



SEPTEMBER 2017

# ON THE SCENE



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## One Year Later: North Carolina Continues Recovering from Hurricane Matthew

By Julia Jarema, Communications Officer

*Thirty-one deaths were attributed to the storm that displaced thousands of families and prompted more than 4,200 people to seek safety in 141 shelters. Swift water and helicopter rescue teams pulled 2,336 people from the floodwaters that damaged more than 25,000 homes. Matthew's flooding and winds also closed more than 660 roads, breached 20 dams, knocked out power to hundreds of thousands of households and prompted 21 counties to issue water advisories.*

Nearly one year after Hurricane Matthew damaged or destroyed thousands of homes, North Carolina continues working to help survivors and communities rebuild, but more help is needed for full recovery.

"Given the recent mass devastation that we've seen from Hurricanes Harvey, Irma, Jose and now Maria, it could be easy to forget that many in our state are still struggling to recover following last year's hurricane season," Governor Roy Cooper said. "North Carolina residents and communities are strong and resilient, but they still need our help. We'll continue working hard with the families, community leaders and state and Congressional leaders to ensure they have the resources and finances they need to recover."

### Matthew's Impacts

Matthew made landfall in South Carolina as a Category 1 storm on Oct. 8 and then dumped between eight and 12 inches of rain across much of central and eastern North Carolina over the next two days. Some Tar Heel communities received up to 18 inches of rain from the storm that set 17 county rainfall records and caused flooding in all six of the state's river basins. The Tar, Cape Fear, Cashie, Lumber and Neuse rivers flooded and remained at flood stage for two weeks.

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than 660 roads, breached 20 dams, knocked out power to hundreds of thousands of households and prompted 21 counties to issue water advisories.

More than 10 states sent help to North Carolina including swift water rescue teams, nurses, mobile kitchens, food and water and emergency management teams.

Hurricane Matthew left in its wake an estimated \$4.8 billion in damages to homes, businesses, public facilities, agriculture, roads and more, according to an economic study conducted post-disaster by N.C. Emergency Management (NCEM).

**Help Provided, More Needed**

The president issued an expedited disaster declaration Oct. 10 that was amended several times as the extent of damage became more apparent. In the end, FEMA approved 45 North Carolina counties to receive federal aid for individuals, families and communities through the Individual and Public Assistance programs, and five additional counties for Public Assistance funds only.

Untold numbers of residents used private insurance to help them recover. The National Flood Insurance Program paid \$195 million to settle nearly 5,800 claims by North Carolinians. Those who lacked adequate homeowners or renters insurance turned to state and federal agencies for help; nearly 82,000 people registered with FEMA seeking disaster assistance. More than 62,500 homes were inspected and \$98.1 million paid out in federal or state grants to help individuals replace their belongings and/or repair their homes. The US Small Business Administration provided an addition-



al \$102.5 million in low-interest federal loans to help homeowners and some business owners rebuild.

Safe and affordable housing quickly emerged as the primary short- and long-term recovery priority following Hurricane Matthew.

“Damage and destruction from Hurricane Matthew highlighted the lack of safe affordable housing in North Carolina,” said Gov. Cooper. “As we’ve seen time and again, those who are already struggling to meet their daily needs are often the ones most severely impacted by disasters.”

State officials estimate hundreds of millions more dollars are still needed to help with Hurricane Matthew recovery efforts.

**Progress Made, Housing Needs Remain**

Local, state and federal emergency management agencies partnered in the variety of housing solutions from opening shelters for evacuees, housing displaced residents temporarily in hotels, securing temporary mobile homes and developing long-term plans for more resilient, disaster-resistant communities.

More than 3,000 families lived in hotels for weeks as part of a FEMA temporary shelter program as they either repaired their homes or found new places to live. What usually is a several week program, evolved into a multiple month program for hundreds of families after widespread flood damage also destroyed much of the rental property stock, including low-income housing, leaving many with few options. Six months after the storm, 270 families displaced by Matthew were still in hotels. By July 2017, NCEM had assumed responsibility for the temporary sheltering program and staff worked with each family on a weekly basis to explore possible

# NC Receives International Accolades for Swift Water and Flood Rescue

## Higgins and Langley Award presented for state's response to Hurricane Matthew

By Keith Acree, Communications Officer



As Hurricane Matthew's floodwaters rose in communities across eastern North Carolina in early October 2016, swift water and flood rescue teams from across the state and from other states responded quickly. That combined response, which rescued 2,336 people, has earned the international Higgins and Langley Award for Outstanding Achievement in Swift Water Rescue, the most prestigious award in the water rescue community. More than 30 teams, including local, state and federal resources, rescued people and brought them to safety from Matthew's floodwaters. Those teams were recognized Sept. 21 during the annual conference of the International Association of Water Rescue Professionals in South Bend, Indiana.

"When the flood waters rose after Hurricane Matthew, these heroes put their lives on the line to save others," Governor Roy Cooper said. "We're grateful for their courage and their dedication to staying trained and ready to help whenever needed."

Governor Cooper plans to honor the award-winning

swift water rescue teams in Raleigh in October.

"This award recognizes great work done by our local, state and federal water rescue teams, both in the water and in the air, rescuing thousands of people from Hurricane Matthew's floodwaters," said state Emergency Management Director Mike Sprayberry. "These teams train constantly and their capability and professionalism shines though in all their responses."

Established in 1993, the Higgins & Langley Memorial Awards honor of Earl Higgins, a writer and filmmaker who lost his life in 1980 while rescuing a child who was swept down the flood-swollen Los Angeles River, and Jeffrey Langley, a Los Angeles County firefighter, paramedic and swift water rescue pioneer, who lost his life in a helicopter incident in 1993. The awards acknowledge individuals and swift water rescue teams that use specialized technical rescue to save lives, increase awareness about the need for swift water and flood rescue training, promote worldwide training standards of certification, and inspire other agencies to

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develop viable water rescue programs.

The agencies contributing to the Hurricane Matthew rescue effort recognized by the Higgins and Langley board include:

- Apex Fire Department
- Brunswick County Emergency Services
- Buncombe County Emergency Services
- Burke County EMS
- Cary Fire Department
- Chapel Hill Fire Department
- Charlotte Fire Department
- Cumberland County EMS
- Davie County Rescue Squad
- Durham Fire Department
- East Lincoln Fire Department
- Fayetteville Fire Department
- Fayetteville Police Department
- FEMA Task Forces from Missouri, New Jersey, New York, Ohio and Pennsylvania
- FEMA Urban Search & Rescue Incident Support Team
- Gaston County EMS
- Greensboro Fire Department
- Greenville Fire Department
- Henderson County Rescue Squad
- King Fire Department
- Lewisville Fire Department
- Lumberton Rescue Squad
- Mooresville Fire Department
- North Carolina Emergency Management
- North Carolina National Guard
- North Carolina State Highway Patrol
- North Carolina Wildlife Resources Commission
- Onslow Rescue Squad



- Raleigh Fire Department
- Rockingham Rescue Squad
- Rocky Mount Fire Department
- South Orange Rescue Squad
- Transylvania County EMS
- United States Coast Guard Aviation and Punt Team
- Vance County Rescue Squad
- Winston-Salem Fire Department

This marks the second time North Carolina has received the prestigious Higgins and Langley Award. The state was awarded the same honor in 2005 after swift water rescue teams saved more than 1,110 people following Tropical Storms Frances and Ivan.

