



## Lifetime Maximum, Deductible, and Out-of-Pocket Limit

Benefit payments are based on where services are received and how services are billed.

	In-Network	Out-of-Network*
<b>Lifetime Maximum</b>	Unlimited	Unlimited
Unlimited for all <i>covered services</i> except where otherwise specifically indicated or excluded. If you exceed any <i>lifetime maximum</i> , additional services of that type are not covered. In this case, you may be responsible for the entire amount of the <i>Provider's billed charge</i> .		
<b>Deductible</b>		
Individual, per <i>benefit period</i>	\$1,500	\$3,000
Family, per <i>benefit period</i>	\$4,500	\$9,000
Charges for the following do not apply to the <i>benefit period deductible</i> : <ul style="list-style-type: none"> <li>• <i>Preventive Care</i> as defined by the <i>Affordable Care Act</i>.</li> <li>• <i>Copayments</i>.</li> <li>• <i>In-Network</i> services do not apply to the <i>Out-of-Network deductible</i>.</li> <li>• <i>Inpatient</i> newborn care for well-baby.</li> </ul>		
<b>Out-of-Pocket Limit</b>		
Individual, per <i>benefit period</i>	\$5,900	\$11,800
Family, per <i>benefit period</i>	\$16,300	\$32,600
Charges over <i>allowed amounts</i> and charges for non- <i>covered services</i> do not apply to the <i>out-of-pocket limit</i> . The <i>out-of-pocket limit</i> , which is the <i>deductible</i> plus any copays and <i>coinsurance</i> you pay, is the total amount you will pay for <i>covered services</i> .		

## Preventive Care

	In-Network	Out-of-Network*
<i>Primary Care Provider</i>	No Charge	Benefits not available <sup>1</sup>
<i>Specialist</i>	No Charge	Benefits not available <sup>1</sup>
<b>Nutrition Counseling</b>	No Charge	50% after <i>deductible</i>
Available in an office-based, <i>outpatient</i> , or ambulatory surgical setting, or <i>urgent care</i> center. Services include among others: routine physical exams and screenings, well-baby care, well-child care, well-woman care, immunizations, nutritional counseling, gynecological exams, cervical cancer screening, ovarian cancer screening, screening mammograms, colorectal screening, bone mass measurement, prostate-specific antigen tests, and newborn hearing screening. This benefit is only for services that indicate a primary diagnosis of preventive or wellness. Please visit the <i>Plan's</i> website at <a href="http://www.shpnc.org">www.shpnc.org</a> for the most up-to-date information on <i>preventive care</i> covered under federal law.		
<sup>1</sup> The following <i>preventive care</i> benefits are available both in- and <i>out-of-network</i> : gynecological exams, cervical cancer screening, ovarian cancer screening, screening mammograms, colorectal screening, bone mass measurement, newborn hearing screenings and prostate specific antigen tests. See <i>Covered Services</i> .		

## Provider's Office

See *Outpatient Service* for *outpatient clinic* or *hospital-based* services. *Office visits* for the evaluation and treatment of obesity are limited to a combined in- and *out-of-network maximum* of four visits per *benefit period*. Any visits in excess of these *benefit period maximum* are not covered services.

Office Visit Services	In-Network	Out-of-Network*
<i>Primary Care Provider</i>	\$45 or \$30 copay when using PCP listed on ID card	50% after <i>deductible</i>
<i>Specialist</i> (includes <i>Ambulatory Infusion Suite</i> )	\$94 copay	50% after <i>deductible</i>
Includes office <i>surgery</i> , X-rays and lab tests. For MRIs, MRAs, CT scans and PET scans, see <i>Outpatient Diagnostic Services</i> .		



CT Scans, MRIs, MRAs, and PET Scans	30% after deductible	50% after deductible
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## Short-Term Therapy Services (Includes Evaluation and Management)

Limited to rehabilitative and habilitative speech, physical, and occupational therapy.

	In-Network	Out-of-Network*
<b>Short-Term Rehabilitative Therapies</b>	\$72 copayment	50% after deductible

*Short-Term Rehabilitative Therapies* include chiropractic care, occupational therapy, and physical therapy. Combined in- and out-of-network benefit maximums apply to chiropractic services only. There is a 30-visit limit for Chiropractic care. Any visits in excess of this *benefit period maximum* are not covered services.

<b>Other Therapies</b>	No Charge	50% after deductible
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Includes chemotherapy, dialysis and cardiac rehabilitation provided in the office. See *Outpatient Services* for other therapies provided in an *outpatient* setting.

## Infertility and Sexual Dysfunction Services

Primary Care Provider	\$45 or \$30 copay when using PCP listed on ID card	50% after deductible
Specialist	\$94 copay	50% after deductible

Combined in- and out-of-network lifetime limit of 3 ovulation induction cycles and associated services without insemination. Any services in excess of this lifetime limit are not covered services.

