Vidant Health Utilizes CRF to Provide Salary Support and Purchase PPE and Testing



Vidant Health COVID-19 Patient Sanctuary Team Members

Vidant Health, including Vidant Hospital locations, has been significantly challenged during the ongoing COVID-19 pandemic. While reducing non-essential procedures and significantly reducing both outpatient activity and inpatient volumes, the entity has continued to incur significant additional expenses.

Thanks to funding like the NCPRO grant funds received, Vidant has been able to provide salary support for team members that were unable to work due to reduced volumes or closed service lines to prevent as many as possible from requiring access to unemployment benefits from the state. Vidant was also able to redeploy staff to provide support for newly created roles such as temperature screeners to screen and test patients, visitors, and staff.

In addition to the increased personnel costs, Vidant also incurred substantial increases in costs and inventory of personal protective equipment (PPE) that have been higher in total due to both an increase in volume as well as increased cost of the product from the vendors.

In addition to the PPE, Vidant also incurred significant costs related to testing capabilities, including equipment, testing kits, and reagents used in the testing. These tests have been used to help with determining positive cases within the hospital as well as helping to identify, educate, and prevent further spreading to help flatten the curve and reduce the climbing rate of infection that could overwhelm the hospitals and create unintended outcomes. Vidant's response included setting up temporary entrance locations that were staffed with Vidant team members reassigned from other areas of the organization.

Through August 13, 2020 when they began documentation for this final grant documentation submission, Vidant Health had already admitted approximately 1,200 inpatients who were suffering from COVID-19 into their various facilities since early March, with over 117 deaths occurring as a result during that same time period. Vidant has resulted nearly 73,000 tests during this time with an additional 3,000 serology tests performed.

With all of the costs incurred, the most important accomplishment and outcome related to the grant was the ability to continue to pay Vidant team members that otherwise would have resulted in



additional furloughs and a significantly higher volume of unemployment during a period of time when the consequences of those decisions could have been significantly impactful to the livelihoods of team members who are relied upon every day to operate facilities that care for patients before, during and after the COIVD-19 pandemic.