North Carolina Emergency Management organizes the state's search and rescue programs including swift water, wilderness, helicopter and mountain teams by providing oversight, training and funding. Thirty highly-trained swift water rescue teams are





#### ONE YEAR LATER, FROM p. 4

housing options. Today, four families remain in hotels. For many families in rural communities or areas with limited rental options, FEMA mobile housing units provided temporary homes while they repaired their houses. In all, 161 mobile homes helped families in seven eastern counties.

“For survivors, recovering from a disaster can be a full-time job in itself,” said state Emergency Management Director Mike Sprayberry. “A tremendous amount of work must take place to piece back together every part of your life from finding housing, replacing personal belongings, securing transportation, sometimes finding new jobs. Some have no other resources to help them, so we provide the support they need to help them get back on their feet.”

To help displaced families transition from the hotels to permanent housing, FEMA hired housing counselors to work with other state and local entities to identify safe, sanitary and functional housing. Based in the most severely impacted areas - Cumberland, Edgecombe and Robeson counties – housing counselors were co-located with other recovery services.

Crisis counselors were hired to help survivors with mental health and emotional challenges. Twenty-five trained counselors worked in local communities

through a new program called HOPE 4 NC to connect clients with much-needed services.

Disaster case managers have helped survivors in hard-hit communities identify unmet, disaster-related needs, connect them with employment and planning assistance, and monitor progress. Using a \$4.5 million FEMA grant, NCEM hired Lutheran Services Carolinas to pair case managers with survivors in 45 eligible counties. Local Social Services departments or community-based Long Term Recovery Groups linked many survivors with disaster case managers. Survivors also have – and can still - request assistance via [ncdcm@lscarolinas.net](mailto:ncdcm@lscarolinas.net) or by calling the State Helpline at 855-336-2002.

In the year since the floods, nonprofit and faith-based organizations have poured into communities to help residents cleanup, repair and rebuild their homes. Many of the organizations worked under the umbrella of N.C. Voluntary Organizations Active in Disaster (NCVOAD) that routinely coordinates such relief efforts. Already, volunteers have worked tens of thousands of days to repair and rebuild homes in numerous communities across the state.

# Female Troopers Rule Two-Day Patrol Forum

By Master Trooper Christopher Knox



Strong, Courageous, Dedicated, Leader: words that come to mind when you think of a North Carolina State Highway Patrol Trooper. But what about the word “Female?” This is why the Highway Patrol Command Staff hosted 48 female troopers for a Women’s Forum focusing on recruitment, retention and work-life issues.

Women represent just 3 percent of the total State Highway Patrol sworn members. Thus, they often serve with no or few female counterparts. The goal of the forum was to allow the female members of the patrol an opportunity to network with one another and discuss a wide range of topics. The unique format of the forum also gave

participants the opportunity to grow leadership skills and to provide feedback on the recruitment and retention of future female troopers.

Col. Glenn M. McNeill, Jr. opened the forum by saying, “No matter what point you are at in your career, from those who are brand new troopers, to those command staff members close to retirement, you have a voice and we are listening.” He went on to say, “Your input is not only recommended, it is needed if we hope to grow as an agency in diversity mirroring the population we serve.”

Acknowledging that growth is good for the agency as well as the troopers, the Patrol Command Staff wanted this to be the first of such forums that will



FEMALE TROOPERS RULE, FROM p. 7

bring together female troopers in a supportive and empowering environment, that will promote opportunities to learn from the knowledge and experience of others.

Trooper Heather Wilson, stationed in Carteret County said, “This was a great opportunity to meet other female troopers and to share common experiences. Listening to the panel of female leaders and particularly to Cmdr. Dana Reid, it challenged me to think not only about how I can grow professionally but how I can help the agency grow as well.”

Forum speakers included a leadership panel comprised of N.C. Supreme Court Justice Cheri Beasley, Morrisville Police Department Chief Patrice Andrews and N.C. Department of Public Safety Chief Deputy Secretary Pamela Cashwell. U.S. Coast Guard Commander Dana Reid provided an inspirational journey focusing on higher levels of leadership. Discussions were facilitated by N.C. State University Associate Professors, Dr. Bart Craig and Dr. Lori Foster. ♦



## Governor's Crime Commission Awards Grants, Sets Priorities for 2018

“Keeping North Carolina safe means preventing crime, helping crime victims recover, and working to end addiction and repeat offenders,” Gov. Cooper said.



Sept. 19, Gov. Cooper announced \$73 million in grants to fight crime, aid victims, as well as support numerous criminal justice programs for communities in North Carolina. Administered through the Governor's Crime Commission, this funding will address issues such as opiate reduction, child trafficking prevention, juvenile justice and delinquency prevention, re-entry initiatives and services to crime victims.

The Governor's Crime Commission is the comprehensive criminal justice system planning agency that awards state funds and federal block grants to government, education and social service agencies to start new and innovative programs in North Carolina.

“Keeping North Carolina safe means preventing crime, helping crime victims recover, and working to end addiction and repeat offenders,” Gov. Cooper said. “Innovative public safety efforts in communities across our state are tackling these issues on the ground.”

Among the programs awarded 2017 grants are:

- Teen courts in Mecklenburg, McDowell and Robeson County to divert young people from crime.
- Drug treatment court for veterans in Cumberland County.
- Assistance for victims of elder abuse in Guilford County.
- Help for victims of domestic violence and/or sexual assault in several counties including Alamance, Caswell, Buncombe, Guilford, Wake, Watauga, Avery, Onslow, Cumberland, Haywood and Cherokee counties.
- Help for child victims in several counties including Pasquotank, Gaston, Jackson, Macon, Buncombe, Union, Caldwell, Ashe, Burke, Yancey, Mitchell and New

- Hanover counties.
- More firearms analysis through the State Crime Lab.
- Specialized narcotics training for law enforcement.
- Assistance to dozens of law enforcement agencies and prosecutors, to update technology and equipment and to target perpetrators of specific crimes such as domestic violence and human trafficking.
- More than \$3 million for legal aid for poor North Carolinians.
- Funding for local organizations that provide mental health treatment.

