



Lifetime Maximum, Deductible, and Out-of-Pocket Limit

Benefit payments are based on where services are received and how services are billed.

	In-Network	Out-of-Network*
Lifetime Maximum	Unlimited	Unlimited
Unlimited for all covered services except where otherwise specifically indicated or excluded. If you exceed any lifetime maximum, additional services of that type are not covered. In this case, you may be responsible for the entire amount of the Provider's billed charge.		
Deductible		
Individual, per benefit period	\$5,000	\$10,000
Family, per benefit period	\$10,000	\$20,000
Charges for the following do not apply to the benefit period deductible: <ul style="list-style-type: none"> Preventive Care as defined by the Affordable Care Act. In-Network services do not apply to the Out-of-Network deductible. Inpatient newborn care for well-baby. 		
Out-of-Pocket Limit		
Individual, per benefit period	\$6,450	\$12,900
Family, per benefit period	\$12,900	\$25,800
Charges over allowed amounts and charges for non-covered services do not apply to the out-of-pocket limit. The out-of-pocket limit, which is the deductible plus any coinsurance you pay, is the total amount you will pay for covered services.		

Preventive Care

	In-Network	Out-of-Network*
Primary Care Provider	No Charge	60% after deductible
Specialist	No Charge	60% after deductible
Nutrition Counseling		
	No Charge	60% after deductible
Available in an office-based, outpatient, or ambulatory surgical setting, or urgent care center. Services include among others: routine physical exams and screenings, well-baby care, well-child care, well-woman care, immunizations, nutritional counseling, gynecological exams, cervical cancer screening, ovarian cancer screening, screening mammograms, colorectal screening, bone mass measurement, prostate-specific antigen tests, and newborn hearing screening. This benefit is only for services that indicate a primary diagnosis of preventive or wellness. Please visit the Plan's website at www.shpnc.org for the most up-to-date information on preventive care covered under federal law.		
The following preventive care benefits are available both in- and out-of-network: gynecological exams, cervical cancer screening, ovarian cancer screening, screening mammograms, colorectal screening, bone mass measurement, newborn hearing screenings and prostate specific antigen tests. See Covered Services.		

Provider's Office

See Outpatient Service for outpatient clinic or hospital-based services. Office visits for the evaluation and treatment of obesity are limited to a combined in- and out-of-network maximum of four visits per benefit period. Any visits in excess of these benefit period maximum are not covered services.

Office Visit Services	In-Network	Out-of-Network*
Primary Care Provider	50% after deductible	60% after deductible
Specialist (includes Ambulatory Infusion Suite)	50% after deductible	60% after deductible
Includes office surgery, X-rays and lab tests. For MRIs, MRAs, CT scans and PET scans, see Outpatient Diagnostic Services.		



CT Scans, MRIs, MRAs, and PET Scans	50% after deductible	60% after deductible
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Short-Term Therapy Services (Includes Evaluation and Management)

Limited to rehabilitative and habilitative speech, physical, and occupational therapy.

	In-Network	Out-of-Network*
Short-Term Rehabilitative Therapies	50% after deductible	60% after deductible

Short-Term Rehabilitative Therapies include chiropractic care, occupational therapy, and physical therapy. Combined in- and out-of-network benefit maximums apply to chiropractic services only. There is a 30-visit limit for Chiropractic care. Any visits in excess of this *benefit period maximum* are not covered services.

Other Therapies	50% after deductible	60% after deductible
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Includes chemotherapy, dialysis and cardiac rehabilitation provided in the office. See *Outpatient Services* for other therapies provided in an *outpatient* setting.

Infertility and Sexual Dysfunction Services

<i>Primary Care Provider</i>	50% after deductible	60% after deductible
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<i>Specialist</i>	50% after deductible	60% after deductible
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Combined in- and out-of-network lifetime limit of 3 ovulation induction cycles and associated services without insemination. Any services in excess of this lifetime limit are not covered services.

