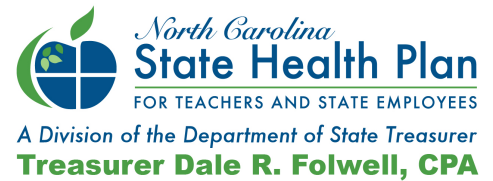


August 1 2017 Member Alert



Dependent Verification Eligibility Audit Update *Deadline Has Passed*

The deadline for State Health Plan members to submit documentation to comply with the Dependent Eligibility Verification Audit was yesterday, July 31, 2017.

For those members that did not submit documentation or had their documents denied, please encourage them to upload their documents immediately as they have missed the deadline. **HBRs may help employees upload documents, but HBRs should not actually mark the documents as verified in the system.**

The State Health Plan will not be terminating dependents August 1, 2017. The Plan will be reaching out to these members in an effort to collect their documents and will advise members prior to the termination of their dependents.

Going forward, Benefitfocus will not be managing the audit process. For this post-deadline period, the Plan will be managing the process with our own Dependent Eligibility Audit Team. Please take note of the new contact information and communicate this information appropriately to employees regarding their documentation.

Dependent Audit Hotline: 866-416-4476
Fax: 919-855-5819
Email Address: SHPAudit@nctreasurer.com

Members are now able to submit documents via mail to:
State Health Plan
Attention: Dependent Audit
3200 Atlantic Ave.
Raleigh, NC 27604