### Priorities for 2018

The commission also set priorities for its 2018 grants at a quarterly meeting held Sept. 7. Voting on the reports presented by the Juvenile Justice, Crime Victim's Services and Criminal Justice Improvement committees, the 43 commission members set in motion Gov. Cooper's 2018 agenda for criminal justice system priorities and program





**GCC GRANTS AND PRIORITIES, FROM p. 9 initiatives.**

“The recommendations and priorities set forth for 2018 by the Commission show North Carolina’s commitment to ensuring our communities are strengthened and remain a safe place to live, work and visit,” said Public Safety Secretary Erik A. Hooks.

The commission serves as the chief advisory body to the governor and the secretary of the Department of Public Safety on crime and justice issues. It is currently administering more than \$180 million dollars in federal funds, along with approximately \$5 million in state appropriated funds. These funds have been awarded to local law enforcement, courts, corrections, juvenile justice and victims’ services agencies across the state.

“I commend fellow members for their diligence,” said Commission Chairman Robert Evans. “The commission represents a broad cross-section of society, professionals and support organizations working together to administer millions of dollars in federal and state funds. These funds are appropriated annually to improve the criminal and juvenile justice systems, as well as to enhance and improve services to victims of crime.”

The following are some of the 2018 priorities listed by committees:

- I. Criminal Justice Improvement Committee
  - Local Law Enforcement Block Grants
    - Equipment to local law enforcement
  - State Agency Improvement Initiative – Targeting state agencies support. To enhance their



readiness and effectiveness. This can include infrastructure, technology, contractual services and equipment.

- Governor’s Office Special Initiatives – Through the Administrative Office of the Courts, help develop a statewide model for addressing a more holistic approach to court reform and re-entry. This new model will be utilized statewide and help address the multi-layered issues of re-entry, wrap-around services and transitioning from in and out of incarceration.
- Specialized Criminal Justice Training Programs - That allow for statewide enrollment to include the advancement of strategic planning and staff development.

## Remembering Deputy Secretary Gwen Norville



To Everyone Who Knew and Loved Gwen Norville,

*Life often knocks our feet right out from under us. That's what happened on Monday, September 11, when we had to say good-bye to our Gwen. We just never thought of Gwen as being the next member of our family to leave us, as she was only 55 and in good health.*

*We are heartbroken as you can imagine. Our little family will never be the same. Gwen had such a zest for life and loved everyone she met. She always made everyone feel important. She was the real deal!*

*We never realized just how many lives she impacted until tragedy struck. There were so many of you that were with us at the hospital for those 4 horrible days. You brought food, coffee, and lots of love and encouragement. Although we were strangers, we were treated like family. Many of you were with us through the events that followed, and for that, we thank you so much. For those of you who sent cards, wrote on her Caring Bridge page and posted on her Facebook page, we appreciate it more than you know.*

*We thank you for the beautiful flowers you provided on behalf of everyone at DPS. Gwen would have loved them.*

*You guys saw Gwen as Deputy Secretary, but to us, she was just Gwen. We rarely discussed work when we were all together as a family. It was always a time of laughter and just enjoying life as a family.*

*Our sense of loss is real but it is matched by our sense of gratitude and love. We hope that in time, the pain of losing Gwen will be overcome by the joy of remembering all the laughter and blessings she brought into our lives.*

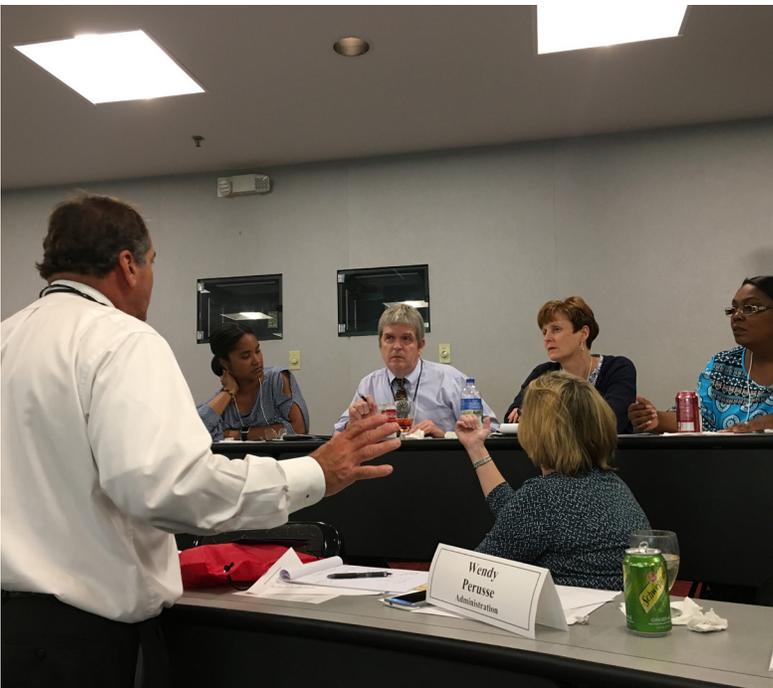
Much love to you all,  
 Bob, Robbie, Debbie and Will Norville

## Juvenile Justice Leaders Work on Raising the Age

By Diana Kees, Public Relations Manager

Juvenile justice leaders from across North Carolina gathered in Winston-Salem in mid-September for a Raise the Age planning conference. During this three-day period, staff learned first-hand from William Lassiter, Deputy Secretary for Juvenile Justice, the latest information on planning for the proper implementation of the change in the age of juvenile jurisdiction, which will occur on Dec. 1, 2019. During break-out sessions, staff members were asked to provide feedback on how they think "Raise the Age" should be implemented, and began developing work plans for the critical tasks involved, in such areas as Court Services, Community Programs, Facility Operations, Education, Social Work, Health Services, Transportation and Administration. The N.C. General Assembly "raised the age" of juvenile jurisdiction during its long session this summer.

Following dinner on the second day of the conference, meeting attendees were entertained and moved by the words of the teens of "Authoring Action"/Just Us, a nonprofit arts and education outreach organization dedicating to teaching and developing young people as authors, artists and advocates for social change. They are pictured here with Deputy Secretary William Lassiter. ♦



## The New Phace of Phishing

Phishing scams are becoming ever more sophisticated. Once crude-looking and poorly written, they are now often so smooth and well targeted that even experts have to look twice. Research shows 70% of computer users are fooled at least some of the time. We thought it an opportune time to answer some frequently asked questions about the evolution of phishing.