## Routine Hearing Evaluation Tests

Primary Care Provider	\$45 or \$30 copay when using PCP listed on ID card	Benefits not available
Specialist	\$94 copay	Benefits not available

## Urgent Care Centers, Emergency Rooms, and Ambulance Services

	In-Network	Out-of-Network*
<b>Urgent Care Centers</b>	\$100 copayment	\$100 copayment
<b>Emergency Room Visit</b>	\$337 copayment, then 30% after deductible	\$337 copayment, then 30% after deductible

*Emergency Room Copayment* is waived if admitted or held for observation at the *hospital*. If admitted to the *hospital* from the *emergency room*, *inpatient hospital* benefits apply to all covered services provided. If held for observation, *outpatient* benefits apply to all covered services provided. If you are sent to the *emergency room* from an *Urgent Care Center*, you may be responsible for both the *emergency room copayment* and the *urgent care copayment*.

<b>Ambulance Services</b>	30% after deductible	30% after deductible
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## Ambulatory Surgical Centers

	In-Network	Out-of-Network*
<b>Ambulatory Surgical Services</b>	30% after deductible	50% after deductible

## Outpatient Services

	In-Network	Out-of-Network*
<b>Provider Services</b>	30% after deductible	50% after deductible
<b>Hospital and Hospital Based Services</b>	30% after deductible	50% after deductible



<b>Outpatient Clinical Services</b>	30% after deductible	50% after deductible
<b>Outpatient Diagnostic Services</b>		
<b>Outpatient lab tests, when performed alone (physician and hospital-based services)</b>	No Charge	50% after deductible
<b>Outpatient lab tests, when performed with another service</b>		
Physician Services	No Charge	50% after deductible
Hospital and Hospital-based Services	30% after deductible	50% after deductible
<b>Outpatient x-rays, ultrasounds, and other diagnostic test, such as EEGs, EKGs and pulmonary function tests</b>	30% after deductible	50% after deductible
<b>CT scans, MRIs, MRAs, and PET scans</b>	30% after deductible	50% after deductible
<b>Outpatient diagnostic mammography (physician and hospital-based services)</b>	No Charge	50% after deductible
See "Preventive Care" for coverage of screening mammograms.		
<b>Therapy Services</b> Includes <i>short-term rehabilitative therapies</i> and <i>other therapies</i> .	30% after deductible	50% after deductible

## Inpatient Hospital Services

	<b>In-Network</b>	<b>Out-of-Network*</b>
<b>Provider Services</b>	30% after deductible	50% after deductible
<b>Hospital and Hospital Based Services</b>	\$337 copayment, then 30% after deductible/coinsurance	\$337 copayment, then 50% after deductible
Includes maternity delivery, prenatal and post-delivery care. For <i>inpatient</i> mental health and <i>substance abuse</i> services, refer to the "Mental Health and Substance Abuse Services" section later in this summary. If you are in a <i>hospital</i> as an <i>inpatient</i> at the time you begin a new <i>benefit period</i> , you may have to meet a new <i>deductible</i> for <i>covered services</i> from <i>doctors</i> or <i>other professional providers</i> .		

## Nursing

	<b>In-Network</b>	<b>Out-of-Network*</b>
<b>Skilled Nursing Facility</b>	30% after deductible	50% after deductible
Combined <i>in-</i> and <i>out-of-network</i> maximum of 100 days per <i>benefit period</i> . Services applied to the <i>deductible</i> count towards the day maximum. Any services in excess of this <i>benefit period</i> maximum are not <i>covered services</i> .		
<b>Private Duty Nursing</b>	30% after deductible	50% after deductible
There is a 4 hour per day limit on private duty nursing care for non-ventilated patients and 12 hours per day limit on private duty nursing for ventilated patients.		
<b>Other Services</b>	30% after deductible	50% after deductible



Includes durable medical equipment, hospice services, medical supplies, orthotic devices, private duty nursing, prosthetic appliances, and home health care. Orthotic devices for correction of *positional plagiocephaly* are limited to one per lifetime. Hearing aids are limited to one per hearing-impaired ear every 36 months for members under the age of 22. Any services in excess of these *benefit period* or *lifetime maximums* are not covered services.

## Mental Health / Substance Abuse Services

	<b>In-Network</b>	<b>Out-of-Network*</b>
<b>Mental Health / Substance Abuse Office Services</b>	\$45 copayment	50%
<b>Mental Health / Substance Abuse Outpatient Services</b>	30% after deductible	50% after deductible
<b>Mental Health / Substance Abuse Inpatient Services**</b>	\$337 copayment, then 30% after deductible	\$337 copayment, then 50% after deductible
<b>Residential Treatment Centers***</b> Covered up to age 18.	\$337 copayment, then 30% after deductible	\$337 copayment, then 50% after deductible

No age limit for *Substance Abuse*.

\*\*Requires *certification* within two business days of admission.

\*\*\*Requires *certification* and *prior review* in advance by the *Mental Health Case Manager* and must be an approved residential treatment center.

