Ferry Ticket Sales and Boarding Policy

- Ferry tickets are sold on a **first come, first served basis**.

- **EVERY passenger**, babies included, **MUST have a ticket**.

- There are **NO advanced reservations**.

- Tickets are purchased for a **specific departure time** and the scheduled departure time is **printed on the ticket**.

- Ticket sales for the next available ferry **cut off 5 minutes before the scheduled departure time**.

- Ferry **boarding begins 5 to 10 minutes before** the departure time at the ferry waiting station.

- The boarding gate **will close at the scheduled departure time**. If you have not boarded the ferry prior to the gate closing, you **WILL NOT** allowed board the ferry.

- Ticket holders who miss their scheduled departure time will need to go to the park office to switch the tickets for the next available departure time. There is **no priority given to ticket holders who miss the ferry**.