**Q: What are phishers doing to fool skeptical consumers?**

**A:** One recent development is the use of genuine-looking (but bogus, of course) security certificates that trick victims into thinking the Web page they've been linked to is legit. Many people look for a Secure Sockets Layer (SSL) certificate as evidence that a site is on the up-and-up, but phishers have concocted SSL "certificates" that can fool most people.

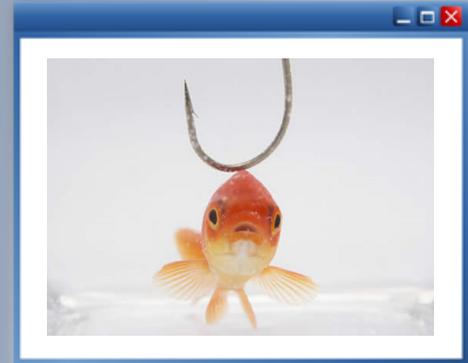
**Q: I have friends who fell for phishing scams because the e-mail they received actually had part of their credit-card number. How is this possible?**

**A:** That's another new phishing trick that is diabolically clever. Banks issue thousands of credit cards with the same first four digits. Phishers know that if they shotgun out enough e-mails, some recipients will recognize these digits and be tricked.

**Q: What is "spear phishing," and why is it effective?**

**A:** Spear phishing is essentially a phishing attack aimed at a very small group of people. It is more effective than large-scale phishing simply because it's unexpected. For example, Bank of America customers are cynical because they've seen so many phishing e-mails – but customers of XYZ Local Credit Union may be easier to fool.

Indeed, spear phishing can actually be targeted at employees of a single company. Hackers sometimes send e-mails claiming to be help-desk employees, in an effort to learn recipients' computer logons.



Source: SECURITYSense – [www.nsi.org](http://www.nsi.org)

# State Health Plan Open Enrollment

## Sept. 30 - Oct. 31, 2017

### Questions?

Call the eligibility and Enrollment Support Center at 855-859-0966.

*Extended hours during Open Enrollment:*

Monday - Friday, 8 a.m. -10 p.m.

Saturday, 8 a.m. - Noon

# Test Kitchen Program Makes Progress

By LTC Matt DeVivo,  
NCNG Public Affairs Office



North Carolina National Guard Deputy Director of Operations Gary Allen and State Command Chief Warrant Officer Jim Herring congratulated state prison inmates on completing food service certification training and outstanding service to the National Guard Joint Force Headquarters employees.

Four members of the prison's training kitchen team completed the ServSafe certification: an 18-hour food safety certification course developed by the Education Foundation of the National Restaurant Association. ServSafe is designed for food service managers and supervisory staff in restaurants, hospitals, nursing homes, child care facilities and other food-handling establishments, and requires the completion of rigid testing and practical demonstrations.

As part of the training, the inmates work in a variety of roles in the dining facility, including cook, baker, dining

room attendant and food line manager. The inmates also learn about nutrition, food safety and sanitation, as well as interviewing and resume skills

The inmate test kitchen team is one of numerous inmate work-related training and apprenticeship programs. The program is backed by the U.S. Department of Labor and N.C. Department of Commerce. Certified correctional food service employees provide the training that prepares the inmates for a potential career in culinary arts.

The National Guard is working with DPS to utilize its Employment Center to assist in making a successful transition to the workplace and community for soon-to-be released veterans as well as non-veterans. ♦

II. Juvenile Justice Planning Committee

- Children's Justice - Systems change to improve the handling and outcomes of cases of child maltreatment in North Carolina, as well as build capacity to deliver training on the forensic interviewing of children, whether on a local, regional or statewide basis.
- Compliance with the Juvenile Justice and Delinquency Prevention Act - Focus on programs that offer innovative enhanced non-secure alternatives to detention.
- Reduction of Disproportionate Minority Contact - Support efforts to reduce Disproportionate Minority Contact (DMC) in the state's juvenile justice system.
- Juvenile Gang, Child Trafficking, and Juvenile Re-entry - Support initiatives that are actively involved in local and regional efforts to reduce juvenile gang/ child-trafficking and juvenile re-entry. Additional consideration may be given to gender-specific programs. To also include research and training of professionals in this area.
- After-School Programs, Mentoring and Vocational Programming - Education programs and/or related services to prevent truancy, suspension, extended home-bound status and expulsion. School safety programs may include support for school resource officers and law-related education.

III. Crime Victim's Services Committee

*Violence Against Women Act priorities*

- Law Enforcement – Personnel (Restricted to Domestic Violence, Dating Violence, Sexual Assault, Human Trafficking and/or Stalking)
- Prosecutors’ Offices – Personnel (Restricted to Domestic Violence, Dating Violence, Sexual Assault, Human Trafficking and/or Stalking)
- Court Officials - Court sanctioned batterer intervention programs/abuser treatment programs, as well as trainings
- Underserved Victims of Crime - Development or provision of services to underserved crime victim groups, including, but not limited to rural victims of crime; LGBTQ victims; Spanish speaking victims; hospital-based programs; and other culturally or ethnically underserved

victims of crime.

*Victims of Crime Act Priorities*

- Sexual Assault/Spousal Abuse Victims’ Services – Provision of core crisis intervention services to sexual assault and/or spousal abuse (domestic violence) victims
- Child Advocacy Centers – Provision of direct services personnel for services such as advocacy, evidenced-based mental health, child medical evaluation, forensic interviews and forensic medical evidence collection exams.
- Legal Services - Legal assistance to victims of crime
- Family Justice Centers – Assist local communities in providing services to victims through the establishment and operation of Family Justice Centers (FJC)
- Human trafficking – Address human trafficking, including child victims of trafficking by increasing the level of awareness of human trafficking and to improve the level of service provided to victims by increasing the number of agencies and service providers who are qualified to work with trafficking victims.
- Enhanced Victim Services - Development of enhanced services to victims of crime that are now allowable under Victims of Crime Act regulations.
- Underserved Crime Victim’s Services - Fund programs that address underserved crime victim groups by providing services and/or developing programs that provide culturally sensitive services.
- Crime Victim Services Provider Statewide Training and Planning - Development or expansion of programs to provide services to victims of crime.
- Automated Victim Notification Services - Focus on statewide automated victim notification systems and technology services to include staff for the service provision of alerting victims. ◆



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## Rebuilding Communities

Community infrastructure was severely damaged in many areas. Floodwaters damaged public facilities ranging from roads to water systems, sewage treatment facilities, libraries, schools, fire stations, senior centers, parks and ball fields. Local, state and federal agencies have spent the past year working together not only to repair the damaged infrastructure, but to develop plans that will make communities stronger and more resilient to better weather future storms.

By spring, the N.C. Department of Transportation had reopened all but 14 of the 660+ roads that Hurricane Matthew damaged or closed. One year later, two remain closed. Each requires a new bridge and work is underway to have both roads opened sometime in 2018.

