure everyone got fed and balanced the meals as best we could."

Facilities Management Ready Before, During, After the Hurricane

When Mike Hall recently spent time at a conference in Arizona, North Carolina was preparing for the effects of Hurricane Michael. Hall, the Prisons' Assistant Director of Facilities Management's smiled when he was asked by his peers why he wasn't worried about what might happen across the county.

"I knew our guys could handle it," Hall said. "I was calm with Michael coming in. I wasn't worried about it. Our people are professional and do the job. We have some very, very sharp professional people. And we just went through Florence."

Facilities Management has been extremely busy the past few months, working on various prison reform initiatives such as remissioning several facilities from male to female offenders and vice versa and security improvements. But, when it was determined that Hurricane Florence would take a direct path over several southeastern prisons, Hall's team shifted gears and went into hurricane mode.

Facilities Management has had to deal with its share of hurricanes through the years. But this was the first time six facilities had to be shut down. That meant power, water, gas, batteries, fire alarms, phones, networks that feed the facilities all had to be turned off, as well as securing the facilities until it was safe to return.

"We were very busy before but then we dropped everything for about three weeks," Hall said. "This wasn't our first hurricane. You learn every time you all go through one. We've gotten pretty good at how to stage things."

This was a major lift for Facilities Management. Resources were moved from around the state to needed areas. Generators were checked, fuel was ready and plans were in place to deal with any crisis within the crisis. That meant using offenders to help where needed in moving equipment or securing facilities as part of their work duties. Staff worked during the storm, hooking generators to wells to pump water when towns had water issues. At Southern Correctional Institution in Troy, staff assisted in pumping water out of a pond, so the local dam would not fail from overflow.

When the storm subsided, it was Facility Management that went back into areas when the roads were passable to inspect facilities and begin the cleanup. At New Hanover Correctional Institution, the administration and medical buildings suffered so much damage that four modular trailers were brought in as temporary office space.

"I expected a lot more damage, especially in the New Bern area," Hall said. "At Carteret, gas lines had to be replaced. Expected to see significant damage at Pamlico and Craven but didn't see it. The eye of the storm was over New Hanover for many hours, but we were fortunate not to have more damage."

Hall looks back with great pride on the communication and prep work his staff did, which made for a relatively smooth performance.

"We prepped a week prior to impact. We had a pretty good idea we were in the bullseye of the storm," Hall said.

"I really appreciated the work our staff did. I look at what we faced, and it never ceased to amaze me. They were selfless. They didn't think about themselves. Our guys do thankless tasks every day. They do their job and give their best."



Staff Effort Not Confined to Prisons

by Allie Harris-Beeks, Communications Specialist



Not only did correctional officers and staff perform yeoman's work inside the facilities during Hurricane Florence, they also assisted the public outside the facility.

On Sept. 16, correctional Lt. William Efird from Albemarle Correctional Institution, a volunteer fire chief, along with utility crews and members from the Department of Transportation, helped clear area highways affected by the hurricane.

"Albemarle Correctional Institution also allowed me to leave early during Michael when the winds began downing trees and power in our area. I left and was immediately clearing trees from roadways, checking on residents with trees on their house, and directing our volunteer members," said Efird.

Approximately 30 fallen trees were cleared from roadways to ensure the safety of those traveling. Utility crews cleared trees throughout the day because of the high volume of calls received that weekend. Work continued while it was still storming, beginning in the early hours of the morning.

"There were so many calls coming in, we just got up and did it. There were several hours where you couldn't get anywhere on area roads, but luckily everything came together," Efird said.

For several days, rivers and other parts of the area were still flooded. Fortunately, because of the drainage systems, roadways did not stay flooded for long. Lt. Efird, as well as everyone else who assisted, was able clear all trees from the major highways – including NC 24-27-73.

"Everybody came together and was prepared—and that's a part of our state motto – and working together, that's just what we did," he said.

Lt. Efird has been chief of the East Side Volunteer Fire Department in Stanly County for 14 years and is a 23-year NCDPS employee.



Consultants Keep Safety First During Florence



During Hurricane Florence, a team of DPS safety consultants with the Safety, Occupational & Environmental Health Division reported to their normal work locations and to the Prison's Regional Emergency Operations Centers (REOC). Each consultant stood by to serve as a resource as events unfolded. They were in direct communication with the REOCs as needed after-hours or while away from the office. Thanks to their efforts there were no serious injuries to DPS employees during Florence. The office provided post-event services regarding damage assessment, primarily for water intrusion and indoor environmental quality inspections for several Community Corrections and Court Services locations, in addition to some prison facilities. The team also made recommendations for corrective actions and provided remediation where needed.

Congratulations BCO Classes #31 and 33!



