January 20, 2004

MEMORANDUM NO: SAD 04-15

TO: Chief Fiscal Officers
   Vice Chancellors
   Business Managers

FROM: Robert L. Powell
      State Controller

SUBJECT: Survey of Electronic Commerce Contracts

In order to have accurate projections of anticipated future electronic payment volume, the Office of the State Controller (OSC) requests that each state entity complete the attached survey regarding electronic commerce initiatives that currently exist in each agency that are outside of the statewide Master Service Agreements. The OSC and Department of the State Treasurer have Master Service Agreements (MSA) with Wachovia Bank for processing automated clearing house (ACH) transactions and SunTrust Merchant Services for processing credit card transactions. While many state entities participate in the MSA there are individual contracts that exist with banks and merchant processors. Please complete the attached survey and return by 12:00pm on Friday January 23, 2004. The form may be remitted electronically to Amber Young at ayoung@mail.osc.state.nc.us or faxed to 919-875-3845.

Thank you for your patience and cooperation in this manner. For further assistance with the survey, contact Amber Young, 919-981-5481 or Luke Harris, 919-981-5496.

Attachments: (Click a link below to open the attachment)

  Excel Survey Form
  Acrobat PDF Survey Form