Through its Public Assistance program, FEMA so far has approved nearly \$192 million in funds for 1,467 local projects. Approximately one-fourth of the funds have helped reimburse local and state agencies for emergency protective measures and storm response efforts. About 20 percent has paid for vegetative and household debris removal while another 20 percent has gone to repair or replace heavily damaged public utilities. The remaining funds have paid to repair roads and bridges, and helped to reimburse communities for the costs of fixing water facilities, public buildings and recreational facilities.

“Rebuilding damaged infrastructure is a long and tedious process, both financially and in terms of actual construction,” said NCEM’s Recovery Director Joe Stanton. “Most of the time, it takes years to rebuild and also to get reimbursed for the work because you have to submit detailed documentation of the repair process and expenses. The fact that we’ve already been able to fund 80 percent of the projects is a testament to the hard work done by the counties and municipalities in their recovery efforts.”

Stanton said North Carolina was on track to have all of the more than 1,700 anticipated Public Assistance projects funded by the first anniversary until FEMA temporarily froze some of the disaster recovery funds to ensure the availability of necessary funds to help with storm response in Texas, Florida and other areas impacted by this year’s rash of hurricanes.

## Next Steps

As local officials lead recovery efforts in their jurisdictions, state and federal emergency management staff are working with them to ensure communities are rebuilt in a stronger, more resilient manner. Through the Disaster Recovery Act of 2016, the legislature appropriated \$200 million to help six of the hardest-hit communities - Fair Bluff, Kinston, Lumberton, Princeville, Seven Springs and Windsor – identify ways to minimize future storm impacts. University officials

positioned across the state, in addition to several North Carolina Helicopter and Aquatic Rescue Teams (NC HART) that combine swift water rescue technicians with helicopters for rescues by air. The swift water rescue teams are comprised of personnel and equipment from local public safety agencies across the state that train to meet national standards and can be deployed anywhere within North Carolina or across the country. NC HART combines aircraft and pilots from the North Carolina State Highway Patrol or North Carolina National Guard with many of the swift water rescue technicians to extricate people trapped in trees, rooftops or other precarious locations.

Following Hurricane Matthew, the state's rescue teams were supported by FEMA swift water rescue teams from Missouri, New Jersey, New York, Ohio and Pennsylvania, and by U.S. Coast Guard resources based in North Carolina and elsewhere.

North Carolina's search and rescue capabilities were born in the wake of Hurricane Fran in 1996 when NC Emergency Management recognized the need to develop an inventory of available teams with basic rescue capabilities. The asset proved to be extremely valuable three years later during Hurricane Floyd when responders rescued hundreds of victims from flooded homes, cars, rooftops and trees. Floyd's rescue operations highlighted the need for specially trained and equipped teams that could safely rescue those trapped in floodwaters or swift water conditions. Since then, the swift water / flood rescue teams and NCHART teams have become some of the state's most activated specialized emergency response resources. ♦



Typically every **2** years a hurricane makes **landfall** in North Carolina.

*According to the National Weather Service*

## Hurricane Season is Here: Are You Ready?

*Get flood insurance*

*Make a Plan; Make a Kit*

*Know the Dangers*

- Wind
- Storm surge
- Flooding

- Copies of ID, insurance papers
- First-aid kit
- Weather radio and batteries
- Prescription medicines
- Sleeping bag or blankets
- Changes of clothes
- Hygiene items
- Cash
- Pet supplies (food, water, records)

## Crime Victims Compensation Commission Honors Longtime Chair Dick Adams

Dick Adams, who chaired the Crime Victims Compensation Commission since it began 30 years ago, retired on Sept. 20.

Adams, who has been involved with crime victim rights since the murder of his son, Richard, in 1982 during a robbery, was honored by the Commission and the state of North Carolina during the quarterly meeting. He received the Order of the Long Leaf Pine, the state's highest civilian honor, from Chief Deputy Secretary for Administration Casandra Hoekstra. Victim Services Director Janice Carmichael also recognized Adams with a retirement certificate and recognition award.

The Crime Victims Compensation Commission reimburses victims of violent crime for medical bills, lost wages, out-of-pocket expenses and other losses related to their victimization.

"After the loss of his son, he devoted his life to help victims at the state and national levels," said Carmichael.



"Very seldom do you see the type of dedication Dick showed for any board meeting."

"I'm limited in wisdom and knowledge, but I devoted time and resources to do the best I could," said Adams, who left a job in middle management at Dupont in Kinston. "It has been a privilege to participate in this program for so many years." ♦

### ONE YEAR LATER, FROM p. 16

from UNC-Chapel Hill and N.C. State University are working with communities to provide planning support as they develop Community Recovery Plans that focus on rebuilding in order to be better prepared to respond to future disasters.

Meanwhile, Long Term Recovery Groups also are working to develop solutions to address unmet needs and unique local concerns. Comprised of local leaders from service agencies, volunteer groups and faith-based organizations, these locally-led groups are instrumental in planning for a community's recovery from disaster. Before Hurricane Matthew hit, five counties had active Long Term Recovery Groups, more than a dozen groups have formed since then and additional counties have identified a process to adequately address unmet needs at the local level.

The U.S. Department of Housing and Urban Development appropriated nearly \$200 million in Community Development Block Grant – Disaster Relief funds to help address the critical lack of affordable housing, along with economic development in the four hardest-hit counties of Cumberland, Edgecombe, Robeson and Wayne. NCEM led the development of an action plan for each of the counties to help guide the recovery work.

An estimated \$100 million will be available to homeowners to help qualified homeowners reduce the likelihood of future storm damage by elevating their homes, relocating their home out of the floodplain or demolishing and reconstructing the home. Through the Hazard Mitigation Grant Program, federal and state funds will be used to improve disaster resiliency for 800 families. Nearly 3,000 homeowners qualified for the program. State leaders continue to seek additional funding from the General Assembly and Congress for the HMGP and other recovery programs.

"Part of recovering from a disaster like Hurricane Matthew is learning what to do to be better prepared for the next storm," said Public Safety Secretary Erik A. Hooks. "In fact, countless lives were saved and property damaged minimized in some areas thanks to mitigation measures that have been applied and resources that were developed after previous storms."

More information about Hurricane Matthew Recovery is available on the [NCEM website](#) and [ReBUILD NC](#). ♦



# 2017 DPS SECC Campaign "Find your own Power of Giving"

## Power of Giving Fast Facts

- The State Employees Combined Campaign gives employees the opportunity to make a difference in their communities by helping those in need. State employees donated \$3,879,135 to the campaign last year and more than \$103 million since the campaign began in 1985.
- The Department of Public Safety employees reveal remarkable strength of character in their giving.
  - 2014 - \$372,053, with the average gift of \$143.87
  - 2015 - \$448,307 with an average gift \$160.80
  - 2016 – approximately \$580,000 of the \$3.8 million given to SECC, which brought DPS into second place.
- No state monies are used to run the campaign.
- More than 900 charities (915) are eligible for contributions in this year's campaign.
- 19,379 state employees contributed to causes they cared about in 2016.