Sixteen participants graduated the Basic Correctional Officer Class #31 held at the OSDT office in Apex on Oct.17. Pictured are (front from left to right): Jessica Revis, Malerie Moore, Malika Davis, Kalapreshea Brown, Gwendolyn Burney, Brenda Baird; (back from left to right): Charles Lawton, Chawn Brown, Jasman Mayo, Michael Wilson-Garner, Javan Rozzelle, Nickolas Vanbuskirk, William Eugene, Jody Watkins, Luis Velasco and Mason DeLee.



Twenty-one participants graduated the Basic Correctional Officer Class #33 held at the Samarcand Training Academy on Oct. 26. Pictured are (front from left to right): Sylvia Chisolm, Neal Wheeler, Stacey Turner, Arianna Tropez, Yanya Beltran; (middle from left to right): Rhonda Hatcher, Joshua Owens, Diane Little, Thameka O'Neal, Brianna Bishop, Ashanti Hines, Tavis Savoy; (back from left to right): Jermar Stewart, Christopher Smith, Phillip Maddox, Rodney Sain, Dylan Hunt, Yanya Amecchi, Lance Daniel, Matthew Sloop and Joshua Brown.

Purchasing Power: Securing Supplies and Staff in the Storm

by Julia Jarema, Public Relations Manager

As state troopers, National Guard soldiers, emergency managers and first responders mobilized ahead of Hurricane Florence's landfall, a lesser known but equally essential group quietly moved into place to ensure North Carolina's response to the record storm would be successful. Without them, there would be no bottled water for the thousands who lost access to clean water, no cots at the shelters, no food for evacuees or workers, no fuel for the first responders and no oxygen to keep hospital patients alive.

A team from the Department of Public Safety's Purchasing and Logistics section embedded in the State Emergency Operations Center (SEOC) the day before landfall and continued to work alongside their Emergency Management logistics partners for the next two weeks. Working 12-14 hours daily, they entered and approved contracts for vital commodities and services needed to respond to Florence's devastation. From the SEOC, the three-person team, led by DPS Purchasing and Logistics Director Joanne Rowland, coordinated with vendors, implemented previously signed contracts and forwarded many of the resource requests to other DPS purchasing agents who worked remotely.

Purchasing agents ordered typical storm supplies such as bottled water (1.2 million gallons), fuel (193,000 gallons), blankets (10,000), cots, tarps, ice and generators. But they also ordered other, less-often requested items like portable showers and laundry facilities, port-a-johns and trash containers (after all, that waste had to go somewhere!). One of the most daunting purchase requests was for oxygen tanks and concentrators to support hospital patients in New Hanover County.

"I lost sleep over that request," recalled Rowland. "Many of the purchase orders we processed were essential to life safety, but none quite so directly as the hospital's request for oxygen tanks and concentrators. With that request, we knew lives literally depended on us."

The storm's substantial size and expected impacts prompted massive resource requests. In addition to the usual supplies, the agents rented

facilities to accommodate two base camps to stage and coordinate staffing and supplies needed for storm response. An empty box store and parking lot in Garner were used to store and distribute commodities, while another property in Kinston was used as a resource staging area. The purchasing team also hired fuel contractors to resupply first responders and other essential services, and transportation contractors to deliver the hundreds of requested items. They even brought in a special swift water rescue team support package to service and repair equipment that was being used to pull people from the floodwaters to safety. Thanks to the purchasing team, nine boats were repaired so crews could continue to rescue stranded residents – more than 5,200 people during Florence.

A total of 735 purchase orders – more than \$34 million in commodities and services – supported North Carolina's response to Hurricane Florence. Not only was it one of the largest, but also one the smoothest purchasing efforts related to storm response. And their efforts were noticed.

"Roy Woods, a seasoned disaster response professional with Deployed Resources LLC, has worked in emergency operations centers in disaster situations all over the country," recalled DPS Chief Financial Officer Doug Holbrook. "He was very impressed by the engagement of Purchasing staff and said it should be deemed a national best practice to use experienced procurement professionals from the beginning. I'm very proud of the responsiveness of this section, as well as their professionalism."

Rowland credits the smooth response during Florence from lessons learned and applied after working Hurricane Matthew in 2016.

From that storm, the purchasing team figured out a rhythm to effectively and efficiently process storm requests while still addressing the ongoing needs of the rest of the Public Safety department. A core three-member team rotated working in the SEOC processing big-ticket requests that exceeded \$50,000, while forwarding hundreds of other requests to their colleagues working offsite. Anticipating Florence's arrival and expected impacts, the purchasers worked in advance with DPS IT to get laptops and state cell phones to enable staff to remotely after hours and over weekends to complete purchase orders. The Purchasing and Logistics staff even established shifts splitting their time between processing storm-related requests and handling routine purchasing orders needed to support daily operations within the department.