Routine Hearing Evaluation Tests

<i>Primary Care Provider</i>	50% after deductible	Benefits not available
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<i>Specialist</i>	50% after deductible	Benefits not available
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Urgent Care Centers, Emergency Rooms, and Ambulance Services

	In-Network	Out-of-Network*
Urgent Care Centers	50% after deductible	60% after deductible

Emergency Room Visit	50% after deductible	60% after deductible
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If admitted to the *hospital* from the *emergency room*, *inpatient hospital* benefits apply to all covered services provided. If held for observation, *outpatient* benefits apply to all covered services provided. If you are sent to the *emergency room* from an *Urgent Care Center*, you may be responsible for both the *emergency room charges* and the *urgent care charges*.

Ambulance Services	50% after deductible	60% after deductible
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Ambulatory Surgical Centers

	In-Network	Out-of-Network*
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Ambulatory Surgical Services	50% after deductible	60% after deductible
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Outpatient Services

	In-Network	Out-of-Network*
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Provider Services	50% after deductible	60% after deductible
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Hospital and Hospital Based Services	50% after deductible	60% after deductible
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Outpatient Clinical Services	50% after deductible	60% after deductible
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Outpatient Diagnostic Services		
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Outpatient lab tests, when performed alone (physician and hospital-based services)	No Charge	60% after deductible
Outpatient lab tests, when performed with another service		
Physician Services	No Charge	60% after deductible
Hospital and Hospital-based Services	50% after deductible	60% after deductible
Outpatient x-rays, ultrasounds, and other diagnostic test, such as EEGs, EKGs and pulmonary function tests	50% after deductible	60% after deductible
CT scans, MRIs, MRAs, and PET scans	50% after deductible	60% after deductible
Outpatient diagnostic mammography (physician and hospital-based services)	50% after deductible	60% after deductible
See "Preventive Care" for coverage of screening mammograms.		
Therapy Services Includes <i>short-term rehabilitative therapies</i> and <i>other therapies</i> .	50% after deductible	60% after deductible

Inpatient Hospital Services

	In-Network	Out-of-Network*
Provider Services	50% after deductible	60% after deductible
Hospital and Hospital Based Services	50% after deductible	60% after deductible
Includes maternity delivery, prenatal and post-delivery care. For <i>inpatient</i> mental health and <i>substance abuse</i> services, refer to the "Mental Health and Substance Abuse Services" section later in this summary. If you are in a <i>hospital</i> as an <i>inpatient</i> at the time you begin a new <i>benefit period</i> , you may have to meet a new <i>deductible</i> for <i>covered services</i> from <i>doctors</i> or <i>other professional providers</i> .		

Nursing

	In-Network	Out-of-Network*
Skilled Nursing Facility	50% after deductible	60% after deductible
Combined <i>in-</i> and <i>out-of-network maximum</i> of 100 days per <i>benefit period</i> . Services applied to the <i>deductible</i> count towards the day maximum. Any services in excess of this <i>benefit period maximum</i> are not <i>covered services</i> .		
Private Duty Nursing	50% after deductible	60% after deductible
There is a 4 hour per day limit on private duty nursing care for non-ventilated patients and 12 hours per day limit on private duty nursing for ventilated patients.		
Other Services	50% after deductible	60% after deductible
Includes <i>durable medical equipment</i> , <i>hospice services</i> , <i>medical supplies</i> , orthotic devices, private duty nursing, <i>prosthetic appliances</i> , and <i>home health care</i> . Orthotic devices for correction of <i>positional plagiocephaly</i> are limited to one per lifetime. Hearing aids are limited to one per hearing-impaired ear every 36 months for <i>members</i> under the age of 22. Any services in excess of these <i>benefit period</i> or <i>lifetime maximums</i> are not <i>covered services</i> .		