This year, the goal is increased giving. Every pledge has the power to help us reach our goal. DPS employees will be hosting events in their areas to increase participation and giving. Stay tuned for events in your area! If you have questions, contact your SECC representative or team captain.

## Tips to Remember:

- You donate to the charity of your choice. It's about the people, causes and interests that are important to you.
- All state employees and retirees are eligible to participate. If you are not eligible for payroll deduction, you may give by cash, check, credit card or stock transfer gift.
- The minimum donation to designate to a charity is \$10. That gift can be given through payroll deduction, cash, check or credit card.
- Payroll deductions begin January 2018 and go through December 2018.
- No state monies are used to run the campaign.

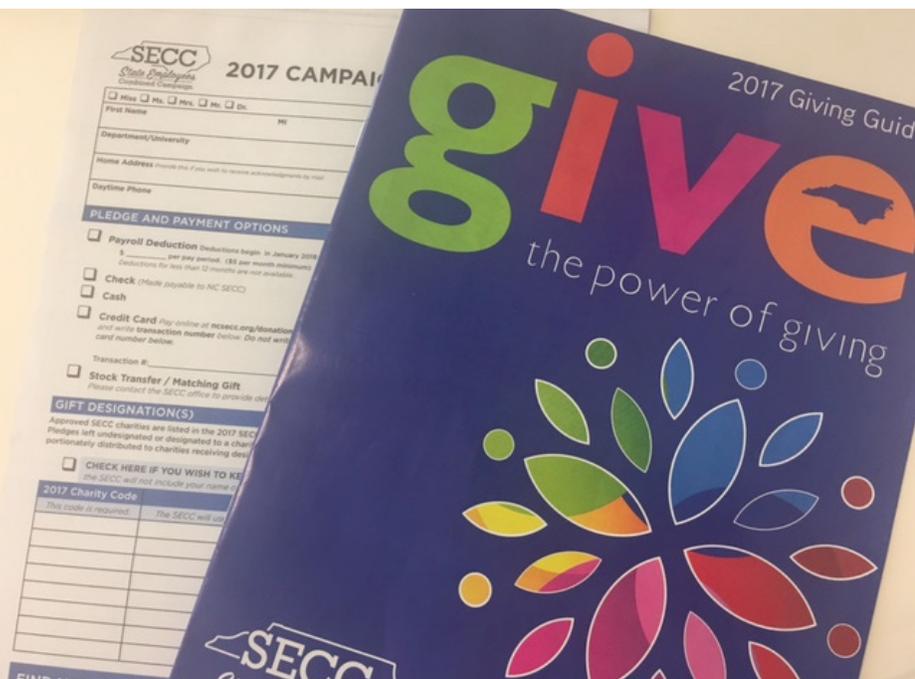
Visit [NCSECC.org](http://NCSECC.org) and search by type of service to find charities that match your interests.

*Just to say **THANK YOU** for making a powerful difference, there will be 4 prizes drawn over 3 dates.*

- First prize will be drawn on Oct. 13 and that prize will be tickets and parking to the Carolina Panthers/Atlanta Falcons Nov. 5 game.
- Two prizes will be drawn on Nov. 8 - Samsung Tablet and Bluetooth Speaker JBL
- Final drawing will be Nov. 29 and that prize will be two tickets to Biltmore Estate in Asheville.

To be eligible:

- DPS employee must turn in a pledge form
- The form must be turned in prior to each drawing date.
- Your name will remain in the drawings for the duration of the campaign.



GO TO INDEX

## Correction Enterprises Donates Canned Food, Cleaning Items to the Food Bank of Central & Eastern NC to Aid Hurricane Victims

Every year, Correction Enterprises donates surplus cans of produce from the Caledonia Farm cannery operation at Caledonia Correctional Institution in Tillery to food banks for distribution to needy individuals and groups.

Sept. 12, Correction Enterprises donated two truckloads of goods to the Food Bank of Central & Eastern North Carolina in Raleigh for Hurricane Harvey victim relief in Texas and, possibly, to Floridians hit by Hurricane Irma through an organization called Feeding America. The donated goods included 300 cases of canned sweet potatoes; 352 cases of canned green beans; 300 cases of canned baked beans; 66 cases of disinfectant; and 52,800 bars of soap.

Correction Enterprises Director Karen Brown said, "Our staff and inmates are very proud to partner with the Food Bank of Central & Eastern North Carolina and Feeding America to help hurricane victims."

The cans were 105 ounces each, with all the vegetables grown at the 8,000-acre farm at Caledonia Correctional Institution. The farm helps feed the state's 36,000 inmates.

According to Sykes, each year Correction Enterprises donates between two to 15 truckloads of fresh produce grown on the farm to



food banks, depending on whether "we have a bumper crop," he said.

"We had a few hundred cases of several products that were canned last fall in surplus. We had 300-400 cases of sweet potatoes in inventory from last year's crop, and we are going to harvest this year's crop in the next week or so and could afford to donate some and not run out of inventory for prisons," said Sykes.

Carter Crain, the product logistics manager for the Food Bank of Central & Eastern North Carolina, said the organization is very appreciative of its relationship with Correction Enterprises. "We hope to ship this out by the end of this week or next week," Crain said. "This is great and will help many people."

Tell Me Something Good!

### Congratulations CLDP Class 18 !



The Office of Staff Development and Training graduated its 18th Correctional Leadership Development Program class on Sept. 7 in Apex. OSDT administers this year-long program that places an emphasis on preparing future DPS leaders with the skills necessary to be productive work managers. Twenty-three employees from Adult Correction and Juvenile Justice participated.



## North Carolina Law Enforcement Support Services Achieves National Recognition for Excellence

Three members of the DPS Law Enforcement Support Services team recently attended the 2017 Law Enforcement Support Office National Training Seminar in Norfolk, Virginia. In addition to the North Carolina team members presenting and receiving valuable training, the federal Law Enforcement Support Office recognized the North Carolina program for its excellence and high achievement.

The NC team consisting of Edward Davis, David Farmer and Joey Raynor, attended the seminar where North Carolina was recognized as the top state in its class. Although the Law Enforcement Support Services Office allows 120 days for the required national inventories to be completed, the North Carolina team completed its 2016 inventory in only 30 days. In addition to topping its class, the North Carolina program came in fifth in the nation overall—and was recognized for having more equipment than the other four agencies in the top five combined.