Since Matthew, purchasing agents have participated regularly in monthly online disaster exercises working closely with Emergency Management to anticipate purchasing needs and understand requirements for storm response and recovery. Rowland said NCEM's Logistics Support Manager Greg Weavil ensured the purchasing team had the training and support needed months ahead of hurricane season. The DPS Purchasing team also has worked diligently before every hurricane season to update various state contracts that could be implemented quickly as needed.

While the DPS purchasing team filled commodities requested by the counties, the department's Intergovernmental staff filled information requests for local and state leaders. Legislative liaisons Susanna Davis and Alicia Davis (not related) worked closely with the SEOC and governor's legislative staff to provide regular updates on Florence response and recovery efforts to North Carolina's state senators and representatives. With half of the state incurring hurricane damage, state and congressional leaders were keenly interested in daily operations and details regarding the response efforts as well as how they could help with recovery.

From securing essential commodities and services to supplying crucial briefings, the Purchasing and Logistics team and Legislative Liaisons were two more examples of how our Public Safety department responded to the state's largest natural disaster.



PROMOTIONS

September 2018

Wendy Abee, nurse supervisor, Foothills CC
Lauren Ashford, probation/parole officer, Judicial District 26
Andre Atkinson, correctional sergeant II, Craven CI
Steven Avery, correctional officer III, Bertie CI
Temiaiko Avery, personnel assistant V, Eastern CI
Felicia Bell, processing assistant V, Community Corrections
Brandin Bell, personnel technician III, Prisons HR Admin
Treva Brewington, parole case analyst II, Parole Commission
Jacqueline Brown, correctional officer II, Caledonia CI
Bryan Carpenter, plumber II, Mountain View CI
Charles Carter, correction training coordinator I, Staff Development & Training
Tamara Carter, correctional food service officer III, NCCI for Women
Patrick Carter, chief probation & parole officer, Judicial District 22
Pamela Cofield, correctional case manager, Pasquotank CI
Brandi Davis, correctional sergeant III, NCCI for Women
Dorothy Delaine McClary, chief probation & parole officer, Judicial District 26
Brian Dickson, correctional food service officer II, Caledonia CI
Sean Dillard, asst correctional supt for programs II, Bertie CI
Thomas Doeing, correctional sergeant II, Hyde CI
Christopher Dove, correctional sergeant II, Polk Youth CI
David Duncan, correctional behavioral specialist II, Alexander CI
Stephen Faircloth, correctional lieutenant II, Caswell CC
Brandy Farrell, administrative services assistant V, Wake Detention Center
Robert Gron, engineering director, Chief Operating Office
Angela Hammond, correctional officer III, Tabor CI
Angela Hatchett, correctional food service officer I, Dan River Prison Work Farm
Roshanda Henderson, correctional food service officer III, NCCI for Women
Derrick Hetrick, correctional sergeant III, Maury CI
Shana Hicklin, correctional programs supervisor, Piedmont CI
Bruce Hodges, program development coordinator, Robeson CRV
Loretta Hoilman, medical records assistant IV, Mountain View CI
Stacy Huss, chief court counselor, Eastern Region-District 3
Latoya Isler, correctional food service officer II, Caledonia CI
Don Jordan, juvenile court counselor, Eastern Region-District 5
Dashone Joyner, correctional sergeant III, Maury CI
Danielle Keppers, correctional food service officer II, Mountain View CI
Corey King, correctional officer III, Foothills CC
Robert King, correctional sergeant II, Nash CI

Lindsay Lail, assistant special agent in charge, SBI Field Operations
Robert Lee, correctional sergeant I, Sanford CC
Christopher Locklear, correctional sergeant III, Scotland CI
Brittany Mcfarland, professional nurse, Polk Youth CI
Milton Mckoy, electrician supervisor II, Chief Operating Office
Christina Mingo, correctional captain III, Central Prison
Rickie Morris, correctional sergeant I, Pasquotank CI
Yolanda Murphy, correctional lieutenant I, Johnston CI
John Nelms, telecommunications center supervisor, State Highway Patrol
Barney Owens, correctional facility superintendent III, Pamlico CI
Bettie Perry, correctional lieutenant II, Polk Youth CI
Paul Pollock, juvenile court counselor, Eastern Region-District 1
Tony Potter, probation/parole field specialist, Judicial District 4
Deborah Price Fonville, juvenile court counselor supervisor, Eastern Region-District 2
Shoron Purvis, social work supervisor II, Edgecombe YDC-Administration
Norman Rhodes, correctional food service officer III, Maury CI
Tracie Rhodes, personnel analyst I, ER & EEO
Carl Sawyer, correctional officer III, Bertie CI
Joshua Scallan, correctional sergeant II, Pamlico CI
Zahirah Shaw, information processing technician, Security Services
Alex Sinka, correctional lieutenant II, Caledonia CI
Scott Smith, engineering/architectural technician, Chief Operating Office
Stuart Strickland, information & communications spec II, ABC Commission
Heather Tuck, correctional sergeant II, Nash CI
Kasandra Tweedy, probation/parole officer, Judicial District 26
Nicole Williams, correctional food service supervisor I, Forsyth CC
Amanda Wrublewski, correctional programs supervisor, Swannanoa CC For Women
Sarah Yoder, correctional sergeant II, Piedmont CI
David Youker, correctional officer II, Caledonia CI