**Failure to request *prior review* and receive *certification* will result in full denial of benefits. *Certification* is not a guarantee of payment. See “Covered Services” and “Prospective Review/Prior Review” in “Utilization Management.”**

## Prescription Medications

Prescription medication benefits are administered by CVS Caremark (the Pharmacy Benefits Manager – PBM). See “Prescription Medication Copayment and Benefits” in “Covered Services” for more information.

	<b>0-30 Day Supply</b>	<b>31-60 Day Supply</b>	<b>61-90 Day Supply</b>
<b>Tier 1</b>	\$16	\$32	\$48
<b>Tier 2</b>	\$47	\$94	\$141
<b>Tier 3</b>	30% coinsurance after deductible	30% coinsurance after deductible	30% coinsurance after deductible
<b>Tier 4</b>	\$200	\$400	\$600
<b>Tier 5</b>	\$350	\$700	\$1,050
<b>Tier 6</b>	30% coinsurance after deductible	30% coinsurance after deductible	30% coinsurance after deductible
<b>Affordable Care Act Preventive Medications</b>	Covered at 100%		

A list of *Affordable Care Act Preventive Medications* is on the *Plan’s* website at [www.shpnc.org](http://www.shpnc.org).

**NOTE:** All *specialty medication* covered under the pharmacy benefit, excluding cancer medications, must be obtained through CVS Caremark Specialty Pharmacy.

## Diabetic Testing Supplies

Diabetic testing supplies are covered under your medical and pharmacy benefit. Under your pharmacy benefit, for a single *copayment*, insulin dependent members may receive up to 204 test strips (depending on manufacturer’s packaging) and non-insulin dependent members may receive 102 test strips (depending on manufacturer’s packaging) per 30-day supply. Additional test strips are covered under your medical supply benefit and are subject to *deductible* and *coinsurance*.



	0-30 Day Supply	31-60 Day Supply	61-90 Day Supply
<b>Preferred Brand Testing Supplies</b>	\$10	\$20	\$30
<b>Non-Preferred Brand Testing Supplies</b>	30% <i>coinsurance</i> after <i>deductible</i>	30% <i>coinsurance</i> after <i>deductible</i>	30% <i>coinsurance</i> after <i>deductible</i>
For <i>certification</i> for certain <i>prescription medications</i> , your physician may call CVS Caremark at 800-294-5979 to initiate a <i>certification</i> request.			

**\*Certification Requirements**

*In-network providers* outside of North Carolina, except for Veterans Affairs (VA) and military *providers*, are responsible for requesting *prior review* for *inpatient facility services*. For all other *covered services* received outside of North Carolina, you are responsible for ensuring that you or your *provider* requests *prior review* by the *State Health Plan* even if you see an *in-network provider*.

Certain services, regardless of the location, require *prior review* and *certification* in order to receive benefits. If you go to an *in-network provider* in North Carolina, your *provider* will request *prior review* when necessary. If you go to an *out-of-network provider* in North Carolina or to any *provider* outside of North Carolina, you are responsible for requesting or ensuring that your *provider* requests *prior review*. Failure to request *prior review* and receive *certification* will result in full denial of benefits. See “*Covered Services*” and “*Prior review (pre-service)*” in “*Utilization Management*.”

The *Plan* delegates administration of your mental health and *substance abuse* benefits to the *Plan’s Mental Health Case Manager*. *Prior review* and *certification* by the *Plan’s Mental Health Case Manager* are required for *inpatient* and certain *outpatient* mental health and *substance abuse* services received from an *in-network provider*, except for *emergencies*. Please see the number in “*Who to Contact*.”

For *certification* for certain *prescription medications*, your physician may call CVS Caremark at 800-294-5979 to initiate a *certification* request.

**NOTICE:** Your actual expenses for *covered services* may exceed the stated *coinsurance* amount because actual *provider charges* may not be used to determine the *Plan’s* and *member’s* payment obligations. For *out-of-network* benefits, you may be required to pay for charges over the *allowed amount* in addition to any *deductible* and *coinsurance* amount.

## Obesity Treatment/ Weight Management

	<i>In-Network</i>	<i>Out-of-Network</i>
<i>Primary Care Provider</i>	\$45 or \$30 <i>copay</i> when using PCP listed on ID card	50% after <i>deductible</i>
<i>Specialist</i>	\$94 <i>copay</i>	50% after <i>deductible</i>
<b>Outpatient Physician Services</b>	30% after <i>deductible</i>	50% after <i>deductible</i>
<b>Outpatient Hospital and Hospital-based Services</b>	30% after <i>deductible</i>	50% after <i>deductible</i>
<b>Inpatient Physician Services</b>	30% after <i>deductible</i>	50% after <i>deductible</i>
<b>Inpatient Hospital and Hospital-based Services</b>	30% after <i>deductible</i>	50% after <i>deductible</i>

*Offices visits* for the evaluation and treatment of obesity are limited to a combined *in-and out-of-network* maximum for four visits per *benefit period*. Any visits in excess of these *benefit period maximums* are not covered services.