Mental Health / Substance Abuse Services

	In-Network	Out-of-Network*
Mental Health / Substance Abuse Office Services	50% after deductible	60% after deductible
Mental Health / Substance Abuse Outpatient Services	50% after deductible	60% after deductible
Mental Health / Substance Abuse Inpatient Services**	50% after deductible	60% after deductible
Residential Treatment Centers*** Covered up to age 18.	50% after deductible	60% after deductible
No age limit for <i>Substance Abuse</i> . **Requires <i>certification</i> within two business days of admission. ***Requires <i>certification</i> and <i>prior review</i> in advance by the <i>Mental Health Case Manager</i> and must be an approved residential treatment center. Failure to request <i>prior review</i> and receive <i>certification</i> will result in full denial of benefits. <i>Certification</i> is not a guarantee of payment. See “Covered Services” and “Prospective Review/Prior Review” in “Utilization Management.”		

Prescription Medications

Prescription medication benefits are administered by CVS Caremark (the Pharmacy Benefits Manager – PBM). See “Prescription Medication and Benefits” in “Covered Services” for more information.

Prescription Drugs (Generic, Brand-Name, and Specialty Drugs)	50% after deductible
Diabetic Supplies	
Affordable Care Act Preventive Medications	Covered at 100%
A list of <i>Affordable Care Act Preventive Medications</i> is on the <i>Plan’s</i> website at www.shpnc.org .	
NOTE: All <i>specialty medication</i> covered under the pharmacy benefit, excluding cancer medications, must be obtained through CVS Caremark Specialty Pharmacy.	
For <i>certification</i> for certain <i>prescription medications</i> , your physician may call CVS Caremark at 800-294-5979 to initiate a <i>certification</i> request.	

*Certification Requirements

In-network providers outside of North Carolina, except for Veterans Affairs (VA) and military *providers*, are responsible for requesting *prior review* for *inpatient facility services*. For all other *covered services* received outside of North Carolina, you are responsible for ensuring that you or your *provider* requests *prior review* by the *State Health Plan* even if you see an *in-network provider*.

Certain services, regardless of the location, require *prior review* and *certification* in order to receive benefits. If you go to an *in-network provider* in North Carolina, your *provider* will request *prior review* when necessary. If you go to an *out-of-network provider* in North Carolina or to any *provider* outside of North Carolina, you are responsible for requesting or ensuring that your *provider* requests *prior review*. Failure to request *prior review* and receive *certification* will result in full denial of benefits. See “Covered Services” and “Prior review (pre-service)” in “Utilization Management.”

The *Plan* delegates administration of your mental health and *substance abuse* benefits to the *Plan’s Mental Health Case Manager*. *Prior review* and *certification* by the *Plan’s Mental Health Case Manager* are required for *inpatient* and certain *outpatient* mental health and *substance abuse* services received from an *in-network provider*, except for *emergencies*. Please see the number in “Who to Contact.”

For *certification* for certain *prescription medications*, your physician may call CVS Caremark at 800-294-5979 to initiate a *certification* request.



NOTICE: Your actual expenses for *covered services* may exceed the stated *coinsurance* amount because actual *provider charges* may not be used to determine the *Plan's* and *member's* payment obligations. For *out-of-network* benefits, you may be required to pay for charges over the *allowed amount* in addition to any *deductible* and *coinsurance* amount.

Obesity Treatment/ Weight Management

	<i>In-Network</i>	<i>Out-of-Network</i>
<i>Primary Care Provider</i>	50% after deductible	60% after <i>deductible</i>
<i>Specialist</i>	50% after deductible	60% after <i>deductible</i>
<i>Outpatient Physician Services</i>	50% after deductible	60% after <i>deductible</i>
<i>Outpatient Hospital and Hospital-based Services</i>	50% after deductible	60% after <i>deductible</i>
<i>Inpatient Physician Services</i>	50% after deductible	60% after <i>deductible</i>
<i>Inpatient Hospital and Hospital-based Services</i>	50% after deductible	60% after <i>deductible</i>

Offices visits for the evaluation and treatment of obesity are limited to a combined *in-and out-of-network* maximum for four visits per *benefit period*. Any visits in excess of these *benefit period maximums* are not covered services.