The North Carolina team was one of two asked to make presentations at the seminar. Its commitment to excellence is seen in the efforts to exceed the minimum standards set by the federal authorities and to offer first-class customer service.

The DPS Law Enforcement Support Services office, created in 1994, provides excess Department of Defense equipment to state and local law enforcement agencies to use in law enforcement activities. The DPS LESS office increases the capabilities of law enforcement agencies all across North Carolina, while reducing costs to taxpayers.

"I would like to personally thank David Farmer and Joey Raynor for their successful



administration of the NC LESS program," said Joanne Rowland, director of DPS Purchasing & Logistics. "Utilizing their comprehensive knowledge of the program, they instituted strict policies and procedures, conducted Program Compliance Reviews throughout the state, and developed a framework to provide ongoing training to end users, going above and beyond the federal guidelines.

"Through their hard work and dedication, the North Carolina LESS program achieved national recognition at the recent LESO seminar. Here at home, they have our deep appreciation for the outstanding job they do in helping to provide our local law enforcement agencies with the resources they need to keep the citizens of North Carolina safe."

Tell Me Something Good!



## Congratulations BCO #50, 51 and 52!



Twenty-one participants graduated the Basic Correctional Officer Class 50 held at the Western Region Training Facility in Valdese on Aug. 18. Pictured are (seated left to right): Brittany Berryhill, Tommy Garcia, Sarah Teasley (middle row left to right): Joseph Sisk, Daniel Dale, Clinton Harrison, Billy Lutz, Jordan Port, Thomas Panaro, Timothy Hampton, Dallas Tester, Bruce McNemar (back row left to right): Kendall Higdon, Robert Vance, Jacob Watson, Matthew Thomas, Brian Howe, Brandon Casey, Larry Winger III, Matthew Lett, Cesar Reyes



Eighteen participants graduated the Basic Correctional Officer Class 51 held at Samarcand Training Academy on Aug. 18. Pictured are (kneeling): Shane Bright, Charles Smith, Deanna Hutcherson, Ashley Rowley (standing 1st row) Jacoby Vereen, Kenneth Roe, Gregory Staton, Frank Brunner, Theodore Nichols, Brady Parker (standing back row): Austin Lewis, Adrian Jones, Timothy Brown, Brian Markiecki, Earl Price, William Sellars, Matthew Whatley, Ryan Droese



Twenty participants graduated the Basic Correctional Officer Class 52 held at Samarcand Training Academy on Aug. 25. Pictured are (front row, left to right): Jessica Santiago, Monique Wallace, Jamene Gardner, Stanley Wooten, Gregory Cordosi, Christian Portillo, Eric Webb, Benjamin Gardner, Justin Thompson (back row): Patrick Bond, Rodney Johnson, Jessica Battle, Ny'Zharai Jenkins, Ryan Delgado, Torris Norman, Enrique Flores, Roland Clark, Damien Gore, William Evans, Anthony Bradford

Tell Me Something Good!

## Congratulations BCO #55, 56 and 59!



Twenty three participants graduated the Basic Correctional Officer Class 55 held at Samarcand Training Academy on Sept. 1. Pictured are (first row, left to right, starting from the front): Trashawn Carmelengo, Byron Bowden, Randy Hart, Kerri Brown, Patricia Buffkin, Wanda Jones, Natasha Williams, Lue Chue (second row, left to right): Kosygin Bynum, Austin Smith, William Martin, Bradley Hodge, Marcus Lee, Joseph Fonvielle, Craig Mullis (third row, left to right): Zachery Camby, Christopher Santiago, Sylvester Vinson Jr., Phillip Evans, Ronald Coates, Ryan Gooler, Steven Blackmon, Venera Fuller



Eighteen participants graduated Basic Correctional Officer Class 56. Pictured are (front left to right): Benjamin Germain, Kelly Hacdke, Kasanda Tweedy, Chrystal Trejo (middle left to right): Christopher Scales, Kevin Koberg, Colton Locklear, Aaron Brown, Dexter Brinson, Justin Powley (back left to right): Andrew Blevins, Anthony Leonard, Billy Powell Jr., Tony Kirkwood, Michael Locklear, Willie Yates, Cedric Turner, Thomas Green



Twenty participants graduated the Basic Correctional Officer Class 59 held at Samarcand Training Academy on Sept. 22. Pictured are (kneeling: Lamar Watlington, Taylor Freligh, Phillip Dula, Brooke Garrison, Dalton Burr (standing): Megan Davis, Ledarrius Deloatch, Destiny Hill, David Pagan, Paul Flores, Markee Farmer, Alisha Whittington (standing back row): Phillip Lawson, Nicholas Clark, Sir'Dareus McLean, Terence Galbreath, Jaquan Kinlaw, Dointe Rogers, Brandon Jacobs, Andrew Perritte

### Honor student

Earning honor student status during recent basic correctional officer training is Brandon Casey (Mountain View CI).

Tell Me Something Good!

# P R O M O T I O N S

## In August 2017

**Cotye Abernathy**, W/A correctional officer III, Foothills CI  
**Brandon Anderson**, correctional sergeant II, Craven CI  
**Harry Arthur**, human services coordinator I, Juvenile Justice Det Ctr-Pitt Admin  
**Edward Basden**, correctional assistant superintendent II, New Hanover CI  
**Keyonda Bratcher**, probation/parole officer, Community Corrections  
**Carson Campbell**, W/A probation parole associate, Community Corrections  
**Donyele Coad**, EC teacher, Stonewall Jackson  
**Donna Crowder**, administrative secretary III, Prisons Mountain Region  
**Jana Demetral**, correctional programs Supervisor, Polk CI  
**Keisha Drew**, correctional sergeant III, Bertie CI  
**James Dycus**, correction training coordinator I, Staff Development and Training  
**Charlie Fuller**, information & communications spec II, ABC Commission  
**Herminia Gaona**, W/A probation parole associate, Community Corrections  
**Kirk Giles**, correctional programs supervisor, Pender CI  
**Rebecca Gonzalez Ojeda**, nurse supervisor, Randolph CI  
**Cornelius Graham**, correctional sergeant I, Wake CC  
**Joda Hamilton**, correctional case analyst, Piedmont CI  
**Vershonda Harrell**, correctional programs supervisor, Bertie CI  
**Laquita Harris**, correctional programs director I, NC CI for Women  
**Jason Holloman**, correctional sergeant II, NC CI for Women  
**Jeffrey Hussey**, correctional officer II, Southern CI  
**Scott Idol**, judicial district manager II, Community Corrections  
**Sharon Jacobs**, administrative secretary I, Lanesboro CI  
**Kimberly Kenan**, correctional sergeant I, New Hanover CI  
**Barbara Kimbrell**, substance abuse counselor advanced, Swannanoa  
**Ricky King**, correctional lieutenant I, Wake CC  
**Teresa King**, administrative assistant II, PS Adult Corrections-Operations  
**Albert Lambert**, correctional housing unit manager II, Lanesboro CI  
**Emile Lancaster**, administrative assistant III, Combined Records  
**Kevin Lawrence**, correctional captain I, Piedmont CI  
**Rochelle Lee**, correctional case manager, Greene CI  
**Kenneth Locklear**, facility maintenance manager I, Scotland CI  
**Rontra Long**, chief probation and parole officer, Community Corrections  
**Cedric Mebane**, housekeeping supervisor, National Guard  
**Gracelon Melvin**, correctional programs supervisor, Johnston CI  
**Stephanie Mendelson**, substance abuse program manager I, Alcohol and Chemical Dependency  
**Ulf Menzel**, correctional food service officer III, Alexander CI  
**Sterling Miles**, correctional sergeant III, Scotland CI  
**Debra Miller**, office assistant IV, New Hanover CI  
**Bernice Minor**, correctional programs supervisor, Carteret CI  
**Kylie Mitchell**, youth counselor, Juvenile Justice Edgecombe Residential Life  
**Jennifer Moore**, personnel assistant IV, Polk CI  
**Orenthia Neal**, correctional officer III, Scotland CI  
**Malquis Oakley**, lead worker IV, Private Protective Services  
**Wyesha Perry**, correctional officer II, Nash CI