RETIREMENTS

Edna Arranguez, professional nurse, Prisons Admin., 18y/2m
James Best, correctional officer I, Eastern CI, 31y/3m
Thomas Brandon, legislative liaison, Chief Operating Office, 30y/11m
Walter Bridges, radio engineer, State Highway Patrol, 41y/11m
Barry Bullock, correctional officer II, Polk Youth CI, 21y/8m
Gene Burleson, trooper, State Highway Patrol, 17y/0m
Sherry Campbell, judicial services coordinator, Judicial District 21, 14y/2m
Edwin Campbell, plumber II, Central Prison, 28y/2m
Debra Carson, professional nurse, NCCI for Women, 9y/7m
Becky Clark, clinical social worker, Johnston CI, 35y/2m
Randall Cole, facility maintenance manager I, Facility Management, 27y/8m
Delma Collins, probation/parole officer, Judicial District 3, 8y/6m
Thomas Cooper, correctional officer I, Hoke CC, 16y/10m
Faye Daniels, correctional facility superintendent III, Pamlico CI, 34y/0m
Joseph Davis, dental hygienist I, Harnett CI, 26y/5m
Levi Dillahunt, probation/parole officer, Judicial District 26, 27y/0m
Luther Farrow, long distance truck driver, Meat Processing Plant, 17y/1m
Wayne Finch, first sergeant, State Highway Patrol, 28y/1m
Tammy Forsythe, special investigator, SBI Special Operations, 28y/11m
David Harris, sergeant, State Highway Patrol, 21y/3m
James Horne, correctional sergeant II, Neuse CI, 32y/0m
Marvin Horne, pilot II, State Highway Patrol, 23y/6m
Leslie Houpe, chief probation & parole officer, Judicial District 22, 29y/1m
Shari Howard, director of human resources, Chief Operating Office, 34y/8m
Garland Hudson, hvac mechanic, Hyde CI, 22y/10m
Toni Ingram, correctional officer I, Eastern CI, 35y/0m
Neil Jarrett, judicial district manager I, Judicial District 24, 20y/0m
Donna Jones, office assistant IV, Central Region-District 14, 11y/2m
Clarence Jones, correctional officer I, Eastern CI, 26y/5m
Beverly Kelly, correctional food service manager II, Southern CI, 23y/5m
Carol Marsh, processing assistant III, Hoke CC, 21y/5m
Marguerite Marsh, office assistant IV, Piedmont Region-District 21, 4y/11m
Lee McGirt, correctional officer I, Scotland CI, 11y/11m
Ronnie McLaughlin, correctional officer II, Morrison CC, 29y/5m
Mark McLeod, app analyst, State Highway Patrol, 28y/8m
Gwendolyn Montgomery, judicial services coordinator, Judicial District 21, 31y/0m
Kathy Moore, correctional food service manager I, Franklin CC, 32y/1m
Stephen Myers, sergeant, State Highway Patrol, 20y/4m
Michael Phelps, correctional officer I, Tyrrell Prison Work Farm, 21y/0m

Kimberly Poteet, judicial services coordinator, Judicial District 30, 33y/11m
Teresa Rettinger, judicial services coordinator, Judicial District 19-A, 23y/7m
Michael Richardson, correctional captain II, Nash CI, 28y/5m
Peggy Richardson, patrol telecommunicator, State Highway Patrol, 18y/3m
Peggy Riddle, personnel assistant V, Eastern CI, 10y/0m
Darrell Shue, correctional officer II, Piedmont CI, 8y/2m
Jerry Smith, telecommunications shift supervisor, State Highway Patrol, 26y/8m
Joseph Stuart, correctional officer II, Lumberton CC, 24y/4m
Randall Turner, correctional assistant superintendent I, Sanford CC, 30y/1m
Darryl Wade, facility maintenance supervisor III, Facility Management, 29y/5m
Sarah Wilder, processing assistant IV, Parole Commission, 46y/10m
Heidi Wiseman, highway patrol trooper master, State Highway Patrol, 16y/5m

PASSINGS

Katherine Brown, accounting clerk V, Southern CI, 35y/5m
Debra Hudson, correctional officer II, Lanesboro CI, 10y/1m
Tennille King, correctional behavioral specialist II, NCCI for Women, 2y/2m
Darryl Shannon, correctional sergeant I, Wake CC, 29y/11m
Tinica Thomas, correctional officer II, NCCI for Women, 15y/1m