**Alan Pitstick**, assistance judicial district manager II, Community Corrections  
**Wendell Powell**, correctional lieutenant III, Polk CI  
**Troy Radford**, W/A correctional officer III, Bertie CI  
**Angela Ray**, correctional sergeant I, Swannanoa  
**Shemeka Reid**, correctional food service supervisor I, Greene CI  
**Dana Smith Heslop**, correctional senior case analyst, Piedmont CI  
**Derek Smith**, correctional housing unit manager II, NC CI for Women  
**Lakesia Smith**, correctional lieutenant III, NC CI for Women  
**Ryan Smith**, correctional programs supervisor, Central Prison  
**Jessica Spearman**, chief probation and parole officer, Community Corrections  
**Corie Spruill**, accounting technician, Craven CI  
**Karteous Stanley**, correctional food service supervisor I, Piedmont CI  
**Tracy Stanley**, youth counselor supervisor, Stonewall Jackson  
**Kathy Starnes**, administrative assistant II, Alexander CI  
**James Stiles**, correctional lieutenant III, Foothills CI  
**Richard Sumlin**, correctional officer III, Foothills CI  
**Chante Taylor**, correction enterprise supv II, Correction Enterprises  
**Lateisha Thrash**, assistant chief of Program Services, Rehab Prison Programs  
**Tawanna Tilghman**, correctional captain II, Pamlico CI  
**Sheila Walker**, administrative assistant II, Juvenile Justice Education/Health Services  
**Michael Wall**, correctional programs supervisor, Caswell CI  
**Timothy White**, radio engineer, State Highway Patrol  
**Shemika Wood**, youth services behavioral specialist, Stonewall Jackson  
**Brianna Wright**, correctional officer III, Bertie CI



# RETIREMENTS

**Melba Barbee**, correctional officer III, Lanesboro CI, 11y/6m  
**Lloyd Booker**, juvenile court counselor, Juvenile Justice Court Services, 29y/1m

**Valeria Brewington Kinsey**, substance abuse counselor, Alcohol and Chemical Dependency, 28y/2m

**Lenwood Brower**, correctional officer II, Morrison CI, 23y/3m

**Glenn Bunch**, trooper S&W, State Highway Patrol, 23y/8m

**Jean Burns**, correctional officer II, Albemarle CI, 11y/2m

**Catherine Combs**, judicial district manager II, Community Corrections, 35y/0m

**Helen Davis**, youth counselor technician, New Hanover Detention Center, 32y/3m

**Norman Driver**, Hvac supervisor I, National Guard, 17y/6m

**Judy Evans**, correctional case manager, Caswell CI, 20y/0m

**Pamella Gamble**, technology support analyst, National Guard, 7y/1m

**Arthur Green**, trooper, State Highway Patrol, 20y/5m

**Alfred Hall**, correctional officer I, Carteret CI, 8y/8m

**Alvah Hare**, engineering/architectural technician, Correction Enterprise, 30y/0m

**Thomas Hill**, correctional officer I, Greene CI, 29y/9m

**Paul Jones**, correctional sergeant II, Franklin CI, 27y/5m

**Ann Joyner**, accounting technician, Maury CI, 10y/0m

**Sherry Kenney**, correctional officer II, Nash CI, 20y/3m

**Hilliard Knight**, correctional officer I, Odom CI, 19y/2m

**Jane Layton**, school educator I, Morrison CI, 24y/7m

**Connie Mackey**, correctional officer II, Pamlico CI, 21y/0m

**Donell McMillan**, probation/parole officer, Community Corrections, 16y/6m

**Ralph McNeil**, staff development specialist II, GC PREA, 18y/9m

**Larry Mitchell**, security guard, State Capitol Police, 16y/11m

**Eleanor Moore**, correctional programs supervisor, Pender CI, 35y/1m

**James Morris**, correctional officer III, Alexander CI, 20y/3m

**Edwin Odom**, correctional officer I, Piedmont CI, 20y/0m

**Patricia Oliver**, correctional officer III, Alexander CI, 12y/9m

**Horace Padgett**, correctional officer II, Caledonia, 15y/7m

**Janet Parker**, substance abuse counselor Advanced, Alcohol and Chemical Dependency, 17y/11m

**Terry Peacock**, correctional sergeant I, Piedmont CI, 27y/10m

**Donald Polt**, nurse supervisor, Pender CI, 20y/3m

**Kenneth Slade**, correctional officer I, Tyrrell PWF, 20y/0m

**David Smith**, supervisor I, Correction Enterprises, 29y/0m

**Kyle Starkloff**, sergeant MCSAP, State Highway Patrol, 23 y/8m

**Jennie Tedder**, manager IV, Correction Enterprises, 16y/6m

**Gary Vanderbur**, technology support analyst, National Guard, 7y/1m

**Howard Williams**, correctional programs director I, Neuse CI, 26y/3m

**Jody Womack**, facility maintenance manager I, Scotland CI, 28y/3m

# PASSINGS

**James Lindsey**, correctional sergeant I, Greene CI, 6 y/11m

**Lindsey Mathis**, professional nurse, Pender CI, 0y/2m

**Henry Robinson**, correctional officer III, Foothills CI, 7y/5m



**Got Story Ideas for On The Scene...**

Call the editor at 919-733-5027.